

IPFQR Program Public Reporting and Fiscal Year 2016 Measure Results Review

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Outreach and Education Support Contractor (SC)

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Purpose

This presentation summarizes the steps needed to access and review the April 2016 *Hospital Compare* Preview Reports and provides an overview of the FY 2016 IPFQR Program measure results.

Learning Objectives

At the conclusion of this presentation, attendees will be able to:

- Access and interpret data displayed in the Hospital Compare Preview Report
- Understand the FY 2016 measure results for the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

Acronyms

APU Annual Payment Update

CCN CMS Certification Number

• CY Calendar Year

CMS Centers for Medicare & Medicaid Services

EoC Experience of Care (associated with Patient Experience of Care measure)

• EHR Electronic Health Record

FFS Fee-for-Service

• FR Final Rule

• **FUH** Follow-Up after Hospitalization for Mental Illness measure

FY Fiscal Year

HBIPS Hospital-Based Inpatient Psychiatric Services

HIQR Hospital Inpatient Quality Reporting

HISP Health Information Service Provider

IPPS Inpatient Prospective Payment System

IPFQR Inpatient Psychiatric Facility Quality Reporting

PPS Prospective Payment System

N/A Not Available

NHSN National Healthcare Safety Network

SA Security Administrator

IPFQR Program Public Reporting and Fiscal Year 2016 Measure Results Review

PUBLIC REPORTING REVIEW

Public Reporting Background

- Section 1886(s)(4)(E) of the Social Security Act requires the Secretary to establish procedures for making the data submitted under the IPFQR Program available to the public.
- Such procedures shall ensure that an IPF has the opportunity to review the data that are to be made public with respect to the psychiatric hospital or unit prior to such data being made public.
- Data collected will be displayed on a CMS Website.
- August 19, 2013 IPPS Final Rule finalized requirements for the FY 2014 payment determination and subsequent years.

Preview Report Access

- Hospital Compare Preview Period runs
 January 16–February 14, 2016
- Hospital Compare Preview report includes IPFQR Program measure data reported from January 1–December 31, 2014
- Access the IPFQR Hospital Compare Preview Report Quick Reference Guide on the IPF Public Reporting of Data webpage on QualityNet

Quick Reference Guide

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Hospital Compare Preview Report Quick Reference Guide

April 2016 Release

Preview Report Access

Preview Period

Preview Reports are available to participating IPFs via the QualityNet Secure Portal January 12 through February 10, 2016.

Preview Reports can be accessed by:

- Accessing QualityNet website at https://www.qualitynet.org
- Selecting [Login] under the Log in to QualityNet Secure Portal header
- Entering your Quality Net User ID, Password, and Security Code, and selecting [Submit]
- Reading the Terms and Conditions statement and selecting [I Accept] to proceed

Preview Report can be run by selecting:

- [Run Reports] from the My Reports dropdown
- [IPFQR] from the Report Program dropdown
- [Public Reporting Preview Reports] from the list in the Report Category dropdown
- [View Reports] where the selected report will display under Report Name
- [Public Reporting Preview Reports] under Report Name
- 6. [Run Reports]

Viewing the Report:

Select the [Search Reports] tab. The report requested will display, as well as the report status. A green check mark will display in the Status column when the report is complete. Once complete, the report can be viewed or downloaded.

Preview Report Content

IPFQR Program Measures

Data reported for 1Q through 4Q 2014

Chart-abstracted Measures

HBIPS-2: Hours of Physical Restraint Use

HBIPS-3: Hours of Seclusion Use

HBIPS-4: Patients Discharged on Multiple Antipsychotic Medications

HBIPS-5: Patients Discharged on Multiple Antipsychotic Medications with Appropriate Justification

HBIPS-6: Post Discharge Continuing Care Plan Created

HBIPS-7: Post Discharge Continuing Care Plan Transmitted to Next Level of Care Provider <u>Upon</u> Discharge

SUB-1: Alcohol Use Screening

Web-based Measures

IPFQR-PEoC: Assessment of Patient Experience of Care

IPFQR-EHR: Use of an Electronic Health Record

Claims-based Measure

FUH: The Follow-up after Hospitalization (FUH) for Mental Illness 7-day and 30-day measure results will be suppressed by CMS. The measures will display "N/A(4)" on the preview report and on Hospital Compare.

Footnotes

FN 1 The number of cases/patients is too few to report.

