The Ambulatory Surgical Center Quality Reporting (ASCQR) Program: Back to the Basics

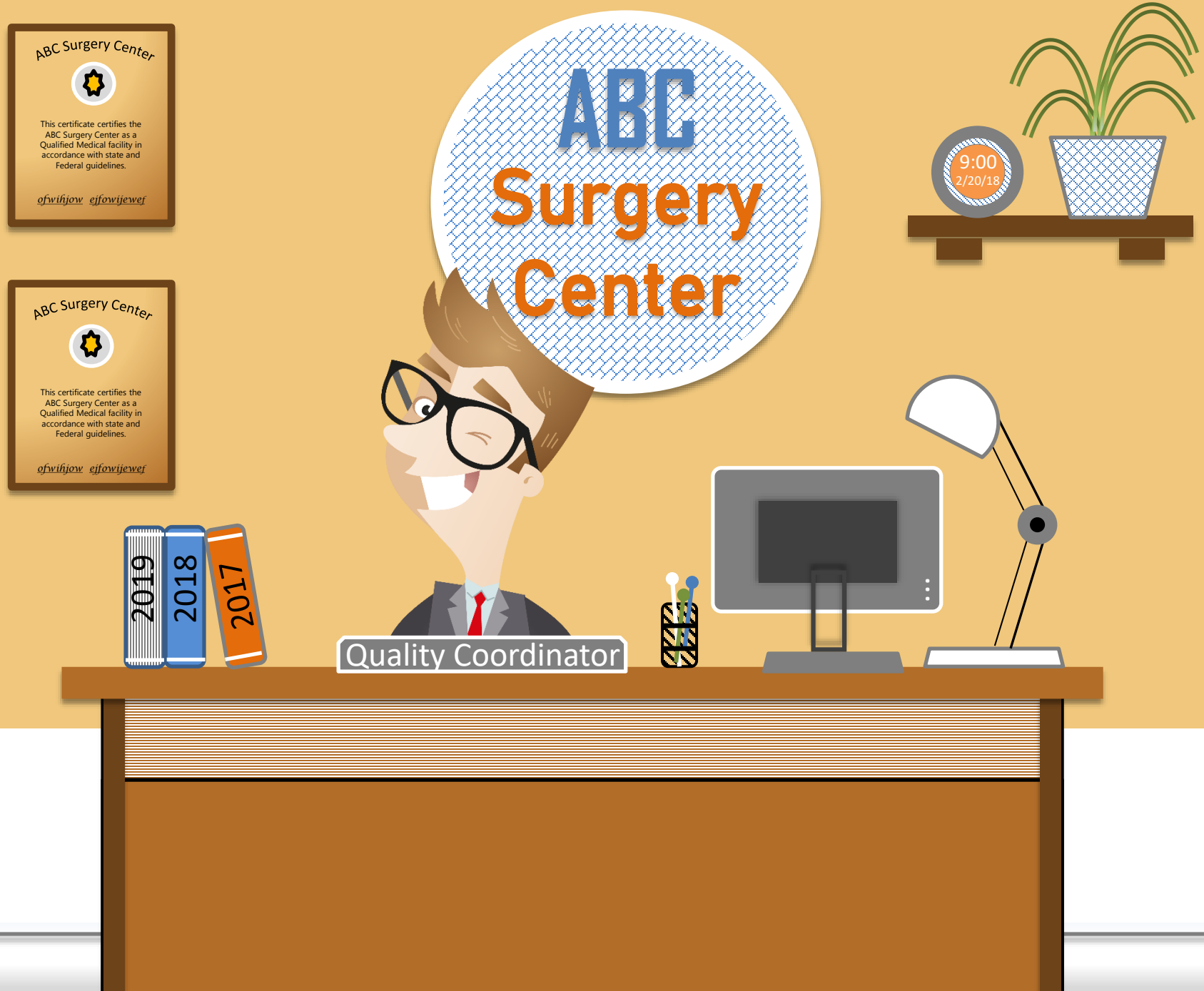
ASCQR Program Support Contractor

February 27, 2019

Learning Objectives

At the conclusion of this presentation, attendees will be able to:

- ✓ Define the program requirements for the ASCQR Program.
- ✓ Successfully register with QualityNet.
- ✓ List at least three resources available to enhance successful reporting.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ABC Surgery Center
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Quality Coordinator

Brief History of the ASCQR Program

- In 2006, the ASC community encouraged the Centers for Medicare & Medicaid Services (CMS) to establish a uniform quality reporting system that would allow ASCs to publicly demonstrate their performance on quality measures.
- The program was developed by CMS and implemented in 2012.

Program Goals

- Promoting higher quality and more efficient healthcare for Medicare beneficiaries
- Implementing quality reporting programs for multiple care settings
  - Congress passed a law mandating the collection of quality measure data
- Establishing public reporting of quality data

Program Requirements

ASCs with 240 or greater Medicare claims per year during a reporting period must:

- Collect and report data for quality measures specific to this program
  - Submit data through QualityNet
    - Secure credentials required
  - Follow guidance in the Specifications Manual for all measures

ASCQR Program Measures

ASC-9 Endoscopy/Polyp Surveillance: Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients

ASC-11 Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery

ASC-12 Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy

Types of Measures

- Measures Submitted Using a Web-Based Tool
  - Entered via the CMS website QualityNet.org
  - Reported annually
- Claims-Based Measures
  - Collected from paid Medicare claims
  - No manual abstraction or reporting by the facility

Measures Submitted Using a Web-Based Tool

Web-Based Measures

- **ASC-9:** Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients
- **ASC-10:** Colonoscopy Interval for Patients with a History of Adenomatous Polyps–Avoidance of Inappropriate Use
- **ASC-11:** Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery
- **ASC-13**: Normothermia
- **ASC-14:** Unplanned Anterior Vitrectomy

Timelines

Calendar Year 2020 Payment Determination

Web-Based Measures	Reporting Period	Submission Period
ASC-9	January 1—December 31, 2018	January 1—May 15, 2019
ASC-10	January 1—December 31, 2018	January 1—May 15, 2019
ASC-11 (voluntary)	January 1—December 31, 2018	January 1—May 15, 2019
ASC-13	January 1—December 31, 2018	January 1—May 15, 2019
ASC-14	January 1—December 31, 2018	January 1—May 15, 2019

Claims-Based Measures

Claims-Based (data collected via claims):

- **ASC-12:** Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy
- **ASC-17:** Hospital Visits After Orthopedic Ambulatory Surgery Center Procedures
- **ASC-18**: Hospital Visits After Urology Ambulatory Surgery Center Procedures

Must-Do List

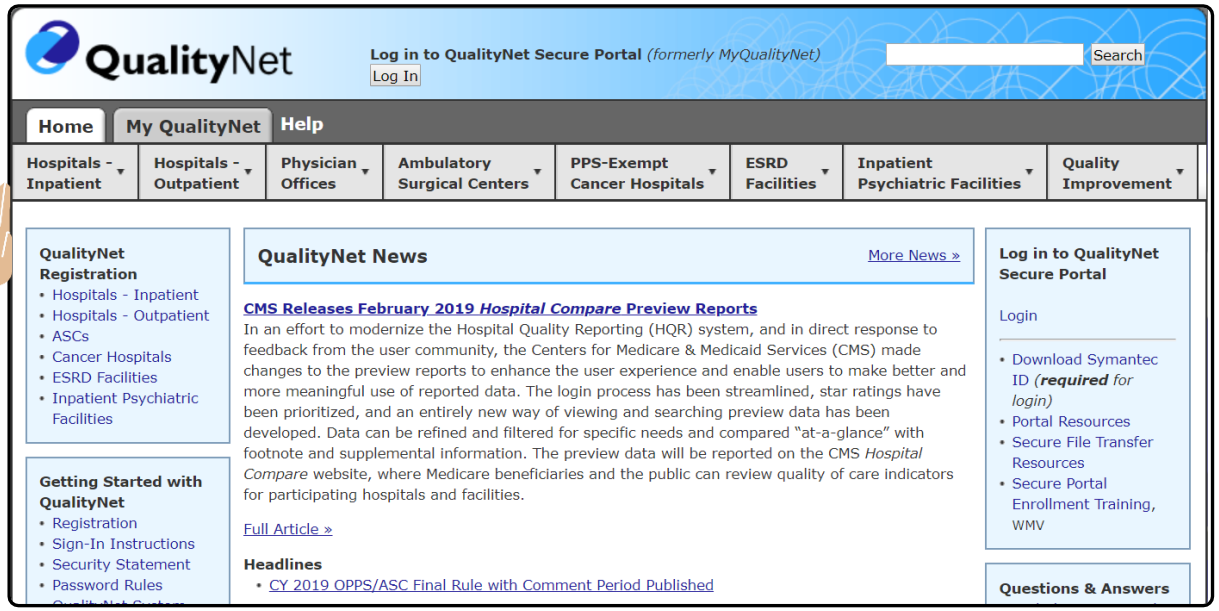
1. Register with QualityNet
2. Identify and maintain a QualityNet Security Administrator
3. Collect data for measures to be submitted via a web-based tool and submit these data by the deadline

What can I do if my facility doesn't meet program requirements?

