Welcome!

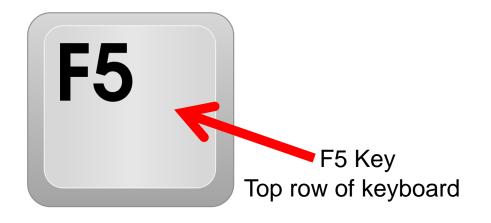
- Presentation slides can be downloaded from <u>www.qualityreportingcenter.com</u> under Upcoming Events on the right-hand side of the page.
- Audio for this event is available via ReadyTalk[®] Internet streaming. No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- Limited dial-in lines are available. Please send a chat message if a dial-in line is needed.
- This event is being recorded.

ReadyTalk

Troubleshooting Audio

Audio from computer speakers breaking up? Audio suddenly stops?

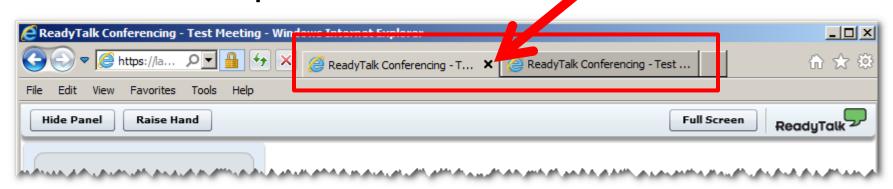
- Click Refresh icon or
- Click F5





Troubleshooting Echo

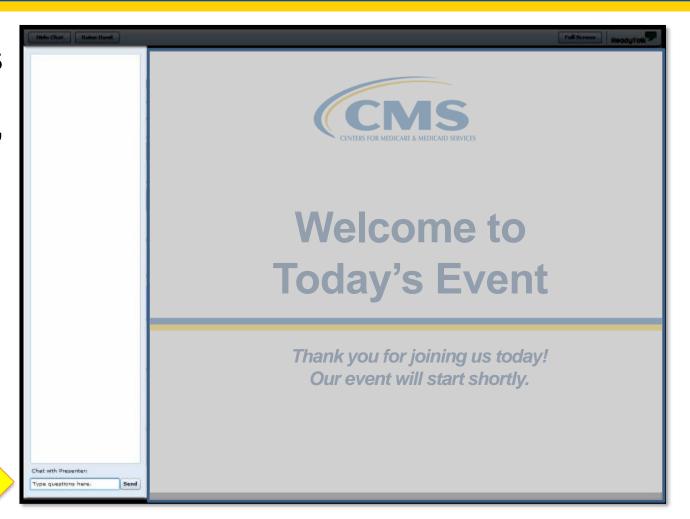
- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab, and the echo will clear up.



Example of two browsers/tabs open in same event

Submitting Questions

Type questions in the "Chat with Presenter" section located on the bottom-left corner of your screen.





CY 2017 OPPS/ASC Final Rule: Ambulatory Surgical Center Quality Reporting (ASCQR) Program

Anita Bhatia, PhD, MPH, Program Lead ASCQR Program, CMS

Elizabeth Goldstein, PhD, Director of Consumer Assessment and Plan Performance, CMS
November 30, 2016

Announcements

December 2016

Claims Detail Report for ASC-12 available on *QualityNet*

December 15, 2016

Next ASC webinar: Specifications Manual Updates **January 1, 2017**

Submission period for web-based measures through *QualityNet* begins

Learning Objectives

At the conclusion of the program, attendees will be able to:

- Locate the CY 2017 Final Rule in the Federal Register
- Identify the measure and policy changes to the ASCQR Program
- Categorize how the changes will impact their facility

