### Welcome

- Audio for this event is available via ReadyTalk<sup>®</sup> Internet Streaming.
- No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- Limited dial-in lines are available.
   Please send a chat message if needed.
- This event is being recorded.



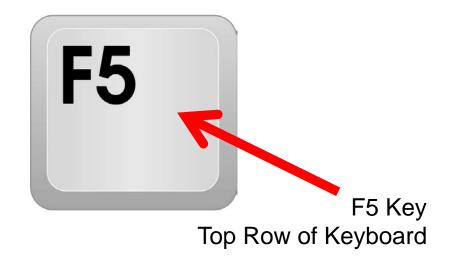
## **Troubleshooting Audio**

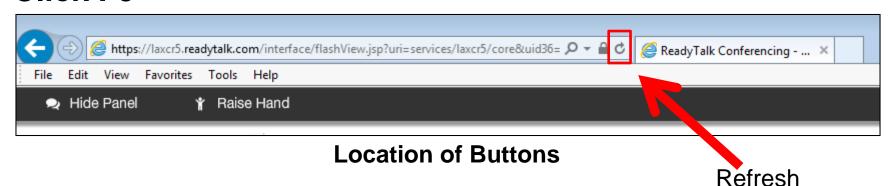
Audio from computer speakers breaking up?

Audio suddenly stop?

Click Refresh icon

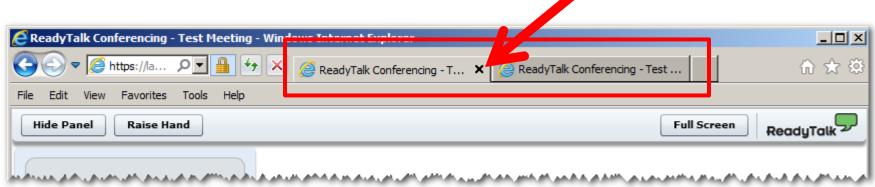
or –Click F5





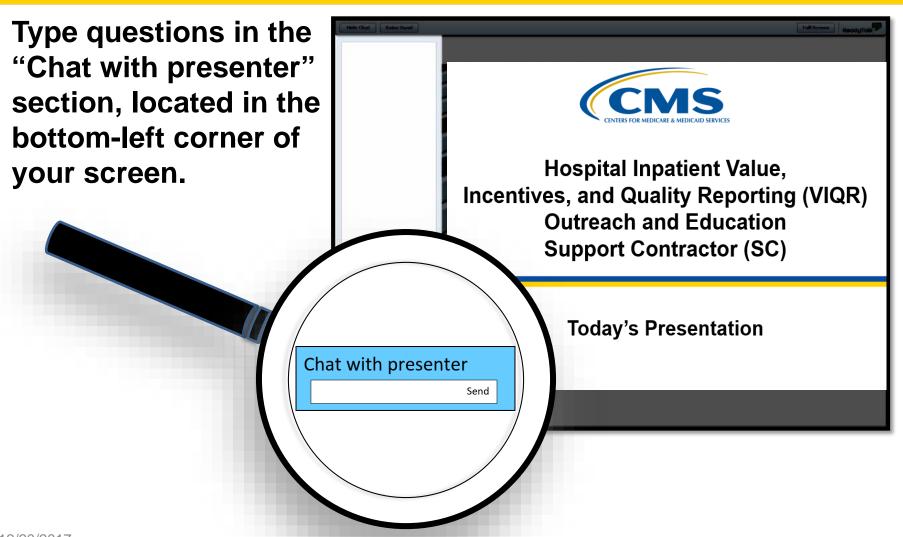
## **Troubleshooting Echo**

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



**Example of Two Browser Tabs open in Same Event** 

## **Submitting Questions**





# Fiscal Year 2018 Hospital VBP Program, HAC Reduction Program, and HRRP: Hospital Compare Data Update

**December 20, 2017** 

## **Speakers**

#### **Bethany Wheeler-Bunch, MSHA**

Lead, Hospital Value-Based Purchasing (VBP) Program
Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contract (SC)

#### **Angie Goubeaux**

Lead, Hospital-Acquired Condition (HAC) Reduction Program Hospital Quality Reporting Program Support (HQRPS) Contract

#### Kati Michael

Lead, Hospital Readmissions Reduction Program (HRRP)
HQRPS Contract

## **Purpose**

This event will provide an overview of the publicly reported data and information available for the CMS inpatient hospital pay-for-performance programs, including the Hospital VBP Program, the HAC Reduction Program, and the HRRP.

## **Objectives**

### Participants will be able to:

- Recall the location of the publicly reported data for the CMS inpatient hospital pay-for-performance programs.
- Identify publicly reported data from previous years.
- Obtain comma-separated value (CSV) files of the publicly reported data.

