

Welcome!

- **Audio for this event is available via ReadyTalk® Internet Streaming.**
- **No telephone line is required.**
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- **Limited dial-in lines are available. Please send a chat message if needed.**
- **This event is being recorded.**



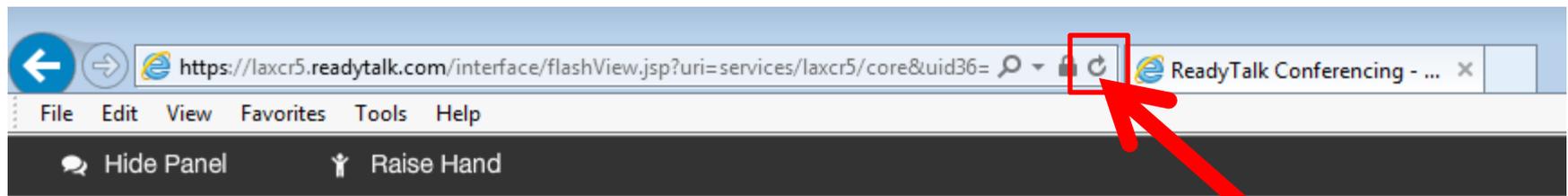
Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stop?

- Click Refresh icon –
or-
Click F5



F5 Key
Top row of Keyboard

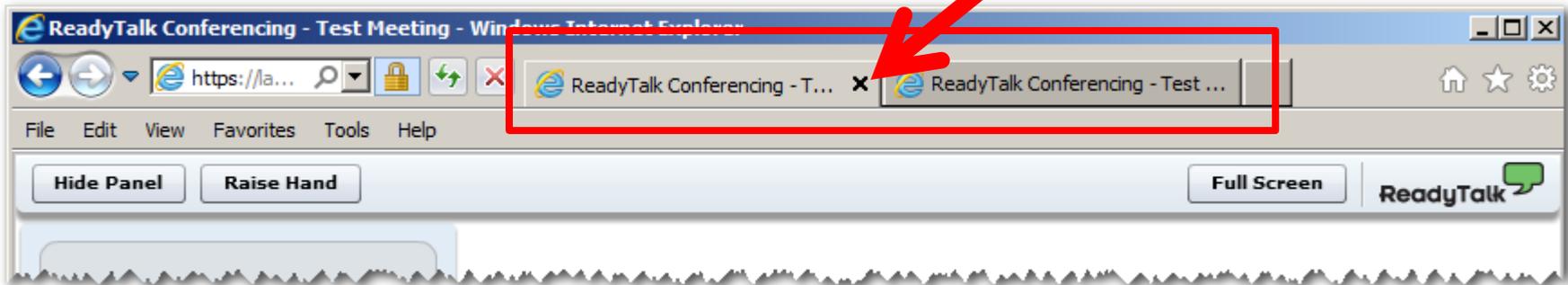


Location of Buttons

Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event – multiple audio feeds.
- Close all but one browser/tab and the echo will clear up.



Example of Two Browsers Tabs open in Same Event

Submitting Questions

Type questions in the “Chat with Presenter” section, located in the bottom-left corner of your screen.



A screenshot of a web interface for a CMS event. The interface is split into two main sections. The left section is a vertical chat window with a white background and a blue border. At the top of the chat window are buttons for "Hide Chat" and "Raise Hand". At the bottom of the chat window is a text input field labeled "Type questions here." and a "Send" button. The right section has a grey background. At the top center is the CMS logo, which consists of a blue and yellow swoosh above the letters "CMS" and the text "CENTERS FOR MEDICARE & MEDICAID SERVICES" below it. Below the logo, the text "Welcome to Today's Event" is displayed in a large, blue, sans-serif font. At the bottom of the right section, a yellow horizontal line separates a grey area containing the text "Thank you for joining us today! Our event will start shortly." in a smaller, italicized, blue font. In the top right corner of the entire interface, there are buttons for "Full Screen" and "Ready to Go".



