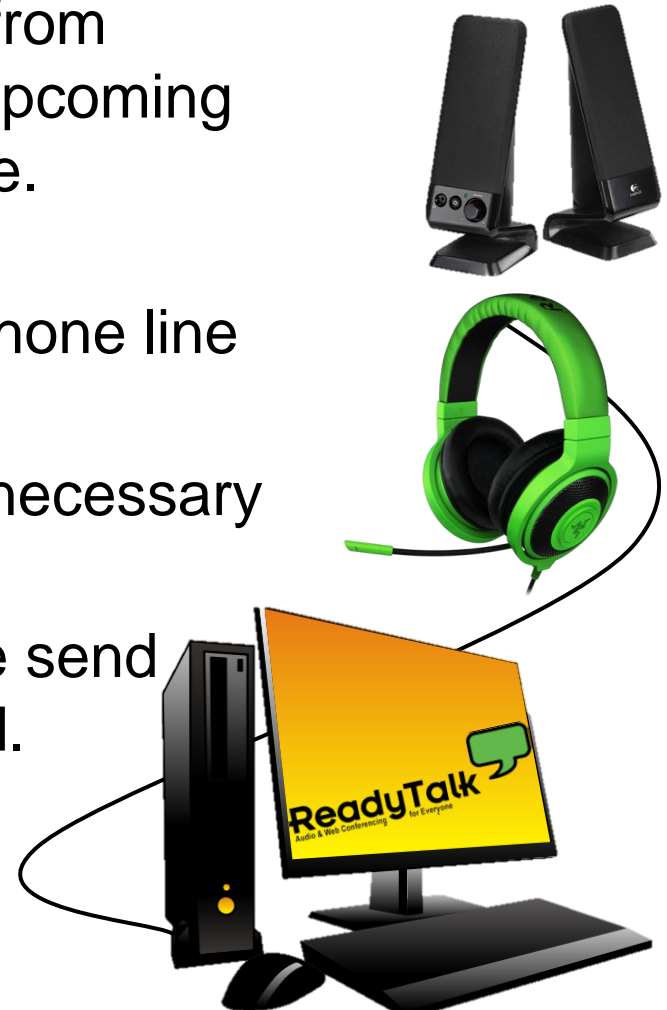


Welcome!

- Presentation slides can be downloaded from www.qualityreportingcenter.com under Upcoming Events on the right-hand side of the page.
- Audio for this event is available via ReadyTalk® Internet streaming. No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- Limited dial-in lines are available. Please send a chat message if a dial-in line is needed.
- This event is being recorded.



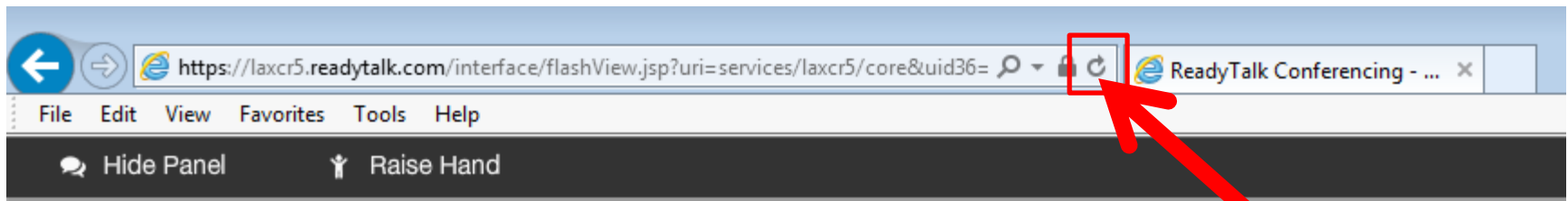
Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stops?

- Click **Refresh** icon
or
- Click F5



F5 Key
Top row of keyboard

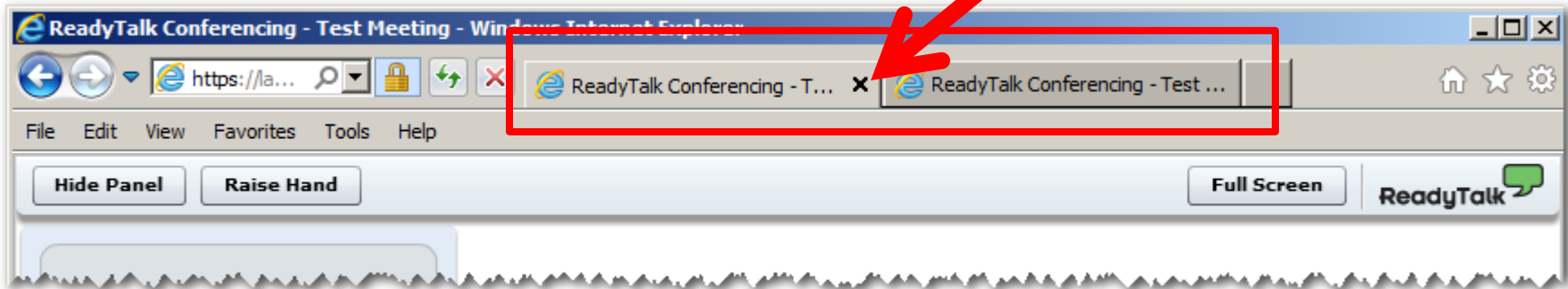


Location of buttons

Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab, and the echo will clear up.



Example of two browsers/tabs open in same event

Submitting Questions

Type questions in the “Chat with Presenter” section located on the bottom-left corner of your screen.