Reconsideration Process

- This process is available for facilities that did not meet program requirements.
- Reconsideration Requests must be submitted by the deadline.
- CMS' Reconsideration decisions are final.

The QualityNet Website



www.qualitynet.org

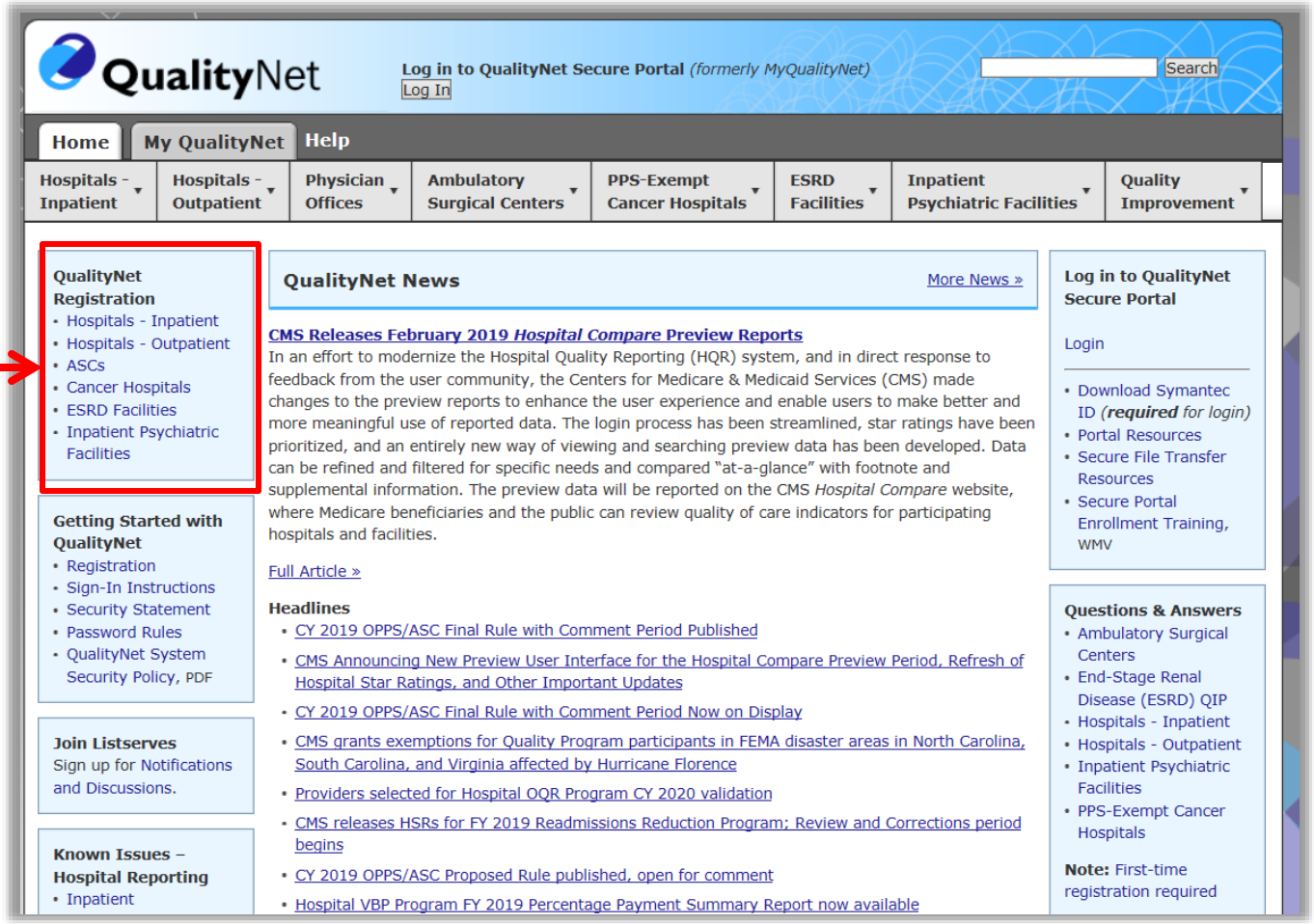
Security Administrator (SA)

- Submits data via Secure Portal
- Facilitates registration process for other users and creates, edits, and/or terminates QualityNet user accounts
- Monitors QualityNet usage to maintain proper security and confidentiality measures
- Serves as the point of contact for information regarding QualityNet
- Accesses secure reports via the QualityNet Secure Portal

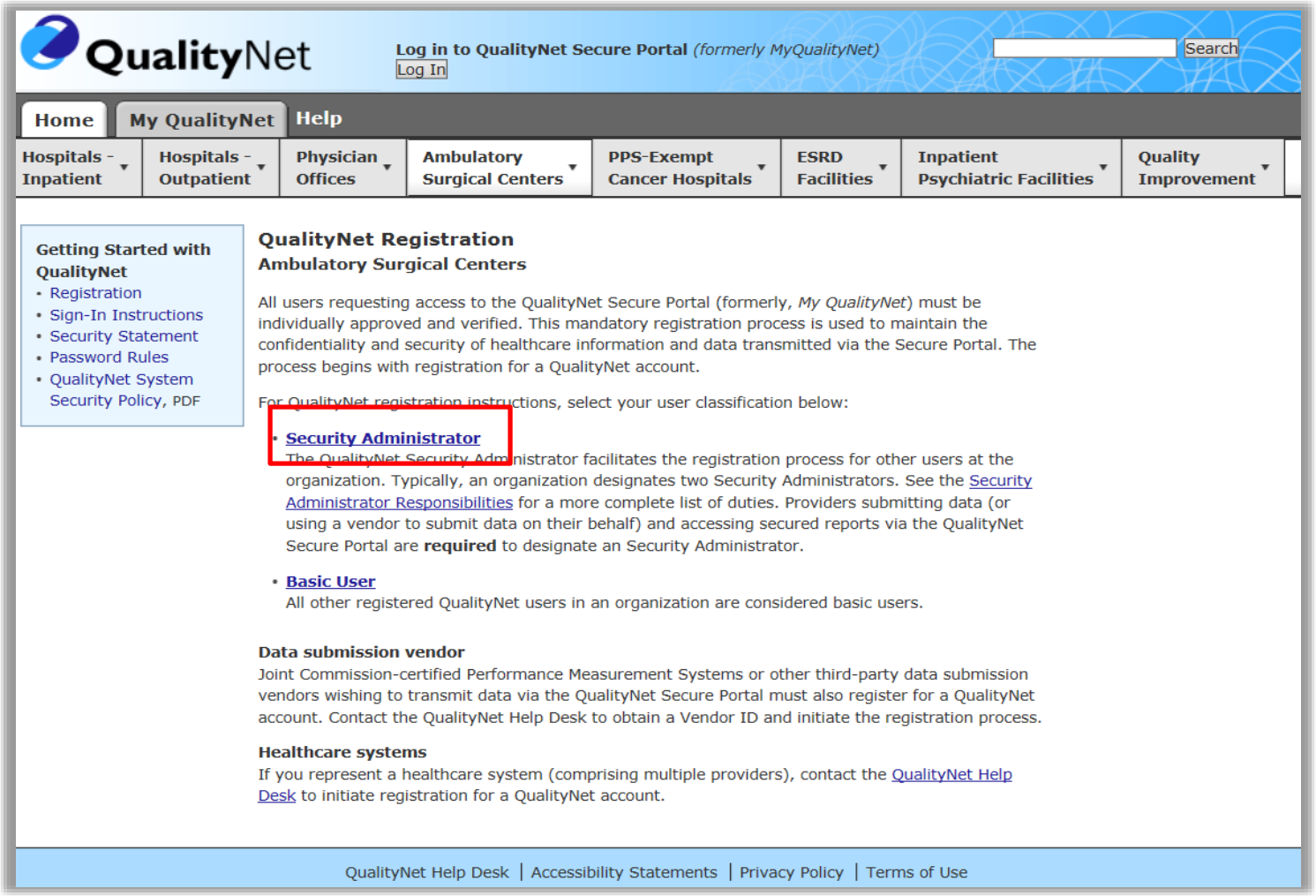
Basic User

- Any user not designated as an SA or Security Designee is considered a Non-Administrative or Basic User
- Access is determined by the SA or Security Designee

