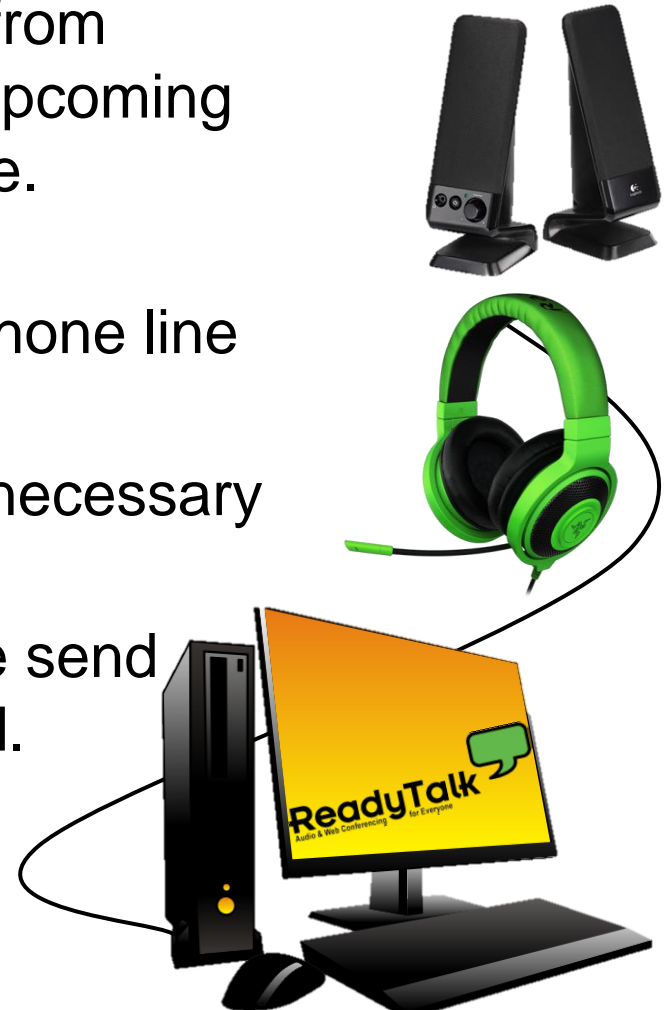


Welcome!

- Presentation slides can be downloaded from www.qualityreportingcenter.com under Upcoming Events on the right-hand side of the page.
- Audio for this event is available via ReadyTalk® Internet streaming. No telephone line is required.
- Computer speakers or headphones are necessary to listen to streaming audio.
- Limited dial-in lines are available. Please send a chat message if a dial-in line is needed.
- This event is being recorded.



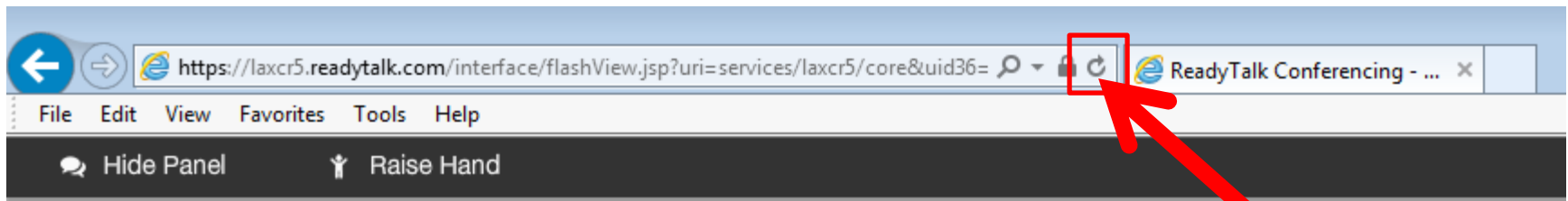
Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stops?