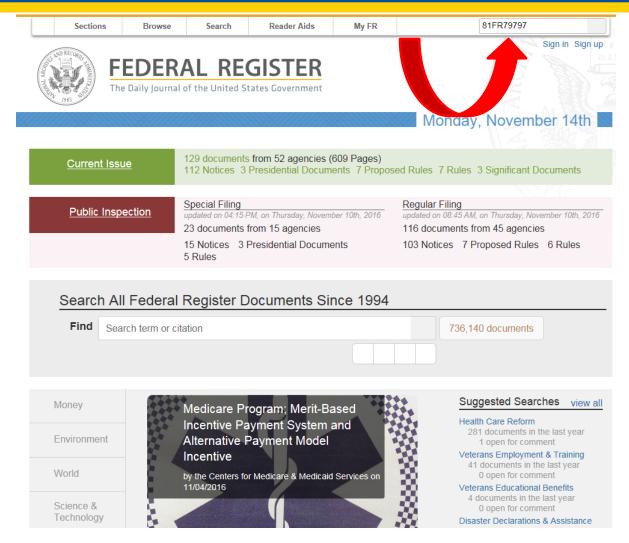
ASCQR Program Rule History

Rule	FR Reference	Program Highlights
CY 2017 OPPS/ASC	81 FR 79562	Seven new measures
CY 2016 OPPS/ASC	80 FR 70526	No additional measures
CY 2015 OPPS/ASC	79 FR 41044	One new claims-based measure
CY 2014 OPPS/ASC	78 FR 75122	Three web-based measures
CY 2013 OPPS/ASC	77 FR 68492	No additional measures
FY 2013 IPPS/LTCH PPS	77 FR 53637	Finalized requirements
CY 2012 OPPS/ASC	79 FR 74492	Finalized eight measures
CY 2011 OPPS/ASC	75 FR 72109	Discussed, not implemented
CY 2010 OPPS/ASC	74 FR 60656	Discussed, not implemented
CY 2009 OPPS/ASC	73 FR 68780	Discussed, not implemented

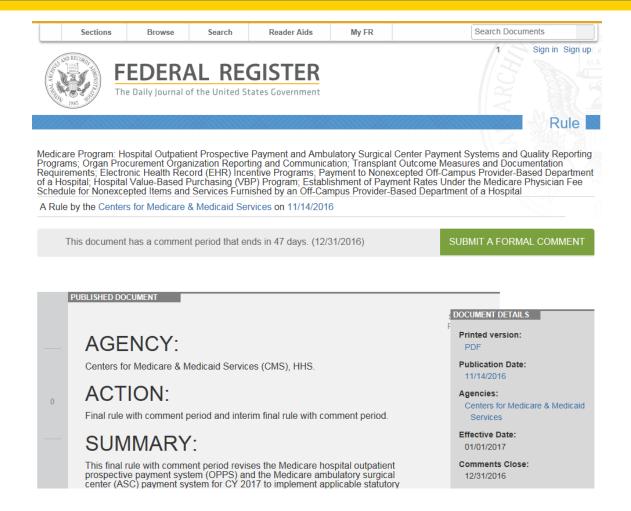
CY 2017 OPPS/ASC Final Rule

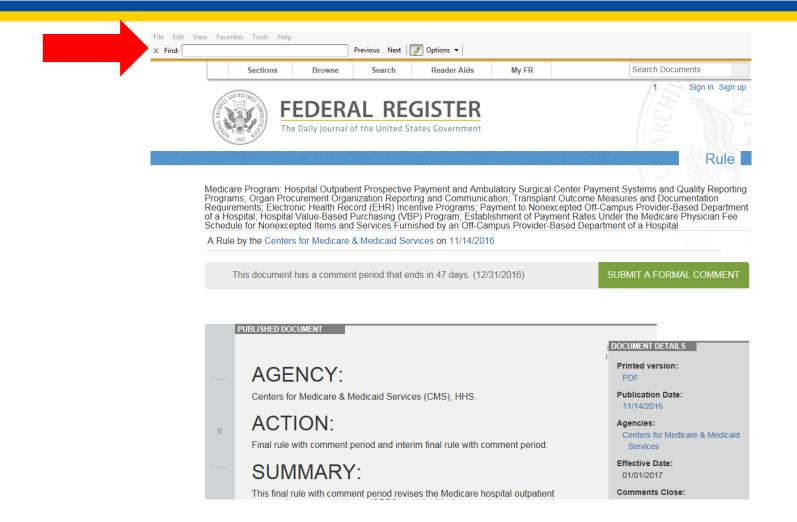
Locating the Rule

Locating the Rule









We invited public comments on these proposals. We did not receive any public comments on these proposals. In this final rule with comment period, we are clarifying that the reporting ratio does not apply to codes with status indicator "Q4" because services and procedures coded with status indicator "Q4" are either packaged or paid through the Clinical Laboratory Fee Schedule and are never paid through the OPPS. Otherwise, we are finalizing application of the reporting ratio as proposed. For the CY 2017 OPPS, the final reporting ratio is 0.980, calculated by dividing the final reduced conversion factor of \$75.001 by the final full conversion factor of \$73.501.

