

Welcome!


- **Audio for this event is available via ReadyTalk® Internet streaming.**
- **No telephone line is required.**
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- **Limited dial-in lines are available. Please send a chat message if needed.**
- **This event is being recorded.**

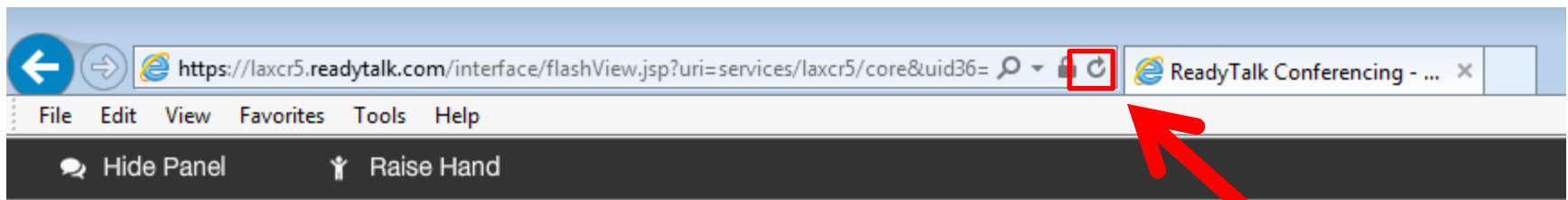


Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stop?
Click the Refresh icon
-or-
Click F5



