Welcome

- **Audio for this event is available via ReadyTalk® Internet Streaming.**
- **No telephone line is required.**
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- **Limited dial-in lines are available. Please send a chat message if needed.**
- **This event is being recorded.**

Troubleshooting Audio

Audio from computer speakers breaking up?

Audio suddenly stop?

Click Refresh icon
– or –
Press F5 key

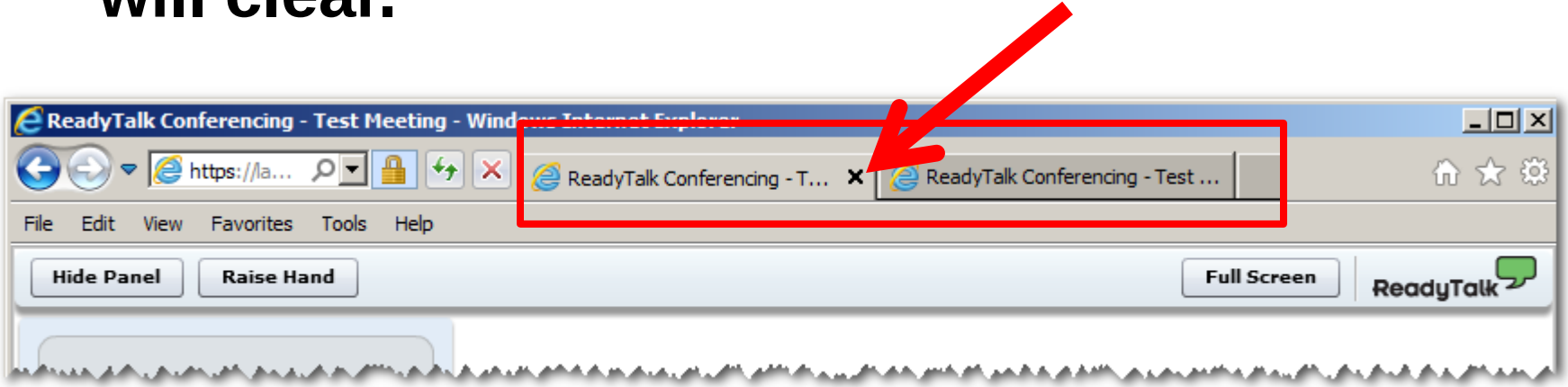
F5 Key
Top Row of Keyboard

Location of Buttons

Refresh

Troubleshooting Echo

- **Hear a bad echo on the call?**
- **Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).**
- **Close all but one browser/tab and the echo will clear.**



Example of Two Browser Tabs open in Same Event

Submitting Questions

Type questions in the "Chat with presenter" section, located in the bottom-left corner of your screen.

Navigating *Hospital Compare*

Speaker

Liana Bui, MBA, MHA

Project Coordinator, Hospital Inpatient Quality Reporting (IQR) Program
Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor (SC)

Moderator

Bethany Bunch, MSHA, BS

Lead, Hospital Value-Based Purchasing (VBP) Program
Hospital Inpatient VIQR Outreach and Education SC

December 18, 2018

Purpose

This event will provide an overview of CMS' *Hospital Compare* website, show the steps to find and compare hospitals using the website's features, and direct participants to other resources found on *Hospital Compare*.

Objectives

By the end of this presentation, participants will be able to:

- Understand the purpose of *Hospital Compare*.
- Compare hospitals side-by-side using *Hospital Compare*.
- Navigate to different *Hospital Compare* pages and resources.

Introduction to *Hospital Compare* and Public Reporting

What is *Hospital Compare*?

- *Hospital Compare* has quality and cost of care information for over 4,000 Medicare-certified hospitals.
- The information on *Hospital Compare*:
  - Helps patients make decisions about where to get their health care.
  - Encourages hospitals to improve the quality of care they provide.
- *Hospital Compare* was created through the efforts of CMS, in collaboration with organizations representing consumers, hospitals, doctors, employers, accrediting organizations, and other federal agencies.

