# **Hospital Inpatient Quality Reporting (IQR) Program**



# **Quick Support Reference Card**

## **Inpatient Question and Answer Tool**

Need an answer right now? No time to pick up the phone or email for support? The Inpatient Question and Answer Tool is here for you. With only a few clicks, immediate answers to the most commonly asked questions are at your fingertips. Visit <a href="mailto:cmsqualitysupport.servicenowservices.com/qnet\_qa">cmsqualitysupport.servicenowservices.com/qnet\_qa</a> to browse existing questions and responses. Unable to find a response for your question? Visit <a href="mailto:cmsqualitysupport.servicenowservices.com/qnet\_qa?id=ask\_a\_question">cmsqualitysupport.servicenowservices.com/qnet\_qa?id=ask\_a\_question</a> to ask a question.



## **Phone Support**

The Hospital IQR Program team is waiting on the other end of the phone line, ready to assist you. Our experienced staff is available to help you from 8 a.m. to 8 p.m. ET, Monday through Friday. Give us a call toll free at (844) 472-4477 or (866) 800-8765. Your support center is standing by!



#### **Live Chat**

Connect with a Hospital IQR Program team member via live chat—no phone, email, or fax needed! Give it a try! Visit the <u>Inpatient Quality Reporting Center</u> and click the "Talk to Us" banner on the bottom of the screen to get started!



#### **Webinars**

Hospital IQR Program web conferences offer helpful information on key subjects from experts in CMS hospital quality reporting programs and initiatives, like the Hospital IQR Program and CMS value-based purchasing programs! Interact with CMS and program leads, ask questions, and receive data relevant to your job. Click on the <a href="Events Calendar">Events Calendar</a> link to register to attend an event! Also, you can watch past webinars under <a href="Archived Events">Archived Events</a>.



#### **Secure Fax**

When you absolutely, positively, have to send it *securely*, use the IQR secure fax line. Documents, reports, and data. Whatever you need to send to our team, the secure fax line will help ensure it is delivered quickly. To send a fax, dial (877) 789-4443.



#### Website

For up-to-date information, events, and reporting deadlines about the Hospital IQR Program, visit the Hospital IQR Program Support Center website at <a href="https://www.qualityreportingcenter.com">www.qualityreportingcenter.com</a>.



For your convenience, you can also find links to hospital outpatient and ambulatory surgical center resources. To find what you're looking for, use the search tool in the top right corner of the site.

