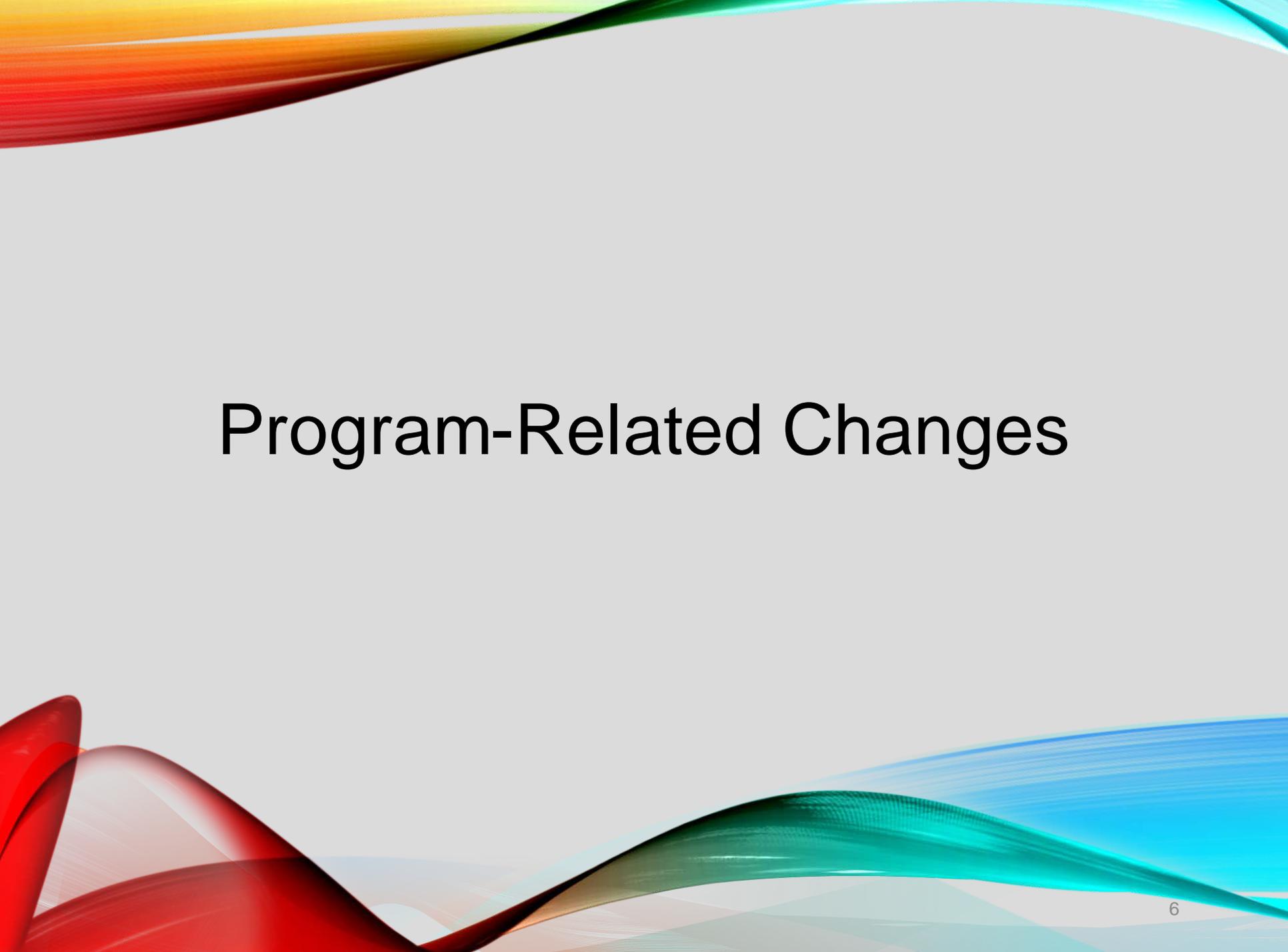


System Updates: Hospital Outpatient Quality Reporting (OQR) Program

Karen VanBourgondien, BSN, RN
Outpatient Quality Program Systems
and Stakeholder Support Team



Program-Related Changes

Announcements

- The most current public reporting release was January 27, 2021.
- Quarter (Q)4 data (October 1 – December 31, 2020) are due May 3, 2021
- The web-based data submission deadline is May 17, 2021.
 - You can make any edits or changes up to the deadline. After the deadline passes, no changes can be made.

Learning Objectives

Attendees will be able to:

- List the steps involved in registering for the Hospital Quality Reporting (HQR) platform.
- Describe the steps necessary to enter Hospital OQR data.
- Locate reports in Managed File Transfer (MFT).
- Locate the new public reporting platform and download data for hospitals.

Topics We Will Cover

- *QualityNet* migrated from a **.org** to a **.gov** URL
 - New address: <https://qualitynet.cms.gov/>
- New HQR platform: <https://hqr.cms.gov/hqrng/login>
 - HARP
 - Registration for Security Official (SO)
 - Access Management
 - Data submission
 - Reports
 - Vendor Management (VM)
 - Managed File Transfer (MFT)
- Public Reporting
 - Care Compare



Healthcare Quality Information System (HCQIS) Access Roles and Profile (HARP)

HARP:

- Provides a secure portal with a single location for users.
- Streamlines identity management by allowing access to all CMS quality organizations with one login.
 - You will have a HARP ID and password.
- Uses two-factor authentication.
 - You will select two devices to use for authentication.

Registering For HARP

QualityNet Home Page: <https://qualitynet.cms.gov>

CMS.gov | QualityNet

Search QualityNet 

Quality Programs ▾ Help ▾ **Log into Secure Portal**

Register

Welcome to QualityNet!

Your one-stop shop for CMS Quality Programs.

Subscribe to Email Updates

Log into QualityNet Secure Portal

Recent News [View more](#)

Dec 17, 2020
CMS extends third quarter (Q3) 2020 submission deadlines for select programs

Dec 16, 2020
Axway Secure File Transfer (Data Exchange) Has Been Decommissioned

Available Resources

You can access HARP resources to assist you in registering for your HARP account

[Getting Started](#) [Training & Guides](#) [Known Issues & Maintenance](#) [QualityNet Support](#)

Registration

[I am an HQR user](#)

[I am an EQRS User](#)

Can't find what you're looking for?
Visit the [Question & Answer Tools](#).

Registering for HARP

QualityNet Secure Portal (QSP) has officially been retired and replaced with [hqr.cms.gov](#) and [eqrs.cms.gov](#) for Hospital Quality Reporting (HQR) and End Stage Renal Disease (ESRD) Quality Reporting, respectively.

To log into HQR or EQRS, you must create a [HCQIS Access Roles and Profile \(HARP\)](#) account. HARP is a secure identity management portal provided by the Centers for Medicare and Medicaid Services (CMS). Creating a HARP account provides you with a user ID and password that can be used to sign in to many CMS applications, including HQR and EQRS.

For information on registering for [HARP](#), please view the following resources:

Resource Name	
HARP User Guide	View
HARP Frequently Asked Questions (FAQ)	View
HARP Registration Training Video	View
HARP Manual Proofing Training Video	View

Creating Your HARP Account

1. Access the link:

<https://harp.cms.gov/register>

2. Follow the steps beginning with *Create An Account*.

Create an Account

HCQIS Access Roles and Profile

1 Profile Information 2 Account Information 3 Remote Proofing 4 Confirmation

Profile Information

Enter your profile information for identity proofing. HARP uses Experian to help verify your identity. Already called Experian? [Enter Reference Number](#)

Want to retry a previously failed registration attempt? [Retry Remote Proofing](#)

All fields marked with an asterisk (*) are required.

Legal First Name *	Legal Last Name *
<input type="text"/>	<input type="text"/>
Middle Name	Date of Birth *
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>
Email Address *	Confirm Email Address *
<input type="text"/>	<input type="text"/>
Personal Phone Number	Is your address in the United States? *
<input type="text" value="() _- _"/>	<input checked="" type="radio"/> Yes <input type="radio"/> No
Home Address Line 1 *	Home Address Line 2
<input type="text"/>	<input type="text"/>

Requesting Access

Registration

I am an HQR user

I am an EQRS User

1

1. Select the *I am an HQR user* icon, scroll down the page.

2. Log into hqr.cms.gov with your HARP ID and follow the instructions to register as a Security Official (SO) or a basic user.

To register as a Basic User or Security Administrator/Official in the new Hospital Quality Reporting (HQR) System:

****NEW USERS TO HQR:** New users (those with no current affiliation to any organization) must contact the QualityNet Help Desk to request access to their organization.**

Effective November 13, 2020, the new **Access Management** feature makes requesting and assigning access for current users much quicker.

