

#### Refresher Training: Tips for Successful Completion of FY 2015 IPFQR Program Requirements



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# **Learning Objectives**

At the conclusion of this National Provider Call, attendees will be able to:

- Implement procedures for successfully entering and submitting data
- Identify solutions for known data entry issues
- Acquire contact information for the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Support Contractor



### **Program Announcements**

#### Friday, August 29, 2014 is the deadline for:

- Having at least one active Security Administrator (SA)
- Having an accurate Notice of Participation (NOP) on file
- Submitting your program data
- Signing the Data Accuracy and Completeness Acknowledgement (DACA)



### Save the Date

- September (Date TBD)
  - Inpatient Psychiatric Facility Prospective
     Payment System Final Rule FY 2015



#### Known Issues

- Some IPFs are not able to enter their data Contact FMQAI/HSAG for direction
- NOP will not allow edit of 2 contacts
   Contact the QualityNet Help Desk
- SAs do not have the role to enter data Contact the QualityNet Help Desk
- Vendors cannot see all their facilities Contact the QualityNet Help Desk

# Known Issue with HBIPS-2 and -3

- Inability to accept decimal places
- Converts decimal to whole number
- Example: 1.25 converts to 125

- Application now corrected
- Ability to submit data with decimals two places to the right

# **Known Outlier Values**

Check for accuracy if data exceeds the following values:

- HBIPS-2: 0.275 hours of physical restraint use per 1,000 patient hours
- HBIPS-3: 0.1 hours of seclusion per 1,000 patient hours
- HBIPS-4: 31% of patients discharged on multiple antipsychotic medications



#### **Reporting IPF Quality Measures**



# Are You Ready to Enter Data?

- Your facility MUST have at least one active SA at the time of the submission deadline (Friday, August 29, 2014).
  - The SA is the person in your organization that is able to grant you access to perform necessary activities in QualityNet.
  - A 2<sup>nd</sup> Security Administrator is recommended for backup.
- All users MUST log in to the QualityNet Secure Portal every 30 60 days to keep the account active.
  - Consider putting a reminder on your calendar.



#### Accessing the System: QualityNet Registration



- 1. In order to enter data, you must:
  - Be a QualityNet registered user, and
  - Be enrolled in the QualityNet Secure Portal.
- 2. If you are **not** a QualityNet registered user, go to the QualityNet website, <u>https://www.qualitynet.org</u>, and select the **Inpatient Psychiatric Facilities** link on the left side of the QualityNet home page under QualityNet Registration.
- 3. Follow the instructions to register.



#### Accessing the System: QualityNet Secure Portal

- Once you are a QualityNet registered user, you will need to log in to the QualityNet Secure Portal.
- Select the Login link on the right side of the QualityNet home page under Log in to QualityNet Secure Portal.
  - If you are already enrolled in the QualityNet Secure Portal, you will be able to login (see next slide).
  - If you are **not** enrolled in the QualityNet Secure Portal, see the next slide for assistance via the Help screen.





### **Accessing the System:** Logging In

- If you are **already enrolled** in the QualityNet Secure Portal:
  - Enter your QualityNet User ID, Password, and Symantec VIP Security Code.
  - Select the **SUBMIT** button.
- If you are **not** enrolled in the QualityNet Secure Portal :
  - Select the **Start/Complete New User Enrollment** link and complete enrollment.
  - You will need to download a Symantec VIP Access token and complete identity proofing. See your System Administrator for help with the VIP Security Code.

		( J. )
1.	Log In to QualityNet *Required Field Please enter your CMS User ID and password, followed by your Symantec VIP Security Code, then click Submit. *User ID	Help Start/Complete New User Enrollment
		Forgot your password?
VIP Access      - ×  Credential ID	* Password	Trouble with your Security Code?
	* Security Code	Need to register for a QualityNet account?
Security Code 24		
335954		2.
Symantec. Validation & ID Protection	CANCEL	12



#### Accessing the System: IPFQR Tab

- 1. From the QualityNet Secure Portal home screen, select the **Quality Programs** tab.
- 2. Select the Hospital Quality Reporting: IQR, OQR, ASCQR, IPFQR, PCHQR option from the drop down menu.





# **Entering/Updating Data**





### My Tasks Screen

The **My Tasks** screen has boxes with links to specific tasks. The tasks that appear are user role-dependent. Two examples are:

- Manage Notice of Participation: Allows viewing and editing the facility's NOP in the IPFQR Program, including information for facility contacts and campus information.
- **2. Manage Measures**: Allows entering and submission of IPFQR data, and the ability to sign the DACA form.