A screenshot of a web browser window showing a CMS event chat interface. The window title bar includes "Hide Chat", "Return Home", "Full Screen", and "Ready100". The main content area features the CMS logo (CENTERS FOR MEDICARE & MEDICAID SERVICES) and the text "Welcome to Today's Event". Below this, a yellow horizontal line separates the header from the footer, which contains the text "Thank you for joining us today! Our event will start shortly." On the left side of the window, there is a vertical chat panel. At the bottom of this panel, there is a "Chat with Presenter" section with a text input field labeled "Type questions here." and a "Send" button. A yellow arrow from the text on the left points to this input field.



Help, I'm New: What Do I Do?

Pam Harris, RN, BSN

Project Coordinator, Hospital Outpatient Quality
Reporting Program Support Contractor

January 18, 2017

Announcements

- February 1, 2017: Clinical Data and Population and Sampling deadline for Quarter 3 (July 1–September 30) 2016
- Please be sure to access the National Healthcare Safety Network (NHSN) and QualityNet Secure Portal every 60 days to keep your password active

Save the Date

- Upcoming Hospital Outpatient Quality Reporting (OQR) Program educational webinars:
 - February 15, 2017: Validation Overview
 - March 15, 2017: Have We Covered Our Bases?
- Notifications of additional educational webinars will be sent via ListServe

Learning Objectives

At the conclusion of the presentation, attendees will be able to:

- ✓ Describe the steps necessary to participate in the Hospital OQR Program.
- ✓ Define the measures reported in the Hospital OQR Program.
- ✓ Find the Specifications Manual on *QualityNet*.
- ✓ List the resources available to enhance successful reporting.

Welcome to the Hospital OQR Program

- The Hospital OQR Program is voluntary.
- Eligible hospitals must meet administrative, data collection and submission, and validation requirements or receive a 2 percentage point reduction in their annual payment update under the Outpatient Prospective Payment System (OPPS).
 - Hospitals may elect to utilize the Reconsideration Process.

Goal

CMS seeks to promote higher quality and more efficient healthcare for Medicare beneficiaries.

- Implemented quality reporting programs for multiple care settings
- Established public reporting of quality data

Preview Reports and Hospital Compare

- *Hospital Compare*
 - <https://www.medicare.gov/hospitalcompare/search.html>
- Preview Reports
 - Sent via Secure File Transfer through *QualityNet*
 - Available for approximately 30 days

Proposed and Final Rules

- *Federal Register*
 - Proposed Rule published annually in July
 - Final Rule published annually in November
- <https://federalregister.gov>
- <https://www.gpo.gov/fdsys/pkg/FR-2016-11-14/pdf/2016-26515.pdf>
 - Page 79753

Administrative Steps for Hospital OQR Participation

- Identify and maintain a QualityNet Security Administrator (SA)
- Complete and submit the Hospital OQR Program Notice of Participation (NOP) through the QualityNet Secure Portal

Gaining Secure Access

QualityNet Registration

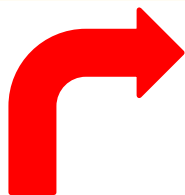
QualityNet SA/Security Designee

- Submits data via the Secure Portal
- Facilitates registration process for other users
- Creates, edits, and/or terminates *QualityNet* user accounts
- Monitors *QualityNet* usage to maintain proper security and confidentiality
- Serves as the point of contact for information regarding *QualityNet*
- Accesses secure reports via the Secure Portal

QualityNet Basic User

- Any user not designated as an SA or Security Designee is considered a Non-Administrative or Basic User
- Access is determined by the SA or Security Designee

How to Register (1 of 4)



The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo, a search bar, and a "Log In" button. Below this is a main menu with tabs for "Home", "My QualityNet", and "Help". A secondary menu lists various facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement". On the left side, a "QualityNet Registration" link is circled in red, with a red arrow pointing to it. Below this link is a list of facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "ASCs", "Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "QIOs". Other sections include "Getting Started with QualityNet" (with links for Registration, Sign-In Instructions, Security Statement, Password Rules, and Security Policy), "Join ListServes", "Known Issues - Hospital Reporting", "QualityNet News" (with a "More News" link), "Log in to QualityNet Secure Portal", "Questions & Answers", and "Downloads". The "QualityNet News" section features a headline about a CMS blanket exemption for providers affected by Hurricane Matthew, followed by a "Full Article" link and a "Headlines" list with several news items. The "Log in to QualityNet Secure Portal" section includes a "Login" button and links for "Download Symantec ID (required for login)" and "Portal Resources". The "Questions & Answers" section lists facility types and includes a "Note: First-time registration required". The "Downloads" section lists "CART - Inpatient", "CART - Outpatient", and "CART Module Designer". The "About QualityNet" section at the bottom states that the site is established by CMS and provides healthcare quality improvement news, resources, and data reporting tools.

How to Register (2 of 4)

The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. To its right is the text "Log in to QualityNet Secure Portal (formerly MyQualityNet)" with a "Log In" button and a search bar. Below this is a navigation bar with "Home", "My QualityNet", and "Help" tabs. A secondary navigation bar lists various facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement". The main content area is titled "QualityNet Registration Hospitals - Outpatient". It contains a paragraph explaining the registration process, a list of user classifications, and a sidebar with navigation links.

QualityNet Registration
Hospitals - Outpatient

All users requesting access to the QualityNet Secure Portal (formerly, *My QualityNet*) must be individually approved and verified. This mandatory registration process is used to maintain the confidentiality and security of healthcare information and data transmitted via the Secure Portal. The process begins with registration for a QualityNet account.

For QualityNet registration instructions, select your user classification below:

- **Security Administrator**
The QualityNet Security Administrator facilitates the registration process for other users at the organization. Typically, an organization designates two Security Administrators. See the [Security Administrator Responsibilities](#) for a more complete list of duties. Providers submitting data (or using a vendor to submit data on their behalf) and accessing secured reports via the QualityNet Secure Portal are **required** to designate a Security Administrator.
- **Basic User**
All other registered QualityNet users in an organization are considered basic users.