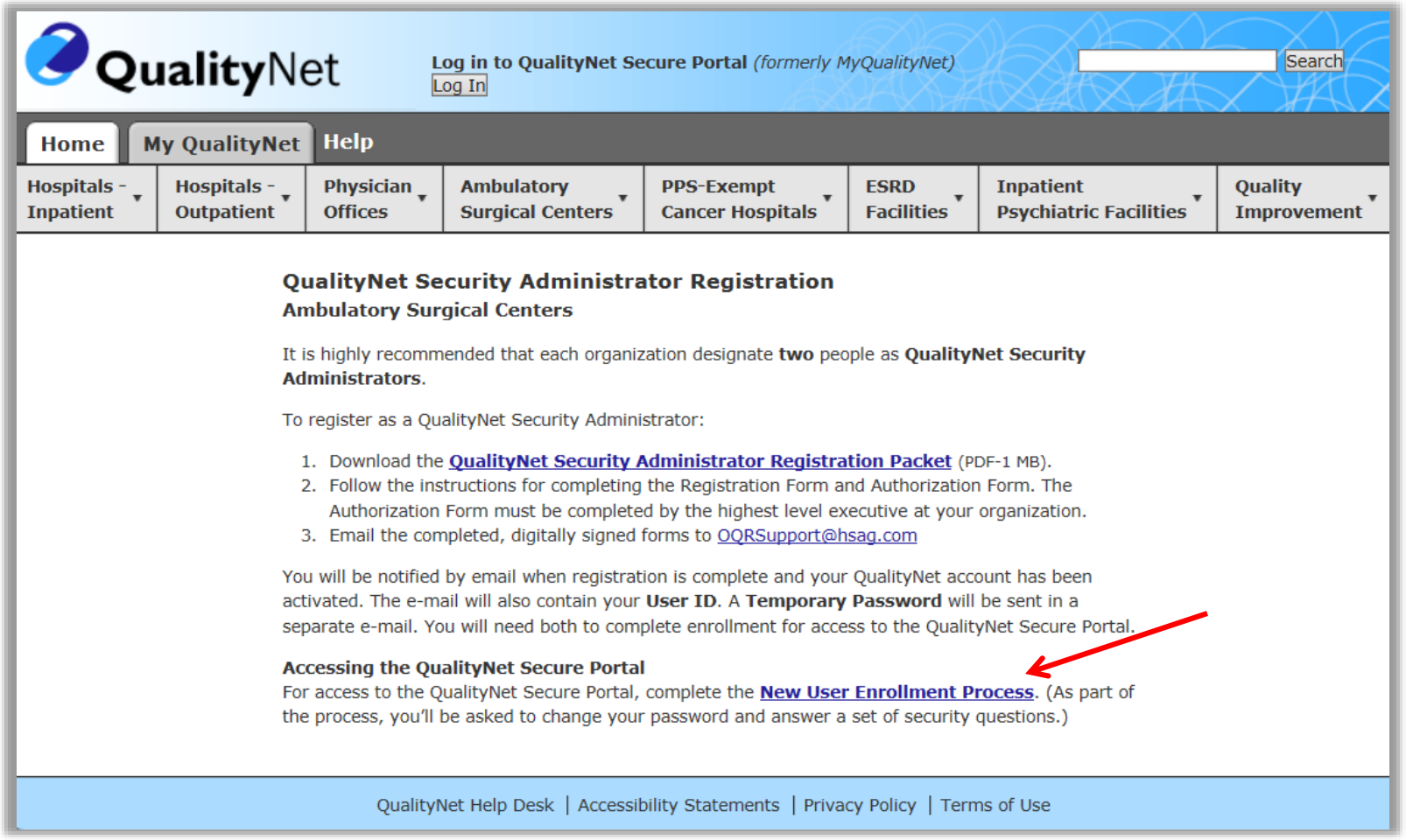
How to Register



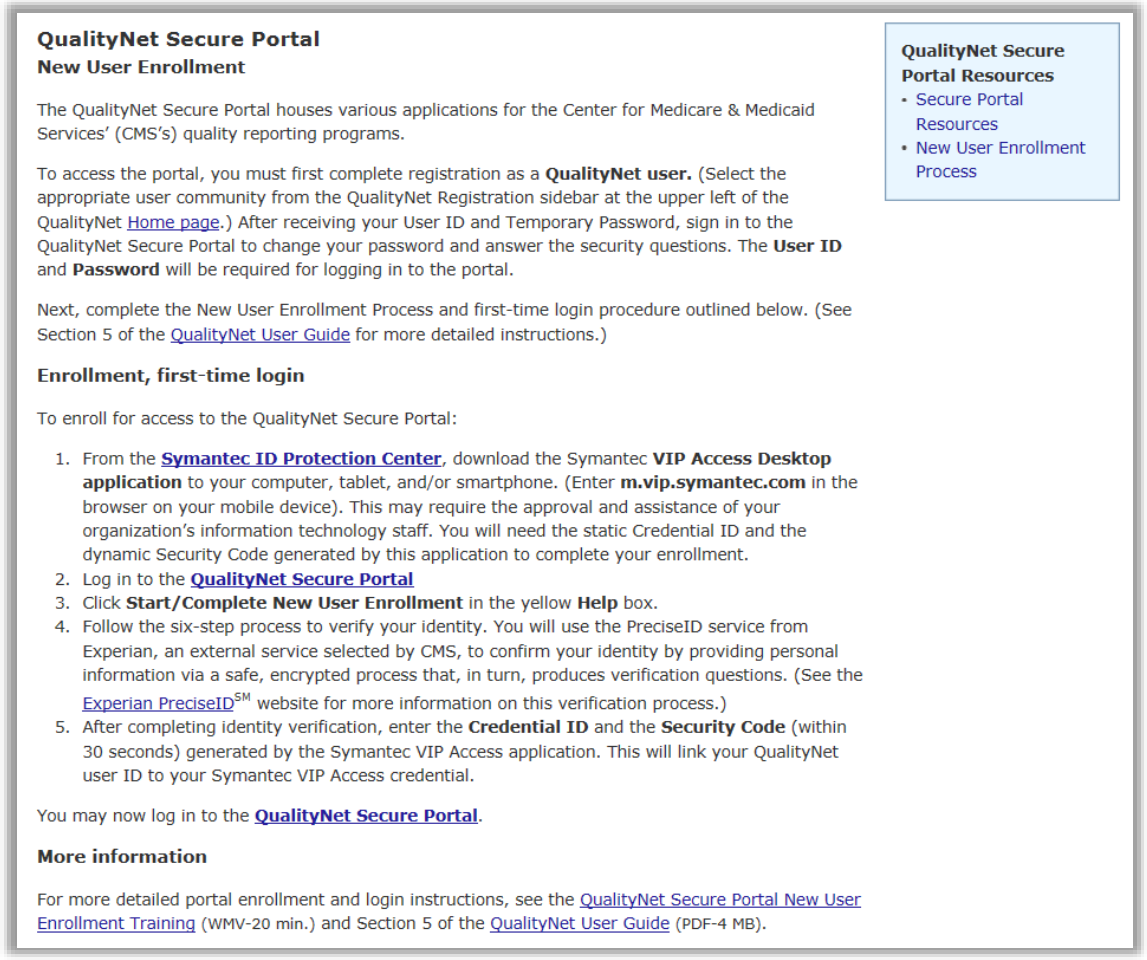
Choose Your Option



New User Information



Enrollment



QualityNet Secure Portal
New User Enrollment

The QualityNet Secure Portal houses various applications for the Center for Medicare & Medicaid Services' (CMS's) quality reporting programs.

To access the portal, you must first complete registration as a **QualityNet user.** (Select the appropriate user community from the QualityNet Registration sidebar at the upper left of the QualityNet Home page.) After receiving your User ID and Temporary Password, sign in to the QualityNet Secure Portal to change your password and answer the security questions. The **User ID** and **Password** will be required for logging in to the portal.

Next, complete the New User Enrollment Process and first-time login procedure outlined below. (See Section 5 of the QualityNet User Guide for more detailed instructions.)