Measures on *Hospital Compare*

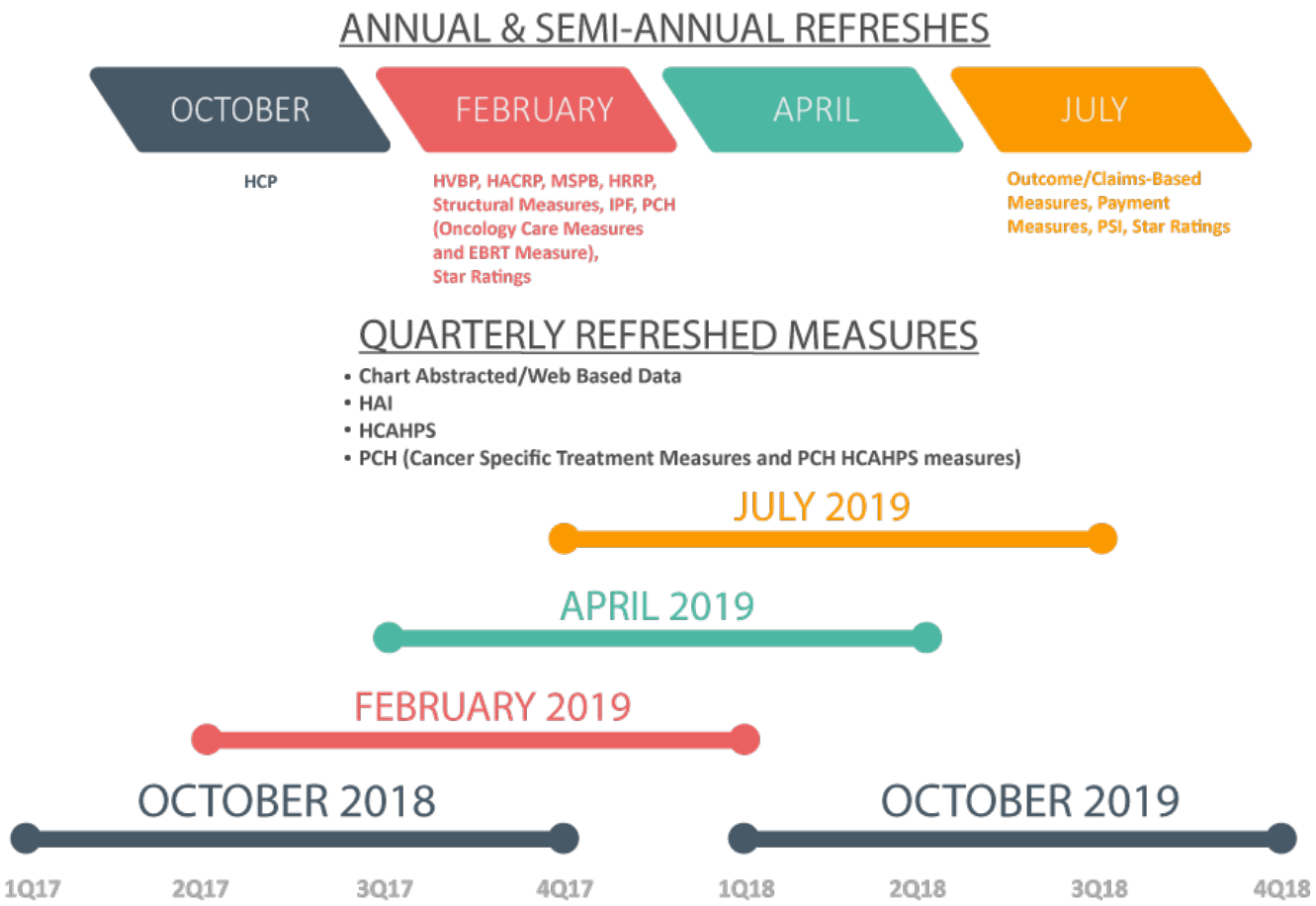
- General Information
  - Structural measures
- Survey of Patients' Experiences
  - Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey
- Timely & Effective Care
  - Sepsis care, cataract surgery outcome, colonoscopy follow-up, heart attack, emergency department (ED) throughput, preventive care, blood clot prevention and treatment, pregnancy and delivery care, and cancer care
- Complications & Deaths
  - Surgical complications, infections, 30-day mortality rates
- Unplanned Hospital Visits
  - Excess days in acute care and readmission rates
- Use of Medical Imaging
  - Outpatient imaging efficiency
- Payment & Value of Care
  - Medicare spending per beneficiary, condition or procedure payments, and condition or procedure value of care

Hospital Compare Refreshes

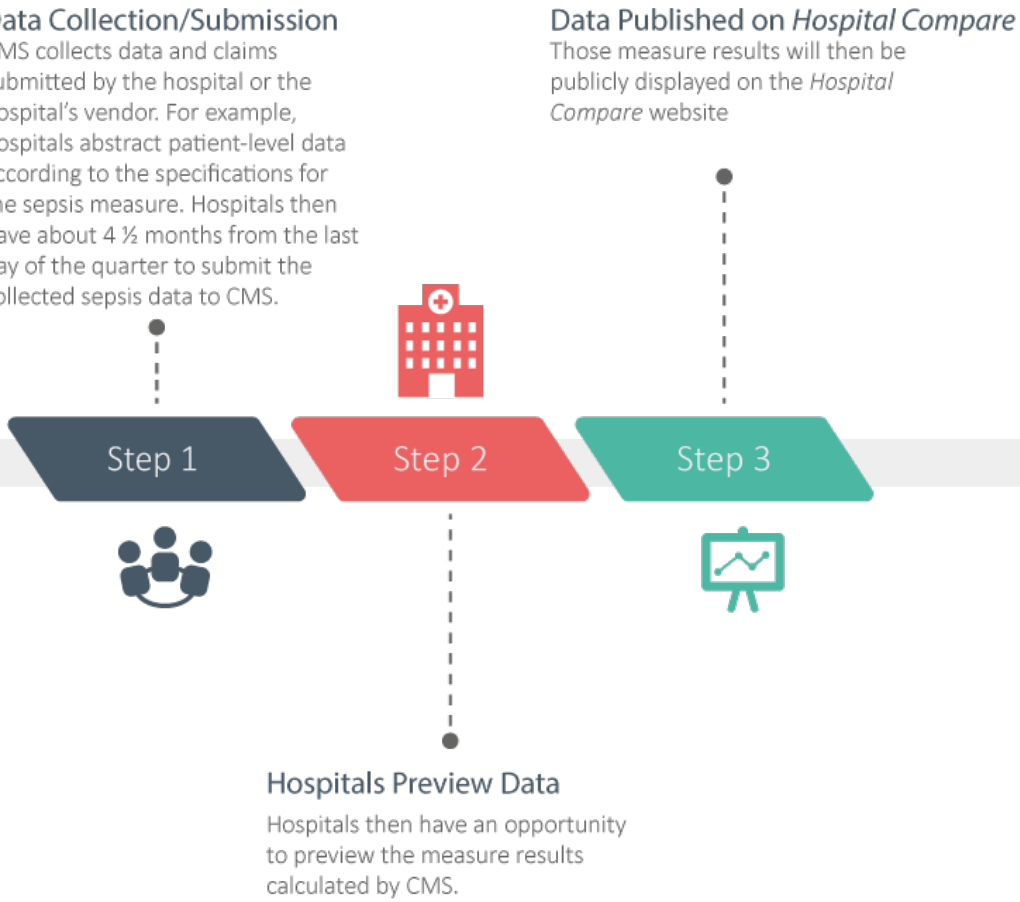
- *Hospital Compare* refreshes quarterly.
- Some measures are refreshed quarterly and others are refreshed annually.
- CMS notifies hospitals of the *Hospital Compare* refresh and provides a summary of the updated data through the applicable Program Notification ListServes.