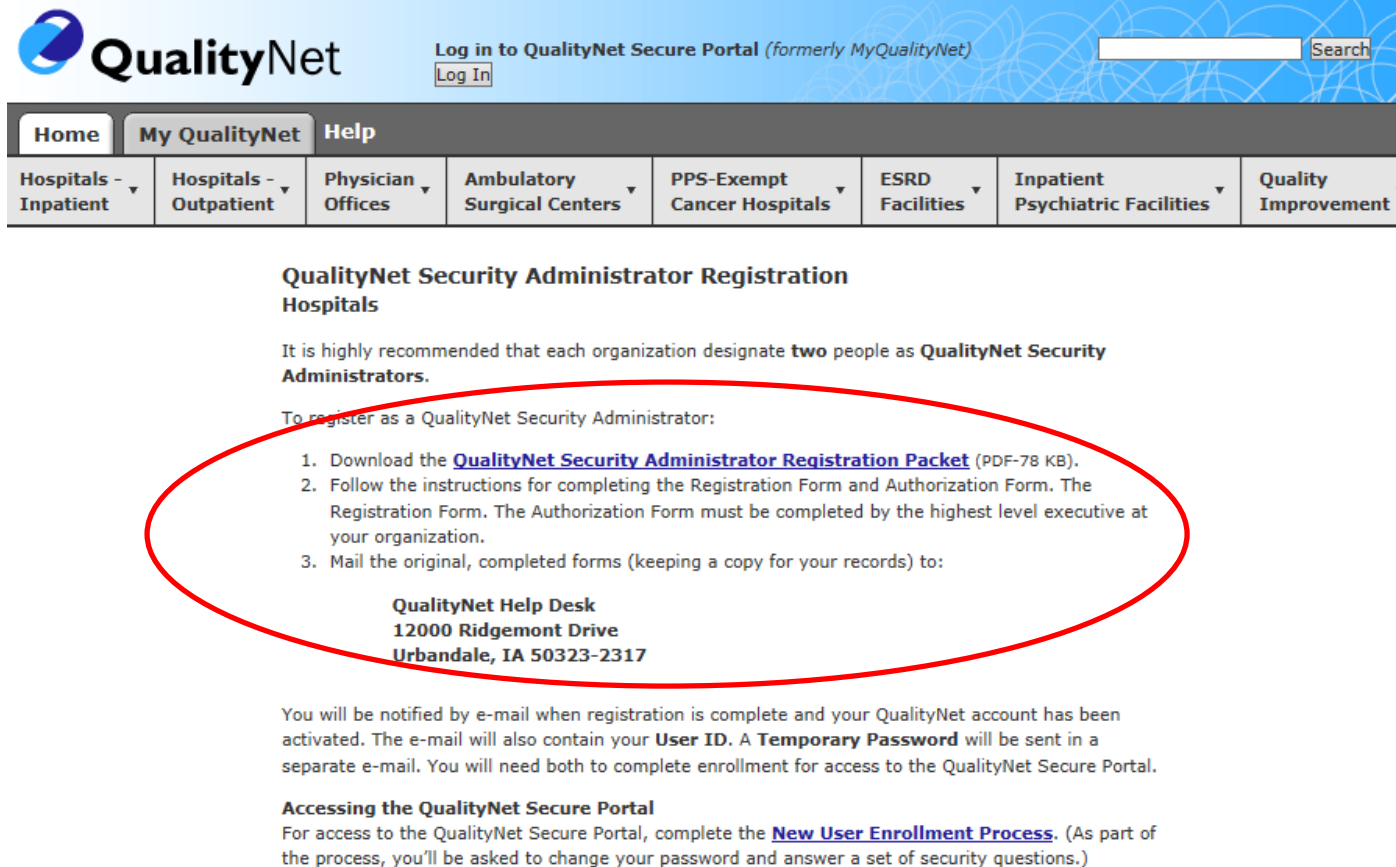
Registration

- QualityNet
- Hospital Outpatient Quality Reporting Program Participation

Getting Started with QualityNet

- Registration
- Sign-In Instructions
- Security Statement
- Password Rules
- QualityNet System Security Policy, PDF

How to Register (3 of 4)



The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. To its right is a login link: "Log in to QualityNet Secure Portal (formerly MyQualityNet)" with a "Log In" button. Further right is a search bar with a "Search" button. Below this is a navigation menu with tabs for "Home", "My QualityNet", and "Help". Under "My QualityNet", there are several dropdown menus for different facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

QualityNet Security Administrator Registration Hospitals

It is highly recommended that each organization designate **two** people as **QualityNet Security Administrators**.

To register as a QualityNet Security Administrator:

1. Download the [QualityNet Security Administrator Registration Packet](#) (PDF-78 KB).
2. Follow the instructions for completing the Registration Form and Authorization Form. The Registration Form. The Authorization Form must be completed by the highest level executive at your organization.
3. Mail the original, completed forms (keeping a copy for your records) to:

QualityNet Help Desk
12000 Ridgemont Drive
Urbandale, IA 50323-2317

You will be notified by e-mail when registration is complete and your QualityNet account has been activated. The e-mail will also contain your **User ID**. A **Temporary Password** will be sent in a separate e-mail. You will need both to complete enrollment for access to the QualityNet Secure Portal.

Accessing the QualityNet Secure Portal

For access to the QualityNet Secure Portal, complete the [New User Enrollment Process](#). (As part of the process, you'll be asked to change your password and answer a set of security questions.)