Enrollment, first-time login

To enroll for access to the QualityNet Secure Portal:

1. From the **Symantec ID Protection Center**, download the Symantec **VIP Access Desktop application** to your computer, tablet, and/or smartphone. (Enter **m.vip.symantec.com** in the browser on your mobile device). This may require the approval and assistance of your organization's information technology staff. You will need the static Credential ID and the dynamic Security Code generated by this application to complete your enrollment.
2. Log in to the **QualityNet Secure Portal**
3. Click **Start/Complete New User Enrollment** in the yellow **Help** box.
4. Follow the six-step process to verify your identity. You will use the PreciseID service from Experian, an external service selected by CMS, to confirm your identity by providing personal information via a safe, encrypted process that, in turn, produces verification questions. (See the Experian PreciseID℠ website for more information on this verification process.)
5. After completing identity verification, enter the **Credential ID** and the **Security Code** (within 30 seconds) generated by the Symantec VIP Access application. This will link your QualityNet user ID to your Symantec VIP Access credential.

You may now log in to the **QualityNet Secure Portal**.

More information

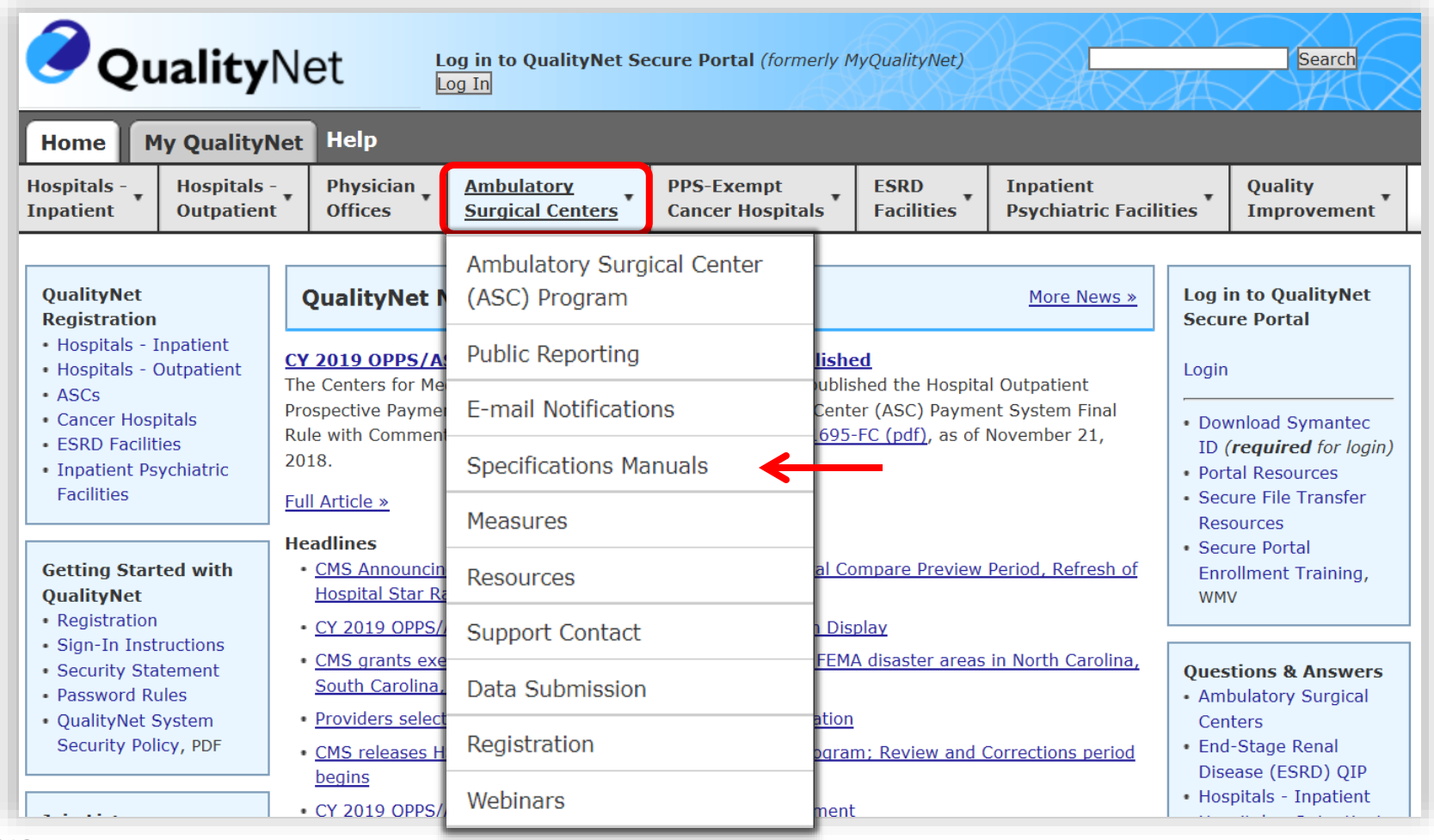
For more detailed portal enrollment and login instructions, see the QualityNet Secure Portal New User Enrollment Training (WMV-20 min.) and Section 5 of the QualityNet User Guide (PDF-4 MB).

QualityNet Secure Portal Resources
- Secure Portal Resources
- New User Enrollment Process

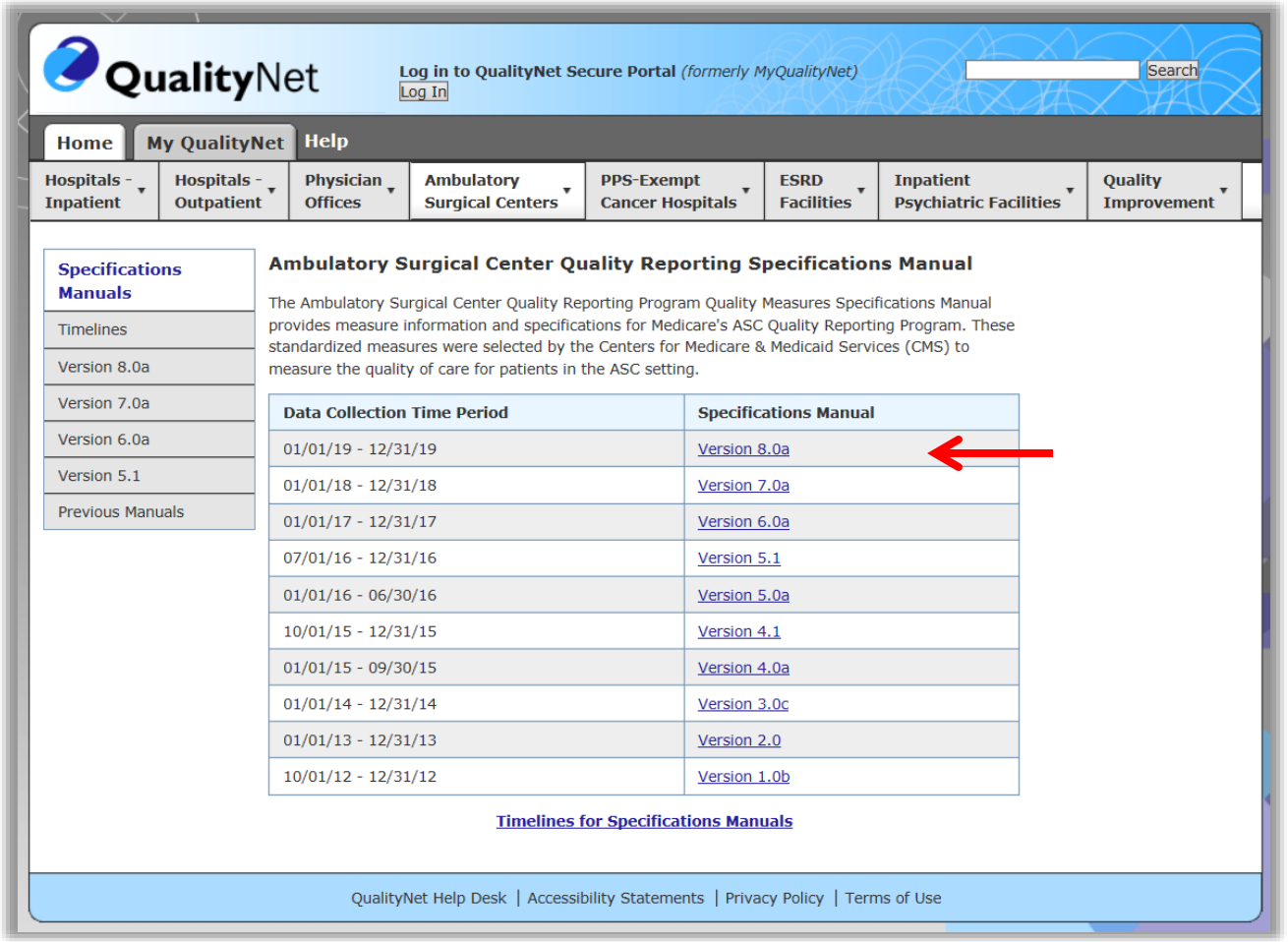
Where do I find guidance for the measures I am reporting?