Sign up for the ListServe notifications on *QualityNet*: https://www.qualitynet.org/dcs/ContentServer?pagename=QnetPublic/ListServe/Register.

Data Measurement Periods, Rolling Quarters, and Years



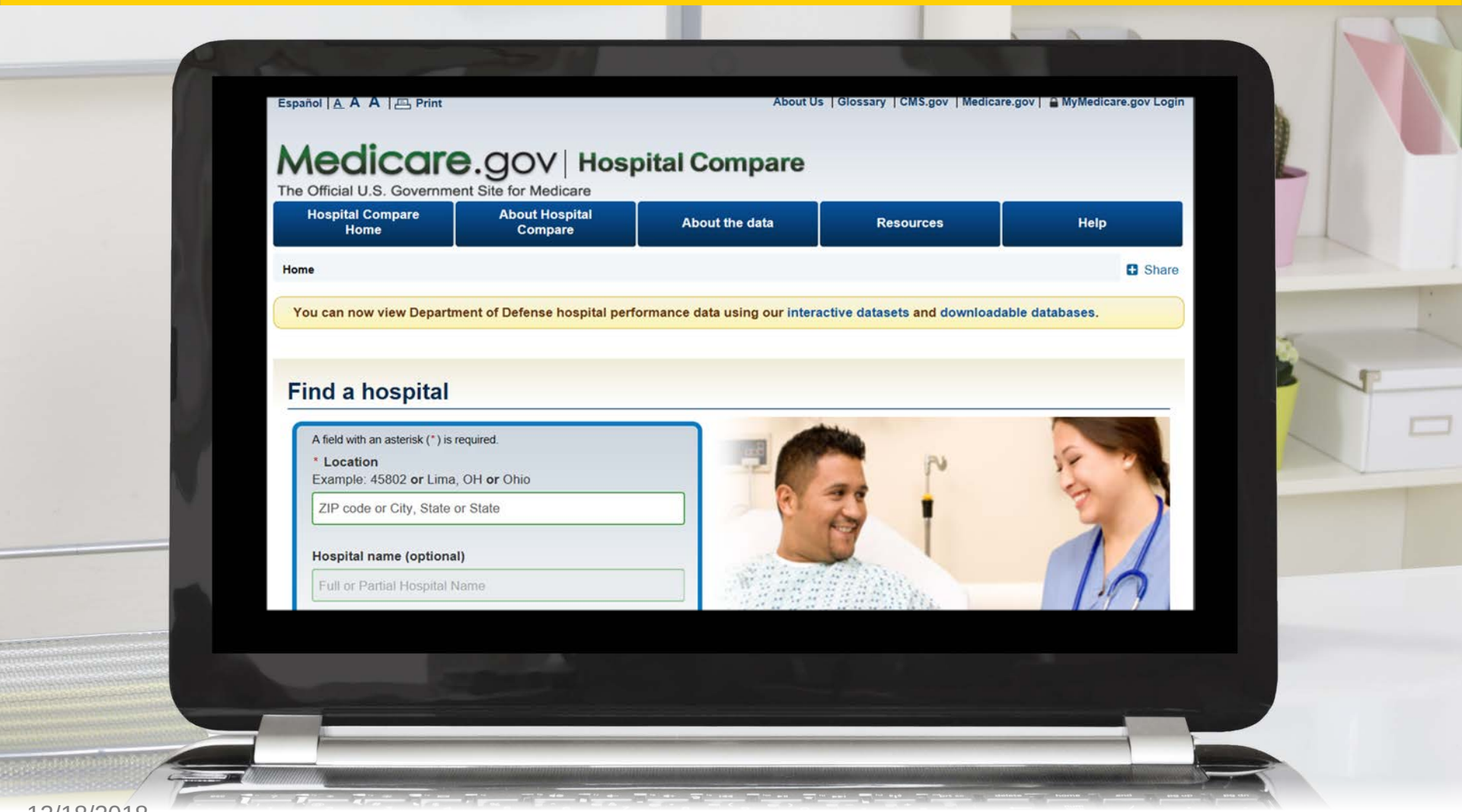
Public Reporting Process



