System Updates: Ambulatory Surgical Center Quality Reporting (ASCQR) Program

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CMS
CENTERS FOR MEDICARE & MEDICAID SERVICES

Program-Related Changes

Announcements

- The most current public reporting release was January 27, 2021.
  - ASC-12 data was the only update.
- The web-based data submission deadline is May 17, 2021.
  - You can make any edits or changes up to the deadline. After the deadline passes, no changes can be made.

Learning Objectives

Attendees will be able to:

- List the steps involved in registering for the Hospital Quality Reporting (HQR) platform.
- Describe the steps necessary to enter ASCQR program data.
- Locate reports in Managed File Transfer (MFT).
- Locate the new public reporting platform and download data for Ambulatory Surgical Centers.

Topics We Will Cover

- *QualityNet* migrated from a **.org** to a **.gov** URL
  - New address: https://.qualitynet.cms.gov/
- New Hospital Quality Reporting (HQR) platform: https://hqr.cms.gov/hqrng/login
  - Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP)
  - Registration for Security Official (SO)
  - Access Management
  - Data submission
  - Vendor Management (VM)
- Managed File Transfer (MFT)
- Public Reporting
  - Care Compare and Provider Data Catalog (PDC)

Healthcare Quality Information System (HCQIS) Access Roles and Profile (HARP)

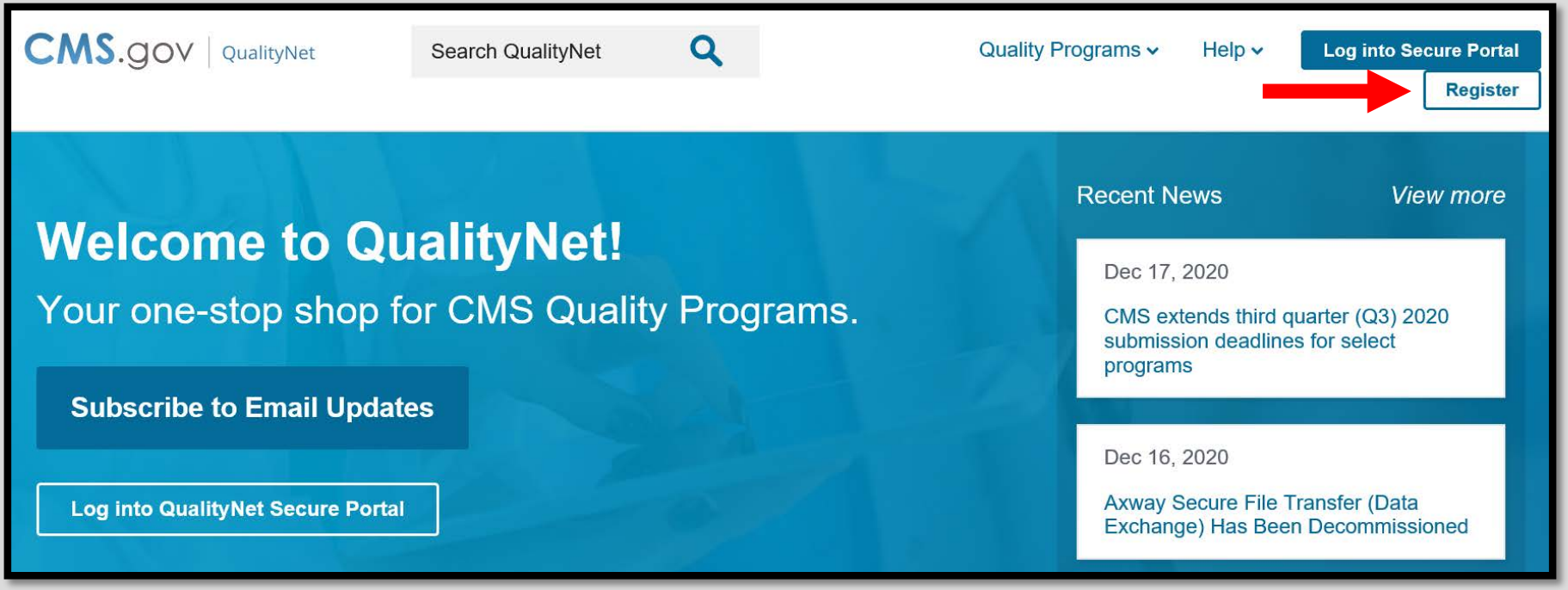
Overview

HARP:

- Provides a secure portal with a single location for users.
- Streamlines identity management by allowing access to all CMS quality organizations with one login.
  - You will have a HARP ID and password.
- Uses two-factor authentication.
  - You will select two devices to use for authentication.

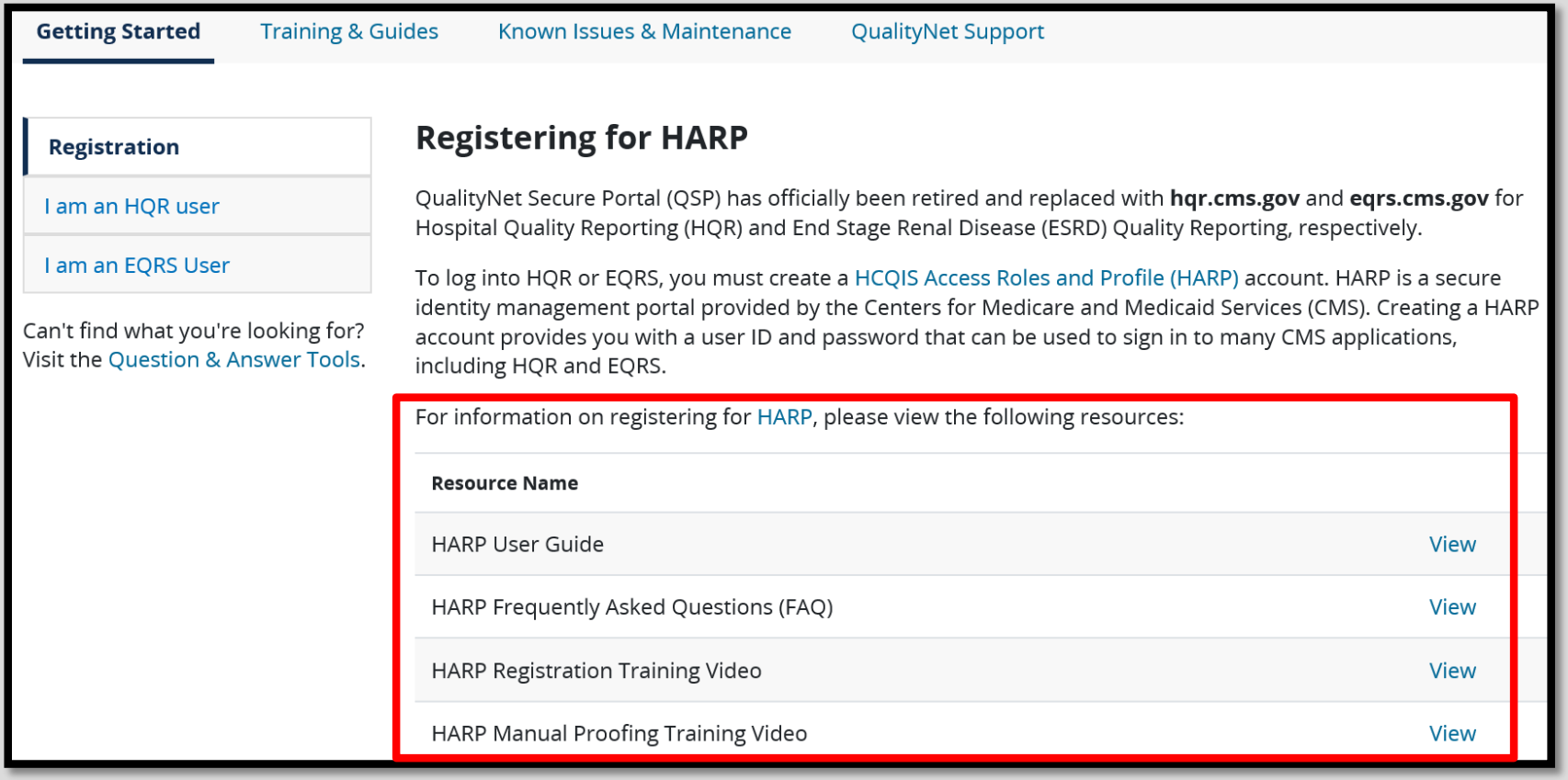
Registering For HARP

QualityNet Home Page: https://qualitynet.cms.gov



Available Resources

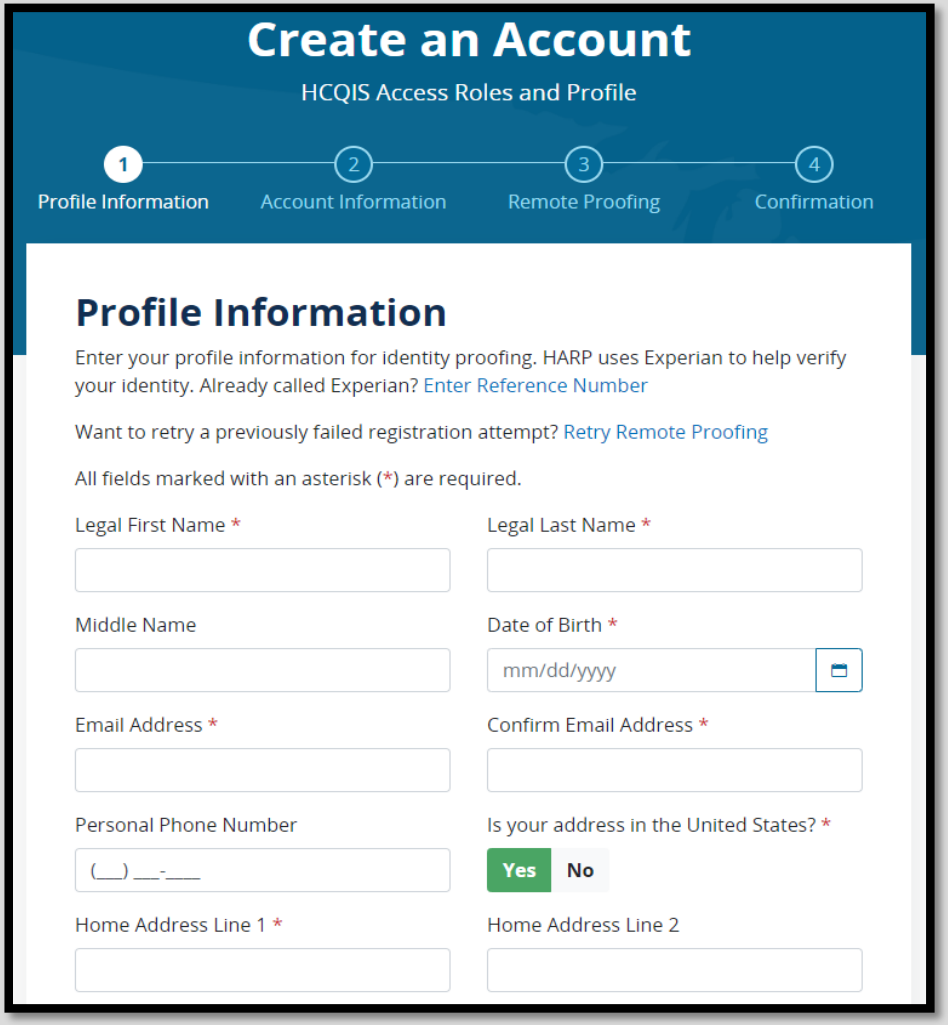
You can access HARP resources to assist you in registering for your HARP account.



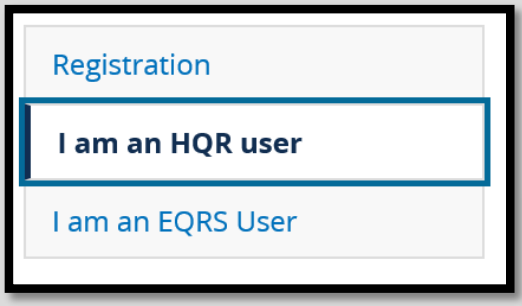
Creating Your HARP Account

1. Access the link: https://harp.cms.gov/register

2. Follow the steps, beginning with *Create An Account.*



Registration



1. Select the *I am an HQR user* tab. Scroll down the page.

To register as a Basic User or Security Administrator/Official in the new Hospital Quality Reporting (HQR) System:

NEW USERS TO HQR:** New users (those with no current affiliation to any organization) must contact the **QualityNet Help Desk** to request access to their organization.

Effective November 13, 2020, the new **Access Management** feature makes requesting and assigning access for current users much quicker.

All current users should follow these steps to request access:

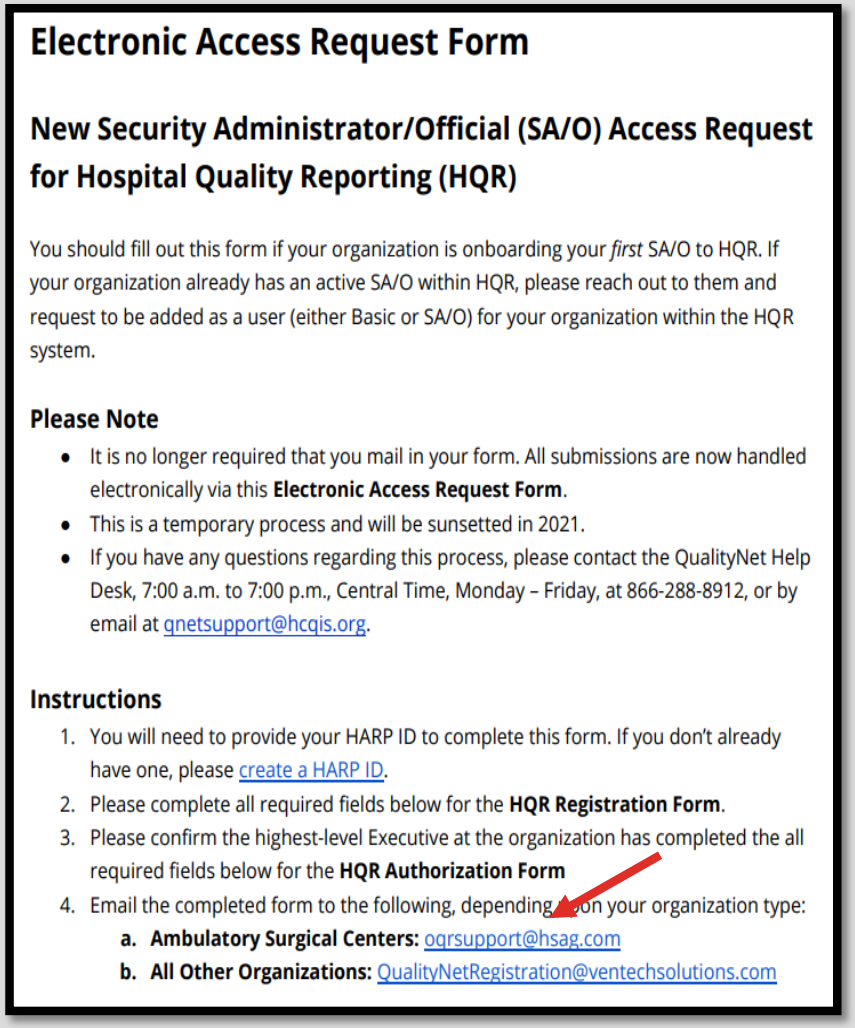
1. Log onto hqr.cms.gov with your HARP User ID and Password
   - (No **HARP** account? Create one here.)
2. Go to **My Profile** (Under your **User Name** in the upper right)
   - *From this page, you can Request Access or View Current Access*
3. Select either **Basic User** or **Security Administrator/Official** when prompted to **Choose Your User Type**
4. **Select** your required permissions, **Review** them, and click **Submit** when ready
5. You will be notified by email when your request has been approved

PLEASE NOTE: If you are new user to HQR and requesting to be the first SA/O for your organization, you can submit requests using the Electronic Access Request (EAR) here. (Ambulatory Surgery Center's must continue to submit via the EAR. Future HQR enhancements may enable the ASC community to utilize Access Management resources.

2. To begin the SO registration, select *here* to access the Electronic Access Request (EAR).

Registration Form

1. If you did not create your HARP account, you will be prompted in the instructions to do so.
2. Follow the instructions and fill the form out accurately.
3. You can use DocuSign or an Adobe Digital ID to complete the application.
4. Email the completed form.



Electronic Access Request Form

New Security Administrator/Official (SA/O) Access Request for Hospital Quality Reporting (HQR)

You should fill out this form if your organization is onboarding your *first* SA/O to HQR. If your organization already has an active SA/O within HQR, please reach out to them and request to be added as a user (either Basic or SA/O) for your organization within the HQR system.