Locating the Specifications Manual

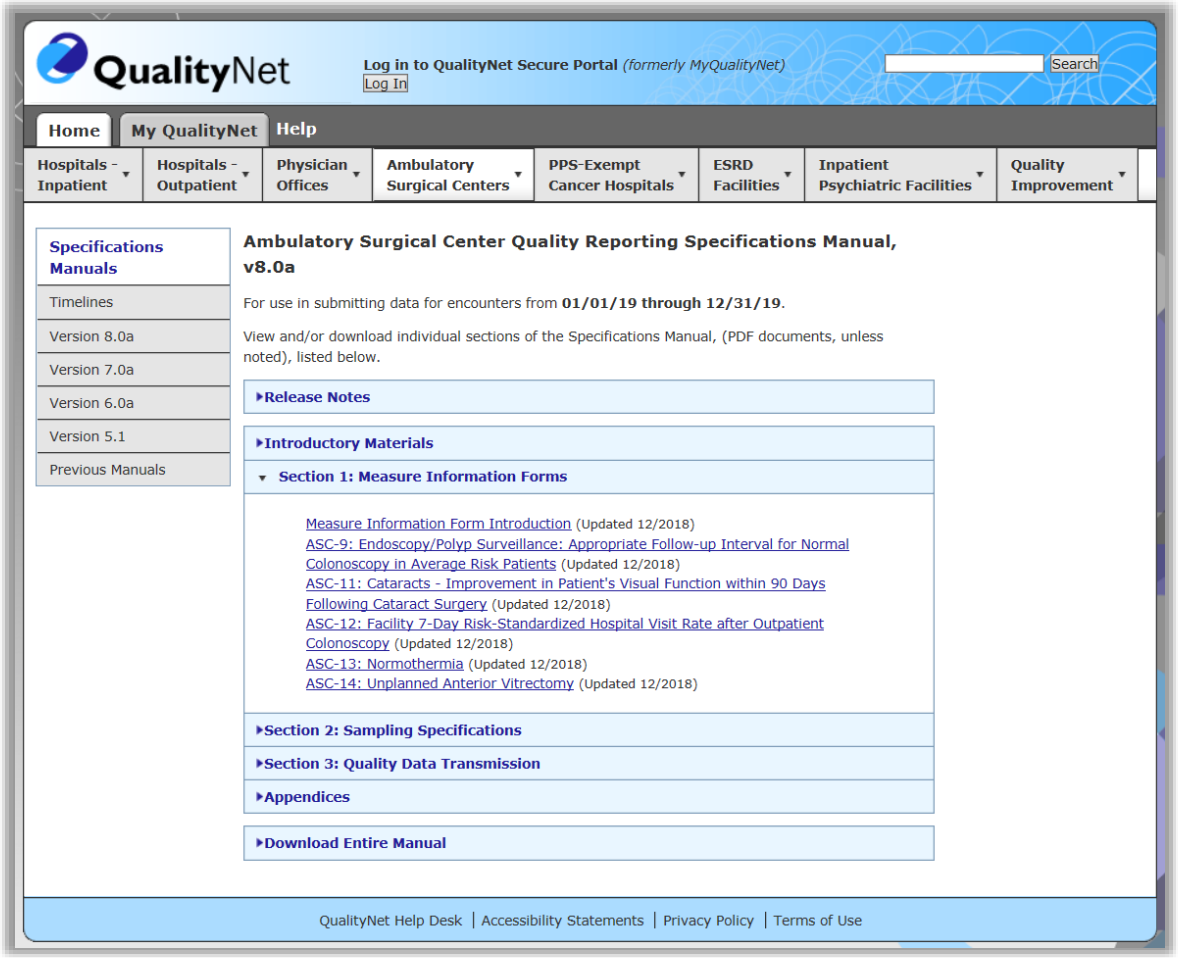
www.qualitynet.org



Choosing a Version



Choosing a Section



Where can I go if I have questions about the program?

Headlines

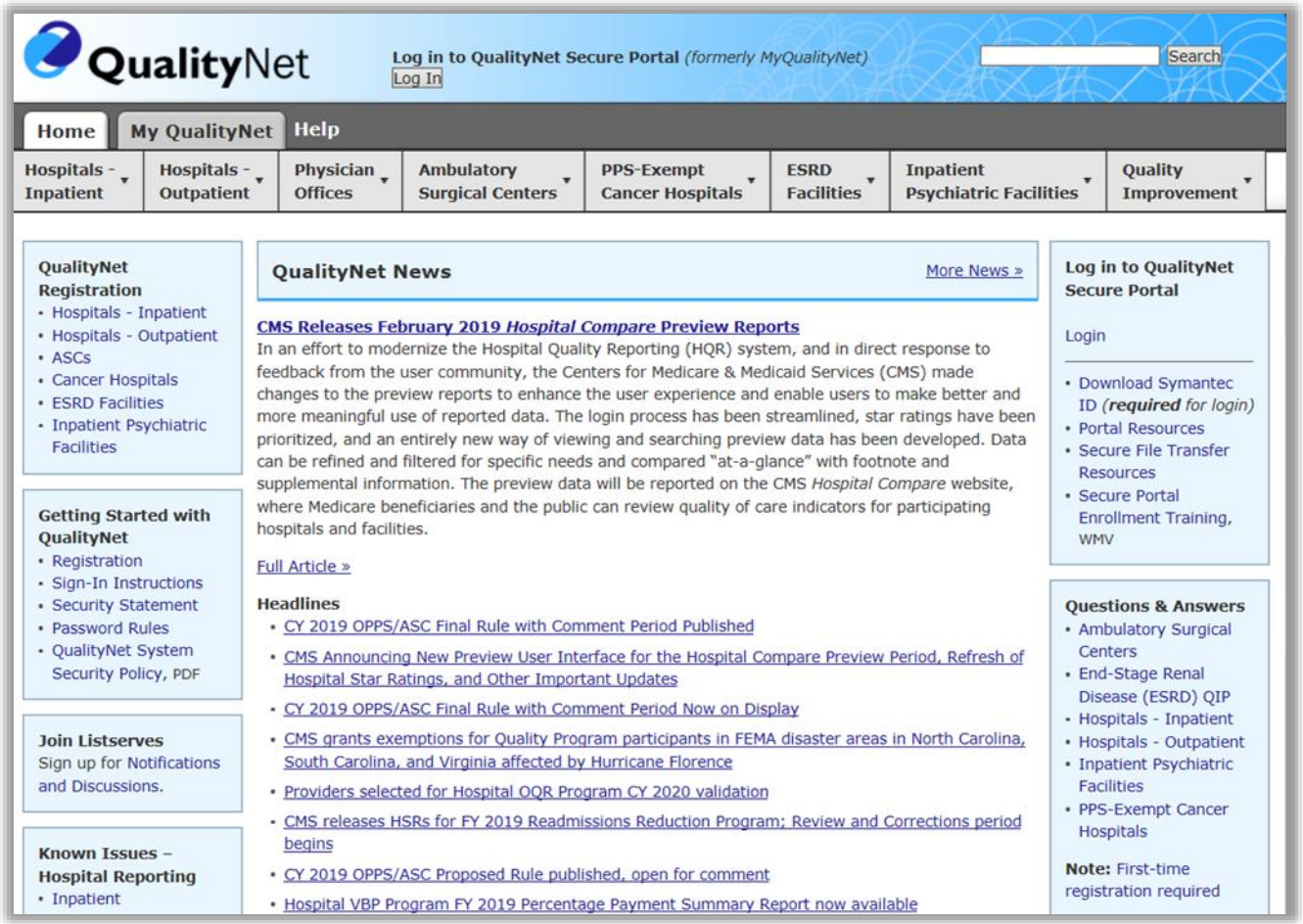
- CY 2019 OPPS/ASC Final Rule with Comment Period Published
- CMS Announcing New Preview User Interface for the Hospital Compare Preview Per
  Hospital Star Ratings, and Other Important Updates
- CY 2019 OPPS/ASC Final Rule with Comment Period Now on Display
- CMS grants exemptions for Quality Program participants in FEMA disaster areas in N
  South Carolina, and Virginia affected by Hurricane Florence
- Providers selected for Hospital OQR Program CY 2020 validation
- CMS releases HSRs for FY 2019 Readmissions Reduction Program; Review and Corr
  begins
- CY 2019 OPPS/ASC Proposed Rule published, open for comment

