



# Outpatient Quality Reporting Program

## Support Contractor

### Tools for Success: Resources for the Hospital OQR Program

#### Questions & Answers

##### **Moderator:**

Tamara Heron, MBA, Project Coordinator  
Outpatient Quality Reporting Outreach & Education Support

##### **Speaker(s):**

Karen VanBourgondien, RN, Education Coordinator  
Outpatient Quality Reporting Outreach & Education Support

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**Question:** If you are already on the IQR & OQR ListServes, do you have to reselect these if you want to add EHR?

**Answer:** No. If you would like to be added to additional ListServes, you do not need to reselect the ListServes you are currently receiving. You need to join the new ListServe you wish to receive.

**Question:** Provider contact time in ED: If nurse the documents patient with ED physician and time is earlier time than what the physician documents, can we use earlier time?

**Answer:** It is acceptable to use the earlier time as the initial provider contact.

**Question:** November 1, 2015, the next deadline for clinical data and population & sampling submission from Q2 2015, is a Sunday. Will the deadline be changed to November 2?

**Answer:** No, the deadline will not be changed. It will remain November 1, 2015, at 11:59 pm PT.

**Question:** Is qualityreportingcenter a .com or .org?

**Answer:** It is qualityreportingcenter.com.

**Question:** Are there CEUs available for webinars on Qnet?

**Answer:** No, not that I am aware of. We can only provide CEUs for the education we provide.



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- Question:** Do you have any information yet regarding the final OQR rule?
- Answer:** The Final Rule will be published in early November 2015.
- Question:** On our last Claims Detail Report, two of the cases had a code change and were rebilled- how long does the process take to get those cases off the report? Should we be calling someone on the phone to correct them more efficiently?
- Answer:** Most likely, the reports will not correct themselves during the quarter, but they may. If the patients are not any longer in the Outpatient population, disregard the patients for abstraction. Look for a non-Medicare patient to replace the data submissions who meet the measure guidelines.
- Question:** I did not get the Medicare claims reporting slides that are going on now
- Answer:** This report will be sent to your facility's Security Administrator. It will be in their Secure File Exchange mailbox.
- Question:** Is there a change with the colonoscopy measure methodology?
- Answer:** There have been no changes in the methodology for these measures.