All current users should follow these steps to request access:

1. Log onto hqr.cms.gov with your HARP User ID and Password
 - (No **HARP** account? Create one [here](#).)
2. Go to **My Profile** (Under your **User Name** in the upper right)
 - *From this page, you can Request Access or View Current Access*
3. Select either **Basic User** or **Security Administrator/Official** when prompted to **Choose Your User Type**
4. **Select** your required permissions, **Review** them, and click **Submit** when ready
5. You will be notified by email when your request has been approved

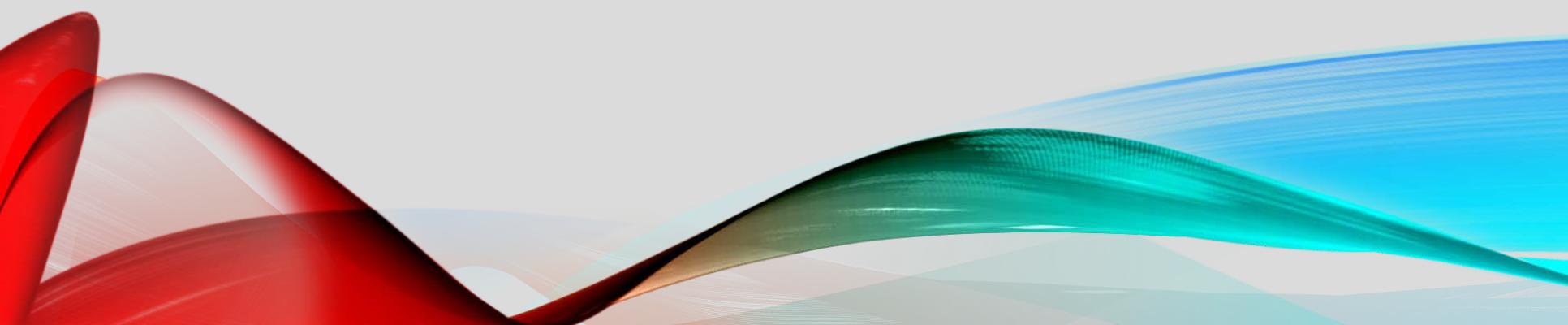
2

PLEASE NOTE: If you are new user to HQR and requesting to be the first SA/O for your organization, you can submit requests using the Electronic Access Request (EAR) [here](#). (Ambulatory Surgery Center's must continue to submit via the EAR. Future HQR enhancements may enable the ASC community to utilize Access Management resources.



Accessing the Hospital Quality Reporting (HQR) Platform

<https://hqr.cms.gov/hqrng/login>



Enter Your HARP Information

Enter your HARP User ID and password.

Hospital Quality Reporting

1. Insert your User ID (HARP ID)
2. Enter your HARP Password
3. Select the *Login* icon

HARP Sign In

Enter your User ID and Password to login.

User ID

Password

Login

Need a HARP account? Create one [here](#).

Signing In

1. Choose the device you will use for the two-factor authentication.

Two-Factor Authentication

Select a device to verify your account

SMS Text for number ending in 5499

Email

2. The check will display your choice. Select *Next*.

Two-Factor Authentication

Select a device to verify your account

SMS Text for number ending in 5499

Email

3. Enter the code you were sent. Select *Continue*.

Two-Factor Authentication

For your security, we need to authenticate your request. We've sent a verification code via:

SMS Text
Please enter it below.

Enter Code

Code sent ✓
[Change two factor authentication](#)

4. If you agree with Terms and Conditions, select *Accept*.

Terms & Conditions

transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.

Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

I accept the above Terms and Conditions

Home Page

To manage your access, you will log into *My Profile* from the drop-down box under your name.

CMS.gov | QualityNet

IFMC - SDPS

Karen VanBourgondien

My Profile

Change Orga

Logout

i My Tasks page is being retired.
Thank you for your patience as we make changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

My Tasks

The New HQR is Coming

We are hard at work behind the scenes to modernize Hospital Quality Reporting. Over the next year you will see many exciting new features to help you execute your responsibilities faster, and with more confidence.

New! Check out the navigation on the left:

- ← All features and functions are now available in the navigation
- ← Tasks are clearly divided - move from one to another with ease

Your Access Options

You can make updates, create an access request, or view your current access.

The screenshot displays a user profile for Karen VanBourgondien. At the top right, there is a "New Feature Tour" link. The profile section includes the user's name and email, and a row of three links: "Update Password", "Update 2-Factor Authentication", and "Update Challenge Question", all highlighted with a red box. Below this is the "Organization Access" section, which features a "Create Access Request" button, also highlighted with a red box. The "Access Requests" tab is selected. A search bar is present, and a table lists the user's current access to "ABC Hospital" with a "View Access" button highlighted in red.

Karen VanBourgondien
Harp user and email

[Update Password](#) [Update 2-Factor Authentication](#) [Update Challenge Question](#)

Organization Access [Create Access Request](#)

My Organizations | Access Requests

Here are the organizations to which you currently have access. Navigate to any organization's page by clicking on the organization's name. The "View Access" button allows you to view your permissions at that organization.

Search

Organization	Organization ID	User Type	Status	
ABC Hospital	A000064	Basic	Active	View Access

Exploring the Home Page

You can select *Change Organization* and access the dashboard.

ABC Hospital

Change Organization

My Tasks page is being retired.
Thank you for your patience as we make changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

My Tasks

The New HQR is Coming

We are hard at work behind the scenes to modernize Hospital Quality Reporting. Over the next year you will see many exciting new features to help you execute your responsibilities faster, and with more confidence.

Now! Check out the navigation on the left:

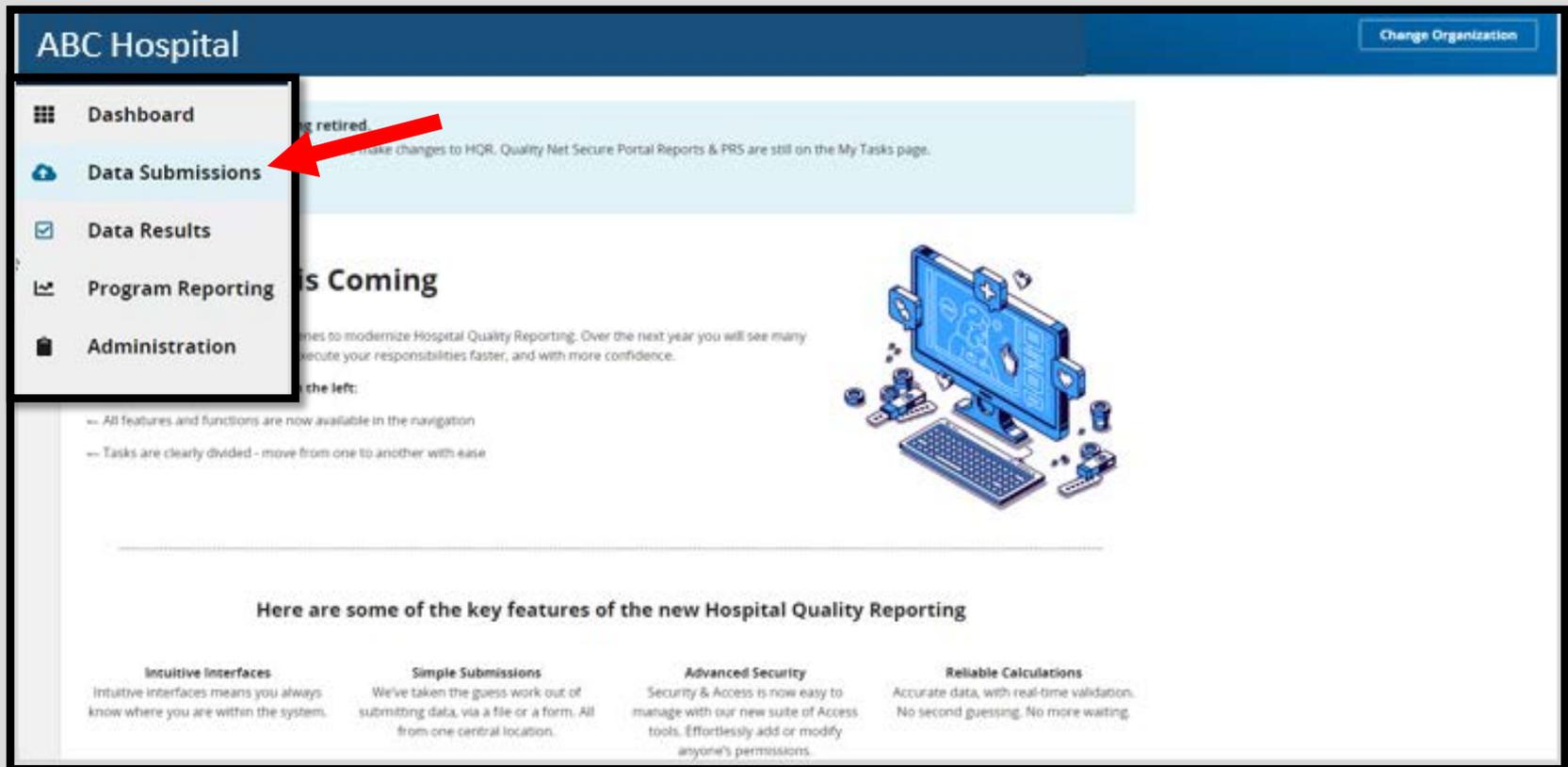
- All features and functions are now available in the navigation
- Tasks are clearly divided - move from one to another with ease

Here are some of the key features of the new Hospital Quality Reporting

Intuitive Interfaces	Simple Submissions	Advanced Security	Reliable Calculations
Intuitive Interfaces means you always know where you are within the system.	We've taken the guess work out of submitting data, via a file or a form. All from one central location.	Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.	Accurate data, with real-time validation. No second guessing. No more waiting.

Data Submission

To enter your data, click on the Dashboard toggle to open your menu.
Select *Data Submission*.