Please Note

- It is no longer required that you mail in your form. All submissions are now handled electronically via this **Electronic Access Request Form**.
- This is a temporary process and will be sunsetted in 2021.
- If you have any questions regarding this process, please contact the QualityNet Help Desk, 7:00 a.m. to 7:00 p.m., Central Time, Monday – Friday, at 866-288-8912, or by email at qnetsupport@hcqis.org.

Instructions

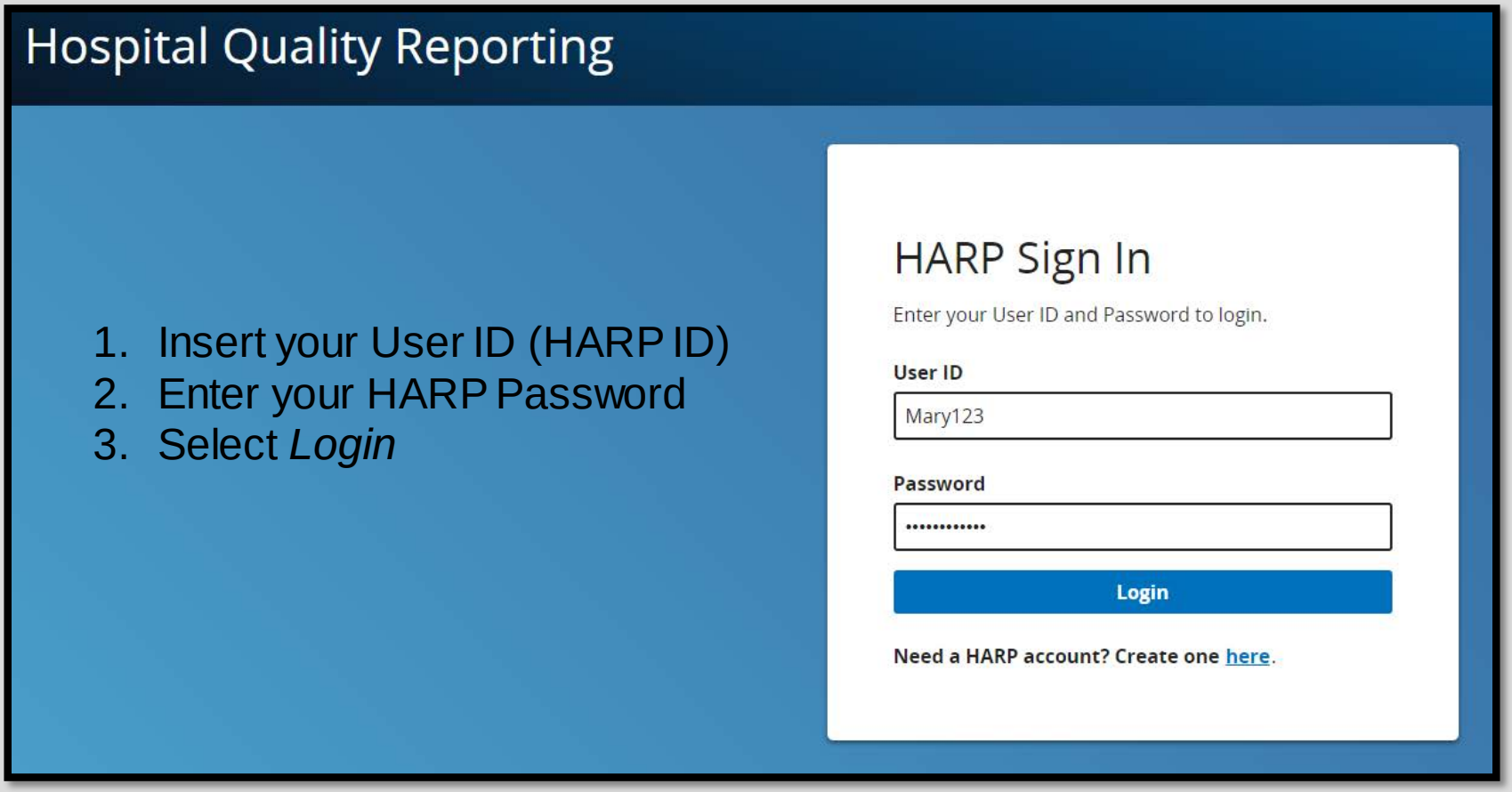
1. You will need to provide your HARP ID to complete this form. If you don't already have one, please create a HARP ID.
2. Please complete all required fields below for the **HQR Registration Form**.
3. Please confirm the highest-level Executive at the organization has completed the all required fields below for the **HQR Authorization Form**
4. Email the completed form to the following, depending upon your organization type:
   a. **Ambulatory Surgical Centers:** oqrsupport@hsag.com
   b. **All Other Organizations:** QualityNetRegistration@ventechsolutions.com

Accessing the Hospital Quality Reporting (HQR) Platform

https://hqr.cms.gov/hqrng/login

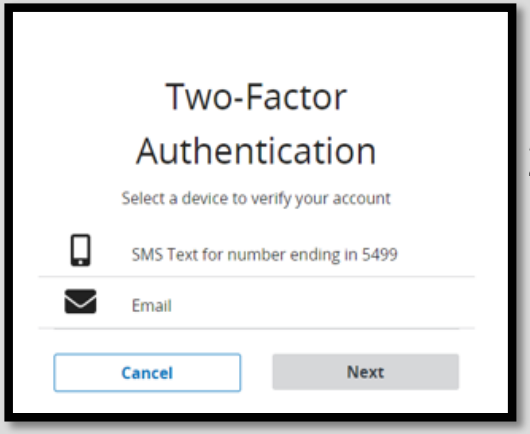
Enter Your HARP Information

Enter your HARP User ID and password.

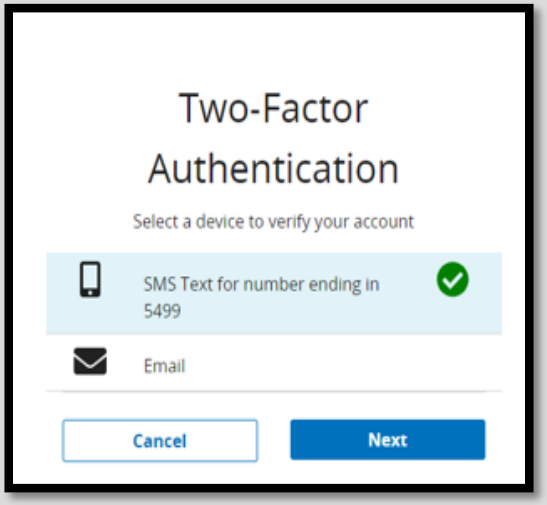


Signing In

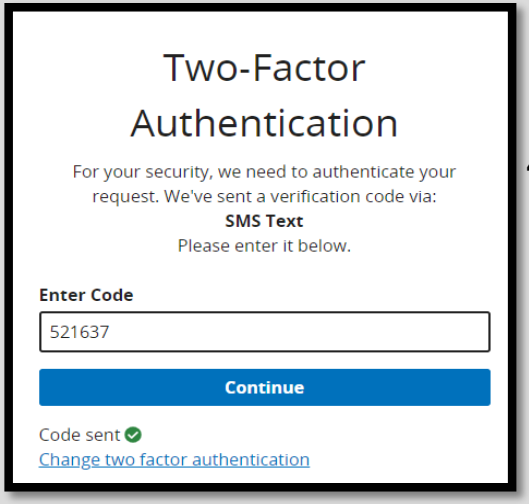
1. Choose the device you will use for the two-factor authentication.



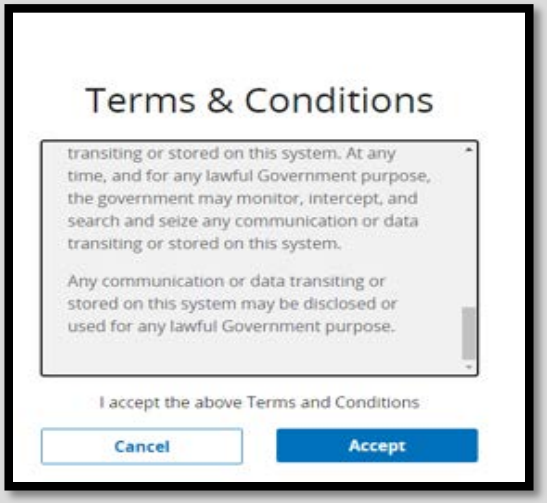
2. The check will display your choice. Select *Next.*



3. Enter the code you were sent. Select *Continue.*

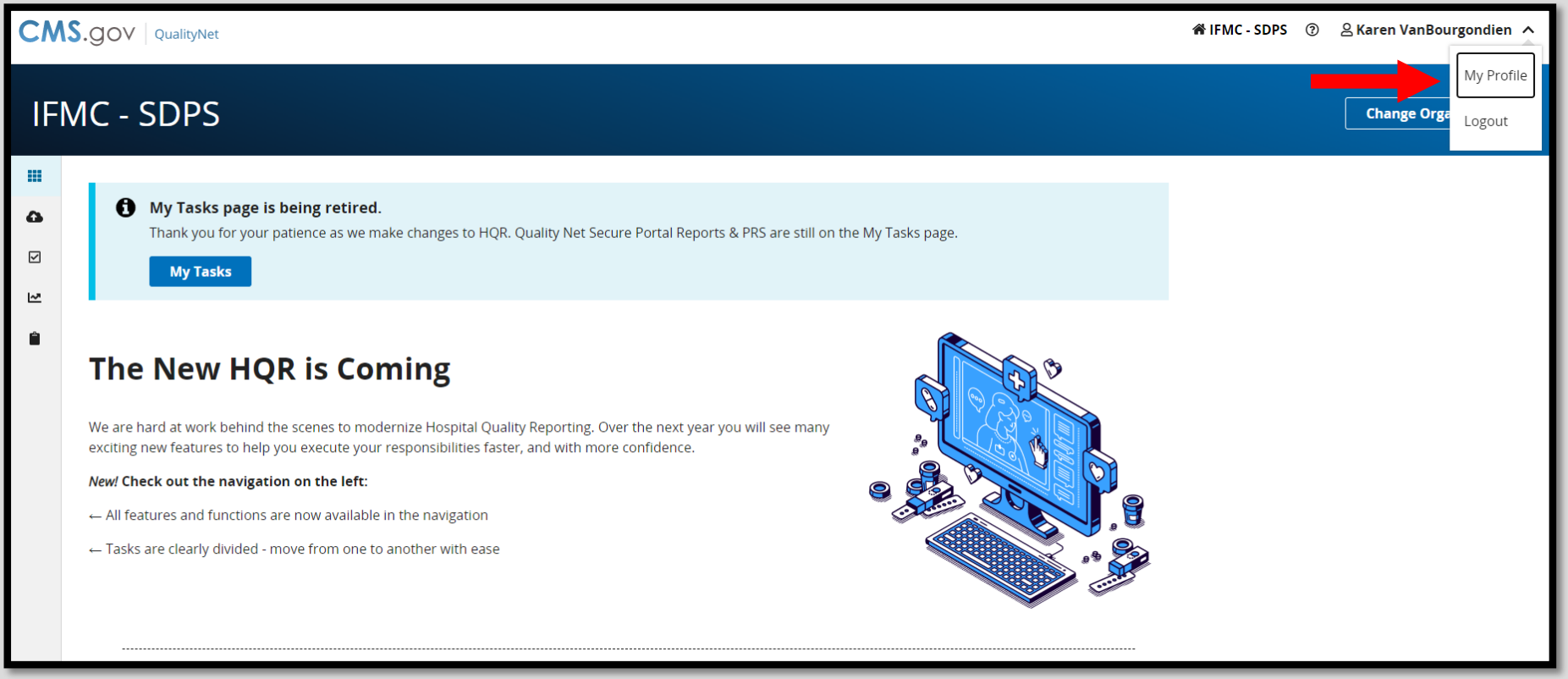


4. If you agree with Terms and Conditions, select *Accept.*



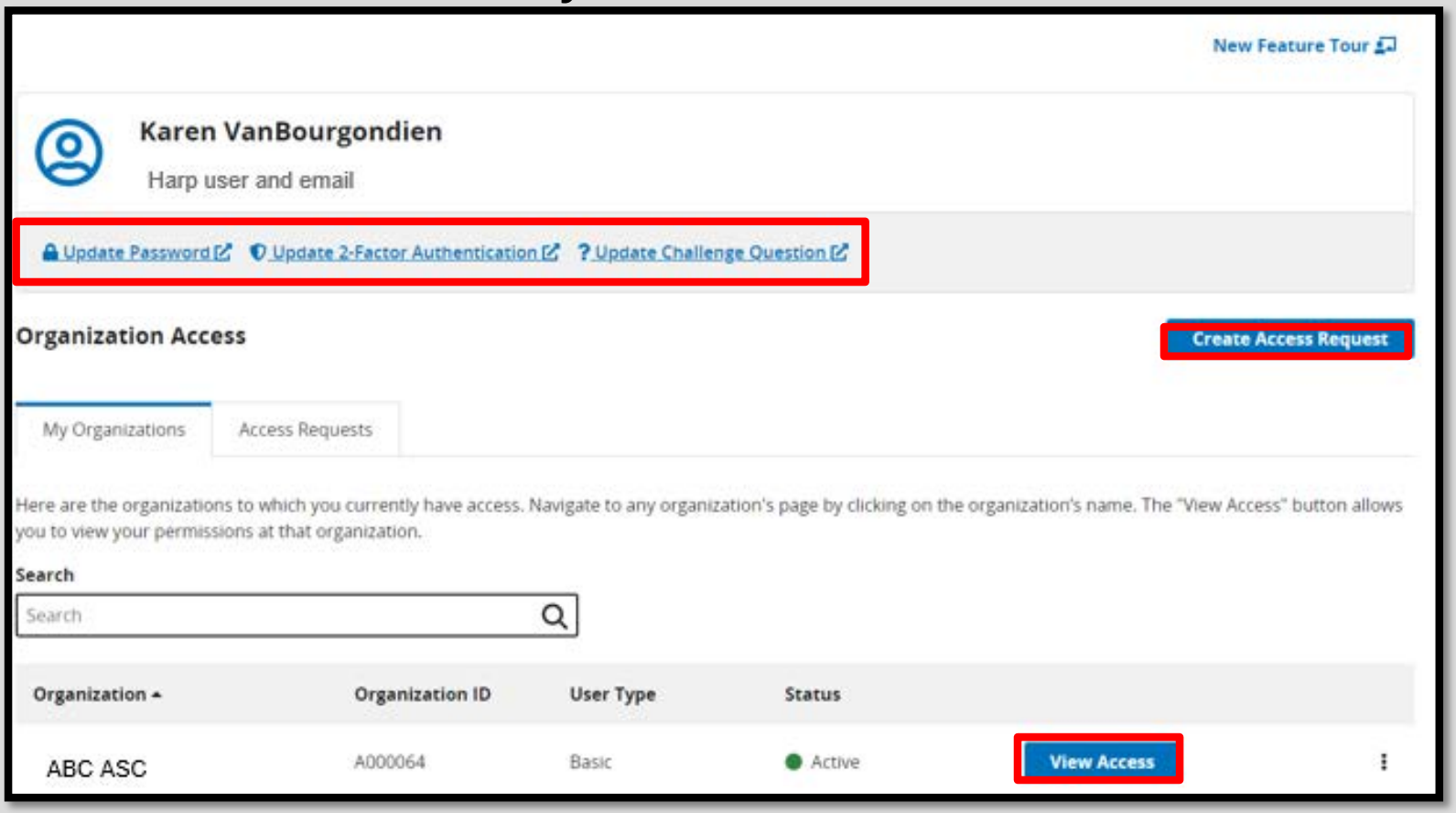
Home Page

To manage your access, you will log into My Profile from the drop-down box under your name.



Your Access Options

You can make updates, create an access request, or view your current access.