Start Printed Page 79797

XIV. Requirements for the Ambulatory Surgical Center Quality Reporting (ASCQR) Program

A. Background

Overview

We refer readers to section XIII.A.1. of this final rule with comment period for a general overview of our quality reporting programs.

2. Statutory History of the ASCQR Program

We refer readers to section XIV.K.1. of the CY 2012 OPPS/ASC final rule with comment period (76 FR 74492 through 74494) for a detailed discussion of the statutory history of the ASCQR Program.

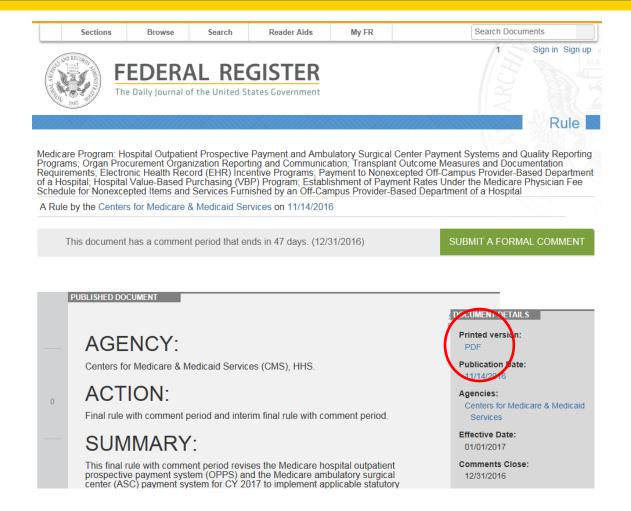
Regulatory History of the ASCQR Program

We refer readers to section XV.A.3. of the CY 2014 OPPS/ASC final rule with comment period (78 FR 75122), section XIV.4. of the CY 2015 OPPS/ASC final rule with comment period (79 FR 66966 through 66987), and section XIV. of the CY 2016 OPPS/ASC final rule with comment period (80 FR 70526 through 70537) for an overview of the regulatory history of the ASCQR Program.

B. ASCQR Program Quality Measures

1. Considerations in the Selection of ASCQR Program Quality Measures

We refer readers to the CY 2013 OPPS/ASC final rule with comment period (77 FR 68493 through 68494) for a detailed discussion of the priorities we consider for ASCQR Program quality measure selection. In the CY 2017 OPPS/ASC proposed rule (81 FR 45727), we did not propose any changes to this policy.





Federal Register/Vol. 81, No. 219/Monday, November 14, 2016/Rules and Regulations

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Centers for Medicare & Medicaid Services

42 CFR Parts 414, 416, 419, 482, 486, 488, and 495

[CMS-1656-FC and IFC]

RIN 0938-AS82

Medicare Program: Hospital Outpatient Prospective Payment and Ambulatory Surgical Center Payment Systems and **Quality Reporting Programs; Organ Procurement Organization Reporting** and Communication: Transplant **Outcome Measures and Documentation Requirements:** Electronic Health Record (EHR) Incentive Programs; Payment to Nonexcepted Off-Campus Provider-Based Department of a Hospital: Hospital Value-Based Purchasing (VBP) Program: Establishment of Payment Rates Under the Medicare Physician Fee Schedule for Nonexcepted Items and Services Furnished by an Off-Campus Provider-**Based Department of a Hospital**

Management dimension from the Hospital Value-Based Purchasing (VBP) Program.

In addition, we are implementing section 603 of the Bipartisan Budget Act of 2015 relating to payment for certain items and services furnished by certain off-campus provider-based departments of a provider. In this document, we also are issuing an interim final rule with comment period to establish the Medicare Physician Fee Schedule payment rates for the nonexcepted items and services billed by a nonexcepted off-campus provider-based department of a hospital in accordance with the provisions of section 603.

DATES: Effective date: This final rule with comment period and the interim final rule with comment period are effective on January 1, 2017.

Comment period: To be assured consideration, comments on: (1) The payment classifications assigned to new Level II HCPCS codes and recognition of new and revised Category I and III CPT codes in this final rule with comment period; (2) the 20-hour a week minimum requirement for partial hospitalization services in this final rule with comment period; (3) the potential limitation on

1656–FC or CMS–1656–IFC (as appropriate), P.O. Box 8013, Baltimore, MD 21244–1850.