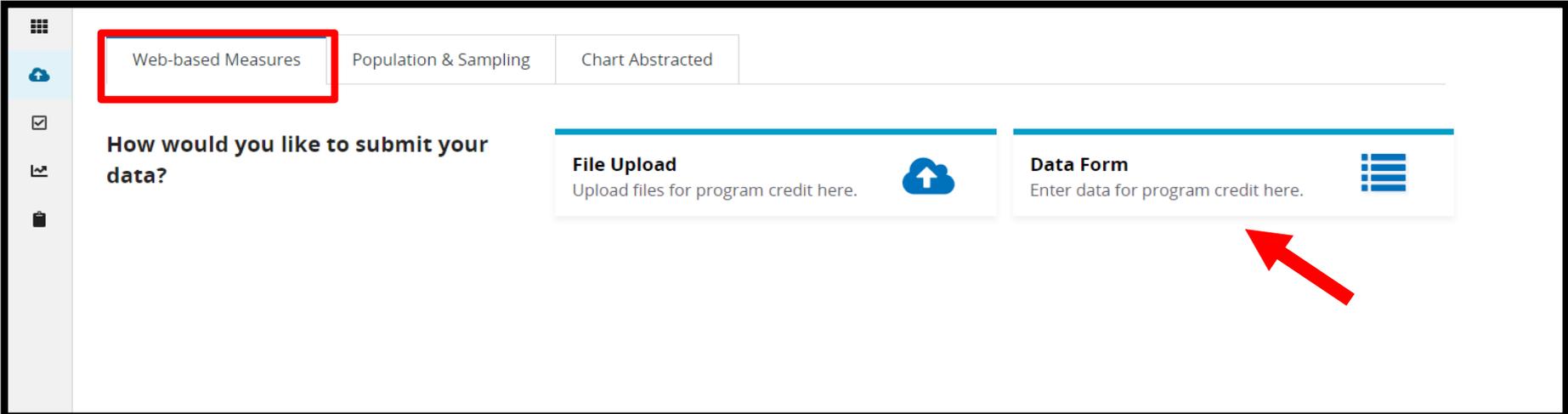


The screenshot displays the ABC Hospital dashboard interface. At the top left, the text "ABC Hospital" is visible. In the top right corner, there is a "Change Organization" button. A navigation menu is open on the left side, listing several options: "Dashboard", "Data Submissions", "Data Results", "Program Reporting", and "Administration". A red arrow points to the "Data Submissions" option. The main content area features a light blue banner with the text "Retired" and "Make changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page." Below this, there is a section titled "New Features Coming" with a sub-heading "New Features Coming" and a paragraph: "We are excited to modernize Hospital Quality Reporting. Over the next year you will see many new features that will help you execute your responsibilities faster, and with more confidence." To the right of this text is an illustration of a computer monitor displaying a dashboard, surrounded by various icons representing data and reporting. Below the illustration, there is a section titled "Here are some of the key features of the new Hospital Quality Reporting" with four columns of text:

- Intuitive Interfaces**
Intuitive interfaces means you always know where you are within the system.
- Simple Submissions**
We've taken the guess work out of submitting data, via a file or a form. All from one central location.
- Advanced Security**
Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.
- Reliable Calculations**
Accurate data, with real-time validation. No second guessing. No more waiting.

Choose Data Form

The landing page will be for web-based measures.
Hospitals will select the *Data Form* option.



The screenshot shows a user interface for selecting data submission methods. At the top, there are three tabs: "Web-based Measures" (highlighted with a red box), "Population & Sampling", and "Chart Abstracted". Below the tabs, the question "How would you like to submit your data?" is displayed. Two options are presented: "File Upload" with a cloud upload icon and "Data Form" with a list icon. A red arrow points to the "Data Form" option.

Web-based Measures Population & Sampling Chart Abstracted

How would you like to submit your data?

File Upload
Upload files for program credit here.

Data Form
Enter data for program credit here.

Data Form

In choosing the Data Form option, you will select the *Launch Data Form*.

The screenshot shows a web interface for data submission. At the top, there are three tabs: 'Web-based Measures' (selected), 'Population & Sampling', and 'Chart Abstracted'. Below these, there are two buttons: 'File Upload' and 'Data Form'. The 'Data Form' button is highlighted with a red border. Below the buttons, a message states: 'You have selected Data Form submission. You can choose a different method at any time.' Underneath, the heading 'Select the Data Form' is followed by a button labeled 'OQR' and a button labeled 'Launch Data Form' with a green right-pointing arrow. A red arrow points to the 'Launch Data Form' button.

Enter Your Data

To enter your data, you can:

1. Check the Payment Year.
2. Click on *Start Measure*.

Outpatient Quality Reporting (OQR)

NOTE: Proceeding with data submission will change a Providers status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

CMS Certification Number: 123456
Submission Period: 01/01/2021- 05/17/2021
With Respect to Reporting Period: 01/01/2020- 12/31/2020

Current Submission Period: **Open**

Enter Preview Submit

OP-22 Left Without Being Seen **Start Measure**

Please enter zeros for this measure as I have no data to submit

OP-29 Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients **Start Measure**

Please enter zeros for this measure as I have no data to submit

OP-31 (Voluntary) Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery **Start Measure**

Please enter zeros for this measure as I have no data to submit

Enter Your Data

Enter the numerator
and the denominator.

Once you have entered
your data, select
Save & Return.

OP-22
Left Without Being Seen

Please enter zeros for this measure as I have no data to submit

Numerator

* What was the total number of patients who left without being evaluated by a physician/APN/PA?

Denominator

* What was the total number of patients who presented to the ED?



Adding Zeros

If your facility does not perform a procedure, select the box to enter zeros.

Outpatient Quality Reporting (OQR)

NOTE: Proceeding with data submission will change a Providers status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

Payment Year: 2022

CMS Certification Number: 010535 123456
Submission Period: 01/01/2020 - 05/17/2021
With Respect to Reporting Period: 01/01/2020 - 12/31/2020

Current Submission Period: **Open**

Enter Preview Submit

OP-22 Start Measure
Left Without Being Seen
 Please enter zeros for this measure as I have no data to submit

OP-29 Start Measure
Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
 Please enter zeros for this measure as I have no data to submit

Confirmation

If your facility does not have patients that meet criteria for OP-29, you will select the blue *Confirmed* box.

The screenshot shows a web interface for submitting data. At the top, it says "Current Submission Period: Open". Below this are two tabs: "Enter" (selected with a green checkmark) and "Preview" (with a grey checkmark). The main content area lists three measures:

- OP-22**
Left Without Being Seen
 Please enter zeros for this measure as I have no data to submit.
- OP-29**
Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
 Please enter zeros for this measure as I have no data to submit.
- OP-31 (Voluntary)**
Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery
 Please enter zeros for this measure as I have no data to submit.

Each measure has a "Start Measure" button. At the bottom right, there is a button that says "I'm ready to submit" with a green checkmark. A white modal dialog box is overlaid on the screen, containing the following text:

No patients meet criteria for measure: OP-29 [Close](#)

Please confirm that you have no data to submit for this measure: OP-29. Zeros will be entered in the absence of any data.

Data Entry Results

Verify a successful data entry with the check mark.

OP-22

Left Without Being Seen

 Start Measure

Please enter zeros for this measure as I have no data to submit

+ OP-29  Complete



 [Edit Measure](#)

Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients

Score for this measure

n/a	0	0
	Numerator	Denominator

Higher score is better

Adding Data

If your facility does perform the procedures, select *Start Measure*.

Outpatient Quality Reporting (OQR)

NOTE: Proceeding with data submission will change a Providers status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

Payment Year: 2022

CMS Certification Number: 010535
Submission Period: 01/01/2020 - 05/17/2021
With Respect to Reporting Period: 01/01/2020 - 12/31/2020

Current Submission Period: **Open**

Enter Preview Submit

OP-22
Left Without Being Seen Start Measure

Please enter zeros for this measure as I have no data to submit

OP-29
Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients Start Measure

Please enter zeros for this measure as I have no data to submit

OP-31 (Voluntary)
Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery Start Measure

Please enter zeros for this measure as I have no data to submit

I'm ready to submit

Entering More Data

The numerator and denominator fields are required fields.

Once you have entered your data, select *Save & Return*.

Please enter zeros for this measure as I have no data to submit

Numerator

* Patients who had a recommended follow-up interval of at least 10 years for repeat colonoscopy documented in their colonoscopy report

60

Denominator

* All patients aged 50 to 75 years of age receiving screening colonoscopy without biopsy or polypectomy

63

Population

What was your hospital's Total Population?

0

What was your hospital's sample size?

0

What was your hospital's sampling frequency?

Monthly

Quarterly

Not Sampled

N/A



Correcting Errors

Any errors may be corrected by re-entering the data and selecting *Save & Return*.

Numerator

* Patients who had a recommended follow-up interval of at least 10 years for repeat colonoscopy documented in their colonoscopy report
Numerator cannot be greater than the denominator

Denominator

* All patients aged 50 to 75 years of age receiving screening colonoscopy without biopsy or polypectomy
Numerator cannot be greater than the denominator

Population

What was your hospital's Total Population?

What was your hospital's sample size?

What was your hospital's sampling frequency?

Monthly

Quarterly

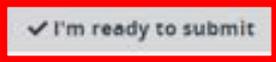
Not Sampled

N/A



Partial Submissions

If you have only partially submitted data, you will not be able to select the *I'm ready to submit* box.