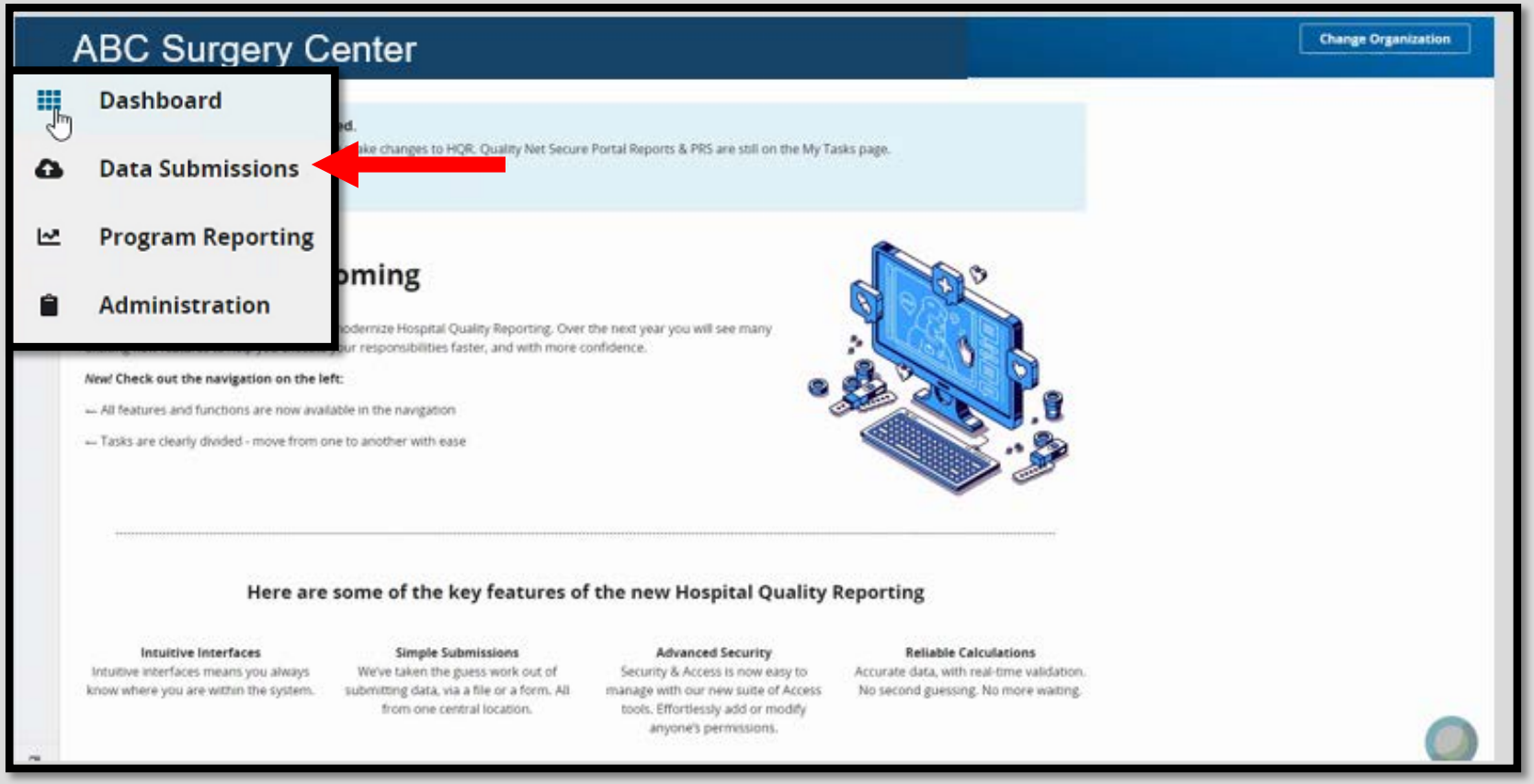


Exploring the Home Page

You can select *Change Organization* and access the dashboard

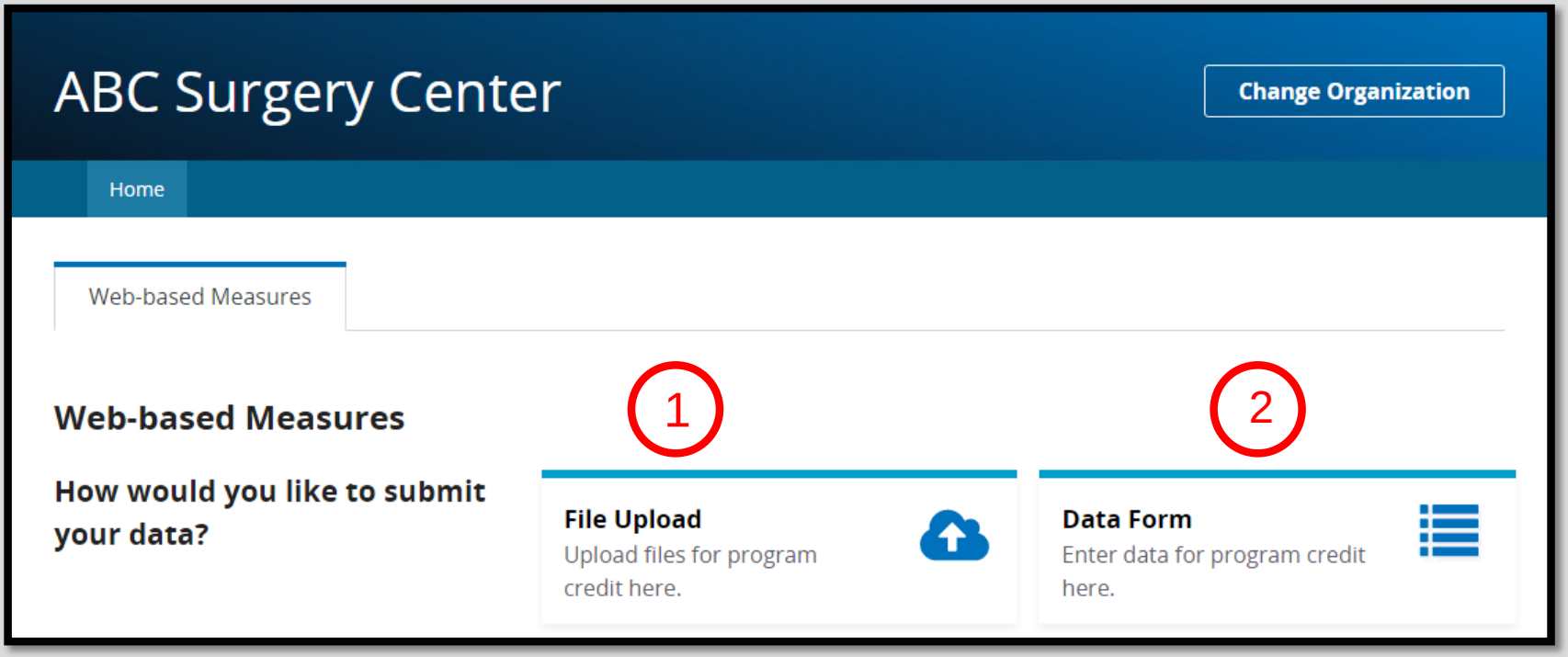
Data Submission

To enter your data, click on the Dashboard toggle to open your menu. Select *Data Submission*.



Choose Your Option

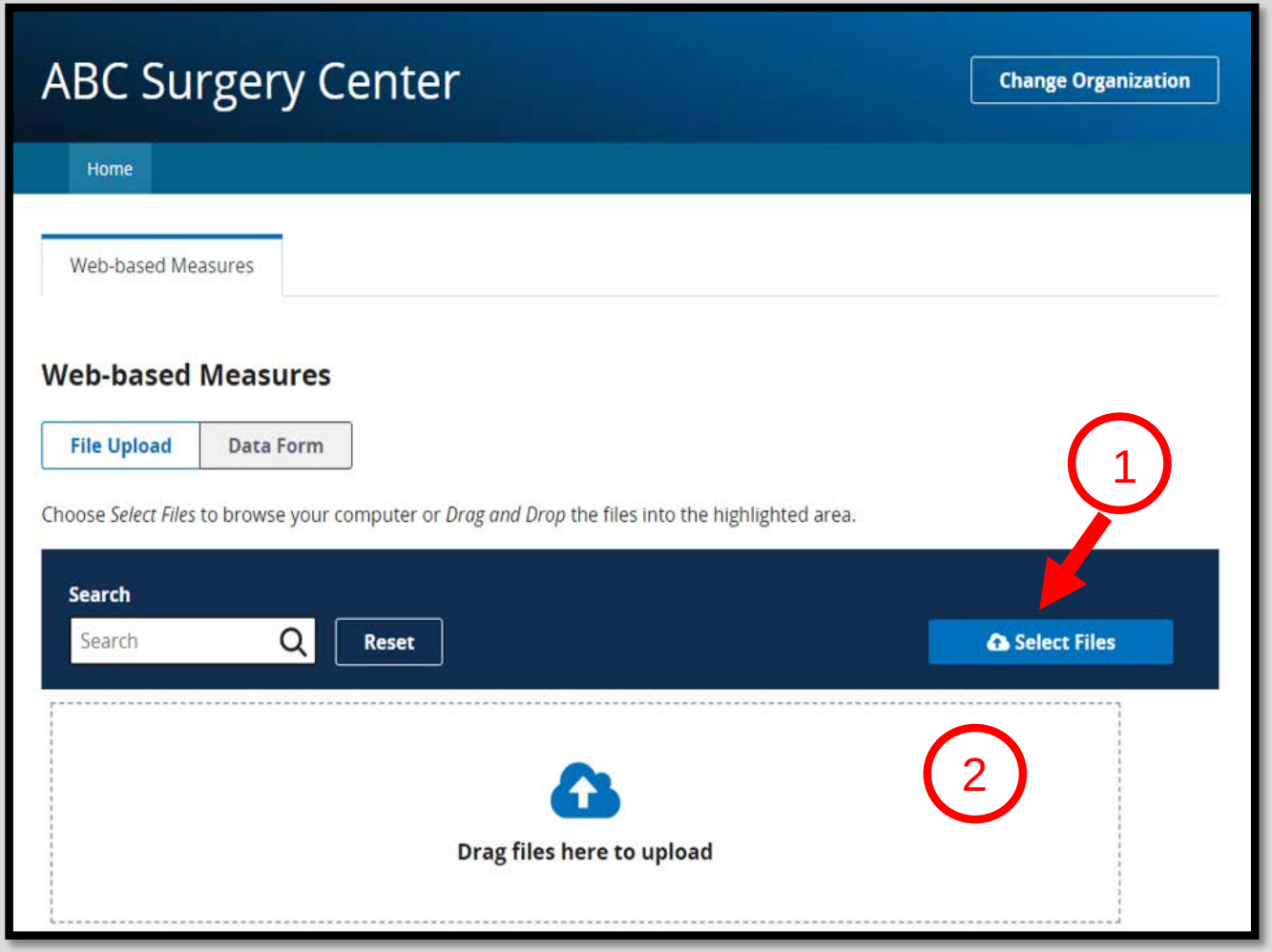
There are two data submission methods:
File Upload and Data Form



File Upload

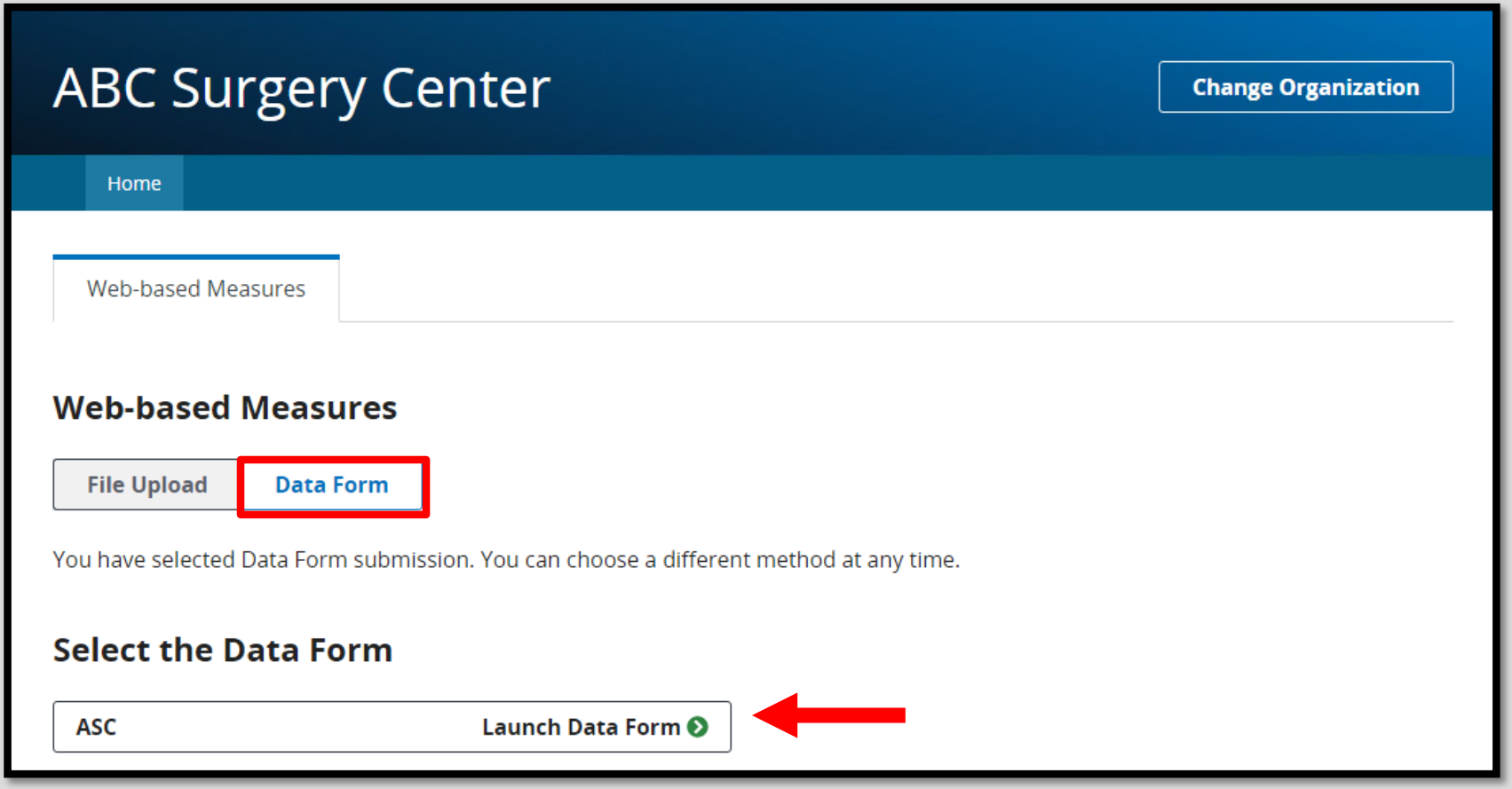
You can select:

1. The *Select Files* icon, or
2. Use the *Drag Files* option



Data Form

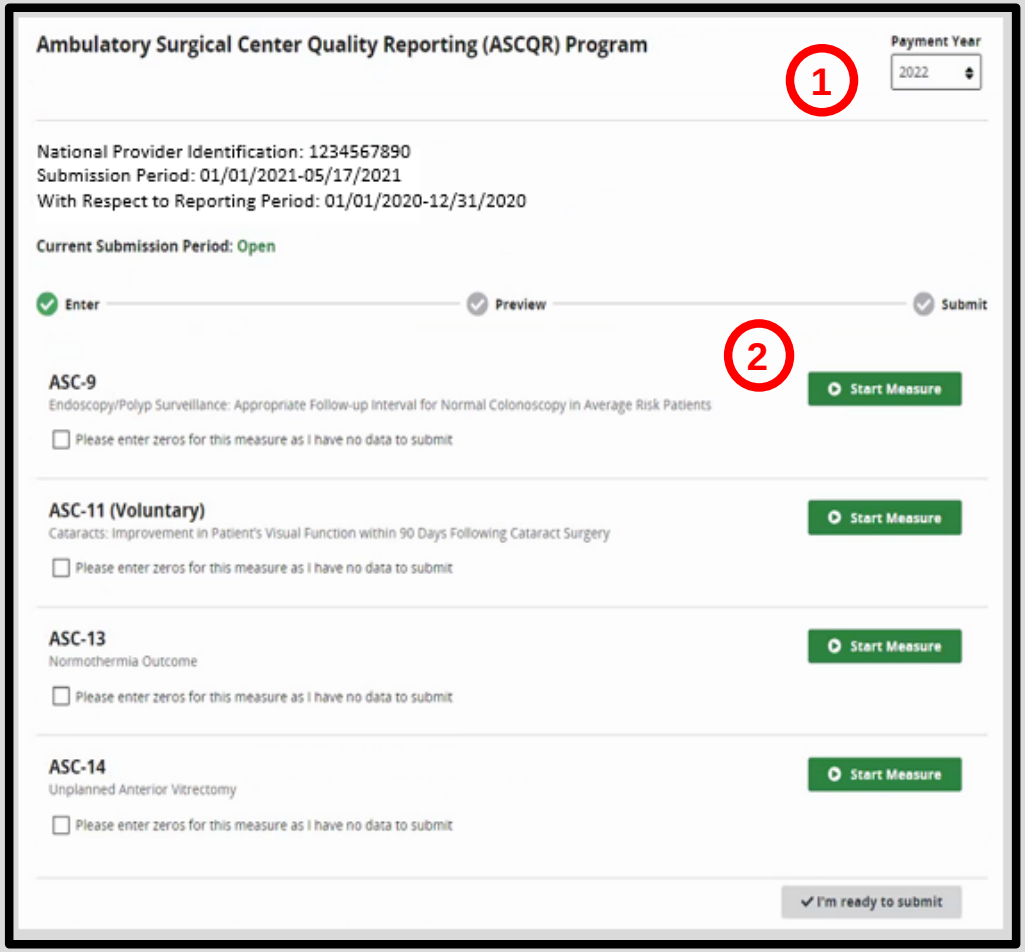
In choosing the Data Form option, you select the *Launch Data Form.*