# Manage Notice of Participation

To provide or change information on your facility's NOP:

- 1. Select Inpatient Psychiatric Facility (IPF) Notice of Participation.
- 2. Enter the facility's 6-digit CMS Certification Number (CCN).
- 3. Select the **NEXT** button.



Note: DO NOT enter a 10-Character National Provider Identifier (NPI).

#### Manage Notice of Participation: Enter - Review - Update

- 1. The **Provider** (facility) **Name**, **Provider ID**, **Medicare Accept Date**, and, if applicable, **Facility Close Date** are shown on the screen.
- 2. Select the appropriate link for the activity needed.
  - Review or update Notice of Participation
  - Review or update Contacts for NOP
  - Add, update, or remove Additional Campuses

Quality Programs > Hos	pital Quality Reporting: IQR, OQR, A	SCQR, IPFQR, PCHQR > Mana	age Notice of Participatio	n > View/Edit Notice	of Participation, Contac	ts, Camp
Provider Name	e of Participation   Me	nu Provider ID	Medicare 07/01/19	e Accept Date 966	Facility Clo	se Dat
Notice of Partic	cipation			Ed Liko To Vior		
Select the ac perform.	tivity you would like to		(2.)	Notice of Par Contacts Additional C	rticipation ampuses	



## **Notice of Participation**

# The NOP will carry over each year, unless the facility withdraws from the program.

Notice of Participation Summary Table

NOTE: If you want to Pledge, you must identify two Contacts to receive notification of Pledge changes.

Fiscal Year	Notice of Participation Status	Notice of Participation Date	Added By	Date Edited	Edited By	Comments
2015	Participating	04/29/2013 21:00:00PT	CARRY_FORWARD			
2014	Participating	04/29/2013 21:00:00PT	ACRANSTON			

#### Manage Notice of Participation: Important Points

- If your facility wants to be considered for the FY 2015 Annual Payment Update (APU), you should have completed an NOP pledging to participate by August 15, 2014. If you have not submitted an NOP, submit one as soon as possible.
- Verify that your NOP has 2 facility contacts and that at least 1 contact has "Yes" indicated for e-mail notifications.
- If your facility/unit *closes,* complete a paper NOP to withdraw from the IPFQR Program.
- If your facility *chooses not to participate*, complete a paper NOP indicating your facility is choosing not to participate. The published APU list will display "chose not to participate" instead of "not meeting program requirements."



### Manage Measures

Return to the **My Tasks** screen to start the data entry process. Select the **View/Edit Structural/Web-based Measures/Data Acknowledgement (DACA)** link under **Manage Measures**. A **Start** tab will open.

- 1. Select the **Payment Year**. Select **2015** to enter data or to review/edit previously entered data for payment year 2015. You can view 2014 data but **cannot** change it.
- 2. Select the Continue button.





#### Manage Measures: Select Your Facility

Next, identify the facility or facilities to enter, review, or edit data.

- 1. **Provider Selection** includes the CCN and facility name. Note: You will only see facilities you are associated with. Select a single facility or multiple facilities, as applicable. To select more than one, hold down the **Ctrl** key while making your selection.
- 2. Select the **Continue** button.

Home 🔻	Quality Programs 🔻	My Data 🔻	My Scores 🔻	My Reports 🔻	My Tools 🔻	Help 🔻	2
Quality Progra	ams > Hospital Quality Reporting: IQR, OQR, A	SCQR, IPFQR, PCHQR >	Manage Measures > View/	Edit Structural/Web-Based N	leasures/Data Acknowl	edgement (DACA)	ζ.
Start Inpat	tient Psychiatric Faciliti eb-Based measures assess aracteristics linked to the pacity of the provider to deliver	es Web-Base Structural M Provider Select Select one provide while making sel	d Measures/D. <b>Ieasures   PY</b> tion der or select multiple ection	ACA 2015 providers by holding	down the ctrl key	. 13:40:19 PT	
qu rep infi to pro	ality healthcare. CMS believes porting Web-Based measures formation will encourage facilities improve the quality of care ovided to all patients.	Select All Clear Can	MED COMMUNITY H REGIONAL MEDIO HO: cel Continue	DICAL CENTER OSPITAL CAL CENTER SPITAL 2.			



#### Manage Measures: Measure Data Entry

- A **Web-Based Measures** tab will open. The facility is identified at the top.
- Enter the requested data by quarter for each age group. Overall values will display after you select Submit.