OP-29 Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients	
<input type="checkbox"/> Please enter zeros for this measure as I have no data to submit	
OP-31 (Voluntary) Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery	
<input type="checkbox"/> Please enter zeros for this measure as I have no data to submit	
	

Last Measure

- For OP-31, enter the:
1. Numerator
 2. Denominator
 3. Click on *Save & Return*.

Please enter zeros for this measure as I have no data to submit

Numerator

* Patients 18 years and older who had improvement in visual function achieved within 90 days following cataract surgery, based on completing both a pre-operative and post-operative visual function survey

186 **1**

Denominator

* All patients aged 18 years and older who had cataract surgery and completed both a pre-operative and post-operative visual function survey

188 **2**

Population

What was your hospital's Total Population?

0

What was your hospital's sample size?

0

What was your hospital's sampling frequency?

Monthly

Quarterly

Not Sampled

N/A

3

Submit Your Data

Once you have entered all the data, select the blue *I'm ready to submit*.

Current Submission Period: **Open**

Enter Preview Submit

+ **OP-22** ✔ Complete [Edit Measure](#)
Left Without Being Seen

Score for this measure

6%	67 Numerator	1153 Denominator
-----------	------------------------	----------------------------

Lower score is better

+ **OP-29** ✔ Complete [Edit Measure](#)
Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients

Score for this measure

95%	60 Numerator	63 Denominator
------------	------------------------	--------------------------

Higher score is better

+ **OP-31 (Voluntary)** ✔ Complete [Edit Measure](#)
Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery

Score for this measure

99%	186 Numerator	188 Denominator
------------	-------------------------	---------------------------

Higher score is better

✔ I'm ready to submit

Retain a Copy

You can print a screen shot or use the *Export Data* feature to keep a copy for your records.

The green check next to *Submitted* indicates a successful submission of your data.

CMS Certification Number: 010535
Submission Period: 01/01/2020 - 05/17/2021
With Respect to Reporting Period: 01/01/2020 - 12/31/2020
Last Updated: 1/13/2021 12:14 PM

Current Submission Period: **Open**

Enter ————— Preview ————— **Submit**

OP-22 ✓ Complete [Edit Measure](#)
Left Without Being Seen
Score for this measure
6% 67 Numerator 1153 Denominator
Lower score is better

OP-29 ✓ Complete [Edit Measure](#)
Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
Score for this measure
95% 60 Numerator 63 Denominator
Higher score is better

OP-31 (Voluntary) ✓ Complete [Edit Measure](#)
Improvement in Patients's Visual Function within 90 Days Following Cataract Surgery
Score for this measure
99% 186 Numerator 188 Denominator
Higher score is better

Population & Sampling

From the Population & Sampling tab:

1. Select the File Upload tab.
2. Choose Production from the drop-down menu and choose Change Selection.
3. Select Files you want to upload, or
4. Drag and drop your files.

The screenshot shows a web interface with three tabs: 'Web-based Measures', 'Population & Sampling' (highlighted with a red box and a circled '1'), and 'Chart Abstracted'. Below the tabs are two buttons: 'File Upload' (highlighted with a red box and a circled '1') and 'Data Form'. A text instruction reads: 'Choose *Select Files* to browse your computer or *Drag and Drop* the files into the highlighted area.' Below this is a 'Submission' section with a dropdown menu showing 'Production' (circled '2') and a 'Change Selection' button. To the right of the dropdown is a circled '3'. Below the submission section is a search bar with a 'Search' input, a magnifying glass icon, and a 'Reset' button. To the right of the search bar is a blue button with a cloud icon and the text 'Select Files'. Below the search bar is a large dashed-line box containing a blue cloud icon with an upward arrow, the text 'Drag files here to upload', the word 'or', and another blue button with a cloud icon and the text 'Select Files' (circled '4').

Checking Your Upload

You will choose your program in the pop-up window and then view the results of your upload.

✕ Close

Program Designation

What program are you uploading population & sampling data for?

Submission

[Change Selection](#)

Search

Batch File Name	Batch ID	Program	File Size	Upload Date	Uploaded By	Status
POP_SAMP_010...	3037386	OQR	2.8 KB	1/27/2021	CRENSHAW COMMUNI...	Received
OQR_Pop_and_...	3026606	OQR	3.9 KB	12/23/2020	CRENSHAW COMMUNI...	Failed

Data Form

Under the Data Form selection, select *Launch Data Form*.

The screenshot displays a software interface with a navigation menu at the top. The menu items are 'Web-based Measures', 'Population & Sampling', and 'Chart Abstracted'. Below this, there are two buttons: 'File Upload' and 'Data Form'. The 'Data Form' button is highlighted with a red rectangular border. Below the buttons, the text 'Select the Data Form' is displayed. Underneath this text is a long horizontal button labeled 'OQR' on the left and 'Launch Data Form' on the right, followed by a green right-pointing arrow icon. A red arrow points from the right edge of the image towards the 'Launch Data Form' button.

Select The Measure

To begin entering your data:

1. Choose your Reporting Period.
2. Click on the green *Start Measure* next to the measure you wish to enter your data for.

< Data Submission

Hospital Outpatient: Population & Sampling

NOTE: Proceeding with data submission will change a Providers status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

Reporting Period: Q3 2020

CMS Certification Number: 010535
Submission Period: 07/01/2020 - 02/01/2021
With Respect to Reporting Period: 07/01/2020 - 09/30/2020

Current Submission Period: **Open**

Enter Preview Submit

OQR-AMI (Voluntary)
Acute Myocardial Infarction **Start Measure**

OQR-ED-Throughput (Voluntary)
ED-Throughput **Start Measure**

OQR-Stroke (Voluntary)
Stroke **Start Measure**

I'm ready to submit

ED Throughput

For the ED Throughput measure set, select your sampling option from the drop-down menu, enter your data and select *Save & Return*.

Sampling Option

* **Sampling Option** (Sampling Option)

Sampled
Not Sampled
N/A submission not required

Population

All fields must be filled in. If you have no data for a particular item, you must put in '0'.

	July	August	September	Total
Medicare	1083	1122	1016	3221
Non-Medicare	987	886	882	2755
Total	2070	2008	1898	5976

Sampling

All fields must be filled in. If you have no data for a particular item, you must put in '0'.

	July	August	September	Total
Medicare	90	86	96	272
Non-Medicare	6	10	0	16
Total	96	96	96	288

Cancel Save & Return

Data Result

You can enter data for another measure or select *I'm ready to submit*.

[< Data Submission](#)

Hospital Outpatient: Population & Sampling

NOTE: Proceeding with data submission will change a Provider's status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

Reporting Period: Q3 2020

CMS Certification Number: 010535
Submission Period: 07/01/2020 - 02/01/2021
With Respect to Reporting Period: 07/01/2020 - 09/30/2020
Last Updated: 1/13/2021 11:01 AM

Current Submission Period: **Open**

Enter Preview Submit

OQR-AMI (Voluntary) Start Measure
Acute Myocardial Infarction

+ OQR-ED-Throughput (Voluntary) Complete Edit Measure
ED-Throughput

OQR-Stroke (Voluntary) Start Measure
Stroke

I'm ready to submit

Retain a Copy

You can enter data for the other measure sets, edit your current data, or use the *Export Data* Feature to retain a copy of your submission.

Hospital Outpatient: Population & Sampling

NOTE: Proceeding with data submission will change a Providers status to **Participating** if they are currently **Not Participating** or **Withdrawn**.

Reporting Period: Q3 2020

✔ Hospital Outpatient: Population & Sampling Measure Sets Successfully Submitted

CMS Certification Number: 010535
Submission Period: 07/01/2020 - 02/01/2021
With Respect to Reporting Period: 07/01/2020 - 09/30/2020
Last Updated: 1/13/2021 11:01 AM

Current Submission Period: **Open**

✔ Enter ————— ✔ Preview ————— ✔ Submit

OQR-AMI (Voluntary) [Start Measure](#)
Acute Myocardial Infarction

+ OQR-ED-Throughput (Voluntary) ✔ Complete [Edit Measure](#)
ED-Throughput

OQR-Stroke (Voluntary) [Start Measure](#)
Stroke

Export Data

Chart Abstracted Tab

Under the Chart Abstracted tab:

1. Choose Production from the drop-down menu and choose Change Selection.
2. Select Files to upload, or
3. Drag and drop your files.

The screenshot shows the 'Chart Abstracted' tab selected in a navigation bar. Below the navigation bar, there is a 'Submission' section with a dropdown menu set to 'Production' and a 'Change Selection' button. A red circle with the number '1' is next to the dropdown. To the right of this section is a red circle with the number '2'. Below the 'Submission' section is a dark blue 'Search' bar with a search input field, a 'Reset' button, and a 'Select Files' button. Below the search bar is a large dashed box containing a cloud upload icon, the text 'Drag files here to upload', the word 'or', and another 'Select Files' button. A red circle with the number '3' is next to the second 'Select Files' button.

Checking Your Upload

After uploading your data, you will see the results.

Submission

Production

Change Selection

Search

Search

Batch File Name	Batch ID	Program	File Size	Upload Date	Uploaded By	Status
AMI Q220 .xml	134107	OQR	2.2 KB	8/5/2020	CRENSHAW COMMUNI...	Received
2Q 2020 AMI.xml	134106	OQR	2.3 KB	8/5/2020	CRENSHAW COMMUNI...	Received

Chart Abstracted

Under the Data Results option, choose *Chart Abstracted*.