How to Register (4 of 4)

QualityNet Security Administrator Registration Form			
*Note: All fields marked with an asterisk are required and must be completed to obtain approval.			
Access Request			
*Request Date:	*First Name:	Middle Initial:	*Last Name:
*Business Email Address:			
*Job Title:			
*Business Name:			
*Specify Setting: <i>(check all that apply)</i>			
<input type="checkbox"/> ASC	<input type="checkbox"/> ESRD Network	<input type="checkbox"/> Hospital – Inpatient	<input type="checkbox"/> Inpatient Psychiatric Facility
<input type="checkbox"/> CMS	<input type="checkbox"/> Healthcare System	<input checked="" type="checkbox"/> Hospital – Outpatient	<input type="checkbox"/> Long-Term Care Facility
<input type="checkbox"/> EHR	<input type="checkbox"/> Long-Term Care Facility	<input type="checkbox"/> Physician Office	<input type="checkbox"/> PPS-Exempt Cancer Hospital
<input type="checkbox"/> BFCC QIO	<input type="checkbox"/> QIN QIO	<input type="checkbox"/> State Agency	
<input type="checkbox"/> Vendor: ASC	<input type="checkbox"/> Vendor: EHR	<input type="checkbox"/> Vendor: Hospital-HCAHPS	
<input type="checkbox"/> Vendor: Hospital – Inpatient	<input type="checkbox"/> Hospital – Outpatient	<input type="checkbox"/> Vendor – Inpatient Psychiatric Facility	
<input type="checkbox"/> Other (Specify): _____			
CMS Certification Number (CCN):		Vendor ID Number:	

Notice of Participation

- Complete the NOP form available on the QualityNet Secure Portal
 - Must be a registered user
- With a Medicare acceptance date **on or after** January 1, submit the NOP no later than 180 days from that date
- With a Medicare acceptance date **before** January 1, submit the NOP by July 31

Collecting and Submitting Measure Data

Types of Hospital OQR Measures

There are three categories:

- Patient-Level Chart-Abstracted Measures
- Claims-Based Measures
- Measures Submitted Using a Web-based Tool
 - Via the CMS website
 - Via the NHSN website

Patient-Level Chart-Abstracted Measures

The measures in this category are:

- OP-1, OP-2, OP-3, OP-4, OP-5, OP-18, OP-20, OP-21, OP-23
- Reported quarterly
 - CMS Abstraction & Reporting Tool (CART)
 - Third party vendor
- Chart Audit Validation

Validation

- Randomly selected 450 hospitals:
 - Open status
 - Paid under OPPS
 - Active NOP
 - Submitted at least 12 cases
- Targeted 50 hospitals:
 - Failed validation **or**
 - Had an outlier value
- Selected hospitals must submit medical documentation within 45 days
- Hospitals must obtain at least a 75 percent validation score

Cardiac Care Measures

- OP-1: Median Time to Fibrinolysis
- OP-2: Fibrinolytic Therapy Received Within 30 Minutes of ED Arrival
- OP-3: Median Time to Transfer to Another Facility for Acute Coronary Intervention
- OP-4: Aspirin at Arrival
- OP-5: Median Time to ECG

Other Chart-Abstracted Measures

- ED-Throughput
 - OP-18: Median Time from ED Arrival to ED Departure for Discharged ED Patients
 - OP-20: Door to Diagnostic Evaluation by a Qualified Medical Professional
- Pain Management
 - OP-21: Median Time to Pain Management for Long Bone Fracture
- Stroke
 - OP-23: Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 minutes of ED Arrival

Top Ten Mismatched Data Elements

Q2 2015 through Q1 2016

Rank	Data Element	Count	Percent
1	Provider Contact Time	366	25.4%
2	ED Departure Time	363	25.2%
3	Pain Medication	163	11.3%
4	ECG Time	68	4.7%
5	Discharge Code	67	4.6%
6	Pain Medication Time	47	3.3%
7	Probable Cardiac Chest Pain	44	3.0%
8	Time Last Known Well	42	2.9%
9	Provider Contact Date	40	2.8%
10	Aspirin Received	29	2.0%

Provider Contact Time

- Collected for OP-20
 - What is the time the patient first had direct, personal exchange with the physician/APN/PA or institutionally credentialed provider to initiate the medical screening examination in the ED?
- Common errors in abstracting:
 - Lack of documentation of an exam
 - No substantiating documentation of a face-to-face contact
 - Verbiage does not clearly indicate initial contact time

ED Departure Time

- Collect for OP-3 and OP-18
 - What is the time the patient departed from the ED?
- Common errors in abstracting:
 - Use of an exclusion term when abstracting
 - Abstractor misses the latest documented time
 - Patient still receiving services after the abstracted departure time

Claims-Based Measures

Imaging Efficiency Measures:

- OP-8: MRI Lumbar Spine for Low Back Pain
- OP-9: Mammography Follow-up Rates
- OP-10: Abdomen CT–Use of Contrast Material
- OP-11: Thorax CT–Use of Contrast Material
- OP-13: Cardiac Imaging for Preoperative Risk Assessment for Non-Cardiac, Low-Risk Surgery
- OP-14: Simultaneous Use of Brain Computed Tomography (CT) and Sinus CT

Outcome Measure:

- OP-32: Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy

Measures Submitted Using a CMS Web-Based Tool (1 of 2)

- OP-12: The Ability for Providers with HIT to Receive Laboratory Data Electronically Directly into their ONC-Certified EHR System as Discrete Searchable Data
- OP-17: Tracking Clinical Results between Visits
- OP-22: Left Without Being Seen
- OP-25: Safe Surgery Checklist Use
- OP-26: Hospital Outpatient Volume on Selected Outpatient Surgical Procedures

Measures Submitted Using a CMS Web-Based Tool (2 of 2)

- OP-29: Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
- OP-30: Colonoscopy Interval for Patients with a History of Adenomatous Polyps—Avoidance of Inappropriate Use
- OP-31: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery
- OP-33: External Beam Radiotherapy for Bone Metastases

Measures Submitted Using an NHSN Web-Based Tool

- OP-27: Influenza Vaccination Coverage among Healthcare Personnel
 - Separate registration is required
 - Encounter dates are different

NHSN Secure Access

www.cdc.gov/nhsn




About NHSN

CDC's NHSN is the largest HAI reporting system in the U.S.