Start Web-Based Mea	asures		1.	06/25/2014 13:41 PT
Inpatient Psychiatric	c Facility	Quality Rep	oorting (IPFQR) Web-	Based Measures Program
Provider	CCN AL	NPI	Submission Period 07/17/2014 - 08/29/2014	With Respect to Performance Period
CENTER				04/01/2013 - 12/31/2013
VI-L D LM	DV a a t a			04/01/2013 - 12/31/2013

#### Web-Based Measures PY 2015 \* Required Field

For Inpatient Psychiatric Facility Quality Reporting participating providers, responses for all age groups for the measures questions are required in order to fulfill the Annual Payment Update (APU) requirement. If no data for measures, please enter zero. Do not leave any entry fields blank.

	HBIPS-2: Hours of	of Physical Restraint	Use	
	Please follow The Jo population sampling.	int Commission Specifica	tion Manual for guidance on me	easure data collection, exclusions and
	*NUMERATOR [The	e total number of hours th	at all psychiatric inpatients wer	e maintained in physical restraint]
	Age(Years)	Q2 2013	Q3 2013	Q4 2013
(2)	1-12			
	13-17			
$\frown$	18-64			
3.	65 and over			
	Overall			



#### Measure Data Entry: Important Points

- Enter a numeric value for each numerator or denominator in each age strata. Zeroes are acceptable for the numeric value.
- Should the numerator for HBIPS-2 & -3 not accept decimal places, convert the numeric value to a whole number. Enter the hour as a whole number.



#### Manage Measures: Calculating Results

- 1. Scroll down the page to continue entering denominator data.
- 2. To calculate results, select the **CALCULATE** button.
- 3. Calculated results show in the **RESULT** section.
- 4. Select the **Print** button to print the data entered.
- If you selected an additional facility, select the Next Provider link.

* DENOMINATOR	[Number of psychi	atric inpatient day	ys]			
Age(Years)	Q2 2013		Q3 2013	Q4 2	2013	
1-12	5		10	20	)	
13-17	22		23	24		
18-64	250		200	19	5	
65 and over	200		225	21	0	
Overall						
RESULT HBIPS-2:	[Hours per 1000 F	2. Patient Hours]	ALCULATE			
RESULT HBIPS-2:	[Hours per 1000 F	2. Patient Hours]	ALCULATE			
RESULT HBIPS-2: Age(Years)	[Hours per 1000 F	2. Patient Hours] Q2 2013	Q3 2013		Q4 2013	
RESULT HBIPS-2: Age(Years) 1-12 13-17	[Hours per 1000 F	2. Patient Hours] Q2 2013 0	Q3 2013 0		Q4 2013 0	
RESULT HBIPS-2: Age(Years) 1-12 13-17	[Hours per 1000 F	2. Patient Hours] Q2 2013 0 1.89 0 22	ALCULATE Q3 2013 0 0		Q4 2013 0 3.47	
RESULT HBIPS-2: Age(Years) 1-12 13-17 18-64	[Hours per 1000 F	2. atient Hours] Q2 2013 0 1.89 0.33	ALCULATE Q3 2013 0 0 0 0.83		Q4 2013 0 3.47 0.21	
RESULT HBIPS-2: Age(Years) 1-12 13-17 18-64 65 and over	[Hours per 1000 F	2. atient Hours] Q2 2013 0 1.89 0.33 0.83	ALCULATE Q3 2013 0 0 0 0.83 1.11		Q4 2013 0 3.47 0.21 0.79	
RESULT HBIPS-2: Age(Years) 1-12 13-17 18-64 65 and over Overall	[Hours per 1000 F	2. Patient Hours] Q2 2013 0 1.89 0.33 0.83	ALCULATE Q3 2013 0 0 0.83 1.11		Q4 2013 0 3.47 0.21 0.79	
RESULT HBIPS-2: Age(Years) 1-12 13-17 18-64 65 and over Overall	[Hours per 1000 F	2. Patient Hours] Q2 2013 0 1.89 0.33 0.83 Return to \$	ALCULATE Q3 2013 0 0 0.83 1.11 Summary Print	4.	Q4 2013 0 3.47 0.21 0.79	



#### Manage Measures: Summary Screen

#### A Structural/Web-Based Measures tab will open.

- 1. The Submission Period and Performance Period will be displayed.
- 2. Each facility's Provider ID, reporting status on each measure, and DACA form status for each facility will appear (Completed or Incomplete).
- 3. The measure code at the top of each column is a link to the data entry screen for that measure.