 F5 Key
Top Row of Keyboard

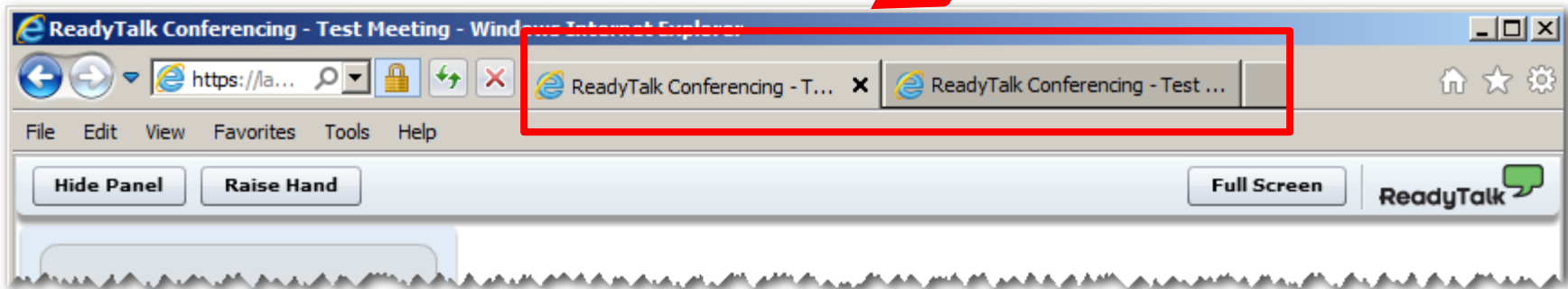


Location of Buttons

 Refresh

Troubleshooting Echo

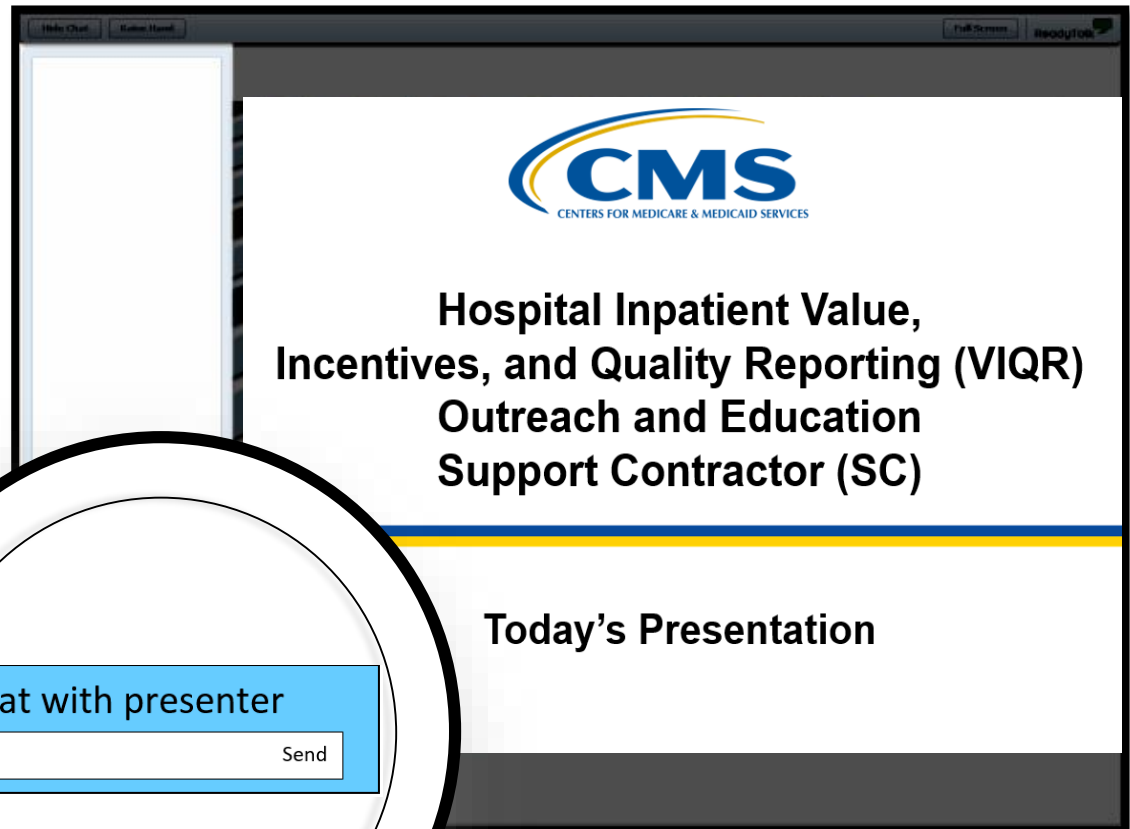
- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



Example of Two Browsers/Tabs open in Same Event

Submitting Questions

Type questions in the “Chat with presenter” section, located in the bottom-left corner of your screen.





A Closer Look at *Hospital Compare and PCH Data*

Lisa Vinson, BS, BSN, RN

Program Lead

PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program
Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor (SC)

January 30, 2019

Acronyms and Abbreviations

ACS	American College of Surgeons	HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems
CAUTI	Catheter-Associated Urinary Tract Infection	HQR	Hospital Quality Reporting
CDC	Centers for Disease Control and Prevention	HSAG	Health Services Advisory Group
CDI	<i>Clostridium difficile</i> Infection	MRSA	Methicillin-resistant <i>Staphylococcus aureus</i>
CE	continuing education	NHSN	National Healthcare Safety Network
CLABSI	Central Line-Associated Bloodstream Infection	NQF	National Quality Forum
CMS	Centers for Medicare & Medicaid Services	OCM	Oncology Care Measure
CST	Cancer-Specific Treatment	PCH	PPS-Exempt Cancer Hospital
EBRT	External Beam Radiotherapy for Bone Metastases	PCHQR	PPS-Exempt Cancer Hospital Quality Reporting
HAI	healthcare-associated infection	PPS	prospective payment system
		Q	quarter
		SC	Support Contractor
		SSI	Surgical Site Infection
		VIQR	Value, Incentives, and Quality Reporting

Purpose

This presentation will provide PCHQR Program participants with an overview of the public reporting of their data. This event will emphasize the updates that will appear on *Hospital Compare* in the February 2019 refresh.

Objectives

Upon completion of this event, participants will be able to:

- Understand the importance of the *Hospital Compare* Preview Report.
- Locate and access the PCH data on *Hospital Compare*.
- Identify updates to the PCHQR Program page of the February 2019 *Hospital Compare* refresh.

A Closer Look at *Hospital Compare* and PCH Data

***Hospital Compare* Preview Reports**

Public Reporting Preview Period

- What is the Preview Period?
 - Prior to the release of data on the *Hospital Compare* website, hospitals are given the opportunity to review their data during a 30-day Preview Period.
- Why is the Preview Report important?
 - Providers are able to conduct a thorough review of their data before the data appear publicly on *Hospital Compare*.

