

**Reference:** 2022-21-IPF  
**From:** Inpatient VIQR Outreach and Education Support Contractor  
**Send:** May 4, 2022  
**To:** IQR, ASCQR, ERH, OQR, VBP, IPF, PCH ,and PR  
**Subject:** **Hospital Quality Reporting (HQR) System Update Impacting Use of Internet Explorer**

The Centers for Medicare & Medicaid Services (CMS) would like to announce that beginning on May 11, the HQR System will no longer support the use of Internet Explorer.

To avoid technical issues when logging into the HQR System please begin using either Google Chrome or Microsoft Edge.

As we continue to enhance the HQR system, we will keep you informed about the changes. We appreciate your patience as we work to modernize HQR.

Do not respond directly to this email. For further assistance regarding the information contained in this message, please contact the *QualityNet Service Center* at [qnetssupport@hcqis.org](mailto:qnetssupport@hcqis.org), or by calling, toll-free 866.288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. ET.