Please allow sufficient time for mailed comments to be received before the close of the comment period.

3. By express or overnight mail. You may send written comments via express or overnight mail to the following address ONLY:

Centers for Medicare & Medicaid Services, Department of Health and Human Services, Attention: CMS– 1656–FC or CMS–1656–IFC (as appropriate), Mail Stop C4–26–05, 7500 Security Boulevard, Baltimore, MD 21244–1850.

4. By hand or courier. If you prefer, you may deliver (by hand or courier) your written comments before the close of the comment period to either of the following addresses:

a. For delivery in Washington, DC— Centers for Medicare & Medicaid Services, Department of Health and Human Services, Room 445–G, Hubert H. Humphrey Building, 200 Independence Avenue SW., Washington, DC 20201.

(Because access to the interior of the Hubert H. Humphrey Building is not



DEPARTMENT OF HEALTH AND HUMAN SERVICES

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4, 2016/Rules and Regulations

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XIV. Requirements for the Ambulatory policy.

(ASCQR) Program A. Background

1. Overview

We refer readers to section XIII.A.1. of this final rule with comment period for a general overview of our quality reporting programs.

Surgical Center Quality Reporting

2. Statutory History of the ASCQR Program

We refer readers to section XIV.K.1. of the CY 2012 OPPS/ASC final rule with comment period (76 FR 74492 through 74494) for a detailed discussion of the statutory history of the ASCQR Program.

3. Regulatory History of the ASCQR Program

We refer readers to section XV.A.3. of the CY 2014 OPPS/ASC final rule with comment period (78 FR 75122), section XIV.4. of the CY 2015 OPPS/ASC final rule with comment period (79 FR 66966 through 66987), and section XIV. of the CY 2016 OPPS/ASC final rule with comment period (80 FR 70526 through 70537) for an overview of the regulatory history of the ASCQR Program.

we did not propose any changes to this

2. Policies for Retention and Removal of Quality Measures From the ASCQR Program

We previously adopted a policy that quality measures adopted for an ASCOR Program measure set for a previous payment determination year be retained in the ASCQR Program for measure sets for subsequent payment determination years, except when they are removed, suspended, or replaced as indicated (76 FR 74494 and 74504; 77 FR 68494 through 68495; 78 FR 75122; 79 FR 66967 through 66969). In the CY 2017 OPPS/ASC proposed rule (81 FR 45727), we did not propose any changes to this policy.

We refer readers to the CY 2015 OPPS/ASC final rule with comment period (79 FR 66967 through 66969) and 42 CFR 416.320 for a detailed discussion of the process for removing adopted measures from the ASCQR Program. In the CY 2017 OPPS/ASC proposed rule (81 FR 45727), we did not propose any changes to this process.

3. ASCOR Program Quality Measures Adopted in Previous Rulemaking

directly to CMS via an online data submission tool for the CY 2015 payment determination and subsequent years, and one process of care, preventive service measure submitted via an online data submission tool to CDC's National Health Safety Network (NHSN) for the CY 2017 payment determination and subsequent years. In the CY 2014 OPPS/ASC final rule with comment period (78 FR 75124 through 75130), we adopted three chartabstracted measures with data submission to CMS via an online data submission tool for the CY 2017 payment determination and subsequent vears. In the CY 2015 OPPS/ASC final rule with comment period (79 FR 66984 through 66985), we excluded one of these measures, ASC-11: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery (NQF #1536), from the CY 2017 payment determination measure set and allowed for voluntary data collection and reporting for the CY 2017 payment determination and subsequent years. In the CY 2015 OPPS/ ASC final rule with comment period (79 FR 66970 through 66979), we adopted one additional claims-based measure for

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CY 2017 OPPS/ASC Final Rule

Measures

Seven New Measures

For the Calendar Year (CY) 2020 Payment Determination and subsequent years:

- Two measures collected via a CMS webbased tool
- Five Outpatient and Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS) survey-based measures

Two New Web-Based Measures

ASC-13: Normothermia Outcome

ASC-14: Unplanned Anterior Vitrectomy

Data Collected in 2018

Reported in 2019

For Payment in 2020

Data submission to CMS will be January 1–May 15 in the year prior to the affected payment determination.