PCH Preview Report

- Accessible via *QualityNet Secure Portal*
 - Hospital Quality Reporting (HQR) Next Generation
- Contains measure data for the following:
 - Cancer-Specific Treatment (CST) measures
 - Oncology Care Measures (OCMs)
 - External Beam Radiotherapy for Bone Metastases (EBRT) measure
 - Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey
- Displays an aggregate for four rolling quarters

A Closer Look at *Hospital Compare* and PCH Data

Recap of HQR Next Generation User Interface

Logging In to *QualityNet*

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) Search

Log In

Home **My QualityNet** Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

QualityNet Registration

- Hospitals - Inpatient
- Hospitals - Outpatient
- ASCs
- Cancer Hospitals
- ESRD Facilities
- Inpatient Psychiatric Facilities

Getting Started with QualityNet

- Registration

QualityNet News [More News »](#)

CMS Releases February 2019 Hospital Compare Preview Reports

In an effort to modernize the Hospital Quality Reporting (HQR) system, and in direct response to feedback from the user community, the Centers for Medicare & Medicaid Services (CMS) made changes to the preview reports to enhance the user experience and enable users to make better and more meaningful use of reported data. The login process has been streamlined, star ratings have been prioritized, and an entirely new way of viewing and searching preview data has been developed. Data can be refined and filtered for specific needs and compared "at-a-glance" with footnote and supplemental information. The preview data will be reported on the CMS *Hospital Compare* website, where Medicare beneficiaries and the public can review quality of care indicators for participating hospitals and facilities.

[Full Article »](#)

Log in to QualityNet Secure Portal

Login

- Download Symantec ID (**required** for login)
- Portal Resources
- Secure File Transfer Resources
- Secure Portal Enrollment Training, WMV

Select Your Destination

CMS.gov | QualityNet


Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

Select Your QualityNet Destination

Let's Go **Cancel**

A federal government website managed by the Centers for Medicare & Medicaid Services
7500 Security Boulevard, Baltimore, MD 21244



HQR Next Generation

CMS.gov | QualityNet

Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

Select Your QualityNet Destination

- Secure File Transfer
- CMS Data Element Library
- End-Stage Renal Disease Quality Reporting System
- Ambulatory Surgical Center Quality Reporting Program
- PPS-Exempt Cancer Hospital Quality Reporting Program
- Inpatient Hospital Quality Reporting Program
- Inpatient Psychiatric Facility Quality Reporting Program
- Outpatient Hospital Quality Reporting Program
- Quality Improvement Organizations
- ~~QIES Business Intelligence Center~~
- HQR Next Generation**


Let's Go

CMS.gov | QualityNet

Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

HQR Next Generation



A federal government website managed by the Centers for Medicare & Medicaid Services
7500 Security Boulevard, Baltimore, MD 21244

QualityNet Log In Credentials

Log In to QualityNet * Required Field

Please enter your CMS User ID and password, followed by your Symantec VIP Security Code, then click Submit.

* User ID

* Password

* Security Code

CANCEL

SUBMIT

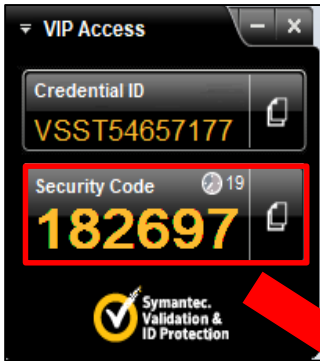
Help

Start/Complete New User Enrollment

Forgot your password?

Trouble with your Security Code?

Need to register for a QualityNet account?



Select Public Reporting

Home

New




Public Reporting

Preview of Hospital Compare data prior to public display.

Measure Data Selection #1


Star Rating **Measure Data**


Measure Data


Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon () or an asterisk (*).

Export Data

Search

Release February 2019 

Level Select 

Performance Select 

Clear Filters

+ Survey of Patients' Experience

+ Process Measures

Survey of Patients' Experience

— Survey of Patients' Experience	
HCAHPS Summary Star Rating	Q2 (2017) - Q1 (2018)
★★★★★	
Completed Surveys	100
Survey Response Rate	23%
More Stars are better.	
"For more information on HCAHPS Star Ratings and Linear Scores, please see www.hcahpsonline.org "	
*When HCAHPS scores are based on fewer than 25 completed surveys, scores WILL NOT be reported on Hospital Compare.	