Entering Your Data

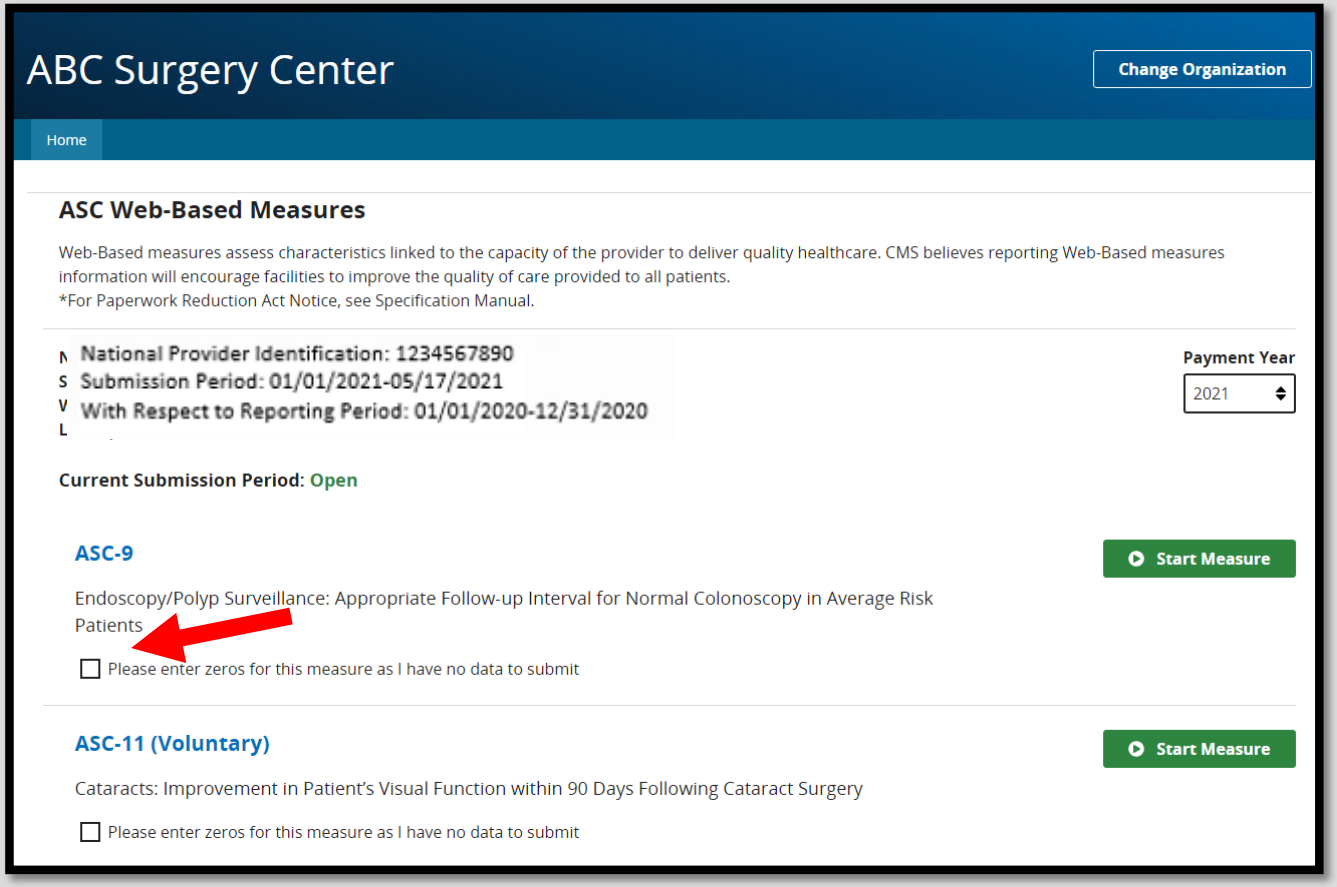
To enter your data, you can:

1. Check the Payment Year.
2. Click on *Start Measure.*



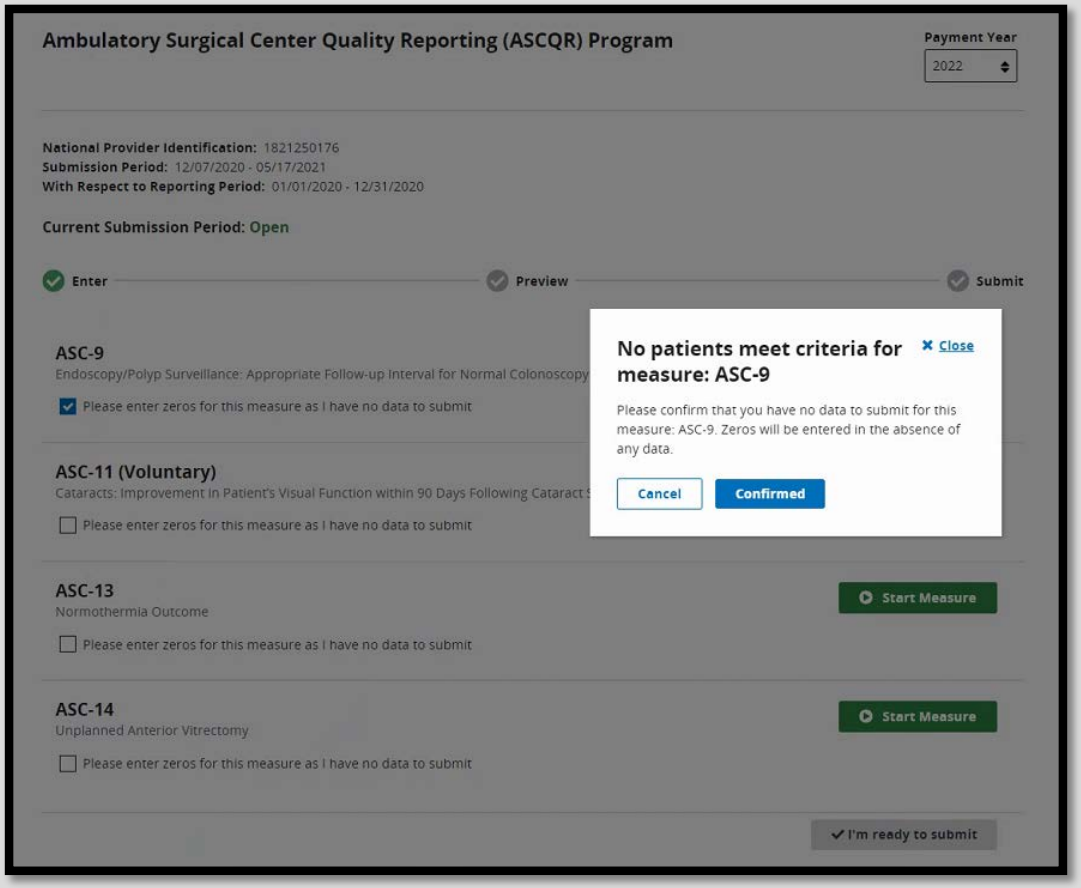
Adding Zeros

If your ASC does not perform a procedure, select the box to enter zeros.



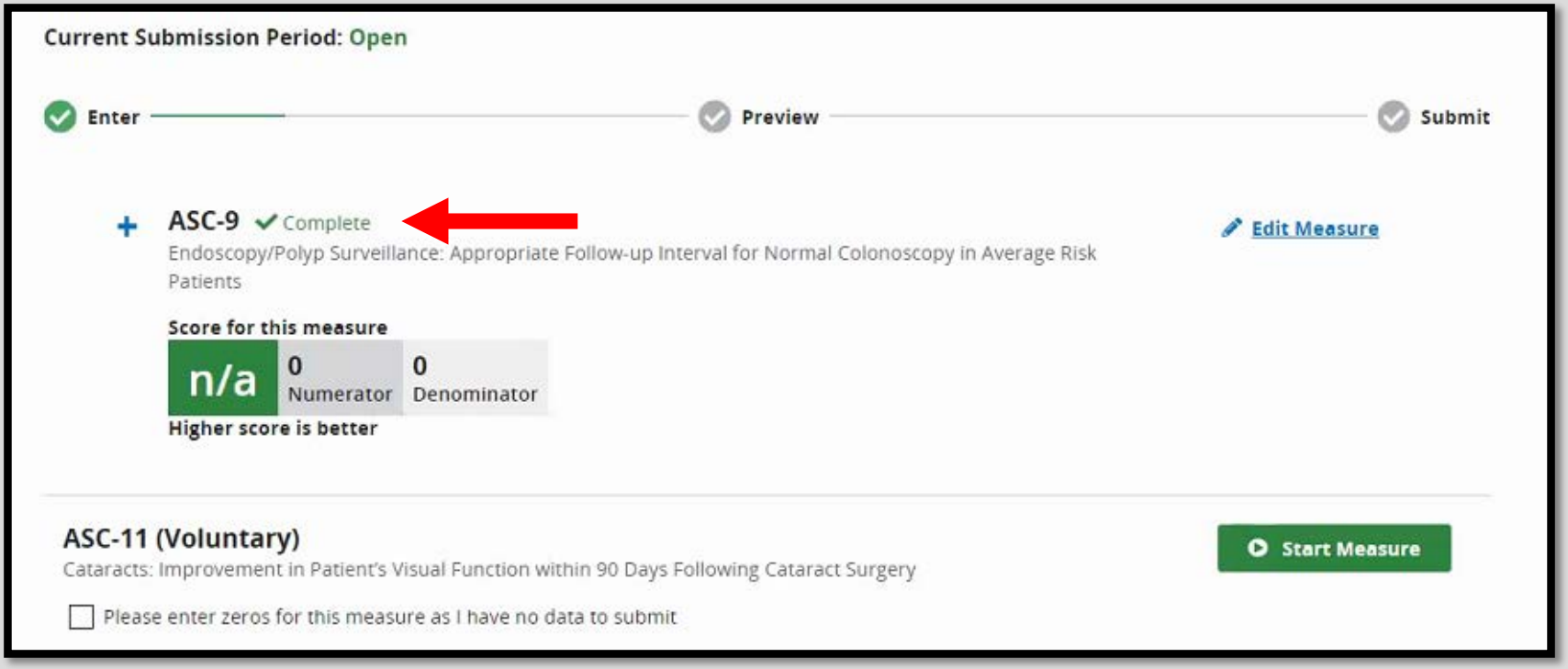
Confirmation

If your ASC does not have patients that meet criteria for ASC-9, you will select the blue *Confirmed* box.



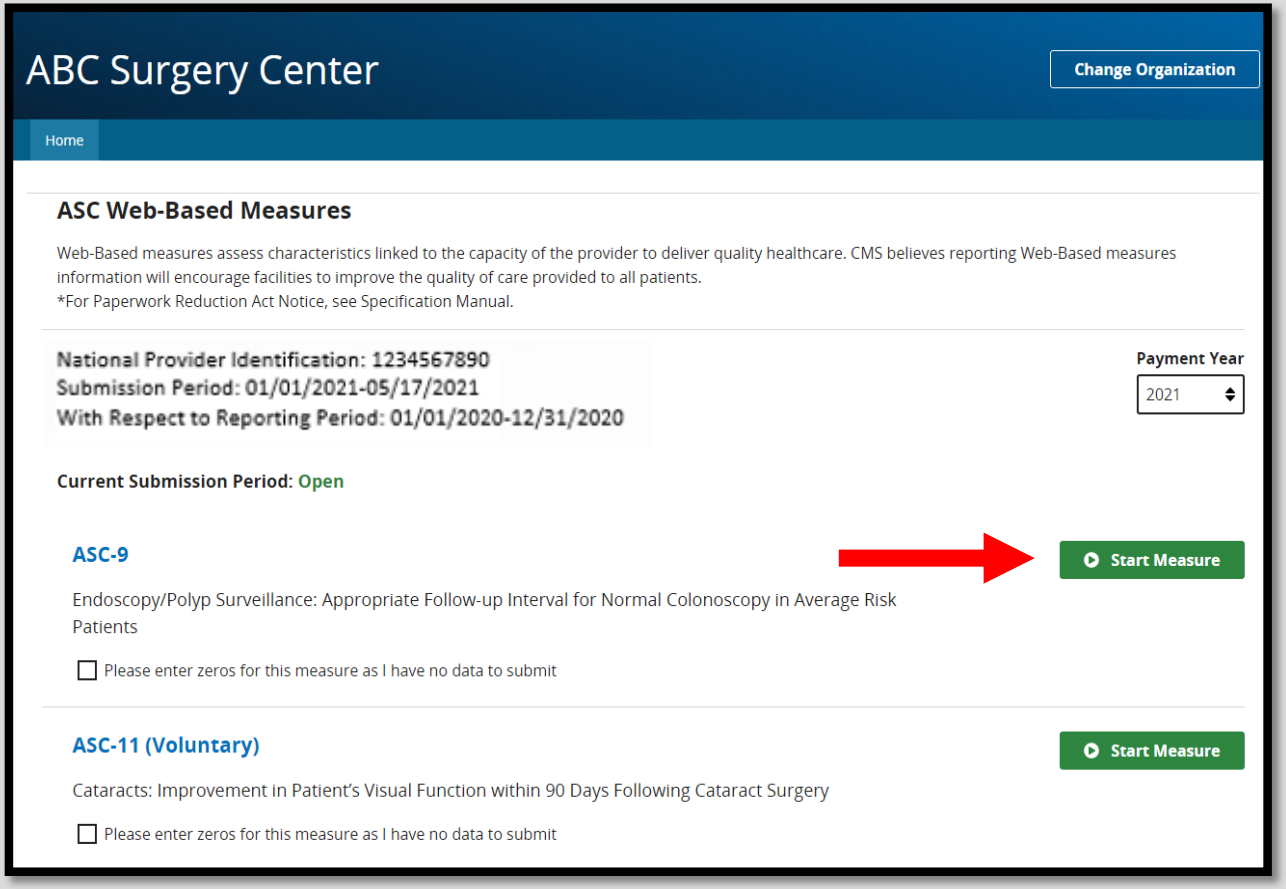
Data Entry Results

Verify a successful submission with the check mark.



Adding Data

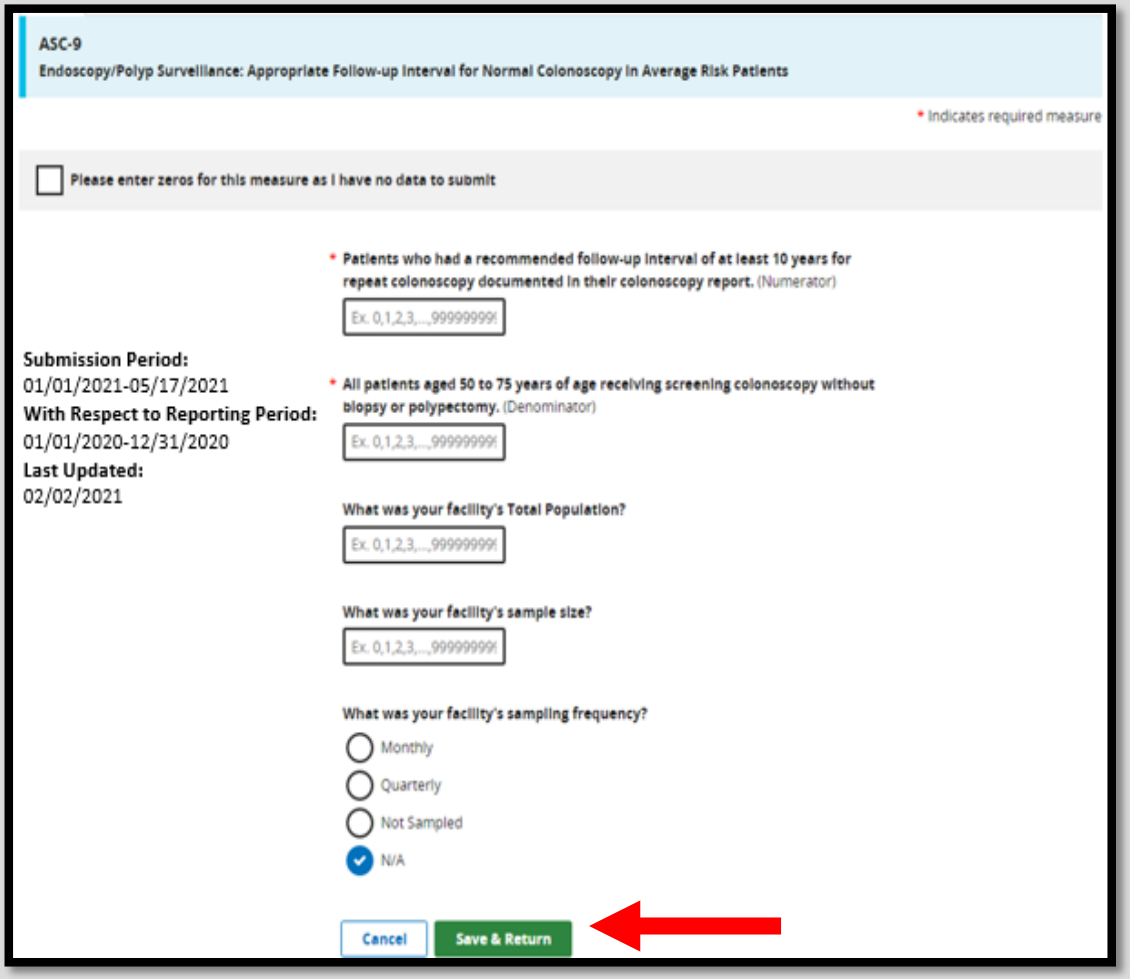
If your ASC does perform the procedures, select *Start Measure*.



