Ambulatory Surgical Center Quality Reporting Program

Support Contractor

Tools to Help You Build a Successful Reporting Program

Presentation Transcript

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Question: Are facilities required to vaccinate outside vendors?

Answer: No, for the CMS Quality Reporting Measures, facilities are not required to vaccinate anyone; employee or contract personnel. ASC-8 only requires you submit vaccination data for all Healthcare Personnel physically working in the facility for at least one day or more between October 1 and March 31.

Question: Can you have more than one user with equal reporting abilities?

Answer: Yes, ASCs may have more than one Security Administrator (SA). It is highly recommended that each organization designate at least **two** people as QualityNet Security Administrators.

Question: What is required for reporting a Monthly Plan with NHSN?

Answer: To create a Reporting Plan, you would complete the following steps after you have gained access to the NHSN secure site. 1. Access the SAMS.CDC.GOV website, then login using the SAMS Grid Card option, 2. Select **NHSN Reporting** 3. Click the second tab on the left navigation panel labeled **Reporting Plan** and then select **Add.** You must complete a Reporting Plan each year. 4. Enter a month and year for the current flu season (e.g., March 2017). 5. Click **Ok** on the pop-up window stating that "No data have been entered yet." 6. Check the box for **Influenza**

Vaccination Summary at the bottom of the page and select **Save**. Once saved, the **"**HCW Plan Created Successfully**"** notification will appear at the top of the page. You will then click on **Flu Summary** on the left navigation bar and select **Add.** Select **2016/2017**, in the **Flu Season** drop-down menu.

Question: How can we verify if we have submitted data correctly for flu?

Answer: Please go to our web site www.qualityreportingcenter.com and under the ASC menu click on **Lookup Tool**. Enter your facilities CCN or NPI and the NHSN data will display. The direct link is: http://www.qualityreportingcenter.com/asc/ccn/

Question: What is the name of the website we are talking about at this time?

Answer: This is the Support Contractor website: www.qualityreportingcenter.com.

Question: How many flu seasons are there?

Answer: The 2016/2017 flu season was from October 1, 2016-March 31, 2017. There is one flu season per reporting year. This data should be entered by the submission deadline of May 15.

Question: I submitted my ASC-8 for the 2015/16 reporting period but when I looked at my report it states it was not done. I do have the paperwork that documents my submission. What should I do?

Answer: The current reporting flu season is the 2016/2017, not the 2015/2016 flu season. If you have submitted the data for the wrong year, it will not show as completed in the 2016/2017 data. If you are not sure you have reported the correct flu season, please go to our web site www.qualityreportingcenter.com and under ASC look up tools enter your facilities CCN and the NHSN data is displayed. If you continue to have problems reporting or finding your reported data, then call the Outpatient Quality Reporting Outreach and Education Support Contractor at 866.800.8756

Question: Why don't you notify centers when SA access is terminated? It would be easy for you to mail letters or fax or email the ASC for this to avoid the complications of the termination event.

Answer: The QualityNet notifies the user by email that their SA account is pending expiration at intervals.

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Question: If that person is no longer employed, then isn't that process is insufficient?

Answer: Unfortunately, QualityNet does not have a way to track facility employment. Staff turnover is one reason why we recommend that a facility have more than one SA.

Question: Correct, but it does have a process to track expiration dates. Email is an inadequate method of communication when it is only dedicated to one person. *QualityNet* should have more communication tools to contact the center to inform them that serious issues are pending. Don't you think that would be good? There are more ways to communicate beyond email. Why are the other methods of communication not engaged?

Answer: ASCs are also notified by phone that they have been identified as not having an active SA at intervals though out the year with a primary focus the quarter prior to the deadline submission.

Question: I had attempted to get clarification on ASC- 9 and -10. There seemed to be confusion on denominator. It is my understanding it should not be any more than 96? This is not what I was told via the help line.

Answer: The denominator can be any amount over the sampling minimum. A facility may submit 100% of cases if they wish. In the Specifications Manual, it states if you have 0-900 cases you report at least 63. If you have 901 or more, you report at least 96 cases. This information can be found under the QDC *Coding & Sampling Specifications* heading, page 2-29 in the ASC Specification Manual, version 5.1. http://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FSpecsManualTemplate&cid=1228775173669

Question: Can you remind me how to get to the Quality Reporting Resource page?

Answer: Go to: www.QualityReportingCenter.com, hover over the **ASC** tab on the landing page, this will open the menu options; select the **Tools and Resources** option. The direct link to that page is: http://www.qualityreportingcenter.com/asc/resources/

Question: If we do not have any cataract or colonoscopy cases, how do we report on those? Do we put in "0" or say not applicable?

Answer: ASC-11, Cataracts-Improvement in Patients Visual Function within 90 days Following Cataract Surgery, is voluntary and does not affect your

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ASC's payment. So, leaving the submission area blank or submitting "0" for *both* the numerator and denominator is acceptable. ASC-9 and ASC-10 are *not* voluntary measures, so you must enter "0" in the submission area for this measure to be counted as complete for your QualityNet measures submitted via the web-based tool.

Question: Where does it state frequently asked questions?

Answer: Frequently Asked Questions are found in QualityNet.org. I have attached the link to this page. https://cms-ocsq.custhelp.com/app/homeasc/p/360/session/L3RpbWUvMTQ5NTA0NjQ3NC9zaWQvWFJ4anFQaW4%3D