Questions & Answers

- Ambulatory Surgical Centers
- End-Stage Renal Disease (ESRD) QIP
- Hospitals - Inpatient
- Hospitals - Outpatient
- Inpatient Psychiatric Facilities
- PPS-Exempt Cancer Hospitals

Note: First-time registration required

Ask a Question Anytime



Questions & Answers

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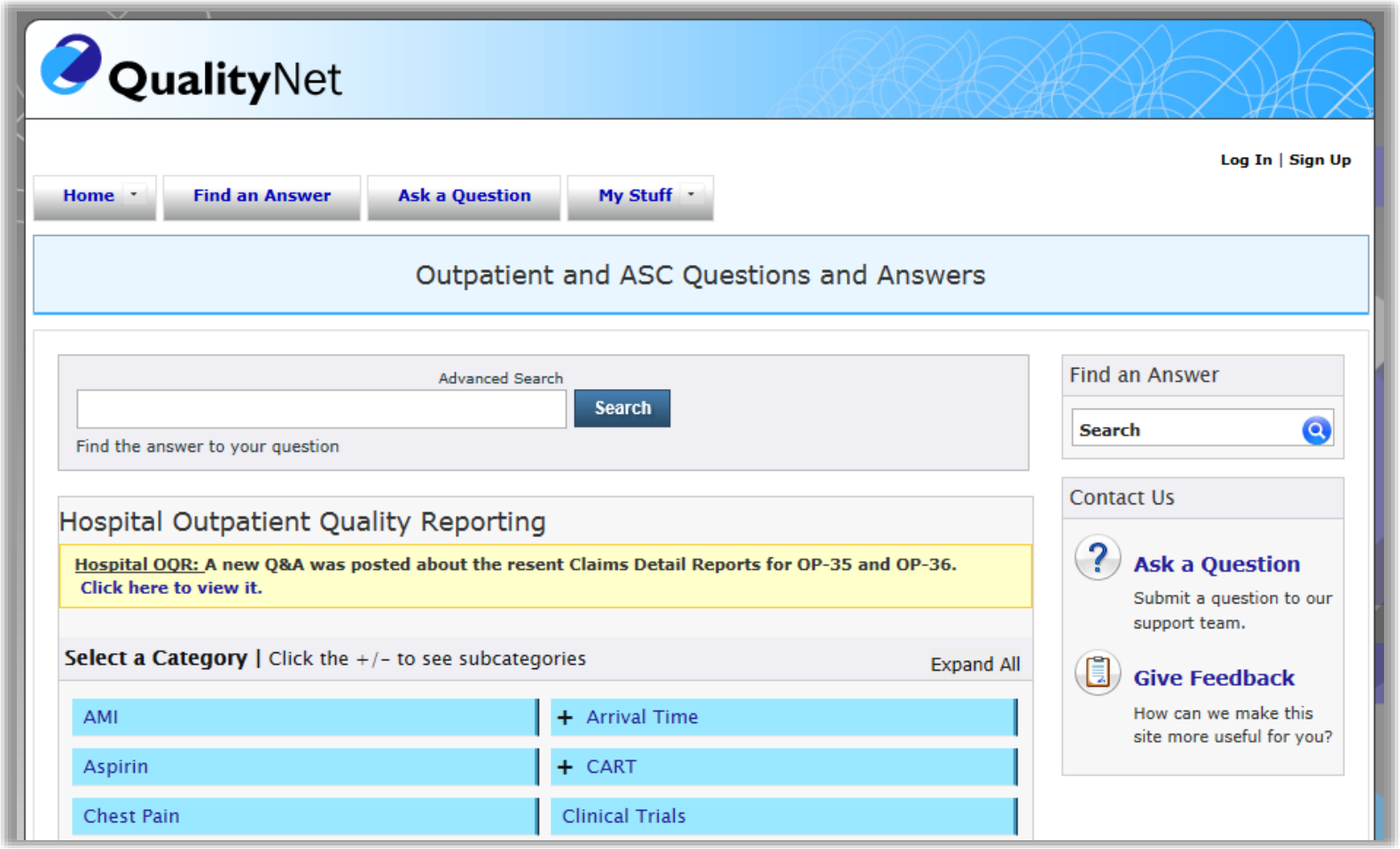
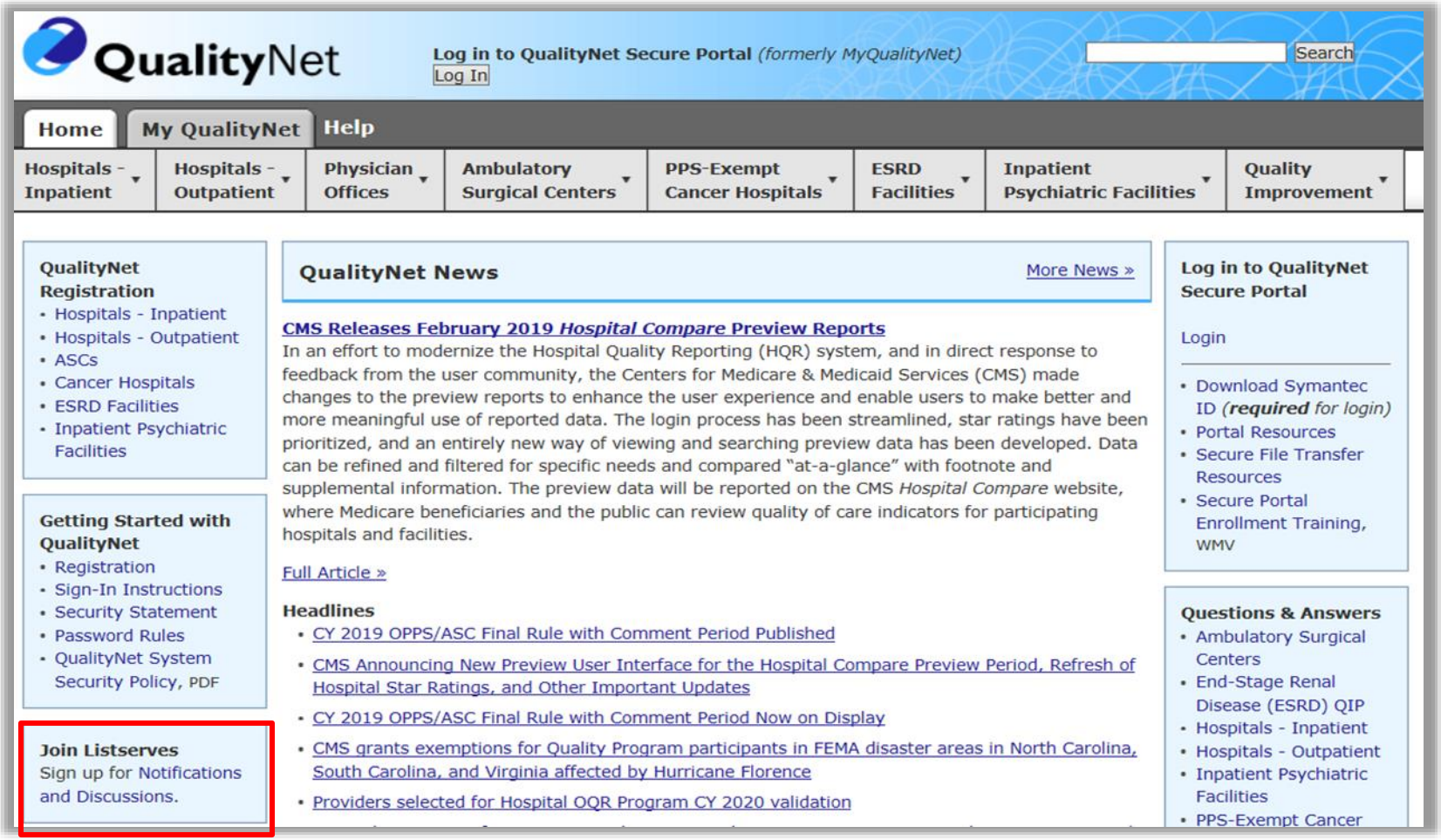
Choose Your Program



Listserve Notification



How can I find the support contractor website for program information?