The screenshot shows the ABC Hospital dashboard interface. At the top left, the text 'ABC Hospital' is displayed. In the top right corner, there is a button labeled 'Change Organization'. A navigation menu is open on the left side, listing several options: 'Dashboard', 'Data Submissions', 'Data Results', 'Chart Abstracted', 'Population & Sampling', 'Program Reporting', and 'Administration'. The 'Data Results' option is checked with a blue box, and a red arrow points to the 'Chart Abstracted' option. The main content area of the dashboard is partially visible, showing a light blue banner with text about changes to HQR, Quality Net Secure Portal Reports & PRS. Below the banner, there is an illustration of a computer monitor displaying a chart, with various icons and data points around it. At the bottom of the dashboard, there is a section titled 'Here are some of the key features of the new Hospital Quality Reporting' with four columns of text describing features like 'Intuitive Interfaces', 'Simple Submissions', 'Advanced Security', and 'Reliable Calculations'.

File Accuracy

Under the File Accuracy tab, select the program, a report, and an encounter quarter. Select *Export CSV*

Data Results - Chart Abstracted

File Accuracy Claims Details

File Accuracy

This is where you see the accuracy of your files, and potential duplicates. It encompasses data from the Quality Net legacy reports, including: Case Status Summary, Submission Detail, and Potential Duplicate Records.

Program
OQR

Report
Select Report
Select Report
Case Status Summary
Submission Detail
Potential Duplicate

Encounter Quarter
Select Quarter
Select Quarter
Q4 2020
Q3 2020
Q2 2020
Q1 2020

Export CSV

Claims Detail

Under the Claims Detail tab, you will choose the program and the encounter quarter. Then, select *Export CSV*.

Data Results - Chart Abstracted

File Accuracy **Claims Details**

Claims Details

This is where you see the submission results of your Chart Abstracted measures. It encompasses data from the Quality Net legacy reports, including: Claims Detail.

Program
OQR

Encounter Quarter
Select Quarter
Q4 2020
Q3 2020
Q2 2020
Q1 2020

Export CSV

Population & Sampling

Under the Data Results option, choose *Population & Sampling*.

ABC Hospital Change Organization

- Dashboard
- Data Submissions
- Data Results
 - Chart Abstracted
 - Population & Sampling
 - Program Reporting
 - Administration

es to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

ortal Quality Reporting. Over the next year you will see many
ilities faster, and with more confidence.

with save

The key features of the new Hospital Quality Reporting

- Intuitive Interfaces**
Intuitive interfaces means you always know where you are within the system.
- Simple Submissions**
We've taken the guess work out of submitting data, via a file or a form. All from one central location.
- Advanced Security**
Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.
- Reliable Calculations**
Accurate data, with real-time validation. No second guessing. No more waiting.

Choose Your Options

Under the Population & Sampling tab, you will choose the program and the encounter quarter. Then, select *Export CSV*.

Data Results - Population & Sampling

File Accuracy

This is where you see the accuracy of your Population & Sampling files. It encompasses data from the Quality Net legacy reports, including: Population Submission.

Program

OQR

Encounter Quarter

Select Quarter

Q4 2020

Q3 2020

Q2 2020

Q1 2020

Export CSV

Reporting Requirements

The screenshot shows the ABC Hospital Quality Reporting system interface. The top navigation bar includes the hospital name 'ABC Hospital' and a 'Change Organization' button. The left sidebar menu is expanded, showing the following items: Dashboard, Data Submissions, Data Results, Program Reporting, Reporting Requirements (highlighted with a red arrow), Performance Reports, Public Reporting, Validation, and Administration. The main content area displays a message about changes to HQR, a section titled 'ing' with a sub-header 'ize Hospital Quality Reporting', and a section titled 'of the key features of the new Hospital Quality Reporting' with three columns: Simple Submissions, Advanced Security, and Reliable Calculations. An illustration of a computer monitor with various icons is also present.

ABC Hospital Change Organization

- Dashboard
- Data Submissions
- Data Results
- Program Reporting
- Reporting Requirements**
- Performance Reports
- Public Reporting
- Validation
- Administration

changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

ing

ize Hospital Quality Reporting. Over the next year you will see many possibilities faster, and with more confidence.

the navigation

ther with ease

of the key features of the new Hospital Quality Reporting

Simple Submissions
ve taken the guess work out of submitting data, via a file or a form. All from one central location.

Advanced Security
Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.

Reliable Calculations
Accurate data, with real-time validation. No second guessing. No more waiting.

Reporting Requirements

To run your report, you will choose the program and the encounter quarter. Then, select *Export CSV*

Reporting Requirements

This is where you check to see if your organization is meeting reporting requirements. This encompasses data from Quality Net reports, including: eCQM Submission Status, Provider Participation (IQR, OQR, IPFQR). Access is dependent upon permissions.

Program

OQR

Encounter Quarter

Q4 2020

Select Quarter

Q4 2020

Q3 2020

Q2 2020

Q1 2020

Export CSV

Next Option

ABC Hospital Change Organization

- Dashboard
- Data Submissions
- Data Results
- Program Reporting**
 - Reporting Requirements
 - Performance Reports
 - Public Reporting
 - Validation
- Administration

Changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

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Hospital Quality Reporting. Over the next year you will see many capabilities faster, and with more confidence.

avigation

of the key features of the new Hospital Quality Reporting

- Simple Submissions**
Taken the guess work out of submitting data, via a file or a form. All from one central location.
- Advanced Security**
Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.
- Reliable Calculations**
Accurate data, with real-time validation. No second guessing. No more waiting.

Performance Report

To run your Performance Report, you will choose the program and the encounter quarter. Then, select *Export CSV*. You will receive the display disclaimer.

Performance Reports

This is where you can check your Quality Measure and other calculated metrics. Facility, State, and National level calculations are available for the IQR, OQR, ASCQR, IPFQR, and PCHQR Programs; Baseline Measure and Percentage Payment Summary calculations are available for the HVBP Program. Access is dependent upon permissions.

Program

OQR

Encounter Quarter

Q3 2020



State and National Rates are subject to change

Data is not final until both the Submission Period and the Comparative Analysis Phase end for this program and period.

Export CSV

Next Option

The screenshot shows the ABC Hospital Quality Reporting system interface. The top navigation bar includes the hospital name "ABC Hospital" and a "Change Organization" button. The sidebar menu on the left contains the following items:

- Dashboard
- Data Submissions
- Data Results
- Program Reporting
 - Reporting Requirements
 - Performance Reports
 - Public Reporting
 - Validation
- Administration

A red arrow points to the "Public Reporting" option in the "Program Reporting" sub-menu. The main content area displays a message about updates to HQR, Quality Net Secure Portal Reports & PRS, and a section titled "of the key features of the new Hospital Quality Reporting" with three sub-sections: "Simple Submissions", "Advanced Security", and "Reliable Calculations".

Public Reporting

You can access your publicly displayed data from this page.

The screenshot displays the 'Measure Data' section of a public reporting interface. At the top, there are two tabs: 'Measure Data' (selected) and 'Star Rating'. Below the tabs, the section is titled 'Measure Data' and includes a descriptive paragraph: 'Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon (i) or an asterisk (*).' A blue 'Export Data' button is located below the text. The filter section contains a search input field, a 'Release' dropdown menu set to 'April 2021', a 'Level' dropdown menu set to 'Select', and a 'Performance' dropdown menu set to 'Select'. A 'Clear Filters' button is positioned to the right of the dropdowns. Below the filters, a list of measure categories is shown, each with a plus sign icon and the category name: 'Survey of Patients' Experience', 'Timely and Effective Care', 'Complications & Deaths', 'Unplanned Hospital Visits', 'Payment & Value of Care', and 'Use of Medical Imaging'.

Measure Data Star Rating

Measure Data

Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon (i) or an asterisk (*).

Export Data

Search Release Level Performance Clear Filters

April 2021 Select Select

- + Survey of Patients' Experience
- + Timely and Effective Care
- + Complications & Deaths
- + Unplanned Hospital Visits
- + Payment & Value of Care
- + Use of Medical Imaging

Next Option

Under the Program Reporting option, choose *Validation*.

The screenshot displays the ABC Hospital software interface. At the top left, the text "ABC Hospital" is visible. In the top right corner, there is a "Change Organization" button. A navigation menu is open on the left side, listing several options: Dashboard, Data Submissions, Data Results, Program Reporting, Reporting Requirements, Performance Reports, Public Reporting, Validation, and Administration. A red arrow points to the "Validation" option. The main content area shows a header with the text "Changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page." Below this, there is a section titled "Hospital Quality Reporting" with a sub-header "Hospital Quality Reporting. Over the next year you will see many capabilities faster, and with more confidence." An illustration of a computer monitor with various icons is shown. Below the illustration, there is a section titled "Some of the key features of the new Hospital Quality Reporting" with three columns: "Simple Submissions" (taken the guess work out of submitting data, via a file or a form. All from one central location.), "Advanced Security" (Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.), and "Reliable Calculations" (Accurate data, with real-time validation. No second guessing. No more waiting).

Validation

You will select the program, type of report, and the encounter quarter. Then, select *Export CSV*.

Validation

This is where you see validation data for the following Quality Net Legacy reports: Confidence Interval, Case Detail, Case Selection, Validation Summary, eCQM Case Selection, eCQM Validation Case Detail, eCQM Validation Case Summary.

