



Outpatient Quality Program Systems and Stakeholder Support Team

Quality Reporting for Hospital Outpatient Departments and Ambulatory Surgical Centers: CY 2021 Program Finalized Proposals

Questions & Answers

Moderator

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Subject-matter experts researched and answered the following questions after the live webinar. The questions may have been edited for grammar.

Question 1: How does a facility request an Educational Review?

The Centers for Medicare & Medicaid Services (CMS) offers educational reviews of medical record validation results to those hospitals selected to participate in medical record validation. The deadline for requesting a review is within 30 days of the validation results being posted. To request a review, follow the steps of the Educational Review Process using the required Educational Review Request Form at <https://qualitynet.cms.gov/outpatient/data-management/data-validation/educational-reviews>.

Question 2: For the star rating, have the Hospital Outpatient Quality (OQR) Reporting Program measures been included in the past? Were the outpatient imaging measures included in star ratings?

There are OQR measures included in the star ratings. However, for more detailed information, please contact the subject-matter experts with star ratings. Please submit your questions regarding star ratings via the Question & Answer tool on *QualityNet*: https://cmsqualitysupport.servicenowservices.com/qnet_qa.

Question 3: Is ASC-17 not required until the 2022 performance year?

ASC-17 is a claims-based measure effective starting with the Calendar Year (CY) 2022 Payment Determination year, which is the current payment determination year.

Question 4: Will CMS still consider delaying the reporting of quality measures for hospitals who are still heavily impacted with COVID patients?

CMS monitors the situation closely and will continue to respond and communicate as events unfold.



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Question 5: **How do we determine if we are to report under the Hospital OQR Program or the Ambulatory Surgical Centers Quality Reporting (ASCQR) program?**

The determination is based on your facility type, either as an Acute Care Hospital or as an Ambulatory Surgical Center (ASC). You can call our help desk for further questions regarding your facilities requirements at (866) 800-8756.

Question 6: **If I abstract an OQR stroke patient case and the patient refused to have a CT scan for a long period of time, this will create a significant delay in obtaining data. Is that case then considered like an AMA, and excluded?**

I apologize but we cannot answer measure-specific questions in this forum. Please submit your measure-specific questions via the Q&A tool on *QualityNet* so that the appropriate subject-matter expert can respond: https://cmsqualitysupport.servicenowservices.com/qnet_qa.

Question 7: **When will the survey measures be implemented?**

The Consumer Assessment of Healthcare Providers and Systems Outpatient and Ambulatory Surgery Survey (OAS CAHPS) measures remain delayed pending further rulemaking.

Question 8: **Will CMS validate 2020 data? Will the outcome affect the Annual Payment Update (APU)?**

The submission of Q1 and Q2 2020 validation chart requests/abstraction is voluntary under the CMS COVID-19 exception. Data for voluntary quarters are not calculated in the APU. Please contact the validation contract for specific validation questions via the QualityNet Q&A tool: https://cmsqualitysupport.servicenowservices.com/qnet_qa.