Entering More Data

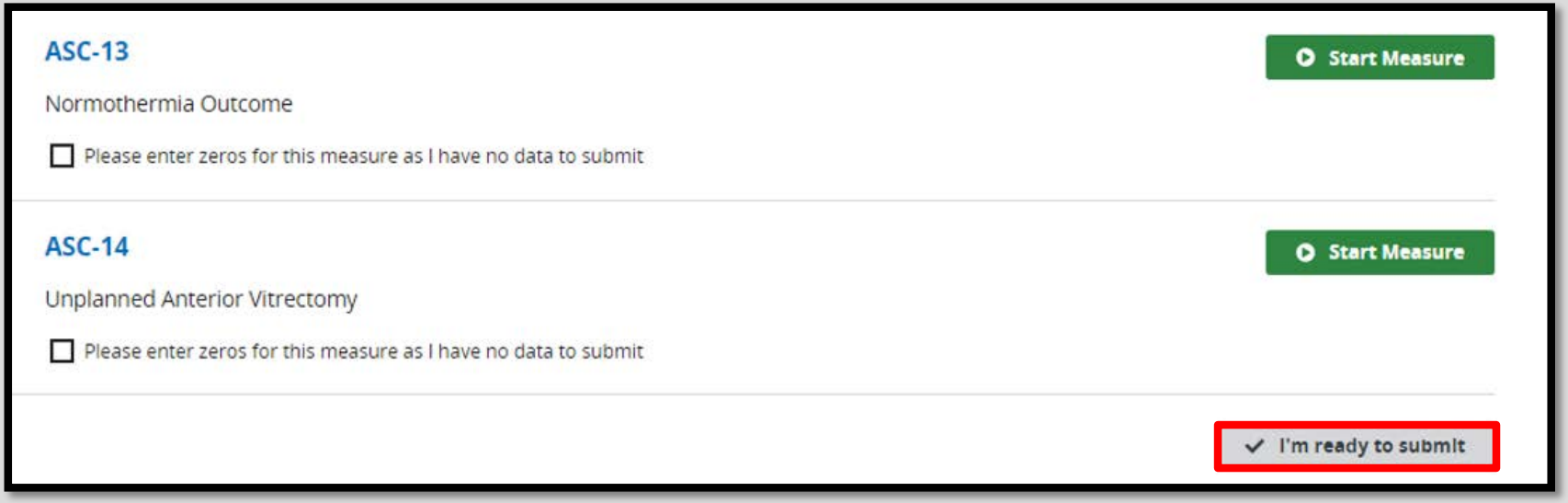
The numerator and denominator fields are required fields.

Once you have entered your data, select the *Save & Return* box.



Partial Submissions

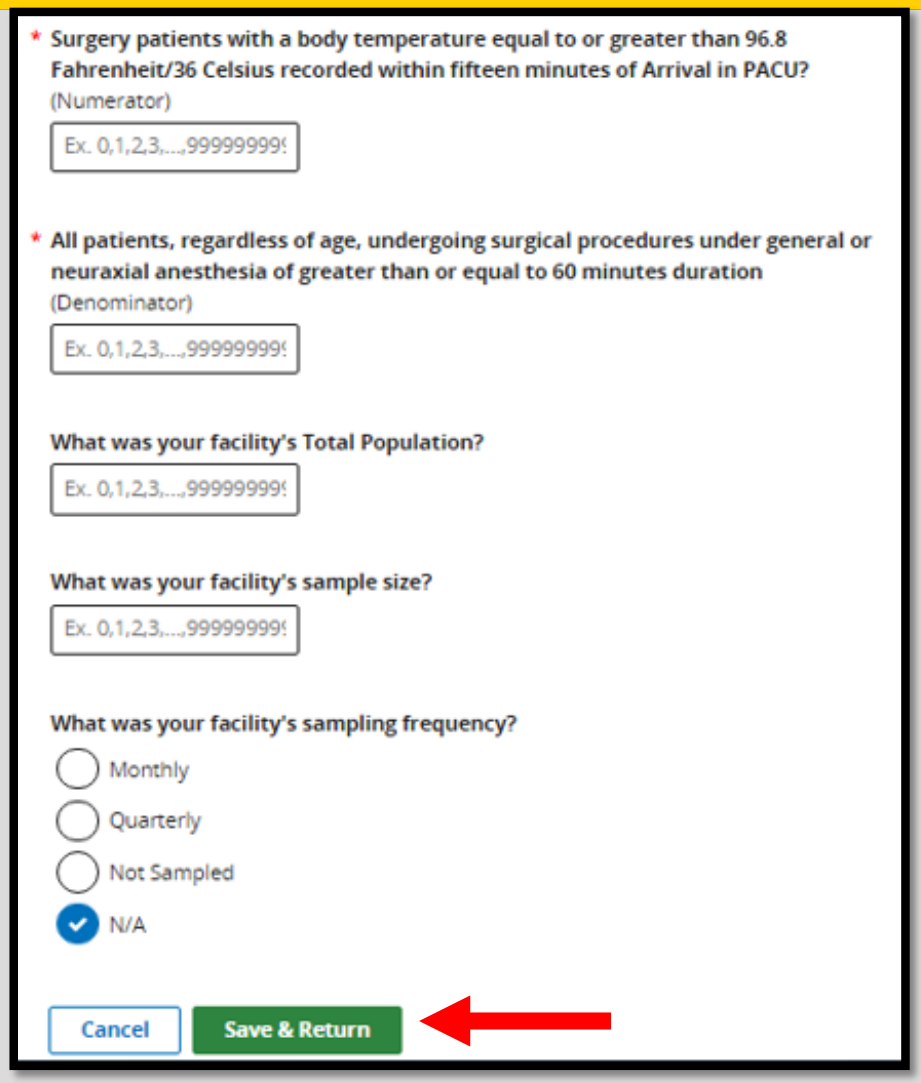
If you have only partially submitted data, you will not be able to select the *I'm ready to submit* box.



Additional Data

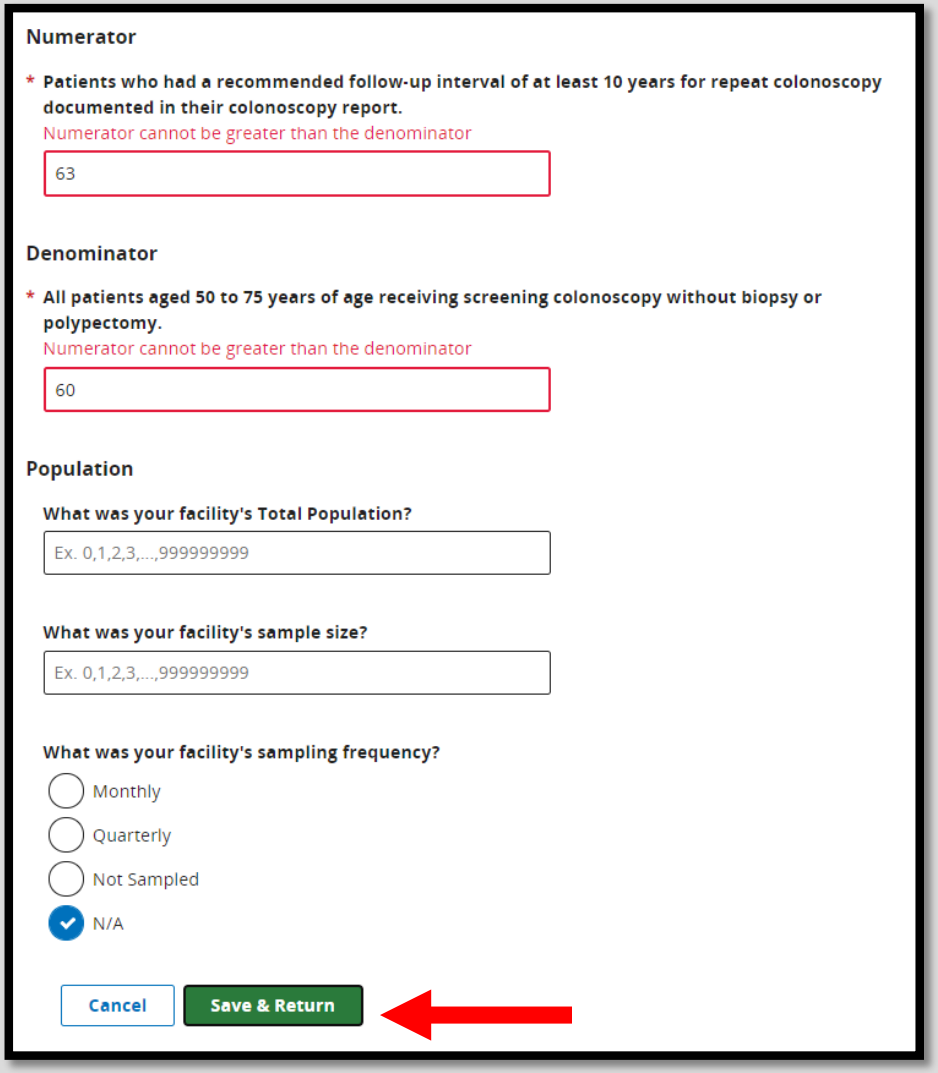
For ASC-13, enter the:

1. Numerator
2. Denominator
3. Click on *Save & Return.*



Correcting Errors

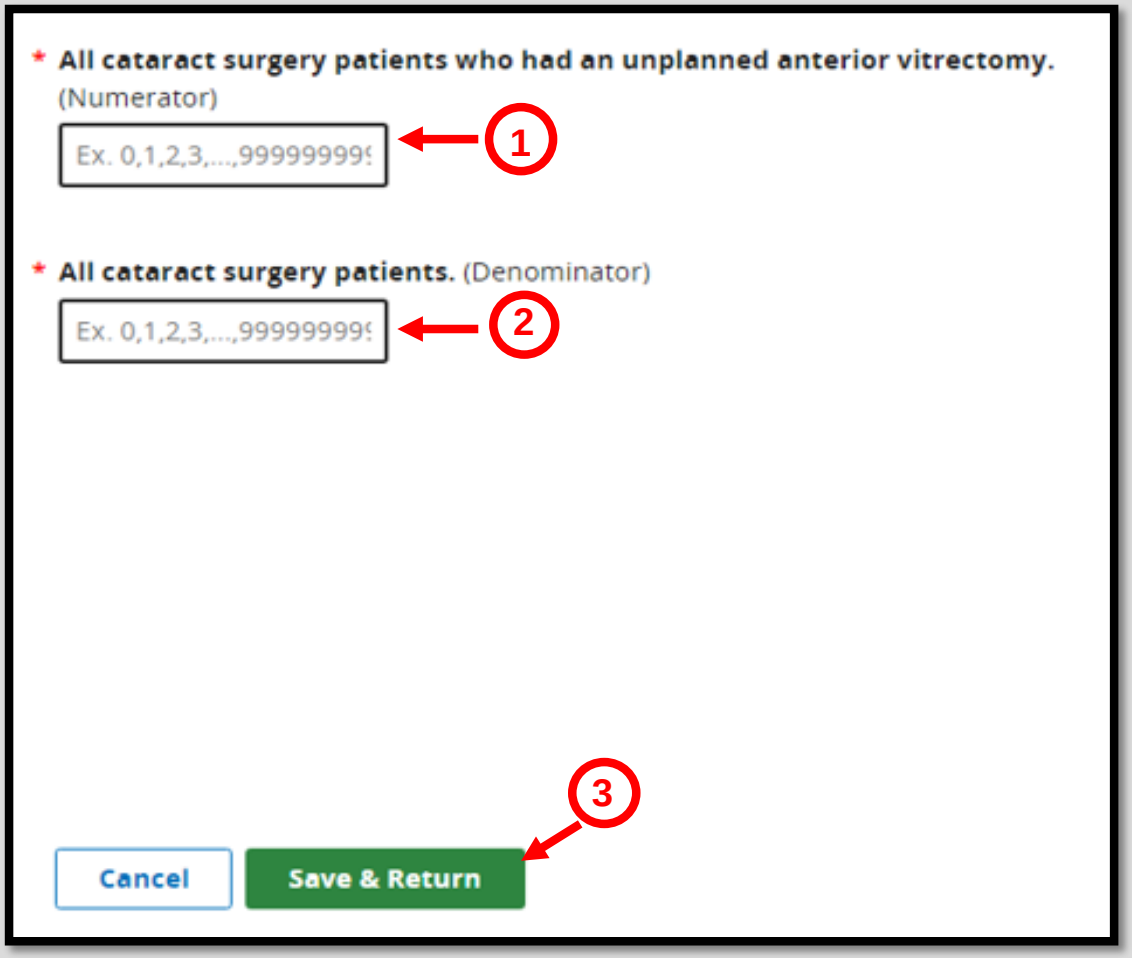
Any errors may be corrected by re-entering the data and selecting *Save & Return*.