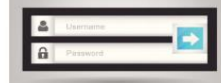
Data and Reports

See national and state reports using NHSN data.



Guidelines and Recommendations

Review CDC HAI prevention guidelines.




NHSN Member Login



New to NHSN? Enroll Facility Here

For first time facility enrollment.



Reporting and Surveillance for Enrolled Facilities

Training, protocols, forms, support materials, analysis resources and FAQs.



Group Users

View resources for group users.



CDA Submission Support Portal (CSSP)

Toolkits, FAQs, webinars and resources for testing and validation for CDA implementers.

NHSN Manuals

- NHSN Manual: Biovigilance Component Protocol June 2016 [PDF - 1 MB]
- Healthcare Personnel Safety Component Manual [PDF - 881 KB]
- 2017 NHSN Patient Safety Component Manual [PDF - 6 MB]
- 2016 NHSN Patient Safety Component Manual [PDF - 4 MB]



CMS NHSN Requirements
Click here for more information

Reporting Deadlines

Calendar Year 2018 Payment Determination

Encounter Quarter	Encounter Dates	Clinical Data Submission
Q2 2016	Apr. 1–June 30, 2016	Nov. 1, 2016
Q3 2016	July 1–Sep. 30, 2016	Feb. 1, 2017
Q4 2016	Oct. 1–Dec. 31, 2016	May 1, 2017
Q1 2017	Jan. 1–March 31, 2017	Aug. 1, 2017
Measures Submitted Using a Web-based Tool	Encounter Dates	Submission Period
Entered via <i>QualityNet</i>	Jan. 1–Dec. 31, 2016	Jan. 1–May 15, 2017
Entered via NHSN	Oct. 1, 2016–March 31, 2017	Oct. 1, 2016–May 15, 2017

Specifications Manual

Locating the Specifications Manual

The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo, a search box, and a link to the Secure Portal. Below this is a main menu with tabs for Home, My QualityNet, and Help. A secondary menu contains various facility types: Hospitals - Inpatient, Hospitals - Outpatient (circled in red), Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, Inpatient Psychiatric Facilities, and Quality Improvement. The 'Hospitals - Outpatient' dropdown menu is open, listing several options. A red arrow points to the 'Specifications Manual' option. Other options in the dropdown include Hospital Outpatient Quality Reporting Program, E-mail Notifications, Registration, Benchmarks of Care, Measures, Hospital Star Ratings, Data Collection (& CART), Data Submission, Data Validation, Webinars, Support Contact, and Training. To the right of the dropdown, there are several informational boxes: a yellow one about system downtime for Nov. 21-24, a blue one about Hospital OQR with links for questions, events, and calendars, and a blue one about a Medicare exemption for providers affected by Hurricane Matthew. Below these, there is a 'Headlines' section with several links to recent news items, and a blue box titled 'Hospital Outpatient Quality Reporting (OQR) Program Overview' with a brief description of the program.

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) Search

Home My QualityNet Help

Hospitals - Inpatient **Hospitals - Outpatient** Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

Hospital Outpatient Quality Reporting Program

E-mail Notifications

Registration

Specifications Manual

Benchmarks of Care

Measures

Hospital Star Ratings

Data Collection (& CART)

Data Submission

Data Validation

Webinars

Support Contact

Training

System Downtime scheduled for Nov. 21-24

Secure Portal will be unavailable from 8 p.m. EST on Friday, November 18, through 8 p.m. EST on Monday, November 21, to allow for scheduled maintenance. This may affect your ability to access the data warehouses and use of QualityNet applications.

About Hospital OQR

- Questions/Answers
- Quarterly Events
- Calendars

News - Outpatient [More News >](#)

Medicare exemption for providers adversely affected by Hurricane Matthew

Centers for Medicare & Medicaid Services (CMS) is issuing a blanket exemption for data reporting requirements for the Hospital Inpatient Quality Reporting (IQR) and Hospital Outpatient Quality Reporting (OQR) Programs for Medicare providers adversely affected by the impact of Hurricane Matthew.

Within the Federal Emergency Management Agency (FEMA)-designated "major disaster" areas in Georgia, Florida, North Carolina, and South Carolina will not be required to submit data to meet submission requirements or medical records to meet validation requirements for the reporting quarters specified by CMS. For a list of the designated counties and states, see the related [Email Notification 2016-173-IP](#), issued November 2.

