



Outpatient Quality Reporting Program

Support Contractor

What Report? Whose Report? Where Did You Get That?

Questions & Answers

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- Question:** Is Population and Sampling now available for Critical Access Hospitals?
- Answer:** Yes, Population and Sampling is now available through QualityNet.
- Question:** Can you select more than one report encounter quarter at a time?
- Answer:** No, you can only select one report encounter at a time.
- Question:** Will Critical Access Hospitals get the Claims Detail Report (CDR) under the APU Category?
- Answer:** Yes, you are correct.
- Question:** What sort of the training do the CDAC abstractors have?
- Answer:** You can contact the CDAC directly, or email your questions to Validation@hcqis.org.
- Question:** What do you do if there is a mismatch in the educational comments on the Case Detail Report and it's in red?
- Answer:** There is nothing you have to do. This just explains the mismatch that was identified by the CDAC during re-abstraction. If you disagree with the CDAC decision, then you can request an Educational Review. The direct



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link to the Educational Reviews is.

<https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1228758729356>

- Question:** Why does it say Hospital Reporting then Outpatient? Is this referring to Hospital Outpatient Departments (HODs)?
- Answer:** All reports discussed here today are for the Hospital Outpatient Quality Reporting Program
- Question:** On the Population and Sampling summary, how are you getting the non-Medicare information?
- Answer:** This is data that your facility submitted to Medicare and this is what is displayed. The non-Medicare information will come from your billing department by running the measure inclusion criteria.
- Question:** What if there are two potential duplicates with actual cases for two separate visits but it is still showing up on the report?
- Answer:** This information can be evaluated and if it is determined that the potential duplicate is actually correct, this information can be ignored on the report.
- Question:** In the Case Detail Report (CDR), under Educational Comments, if the comment is in black, then it is a learning opportunity and will not count against you in the validation score?
- Answer:** That is correct.
- Question:** I checked our Provider Participation Report (PPR) and we have claims for 2Q17 in the warehouse but my claims report for 2Q17 is not returning any data. Are you aware of any problems with this report?
- Answer:** We are aware that some users are experiencing difficulty with the CDR report. Please contact the QualityNet help desk to open a ticket for a resolution. They can be reached at 866-288-8912 or through email at qnet support@hcqis.org.
- Question:** Is there a comprehensive list of all the IQR/OQR reports to include a report description that can be pulled and reviewed en masse versus having to scroll through the respective category and subcategory screens?



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- Answer:** There is no comprehensive list available. However, QualityNet does have a tutorial video under "Training" on their website. Hopefully this presentation will be of assistance in understanding the options available.
- Question:** On slide 28, please repeat what the minimum reliability rate must be for full reimbursement
- Answer:** For all validation questions, please contact the validation contractor directly at validation@hcqis.org.
- Question:** Are there Claims Details Reports for OP-13?
- Answer:** At this time, a standard CDR is not available for OIE measures. You are welcome to submit a question on the QualityNet site and request a report for OP-13. Please include your hospital CCN in the question.