Home *	Quality Programs 🔻	My Data 🔻	My Scores 🔻	My Reports 🔻	My Tools 🔻	Help 🔻				
uality Programs > H	ospital Quality Reporting: IQR, C	OQR, ASCQR, IPFQR, F	PCHQR > Manage Measur	es > View/Edit Structura	Web-Based Measures/	Data Acknowledgement				
Start St	ructural/Web-Based M	easures			06/25/	/2014 13:41:12 PT				
Inpatient Psychiatric Facilities Web-Based Measures/DACA										
07/17/2014 Web-Ba	- 08/29/2014 sed Measures   1	- 1.) PY 2015	04/01/2013 -	12/31/2013	)3.					
Provider I	D HBIPS-2	HBIPS-3	HBIPS-4/HBIPS-5	HBIPS-6	HBIPS-7	DACA				
0190001	Completed	Completed	Completed	Completed	Completed	Completed				
	Incomplete	Incomplete	Incomplete	Incomplete	Incomplete	Incomplete				
11100000	incomplete	moompioro	meenpiere	meeniprote		incompiete				



#### **Verify and Submit Your Facility's Data**





#### Verify and Submit: Oracle Error Message

If you receive an Oracle error message indicating that an incorrect username or password was specified, close all open browsers and repeat the login process. If the issue persists, call the Help Desk.





#### Verify and Submit: Submitting Results

After completing data entry for all facilities for a measure, submit results to save them.

- Select the Submit button.
- Overall numbers and results will appear in the Overall fields.

**Note**: To save data and results, the **Submit** button *must* be selected. You can go back and change your data.

	10-01	L		· - · ·		L		· · · · · ·
	65 and over	200		225		[	210	
(	Overall	447		458		4	449	$\supset$
					_			
								2.
	RESULT HBIPS-2:	[Hours per 1	1000 Patient H	lours				Y
	Age(Years)		Q2 2013		Q3 2013		Q4 2013	
	1-12		0		0		0	/
	13-17		1.89		0		3.47	
	18-64		0.33		0.83		0.21	
	65 and over		0.83		1.11		0.79	
(	Overall		0.01		0.02		0.02	$ \longrightarrow $
							$\bigcirc$	
			Return to Su	ummary	Subn	nit	-1.	

<Previous Provider |



#### Submitting Data: Important Points

- Check the calculations for accuracy and outlier values.
- Once the reporting period ends, the data cannot be changed.
- Accurate data are important.
- Data will be publically reported.



#### Verify and Submit: Confirm Submission

After selecting the **Submit** button, the system will check the data entry against a set of data entry rules.

1. If data entered pass the check process, a green banner will appear with a check mark indicating that data (for the specific measure you submitted) is "Updated."

Start Web-Bas	ed Measures			06/25/2014 13:41 PT
Inpatient Psych Provider CENTER	IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	lity Reporting (IPF NPI	CQR) Web-Based Measu Submission Period 07/17/2014 - 08/29/2014	With Respect to Performance Period 04/01/2013 - 12/31/2013
🧳 HBIPS2 Updated	d .			
Web-Based Mea For Inpatient Psych for the measures qu If no data for measu	sures PY 2015 *Re iatric Facility Quality Re uestions are required in ures, please enter zero.	guired Field eporting participating p order to fulfill the Annu Do not leave any entry	roviders, responses for all ag Ial Payment Update (APU) re I fields blank.	ge groups equirement.
	HBIPS-2: Hours of Pl	hysical Restraint Use		
	Please follow The Joint C population sampling.	ommission Specification M	lanual for guidance on measure da	ta collection, exclusions and
	*NUMERATOR [The tota	al number of hours that all p	osychiatric inpatients were maintai	ned in physical restraint]
فللجي للحراري	Year	grant J. J. J.	- Alternative and	20120-01-01-01-01-01-01-01-01-01-01-01-01-01

#### **Verify and Submit Warning: Numerator Larger than Denominator**

The system will **only** allow submission of a numerator that is larger than the denominator for HBIPS-2 and HBIPS-3. If data is entered for *any other measure* and an attempt is made to submit that data...

- 1. A red warning will appear near the top of the data entry screen.
- 2. The denominator in question will highlight in yellow.