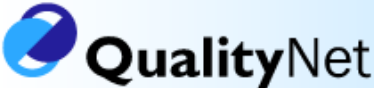
Headlines

- [CY 2017 OPPTS/ASC final rule with comment period published](#)
- [CMS to release December 2016 Hospital Compare Preview Reports](#)
- [Providers selected for Hospital OQR Program CY 2018 validation](#)
- [CY 2017 OPPTS/ASC proposed rule published and open for comment](#)
- [Information updated on Hospital Compare and Data.Medicare.gov websites](#)

Hospital Outpatient Quality Reporting (OQR) Program Overview

The Hospital OQR Program is a voluntary quality measure data reporting program for outpatient

Choose a Version



Log in to QualityNet Secure Portal (formerly MyQualityNet)
[Log In](#)

[Home](#) [My QualityNet](#) [Help](#)

[Hospitals - Inpatient](#) [Hospitals - Outpatient](#) [Physician Offices](#) [Ambulatory Surgical Centers](#) [PPS-Exempt Cancer Hospitals](#) [ESRD Facilities](#) [Inpatient Psychiatric Facilities](#) [Quality Improvement](#)

Specifications Manual
Timelines
Fact Sheets
Version 10.0a
Version 9.1
Version 9.0a
Version 8.1
Version 8.0a
Version 7.0b
Version 6.0b
Version 5.1a
Version 5.0a

Hospital Outpatient Quality Reporting Specifications Manual

The *Hospital Outpatient Quality Reporting Specifications Manual* was developed by the Centers for Medicare & Medicaid Services (CMS) to provide a uniform set of quality measures to be implemented in hospital outpatient settings. The primary purpose of these measures is to promote high quality care for patients receiving services in hospital outpatient settings.

Data Collection Time Period	Specifications Manual
01/01/17 - 12/31/17	Version 10.0a
07/01/16 - 12/31/16	Version 9.1
01/01/16 - 06/30/16	Version 9.0a
10/01/15 - 12/31/15	Version 8.1
01/01/15 - 09/30/15	Version 8.0a
01/01/14 - 12/31/14	Version 7.0b
01/01/13 - 12/31/13	Version 6.0b
07/01/12 - 12/31/12	Version 5.1a



Choose a Category

The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. To its right is a login section with the text "Log in to QualityNet Secure Portal (formerly MyQualityNet)" and a "Log In" button. Further right is a search bar with a "Search" button. Below the header is a navigation menu with tabs for "Home", "My QualityNet", and "Help". Under "My QualityNet", there are several dropdown menus for categories: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

The main content area displays the "Specifications Manual" section. The title is "Hospital Outpatient Quality Reporting Specifications Manual, v10.0a". Below the title is a sub-header: "For use in submitting data for encounters from 01/01/17 through 12/31/17." A paragraph follows: "View and/or download individual sections of the Specifications Manual, (PDF documents, unless noted), listed below." Below this text is a list of expandable sections:

- Release Notes
- Introductory Materials
- Section 1 – Measure Information Forms
- Section 2 – Data Dictionary
- Section 3 – Missing and Invalid Data
- Section 4 – Population and Sampling Specifications
- Section 5 – Hospital Outpatient Quality Measure Data Transmission
- Appendices
- Download Entire Manual

On the left side of the main content area, there is a sidebar with a "Specifications Manual" header and a list of version numbers: Timelines, Fact Sheets, Version 10.0a, Version 9.1, Version 9.0a, Version 8.1, Version 8.0a, Version 7.0b, Version 6.0b, Version 5.1a, Version 5.0a, Version 4.1, and Version 4.0a.

www.qualityreportingcenter.com

Additional Resources

QualityReportingCenter.com

Home Page Categories

HOME

EVENTS CALENDAR

INPATIENT >

OUTPATIENT >

ASC >

EDUCATION >

QIN-QIO >

PROGRAM INFORMATION

HOQR 101

PROGRAM RULE HISTORY

UPCOMING EVENTS

ARCHIVED EVENTS

QQR TIMES

LOOKUP TOOL

TOOLS AND RESOURCES

DATA COLLECTION AND CART

DATA SUBMISSION

DATA VALIDATION

Log In to Access QIO Section

Change Text Size: **A** **A** **A**

Search...

Search

Upcoming Events

December 6, 2016
[The Joint Commission: Pioneers in Quality Expert to Expert Series: eED-1 & eED-2 - 1 C.E.](#)

December 12, 2016
[Hospital OQR 2017 Specifications Manual Update - 1 C.E.](#)

December 13, 2016
[The Joint Commission: Pioneers in Quality Expert to Expert Series: eSTK 2, 3, 5 - 1 C.E.](#)

December 14, 2016
[Hospital IQR Program Fiscal Year \(FY\) 2019 Chart-Abstracted Validation Overview for Randomly Selected Hospitals - 1 C.E.](#)

[See the full calendar](#)

Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting. Through these sites, you can access:

- Reference and training materials
- Educational presentations
- Timelines and calendars
- Data collection tools
- Contact information
- Helpful links to resources
- Question and answer tools

The national Support Contractor for the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR), Outpatient Quality Reporting (OQR) Outreach and Education Support Programs, is dedicated to improving quality care delivery and health outcomes by collaborating with healthcare providers.

- [Hospital Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support Program](#)
- [Outpatient Quality Reporting Outreach and Education Support Program](#)
- [Ambulatory Surgical Center Quality Reporting](#)

Helpful Resources

Hospital Outpatient Quality Reporting 101

[Home](#) » [Hospital OQR Program](#) » Hospital Outpatient Quality Reporting 101


Videos

The video library contains short educational videos on key concepts in the Hospital OQR Program. Click any link in the table below to view a video.