- Click **Refresh** icon
or
- Click F5



F5 Key
Top row of keyboard

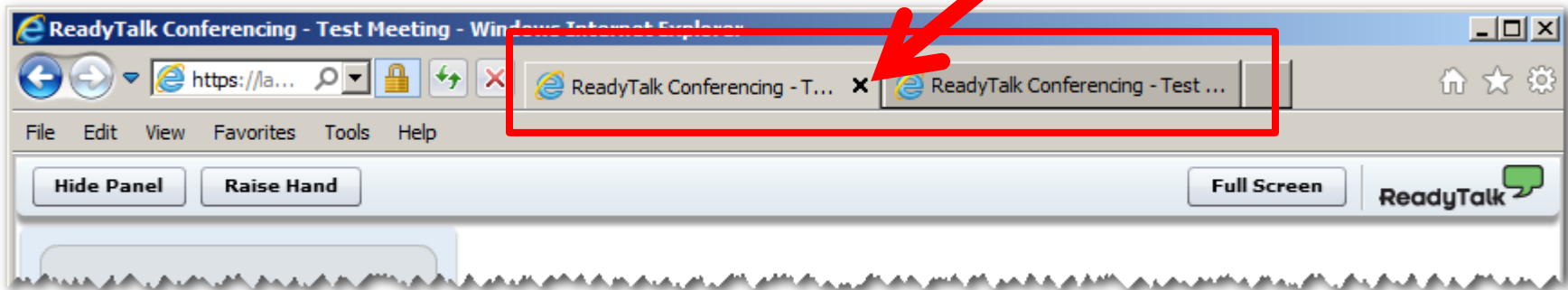


Location of buttons

Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab, and the echo will clear up.



Example of two browsers/tabs open in same event

Submitting Questions

Type questions in the “Chat with Presenter” section located on the bottom-left corner of your screen.



A screenshot of a web browser window. The browser's address bar shows "Full Screen" and "Ready to go". The main content area features the CMS logo (Centers for Medicare & Medicaid Services) at the top. Below the logo, the text "Welcome to Today's Event" is displayed in a large, bold, blue font. A horizontal yellow line separates this from the bottom section, which contains the text "Thank you for joining us today! Our event will start shortly." in a smaller, italicized blue font. On the left side of the browser window, there is a vertical chat window titled "Chat with Presenter". At the bottom of this chat window, there is a text input field with the placeholder "Type questions here." and a "Send" button to its right. A yellow arrow from the text on the left points to this input field.



The Question and Answer Show

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Ambulatory Surgical Center Quality Reporting
(ASCQR) Program Support Contractor

June 28, 2017

Save the Date

- Upcoming ASCQR Program educational webinar
 - August 3, 2017: Proposed Rule
- Notifications of additional educational webinars will be sent via ListServe

Learning Objectives

At the conclusion of this program, attendees will be able to:

- Describe some common difficulties when applying Quality Data Codes (QDCs)
- Identify at least five common hurdles and possible solutions when reporting measures via the online submission tools
- List resources available to help troubleshoot problems when reporting data



What Do You Want to Know?

Claims-Based Measures

- Quality Data Codes (QDCs):
 - ASC-1: Patient Burn
 - ASC-2: Patient Fall
 - ASC-3: Wrong Site, Wrong Side, Wrong Patient, Wrong Procedure, Wrong Implant
 - ASC-4: All-Cause Hospital Transfer/Admission
 - ASC-5: Prophylactic Intravenous (IV) Antibiotic Timing
- Outcome Measure:
 - ASC-12: Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy

Common Issues

ASC-1 through ASC-5:

- QDCs are applied but were not counted
- Issues after software upgrades
- Only QDCs are on Remittance Advice
- Not applying a billable charge with the QDCs on each claim
- Not applying a minimum of two and a maximum of five QDCs per claim

Question One

- We had a patient who had two procedures in our facility. The patient also experienced a fall.
- Are we placing the QDCs on claims for each procedure?