Program **Report** **Encounter Quarter** [Export CSV](#)

Select Quarter

- Q4 2020
- Q3 2020
- Q2 2020
- Q1 2020
- Q4 2019
- Q3 2019
- Q2 2019
- Q1 2019

Administration

ABC Hospital Change Organization

- Dashboard
- Data Submissions
- Data Results
- Program Reporting
- Administration**
- Vendor Management
- Notice of Participation

Welcome to the new Hospital Quality Reporting system. We've made changes to HQR. Quality Net Secure Portal Reports & PRS are still on the My Tasks page.

Streamlining

Streamline Hospital Quality Reporting. Over the next year you will see many responsibilities faster, and with more confidence.

Streamline the navigation
Streamline another with ease

Here are some of the key features of the new Hospital Quality Reporting

- Intuitive Interfaces**
Intuitive Interfaces means you always know where you are within the system.
- Simple Submissions**
We've taken the guess work out of submitting data, via a file or a form. All from one central location.
- Advanced Security**
Security & Access is now easy to manage with our new suite of Access tools. Effortlessly add or modify anyone's permissions.
- Reliable Calculations**
Accurate data, with real-time validation. No second guessing. No more waiting.

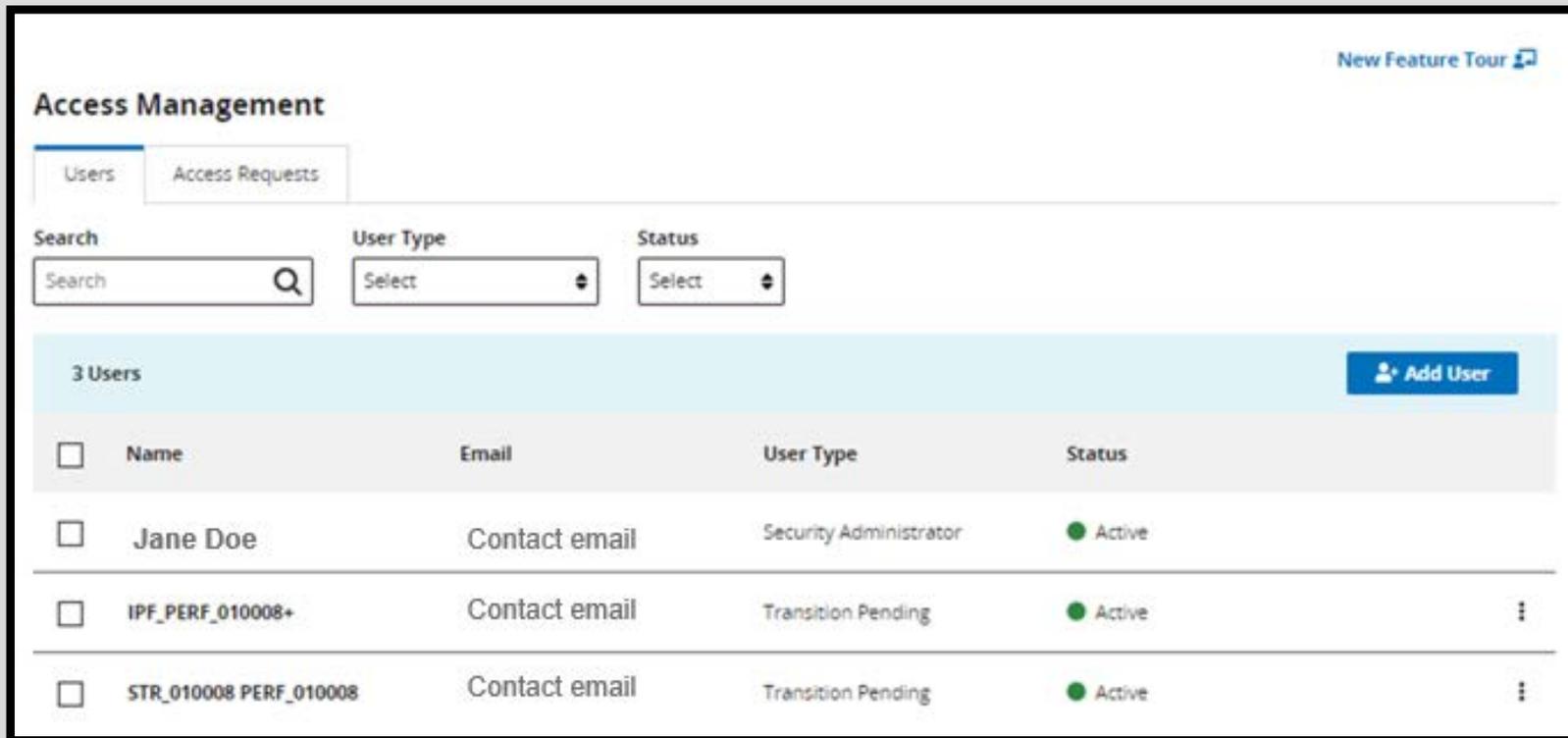
Access Management

- Process for granting user access for Basic Users and Security Officials:
 - Ability to choose the user type
 - Select required permissions
- Benefits:
 - Faster requesting and assigning access
 - Ability to request, assign, modify, and approve access directly from the system

To register as a Security Official, you must have a HARP account.

Access Management Options

If you are the Security Official, you can add and manage users for your facility.



The screenshot displays the 'Access Management' interface. At the top right, there is a 'New Feature Tour' link. Below the title, there are two tabs: 'Users' (selected) and 'Access Requests'. A search bar is located on the left, and two dropdown menus for 'User Type' and 'Status' are on the right. A blue 'Add User' button is positioned in the top right corner of the user list area. The user list contains three entries, each with a checkbox, name, email, user type, status, and a vertical ellipsis menu icon.

<input type="checkbox"/>	Name	Email	User Type	Status	
<input type="checkbox"/>	Jane Doe	Contact email	Security Administrator	Active	
<input type="checkbox"/>	IPF_PERF_010008+	Contact email	Transition Pending	Active	⋮
<input type="checkbox"/>	STR_010008 PERF_010008	Contact email	Transition Pending	Active	⋮

Vendor Management (VM)

- Vendor Management is a new process for managing vendors directly in HQR.
- Registration and vendor authorization tools will no longer be required.
- Benefits to the new VM include:
 - The ability to assign, modify, and remove vendor access for data submission from one page.
 - Instant confirmation when vendors are added, suspended, or removed.

Choose Your Option

You can:

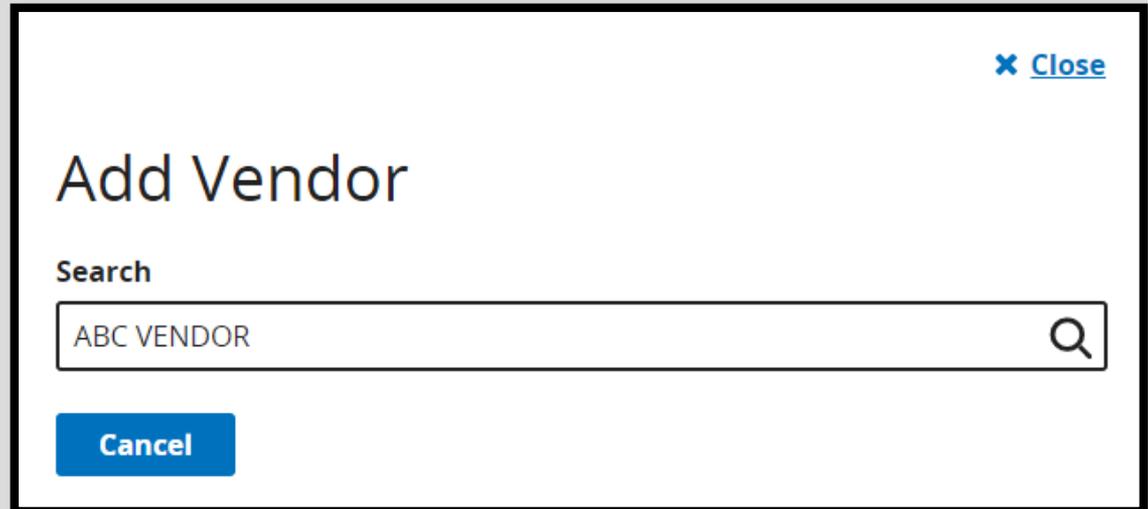
1. Search or Filter By Status.
2. Add a Vendor.
3. Click on the toggle to Edit Access, Suspend Access, or Remove a vendor.

The screenshot shows a 'Vendor Management' interface. At the top, there is a tab labeled 'Your Vendors'. Below this, there are two search/filter options: a 'Search' input field with a magnifying glass icon and a 'Status' dropdown menu labeled 'Filter By Status'. A red circle with the number '1' is placed over the 'Filter By Status' dropdown. To the right of these options is a blue button labeled 'Add Vendor', with a red circle and the number '2' next to it. Below the search and filter options, there is a section titled '3 Vendors' with a table of vendor information. A red circle with the number '3' is placed over the three-dot menu icon at the end of the first row. A dropdown menu is open from this icon, showing three options: 'Edit Access' with a pencil icon, 'Suspend Access' with a power icon, and 'Remove' with a trash can icon. At the bottom of the table, there are navigation controls: '< Previous', a blue box with the number '1', and 'Next >'. The entire interface is enclosed in a black border.