Last Measure

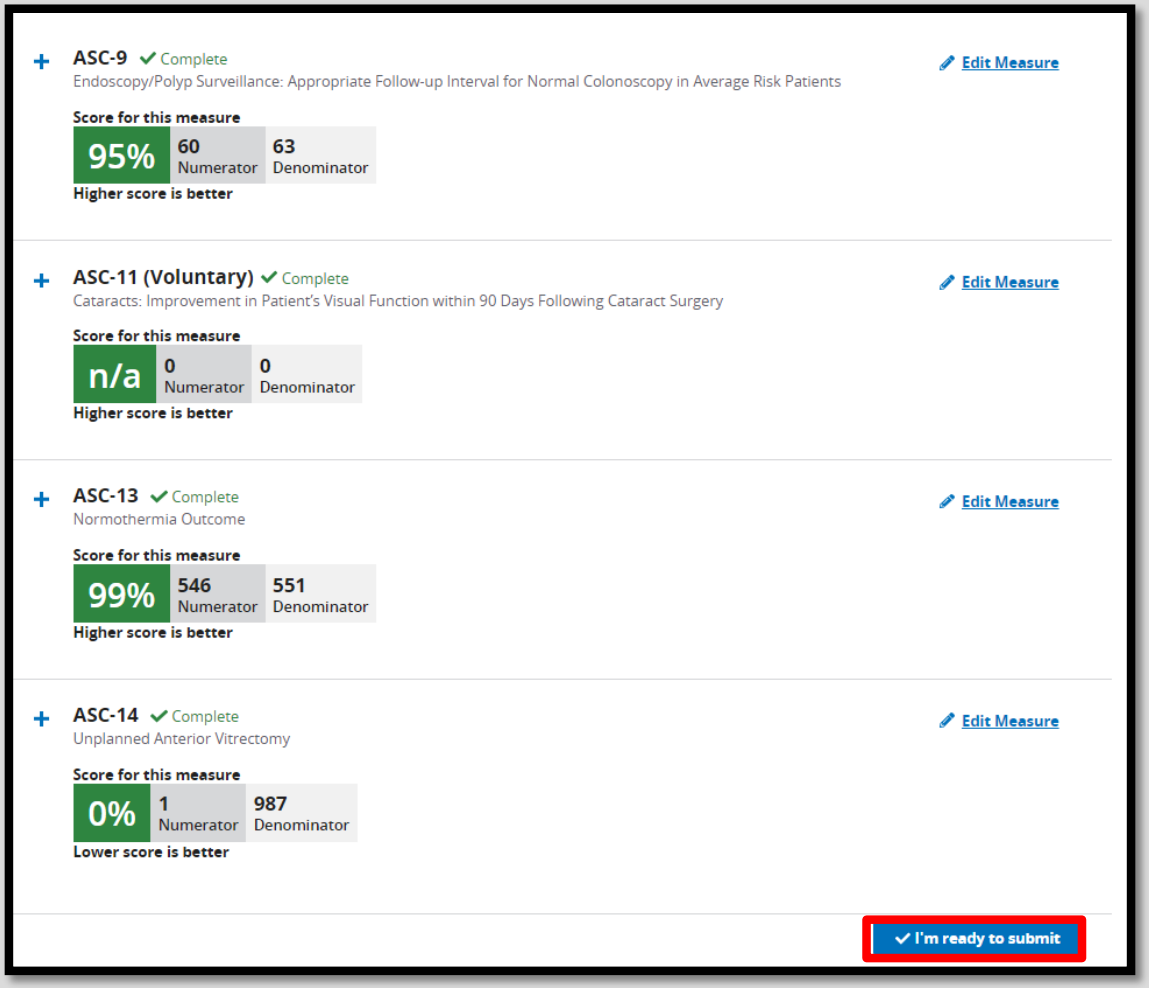
For ASC-14, enter the:

1. Numerator
2. Denominator
3. Click on *Save & Return.*



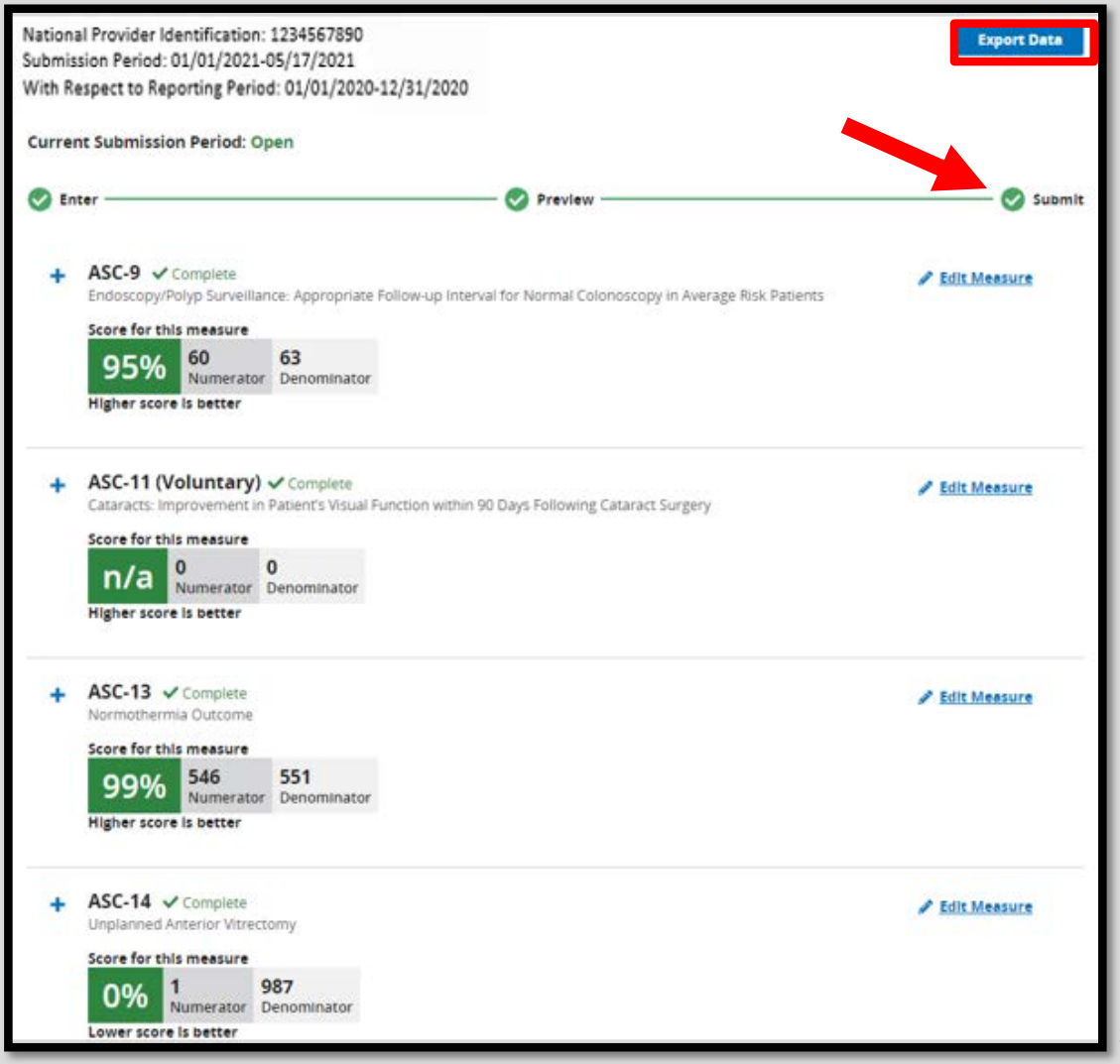
Submit Your Data

Once you have entered all the data, select the blue *I'm ready to submit.*



Retain a Copy

You can print a screen shot or use the *Export Data* feature to keep a copy for your records. The green check next to submitted indicates a successful submission of your data.



Program Reporting

Administration

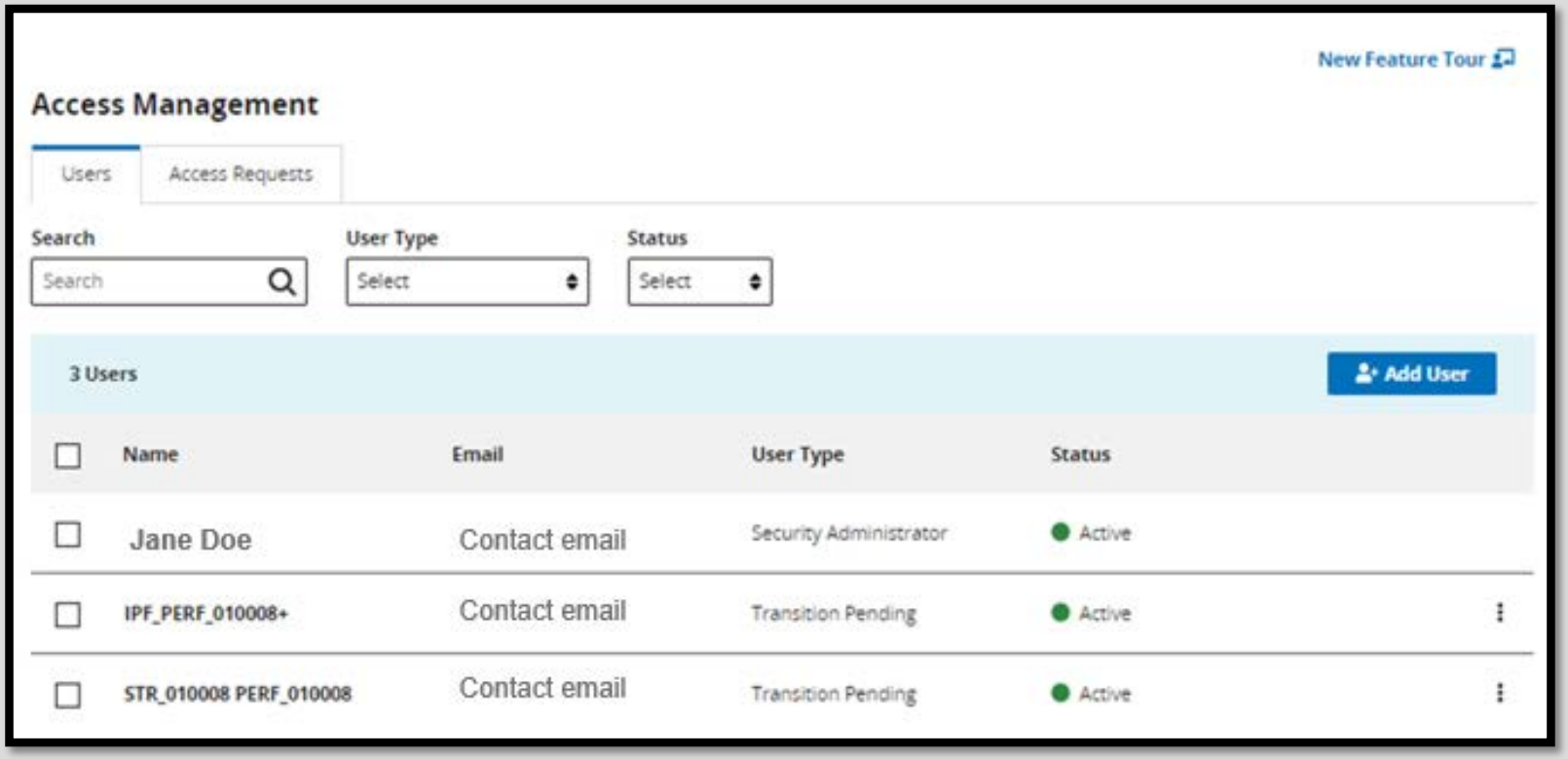
Access Management

- Grants user access for Basic Users and SOs:
  - Ability to choose the user type
  - Select required permissions
- Benefits:
  - Faster requests and assignments
  - New ability to request, assign, modify and approve access directly from the system

To register as a Security Official, you must have a HARP account.

Access Management Options

If you are the Security Official, you can add and manage users for your facility.



Vendor Management (VM)

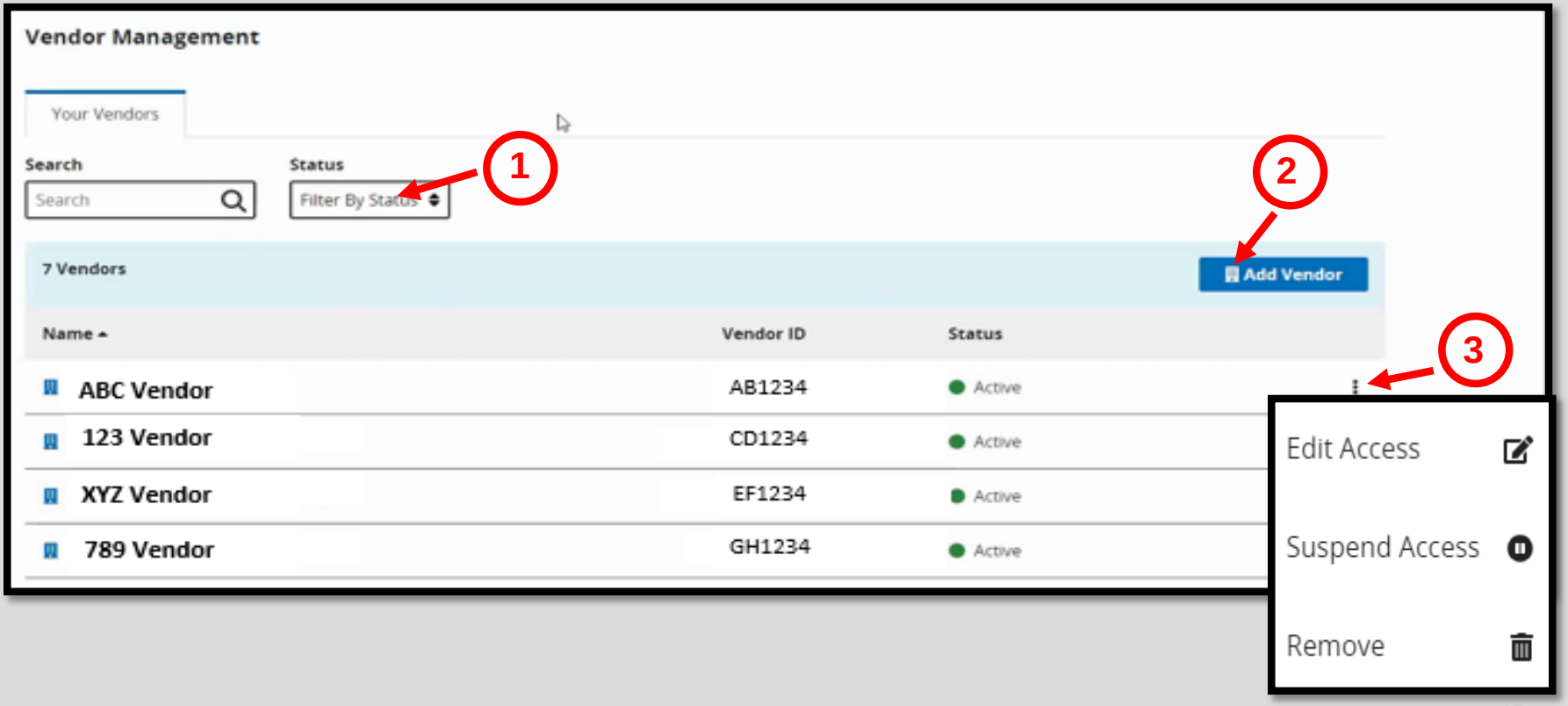
- Vendor Management is a new process for managing vendors directly in HQR.
- External vendor authorization tools will no longer be required.
- Benefits to the new VM are:
  - You can assign, modify, and remove vendor access for data submission from one page
  - You receive instant confirmation when vendors are added, suspended, or removed.

Select Vendor Management

Choose Your Option

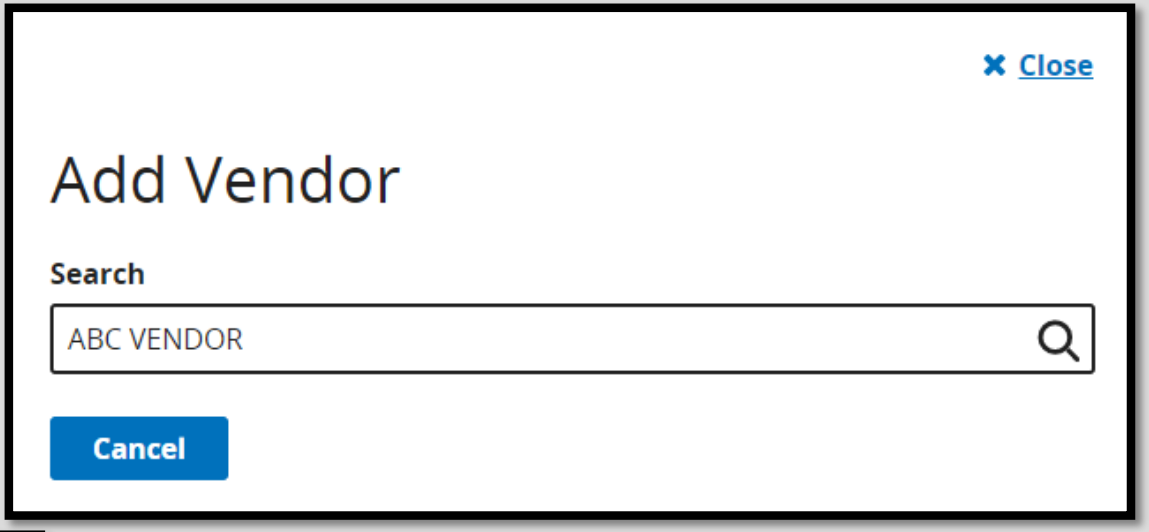
You can:

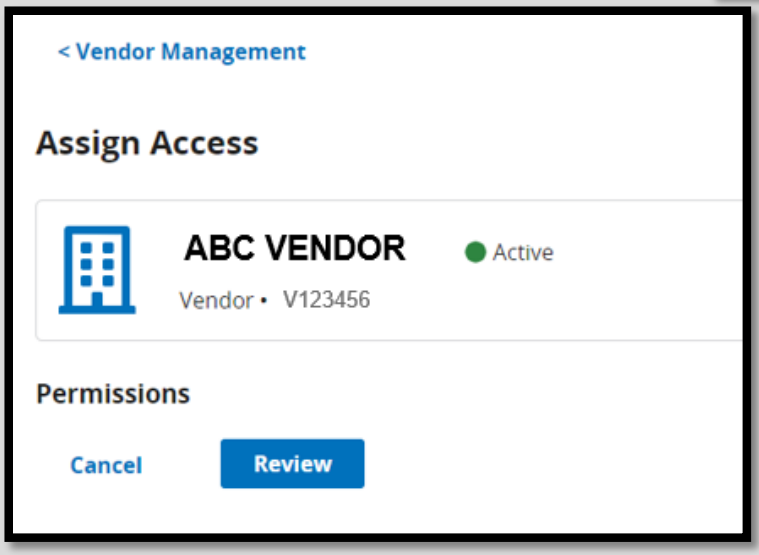
1. Search or Filter By Status.
2. Add a vendor.
3. Click on the toggle to Edit Access, Suspend Access, or Remove a vendor.