12/20/2017 8

## **Acronyms and Abbreviations**

AMI	acute myocardial infarction	JSON	JavaScript Object Notation		
CABG	coronary artery bypass grafting	MORT	mortality		
CAUTI	Catheter-Associated Urinary Tract Infection	MRSA	Methicillin-resistant Staphylococcus aureus		
CDC	Centers for Disease Control and Prevention	MS-DRG	Medicare Severity-Diagnosis Related Group		
CDI	Clostridium difficile Infection	MSPB	Medicare Spending per Beneficiary		
CLABSI	Central Line-Associated Bloodstream Infection	NHSN	National Healthcare Safety Network		
CMS	Centers for Medicare & Medicaid Services	NQF	National Quality Forum		
COPD	chronic obstructive pulmonary disease	PC	Perinatal Care		
csv	comma-separated value	PCCEC/CC	Patient- and Caregiver-Centered Experience of Care/Care Coordination		
FY	fiscal year	PN	pneumonia		
HAC	hospital-acquired condition	PSI	Patient Safety Indicator		
HAI	healthcare-associated infection	RDF	Resource Description Framework		
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	READM	readmission		
HF	heart failure	RSS	Rich Site Summary		
HQRPS	Hospital Quality Reporting Program Support	SSI	surgical site infection		
HRRP	Hospital Readmissions Reduction Program	THA	total hip arthroplasty		
ICD-9- CM	The International Classification of Diseases, Ninth Revision, Clinical Modification	TKA	total knee arthroplasty		
ICD-10 CM	The International Classification of Diseases, Tenth Revision, Clinical Modification	VBP	value-based purchasing		
ICD-10- PCS	The International Classification of Disease, 10th revision, Procedure Classification System	VIQR SC	Value, Incentives, and Quality Reporting Support Contract		
IQR	Inpatient Quality Reporting	XML	eXtensible Markup Language		
10/00/0047					

Bethany Wheeler-Bunch, MSHA, Lead, Hospital VBP Program Hospital Inpatient VIQR Outreach and Education SC

### **Hospital VBP Program**

## **Background**

- Section 1886(o) of the Social Security Act sets forth the statutory requirements for the Hospital VBP Program.
- Quality incentive program built on the Hospital IQR Program measure reporting infrastructure.
- Next step in promoting higher quality of care for Medicare; pays for care that rewards better value and patient outcomes instead of just volume of services.
- Funded by a 2.00 percent reduction from participating hospitals' base-operating MS-DRG payments for FY 2018.
- Hospital VBP Program uses measures that have been specified under the Hospital IQR Program and results published on Hospital Compare for at least one year.

12/20/2017 11

## FY 2018 Domain Weights and Measures

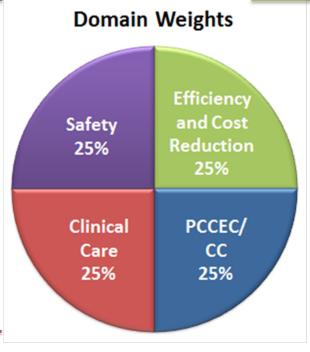
#### **SAFETY**

- PSI 90: Complication/patient safety for selected indicators (composite)
- 2. CDI: Clostridium difficile Infection
- CAUTI: Catheter-Associated Urinary Tract Infection
- CLABSI: Central Line-Associated Bloodstream Infection
- MRSA: Methicillin-resistant Staphylococcus aureus Bacteremia
- SSI: Surgical Site Infection Colon Surgery and Abdominal Hysterectomy
- PC-01: Elective Delivery Prior to 39 Completed Weeks Gestation

#### **CLINICAL CARE**

- MORT-30-AMI: Acute
   Myocardial Infarction (AMI)
   30-Day Mortality Rate
- MORT-30-HF: Heart Failure (HF) 30-Day Mortality Rate
- MORT-30-PN: Pneumonia (PN) 30-Day Mortality Rate

#### EFFICIENCY AND COST REDUCTION



An asterisk (\*) indicates a newly adopted measure for the Hospital VBP Program.

 MSPB: Medicare Spending per Beneficiary (MSPB)

#### PATIENT- AND CAREGIVER-CENTERED EXPERIENCE OF CARE/CARE COORDINATION (Experience of Care)

## Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey Dimensions:

- Communication with Nurses
- 2. Communication with Doctors
- 3. Responsiveness of Hospital Staff
- Communication about Medicines
- Cleanliness and Quietness of Hospital Environment
- 6. Discharge Information
- Care Transition\*
- 8. Overall Rating of Hospital

## FY 2018 Data Periods

Domain	Measure	Baseline Period	Performance Period
Clinical Care	Mortality Measures	10/1/2009–6/30/2012	10/1/2013–6/30/2016
Experience of Care	HCAHPS Survey	1/1/2014–12/31/2014	1/1/2016–12/31/2016
	PSI 90	7/1/2010–6/30/2012	7/1/2014–9/30/2015
Safety	HAI Measures	1/1/2014–12/31/2014	1/1/2016–12/31/2016
	PC-01	1/1/2014–12/31/2014	1/1/2016–12/31/2016
Efficiency and Cost Reduction	MSPB	1/1/2014–12/31/2014	1/1/2016–12/31/2016

## Hospital VBP Program vs Hospital IQR and HAC Reduction Programs

The FY 2018 Hospital VBP Program uses measures that are included in the Hospital IQR Program; however, you may notice slightly different results between the two programs, for example:

#### HCAHPS

- The HCAHPS survey in the Hospital VBP Program uses the top-box responses only in the rate calculation.
- The cleanliness and quietness questions are combined into one dimension in the Hospital VBP Program.
- The pain management dimension was not used in the Hospital VBP Program in FY 2018.
- The 30-day mortality measures are displayed as survival rates in the Hospital VBP Program instead of a mortality rate.
- The baseline and performance periods may be different than many measures publicly reported on the *Hospital Compare* website for the Hospital IQR Program or used in the HAC Reduction Program.