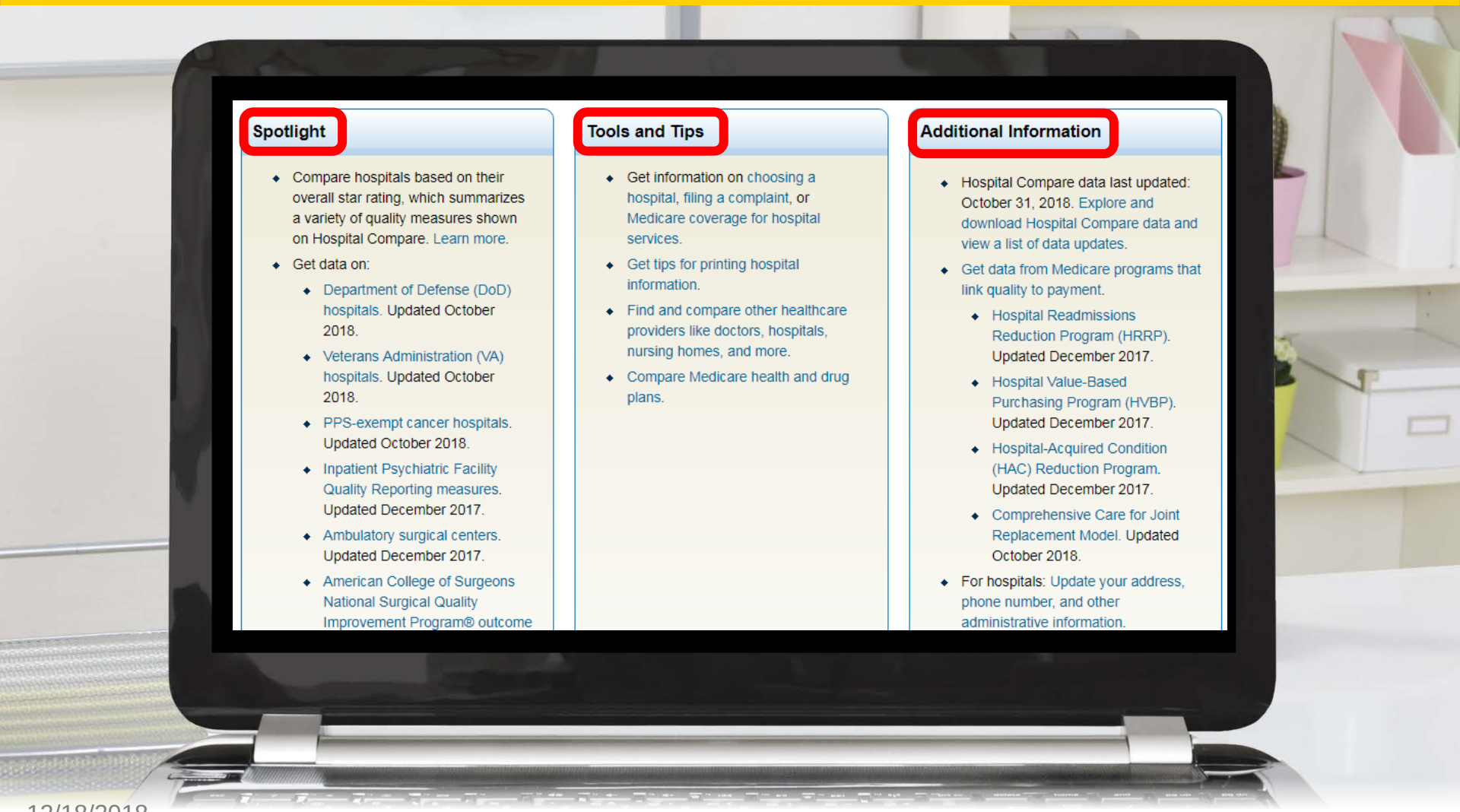
For more information on the new User Interface for previewing public reporting data, check out the *Public Reporting: Exploring the Next Generation of Preview Reports* webinar on www.qualityreportingcenter.com/inpatient/iqr/events/.