ASC-13: Normothermia Outcome

- Percentage of patients having surgical procedures,
- Under general or neuraxial anesthesia of 60 minutes or more in duration, and
- Normothermic within 15 minutes of arrival in the Post Anesthesia Care Unit (PACU)

ASC-13: Denominator and Numerator

Denominator:

All patients, regardless of age, undergoing surgical procedures under general or neuraxial anesthesia of greater than or equal to 60 minutes in duration

Numerator:

Number of surgery patients with a body temperature equal to or greater than 96.8 degrees Fahrenheit/36 degrees Celsius recorded within 15 minutes of arrival in the PACU

ASC-13: Inclusions

All patients, regardless of age, undergoing surgical procedures under general or neuraxial anesthesia of greater than or equal to 60 minutes duration

ASC-13: Exclusions

- Patients who did not have general or neuraxial anesthesia
- Length of anesthesia was less than 60 minutes
- Documentation of intentional hypothermia for the procedure performed

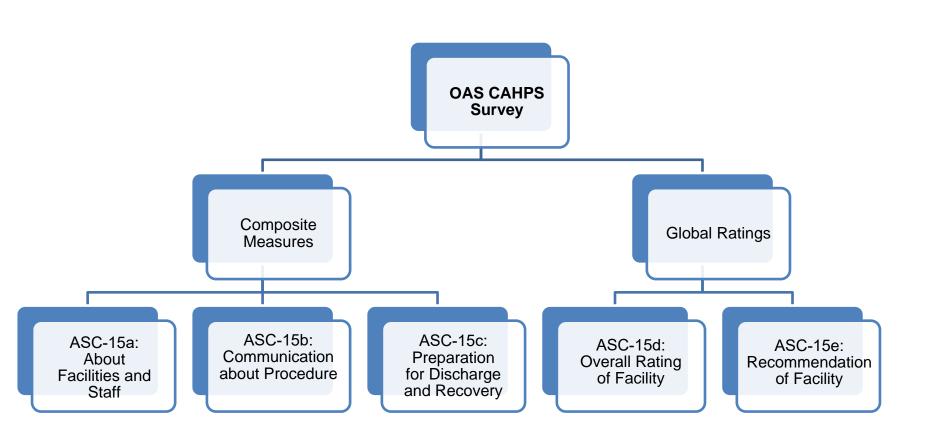
ASC-14: Unplanned Anterior Vitrectomy

- Percentage of cataract surgery patients who have an unplanned anterior vitrectomy
 - Performed when vitreous inadvertently prolapses into the anterior segment of the eye during cataract surgery

ASC-14: Denominator and Numerator

- Denominator:
 - All cataract surgery patients
- Numerator:
 - All cataract surgery patients who had an unplanned anterior vitrectomy
- No additional inclusion or exclusion criteria for this measure

Survey-Based Measures



OAS CAHPS Survey: Goals

- Survey results will produce comparable data on the patient's perspective that allow objective and meaningful comparisons between facilities on domains that are important to consumers.
- Public reporting will allow consumers to make more informed choices when choosing a facility.
- Survey results will be used by facilities for quality improvement initiatives.

SURVEY INSTRUCTIONS

Answer all the questions by checking the box to the left of your answer.

You are sometimes told to skip over some questions in this survey. When this happens you will see an arrow with a note that tells you what question to answernext, like this:

No → If No, go to #1

This survey asks about your experience at the facility named in the cover letter. For this survey, we use the term "procedure" for diagnostic, surgical or other procedures. We refer to "facility" as the place where you had your procedure.

Please answer these questions only for the procedure(s) you had on the date included in the cover letter. Do not include any other procedures in

I. BEFORE YOUR PROCEDURE

The first few questions are about getting ready for your procedure. Include any information you received before and on the day of your procedure.

- Before your procedure, did your doctor or anyone from the facility give you all the information you needed about your procedure?
- 1 Yes, definitely ² Yes, somewhat

- Before your procedure, did your doctor or anyone from the facility give you easy to understand instructions about getting ready for your procedure?
 - ¹ ☐ Yes, definitely
 - ² Yes, somewhat
 - 3 No

II. ABOUT THE FACILITY AND STAFF

The next questions ask about the day of your procedure.