## Hospital VBP Program vs Hospital IQR and HAC Reduction Programs

#### (Continued)

- The Hospital IQR Program and HAC Reduction Program used an updated version of the PSI 90 Composite. Measure changes include the following:
  - Measure name
  - Number of component indicators (increased from eight to 10)
  - Specification changes in PSI 08, PSI 12, and PSI 15
  - Component weighting (now incorporates harm)
  - Component weights (more equally distributed among the component indicators)
  - More detailed information available here:
     <a href="https://www.qualityreportingcenter.com/wp-content/uploads/2017/03/QA-Transcript\_VBP\_MarchWebinar\_03292017\_vFINAL508.pdf">https://www.qualityreportingcenter.com/wp-content/uploads/2017/03/QA-Transcript\_VBP\_MarchWebinar\_03292017\_vFINAL508.pdf</a>
- The CLABSI and CAUTI measures use data from select intensive care units only in the Hospital VBP Program; whereas, the Hospital IQR Program and HAC Reduction Program utilized expanded locations for FY 2018.
- The CLABSI, CAUTI, SSI, MRSA, and CDI measures utilize the current standard population (old baseline) in calculations for the Hospital VBP Program in FY 2018; whereas, the Hospital IQR Program and HAC Reduction Program utilized the new standard population (new baseline).

## Overall Hospital Rating and Hospital VBP Program

- On Hospital Compare, the Overall Hospital Rating summarizes Hospital IQR and Hospital Outpatient Quality Reporting Program data.
- The Overall Hospital Rating calculations do not include Hospital VBP Program results.

## **Publicly Reported Data**

- In early November 2017, CMS posted the FY 2018 payment adjustment factors to the *cms.gov* website.
- On December 20, 2017, CMS will update the data on the *Hospital Compare* website to include the following:
  - FY 2018 Hospital VBP Program data and scoring information
    - Measure/Dimension Scores
    - Domain Scores
    - Total Performance Scores
  - Actual FY 2016 Hospital VBP Program aggregate payment adjustments

### FY 2018 Payment Adjustment File

Table 16B contains the actual payment adjustment factors by CMS Certification Number for each participating hospital under the Hospital VBP Program for FY 2018. These actual factors are based on the finalized baseline and performance period for FY 2018 and will be used to adjust base operating MS-DRG payments to eligible hospitals for discharges occurring in FY 2018.

#### Table 16B link:

https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/FY2018-IPPS-Final-Rule-Home-Page-Items/FY2018-IPPS-Final-Rule-AcuteInpatientPIS-F

<u>Tables.html?DLPage=1&DLEntries=10&DLSort=0&DLSortDir=ascending</u>

#### **Fact Sheet link:**

https://www.cms.gov/Newsroom/MediaReleaseDatabase/Fact-sheets/2017-Fact-Sheet-items/2017-11-03.html

## Hospital Compare Home Page

https://www.medicare.gov/hospitalcompare/search.html



## Hospital Compare Homepage Link to Hospital VBP Program

https://www.medicare.gov/hospitalcompare/Data/hospital-vbp.html

#### Spotlight

- New View the new "Hospital Returns" tab for data on readmissions and extra days spent back in the hospital.
- Compare hospitals based on their overall star rating, summarizing up to 57 measures of quality shown on Hospital Compare. Learn more.
- · Get data on:
  - Department of Defense
    (DoD) Hospital Performance
    Data. Updated December 2017.
  - Veterans Administration (VA) hospitals. Updated December 2017.
  - PPS-exempt cancer hospitals
     Updated December 2017.
  - Impatient Psychiatric
     Facility Quality Reporting
     measures. Updated December
    2017
  - Ambulatory surgical centers.
     Updated December 2017.
  - American College of Surgeons National Surgical Quality Improvement Program® outcome measures. Updated December 2017
  - The number of selected procedures hospital outpatient surgical departments perform.
- View hospital survey (inspection) reports.

#### Tools and Tips

- Get information on choosing a hospital, filing a complaint, or Medicare coverage for hospital services.
- Get tips for printing hospital information.
- Find and compare other healthcare providers like doctors, hospitals, nursing homes, and more.
- Compare Medicare health and drug plans.

#### Additional Information

- Hospital Compare data last updated:
   October 25, 2017. Go to updates
- Explore and download Hospital Compare data. Updated December 20, 2017. Beginning in July 2017, the downloadable database will be provided in CSV format only.
- Get data from Medicare programs that link quality to payment.
  - Hospital Readmissions Reduction Program (HRRP).
     Updated December 2017.
  - Hospital Value-Based Purchasing Program (HVBP). Updated December 2017.
  - Hospital-Acquired Condition (HAC) Reduction Program.
     Updated December 2017.
  - Comprehensive Care for Joint Replacement Model. New in July 2017
- For hospitals: Update your address, phone number, and other administrative information
- For general questions regarding Hospital Compare and the data, email hospitalcompare@hsaq.com.
- View providers and suppliers that are terminated or are at risk for termination from Medicare

## **Hospital VBP Program Pages**

#### Hospital Value-Based Purchasing

#### Clinical Care domain

Patient- and Caregiver-Centered Experience of Care/Care Coordination domain

#### Safety domain

Efficiency and cost reduction domain

**Total Performance Score** 

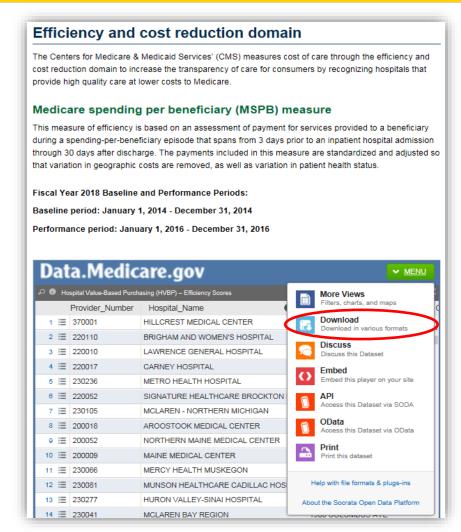
**Payment Adjustments** 

- CMS breaks down the Hospital VBP Program measures into smaller tables based on the Domain.
- The Total Performance Score table also provides Domain Scores.
- A series of tables with actual aggregate payment adjustments from a previous fiscal year is available.