Comparing Hospitals

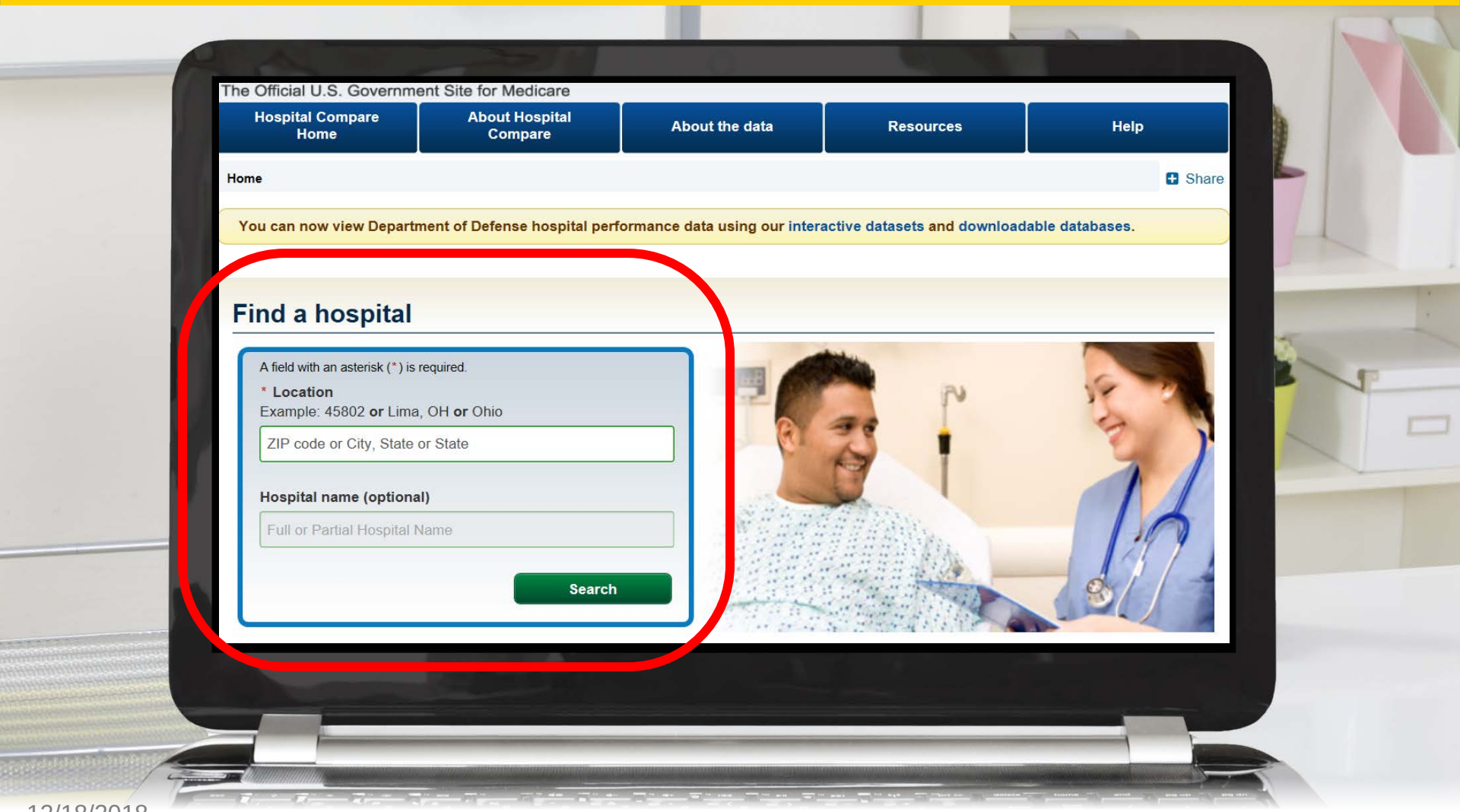
Hospital Compare



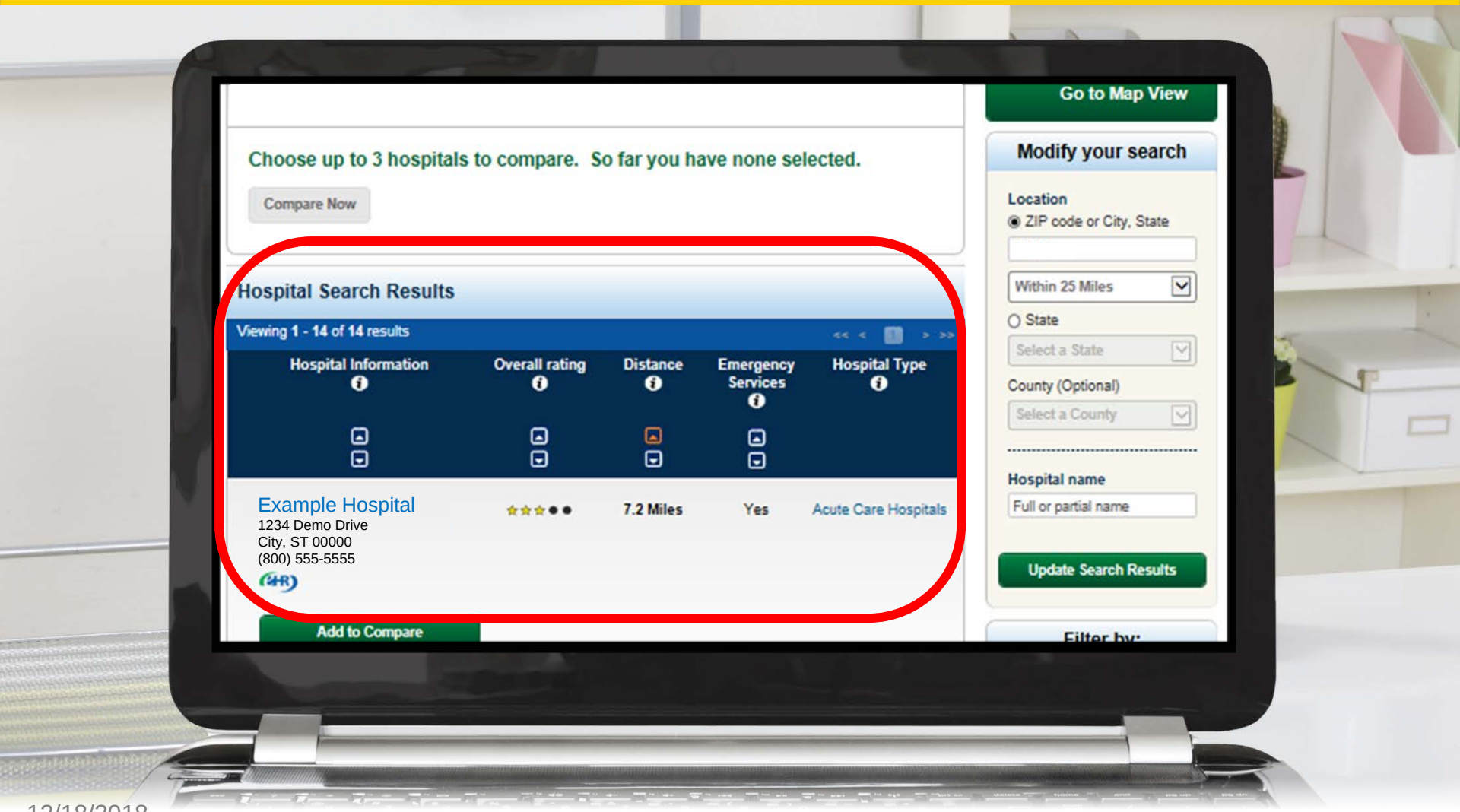
Spotlight, Tools and Tips, and Additional Information