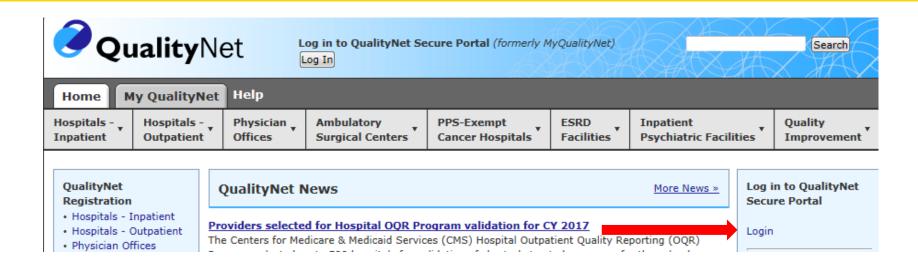
Note: When this footnote is applied, data will display on the preview report; however, Hospital Compare will display "Not Available" with Footnote 1.

- FN 3 Results are based on a shorter time period than required.
- FN 4 Data suppressed by CMS for one or more quarters.
- FN 5 Results are not available for this reporting period.
- FN 7 No cases met the criteria for this measure.

Questions regarding the IPFQR Preview Report or the IPFQR Program may be directed to the IPF Support Contractor

104 (Valley Reporting Gardes-M. 14 CVIS Gry 866.800.8765, Monday-Friday, 8 a.m.-8 p.m. ET

How to Access *Hospital Compare*Preview Reports



- Access the public website for QualityNet at: www.qualitynet.org.
- 2. Select **[Login]** under the "Log in to QualityNet Secure Portal" header located in the sidebar on the right-hand side of the page.

How to Access *Hospital Compare*Preview Reports (cont.)

3. Select [Inpatient Quality Reporting Program] under "Choose Your QualityNet Destination."

Choose Your QualityNet Destination

Please select your primary quality program to reach the right log in screen for your QualityNet portal.

Secure File Transfer

Select your primary quality program:

End-Stage Renal Disease Quality Incentive Program

Ambulatory Surgical Center Quality Reporting Program

PPS-Exempt Cancer Hospital Quality Reporting Program

Inpatient Hospital Quality Reporting Program

Inpatient Psychiatric Quality Reporting Program

Outpatient Hospital Quality Reporting Program

Physicians Quality Reporting System / eRx

Quality Improvement Organizations

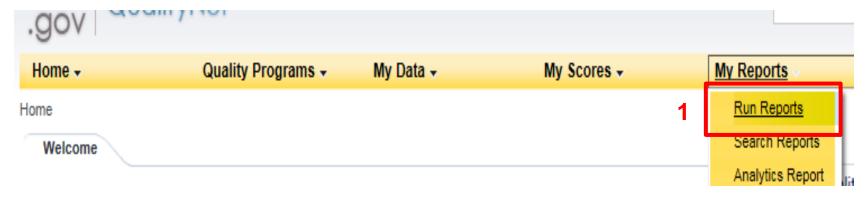
How to Access Hospital Compare Preview Reports (cont.)

- 4. Enter your *QualityNet* User ID, Password, and Security Code and select [Submit].
- Read the Terms and Conditions statement and select [I Accept] to proceed.



Run the Preview Report

- 1. Select [Run Reports] from the My Reports drop-down.
- 2. Click [Run Report(s)] on the next screen.



Start Reports

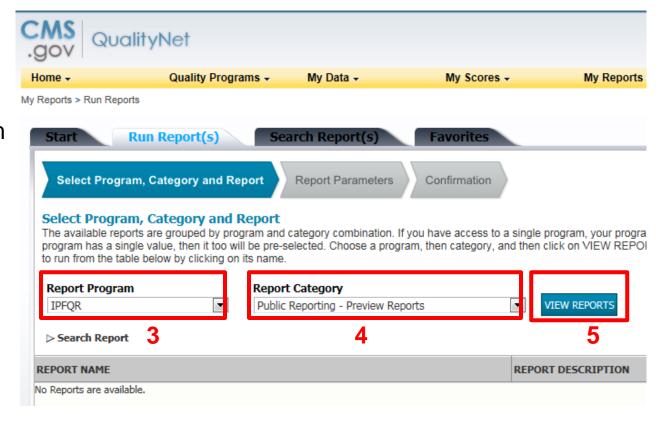
This reporting portlet allows you to run and access reports on quality program data to which you are granted access.