Annual Requirements: DACCA, HCP, Structural Measures, and *QualityNet SA*

Candace Jackson, RN

Project Lead, Inpatient Quality Reporting (IQR)
Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor (SC)

March 28, 2016

Acronyms

CY	Calendar Year
DACA	Data Accuracy and Completeness Acknowledgement
HCP	Healthcare Personnel
IQR	Inpatient Quality Reporting
NHSN	National Healthcare Safety Network
NQF	National Quality Forum
SA	Security Administrator

Purpose

This presentation will provide insight on the annual submission requirements for the IQR Program.

Objectives

Participants will be able to:

- Identify the requirements that are submitted annually for the IQR Program
- Complete and submit the Structural Measures and DACA accurately

Annual Submissions: DACA, HCP, Structural Measures, and *QualityNet SA*

STRUCTURAL MEASURES AND DACA

Structural Measures and DACA

Structural measures and DACA are submitted annually

- The reporting year goes from January 1 through December 31
- The submission Deadline is May 15 for the previous reporting year
 - Submission deadline for CY 2015 Structural Measures and DACA is May 15, 2016
 - Data can be entered from April 1, 2016 through May 15, 2016
- The data are entered through the *QualityNet* Secure Portal

Secure Portal Home Page

CMS.gov | QualityNet

[Home](#) - [Quality Programs](#) - [My Data](#) - [My Scores](#) - [My Reports](#) - [My Tools](#) - [Help](#)

Home

Welcome

QualityNet Secure Portal Provided by Center for Clinical Standards and Quality (CCSQ), Centers for Medicare and Medicaid Systems. Providers, vendors supporting providers, support contractors, and other participating in CCSQ Quality Reporting Programs can access data exchange and submission tools, measures tools, scoring support tools, and reporting services in this portal.



QualityNet News
More News.....

Announcements from QualityNet Team
More Announcements.....

QualityNet Events
The QualityNet Event Center provides a schedule of upcoming (live) training sessions, as well as trainings hosted by QIOs for healthcare providers in their respective states. Also listed are details, including date, time, duration of the event, and panelists/moderators. To view the schedule, visit [QualityNet Event Center](#)

Accessing IQR Program

The screenshot displays the CMS QualityNet portal interface. At the top left, the CMS.gov logo and QualityNet text are visible. A search bar is located at the top right. Below the header is a yellow navigation bar with the following items: Home, Quality Programs, My Data, My Scores, My Reports, My Tools, and Help. The 'Quality Programs' dropdown menu is open, showing the following options: Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR (highlighted with a red box and a red arrow), Hospital Inpatient/Outpatient Quality Incentive Program, Physicians Quality Reporting System/ eRx, End Stage Renal Disease Quality Incentive Program, and Quality Improvement Organizations. Below the navigation bar, there is a 'Welcome' message and a 'QualityNet Security' section. A central image shows three healthcare professionals (two women and one man) looking at a computer monitor. On the right side of the page, there are three sections: 'QualityNet News', 'Announcements from QualityNet Team', and 'QualityNet Events'. The 'QualityNet Events' section contains text about upcoming training sessions.

QualityNet Security
(CCSQ), Centers for Medicare and Medicaid Services. Providers, vendors supporting providers, support contractors, and other participating in CCSQ Quality Reporting Programs can access data exchange and submission tools, measures tools, scoring support tools, and reporting services in this portal.

QualityNet News
More News.....

Announcements from QualityNet Team
More Announcements.....

QualityNet Events
The QualityNet Event Center provides a schedule of upcoming (live) training sessions, as well as trainings hosted by QIOs for healthcare providers in their respective states. Also listed are details, including date, time, duration of the event, and panelists/moderators. To view the schedule, visit QualityNet Event Center

Accessing Structural Measures and DACA

The screenshot displays the CMS QualityNet user interface. At the top left is the CMS.gov logo and 'QualityNet' text. A search bar is located at the top right. Below the header is a navigation menu with the following items: Home, Quality Programs, My Data, My Scores, My Reports, My Tools, and Help. The main content area shows the breadcrumb 'Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR' and the title 'Quality Reporting System: My Tasks'. A grid of task cards is presented, with the 'Manage Measures' card highlighted by a red border. Other visible cards include 'Hospital Reporting Inpatient / Outpatient', 'Manage Security', 'Manage Notice of Participation', 'Report Authorization', 'Hospital Reporting Inpatient', and 'HR Dashboard'.