From the Homepage

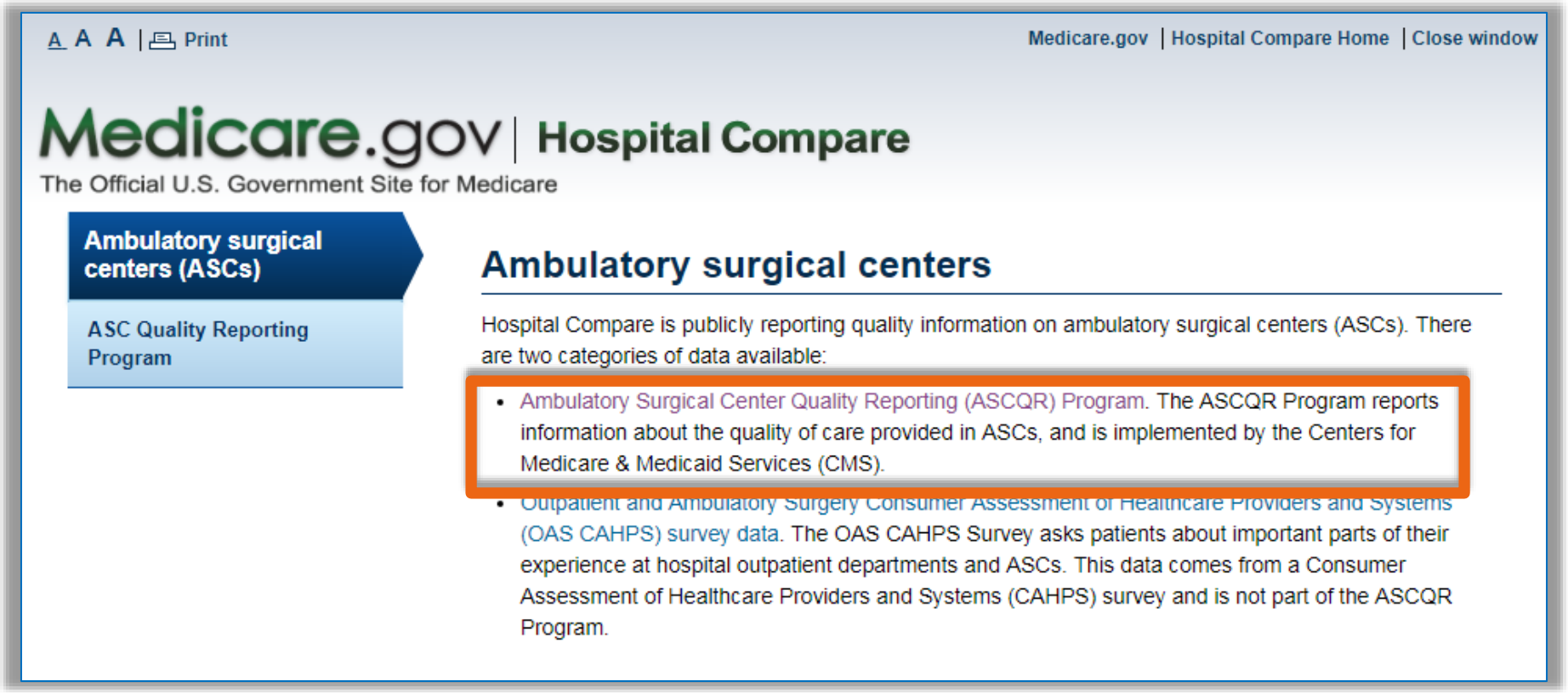
Where does my facility's data go?

Hospital Compare

Begin Your Search

https://www.medicare.gov/hospitalcompare/search.html

Select Your Program



What are the Proposed Rule and Final Rule for the ASCQR Program?

CMS Rule Making

- Proposed Rule
  - Contains changes proposed for the program
  - Released in July
  - Public comment period opens
- Final Rule
  - Released in November
  - Finalizes changes to the program

Proposed and Final Rules

- To access the Calendar Year 2019 Final Rule:
  - www.federalregister.gov
    - The ASCQR Program section begins on page 59110 of the *Federal Register*.
- To access the PDF version:
  - https://www.gpo.gov/fdsys/pkg/FR-2018-11-21/pdf/2018-24243.pdf

Removed Measures

Measure	Last Time You Report
ASC-1: Patient Burn ASC-2: Patient Fall ASC-3: Wrong Site, Wrong Side, Wrong Patient, Wrong Procedure, Wrong Implant ASC-4: All-Cause Hospital Transfer/Admission	December 31, 2018
ASC-8: Influenza Vaccination Coverage among Healthcare Personnel	No longer reported
ASC-10: Endoscopy/Polyp Surveillance: Colonoscopy Interval for Patients with a History of Adenomatous Polyps–Avoidance of Inappropriate Use	May 15, 2019

SUMMARY

Checklist

- Identify and maintain a QualityNet SA
  - Recommend at least two active SAs
- Collect data for measures to be submitted via a web-based tool (QualityNet) and submit these data by the deadline
  - Submit on or before the May 15 deadline

Upcoming Deadlines

Measures to be reported by the next submission deadline of May 15, 2019

- **Web-Based** measures, reported annually via the QualityNet Secure Portal
  - Due May 15, 2019 using the reporting period of January 1—December 31, 2018
- Data includes the measures: ASC-9, ASC-10, ASC-11 (voluntary), ASC-13, and ASC-14

Resources

- QualityNet website: www.qualitynet.org
  - Email Notifications
- Support Contractor website: www.qualityreportingcenter.com
- Have a question? Use the Questions & Answers tool: https://cms-ocsq.custhelp.com/
- Support Contractor Helpline: 866.800.8756

Questions

Continuing Education Approval

This program has been approved for 1.0 continuing education (CE) unit for the following professional boards:

- Florida Board of Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling
- Florida Board of Nursing Home Administrators
- Florida Council of Dietetics
- Florida Board of Pharmacy
- Board of Registered Nursing (Provider #16578)
  - It is your responsibility to submit this form to your accrediting body for credit.

