



QualityNet Security Administrator Roles and Responsibilities and eCQM Validation Pilot Project

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HSAG

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2 p.m. ET

Purpose

Provide information regarding:

- How to register as a Security Administrator (SA).
- The roles and responsibilities of the SA within your facility.
- How to assign roles within in your facility.
- The eCQM Validation Pilot Project.

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Objectives

Participants will be able to:

- Summarize how to register as an SA.
- Define the roles and responsibilities of the SA.
- Explain how to assign roles within their facility.
- Understand the eCQM Validation Pilot Project.
- Learn why a hospital would want to participate in the Pilot.
- Determine how a hospital can become part of the eCQM Validation project.

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QualityNet Security Administrator Roles and Responsibilities

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January 26, 2015

QualityNet SA Roles and Responsibilities

- Create, approve, edit, and terminate user accounts within your organization.
- Perform in-person proofing for individuals unable to complete identity proofing through Experian.
- Monitor QualityNet usage to ensure security and confidentiality.
- Serve as the QualityNet point of contact.

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SA Registration

- Complete the QualityNet SA Registration Packet
 - Located on www.qualitynet.org



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SA Registration

- It is strongly recommended that each facility have two SAs.
 - There is no limit to the number of basic user accounts.
- Mail original signed and notarized forms to the QualityNet Help Desk for processing.
 - *Note:* Ambulatory Surgical Centers (ASCs) submit their forms to HSAG for processing.
- An account will be created and activated.
 - Login credentials are emailed to the user.

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SA Registration

The SA must change their password, answer security questions, complete identity proofing, and register their VIP credential before being able to access the *QualityNet Secure Portal*.

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Creating Basic User Accounts

- Log in to the *QualityNet Secure Portal*.
- Select Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR.
- Select "Create User" in the User Role Management box.



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Creating Basic User Accounts

- Complete user information, select appropriate access, and print user registration form.
- Provide form and login credentials to user.
- User should mail original signed and notarized form to the QualityNet Help Desk.
- User will receive a welcome email when their account has been activated.

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Creating New Users

- User must change password, answer security questions, complete identity proofing, and register their VIP credential before being able to access the *QualityNet Secure Portal*.
 - SA assistance may be needed if the user is unable to complete Identity Proofing.

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Identity Proofing

- If a user fails Identity Proofing, they will be given a reference number and advised to contact Experian.
 - User will need this reference number when calling Experian.
- If a user is unable to pass Identity Proofing through Experian, their account will be set to "In-Person Proofing" status.
- An SA at the user's organization must complete "In-Person Proofing."

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In-Person Proofing

- Log in to the *QualityNet Secure Portal*.
- Select Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR.
- Select: “In-Person Proofing.”



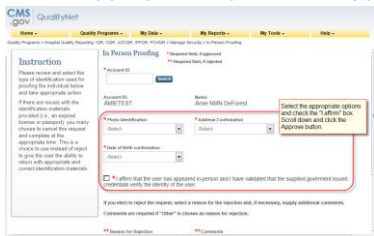
Manage Security
Manage Multifactor Credentials
In-Person Proofing
My Account

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In-Person Proofing

- Search for the user's account.
- Select the appropriate option and approve.



Instruction

Account ID: [text box] Name: [text box]
Account Type: [text box] Role: [text box]

Approve

Select the appropriate options for the 'Approve' button. Click the 'Approve' button.

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Edit User Accounts

- Log in to the *QualityNet Secure Portal*.
- Select Quality Programs > Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR.
- Select “Edit User.”
 - Edit/terminate user accounts
 - Reset passwords
 - Reprint User Registration Form

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Edit User Accounts

Select User to Edit

Choose an Organization

Organization

Organizations

Select user from the list that will populate here.
Select an action to perform on the list below.

Select a User from the list: Choose a target

Selected User

Add Actions

- Add Selected User
- Reactivate Selected User
- Approve/Reassign the Selected User
- View Selected User Reactivity
- Print Report/Summary for Selected User

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QualityNet Point of Contact

- The SA is the QualityNet point of contact for their organization. The SA:
 - Submits account reactivation requests for disabled accounts
 - Due to Security Violation or Inactivity
 - Approves accounts that are in Pending status
 - Select "Approve User" from User Role Management

User Role Management

Create User

Approve User

Edit User

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Electronically Specified Clinical Quality Measure (eCQM) Validation Pilot Project



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January 26, 2015

What is the eCQM Validation Pilot Project?