Start Web-Ba	ased Measures			06/	25/2014 13:46 PT
Inpatient Psyc	hiatric Facility	Quality Reporting (I	PFQR) Web-Based	Measures Program	L
Provider MI CENTER	CCN EDICAL	NPI	Submission Per 07/17/2014 - 08	tiod With Res 29/2014 Period 04/01/201	pect to Performance
÷					
	* DENOMINATOR	[Number of psychiatric inpatie	ent days]		2.
	* DENOMINATOR Age(Years)	[Number of psychiatric inpatie Q2 2013	ent days] Q3 2013	Q4 2013	2.
	* DENOMINATOR Age(Years) 1-12	[Number of psychiatric inpatie Q2 2013 0	Q3 2013	Q4 2013	2.
	* DENOMINATOR Age(Years) 1-12 13-17	[Number of psychiatric inpatie Q2 2013 0 0	Q3 2013           Q           0           0	Q4 2013 0 0	2.
	* DENOMINATOR Age(Years) 1-12 13-17 18-64	[Number of psychiatric inpatie Q2 2013 0 0 0	ent days] Q3 2013 0 0 0 0	Q4 2013 0 0 40	2.
	* DENOMINATOR Age(Years) 1-12 13-17 18-64 65 and over	[Number of psychiatric inpatie Q2 2013 0 0 0 0 0	ent days] Q3 2013 0 0 0 0 0 0 0 0	Q4 2013 0 0 40 0	2.

#### Verify and Submit Warning: Missing Data

The system will not allow any empty data entry fields. If an empty data entry field occurs...

- 1. A red warning will appear near the top of the data entry screen.
- 2. The blank field will highlight in yellow.



Web-Based Measures PY 2015 \* Required Field

For Inpatient Psychiatric Facility Quality Reporting participating providers, responses for all age groups for the measures questions are required in order to fulfill the Annual Payment Update (APU) requirement. If no data for measures, please enter zero. Do not leave any entry fields blank.



#### Manage Measures Warning: Leaving Without Submitting

If the **Submit** button is *not* selected prior to exiting the data entry screens, the following will appear:

- 1. If you want to leave the screen without saving your data, select the **OK** button. You will lose the data you entered.
- 2. If you want to save your data before leaving the data entry screen, select the **Cancel** button and submit your data.



**Note**: If you leave the data entry screens without selecting the **Submit** button, you will lose the data you entered.



#### Verify and Submit: DACA (Slide 1 of 3)

After submission of data, select the **Return to the Summary** button to return to the summary screen and continue submitting data for each measure.

- 1. After data for each measure are submitted, the measure status will change from "Incomplete" to "Completed."
- 2. After data for *all* measures are submitted, select the **DACA** link to complete the DACA form.

Start Struct	Start Structural/Web-Based Measures 06/25/2014 13:41:12 PT											
Inpatient P	Inpatient Psychiatric Facilities Web-Based Measures/DACA											
Submission Perio 07/17/2014 - 08 Web-Based	Submission Period 07/17/2014 - 08/29/2014         With Respect to Performance Period 04/01/2013 - 12/31/2013         2.           Web-Based Measures         PY 2015         2.         2.         2.											
Provider ID	HBIPS-2	HBIPS-3	HBIPS-4/HBIPS-5	HBIPS-6	HBIPS-7	DACA						
0100001	Completed	Completed	Completed	Completed	Completed	Completed						
1110000	Completed	Completed	Completed	Completed	Completed	Incomplete						
1.)		Exit to I	My Tasks Paym	ent Year Selection								



#### Verify and Submit: DACA (Slide 2 of 3)

- Select the radio button in front of "Yes, I Acknowledge\*"
- 2. Type in your position or title

#### Select the [Submit] button

#### Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

\*Data Accuracy and Completeness Acknowledgement for FY 2015 and Subsequent Fiscal Years

(\*) indicates required for providers participating in the Inpatient Psychiatric Quality Reporting Program.

To the best of my knowledge, at the time of submission, all of the information reported for this Inpatient Psychiatric Facility (IPF) for the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, as required for the Fiscal Year 2015 and subsequent fiscal years IPFQR Program requirements, is accurate and complete. This information includes the following:

- · Aggregated measure sets;
- Current Notice of Participation and QualityNet Security Administrator.

I understand that this acknowledgement covers all IPFQR information reported by this IPF (and any data or survey vendor(s) acting as agents on behalf of this hospital) to CMS and its contractors for the FY 2015 and subsequent fiscal years.

To the best of my knowledge, at the time of submission, this information was collected in accordance with all applicable requirements. I understand that this information is used as the basis for the public reporting of quality of care.