## Hospital VBP Program Data Pages

#### Download available as:

- CSV
- CSV for Excel
- JSON
- RDF
- RSS
- XML



12/20/2017 22

## FY 2016 Payment Adjustments

#### Hospital Value-Based Purchasing

Clinical Care domain

Patient- and Caregiver-Centered Experience of Care/Care Coordination domain

Safety domain

Efficiency and cost reduction domain

**Total Performance Score** 

Payment Adjustments

**FY 2016** payment adjustment tables include the following:

- Net change in base-operating DRG payment amount
- Distribution of net change in baseoperating DRG payment amount
- Percent change in base-operating DRG payment amount
- Value-based incentive payment amount

**Note:** Data are in an aggregate form, not at an individual CMS Certification Number level.

12/20/2017 23

### Resources

#### Hospital Compare:

https://www.medicare.gov/hospitalcompare/search.html

#### Hospital VBP Program page on *Hospital Compare*:

https://www.medicare.gov/hospitalcompare/Data/hospital-vbp.html

#### General Hospital Compare inquiries:

hospitalcompare@hsag.com

#### **Hospital VBP Program information:**

 https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPu blic%2FPage%2FQnetTier2&cid=1228772039937

#### **Hospital VBP Program general inquiries:**

- https://cms-ip.custhelp.com/
- Hospital Inpatient VIQR Outreach and Education SC at (844) 472-4477

Angie Goubeaux, Lead, HAC Reduction Program HQRPS Contract

### **HAC Reduction Program**

### **Overview**

- The HAC Reduction Program is a pay-for-performance program.
- Section 1886(p)(6)(B) of the Social Security Act sets forth the statutory requirements for the HAC Reduction Program.
- CMS adjusts Medicare payments for hospitals that rank in the worst-performing 25 percent of all subsection (d) hospitals on key quality measures.
- Payment adjustments started with federal FY 2015 discharges (i.e., beginning on October 1, 2014). CMS reduces these hospitals' payments by 1 percent of what would otherwise have been paid.
- Section 1886(p)(6)(B) of the Social Security Act requires the Secretary of Health and Human Services to ensure eligible hospitals can review and submit corrections for their HAC-related data before public reporting.
- CMS will no longer post the payment penalty file for the HAC Reduction Program on the *cms.gov* website. This information will appear on *Hospital Compare*.

## Hospital Compare December 2017 Release

On December 20, 2017, CMS will update the data on the *Hospital Compare* website to include the following FY 2018 HAC Reduction Program information:

- Modified Recalibrated PSI 90 Composite measure score
- CDC NHSN measure scores
  - o CLABSI
  - o CAUTI
  - o SSI
  - MRSA Bacteremia
  - CDI measure scores
- Domain 1 and Domain 2 scores
- Total HAC Score
- Payment Reduction Indicator

### **FY 2018 Performance Periods**

Calculations for FY 2018 HAC Reduction Program are based on the following performance periods:

#### Domain 1

The Modified Recalibrated PSI 90 Composite uses Medicare fee-for-service claims data from **July 1, 2014, through September 30, 2015.**\*

#### Domain 2

The CLABSI, CAUTI, SSI, MRSA Bacteremia, and CDI measures use chart-abstracted surveillance data from **January 1, 2015, through December 31, 2016**.

<sup>\*</sup>This is a shortened data collection period for Domain 1, which only uses ICD-9-CM data.

## **Overall Hospital Rating**

- On Hospital Compare, the Overall Hospital Rating summarizes Hospital IQR and Hospital Outpatient Quality Reporting Program data.
- The Overall Hospital Rating calculations <u>do not</u> include HAC Reduction Program results.

## Hospital Compare Homepage Link to HAC Reduction Program

#### https://www.medicare.gov/hospitalcompare/search.html

#### Spotlight

- New View the new "Hospital Returns" tab for data on readmissions and extra days spent back in the hospital.
- Compare hospitals based on their overall star rating, summarizing up to 57 measures of quality shown on Hospital Compare. Learn more.
- · Get data on:
  - Department of Defense
    (DoD) Hospital Performance
    Data. Updated December 2017.
  - Veterans Administration (VA) hospitals. Updated December 2017.
  - PPS-exempt cancer hospitals.
     Updated December 2017.
  - NEW Inpatient Psychiatric Facility Quality Reporting measures. Updated December 2017.
  - Ambulatory surgical centers.
     Updated December 2017.
  - American College of Surgeons National Surgical Quality Improvement Program® outcome measures. Updated December 2017.
  - The number of selected procedures hospital outpatient surgical departments perform.
- View hospital survey (inspection) reports.