The eCQM Validation Pilot will permit 100 hospitals to:

- Participate, voluntarily, in this part of CMS' Hospital Inpatient Quality Reporting (HIQR) Program.
- Determine how to validate eCQM data.
- Have the exciting opportunity to work directly with CMS to provide insight and data to determine future validation requirements, future program requirements, and hospital readiness.

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Who can Participate?

Hospitals that want to participate in the eCQM Validation Pilot Project must be able to:

- Qualify for eligibility for the Hospital Inpatient Quality Reporting (IQR) Program (Inpatient Prospective Payment System (IPPS) sub-section d hospitals).
- Meet Medicare electronic health record (EHR) Incentive Program Stage 2 criteria.
- Use a 2014 Office of the National Coordinator (ONC) certified EHR system.
- Produce Quality Reporting Document Architecture (QRDA) Category I Release 2 files based on the April 2014 eCQM specifications for at least six measures in the stroke (STK), venous thromboembolism (VTE), perinatal care (PC), and/or emergency department (ED) topic areas.
- Produce a list of patients eligible for each of these measures.

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Why Participate?

Each participating hospital will receive:

- One-on-one technical assistance.
- Assessment of their hospital's true system readiness to meet IQR program requirements for eCQM submission.
- The ability to influence policies and practices.
- Results containing detailed information about variation and summary feedback on overall measure accuracy.
- Acknowledgement of participation on a CMS website, if desired.

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eCQM Validation Pilot Project Details

- This is a highly interactive pilot that includes:
 - An interview.
 - A remote tour of the EHR system being utilized by the hospital.
 - A review of 12 medical records and their QRDA extracts.
- Expect to spend an average of 16 hours to complete the project.
- Validation pilot processes have been reviewed by CMS security personnel and conform to HIPAA Privacy and Security regulations.

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eCQM Validation Pilot Project Results

CMS will:

- **NOT** publish individual hospital results on Hospital Compare.
- Share conflicting findings with individual hospitals.
- Publicize common patterns of conflicting findings.
- Use results to develop detailed operational validation policy and plans.

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When and How To Participate

- Enroll now or before July 1, 2015
- Contact Vicki Sprouse at the Clinical Data Abstraction Center (CDAC)
 - Via email at Vicki.Sprouse@HCQIS.org
 - Via telephone at 717.718.1230, ext: 105

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More Details

More information can be found on the QualityNet website at:

- www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier3&cid=1140537256076.
- Scroll to the bottom of the page to find:
 - EHR Validation Pilot FAQs
 - EHR Validation Pilot Technical Solution document
 - EHR Validation Pilot Walkthrough and Interview document

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Questions



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QualityNet Help Desk

QualityNet Help Desk
1401 50th Street, Suite 200
West Des Moines, IA 50266

Phone: 866.288.8912
TTY: 877.715.6222
Email: gnetsupport@hcqis.org

Hours: Mon thru Friday, 8 a.m.–8 p.m. ET

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Hospital IQR Support Contractor



844.472.4477 or 866.800.8765



877.789.4443



InpatientSupport@vagr1.HCQIS.org
IPQualityReporting@HCQIS.org
PCHQualityReporting@HCQIS.org



<https://cms-ip.custhelp.com>



www.QualityReportingCenter.com


- Quality Reporting, Outreach & Education
 - IPPS Hospitals
 - Inpatient Psychiatric Hospitals
 - PPS-Exempt Cancer Hospitals
 - Critical Access Hospitals

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Hospital IQR Support



Q & A Tool




Email Support



Phone Support



Inpatient Live Chat



Monthly Web Conferences



Secure Fax



Listserves



Website

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Continuing Education Approval

- This program has been approved for 1.0 continuing education (CE) unit given by CE Provider #50-747 for the following professional organizations:
 - Florida Board of Nursing
 - Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
 - Florida Board of Nursing Home Administrators
 - Florida Council of Dietetics
 - Florida Board of Pharmacy
- Professionals licensed in other states will receive a Certificate of Completion to submit to their licensing boards.

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CE Credit Process

- Complete the WebEx survey you will receive by email within the next 48 hours or the one that will pop up after the webinar.
- The survey will ask you to log in or register to access your personal account in the Learning Management Center.
 - A one-time registration process is required.
- Additional details are available at www.oqrsupport.com/hospitalogr/education_continuing.

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