Measure Data Selection #2

The screenshot shows a web application interface for selecting measure data. At the top, there are two tabs: "Star Rating" and "Measure Data", with "Measure Data" being the active tab. Below the tabs, the heading "Measure Data" is followed by a descriptive paragraph: "Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon (i) or an asterisk (*)." Below this text is an "Export Data" button. A filter bar contains a search input field, three dropdown menus labeled "Release" (set to "February 2019"), "Level" (set to "Select"), and "Performance" (set to "Select"), and a "Clear Filters" button. Below the filter bar are two expandable sections: "+ Survey of Patients' Experience" and "+ Process Measures". The "+ Process Measures" section is highlighted with a red rectangular border.

Process Measures

— Process Measures

Cancer Specific Treatment

	Numerator	Denominator
i PCH-1	16	16
i PCH-2	30	33
i PCH-3	261	271

Process Measures (continued)

Oncology Care		
	Facility Rate	Number of Patients
i PCH-14	100% *	59 *
i PCH-15	96%	132
i PCH-16	95% *	444 *
i PCH-17	100%	19
i PCH-18	100% *	2 *
External Beam Radiotherapy		
	Facility Rate	Number of Patients
i PCH-25	91%	65

A Closer Look at *Hospital Compare* and PCH Data

***Hospital Compare* and PCH Data**

About *Hospital Compare*

<https://www.medicare.gov/hospitalcompare/About/What-Is-HOS.html>

A A A | Print Medicare.gov | Hospital Compare Home | Close window

Medicare.gov | **Hospital Compare**
The Official U.S. Government Site for Medicare

About Hospital Compare

- ❖ **What is Hospital Compare?**
- What information can I get about hospitals?
- About the data
- Resources
- Help

What is Hospital Compare?

Hospital Compare has information about the **quality** of care at over 4,000 **Medicare-certified hospitals**, including over 130 Veterans Administration (VA) medical centers, across the country. You can use Hospital Compare to find hospitals and compare the quality of their care.

The information on Hospital Compare:

- Helps you make decisions about where you get your health care
- Encourages hospitals to improve the quality of care they provide

In an emergency, you should go to the nearest hospital. When you can plan ahead, discuss the information you find here with your health care provider to decide which hospital will best meet your health care needs.

Learn more in the [Guide to Choosing a Hospital](#).

Hospital Compare was created through the efforts of the [Centers for Medicare & Medicaid Services \(CMS\)](#), in collaboration with organizations representing consumers, hospitals, doctors, employers, accrediting organizations, and other federal agencies.

[Back to top](#)

Where Does the Data Come From?

- Public Reporting
 - CST, OCM, and EBRT data from Hospital Inpatient VIQR Support Contractor
 - HCAHPS data from HCAHPS Support Contractor

Current PCHQR Program Measures for Public Display

Measures	Public Reporting
<ul style="list-style-type: none"> Oncology: Plan of Care for Pain – Medical Oncology and Radiation Oncology (NQF #0383/PCH-15) HCAHPS Survey (NQF #0166/PCH-29) 	2016 and subsequent years
<ul style="list-style-type: none"> EBRT (PCH-25) 	2017 and subsequent years
<ul style="list-style-type: none"> American College of Surgeons – Centers for Disease Control and Prevent (ACS-CDC) Harmonized Procedure Specific Surgical Site Infection (SSI) Outcome Measure (currently includes SSIs following Colon Surgery and Abdominal Hysterectomy Surgery) (NQF #0735/PCH-6 and PCH-7) National Healthcare Safety Network (NHSN) Facility-wide Inpatient Hospital-onset Methicillin-resistant (MRSA) <i>Staphylococcus aureus</i> Bacteremia Outcome Measure (NQF #1716/PCH-27) NHSN Facility-wide Inpatient Hospital-onset <i>Clostridium difficile</i> Infection (CDI) Outcome Measure (NQF #1717/PCH-26) NHSN Influenza Vaccination Coverage Among Healthcare Personnel (NQF #0431/PCH-28) 	As soon as practicable
<ul style="list-style-type: none"> Catheter-Associated Urinary Tract Infection (CAUTI) (NQF #0138/PCH-5) Central-Line Associated Bloodstream Infection (CLABSI) (NQF #0139/PCH-4) 	Deferred