#### Tools and Tips

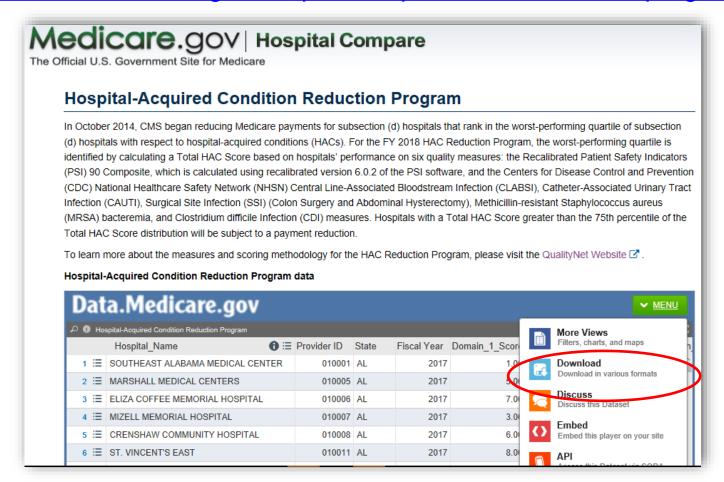
- Get information on choosing a hospital, filing a complaint, or Medicare coverage for hospital services.
- Get tips for printing hospital information.
- Find and compare other healthcare providers like doctors, hospitals, nursing homes, and more.
- Compare Medicare health and drug plans.

#### Additional Information

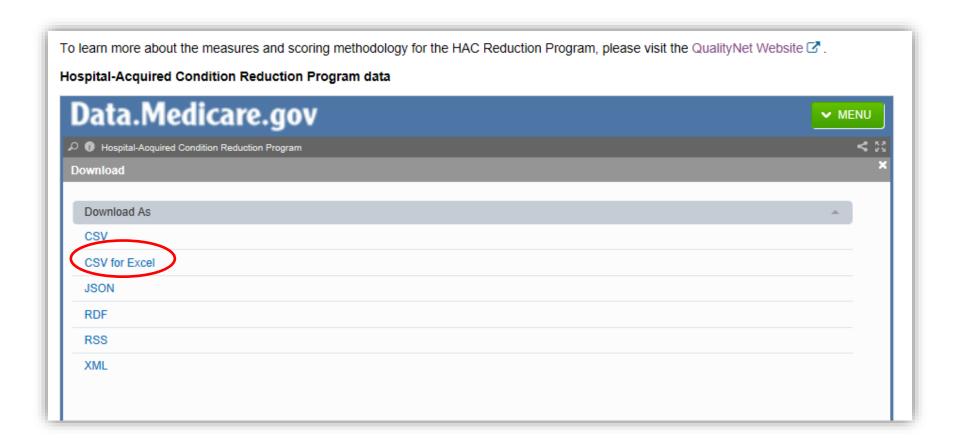
- Hospital Compare data last updated: October 25, 2017. Go to updates
- Explore and download Hospital Compare data. Updated December 20, 2017. Beginning in July 2017, the downloadable database will be provided in CSV format only.
- Get data from Medicare programs that link quality to payment.
  - Hospital Readmissions Reduction Program (HRRP). Updated December 2017.
  - Hospital Value-Based Purchasing Program (HVBP).
     Updated December 2017.
  - Hospital-Acquired Condition (HAC) Reduction Program.
     Updated December 2017.
  - Comprehensive Care for Joint Replacement Model. New in July 2017.
- For hospitals: Update your address, phone number, and other administrative information.
- For general questions regarding Hospital Compare and the data, email hospitalcompare@hsaq.com.
- View providers and suppliers that are terminated or are at risk for termination from Medicare.

## Hospital Compare HAC Reduction Program Page

https://www.medicare.gov/hospitalcompare/HAC-reduction-program.html



## HAC Reduction Program Downloadable Database



### **HAC Reduction Program Resources**

#### **HAC Reduction Program methodology and general information:**

- www.qualitynet.org/dcs/ContentServer?c=Page&pagename=Qnet Public%2FPage%2FQnetTier2&cid=1228774189166
- CMS.gov HAC Reduction Program:

http://cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/HAC-Reduction-Program.html

#### **HAC Reduction Program results:**

 Medicare.gov Hospital Compare HAC Reduction Program: www.medicare.gov/hospitalcompare/HAC-reduction-program.html

#### Hospital Compare questions:

HospitalCompare@hsag.com

#### **HAC Reduction Program questions:**

- HACRP@lantanagroup.com
- QualityNet Question and Answer Tool: <a href="https://cmsip.custhelp.com/app/homehacrp/p/842">https://cmsip.custhelp.com/app/homehacrp/p/842</a>

Kati Michael, Lead, HRRP HQRPS Contract

### **Hospital Readmissions Reduction Program**

## **Background**

- Section 1886(q) of the Social Security Act sets forth the statutory requirements for the HRRP.
- Payment adjustments began with discharges on October 1, 2012.

## **Purpose**

- HRRP is an important part of continued efforts by CMS to link payment to the quality of hospital care.
- HRRP provides strong financial incentive for hospitals to improve communication, care coordination efforts, and engagement with patients and caregivers in postdischarge planning.

## FY 2018 Measures

Claims-Based Readmission Measure	NQF Measure Number	FY 2018 Reporting Period
READM-30-AMI	NQF #0505	July 1, 2013–June 30, 2016
READM-30-HF	NQF #0330	July 1, 2013–June 30, 2016
READM-30-PN	NQF #0506	July 1, 2013–June 30, 2016
READM-30-COPD	NQF #1891	July 1, 2013–June 30, 2016
READM-30-THA/TKA	NQF #1551	July 1, 2013–June 30, 2016
READM-30-CABG	NQF #2515	July 1, 2013–June 30, 2016

Discharge diagnoses for each applicable condition are based on a list of specific ICD-9-CM or ICD-10-CM and ICD-10-PCS code sets.