CMS.gov | QualityNet

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR

Quality Reporting System: My Tasks

Hospital Reporting Inpatient / Outpatient View / Edit Population and Sampling	Manage Measures View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)	Manage Security Manage Multifactor Credentials My Account
Manage Notice of Participation View/Edit Notice of Participation, Contacts, Campuses	Report Authorization View/Request/Approve Access	Hospital Reporting Inpatient View / Edit Measure Designation
HR Dashboard Annual Payment Update HQR Submissions Dashboard		

Select Inpatient Program

CMS.gov | QualityNet

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start | Structural/Web-Based Measures 02/05/2016 11:58:14 PT

View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA) Print

A structural measure reflects the environment in which providers care for patients. Structural measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes requesting structural measures information will encourage facilities to increase the use of tools, ultimately improving the quality of care provided to Medicare beneficiaries.

Web-Based measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes reporting Web-Based measures information will encourage facilities to improve the quality of care provided to all patients.

Select a Program

- Inpatient Structural Measures/DACA
←- Inpatient Web-Based Measures

Select Payment Year

CMS.gov QualityNet

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start Structural/Web-Based Measures 02/05/2016 11:58:41 PT

Inpatient Structural Measures/DACA Print

Provider CCN

Payment Year:

- 2017
- 2016
- 2015
- 2014
- 2013
- 2012
- 2011
- 2010

CONTINUE

1 Select Payment Year

2 Click on CONTINUE

A structural measure reflects the environment in which providers care for patients. Structural measures assess characteristics linked to the capacity of the provider to deliver quality healthcare. CMS believes requesting structural measures information will encourage facilities to increase the use of tools, ultimately improving the quality of care provided to Medicare beneficiaries.

Structural Measures

CMS | QualityNet
.gov

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start | **Structural/Web-Based Measures** 02/05/2016 12:00:33 PT

Inpatient Structural Measures/DACA Print

Provider: CCN Submission Period: 01/01/2016 - 05/15/2016 With Respect to Reporting Period: 01/01/2015 - 12/31/2015

Structural Measures | PY 2017

Provider ID	Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care	Participation in a Systematic Clinical Database Registry for General Surgery	Safe Surgery Checklist Use	DACA
-----	Incomplete	Incomplete	Incomplete	Incomplete

Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care

Inpatient Structural Measures/DACA



Provider CCN Submission Period 01/01/2016 - 05/15/2016 With Respect to Reporting Period 01/01/2015 - 12/31/2015

Structural Measures | PY 2017 * Required Field

For Hospital Inpatient Quality Reporting participating providers, the Structural Measures question(s), their applicable child question(s) and the Data Acknowledgement are required in order to fulfill the Annual Payment Update (APU) requirement. The Centers for Medicare & Medicaid Services (CMS) is requesting these items be available for all providers.

Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care

* Does/Did your hospital participate¹ in a systematic qualified² clinical registry or registries measuring Nursing Sensitive Care?

Yes No

 **1** Select Yes or No

Return to Summary

Submit

Print

 **2** Click on Submit

Definition of Participation

Participation in the Hospital IQR Program requires submitting standardized data elements that are applicable to at least two NQF endorsed measures related to the topics measured by the registry, as well as reporting on all patients eligible for the measures.

Definition of Qualified Registry

Receiving data from more than five hospitals, and providing calculated measures, results, benchmarks, and quality improvement information to the participant (and to designated third parties).

Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care

CMS.gov | QualityNet

Home - Quality Programs - My Data - My Scores - My Reports - My Tools - Help -

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

requirement. The Centers for Medicare & Medicaid Services (CMS) is requesting these items be available for all providers.

Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care

* Does/Did your hospital **participate**¹ in a systematic **qualified**² clinical registry or registries measuring Nursing Sensitive Care?
 Yes No

* Which registry or registries?
 American Nursing Association's National Database of Nursing Quality Indicators
 Other (Please specify)

Registry Name Enter Registry Name 1

Registry Name Enter Registry Name 2

Registry Name Enter Registry Name 3

1. Select **Yes**.
2. Click on **American Nursing Associations National Database of Nursing Quality Indicators** or **Other** and enter Registry Name.
3. Click on **Submit**.