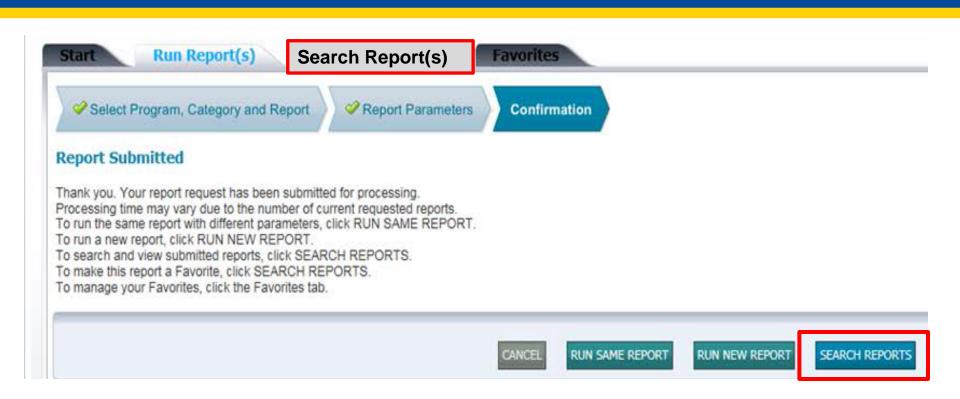
Run the Preview Report (cont.)

Select:

- 3. [IPFQR] from the Report Program dropdown
- 4. [Public Reporting –
 Preview Reports] from
 the List in the Report
 Category drop-down
- 5. [View Reports] and the selected report will display under Report Name
- 6. [Public Reporting Preview Reports] under Report Name
- 7. [Run Reports]



Search Report

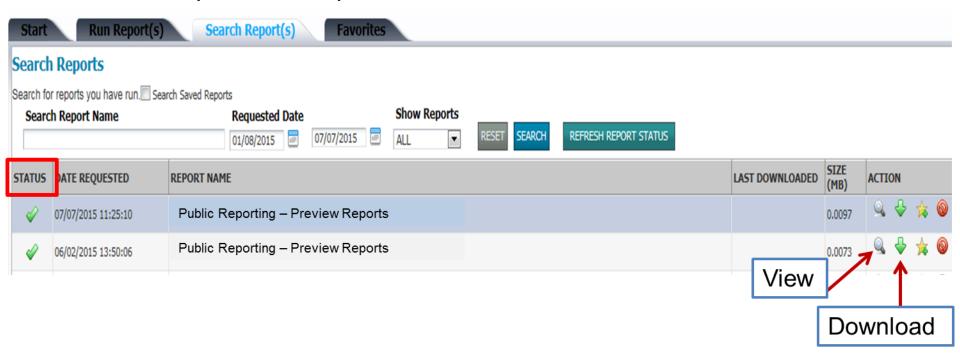


After the report request is submitted, select the [Search Reports] button OR select the [Search Report(s)] tab.

View the Preview Report

The report requested will display, as well as the report status.

- A green check mark will display in the Status column when the report is complete.
- Once complete, the report can be viewed or downloaded.



Page 1 of 5 Report Run Date: 11/19/2015 Hospital Compare Preview Report: Improving Care Through Information Header Inpatient Psychiatric Facility Quality Reporting Program Reporting Period for IPFQR Measures: First Quarter 2014 through Fourth Quarter 2014 Discharges 000000-NAME OF IPF Address: Type of Facility: Short-term City, State, ZIP: Type of Ownership: Proprietary Phone Number: Emergency Service Provided: No County Name:

Web-Based Me	Veb-Based Measures Set IPFQR-HBIPS			Facility		State			National		
Measure Description	Age Group	Numerator	Denominator	Rate Per 1000 Patient Hours	Numerator	Denominator	Rate Per 1000 Patient Hours	Numerator	Denominator	Rate Per 1000 Patient Hours	
HBIPS-2: Hours	s Of Physical-R	estraint Use									
	1 - 12 years	0	0	N/A(3,7)	400	1280	13.02	1832	3608	21.16	
	13 - 17 years	0	0	N/A(3,7)	400	1280	13.02	1744	3608	20.14	
	18 - 64 years	53.44	94	23.69(3)	400	1280	13.02	1744	3608	20.14	
	65 and over	0	0	N/A(3,7)	400	1280	13.02	1744	3608	20.14	
	Overall	53.44	94	23.69	1600	5120	13.02	7064	14432	20.39	