I understand that this acknowledgement is required for purposes of meeting any Fiscal Year 2015 IPFQR Program requirements.





#### Verify and Submit: DACA (Slide 3 of 3)

- The screen will refresh indicating "Acknowledgement has been submitted by:" and will display the Name, Position, Date, and Time the DACA was submitted.
- 2. To print a copy for your records, select the **Print** button.
- 3. To return to the summary screen, select the **Return to Summary** button.

or the public reportion of any or care.

I understand that this acknowledgement is required for purposes of meeting any Fiscal Year 2015 IPFQR Program requirements.

#### Acknowledgement has been submitted by:



**Note**: You must submit your data and sign your DACA for Payment Year 2015 by 11:59:59 PM on Friday, August 29, 2014.



- Print a copy for your records.
- Use the browser's print functionality to print the measure summary screen.
- Change the print orientation to landscape under the browser's page set-up option.
- If you select the print button in the Web-Based Measures Application, the information will be cut off.



#### **Data Accuracy:** Compare Data to Last Year's

To run a 2014 "Hospital Reporting – Inpatient Psychiatric Facility, State and National Report" for your facility:

- Select **Run Reports** from the **My Reports** drop down menu in the yellow tool bar near the top of the summary screen.
- Select the Run Report(s) tab.
- Select IPFQR for Report Program and Hospital Reporting Feedback IPFQR for Report Category. Select the VIEW REPORTS button.
- Select the Hospital Reporting Inpatient Psychiatric Facility, State and National Report.
- Enter your desired report parameters. Enter **2014** for **Payment Year**.
- Select the **Run Report** button.
- Select the Search Reports tab.
- Select the new report and open it.



- 1. Review and double-check data <u>before</u> submission.
- 2. Make sure that someone who is familiar with the measures reviews the data results.
- 3. Compare this year's values to last year's values and to state and national results.
- 4. Question extreme or perfect values (e.g., 0 or 100%).
- 5. Program requirements include submission of the DACA statement verifying that data are accurate and complete.
- 6. Facilities are able to review and change data during the submission period.
- 7. Policies do not allow changes to data after publication.



# **The Complete Picture**

- 1. Know the program requirements, and enter and submit your data accurately.
- 2. Check your data.
- 3. Verify that the calculations are correct and ready to be publically reported.
- 4. Successful submission for meeting program requirements is now complete.



# **Closing Notes**

- Know the IPFQR program requirements. To learn more, go to <u>https://www.qualitynet.org</u>.
  - Having at least one active SA
  - Having an accurate NOP on file
  - Submitting your data and signing the DACA
- Friday, August 29, 2014 is the end of the reporting period
- All requirements must be completed to receive full payment update
- Check your data for accuracy.



## **CE Credit Process**

- Complete the WebEx survey you will receive by e-mail within the next 48 hours.
- At the end of the survey, click **Done**, and then click **New user** or **Existing user** to access the Learning Management Center for your CE Certificate.
  - A one time registration process is required.
  - The facility must allow automatic e-mails. If not, you must contact your IT department to open the following domain: <u>Imc@hsag.com</u>.
- Additional details are available at

www.oqrsupport.com/asc/education.



- This program has been approved for 1.0 continuing education (CE) unit given by CE Provider #50-747 for the following professions:
  - Florida Board of Nursing
  - Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
  - Florida Board of Nursing Home Administrators
  - Florida Council of Dietetics
  - Florida Board of Pharmacy
- Professionals licensed in other states will receive a Certificate of Completion to submit to their licensing Boards.





- IPFQR Support Contractor: FMQAI/HSAG
   Phone: 844-472-4477 FAX: 877-789-4443
   FMQAI/HSAG
   3000 Bayport Drive, Suite 300
   Tampa, FL 33607
   Email: IPFQualityReporting@hcqis.org
- Questions regarding technical questions about the web applications may be directed to the QualityNet Help Desk as follows:
  - E-mail: <u>qnetsupport@hcqis.org</u>
  - Phone: 866-288-8912 (Monday Friday, 7 AM to 7 PM CT)
- For more information go to <u>https://www.qualitynet.org</u> and select a topic under the **Inpatient Psychiatric Facilities** drop down menu.
  - Resources
  - Support Contact
  - Online CMS Questions & Answers Tool for Inpatient Psychiatric Facilities

#### **Questions and Answers**



This material was prepared by the Hospital Inpatient VIQR outreach and Education Support Contractor, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. HHSM-500-2013-13007I, FL-IQR-Ch8-08192014-01

8/21/2014