Structural Measure Updated

CMS.gov | QualityNet

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start | Structural/Web-Based Measures 02/05/2016 12:04 PT

Inpatient Structural Measures/DACA Print

Provider	CCN	Submission Period	With Respect to Reporting Period
		01/01/2016 - 05/15/2016	01/01/2015 - 12/31/2015

✔ Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care Updated ←

Structural Measures | PY 2017 * Required Field

For Hospital Inpatient Quality Reporting participating providers, the Structural Measures question(s), their applicable child question(s) and the Data Acknowledgement are required in order to fulfill the Annual Payment Update (APU) requirement. The Centers for Medicare & Medicaid Services (CMS) is requesting these items be available for all providers.

Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care

* Does/Did your hospital **participate**¹ in a systematic **qualified**² clinical registry or registries measuring Nursing Sensitive Care?
 Yes No

* Which registry or registries?

Structural Measure Completed

Start | Structural/Web-Based Measures

02/05/2016 12:06:22 PT

Inpatient Structural Measures/DACA



Provider: CCN Submission Period: 01/01/2016 - 05/15/2016 With Respect to Reporting Period: 01/01/2015 - 12/31/2015

Structural Measures | PY 2017

Provider ID	Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care	Participation in a Systematic Clinical Database Registry for General Surgery	Safe Surgery Checklist Use	DACA
	Completed	Incomplete	Incomplete	Incomplete

Program Selection

Payment Year Selection

Participation in a Systematic Clinical Database Registry for General Surgery

CMS.gov QualityNet

Home - Quality Programs - My Data - My Scores - My Reports - My Tools - Help -

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Start Structural/Web-Based Measures 02/05/2016 12:06:59 PT

Inpatient Structural Measures/DACA

Provider CCN Submission Period 01/01/2016 - 05/15/2016 With Respect to Reporting Period 01/01/2015 - 12/31/2015

Structural Measures | PY 2017 * Required Field

For Hospital Inpatient Quality Reporting participating providers, the Structural Measures question(s), their applicable child question(s) and the Data Acknowledgement are required in order to fulfill the Annual Payment Update (APU) requirement. The Centers for Medicare & Medicaid Services (CMS) is requesting these items be available for all providers.

Participation in a Systematic Clinical Database Registry for General Surgery

* Does/Did your hospital **participate**¹ in a systematic **qualified**² clinical registry measuring General Surgery?
 Yes No

* Which registry or registries?

American College of Surgeons National Surgical Quality Improvement Program Registry

Other Registry (Please specify)

Registry Name

3/28/2016 23

Safe Surgery Checklist Use

Start

Structural/Web-Based Measures

02/05/2016 12:08:28 PT

Inpatient Structural Measures/DACA

 Print

Provider

CCN

Submission Period

01/01/2016 - 05/15/2016

With Respect to Reporting Period

01/01/2015 - 12/31/2015

Structural Measures | PY 2017 * Required Field

For Hospital Inpatient Quality Reporting participating providers, the Structural Measures question(s), their applicable child question(s) and the Data Acknowledgement are required in order to fulfill the Annual Payment Update (APU) requirement. The Centers for Medicare & Medicaid Services (CMS) is requesting these items be available for all providers.

Safe Surgery Checklist Use

* Does your facility use a Safe Surgery Checklist?

Yes No

[Return to Summary](#)

[Submit](#)

[Print](#)

DACA

Start

Structural/Web-Based Measures/DACA

02/05/2016 12:09:25 PT

Inpatient Structural Measures/DACA

Provider	CCN	Submission Period 01/01/2016 - 05/15/2016	With Respect to Reporting Period 01/01/2015 - 12/31/2015
----------	-----	--	---

Data Accuracy and Completeness Acknowledgement | PY 2017 * Required Field

For all Hospital Inpatient Quality Reporting participating providers, the Data Accuracy and Completeness Acknowledgement is required by CMS in order to fulfill the Annual Payment Update (APU) requirement.