Hospital Compare

Refresh of PCH Data

<i>Hospital Compare Release</i>	Measures	Quarters Displayed
February 2019	<ul style="list-style-type: none"> • Colon and Breast Chemotherapy • Hormone Therapy • HCAHPS Survey • OCMs and EBRT 	Q4 2016 and Q1–Q3 2017 Q2–Q4 2016 and Q1 2017 Q2–Q4 2017 and Q1 2018 Q1–Q4 2017
April 2019	<ul style="list-style-type: none"> • Colon and Breast Chemotherapy • Hormone Therapy • HCAHPS Survey 	Q1–Q4 2017 Q3, Q4 2016 and Q1, Q2 2017 Q3, Q4 2017 and Q1, Q2 2018
July 2019	<ul style="list-style-type: none"> • Hormone Therapy • HCAHPS Survey 	Q4 2016 and Q1–Q3 2017 Q4 2017 and Q1–Q3 2018
October 2019	<ul style="list-style-type: none"> • Hormone Therapy • HCAHPS Survey 	Q1–Q4 2017 Q1–Q4 2018

A Closer Look at *Hospital Compare* and PCH Data

February 2019 Refresh

What Data Will Be Displayed?

<i>Hospital Compare Release</i>	Measures	Quarters Displayed
February 2019	<ul style="list-style-type: none">• Colon and Breast Chemotherapy• Hormone Therapy• HCAHPS Survey• OCMs and EBRT	Q4 2016 and Q1–Q3 2017 Q2–Q4 2016 and Q1 2017 Q2–Q4 2017 and Q1 2018 Q1–Q4 2017

Public Display of PCH Data

Medicare.gov | Hospital Compare
The Official U.S. Government Site for Medicare

Home | Hospital Compare Home | About Hospital Compare | About the data | Resources | Help

Home

The January refresh of Hospital Compare will move to February. Please check back for updates.

Find a hospital

A field with an asterisk (*) is required.
* Location
Example: 45802 or Lima, OH or Ohio
ZIP code or City, State or State

Hospital name (optional)
Full or Partial Hospital Name

Search

Spotlight

- Compare hospitals based on their overall star rating, which summarizes a variety of quality measures shown on Hospital Compare. [Learn more.](#)
- Get data on:
 - Department of Defense (DoD) hospitals. Updated February 2019.
 - Veterans Administration (VA) hospitals. Updated February 2019.
 - PPS-exempt cancer hospitals. Updated February 2019.

Tools and Tips

- Get information on choosing a hospital, filing a complaint, or Medicare coverage for hospital services.
- Get tips for printing hospital information.
- Find and compare other healthcare providers like doctors, hospitals, nursing homes, and more.
- Compare Medicare health and drug plans.

Additional Information

- Hospital Compare data last updated October 31, 2018. Explore and download Hospital Compare data or view a list of data updates.
- Get data from Medicare program link quality to payment.
 - Hospital Readmissions Reduction Program (HRRP) Updated December 2017
 - Hospital Value-Based Purchasing Program (HVBP) Updated December 2017
 - Hospital-Acquired Condition

Spotlight

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- ◆ Get data on:
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 - ◆ PPS-exempt cancer hospitals. Updated February 2019.

PCHQR Program Landing Page

A A A | Print

Medicare.gov | Hospital Compare Home | Close window

Medicare.gov | Hospital Compare

The Official U.S. Government Site for Medicare

PPS-Exempt Cancer
Hospital Quality
Reporting Program

Data details

PPS-Exempt Cancer Hospital Quality Reporting Program

The Social Security Amendments of 1983 exempted classified cancer hospitals from the Medicare Inpatient Prospective Payment System (IPPS). These PPS-exempt cancer hospitals were also exempted from reporting on hospital inpatient quality measures. In 2010, the Affordable Care Act required the Centers for Medicare & Medicaid Services (CMS) to establish a specialized quality reporting program for the PPS-exempt cancer hospitals. The resulting PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program measures allow consumers to compare the quality of care given at the eleven PPS-exempt cancer hospitals currently participating in the program.