# Hospital Compare December 2017 Release

- For applicable hospitals with at least 25 eligible discharges,
   CMS is reporting the following data elements for each of the six HRRP readmission measures on *Hospital Compare*:
  - Number of eligible discharges
  - Number of readmissions

     (only if the hospital has 11 or more readmissions)
  - Predicted readmissions
     (also known as the adjusted actual readmissions)
  - Expected readmissions
  - Excess readmission ratio
- The FY 2018 HRRP measure results will be updated on the CMS Hospital Compare website on December 20, 2017.

# Formula for Calculating Aggregate Payments for Excess Readmissions

#### FORMULAS TO CALCULATE THE READMISSIONS ADJUSTMENT FACTOR FOR FY 2018

Aggregate payments for excess readmissions =

[sum of base operating DRG payments for AMI x (Excess Readmissions Ratio for AMI -1)]

[sum of base operating DRG payments for HF x (Excess Readmissions Ratio for HF -1)]

[sum of base operating DRG payments for PN x (Excess Readmissions Ratio for PN -1)]

[sum of base operating DRG payments for COPD x (Excess Readmissions Ratio for COPD -1)]

 $[sum\ of\ base\ operating\ DRG\ payments\ for\ THA/TKA\ x\ (Excess\ Readmissions\ Ratio\ for\ THA/TKA\ -1)]$ 

[sum of base operating DRG payments for CABG x (Excess Readmissions Ratio for CABG -1)].

\*We note that if a hospital's excess readmissions ration for a condition is less than/equal to (≤) 1, there are no aggregate payments for excess readmissions for that condition included in this calculation.

Aggregate payments for all discharges = sum of base operating DR payments for all discharges.

Ratio = 1 - (Aggregate payments for excess readmissions ÷ Aggregate payments for all discharges).

Proposed Readmissions Adjustment Factor for FY 2018 is the higher of the ratio or 0.9700.

\*Based on claims data from July 1, 2013 to June 30, 2016 for FY 2018.

# 21st Century Cures Act Provisions for HRRP

The 21st Century Cures Act statute and finalized policy provision to assess performance relative to other hospitals with a similar proportion of dual-eligible patients will not be implemented until FY 2019 payment.

## Supplemental Data File

Hospital FY 2018 HRRP payment adjustment factor information, based on data available as of the close of the review and corrections period, was made available to the public in August 2017 and posted as part of the final rule data files on the *cms.go*v website:

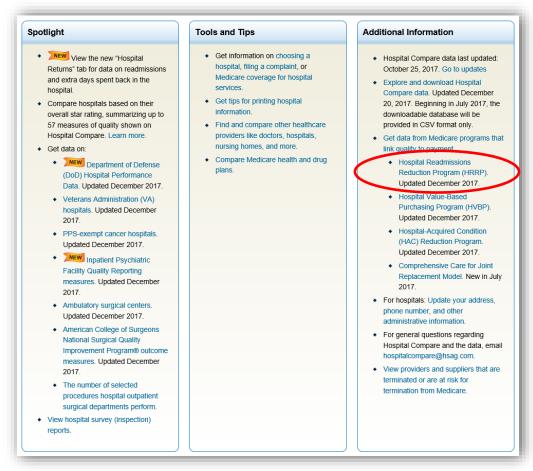
https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/FY2018-IPPS-Final-Rule-Home-Page.html

# Differences in Hospital IQR and HRRP

- Both use the same measure methodology and discharge time period, but the two programs use different sets of hospitals.
- HRRP uses subsection (d) hospitals and Maryland hospitals participating in the all-payer model.
- The Hospital IQR Program includes a more expansive group of hospitals that voluntarily participate, including critical access hospitals (CAHs), PPS-Exempt Cancer Hospitals (PCHs), and hospitals located in U.S. territories, which are not subsection (d) hospitals.
- Most hospitals will have similar results, or possibly a lower number of readmissions (or unadjusted readmission rate), in the HRRP compared to their results in the Hospital IQR Program. However, some hospitals may have a slightly higher number of readmissions (or unadjusted readmission rate) due to the difference in the applicable hospitals described above.

# Hospital Compare Homepage Link to HRRP

#### https://www.medicare.gov/hospitalcompare/search.html



## Hospital Compare HRRP Page

### Medicare.gov | Hospital Compare

The Official U.S. Government Site for Medicare

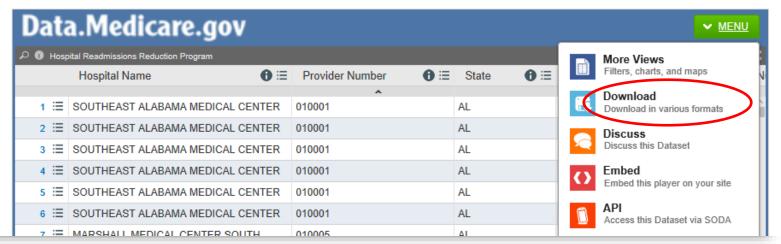
#### **Hospital Readmissions Reduction Program**

In October 2012, CMS began reducing Medicare payments for Inpatient Prospective Payment System (IPPS) hospitals with excess readmissions. Excess readmissions are measured by a ratio, by dividing a hospital's number of "predicted" 30-day readmissions for heart attack, heart failure, pneumonia, COPD, hip/knee replacement, and coronary artery bypass graft surgery by the number that would be "expected," based on an average hospital with similar patients. A ratio greater than 1.0000 indicates excess readmissions.