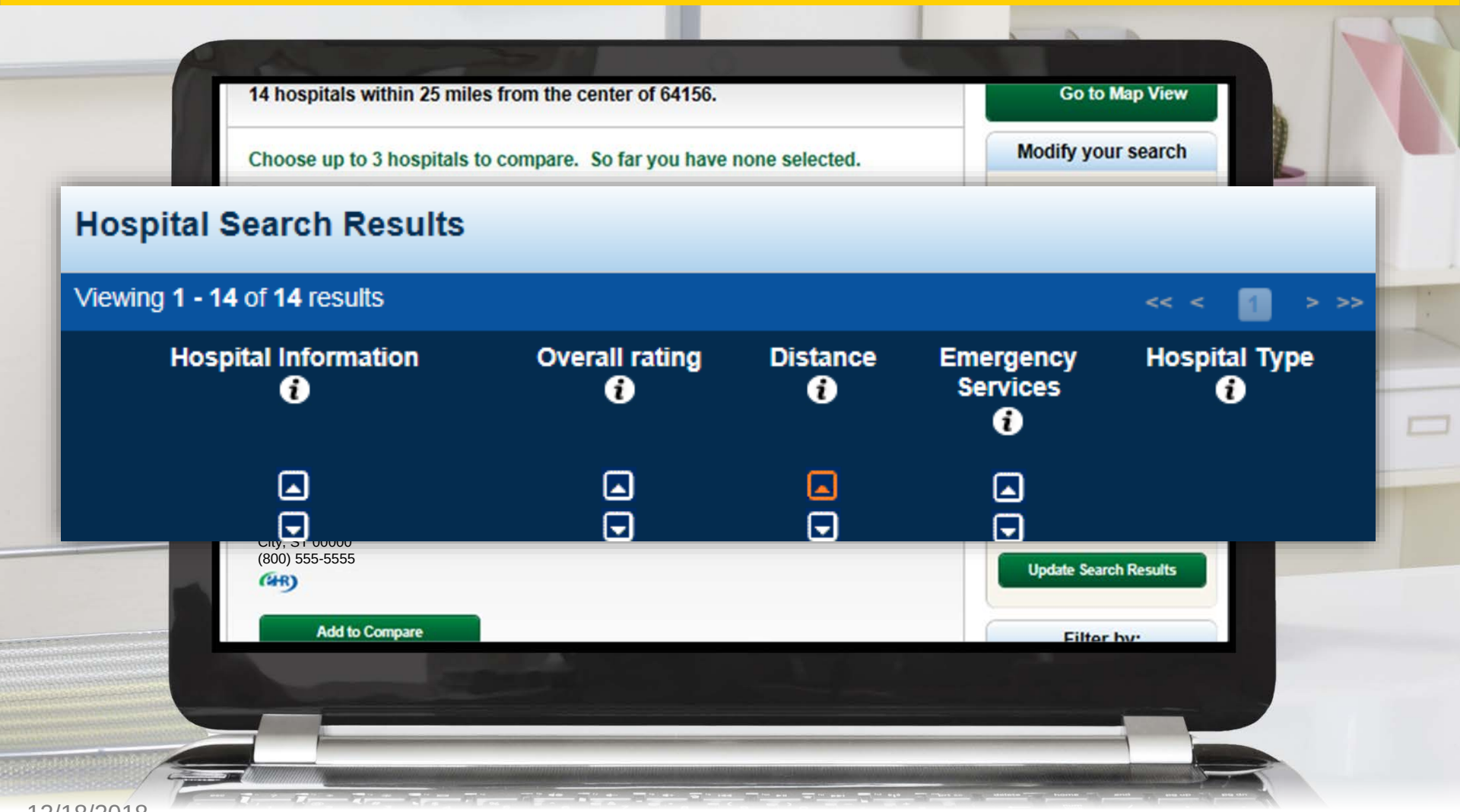
Find a Hospital