Answer One

- You will bill both procedures and the applicable QDCs for that encounter.
 - Should a claim require more than one CMS Form-1500, each claim must contain a billable procedure code and appropriate QDCs to receive appropriate credit.

Question Two

- A 69 year-old female has an upper stomach-intestine scope for biopsy. She has an antibiotic ordered for recurrent urinary tract infection.
- Do we have to report antibiotic usage since it is not for incisional infection?

Answer Two

- Yes, use code G 8918. Antibiotics being given for any reason except prophylactic surgical site infection prevention are excluded from the denominator or excluded from this measure.
 - ASC-5 Denominator: All ASC admissions with a preoperative order for a prophylactic intravenous (IV) antibiotic for prevention of surgical site infection.

Common Issues

ASC-12: Facility 7-day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy

- Confusion about the measure being claims-based and does not have to be manually reported by the facility
- Misconception of data collected for this measure

Question

- Do we need to report the data for the ASC-12 measure?

Answer

- No. CMS calculates ASC-12 using paid claims. Facilities do not need to manually submit any data for the measure.



Up Next

Measures Submitted via QualityNet

Measures Submitted Using a CMS* Web-Based Tool

- ASC-6: Safe Surgery Checklist Use
- ASC-7: ASC Facility Volume Data on Selected ASC Surgical Procedures
- ASC-9: Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients
- ASC-10: Colonoscopy Interval for Patients with a History of Adenomatous Polyps—Avoidance of Inappropriate Use
- ASC-11: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery

*Centers for Medicare & Medicaid Services

Common Issues

ASC-7: ASC Facility Volume Data on Selected ASC Surgical Procedures

- Confusion about where the codes come from
- In what version of the Specifications Manual the applicable codes can be found

Question

- Where can we find the list of procedure codes to enter ASC-7? What version of the manual should we use?

Answer

- Surgical procedure codes for ASC-7 were posted in November in the Specifications Manual, Version 5.1.

Common Issues

ASC-9: Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients

- Appropriate documentation of a medical reason for exclusion
- Exclusion regarding the age of the patient
- Lack of documentation regarding the follow-up interval

Question One

- A 59 year-old male arrives for a screening colonoscopy. The physician documents “follow-up is recommended for 7-10 years.”
- Can we accept the range since it includes 10 years?

Answer One

- No, you cannot accept a range even if it includes 10 years.
 - The numerator states: “Patients who had a recommended follow-up interval of **at least** 10 years for repeat colonoscopy documented in their colonoscopy report.”

Question Two

- Is documentation of “no follow-up due to age” sufficient for exclusion for ASC-9?



Answer Two

- Yes. If there is documentation that a follow-up colonoscopy is not recommended due to a patient's age, the case can be excluded based on a medical reason.

Common Issues

ASC-10: Colonoscopy Interval for Patients with a History of Adenomatous Polyps— Avoidance of Inappropriate Use

- Confusion about documentation of the last colonoscopy
- Documentation of medical reasons
- Acute symptoms relating to the time interval of the present colonoscopy

Question One

- If there is documentation in the medical record of a medical reason for an interval of less than three years since the last colonoscopy, would this patient be included in the denominator for this measure?

Answer One

- No, this patient would be **excluded** from the measure.
 - Documentation of a medical reason for an interval of less than three years since the last colonoscopy is a denominator exclusion.

Question Two

- If there is documentation that the patient had a colonoscopy in 2013 and documentation that the patient had a colonoscopy in 2015, which one do I use to determine the interval?

Answer Two

- When establishing the interval since the last colonoscopy, use the most recent documentation of a previous colonoscopy. In the example provided, the most recent documentation of a previous colonoscopy is "2015."

Common Issues

ASC-11: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery

- Verification that the measure is still voluntary to report
- Misunderstanding of the pre- and post-survey to be used

Question One

- Is ASC-11, the cataract measure, voluntary?

Answer One

- Yes, any submission of ASC-11 data is voluntary.
 - If you do choose to submit data, the data will be publicly displayed.