Web-Based Mea	sures Set IPF	QR-HBIPS	Facility			State		National		
Measure Description	Age Group	Numerator	Denominator	Rate Per 1000 Patient Hours	Numerator	Denominator	Rate Per 1000 Patient Hours	Numerator	Denominator	Rate Per 1000 Patient Hours
HBIPS-3: Hours	Of Seclusion									
	1 - 12 years	0	0	N/A(3,7)	48	144	13.89	250	942	11.06
	13 - 17 years	0	0	N/A(3,7)	48	144	13.89	450	934	20.07
	18 - 64 years	5.17	64	3.37(3)	48	144	13.89	250	934	11.15
	65 and over	0	0	N/A(3,7)	48	144	13.89	250	934	11.15
	Overall	5.17	64	3.37	192	576	13.89	1200	3744	13.35

Footnote Legend

- 1. The number of cases/patients is too few to report.
- 3. Results are based on a shorter time period than required.
- 4. Data suppressed by CMS for one or more quarters.
- 5. Results are not available for this reporting period.
- 7. No cases met the criteria for this measure.

Footer

Web-Based Me	easures Set IPF	FQR-HBIPS	Facility		State			National		
Web-Based Measure Description	Age Group	Numerator	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total		
HBIPS-4: Patier	nts Discharged	On Multiple Anti	psychotic Medica	ntions						
	1 - 12 years	0	0	0.00(4)	12	24	50.00%	48	108	44.44%
	13 - 17 years	0	0	0.00(4)	12	24	50.00%	48	108	44.44%
	18 - 64 years	2	33	6.06(4)	12	24	50.00%	48	108	44.44%
	65 and over	6	71	8.45(4)	12	24	50.00%	48	108	44.44%
	Overall	8	104	7.69(4)	48	96	50.00%	192	432	44.44%

Web-Based Mea	Veb-Based Measures Set IPFQR-HBIPS		Facility			State		National		
Web-Based Measure Description	Age Group	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total
HBIPS-5: Patient Appropriate Justi	_	On Multiple Anti	psychotic Medic	ations With						
	1 - 12 years	0	0	0.00(4)	12	24	50.00%	192	296	64.86%
	13 - 17 years	0	0	0.00(4)	12	24	50.00%	192	296	64.86%
	18 - 64 years	1	N/A(1)	50.00(4)	12	24	50.00%	192	296	64.86%
	65 and over	6	N/A(1)	100.00(4)	12	24	50.00%	192	296	64.86%
	Overall	7	N/A(1)	87.50(4)	48	96	50.00%	768	1184	64.86%

Web-Based M	Veb-Based Measures Set IPFQR-HBIPS		Facility		State			National		
Web-Based Measure Description	Age Group	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total
HBIPS-6: Post	-Discharge Cont	inuing Care Plan	Created							
	1 - 12 years	0	0	N/A(3,7)	8	16	50.00%	376	616	61.04%
	13 - 17 years	0	0	N/A(3,7)	8	16	50.00%	376	616	61.04%
	18 - 64 years	42	42	100.00(3)	8	16	50.00%	376	616	61.04%
	65 and over	111	112	99.11(3)	8	16	50.00%	376	616	61.04%
	Overall	153	154	99.35%	32	64	50.00%	1504	2464	61.04%

Web-Based M	Veb-Based Measures Set IPFQR-HBIPS			у	State				National	
Web-Based Measure Description	Age Group	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total	Numerator	Denominator	% of Total
	-Discharge Cont Provider Upon D		n Transmitted To	The Next						
	1 - 12 years	0	0	N/A(3,7)	4	8	50.00%	4	8	50.00%
	13 - 17 years	0	0	N/A(3,7)	4	8	50.00%	4	8	50.00%
•	18 - 64 years	42	42	100.00(3)	4	8	50.00%	4	8	50.00%
	65 and over	111	112	99.11(3)	4	8	50.00%	4	8	50.00%
	Overall	153	154	99.35%	16	32	50.00%	16	32	50.00%

Substance Use			Facility			State			National		
Measure ID	Measure Description	Numerator	Denominator	Percentage	Numerator	Denominator	Percentage	Numerator	Denominator	Percentage	
SUB-1	Alcohol Use Screening	N/A(5)	N/A(5)	N/A(5)	53340	81984	65.06%	9405339	1525976	256.81%	