The measures publicly reported under the PCHQR Program fall into the following categories:

- Cancer-Specific Treatment
- Oncology Care
- Clinical Effectiveness

Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey results are also publicly reported.

PPS-Exempt Cancer Hospital Quality Data – by facility

The tables that follow contain hospital (provider) results. You can also visit [Data.Medicare.gov](https://data.medicare.gov) to download the [PCHQR Program](#) datasets.

[View more details about these measures](#)

Socrata Table

Cancer-Specific Treatment Measures

Technical measure title	Current data collection period	
	From	Through
Adjuvant chemotherapy for colon cancer	October 1, 2016	September 30, 2017
Combination chemotherapy for breast cancer	Ocotober 1, 2016	September 30, 2017
Hormonal therapy for breast cancer	April 1, 2016	March 31, 2017

Data.Medicare.gov MENU

Cancer Treatment Measures – PPS-Exempt Cancer Hospital

PROVIDER_ID	HOSPITAL_NAME	
050146	CITY OF HOPE HELFORD CLINICAL RES	
050146	CITY OF HOPE HELFORD CLINICAL RES	
050146	CITY OF HOPE HELFORD CLINICAL RES	
050660	USC KENNETH NORRIS JR CANCER HOS	
050660	USC KENNETH NORRIS JR CANCER HOS	
050660	USC KENNETH NORRIS JR CANCER HOS	
100079	UNIV OF MIAMI HOSPITAL AND CLINICS	
100079	UNIV OF MIAMI HOSPITAL AND CLINICS-SYLVESTER C...	Short-term
100079	UNIV OF MIAMI HOSPITAL AND CLINICS-SYLVESTER C...	Short-term
100271	H LEE MOFFITT CANCER CENTER & RESEARCH INSTIT...	Short-term
100271	H LEE MOFFITT CANCER CENTER & RESEARCH INSTIT...	Short-term
100271	H LEE MOFFITT CANCER CENTER & RESEARCH INSTIT...	Short-term
220162	DANA-FARBER CANCER INSTITUTE	Short-term
220162	DANA-FARBER CANCER INSTITUTE	Short-term

Showing all rows

Powered by Socrata

Access to Data Details

A A A | Print

Medicare.gov | Hospital Compare Home | Close window

Medicare.gov | Hospital Compare

The Official U.S. Government Site for Medicare

PPS-Exempt Cancer
Hospital Quality
Reporting Program

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[View more details about these measures](#)

Data Details Page

A A A | Print Medicare.gov | Hospital Compare Home | Close window

Medicare.gov | Hospital Compare
The Official U.S. Government Site for Medicare

PPS-Exempt Cancer Hospital Quality Reporting Program

❖ Data details

Data details

Under the PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program, PPS-exempt cancer hospitals submit data to CMS on the following measures for public reporting: Cancer-Specific Treatment Measures, Oncology Care Measures, a Clinical Effectiveness Measure, and the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey.

Additional details on measure specifications for the measures described below are available via the [QualityNet PCHQR Measures page](#).

Cancer-Specific Treatment

1. **Adjuvant chemotherapy is considered or administered within 4 months (120 days) of diagnosis to patients under the age of 80 with AJCC Stage III (lymph node positive) colon cancer (NQF #0223)**

This measure evaluates whether, following surgery, chemotherapy is delivered within a specified period after a diagnosis of colon cancer. Stage III colon cancer is colon cancer that has spread outside of the colon to one or more lymph nodes. Giving chemotherapy to Stage III colon cancer patients after surgery has been shown to provide significant benefit. *Higher numbers are better.*

Numerator statement	Adjuvant chemotherapy is considered or administered within 4 months (120 days) of diagnosis.
Denominator statement	<ol style="list-style-type: none">1. Known or assumed to be the first or only cancer diagnosis2. Surgically treated3. At least one pathologically examined regional lymph node positive for cancer (AJCC Stage III)4. All or part of first course of treatment performed at the reporting facility5. Known to be alive within 4 months (120 days of diagnosis)

What's Ahead...