Adding a Vendor

1. Enter the Vendor Name and click the search icon.



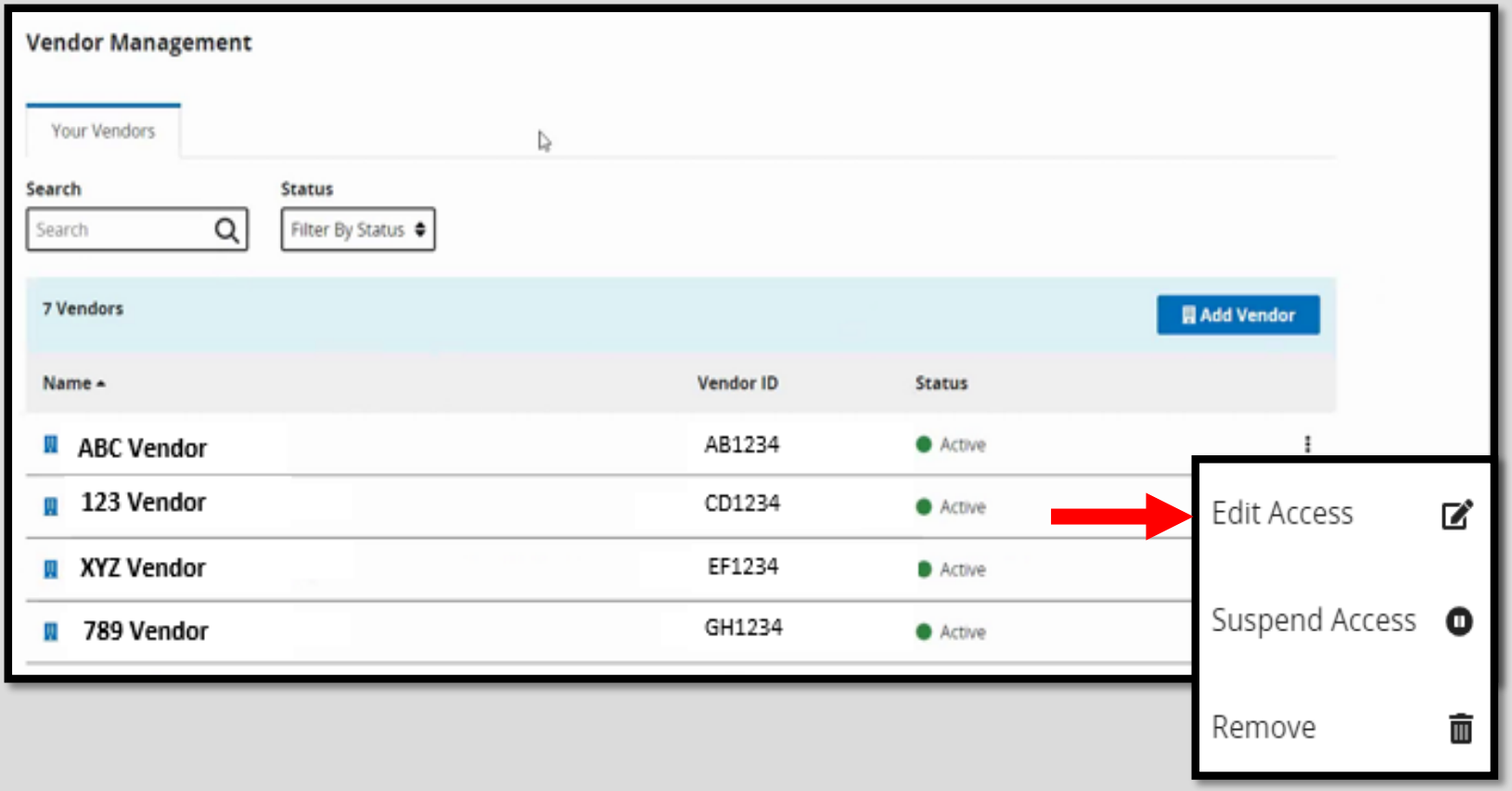


2. You can assign permissions by selecting the *Review* box.

Editing a Vendor

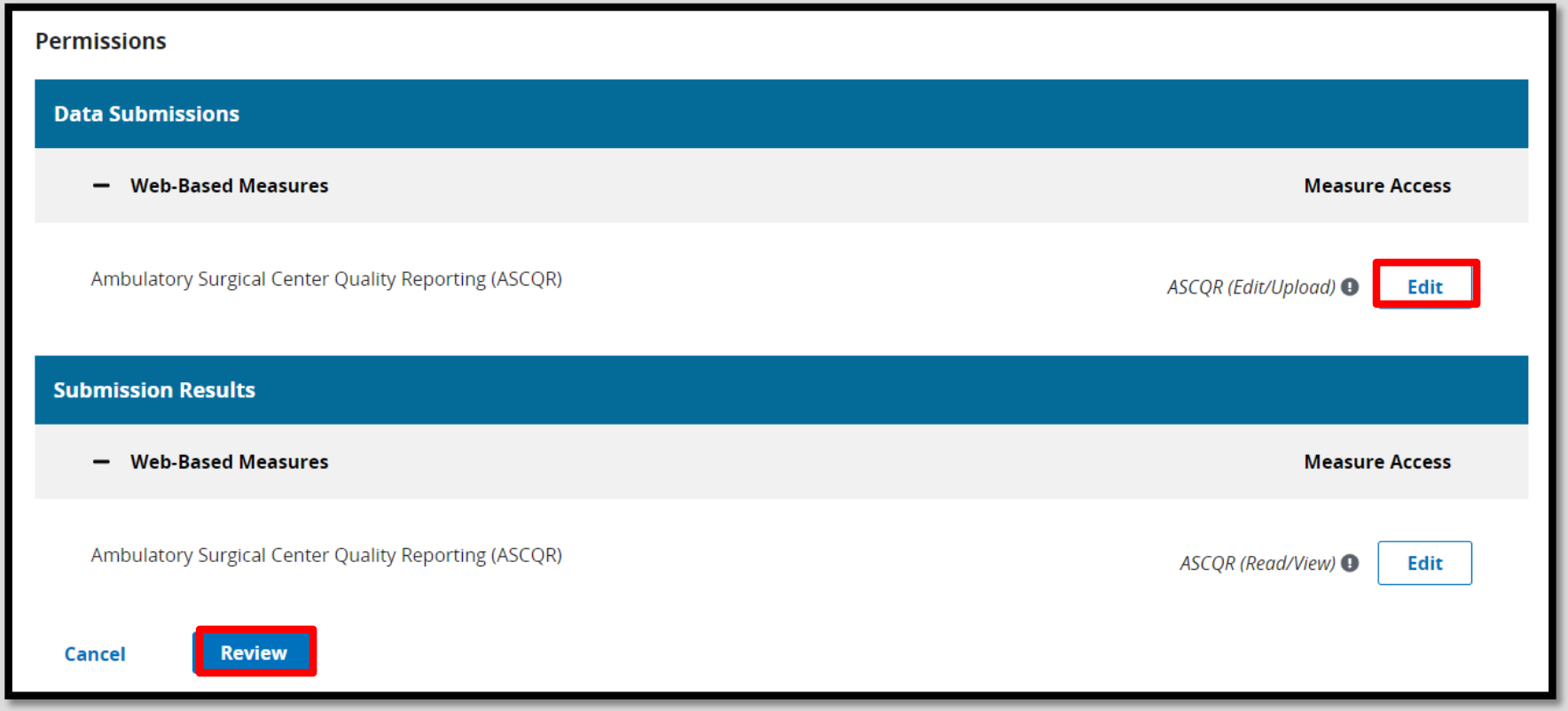
To edit an existing vendor, you would:

1. Click on the toggle next to the vendor you wish to edit.
2. Select the *Edit Access* option.



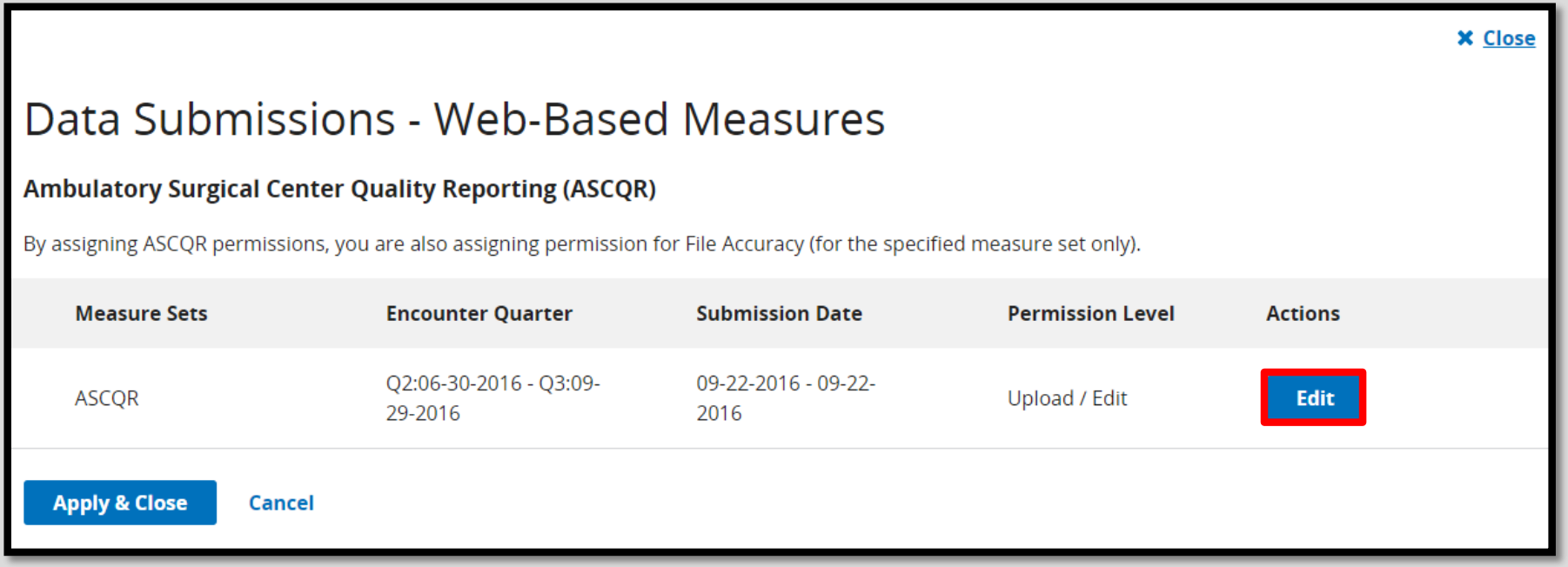
Editing Permissions

You can review or edit permissions for the vendor you selected.



Choosing to Edit

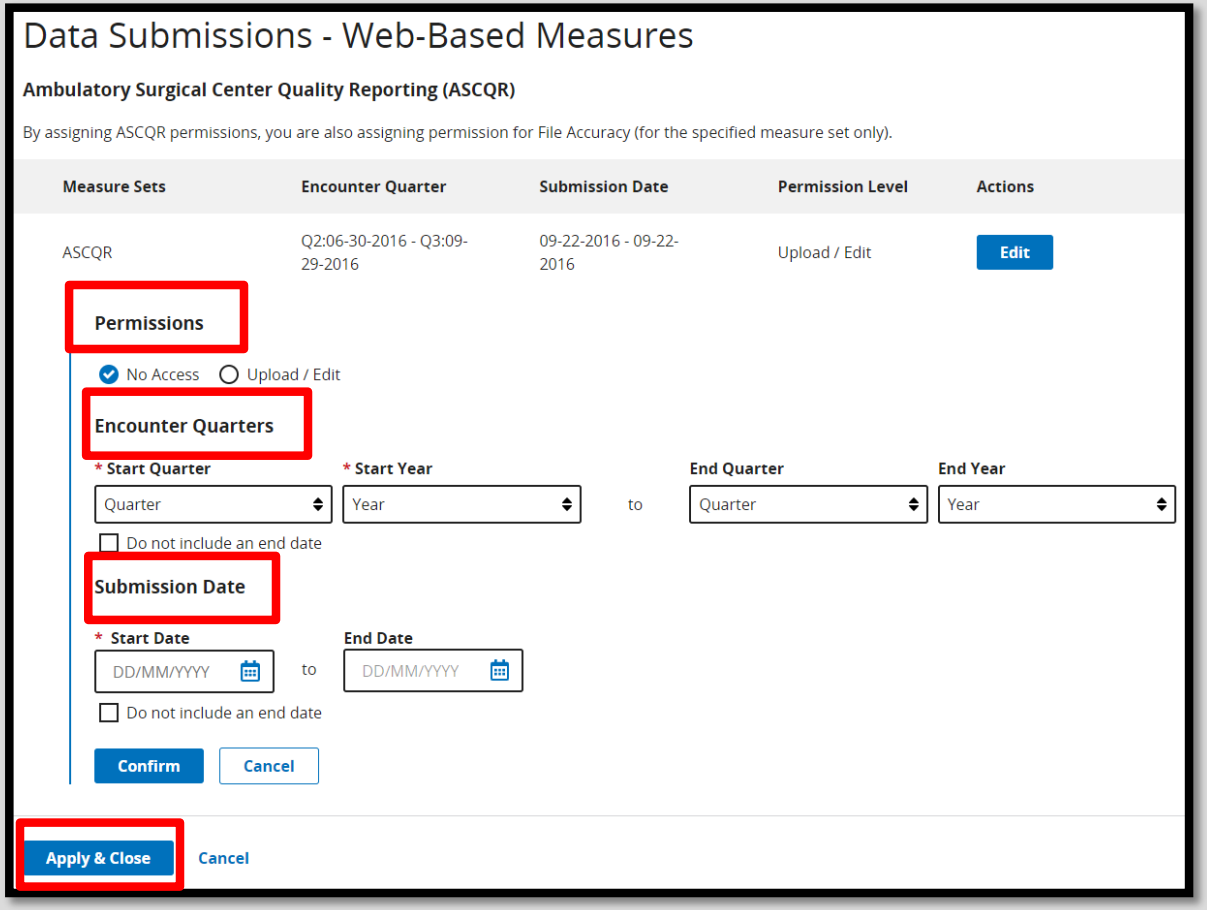
If you wish to change any permissions, select the *Edit* box.