Question Two

- Are the pre- and post-surveys required to be in the medical record? What about the case when surveys are mailed out, or when the patient is called by phone?

Answer Two

- This measure utilizes a visual function survey.
 - The same survey instrument must be used pre-operatively and post-operatively.

The logo 'ASC-8' is displayed in a bright yellow, serif font, centered within a decorative, glowing orange and red frame that resembles a stage spotlight or a theater marquee. The frame has a scalloped border and is surrounded by a series of small, bright yellow lights. Below the frame, there is a horizontal band of golden, sparkling light effects.

ASC-8

Measures Submitted Via the National Healthcare Safety Network (NHSN)

Common Issues

ASC-8: Influenza Vaccination Coverage among Healthcare Personnel

- Omitting steps when entering data on the NHSN website
- Changes in staff
- Not allowing enough time to obtain secure access



QUIZ

Question One

- I am trying to enter my data, and it keeps saying the flu season is not available. What am I doing wrong?

Answer One

- You have to add a Reporting Plan:
 1. From the navigation bar on your left, click on “Reporting Plan,” then click “Add.”
 2. Select the month and the year (within the current flu season).
 3. Check “Influenza Vaccination Summary” at the bottom of the page, then click “Save.”
- To enter the summary data, go to the navigation bar and click “Flu Summary,” then click “Add.”

Question Two

- The person that entered the flu vaccination information last year is no longer with our facility. How do I go about being able to enter this data?

Answer Two

- You will have to complete the security verification process and receive a Secure Access Management System (SAMS) grid card in order to access NHSN and enter the data.
 - If the Facility Administrator (FA) is available, they can add you as a new user.
 - If the FA is not available, the ASC must submit a request to the NHSN.



WE HOPE THIS HELPED!

QUESTIONS?
we can help!



- Support Contractor website:
www.qualityreportingcenter.com
- Support Contractor Helpline:
866.800.8756
- NHSN website:
<https://www.cdc.gov/nhsn/index.html>
- Have a question? Use the Questions & Answers tool: <https://cms-ocsq.custhelp.com/>

Questions



Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
 - It is your responsibility to submit this form to your accrediting body for credit.

CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click “Done” at the bottom of the screen.
- Another page will open that asks you to register in HSAG’s Learning Management Center.
 - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
 - Please use your **personal** email so you can receive your certificate.
 - Healthcare facilities have firewalls that block our certificates.

CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Deb Price at dprice@hsag.com.

CE Credit Process: Survey

No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

Very satisfied

Somewhat satisfied

Neutral

Somewhat dissatisfied

Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by [SurveyMonkey](#)
Check out our [sample surveys](#) and create your own now!

CE Credit Process

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

CE Credit Process: New User

The screenshot shows a web browser window displaying the registration page for a new user. The page header includes the HSAG logo (Health Services Advisory Group) on the left and a security notice on the right: "this is a secure site please provide credentials to continue" with a lock icon. Below the header, the page title is "Learning Management Center". The main content area is titled "Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21-2015". The registration form contains four input fields: "First Name:", "Last Name:", "Email:", and "Phone:". The "Phone:" field has a small icon of a telephone handset. Below the input fields is a "Register" button. The page is framed by a blue border on the left and right sides.