- CST measures
 - Colon and breast chemotherapy data
 - Last display on *Hospital Compare* will be April 2019.
 - Measures will be removed from *Hospital Compare* effective July 2019 refresh.
 - Hormone therapy data
 - Last display on *Hospital Compare* will be October 2019.
 - Measure will be removed from *Hospital Compare* effective with the January 2020 refresh.
- Anticipated PCHQR Program public reporting updates:
 - HCAHPS Survey pain question
 - Claims-based measures

Resources

- *QualityNet*
 - News Article
 - PCHQR Program [Public Reporting](#) page
 - Help Guide
 - Quick Reference Guide
 - Public Reporting [Questions and Answers Tool](#)
- ListServes

A Closer Look at *Hospital Compare* and PCH Data

Key Dates and Reminders

Important Upcoming Dates

- ***Tentative Save the Date - Outreach and Education***
 - February 28, 2019
- **Upcoming HQR Data Submission Deadlines**
 - February 15, 2019
 - Q4 2017 CST hormone data
 - Q3 2018 healthcare-associated infection (HAI) data
 - CAUTI, CLABSI, SSI, MRSA and CDI
 - April 3, 2019
 - Q4 2018 HCAHPS Survey data

Hospital Compare Key Dates

- **February 2019**

- Contains:

- 4Q 2016 through 3Q 2017 CST colon and breast data
 - 2Q 2016 through 1Q 2017 CST hormone data
 - 2Q 2017 through 1Q 2018 HCAHPS data Survey
 - 1Q 2017 through 4Q 2017 OCM data
 - 1Q 2017 through 4Q 2017 EBRT data

- Tentative *Hospital Compare* refresh: February 13, 2019

- **April 2019**

- Contains:

- 1Q 2017 through 4Q 2017 CST colon and breast data
 - 3Q 2016 through 2Q 2017 CST hormone data
 - 3Q 2017 through 2Q 2018 HCAHPS Survey data

- Tentative Preview Period: February 7–March 8, 2019

- Tentative *Hospital Compare* refresh: April 24, 2019

Accessing the *QualityNet* Questions and Answers Tool

[QualityNet Questions and Answers Tool](#)

The screenshot displays the QualityNet website interface. At the top left is the QualityNet logo. To its right is a login link: "Log in to QualityNet Secure Portal (formerly MyQualityNet)" with a "Log In" button. Further right is a search bar with the text "Search". Below the header is a navigation bar with tabs for "Home", "My QualityNet", and "Help". Underneath are dropdown menus for various facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

The main content area features a "QualityNet News" section with a "More News »" link. The primary news item is titled "CMS releases December 2017 Hospital Compare preview reports". The text below the title states: "The Centers for Medicare & Medicaid Services (CMS) is making the December 2017 Hospital Compare preview reports available on QualityNet on October 2, 2017. The preview reports are for hospitals and facilities participating in the Inpatient Quality Reporting (IQR), Outpatient Quality Reporting (OQR), Inpatient Psychiatric Facility Quality Reporting (IPFQR) and PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Programs." It further notes that reports will be available from October 2 through October 31 and encourages early access.

Below the news article is a "Headlines" section with several links, including "CMS grants exceptions for Quality Program participants in FEMA disaster areas in Puerto Rico and U.S. Virgin Islands affected by Hurricane Maria" and "CMS will not update Hospital Compare Star Ratings Data in October 2017".

On the left sidebar, there are three sections: "QualityNet Registration" (listing various facility types and QIOs), "Getting Started with QualityNet" (listing registration, sign-in instructions, security statement, password rules, and a PDF), and "Join ListServes" (signing up for notifications).

On the right sidebar, there is a "Log in to QualityNet Secure Portal" section with a "Login" link and a list of resources: "Download Symantec ID (required for login)", "Portal Resources", and "Secure File Transfer Resources". Below that is a "Questions & Answers" section with a list of facility types, where "PPS-Exempt Cancer Hospitals" is highlighted with a red box. A "Note" below states: "Note: First-time registration required". At the bottom right is a "Downloads" section.