Title (click to view video)	Description
Becoming a Security Administrator (English)	Learn how to fill out the Security Administration form
Logging In to QualityNet	Learn how to log in to the QualityNet.org website to access and report OQR data
Accessing and Understanding the Medicare Claims Details Report	Learn how to access the Medicare Claims Details Report, and understand the data presented

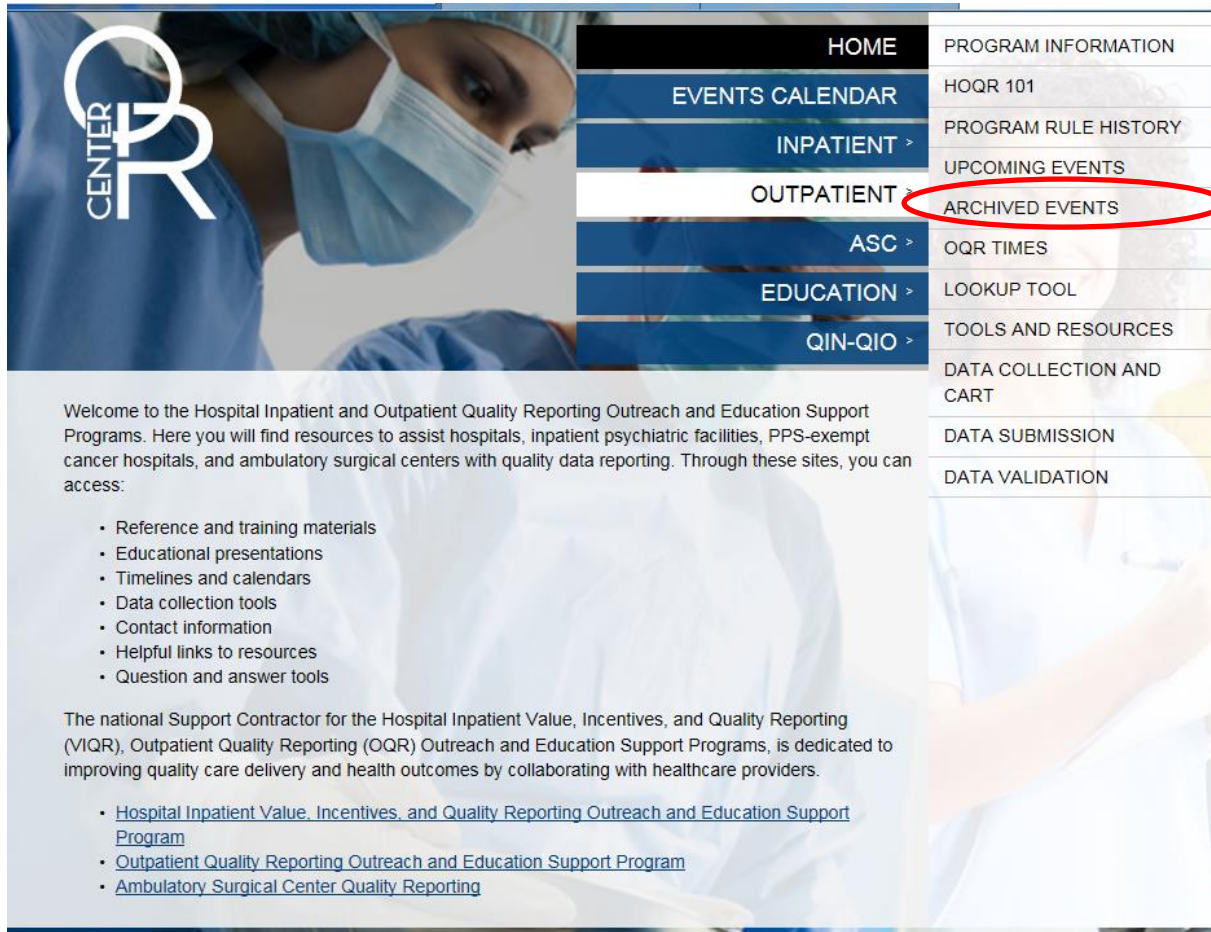
Resources

Guides for getting started with the HOQR Program.



Successful Reporting in the Hospital OQR Program: A Step-by-Step Guide for New Facilities	Essential information for those new to the Hospital OQR Program
Hospital OQR ListServe	Email sign-up to receive the most up-to-date information and education
Hospital OQR on QualityNet	Program information and access to data submission portal and reports
Deadlines and Important Dates	Reporting deadlines and important dates for the OQR and IQR Program

Archived Events



The image shows a screenshot of a website's navigation menu. The menu is a vertical list of items on the right side of the page, with a background image of a healthcare professional in blue scrubs and a surgical mask. The menu items are: HOME, EVENTS CALENDAR, INPATIENT >, OUTPATIENT >, ASC >, EDUCATION >, and QIN-QIO >. To the right of these items is a list of links: PROGRAM INFORMATION, HOQR 101, PROGRAM RULE HISTORY, UPCOMING EVENTS, ARCHIVED EVENTS (circled in red), OQR TIMES, LOOKUP TOOL, TOOLS AND RESOURCES, DATA COLLECTION AND CART, DATA SUBMISSION, and DATA VALIDATION. The 'ARCHIVED EVENTS' link is highlighted with a red circle.

CENTER FOR Q&R

HOME PROGRAM INFORMATION
EVENTS CALENDAR HOQR 101
INPATIENT > PROGRAM RULE HISTORY
OUTPATIENT > **ARCHIVED EVENTS**
ASC > OQR TIMES
EDUCATION > LOOKUP TOOL
QIN-QIO > TOOLS AND RESOURCES
DATA COLLECTION AND CART
DATA SUBMISSION
DATA VALIDATION

Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting. Through these sites, you can access:

- Reference and training materials
- Educational presentations
- Timelines and calendars
- Data collection tools
- Contact information
- Helpful links to resources
- Question and answer tools

The national Support Contractor for the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR), Outpatient Quality Reporting (OQR) Outreach and Education Support Programs, is dedicated to improving quality care delivery and health outcomes by collaborating with healthcare providers.

- [Hospital Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support Program](#)
- [Outpatient Quality Reporting Outreach and Education Support Program](#)
- [Ambulatory Surgical Center Quality Reporting](#)

Resources

- *QualityNet* website: www.qualitynet.org
 - Email Notifications
- Support Contractor website: www.qualityreportingcenter.com
- Support Contractor Helpline: 866.800.8756
- Have a question? Use the Questions & Answers tool: <https://cms-ocsq.custhelp.com/>

Questions



Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
 - It is your responsibility to submit this form to your accrediting body for credit.

CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click “Done” at the bottom of the screen.
- Another page will open that asks you to register in HSAG’s Learning Management Center.
 - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
 - Please use your **personal** email so you can receive your certificate.
 - Healthcare facilities have firewalls that block our certificates.

CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Deb Price at dprice@hsag.com.

CE Credit Process: Survey

No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

Very satisfied

Somewhat satisfied

Neutral

Somewhat dissatisfied

Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by [SurveyMonkey](#)
Check out our [sample surveys](#) and create your own now!

CE Credit Process

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

CE Credit Process: New User

The screenshot shows a web browser window displaying the registration page for a new user. The page header includes the HSAG logo (Health Services Advisory Group) on the left and a security notice on the right: "this is a secure site please provide credentials to continue" with a lock icon. Below the header, the page title is "Learning Management Center". The main content area is titled "Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21-2015". The registration form contains four input fields: "First Name:", "Last Name:", "Email:", and "Phone:". The "Phone:" field has a small icon of a telephone handset. Below the input fields is a "Register" button. The page is framed by a blue border.

HSAG HEALTH SERVICES ADVISORY GROUP

this is a secure site
please provide credentials to continue

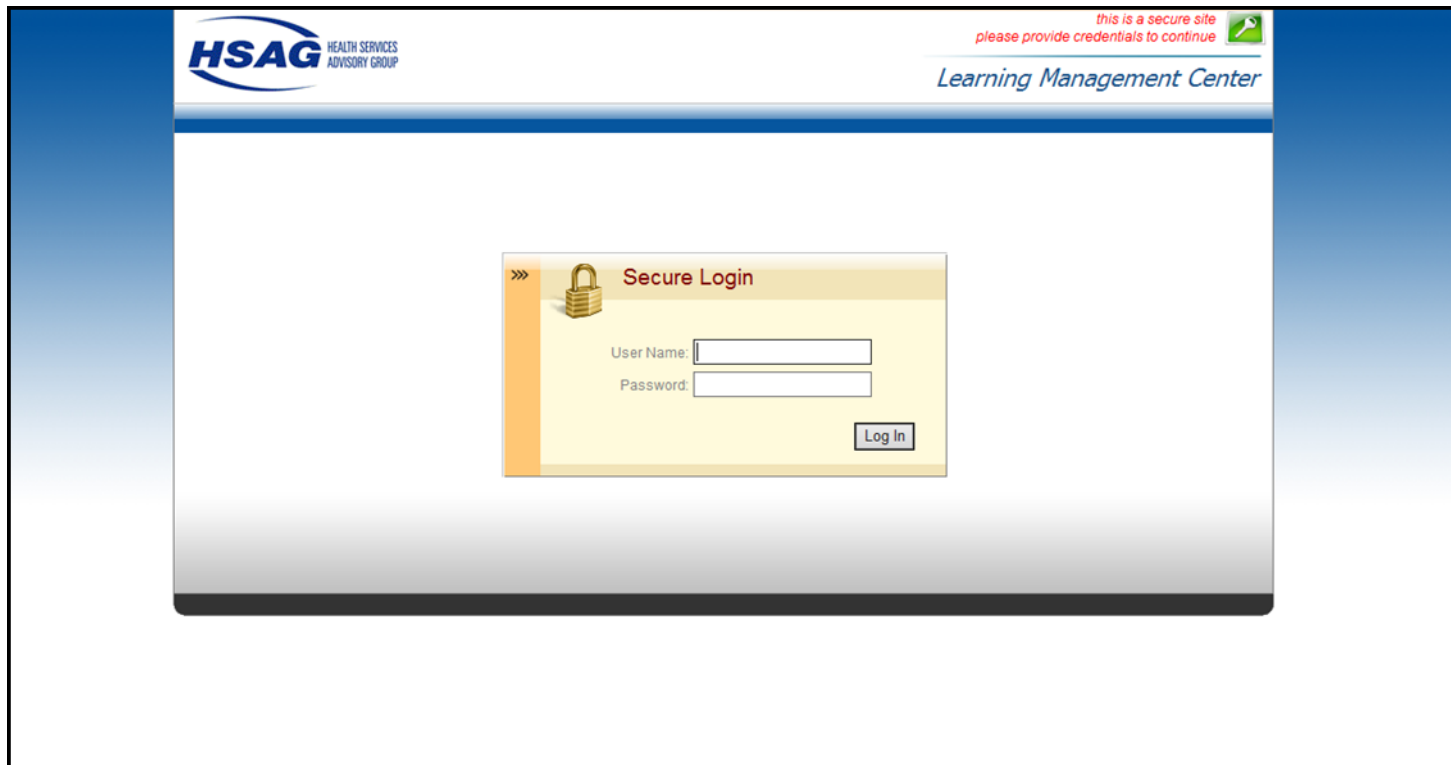
Learning Management Center

Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21-2015

First Name: Last Name:

Email: Phone:

CE Credit Process: Existing User



The screenshot displays the login interface for the HSAG Learning Management Center. At the top left is the HSAG logo with the text "HEALTH SERVICES ADVISORY GROUP". At the top right, a red security notice reads "this is a secure site please provide credentials to continue" next to a small green icon. Below this is the text "Learning Management Center". The central focus is a "Secure Login" box with a yellow background and a gold padlock icon. It contains two input fields: "User Name:" and "Password:". A "Log In" button is positioned at the bottom right of the login box.

Thank You for Participating!

Please contact the Support Contractor if you have any questions:

- Submit questions online through the QualityNet Question & Answer Tool at www.qualitynet.org

Or

- Call the Support Contractor at 866.800.8756.