HSAG HEALTH SERVICES ADVISORY GROUP

this is a secure site
please provide credentials to continue

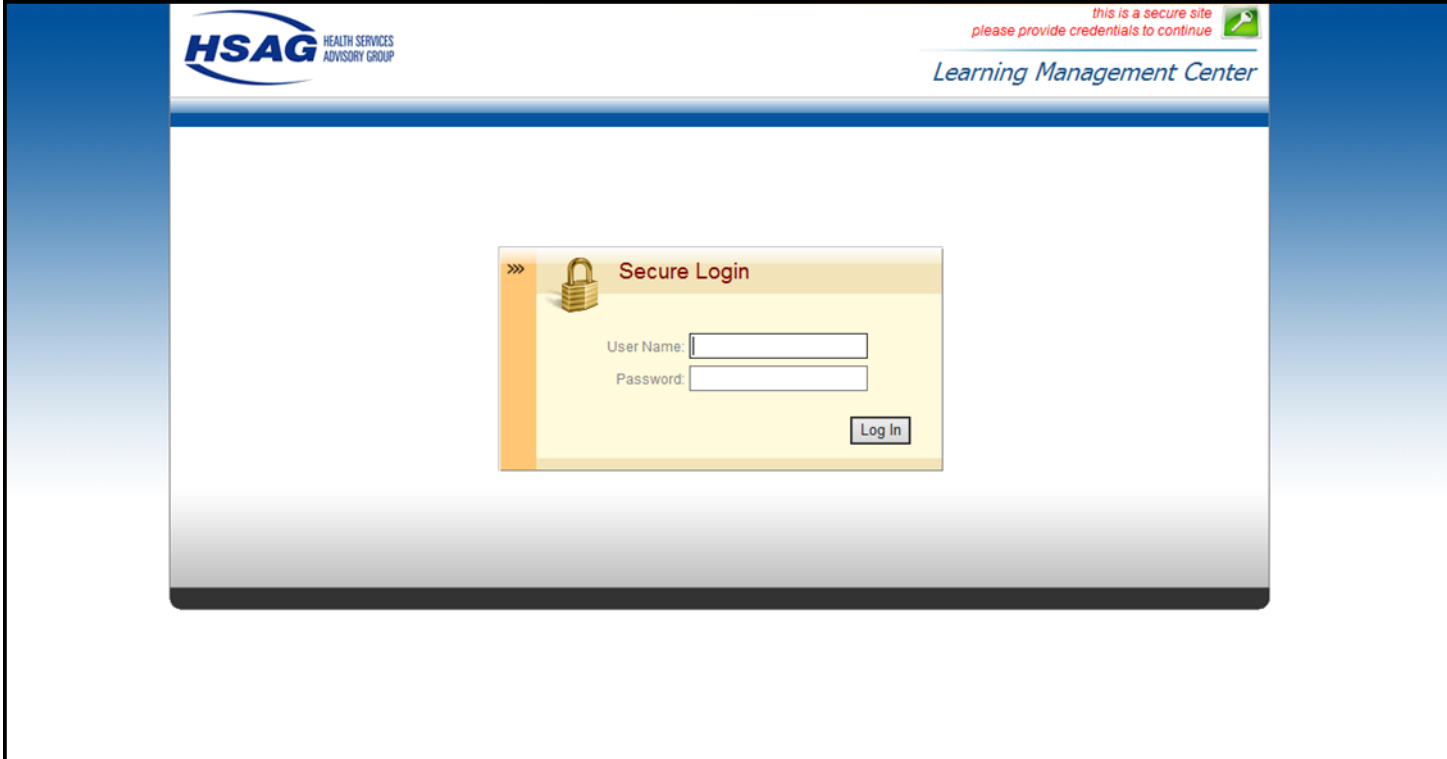
Learning Management Center

Learning Center Registration: OQR: 2015 Specifications Manual Update - 1-21-2015

First Name: Last Name:

Email: Phone:

CE Credit Process: Existing User



The screenshot displays the login interface for the HSAG Learning Management Center. At the top left is the HSAG logo with the text "HEALTH SERVICES ADVISORY GROUP". At the top right, a red security warning reads "this is a secure site please provide credentials to continue" next to a small icon. Below this is the text "Learning Management Center". The central focus is a "Secure Login" box with a yellow background and a lock icon. It contains two input fields: "User Name:" and "Password:", followed by a "Log In" button.

Thank You for Participating!

Please contact the Support Contractor if you have any questions:

- Submit questions online through the QualityNet Question & Answer Tool at www.qualitynet.org

Or

- Call the Support Contractor at 866.800.8756.