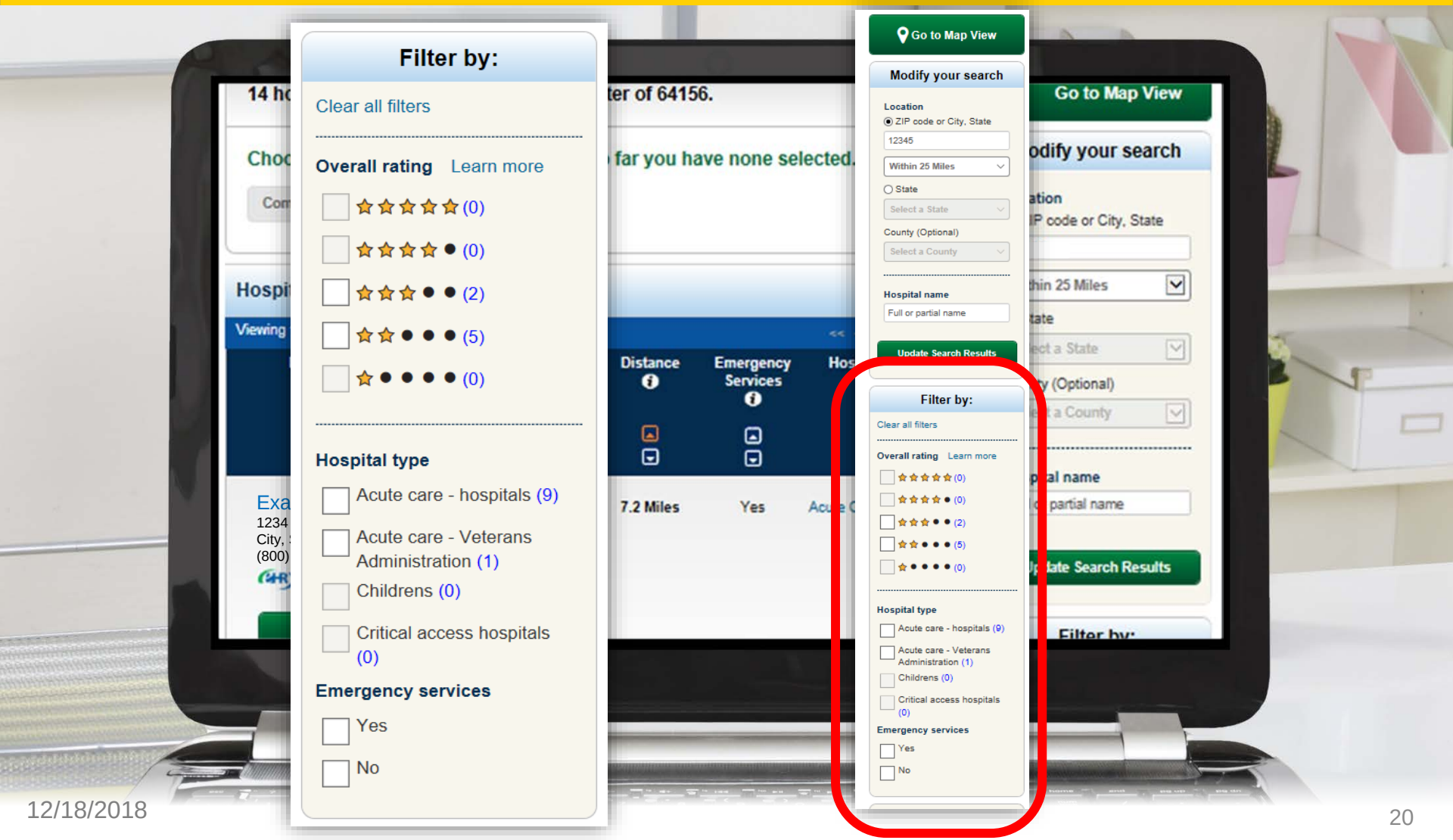
Search Results



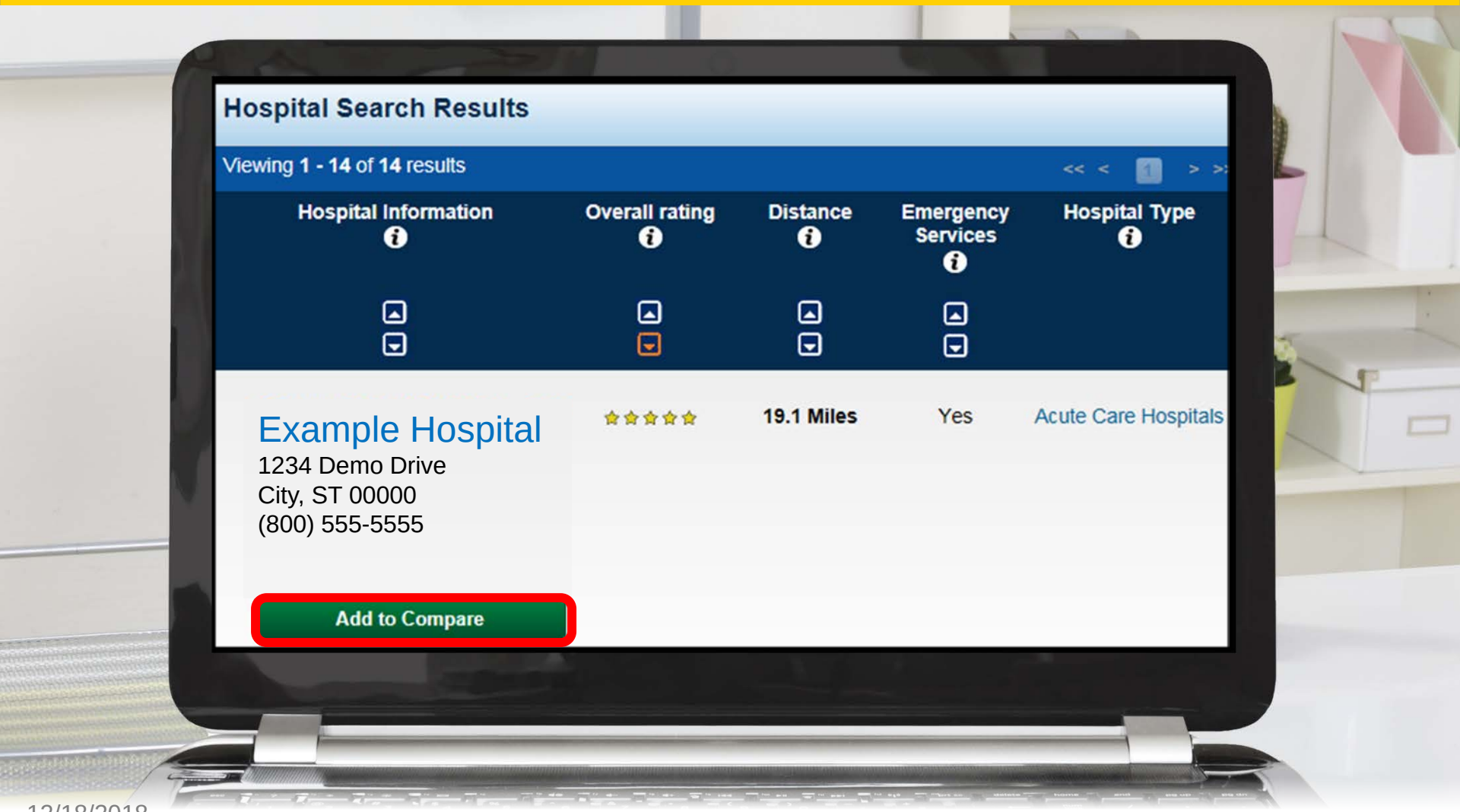