Assessment	Assessment of Patient Experience of Care		State			National			
Measure ID	Measure Description	Response	Response	Response Facility Count Percenta		Response	Facility Count	Percentage	
IDEOD DE-C	Did Your Facility Routinely Assess Patient	Vaa	Yes	2	100.00%	Yes	6	85.71%	
IFFQR-PEOC	Experience Of Care Using A Standardized Collection Protocol And A Structured Instrument?	Yes	No	0	0.00%	No	1	14.29%	

Use of an El	ectronic Health Record (EHR)	Facility		State			National	
Measure ID	Measure Description	Response	Response	Facility Count	Percentage	Response	Facility Count	Percentage
	Please Select Which Of The Following		Paper or Other Form	1	50.00%	Paper or Other Form	3	50.00%
	Statements Best Describes Your Facility'S Highest Level Typical Use Of An Ehr	N/A(5)	Non-Certified EHR Technology	1	50.00%	Non-Certified EHR Technology	1	16.67%
IPFQR-EHR	System (Excluding The Billing System) During The Reporting Period:		Certified EHR Technology	0	0.00%	Certified EHR Technology	2	33.33%
,	Did The Transfers Of Health Information At Times Of Transitions In Care Include		Yes	1	50.00%	Yes	4	66.67%
	The Exchange Of Interoperable Health Information With A Health Information Service Provider (Hisp)?	N/A(5)	No	1	50.00%	No	2	33.33%

_	Follow-Up After Hospitalization for Mental Illness		Facility			State		National		
Measure ID	Measure Description	Numerator	Denominator	Percentage	Numerator	Denominator	Percentage	Numerator	Denominator	Percentage
FUH-30	Follow-up after Hospitalization for Mental Illness 30-Days	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)
FUH-7	Follow-up after Hospitalization for Mental Illness 7-Days	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)	N/A(4)

Footnote Legend

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IPFQR Program Public Reporting and Fiscal Year 2016 Measure Results Review

FY 2016 MEASURE RESULTS

Overall Statistics

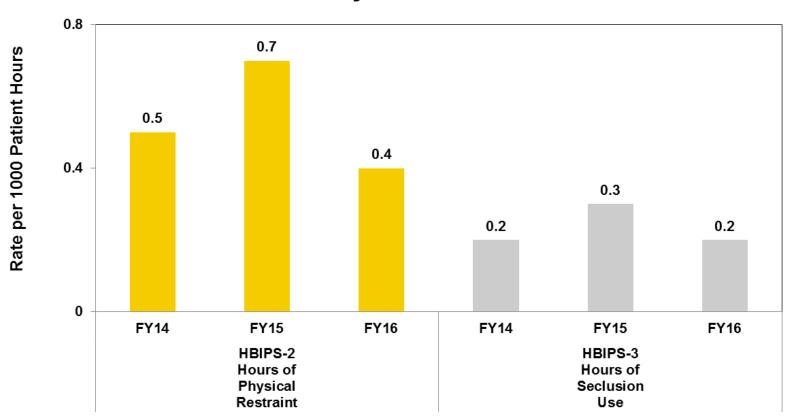
- 1,559 IPFs participated in both FY 2015 and FY 2016 quality reporting.
- 99.0% (1,543) of those IPFs maintained or improved performance for at least one HBIPS measure.

FUH Measure Data Suppression

- Problems encountered with the coding and calculation of the initial FUH measure results prevented them from being reported for this year.
- These problems are being corrected and other modifications to the calculation of the measure are being considered to improve its usefulness for the program.
- Accordingly, the FUH for Mental Illness 7-day and 30-day measure results will be suppressed by CMS.
 - N/A(4) will be displayed on the Preview Report and on Hospital Compare.

HBIPS-2 and HBIPS-3 Measure Results

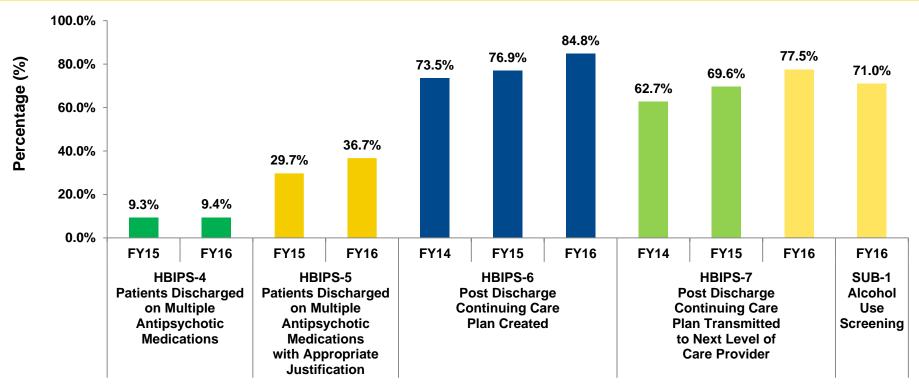
Quality Measures



Notes:

Lower values for HBIPS-2 and HBIPS-3 indicate better performance.