Name ^	Vendor ID	Status	
ABC Vendor	J010501	Active	⋮
XYZ Vendor	V100359	Active	
123 Vendor	J051101	Active	

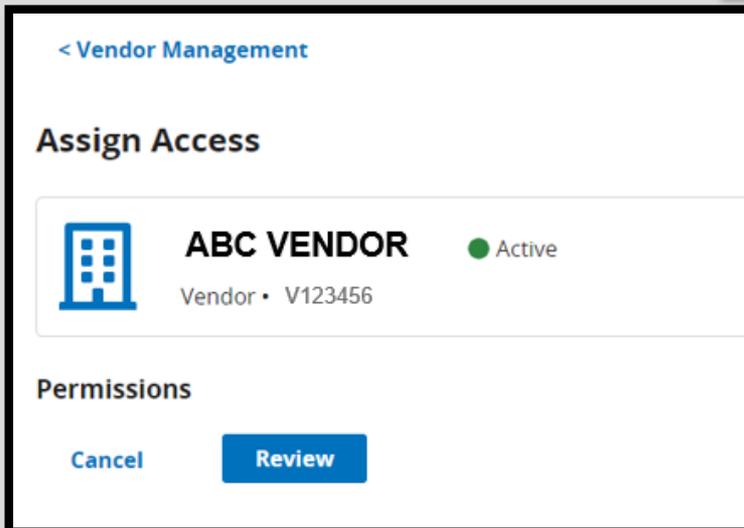
Adding a Vendor

1. Enter the vendor name and click on the search icon.



A screenshot of a dialog box titled "Add Vendor". In the top right corner, there is a blue "X" icon followed by the text "Close". Below the title, there is a "Search" label above a text input field containing "ABC VENDOR". A magnifying glass icon is positioned to the right of the input field. At the bottom left of the dialog, there is a blue button labeled "Cancel".

2. You can review your permissions by selecting the *Review* box

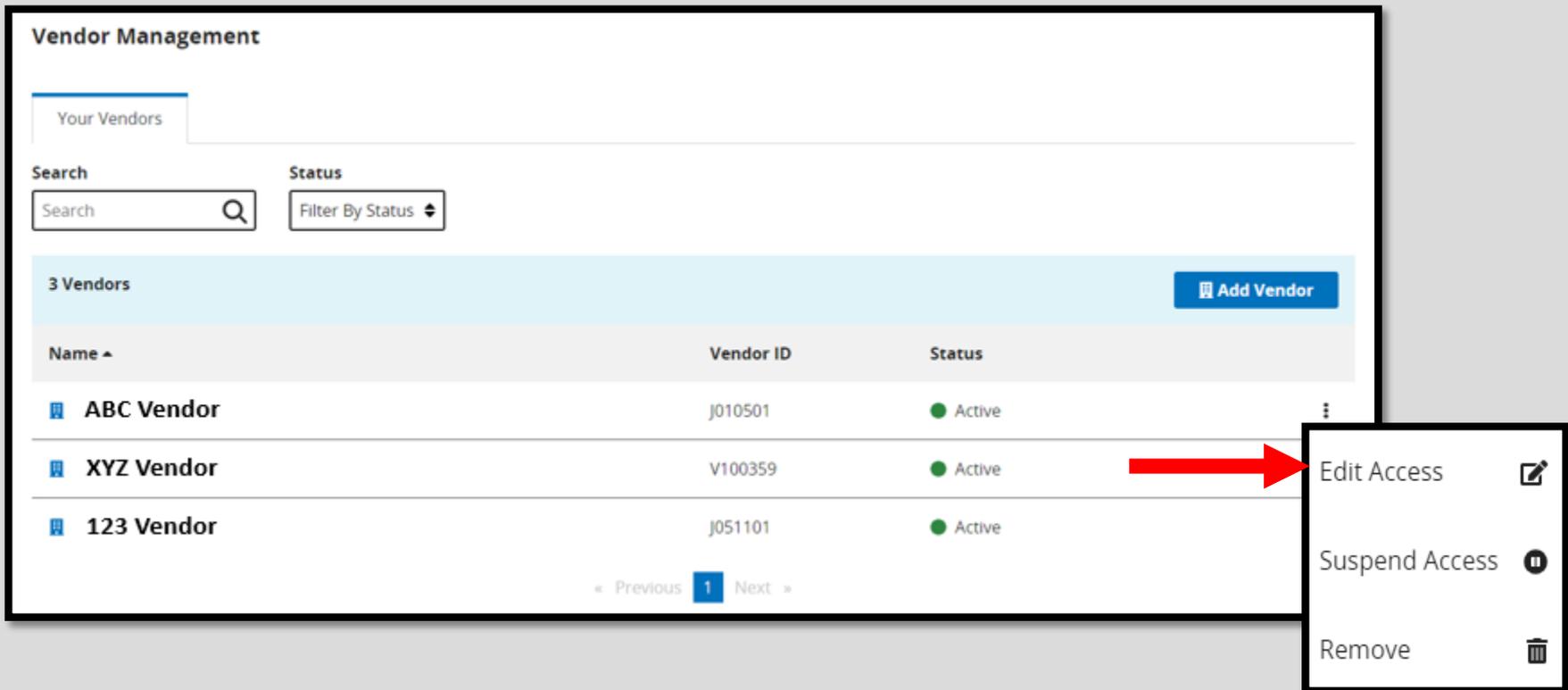


A screenshot of a screen titled "< Vendor Management". Below the title is the section "Assign Access". It features a card for "ABC VENDOR" with a building icon, a green dot indicating "Active" status, and the text "Vendor • V123456". Below this card is the "Permissions" section, which contains two buttons: "Cancel" and "Review".

Editing a Vendor

To edit an existing vendor:

1. Click on the toggle next to the vendor you wish to edit.
2. Select the *Edit Access* option.



The screenshot displays the 'Vendor Management' interface. At the top, there is a 'Your Vendors' tab. Below it, there are search and filter options: a search box and a 'Filter By Status' dropdown. A table lists three vendors: 'ABC Vendor' (ID: J010501), 'XYZ Vendor' (ID: V100359), and '123 Vendor' (ID: J051101). All vendors are marked as 'Active'. A red arrow points to the 'Edit Access' option in the context menu for the 'XYZ Vendor' row. The context menu also includes 'Suspend Access' and 'Remove' options.

Name	Vendor ID	Status
ABC Vendor	J010501	Active
XYZ Vendor	V100359	Active
123 Vendor	J051101	Active

« Previous 1 Next »

- Edit Access
- Suspend Access
- Remove

Editing Permissions

You can edit any permissions by selecting *Edit*.

The screenshot displays a 'Permissions' interface with two main sections: 'Data Submissions' and 'Web-Based Measures'. Each section lists measures and their current access levels, with 'Edit' buttons available for each.

Section	Measure	Current Access	Action
Data Submissions	Inpatient Quality Reporting (IQR)	None	Add
	Outpatient Quality Reporting (OQR)	OQR (Edit/Upload) ⓘ	Edit
Web-Based Measures	Inpatient Quality Reporting (IQR)	None	Add
	Outpatient Quality Reporting (OQR)	OQR (Edit/Upload) ⓘ	Edit

Choosing to Edit

If you wish to change any permission, select the *Edit* box.

✕ Close

Data Submissions - Chart Abstracted

Outpatient Quality Reporting (OQR)

By assigning OQR permissions, you are also assigning permission for File Accuracy (for the specified measure set only).

Measure Sets	Encounter Quarter	Submission Date	Permission Level	Actions
OQR-ED	Q2:04-01-2019 - Ongoing	12-03-2020 - Ongoing	Upload / Edit	Edit
OQR-AMI	Q3:07-01-2019 - Ongoing	12-03-2020 - Ongoing	Upload / Edit	Edit
OQR-STK	-	-	-	Add

Apply & Close

Cancel

Edit Options

To edit permissions:

1. Choose *No Access* or *Upload/Edit*.
2. Choose the encounter quarters for this edit.
3. Select the submission date.
4. Confirm your changes.
5. Select *Apply & Close*.

Data Submissions - Chart Abstracted

Outpatient Quality Reporting (OQR)

By assigning OQR permissions, you are also assigning permission for File Accuracy (for the specified measure set only).

Measure Sets	Encounter Quarter	Submission Date	Permission Level	Actions
OQR-ED	Q2:04-01-2019 - Ongoing	12-03-2020 - Ongoing	Upload / Edit	Edit

Permissions

No Access Upload / Edit

Encounter Quarters

* Start Quarter: * Start Year: to End Quarter: End Year:

Do not include an end date

Submission Date

* Start Date: to End Date:

Do not include an end date

[Confirm](#) [Cancel](#)

OQR-AMI	Q3:07-01-2019 - Ongoing	12-03-2020 - Ongoing	Upload / Edit	Edit
OQR-STK	-	-	-	Add

[Apply & Close](#) [Cancel](#)

Additional Editing Options

From the toggle, you can choose Suspend Access or Remove a vendor.

The screenshot displays a 'Vendor Management' interface. At the top, there is a tab labeled 'Your Vendors'. Below this, there are search and filter controls: a search box with a magnifying glass icon and a 'Filter By Status' dropdown menu. The main content area shows '3 Vendors' and an 'Add Vendor' button. A table lists the vendors with columns for Name, Vendor ID, and Status. The table contains three rows: 'ABC Vendor' (ID: J010501, Status: Active), 'XYZ Vendor' (ID: V100359, Status: Active), and '123 Vendor' (ID: J051101, Status: Active). At the bottom of the table, there are navigation links: '< Previous', '1', and 'Next >'. A context menu is open over the table, showing three options: 'Edit Access' with a pencil icon, 'Suspend Access' with a pause icon, and 'Remove' with a trash can icon.