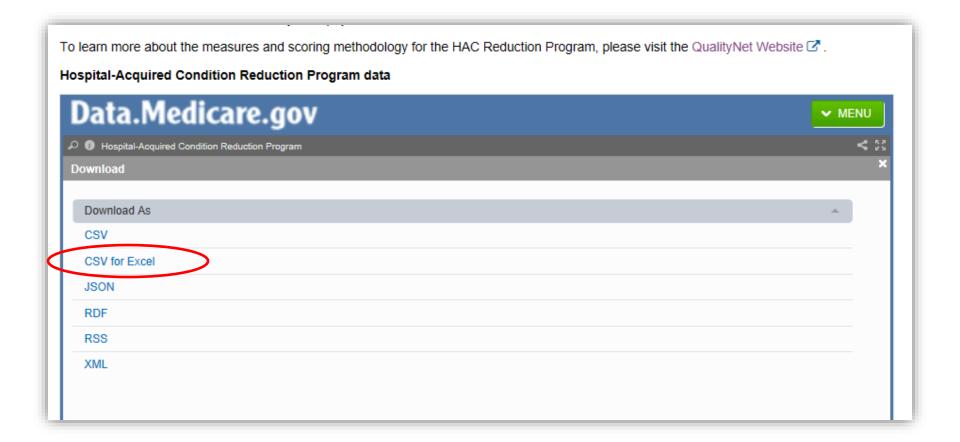
More information on how payments are adjusted.

More on the calculations.

Hospital Readmissions Reduction Program data



## **HRRP Downloadable Database**



### **HRRP Resources**

#### Hospital Compare:

https://www.medicare.gov/hospitalcompare/search.html?

#### Hospital Compare inquiries:

hospitalcompare@hsag.com

#### **HRRP Program information**:

 https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=Qnet Public%2FPage%2FQnetTier2&cid=1228772412458

#### HRRP general inquiries:

- HRRP@lantanagroup.com
- QualityNet Question and Answer Tool <a href="https://cms-ip.custhelp.com/app/homehrrp/p/843">https://cms-ip.custhelp.com/app/homehrrp/p/843</a>

#### HRRP measure methodology inquiries:

cmsreadmissionmeasures@yale.edu

#### More program and payment adjustment information:

 https://www.cms.gov/medicare/medicare-fee-for-servicepayment/acuteinpatientpps/readmissions-reduction-program.html

#### Readmission measures:

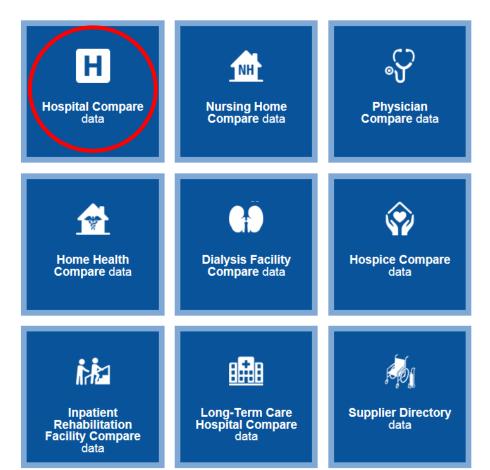
 https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename= QnetPublic%2FPage%2FQnetTier3&cid=1219069855273

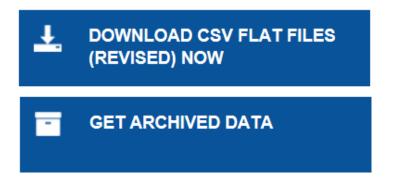
Bethany Wheeler-Bunch, MSHA, Lead, Hospital VBP Program Hospital Inpatient VIQR Outreach and Education SC

## **Downloading Current and Archived Data**

# Data.Medicare.Gov and Downloading Data

#### https://data.medicare.gov/



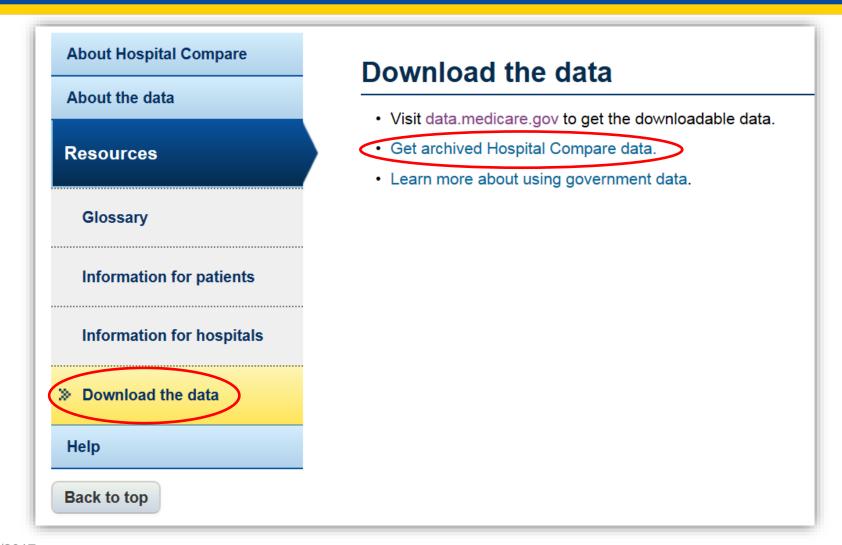


### **Archived Data**

https://www.medicare.gov/hospitalcompare/search.html



## **Archived Data**



## **Archived Data**

https://data.medicare.gov/data/archives/hospital-compare



Fiscal Year 2018
Hospital VBP Program, HAC Reduction Program, and HRRP:
Hospital Compare Data Update