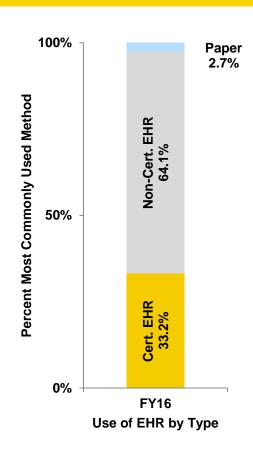
HBIPS-4 through -7 and SUB-1 Measure Results

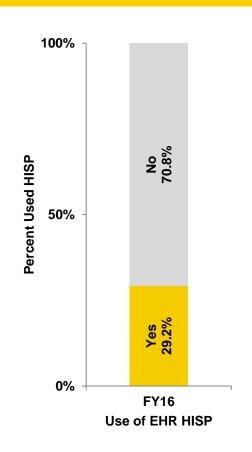


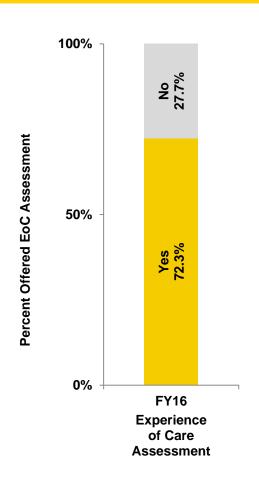
Notes:

- HBIPS-4 and HBIPS-5 measure data were blinded for FY 2014.
- Lower values for HBIPS-4 indicate better performance.

EHR and Patient Experience of Care Assessment Measure Results







Notes:

 A Health Information Services Provider (HISP) manages security and transport for health information exchange among health care entities or individuals using the Direct standard for transport.

Recognition for FY 2016 Performance

We would like to take this opportunity to recognize the top 20 performers, as well as the IPFs that demonstrated the most improvement from FY 2015 to FY 2016.

The methodology for analysis was as follows:

- Lower rates indicate better performance
 - HBIPS-2, -3, and -4
- Higher rates indicate better performance
 - HBIPS-5, -6, and -7

SUB-1

Top 20 Performers for FY 2016

		Highest Perfo	rming l	PFs for FY 2016
Overall Rank	<u>CCN</u>	<u>City</u>	<u>State</u>	Hospital Name
1	010150	GREENVILLE	AL	L V STABLER MEMORIAL HOSPITAL
1	190144	MINDEN	LA	MINDEN MEDICAL CENTER
1	320065	HOBBS	NM	LEA REGIONAL MEDICAL CENTER
1	370023	DUNCAN	OK	DUNCAN REGIONAL HOSPITAL, INC
1	390304	PHILADELPHIA	PA	ROXBOROUGH MEMORIAL HOSPITAL
1	440102	FAYETTEVILLE	TN	LINCOLN MEDICAL CENTER
7	010012	FORT PAYNE	AL	DEKALB REGIONAL MEDICAL CENTER
8	241356	ONAMIA	MN	MILLE LACS HEALTH SYSTEM
9	361332	HILLSBORO	ОН	HIGHLAND DISTRICT HOSPITAL
10	250017	HOUSTON	MS	TRACE REGIONAL HOSP AND SWING BED
11	150104	LEBANON	IN	WITHAM HEALTH SERVICES
12	444019	CLARKVILLE	TN	BEHAVIORAL HEALTHCARE CENTER AT CLARKSVILLE
13	450388	SAN ANTONIO	TX	METHODIST HOSPITAL
14	120004	WAHIAWA	HI	WAHIAWA GENERAL HOSPITAL
15	180005	PRESTONSBURG	KY	HIGHLANDS REGIONAL MEDICAL CENTER
16	450147	VICTORIA	TX	DE TAR HOSPITAL NAVARRO
17	450670	TOMBALL	TX	TOMBALL REGIONAL MEDICAL CENTER
18	050158	ENCINO	CA	ENCINO HOSPITAL MEDICAL CENTER
19	100226	ORANGE PARK	FL	ORANGE PARK MEDICAL CENTER
20	231332	PAW PAW	MI	BRONSON LAKEVIEW HOSPITAL