Data Accuracy and Completeness Acknowledgement

To the best of my knowledge, at the time of submission, all of the information reported for this hospital for the Hospital Inpatient Quality Reporting (IQR) Program, as required for the annual Payment Year (PY) 2017 Hospital IQR Program requirements, is accurate and complete. This information includes the following:

- Chart Abstracted measure sets
- Initial patient population and sample counts

DACA

Web-Based Measures (eCQMs)

- Current Notice of Participation
- QualityNet Security Administrator
- Electronically Specified Clinical Quality Measures (eCQMs) if submitted

I understand this acknowledgement covers all Hospital IQR information reported by this hospital (and any data or survey information reported by vendor(s) acting as agents on behalf of this hospital) to the Centers for Medicare & Medicaid Services (CMS) and its contractors for the PY 2017 payment update.

To the best of my knowledge, at the time of submission, this information was collected in accordance with all applicable requirements. I understand that this information is used as the basis for the public reporting of quality of care and patient assessment of care data.

I understand that this acknowledgement is required for the purpose of meeting any PY 2017 Hospital IQR Program requirements.

Enter your position and click 'Submit'.

Yes, I Acknowledge*

← 1 Click on "Yes, I Acknowledge"

Position*

← 2 Enter "Position"

[Return to Summary](#)

[Submit](#)

[Print](#)

← 3 Click on "Submit"

DACA Updated

Start

Structural/Web-Based Measures/DACA

02/05/2016 12:11:04 PT

Inpatient Structural Measures/DACA

Provider	CCN	Submission Period	With Respect to Reporting Period
		01/01/2016 - 05/15/2016	01/01/2015 - 12/31/2015

✔ DACA Updated



Data Accuracy and Completeness Acknowledgement | PY 2017*Required Field

For all Hospital Inpatient Quality Reporting participating providers, the Data Accuracy and Completeness Acknowledgement is required by CMS in order to fulfill the Annual Payment Update (APU) requirement.

Data Accuracy and Completeness Acknowledgement

To the best of my knowledge, at the time of submission, all of the information reported for this hospital for the Hospital Inpatient Quality Reporting (IQR) Program, as required for the annual Payment Year (PY) 2017 Hospital IQR Program requirements, is accurate and complete. This information includes the following:

- Chart Abstracted measure sets
- Initial patient population and sample counts
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey

DACA Completed

CMS | QualityNet
.gov

Home ▾ Quality Programs ▾ My Data ▾ My Scores ▾ My Reports ▾ My Tools ▾ Help ▾

Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR > Manage Measures > View/Edit Structural/Web-Based Measures/Data Acknowledgement (DACA)

Share Abstracted Measure Sets

- Initial patient population and sample counts
- Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey;
- Structural Measures
- Healthcare Associated Infection measure(s) reported using the National Healthcare Safety Network (NHSN)
- Web-Based Measures (PC-01)
- Current Notice of Participation
- QualityNet Security Administrator
- Electronically Specified Clinical Quality Measures (eCQMs) if submitted

I understand this acknowledgement covers all Hospital IQR information reported by this hospital (and any data or survey information reported by vendor(s) acting as agents on behalf of this hospital) to the Centers for Medicare & Medicaid Services (CMS) and its contractors for the PY 2017 payment update.

To the best of my knowledge, at the time of submission, this information was collected in accordance with all applicable requirements. I understand that this information is used as the basis for the public reporting of quality of care and patient assessment of care data.

I understand that this acknowledgement is required for the purpose of meeting any PY 2017 Hospital IQR Program requirements.

Acknowledgement has been submitted by:

Name	Position	Date	Time
Candace Jackson	Quality Director	02/05/2016	12:11:04 PT

Update Acknowledgement

Return to Summary Submit Print

Structural Measures and DACA Completed

Start | Structural/Web-Based Measures

02/05/2016 12:12:17 PT

Inpatient Structural Measures/DACA



Provider: CCN Submission Period: 01/01/2016 - 05/15/2016 With Respect to Reporting Period: 01/01/2015 - 12/31/2015

Structural Measures | PY 2017

Provider ID	Participation in a Systematic Clinical Database Registry for Nursing Sensitive Care	Participation in a Systematic Clinical Database Registry for General Surgery	Safe Surgery Checklist Use	DACA
	Completed	Completed	Completed	Completed

