Outpatient Quality Reporting Program

Website Walk-through: Tools and Resources for the Hospital Outpatient Quality Reporting (OQR) Program

Questions & Answers

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Question:	What is the process of getting signed into the website Quality Reporting Center?
Answer:	This is public facing and requires no password. Just enter the web address www.qualityreportingcenter.com, and you will have access to this support site.
Question:	How can we get a copy of what our present Hospital Contact form contains?
Answer:	This form is an internal form used for updates. You can fill this form out and send it in to ensure we have the most recent information on behalf of your facility. The form can be accessed at: https://www.qualityreportingcenter.com/hospitaloqr/resources/. Under the Program Resources tab, click on the *Hospital Contact Change Form* link.
Question:	How many people in an organization can have a log-in access for QualityNet?
Answer:	QualityNet does not have a limit. To speak with the QualityNet Help desk, you can call 866.288.8912.
Question:	Are the clinical chart-abstracted measures for OQR reporting completed manually?

Answer: These measures can be submitted via CART.

Question: Is this quarter comparison data the same information in the Benchmarks of Care document published in previous quarters?

Answer: Yes, these benchmarks being demonstrated on the screen now are not new. We are just letting people who are not familiar with them learn how to locate them.

Question: When will the claims-based reports be available?

Answer: If you are asking about the Outpatient Imaging Efficiency, or OIE, measures on your Preview Report, these are updated, or refreshed, annually in July.

Question: What is in the pipeline for your website? Anything more on Ambulatory Surgery Centers for ASC measures?

Answer: This presentation is for the Hospital Outpatient Quality Reporting Program. The Ambulatory Surgical Center webinar will be presented on April 25, 2018. You can register for that event on www.qualityreportingcenter.com.

Question: I see that the last update for the Lookup tool was 4/9/2018. How often is this updated?

Answer: As submission deadlines become closer, we get more frequent updates.

Question: For OP-33, can you tell us where we can find more information regarding abstraction and site radiation?

Answer: To communicate with the measure writers for OP-33, you can always enter your question in the QualityNet Q&A tool Dianne talked about. You can also access the Tools and Resources section of the Specifications Manual for guidance. It contains an algorithm and a fact sheet regarding OP-33. The direct link is: https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1196289981244.