eCQM Next Generation of Hospital Quality Reporting Navigation Guide Fall 2019



Overview

In the fall of 2018, CMS began implementing updates to the Hospital Quality Reporting (HQR) system, accessible via the *QualityNet Secure Portal*, to improve the experience for program stakeholders. These new, enhanced features of the User Interface (UI) were integrated as part of the Next Generation of Hospital Quality Reporting. The scope of this document is limited to instructions for hospitals and vendors to access the upgraded electronic clinical quality measures (eCQM) UI for the 2018 reporting period and beyond for the Centers for Medicare & Medicaid Services (CMS) Hospital Inpatient Quality Reporting (IQR) and Promoting Interoperability Programs.

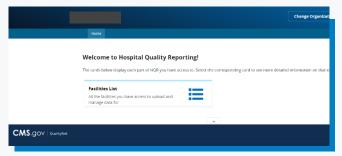
Upgraded eCQM UI - Next Generation Hospital Quality Reporting

Users are able to view eCQM data from calendar year (CY) 2018 and forward using the upgraded UI within the *QualityNet Secure Portal*. Follow the instructions below to access the upgraded eCQM UI:

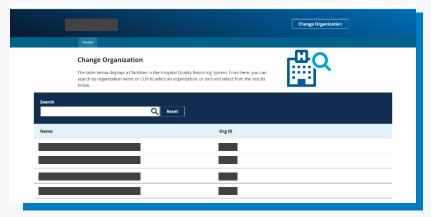
- 1. Navigate to the *QualityNet* website.
- 2. Select Log In under the *Log in to Secure Portal* header.
- 3. Select HQR Next Generation from the Select Your QualityNet Destination dashboard.



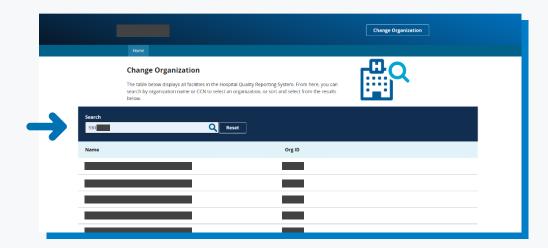
- 4. Select Let's Go.
- 5. Enter your *QualityNet* User ID, Password, and Security Code. Then, select **Submit**.
- 6. Read the Terms and Conditions statement. Then, select **I Accept** to continue.
- 7. Users are presented with the "Welcome to Hospital Quality Reporting!" home page. NOTE: Users who want to return to this home page at any time, can click the Home button at the top of the screen.
- 8. Hospitals and vendors, reporting on behalf of one hospital, will be presented with **eCQM** for selection; vendors and other users who have access and permission to submit on behalf of multiple hospitals must select **Facilities List**.



9. After selecting **Facilities List**, a new page will open that allows the user to specify a facility and view the eCQM data.



10. If the user is looking for a specific facility that is not displayed, search for a specific user-authorized organization by entering the organization name or ID (such as the CMS Certification Number).



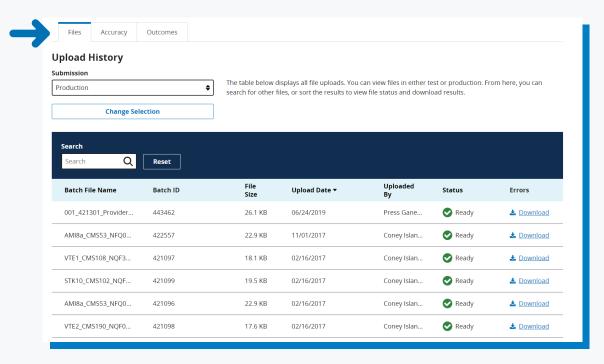
11. Select the hospital by clicking on the **name of the organization**. The page will refresh, and the data will be available to view.



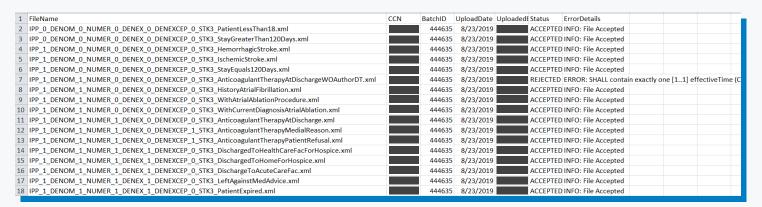
12. Upon selection of **eCQM**, the upgraded UI defaults to the Files tab where a user can view QRDA Category I file uploads for test and production submissions. The Upload History defaults to test; the user has the option to view test or production batch QRDA Category I file submissions from the drop-down menu. To view Production submissions, select **Production** from the drop-down menu and click the **Change Selection** button. The page will refresh.



13. The Files Upload History UI displays the following details for test and production file submissions: batch file name; batch ID; file size; upload date; identifies who uploaded the batch file; the status of the hospital's submission; and provides the ability to export the errors for the specified batch of QRDA Category I files. The "Ready" status indicates users are able to download the files by batch. The statuses of "Processing" and "Deleted" are also available. The "Processing" status indicates that the submitted batch of QRDA Category I files is still in progress at that moment in time. The "Deleted" status will only be displayed when the complete batch is deleted.