- Did the check-in process run smoothly?
 - ¹ ☐ Yes, definitely
- ² Yes, somewhat
- 3 No
- Was the facility clean?
 - ¹ ☐ Yes, definitely
 - ² Yes, somewhat
- Were the clerks and receptionists at the facility as helpful as you thought they should be?
 - ¹☐ Yes, definitely
 - ² Yes, somewhat
- Did the clerks and receptionists at the facility treat you with courtesy
 - ¹ ☐ Yes, definitely
- ² Yes, somewhat

Survey Topics

The OAS CAHPS Survey:

- Contains 37 questions relating to:
 - Preparation for the surgery or procedure
 - Check-in and pre-operative processes
 - Cleanliness of the surgery facility
 - Surgery facility staff
 - Discharge from the facility
 - Preparation for recovering at home
- Developed following the principles and guidelines outlined by the Agency for Healthcare Research and Quality (AHRQ) and its CAHPS Consortium

Survey Administration

The OAS CAHPS Survey is:

- Administered to a random sample of eligible patients who had at least one outpatient surgery/procedure during the sample month
 - Conducted at the CMS Certification Number (CCN) level
 - Reporting for a CCN must include all eligible patients from all eligible facilities covered by the CCN

Survey Administration (cont.)

- Administered by one of three methods:
 - Mail-only
 - Telephone-only
 - Mixed mode (mail with telephone follow-up of nonrespondents)
- Facilities will contract with a CMS-approved vendor to collect survey data for eligible patients monthly.
- CMS will propose a format and timing for public reporting of OAS CAHPS Survey data in future rulemaking prior to implementation of the measures.

Survey Data Collection

- Data collection period will be the calendar year two years prior to the payment determination year.
- Required to collect data monthly and submit quarterly.
- Target minimum of 300 completed surveys for each 12-month reporting period.
- Protocols and Guidelines Manual https://oascahps.org/Survey-Materials

Survey Exemption

- Requests for an exemption can be submitted if the facility treats fewer than 60 surveyeligible patients during the eligibility period
 - Eligibility period is the calendar year before the data collection period
- Must be submitted on or before May 15 of the data collection year
 - Form will be available on the OAS CAHPS Survey website: https://oascahps.org

CY 2017 OPPS/ASC Final Rule

Policy Changes

Data Submission: Previously Finalized

- The CY 2014 OPPS/ASC Final Rule with Comment Period finalized that quality measures submitted via a CMS online data submission tool will be submitted from January 1 to August 15 in the year prior to the affected payment determination year (78 FR 75137 through 75139).
- The CY 2015 OPPS/ASC Final Rule with Comment Period finalized a submission deadline of May 15 of the year when the influenza season ends for ASC-8: Influenza Vaccination Coverage among Healthcare Personnel (79 FR 66985 through 66986).

Data Submission

- Deadline changed from August 15 to May 15 in the year prior to the affected payment determination
 - For data submitted via the QualityNet online submission tool for the CY 2019 payment determination and subsequent years
- The submission deadline for ASC-8 of May 15 will remain unchanged.

Public Display: Previously Finalized

In the CY 2016 OPPS/ASC Final Rule with comment period (80 FR 70531 through 70533), CMS finalized:

- Data will be displayed by National Provider Identifier (NPI) when submitted by NPI
- Data will be displayed by CCN when submitted by CCN
- CCN's value will **not** be assigned to all NPIs associated with that CCN

Public Display

- Data will be available on the Hospital Compare website on at least a yearly basis.
- ASCs will have approximately 30 days to preview their data, consistent with current practice.
- The May 15 submission deadline will be implemented to enable public reporting of data by December of the same year.

Extraordinary Circumstances Extension/Exemption (ECE)

- An ECE request must be submitted within 90 days of the date that the extraordinary circumstance occurred.
- The corresponding change to the regulation text can be found at 42 CFR 416.310(d)(1).

References

- Federal Register:
 www.FederalRegister.com
- Direct Link to Final Rule:

https://www.federalregister.gov/documents/2016/11/14/2016-26515/medicare-program-hospital-outpatient-prospective-payment-and-ambulatory-surgical-center-payment

Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)

It is your responsibility to submit this form to your accrediting body for credit.

