Reference #: 2023-109-IP
From: Inpatient VIQR Support Contractor
Sent: August 7, 2023
To: Anyone subscribed to the following QualityNet list serves: Hospital Inpatient Quality Reporting (IQR) Program Notifications and HVBP Notify: Hospital Inpatient Value-Based Purchasing (HVBP) Program Notifications.

Subject: FY 2024 HRRP Hospital-Specific Report Review and Correction Period

The Hospital-Specific Report (HSR) for the fiscal year (FY) 2024 Hospital Readmissions Reduction Program (HRRP) is available via the Hospital Quality Reporting (HQR) system. The HSR contains information about payment reductions effective October 1, 2023, based on the FY 2024 performance period, which is July 1, 2019, to December 1, 2019, and July 1, 2020, to June 30, 2022. The FY 2024 Review and Correction period **begins August 8, 2023 and will end September 7, 2023**.

Accessing the HSR

You can now download the FY 2024 HRRP HSR from the HQR system.

The HQR system requires users to have a Health Care Quality Improvement System (HCQIS) Access Roles and Profile (HARP) account with access to Managed File Transfer (MFT) to log on.
Follow the steps below to access your HSR in the HQR System:

- Log into the HQR System using your HARP Account. Select **Log in**.
- Choose the authentication method. Select **Next**.
- Enter your code. Select **Next**.
- Go to the navigation menu on the left side of your screen.
- Select Program Reporting. Select Claims-Based Measures.
- Select the Release Year (e.g., select 2023 for FY 2024 HSR), Program as HRRP, and the report. **Select Export**.

If you have any issues accessing your HSR, please contact the CCSQ Service Center at QNetSupport@cms.hhs.gov or call (866) 288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. Eastern Time. For questions related to HARP registration, please visit the HARP Help webpage or contact qnetsupport@cms.hhs.gov.

Claims-Based Measure Report Video
To watch a short video on how to view your claims-based measure reports, please visit this link:

How to submit questions about an HSR

During the Review and Correction Period, hospitals <u>can</u> submit questions about the calculations of their results as reflected in their HSR and request corrections to the following calculations:

- Number of dually-eligible stays
- Dual proportion
- Peer group assignment
- Neutrality modifier
- Excess readmission ratios (ERRs)
- Peer group median ERRs
- Payment reduction percentage
- Payment adjustment factor

The Review and Correction Period enables hospitals to review their results included in their HSR and submit questions about their calculations, but hospitals <u>cannot</u> request corrections to the underlying claims data or add new claims during this period.

The Centers for Medicare & Medicaid Services (CMS) encourages hospitals to review their HSR, including discharge-level data, and submit questions about their results. If a hospital identifies potential discrepancies in the calculation of its payment reduction and component results, the hospital may request a review using the QualityNet Question and Answer Tool. Select "HRRP - Hospital Readmissions Reduction Program" from the program list and "HRRP review & correction request" as the topic. Hospitals should describe each discrepancy and include the following:

- CMS Certification Number (CCN)
- Hospital name
- Measure or component in question

Submit all requests for corrections using the QualityNet Question and Answer Tool as soon as possible and no later than **11:59 p.m. PT on September 7, 2023**.

Hospitals should not include personal identifiable information (PII) or protected health information (PHI) in their requests for corrections. The HSR contains discharge-level data protected by the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Any disclosure of PII or PHI should only be in accordance with, and to the extent permitted by, the HIPAA Privacy and Security Rules and other applicable law. When referring to the contents of the HSR, ONLY use the ID Number associated with the claim(s) in question. Do NOT send PII/PHI in your question.

Educational Webinar and Tutorial Video

On **August 17, 2023, at 2 p.m. Eastern Time (ET)**, CMS will host an educational webinar: *Overview of the FY 2024 Hospital Readmissions Reduction Program.* The webinar will provide a high-level overview of the FY 2024 HRRP and includes details on program updates, methodology, HSRs, and the Review and Correction Period. You may register for the webinar

using this link. The presentation slides and recording will be available after the presentation on the Hospital VBP Archived Events page of QualityReportingCenter.com.

Additional information

- When a hospital downloads their HSR, a user guide is included that describes the FY 2024 program, updates to the program methodology, information in the HSR, and procedures for reviewing and replicating results.

- To help hospitals replicate the results in their HSR, a Microsoft Excel replication example is available by request using the QualityNet Question and Answer Tool. Select "HRRP - Hospital Readmissions Reduction Program" from the program list and "HSR replication example" as the topic.

- More information about the FY 2024 HRRP HSRs is available on the QualityNet website (account not required) and the CMS website.