### **Questions**

## **Continuing Education Approval**

This program has been pre-approved for 1.0 continuing education (CE) unit for the following professional boards:

#### National

Board of Registered Nursing (Provider #16578)

#### Florida

- Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
- Board of Nursing Home Administrators
- Board of Dietetics and Nutrition Practice Council
- Board of Pharmacy

**Note:** To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

## **CE Credit Process**

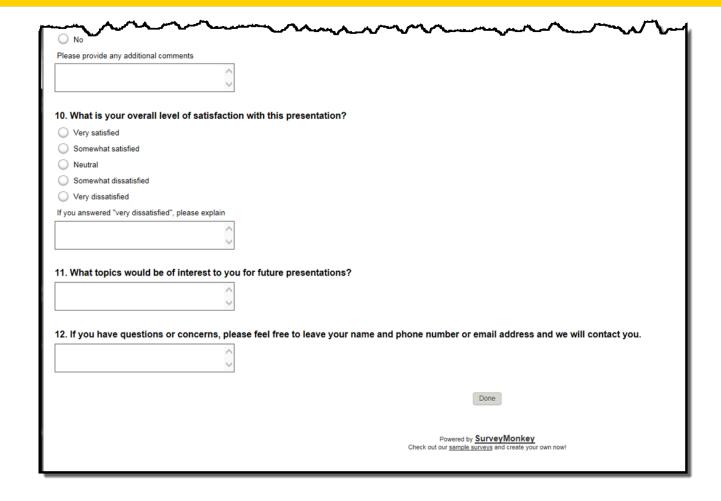
- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click "Done" at the bottom of the screen.
- Another page will open that asks you to register in the HSAG Learning Management Center.
  - This is a separate registration from ReadyTalk<sup>®</sup>.
  - Please use your personal email so you can receive your certificate.

Healthcare facilities have firewalls up that block our certificates.

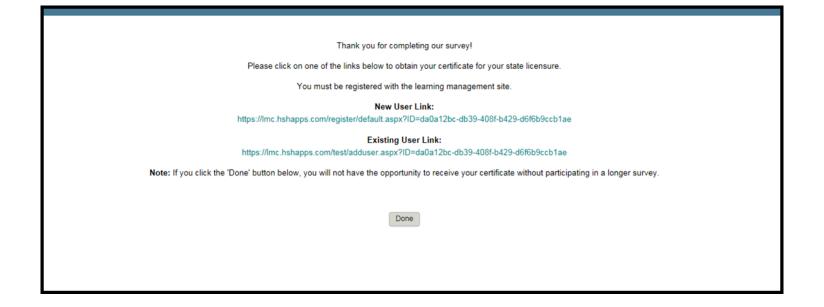
## **CE Certificate Problems**

- If you do not immediately receive a response to the email that you signed up with in the Learning Management Center, you have a firewall up that is blocking the link that was sent.
- Please go back to the New User link and register your personal email account.
  - Personal emails do not have firewalls.

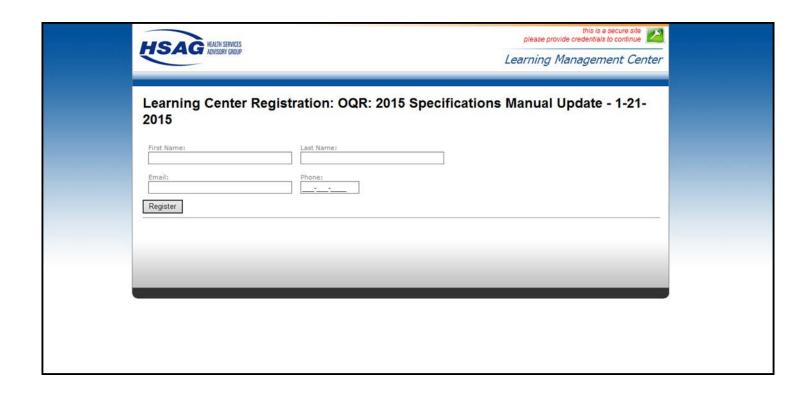
## **CE Credit Process: Survey**



## **CE Credit Process: Certificate**



## **CE Credit Process: New User**



## **CE Credit Process: Existing User**



## **Disclaimer**

This presentation was current at the time of publication and/or upload onto the *Quality Reporting Center* and *QualityNet* websites. Medicare policy changes frequently. Any links to Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to this presentation change following the date of posting, this presentation will not necessarily reflect those changes; given that it will remain as an archived copy, it will not be updated.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. Any references or links to statutes, regulations, and/or other policy materials included in the presentation are provided as summary information. No material contained therein is intended to take the place of either written laws or regulations. In the event of any conflict between the information provided by the presentation and any information included in any Medicare rules and/or regulations, the rules and regulations shall govern. The specific statutes, regulations, and other interpretive materials should be reviewed independently for a full and accurate statement of their contents.