A Closer Look at *Hospital Compare* and PCH Data

Questions

A Closer Look at *Hospital Compare* and PCH Data

Continuing Education

CE Approval

This program has been approved for Continuing Education (CE) credit for the following boards:

- **National credit**
 - Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
 - Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
 - Board of Registered Nursing
 - Board of Nursing Home Administrators
 - Board of Dietetics and Nutrition Practice Council
 - Board of Pharmacy

NOTE: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

CE Credit Process: Three Steps

1. Complete the ReadyTalk[®] survey that will pop up after the webinar.
2. Register on the HSAG Learning Management Center for the certificate.
3. Print out your certificate.



NOTE: An additional survey will be sent to all registrants within the next 48 hours.

CE Credit Process: Survey

No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

Very satisfied

Somewhat satisfied

Neutral

Somewhat dissatisfied

Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by [SurveyMonkey](#)
Check out our [sample surveys](#) and create your own now!

CE Credit Process: Certificate

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

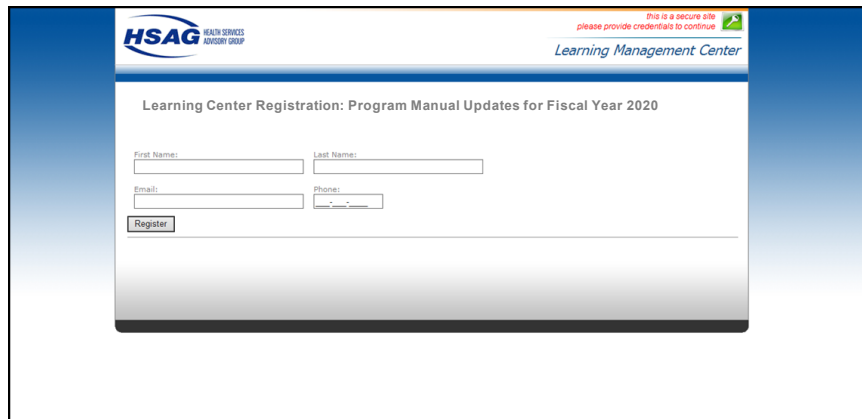
Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

Register for Credit

New User

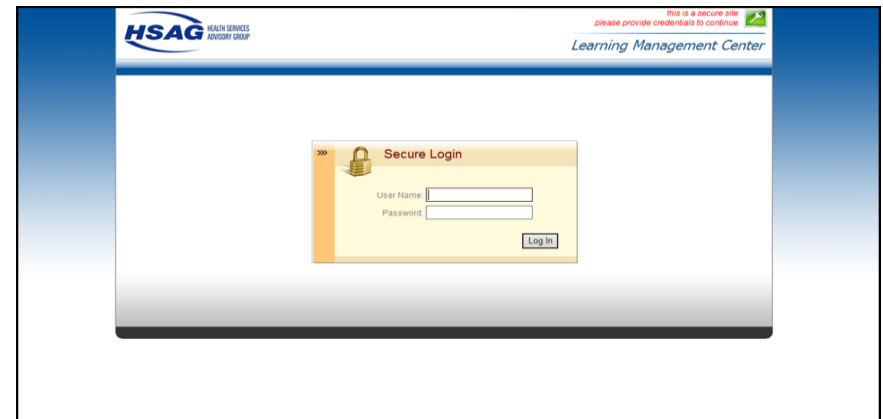
Use personal email and phone.
Go to email address and
finish process.



The screenshot shows the HSAG Learning Management Center registration page. The header includes the HSAG logo and the text "Learning Management Center". The main content area is titled "Learning Center Registration: Program Manual Updates for Fiscal Year 2020". Below the title, there are four input fields: "First Name:", "Last Name:", "Email:", and "Phone:". A "Register" button is located at the bottom left of the form area.

Existing User

Entire email is your user name.
You can reset your password.



The screenshot shows the HSAG Learning Management Center secure login page. The header includes the HSAG logo and the text "Learning Management Center". The main content area features a "Secure Login" box with a padlock icon. Inside the box, there are two input fields: "User Name:" and "Password:". A "Log In" button is located at the bottom right of the login box.

A Closer Look at *Hospital Compare* and PCH Data

Closing Remarks

Disclaimer

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