Edit Options

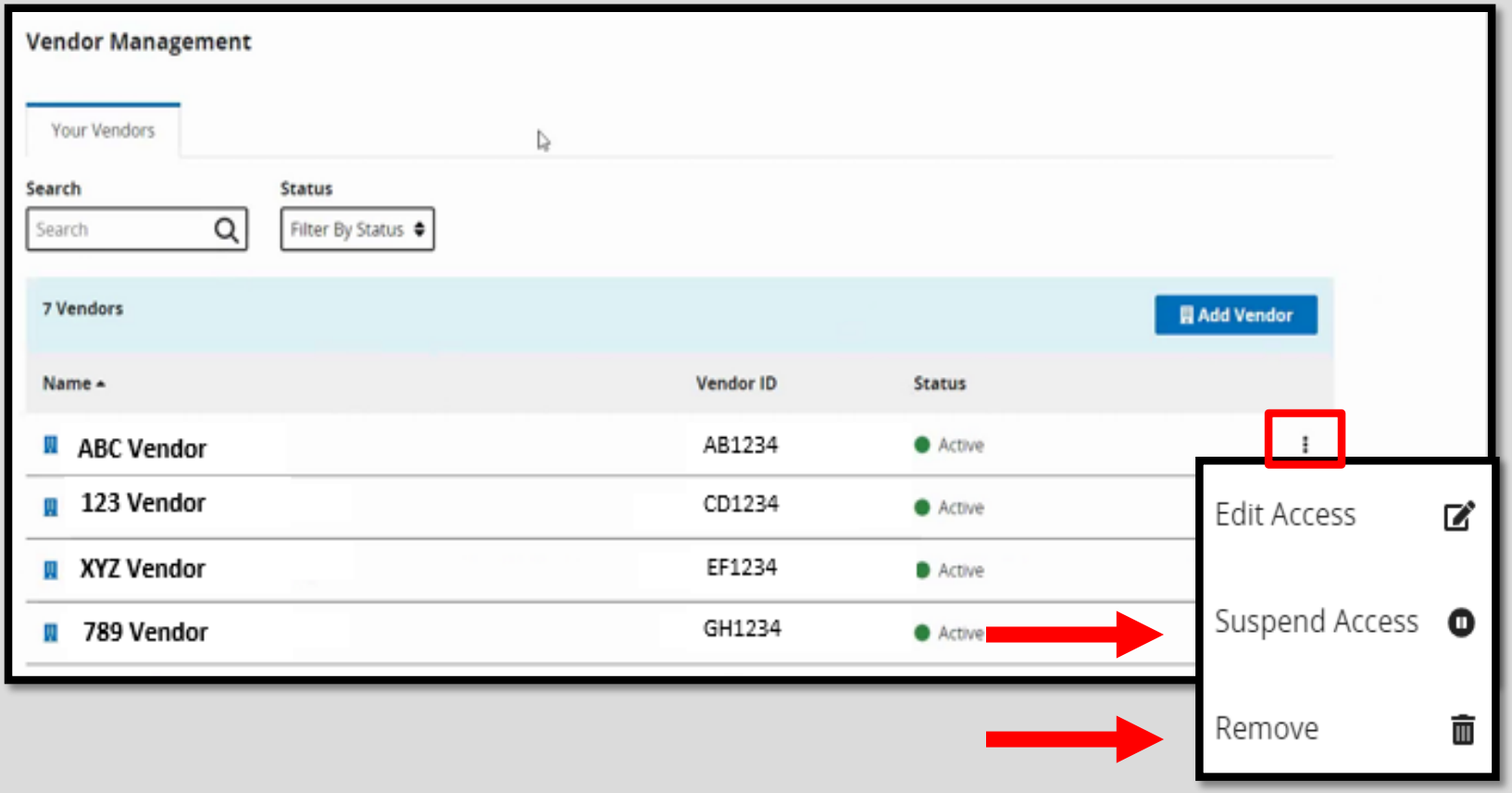
To edit you can:

1. Choose *No Access* or *Upload/Edit.*
2. Choose the encounter quarters for this edit.
3. Select the submission date.
4. Confirm your changes.
5. Select *Apply & Close.*



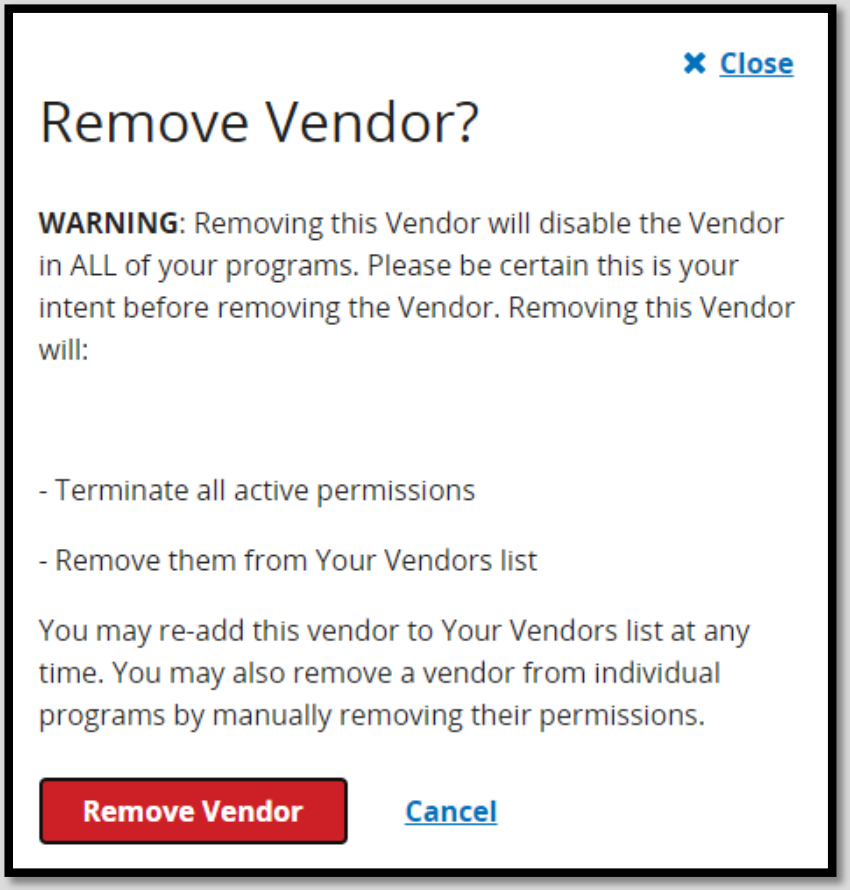
Additional Editing Choices

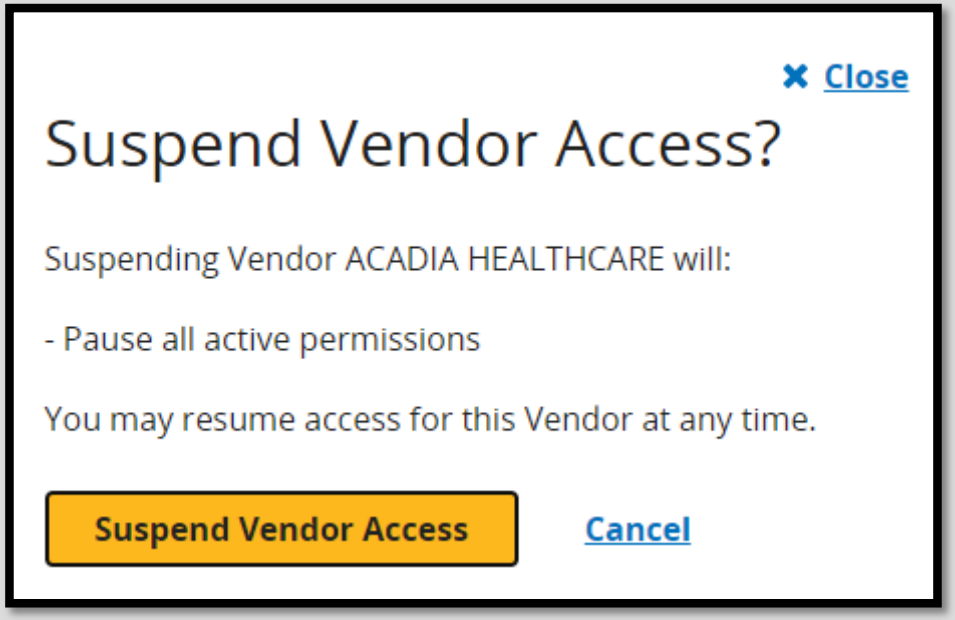
From the toggle, you can also Suspend Access or Remove a vendor.



Results of the Options

With either option, you will have to confirm your selection.





Managed File Transfer (MFT)

www.qnetmft.cms.gov

Secure Exchange

- Secure Exchange
  - Replaces Secure File Transfer (SFT) in *QualityNet.*
  - Manages file transfers.
  - Allows file sharing and secure email with a single interface.
  - Requires a HARP account to access.
- ASCs will use Secure Exchange:
  - To submit Request for Reconsideration.
  - To access Preview Reports and Facility-Specific Reports (FSRs).
- For assistance, contact the QualityNet Help Desk at (866) 288-8912 or qnetsupport@hcqis.org

Care Compare: The New Public Reporting Site

https://www.medicare.gov/care-compare/

Care Compare

Care Compare

- Uses a streamlined redesign of eight existing CMS compare tools
- Is available on Medicare.gov: https://www.medicare.gov/care-compare/
- Provides a single user-friendly interface
- Has a simple design optimized for mobile and tablet use
  - Access the tool via smartphone
  - Initiate phone calls with a simple click

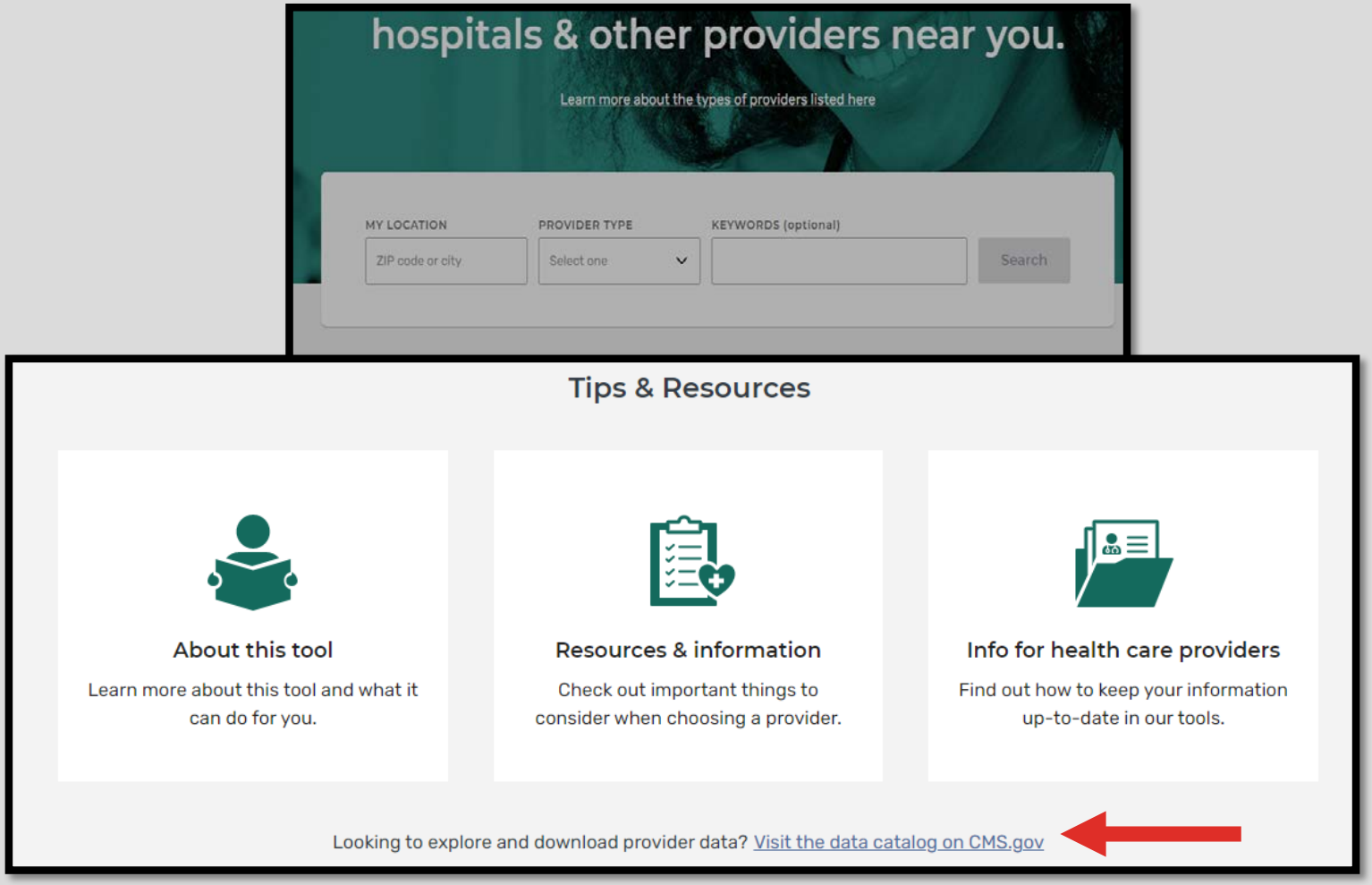
Tools and Information

Additional improvements:

- Procedure Price Look Up (PPL)
  - Includes facility and physician fees
- Provider Data Catalog (PDC)
  - Provides detailed CMS data and interactive downloadable datasets
  - ASCs can visit the data catalog: https://data.cms.gov/provider-data/

Home Page

https://www.medicare.gov/care-compare/



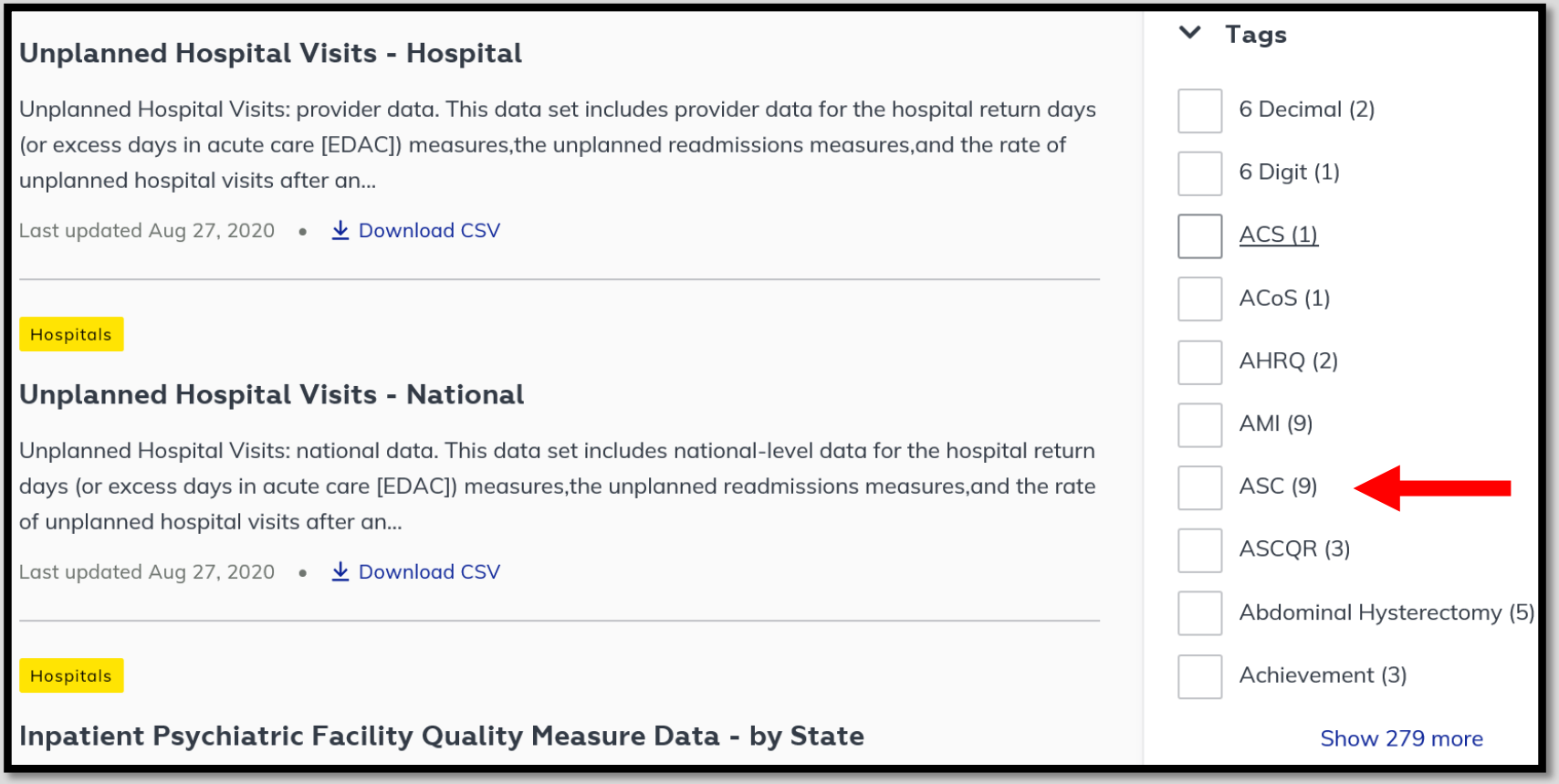
Select Hospitals

https://data.cms.gov/provider-data/

To access your ASC's publicly reported data, select *Hospitals.*

Filter the Data Options

To obtain ASC-specific data, select ASC from the tag options.



Download Your Data

Select *Download CSV.*

Summary

- Data are entered for web-based measures in the Data Submission tab in HQR.
- New options and enhancements are coming:
  - Program Reporting will allow you to check your organization's program requirement status, availability of reports, and public reporting information.
- A streamlined Access Management process allows you to manage vendor status, SO status, basic user access, and basic user status.
- Care Compare is the new redesigned, improved compare tool with additional functions.

Thank You!

Continuing Education (CE)

This program has been approved for one CE credit for the following boards:

- **National credit**
  - Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
  - Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
  - Board of Registered Nursing
  - Board of Nursing Home Administrators
  - Board of Dietetics and Nutrition Practice Council
  - Board of Pharmacy

Note: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

Acronyms

ASC	Ambulatory Surgical Center	**HQR**	Hospital Quality Reporting
ASCQR	Ambulatory Surgical Center Quality Reporting	**MFT**	Managed File Transfer
CE	Continuing Education	**PDC**	Provider Data Catalog
CMS	Centers for Medicare & Medicaid Services	**PPL**	Procedure Price Look Up
EAR	Electronic Access Request	**SFT**	Secure File Transfer
FSR	Facility-Specific Report	**SO**	Security Official
HARP	HCQIS Access Roles and Profile	**VM**	Vendor Management
HCQIS	Health Care Quality Information Systems		

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