

Ambulatory Surgical Center Quality Reporting Program

Support Contractor

Racing to the Finish Line: Tracking Data to Improve Quality

Questions & Answers

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Question: We aren't finding our ASC or any local ASC on the Hospital Compare site. The Hospital Compare site can be difficult to navigate. Answer: Here is the web address that takes you directly to the ASC section: https://www.medicare.gov/hospitalcompare/asc-ambulatory-surgicalmeasures.html. **Question:** Why is it too late to address coding errors? Answer: Once a claim has been adjudicated or paid, to resubmit a claim to change a Quality Data Code will be rejected as a duplicate claim. This resubmitted claim will not correct the Quality Data Code. This is the process the MACs utilize. We appreciate your bringing this concern forward. CMS is aware and is currently investigating. **Question:** I appreciate the answer, but it has been the same for nearly a year and a half; when will progress be made? Answer: Unfortunately, today I do not have an answer with a solution. Your opportunity to pose this question would be during the comment period when the proposed rule comes out in July. This crosses over more than an ASCOR Program requirement, as it concerns billing and processing of claims. As we have discussed together, updating of QDCs would involve payment systems. Please give us some time to make some progress. **Ouestion:** If none of the adverse issues occur and no antibiotics were ordered, can we use only G8907 & G8918? I am trying to clarify this with my supervisor.



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| Answer: | Yes, that's correct. If there are no adverse events, apply only G8907 and then you can also apply the G8918, as no antibiotic was ordered. These codes will be entered onto the claim. |
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| Question: | In the same scenario, if G8914 is checked also, does that cause a problem? |
| Answer: | In this scenario, G8907 cannot be applied. If G8914 is selected (ASC-4), it means the patient was transferred/admitted to the hospital. In that case, you must apply separate codes for ASC-1, ASC-2, and ASC-3 indicating that none of those events occurred (if that is the case). You would then also need to address the ASC-5 code which, in your scenario, is G8918. |
| Question: | Where can we find the list of codes that need to be reported for the ASC-7 measure? |
| Answer: | Refer to the table of procedure codes found in the Specifications Manual version 4.1. Only those codes found on the table should be included in the aggregate counts reported for ASC-7 for 2015 encounters. |
| Question: | I was wondering – if a claim gets processed without the QDCs and we see that on the Claims Detail Report on QualityNet, is it possible to resubmit that claim to Medicare with the QDCs and have it qualify under the reporting, even if it comes back as a duplicate? |
| Answer: | You are correct. Once a claim is adjudicated, it will be rejected as a duplicate claim if resubmitted to the MAC. The Quality Data Codes from the duplicate claim will not be transferred to the warehouse. It will not correct the missing QDCs. |
| Question: | Should we be receiving notification when preview reports are available, or should we periodically check on QualityNet? |
| Answer: | You should be receiving notification when reports are uploaded to your secure file transfer account. If you are not, please contact the QualityNet Help Desk at 866-288-7912. You should also make sure you are on the ListServe notifications through QualityNet. ListServe notifications will be sent out alerting everyone that the reports are available. |
| Question: | ASC-7 in the Specifications Manual has a list of codes. We bill using additional codes that are not listed. I am ready with my aggregate numbers with and without the additional codes. How shall I proceed? |



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| Answer: | Please report the aggregate count of selected surgical procedure codes in the Specifications Manual version 4.1. |
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| Question: | Is the data for the reports that we can access (Claims Detail Report) going to be updated regularly? I have been running the report (and made several calls) since the end of March, and there was no data for April or May until just this past Monday. It was two months behind in being updated for both of our facilities. |
| Answer: | Yes, there was a known technical issue with this report which has since been corrected. Normally, this report is updated three times per quarter. |
| Question: | Where would we find the two-part series on QDCs for ASCs? |
| Answer: | All webinars can be located on the support contractor's website at <u>www.qualityreportingcenter.com</u> under the Archived Events tab. The direct link is: <u>http://www.qualityreportingcenter.com/asc/events/</u> . |