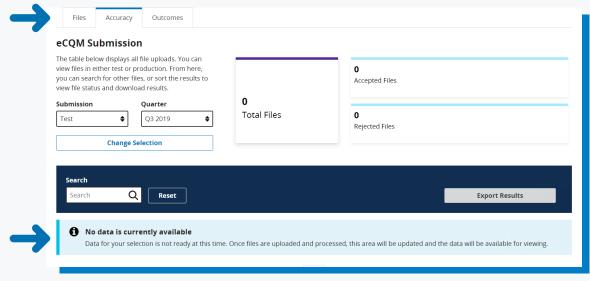


14. To export the comma separated values (CSV) file to review the errors, often referred to as conformance statements, which cause the QRDA I files to reject, click the **Download** button for the corresponding batch file name. A sample CSV file is below:

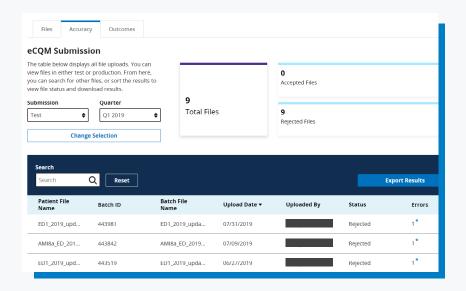


15. When a user returns to the **Files Upload History** UI and selects the **Accuracy** tab at the top of the page, additional eCQM file validation submission data are available.

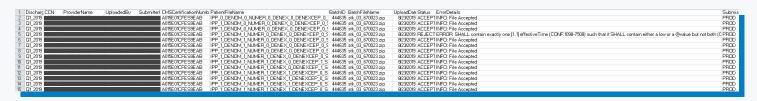
NOTE: The UI defaults to the **Test** submission type and the most current CY quarter; the user has the option to select test or production submissions in the drop-down menu. If data are not currently available for the selected submission type and quarter, a message will display indicating no data are currently available as shown below.



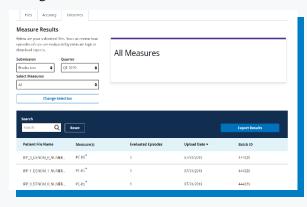
16. After selecting the **Submission** type and reporting **quarter**, click the **Change Selection** button. The UI will refresh and provide a status of all QRDA Category I patient-level files submitted for that quarter. Users are able to perform a further search for a specific patient file. For example, if a user would like to review the rejected files, select the Rejected Files button to display the QRDA Category I patient files with a "Rejected" status.

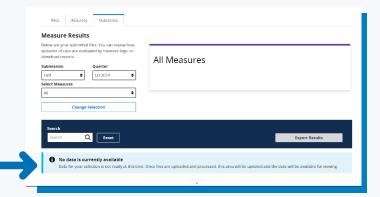


17. If a user would like to export the file processing results for further review, click the **Export Results** button to produce a CSV file. The Accuracy Page export supports the user's efforts to review accepted patient files and review errors of rejected files for revision and resubmission to the *QualityNet Secure Portal* to achieve acceptance status.

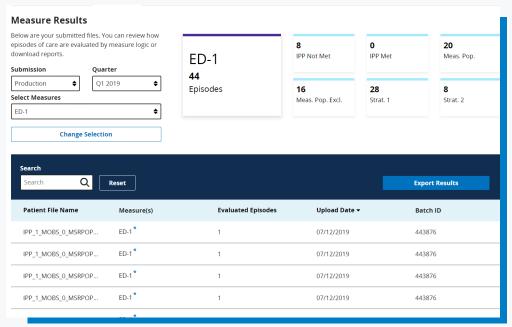


18. Selecting the Outcomes tab allows the user to view measure results for accepted QRDA Category I patient files. NOTE: The page defaults to the test submission type and the most current CY quarter; the user has the option to view test or production submissions in the drop-down box. If data are not currently available for the selected submission type and quarter, a message will display indicating no data are currently available, as shown below on the right.

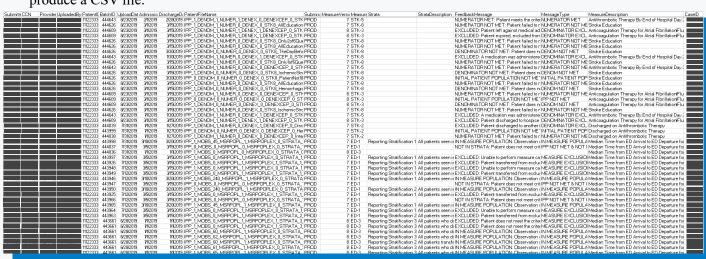




19. Choosing the **Select Measures** drop-down menu to select a specific eCQM will allow the user to sort and filter the measure outcomes even further. After a selection is made, click the **Change Selection** button. The page will refresh.



If a user would like to export the file processing results for further review, click the **Export Results** button to produce a CSV file.



Resources

Topic	Who to Contact?	How to Contact?
QualityNet Secure Portal (reports, PSVA tool, uploading data, and troubleshooting file errors) Promoting Interoperability Program and Policy (previously known as the EHR Incentive Program) (objectives, attestation and policy)	<i>QualityNet</i> Help Desk	(866) 288-2912 qnetsupport@hcqis.org
Hospital IQR Program and Policy	Hospital Inpatient Support Team	(844) 472-4477 https://cms-ip.custhelp.com/
eCQM Specifications (code sets, measure logic and measure intent) QRDA-related Questions (CMS Implementation Guide, Sample Files and Schematrons)	ONC Jira Issue Trackers	eCQM Issue Tracker https://oncprojectracking.healthit.gov/ support/projects/CQM/summary QRDA Issue Tracker https://oncprojectracking.healthit.gov/ support/projects/QRDA/summary
eCQM Data Validation	Validation Support Team	Validation@hcqis.org or https://cms-ip.custhelp.com/