Most Improved Performance from FY 2015 to FY 2016

	IPFs wi	th Greatest Improve	ment b	etween FY 2015 and FY 2016
Overall Rank	<u>CCN</u>	<u>City</u>	<u>State</u>	<u>Hospital Name</u>
1	494032	WILLIAMSBURG	VA	THE PAVILION AT WILLIAMSBURG PLACE
2	230273	DETROIT	MI	DETROIT RECEIVING HOSPITAL
3	500051	BELLEVUE	WA	OVERLAKE HOSPITAL MEDICAL CENTER
4	190005	NEW ORLEANS	LA	UNIVERSITY MEDICAL CENTER NEW ORLEANS
5	110015	VILLA RICA	GA	TANNER MEDICAL CENTER VILLA RICA
6	310058	PARAMUS	NJ	BERGEN REGIONAL MEDICAL CENTER
7	490005	WINCHESTER	VA	WINCHESTER MEDICAL CENTER
8	314026	BELLE MEAD	NJ	EAST MOUNTAIN HOSPITAL
9	360137	CLEVELAND	ОН	UNIVERSITY HOSPITALS OF CLEVELAND
10	500008	SEATTLE	WA	UNIVERSITY OF WASHINGTON MEDICAL CTR
11	490122	ALEXANDRIA	VA	INOVA MOUNT VERNON HOSPITAL
12	050360	GREENBRAE	CA	MARIN GENERAL HOSPITAL
13	330399	BRONX	NY	ST BARNABAS HOSPITAL
14	440200	WOODBURY	TN	STONES RIVER HOSPITAL
15	010078	ANNISTON	AL	NORTHEAST ALABAMA REGIONAL MED CENTER
16	300012	MANCHESTER	NH	ELLIOT HOSPITAL
17	290005	NORTH LAS VEGAS	NV	NORTH VISTA HOSPITAL
18	180029	HAZARD	KY	HAZARD ARH REGIONAL MEDICAL CENTER
19	450330	RICHMOND	TX	OAKBEND MEDICAL CENTER
20	300003	LEBANON	NH	MARY HITCHCOCK MEMORIAL HOSPITAL

IPFQR Program Public Reporting and Fiscal Year 2016 Measure Results Review

HELPFUL RESOURCES

Upcoming IPFQR Program Educational Webinar Dates

January 2016

New Measures and Non-Measure Reporting – Part 2

February 2016

 NHSN Registration and Influenza among Healthcare Personnel Measure Refresher

March 2016

Care Transition Measures

IPFQR Program Resources

Revised resources available online include:

- IPFQR Program Manual
- IPF Abstraction Tools for the following Measures
 - Event Tracking Log for HBIPS-2 and HBIPS-3
 - HBIPS-5
 - IMM-2
 - SUB
 - TOB

Revised IPFQR program resources are available on:

- QualityReportingCenter.com under IPFQR Program Resources and Tools: http://www.qualityreportingcenter.com/inpatient/ipf/tools/
- QualityNet.org under Inpatient Psychiatric Facilities > Resources: <u>https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename</u> <u>=QnetPublic%2FPage%2FQnetTier2&cid=1228772864255</u>

Other Helpful Links

- FY 2016 IPF PPS Final Rule:
 - http://www.gpo.gov/fdsys/pkg/FR-2015-08-05/pdf/2015-18903.pdf
- Specification Manual for Joint Commission National Quality Core Measures:
 - https://manual.jointcommission.org/
- Specifications Manual for National Hospital Inpatient Quality Measures, Version 5.0b:

https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier3&cid=1228774725171

IPFQR Program General Resources



Q & A Tool
https://cms-ip.custhelp.com



Email Support
IPFQualityReporting@aream.hcqis.org



Phone Support 866.800.8765



Inpatient Live Chat www.qualityreportingcenter.com/inpatient



Monthly Web Conferences
www.QualityReportingCenter.com



Secure Fax 877.789.4443



ListServes
Sign up on
www.QualityNet.org



Website www.QualityReportingCenter.com

QUESTIONS?