Outpatient Quality Reporting Program

Support Contractor

Tools for Success: Resources for the Hospital OQR Program

Questions & Answers

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Question: Could you please explain what CART stands for?

Answer: CART stands for CMS Abstraction & Reporting Tool. This is an application for the collection and analysis of quality improvement data.

Question: Where can one find additional resources for the measure?

Answer: We have resources available on qualityreportingcenter.com. Please visit the **Measure Resources** section of the **Videos, Resources, and Tools** page.

Question: Don't you have to request via the Secure Portal first that you want a Medicare Claims Detail Report, or do you automatically receive an email that this report is available?

Answer: The Security Administrator for the facility will automatically receive a notice that the Claims Detail Report is available. This will be sent by Secure File Transfer. You do not have to request the report in advance of the notification.   You can also run this report yourself on the QualityNet Secure Portal.

Question: Will you be providing videos on interpreting reports like HAC reduction and hospital readmission?

Answer: This would be an Inpatient subject matter, but we will make the suggestion to the Inpatient Support Contractor. Please check our website at qualityreportingcenter.com under the Inpatient tab, as there is ongoing education with regard to the measures pertaining to Inpatient.

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Question: If the patient's name is not on the Claims Detail Report, is it necessary to get it filled in by our vendor?

Answer: No, the claim is submitted by HIC number; the name is provided to assist the facilities in finding the patients.

Question: Are CEUs available for archived training?

Answer: CEU credit takes place after attending a webinar and then taking the survey. All of the surveys have deadlines, which are approximately one week from the event. So, for archived training, CEUs are not available once the deadline occurs.

Question: Where is the program resource located?

Answer: You can find the specific resource at the www.qualityreportingcenter.com website under the **Hospital OQR** tab.

Question: Where do we find the benchmark for an indicator?

Answer: Please visit the QualityNet website. Under the **Hospitals – Outpatient** drop-down tab, you will find the **Benchmarks of Care** page. Here is the link: https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1228768205213 . Please note that the Outpatient benchmarks are located at the bottom of the page.

Question: For OP-12, if we received some information but not all, would we check no?

Answer: If you can receive information, though it's not all information, answer "Yes" to OP-12. This measure ascertains response to "Does/did your facility have the ability to receive laboratory data electronically directly into your ONC-certified EHR system as discrete searchable data?"