Program Selection

Payment Year Selection

Annual Submission: DACA, HCP, Structural Measures, and QualityNet SA

HCP

HCP Influenza Vaccination Measure

Denominator:

HCP who are physically present in the healthcare facility for at least 30 working days between October 1 and March 31

Numerator:

HCP in the denominator population who received an influenza vaccination during the time from when the vaccine became available (e.g., August or September) through March 31 of the following year

HCP Reporting Requirements

Where:

HCP data is reported through the NHSN

When:

- Facilities are only required to report data once at the conclusion of the reporting period (October 1 to March 31).
- Data must be entered by May 15 for the flu season.
- 4Q15 through 1Q16 data will need to be entered by May 15, 2016.

Verifying HCP Submission

Report Run Date: 02/11/2016

Page 2 of 8

Hospital Reporting - Provider Participation Report - Inpatient Quarter 1 - 2015 Discharges

Provider ID: Intent to Submit EHR Measures:
Provider Name: EHR Measures Submitted:

Clinical Web-Based Measures

Measure Set: PC	Total Numerator ¹¹	Total Denominator ¹¹	Total Mother Population	Total Sample Size	Discharge Quarter Sample Frequency	Total Exclusions ¹¹	Exclusion	Count
PC-01 Elective Delivery	0	22	107	107	Monthly	85		
							ICD-9-CM Principal or Other Diagnosis Code for elective delivery ¹¹	48
							Enrolled in a Clinical Trial ¹¹	0
							Gestational age patients < 37 or >= 39 weeks gestation ¹¹	37
IQR-HAI Quality Measure Data ⁷	IQR-HAI Data Submitted		Last NHSN File Update to CMS ⁸					
C.difficile	Yes		11/16/2015					
CAUTI	Yes		11/16/2015					
CLABSI	Yes		11/16/2015					
Healthcare Personnel Influenza Vaccination	Yes		05/18/2015					
MRSA Bacteremia	Yes		11/16/2015					
SSI - Abdominal Hysterectomy	Yes		11/16/2015					
SSI - Colon Surgery	Yes		11/16/2015					

Annual Submissions: DACA, HCP, Structural Measures, and *QualityNet SA*

QUALITYNET SA

Maintain an Active *QualityNet* SA

Hospitals are required to maintain an active *QualityNet* SA at all times. The *QualityNet* SA:

- Facilitates the registration process for other users at the organization
- Logs into their account(s) at least once per month to maintain an active status

NOTE: Accounts that have been inactive for 120 days will be disabled. Inactive users will need to contact the *QualityNet* Help Desk to have their account reset once disabled.

QualityNet SA Recommendation

It is highly recommended that hospitals designate at least two *QualityNet* Security Administrators – one to serve as the primary *QualityNet* SA and the other to serve as a backup.

Verifying Active *QualityNet SA*

Report Run Date: 02/11/2016

Page 1 of 8

Hospital Reporting - Provider Participation Report - Inpatient Quarter 1 - 2015 Discharges

State	CEO Name:	Active QualityNet Security Administrator: Yes
Provider ID:	Medicare Accept Date: 12/31/2013	Completed Structural Measures: No
Provider Name:	Notice of Participation Date: 06/24/2014	Data Accuracy and Completeness Acknowledgement: No
Provider City:	Withdrawal or Non-Participation Date:	Intent to Submit EHR Measures:
		EHR Measures Submitted:

Selected for Validation: No

Measure Sets ¹	Total Cases Accepted ²	Total Medicare Claims ³	Total Patient Population ⁴	Total Sample Size ⁴	Discharge Quarter Sample Frequency ⁴
---------------------------	-----------------------------------	------------------------------------	---------------------------------------	--------------------------------	---

Contact Us



Q & A Tool

<https://cms-ip.custhelp.com>



Email Support

InpatientSupport@virg1.HCQIS.org



Phone Support

844.472.4477 or
866.800.8765



Inpatient Live Chat

www.qualityreportingcenter.com/inpatient



Monthly Web Conferences

www.QualityReportingCenter.com



Secure Fax

877.789.4443



ListServes

Sign up on
www.QualityNet.org



Website

www.QualityReportingCenter.com

QUESTIONS?