Name ^	Vendor ID	Status
ABC Vendor	J010501	Active
XYZ Vendor	V100359	Active
123 Vendor	J051101	Active

Results of the Options

With either option, you will have to confirm your selection.

[✕ Close](#)

Remove Vendor?

WARNING: Removing this Vendor will disable the Vendor in ALL of your programs. Please be certain this is your intent before removing the Vendor. Removing this Vendor will:

- Terminate all active permissions
- Remove them from Your Vendors list

You may re-add this vendor to Your Vendors list at any time. You may also remove a vendor from individual programs by manually removing their permissions.

[Remove Vendor](#) [Cancel](#)

[✕ Close](#)

Suspend Vendor Access?

Suspending Vendor ACADIA HEALTHCARE will:

- Pause all active permissions

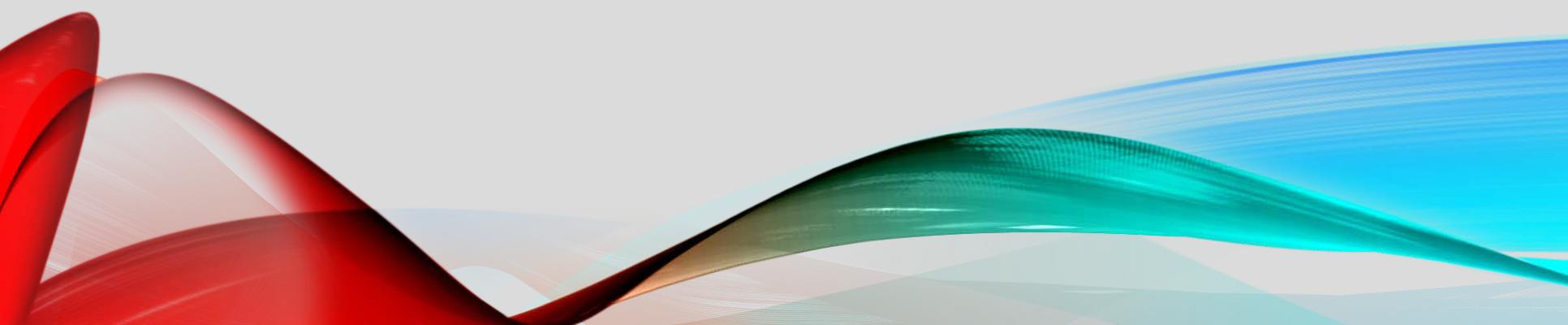
You may resume access for this Vendor at any time.

[Suspend Vendor Access](#) [Cancel](#)



Managed File Transfer (MFT)

<https://qnetmft.cms.gov>



Secure Exchange

- Secure Exchange
 - Replaces Secure File Transfer (SFT) in *QualityNet*.
 - Manages file transfers.
 - Allows file sharing and secure email with a single interface.
 - Requires a HARP account to access.
- Hospitals will use Secure Exchange:
 - To submit Request for Reconsideration.
 - To access Preview Reports and Facility-Specific Reports (FSRs).
- For assistance, contact the *QualityNet* Help Desk at (866) 288-8912 or email: qnetsupport@hcqis.org.



Care Compare:
The New Public Reporting Site
<https://www.medicare.gov/care-compare/>

Care Compare

- Care Compare is a streamlined redesign of eight existing CMS compare tools on Medicare.gov at <https://www.medicare.gov/care-compare/>
 - Provides a single user-friendly interface
 - Simple design optimized for mobile and tablet use
 - Enhancements for mobile use will give benefits like accessing the tool using smartphone and initiating phone calls by a simple click

Other Tools

Additional improvements:

- Procedure Price Look Up (PPL)
 - Includes facility and physician fees
- Provider Data Catalog (PDC)
 - Provides detailed CMS data and interactive downloadable datasets

Home Page

<https://www.medicare.gov/care-compare/>

Enter the zip code or city of your facility.
Enter the provider type and the name of your facility.
Select *Search*.

Find & compare nursing homes, hospitals & other providers near you.

[Learn more about the types of providers listed here](#)

MY LOCATION	PROVIDER TYPE	NAME OF FACILITY (optional)	
<input type="text" value="Tampa, FL 33612"/>	<input style="border: none; background-color: #f0f0f0; padding: 2px 5px;" type="text" value="Hospitals"/> ▾	<input type="text" value="ABC Hospital"/>	<input type="button" value="Search"/>

Or, select a provider type to learn more:

 Doctors & clinicians	 Hospitals	 Nursing homes including rehab services	 Home health services
 Hospice care	 Inpatient rehabilitation facilities	 Long-term care hospitals	 Dialysis facilities

Your Results

You can choose the data you wish to review by clicking on any of the options available.

RATINGS

Overall rating

★★★★☆

The overall rating is based on how well a hospital performs across different areas of quality, like treating heart attacks and pneumonia, readmission rates, and safety of care.

[Learn how Medicare calculates this rating](#)

[View Rating Details](#)

Patient survey rating

★★★★☆

The patient survey rating measures patients' experiences of their hospital care. Recently discharged patients were asked about important topics like how well nurses and doctors communicated, how responsive hospital staff were to their needs, and the cleanliness and quietness of the hospital environment.

[Learn how the patient survey rating is measured](#)

[View Survey Details](#)

QUALITY

Choose a category to see how this hospital scores on quality topics:

- [Timely & effective care](#)
- [Complications & deaths](#)
- [Unplanned hospital visits](#)
- [Psychiatric unit services](#)
- [Payment & value of care](#)

Data Examples

Timely & effective care



These measures show how often or how quickly hospitals provide care that research shows gets the best results for patients with certain conditions, and how hospitals use outpatient medical imaging tests (like CT scans and MRIs). This information can help you compare which hospitals give recommended care most often as part of the overall care they provide to patients.

[Find out why these measures are important](#)

[Get more information about the data](#)

[Get current data collection period](#)

Sepsis care

Sepsis is a complication that occurs when your body has an extreme response to an infection. It causes damage to organs in the body and can... [Read more](#)

Percentage of patients who received appropriate care for severe sepsis and septic shock

↑ Higher percentages are better

84% [Ⓡ]

of 506 patients

National average: 60%

Florida average: 68%

Cataract surgery outcome

Cataracts affect your vision and are very common in older people. Cataracts can make your vision blurry and can impact your ability to see a... [Read more](#)

Percentage of patients who had cataract surgery and had improvement in visual function within 90 days following the surgery

↑ Higher percentages are better

Not available [Ⓡ]

National average: 99%

Florida average: 97%

Emergency department care

Timely and effective care in hospital emergency departments is essential for good patient outcomes. Delays before getting care in the emerg... [Read more](#)

Percentage of patients who left the emergency department before being seen

↓ Lower percentages are better

1%

of 94823 patients

National average: 2%

Florida average: 1%

Percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival

↑ Higher percentages are better

45%

of 11 patients

National average: 72% [Ⓡ]

Florida average: 73% [Ⓡ]

Emergency department volume

Very High

60,000+ patients annually

Average (median) time patients spent in the emergency department, after the doctor decided to admit them as an inpatient before leaving the emergency department for their inpatient room

↓ A lower number of minutes is better

72 minutes [Ⓡ]

Other Very High volume hospitals:

Nation: 134 minutes [Ⓡ] ▼

Florida: 114 minutes [Ⓡ]

Number of included patients: 1366

Average (median) time patients spent in the emergency department before leaving from the visit

↓ A lower number of minutes is better

149 minutes

Other Very High volume hospitals:

Nation: 169 minutes [Ⓡ] ▼

Florida: 150 minutes [Ⓡ]

Number of included patients: 1024

Volume legend (patients annually):

Low: 0 - 19,999

Medium: 20,000 - 39,999

High: 40,000 - 59,999

Very High: 60,000+

Summary

- Data is entered in the Data Submission tab in HQR.
- New options and enhancements are on the way.
 - Program Reporting will allow you to check your organizations program requirement status, availability of reports, and public reporting information.
 - Administration will have a streamlined Access Management Process to allow you to manage vendor status, SO and basic user access and status.
- Care Compare is the new redesigned compare tool which contain improvements and additional tools

Resources

- Today's presentation can be found on:
www.QualityReportingCenter.com
- For HQR login issues, contact *QualityNet* Support:
 - E-mail: qnetsupport@hcqis.org
 - Phone: 866.288.8912
- For program-related questions, call the support contractor help desk.
 - Phone: 866.800.8756



Thank You!

Continuing Education (CE)

This program has been approved for one CE credit for the following boards:

- **National credit**
 - Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
 - Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
 - Board of Registered Nursing
 - Board of Nursing Home Administrators
 - Board of Dietetics and Nutrition Practice Council
 - Board of Pharmacy

Note: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

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Acronyms

ASC	Ambulatory Surgery Center	OP-29	Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients
CE	Continuing Education	OP-31	Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery
CMS	Centers for Medicare & Medicaid Services	OQR	Outpatient Quality Reporting
CSV	Comma-Separated Value	PDC	Provider Data Catalog
ED	Emergency Department	PPL	Procedure Price Look Up
FSR	Facility-Specific Report	Q	Quarter
HARP	HCQIS Access Roles and Profile	SFT	Secure File Transfer
HCQIS	Healthcare Quality Information System	SO	Security Official
HQR	Hospital Quality Reporting	VM	Vendor Management
MFT	Managed File Transfer		