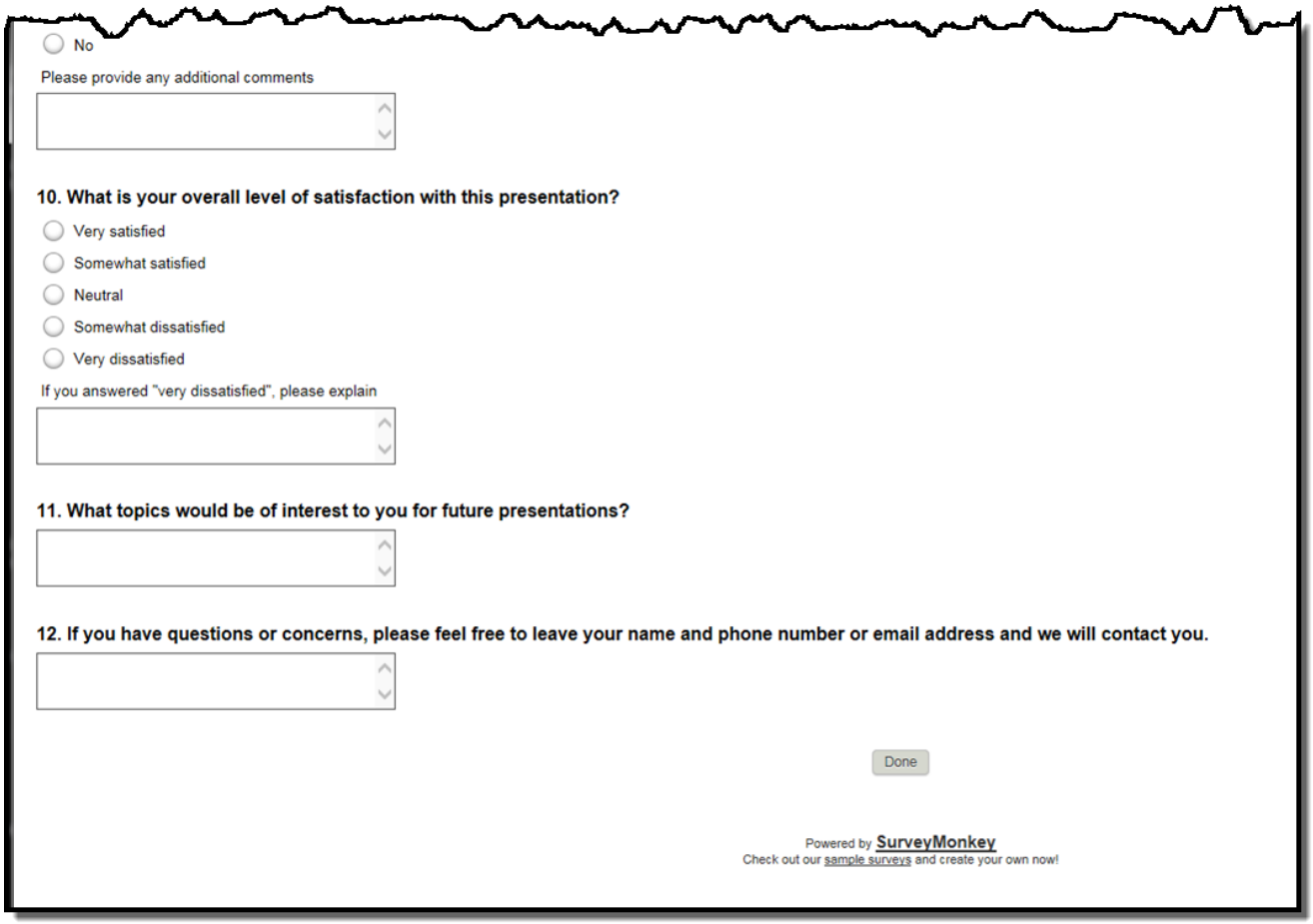
CE Credit Process

- Complete the ReadyTalk® survey that will pop up after the webinar, or wait for the survey that will be sent to all registrants within the next 48 hours.
- After completion of the survey, click “Done” at the bottom of the screen.
- Another page will open that asks you to register in HSAG’s Learning Management Center.
  - This is separate from registering for the webinar. If you have not registered at the Learning Management Center, you will **not** receive your certificate.
  - Please use your **personal** email so you can receive your certificate.
  - Healthcare facilities have firewalls that block our certificates.

CE Certificate Problems?

- If you do not immediately receive a response to the email you used to register in the Learning Management Center, a firewall is blocking the survey link.
- Please go back to the New User link and register your personal email account.
- If you continue to have problems, please contact Deb Price at dprice@hsag.com.

CE Credit Process: Survey



No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

- Very satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

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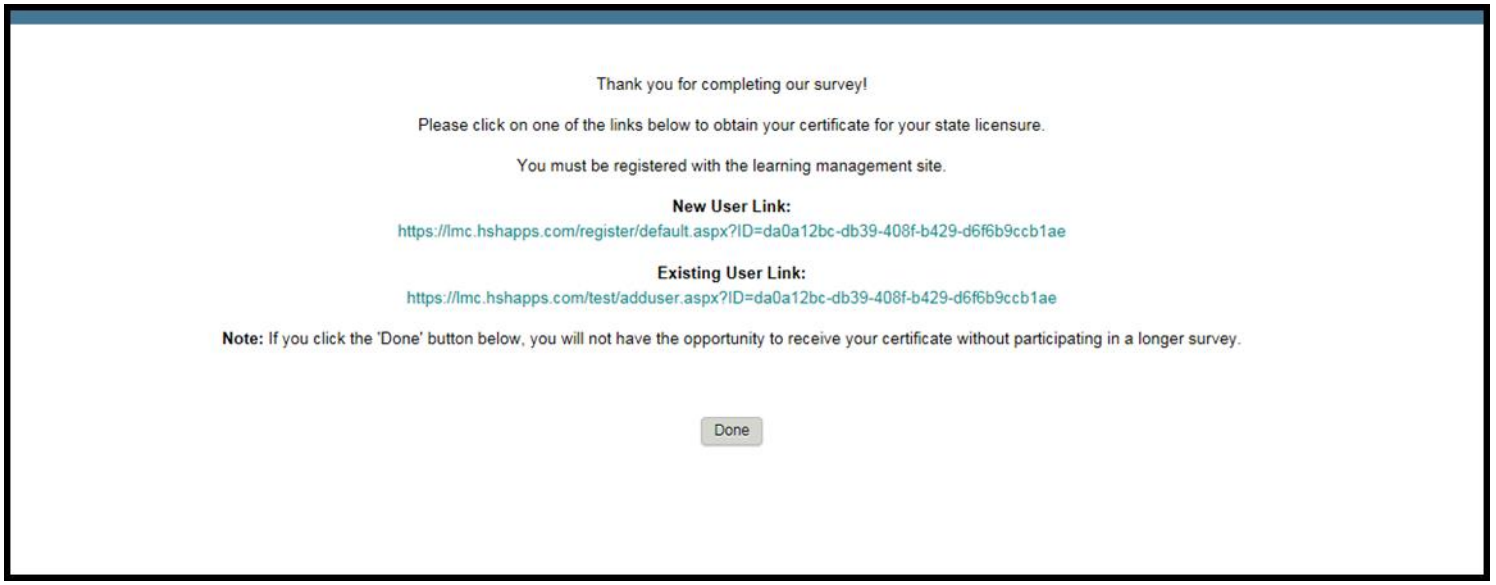
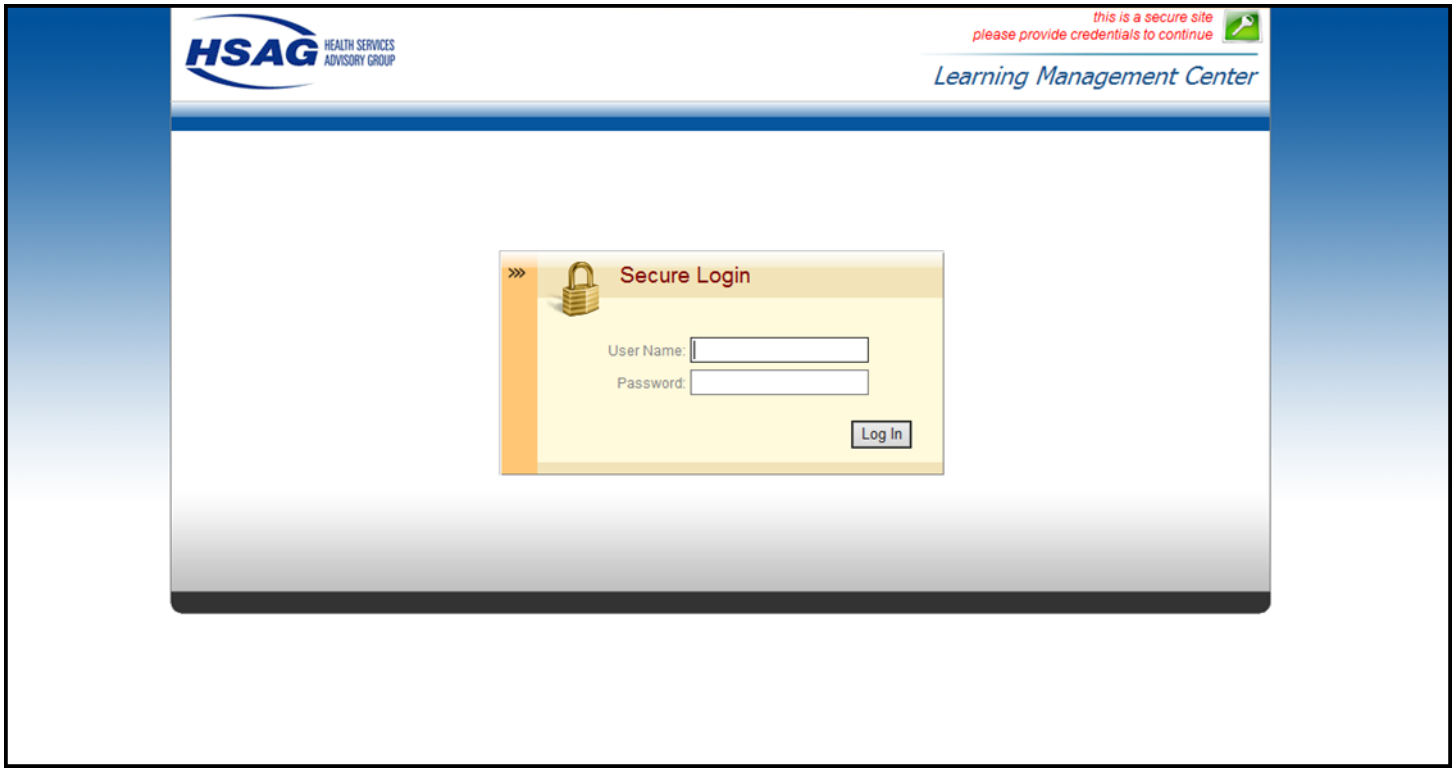
CE Credit Process



CE Credit Process: New User

CE Credit Process: Existing User



Thank You for Participating!

Please contact the Support Contractor if you have any questions:

- Submit questions online through the QualityNet Question & Answer Tool at www.qualitynet.org

Or

- Call the Support Contractor at 866.800.8756.

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