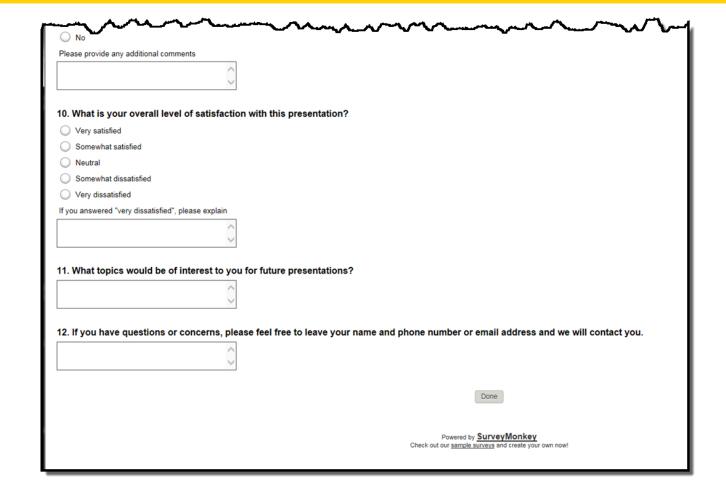
CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click "Done" at the bottom of the screen.
- Another page will open that asks you to register in HSAG's Learning Management Center.
 - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
 - Please use your personal email so you can receive your certificate.
 - Healthcare facilities have firewalls that block our certificates.

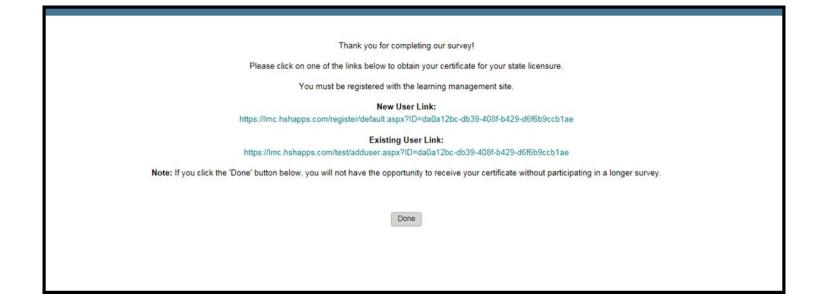
CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Deb Price at dprice@hsag.com.

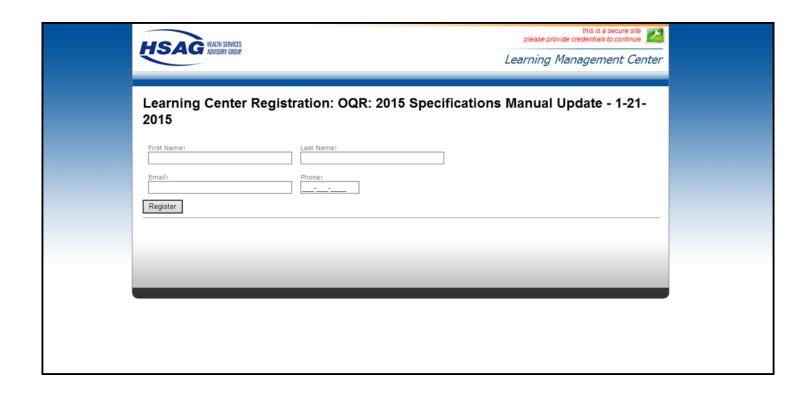
CE Credit Process: Survey



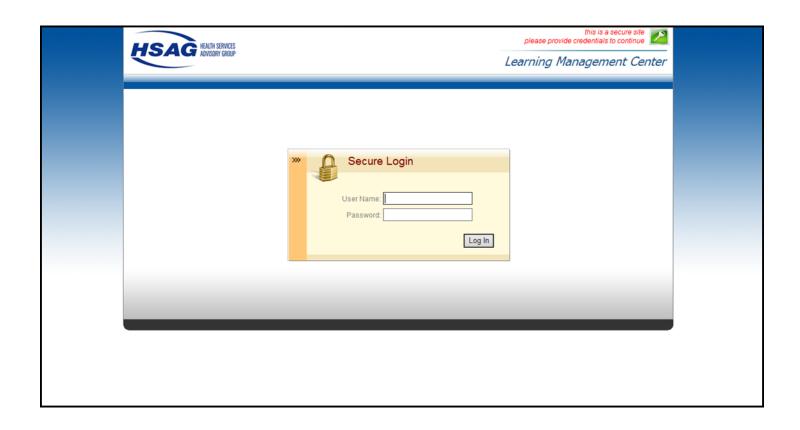
CE Credit Process



CE Credit Process: New User



CE Credit Process: Existing User



Thank You for Participating!

Please contact the Support Contractor if you have any questions:

 Submit questions online through the QualityNet Question & Answer Tool at <u>www.qualitynet.org</u>

Or

 Call the Support Contractor at 866.800.8756.