Sort Hospitals



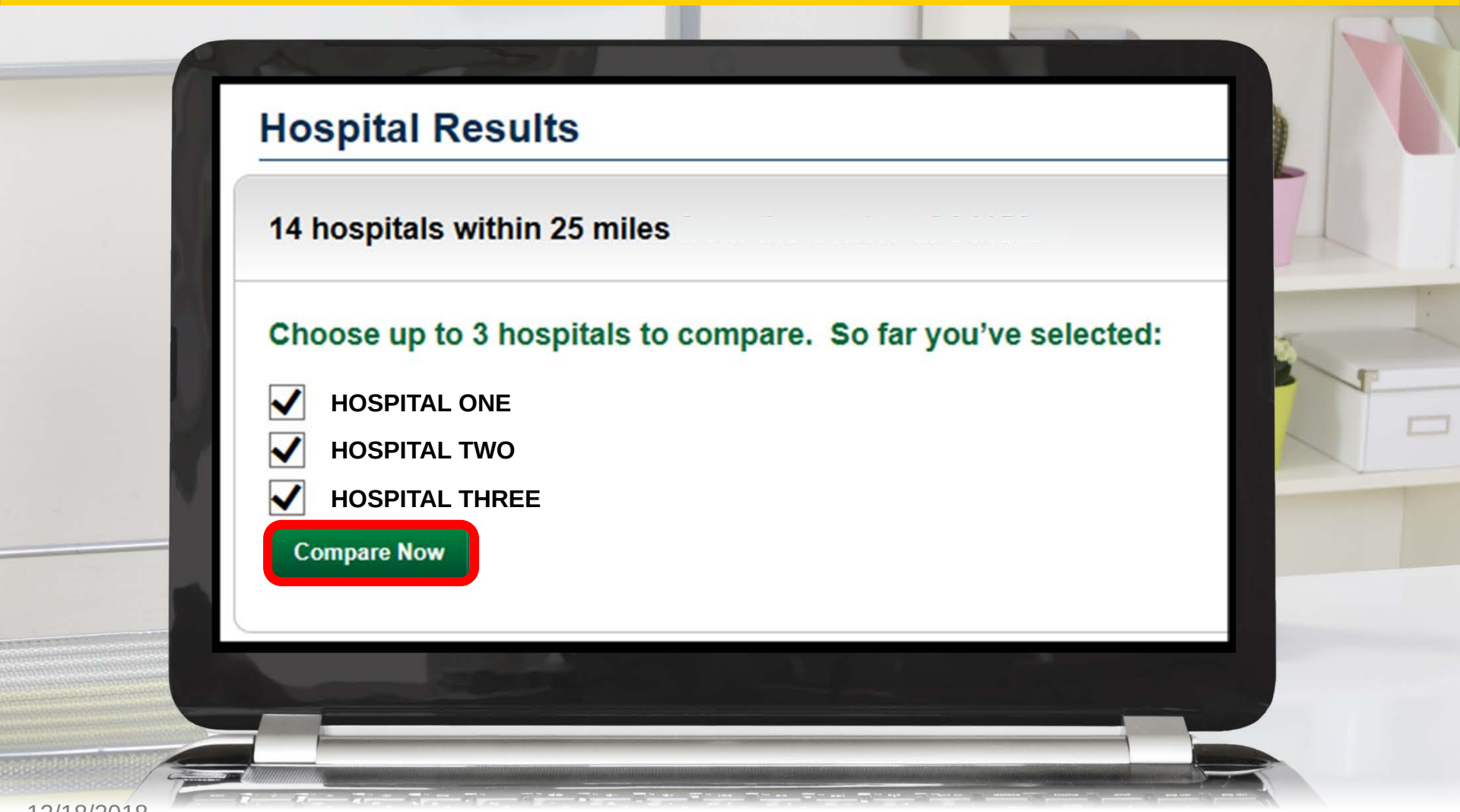
Filter Hospitals



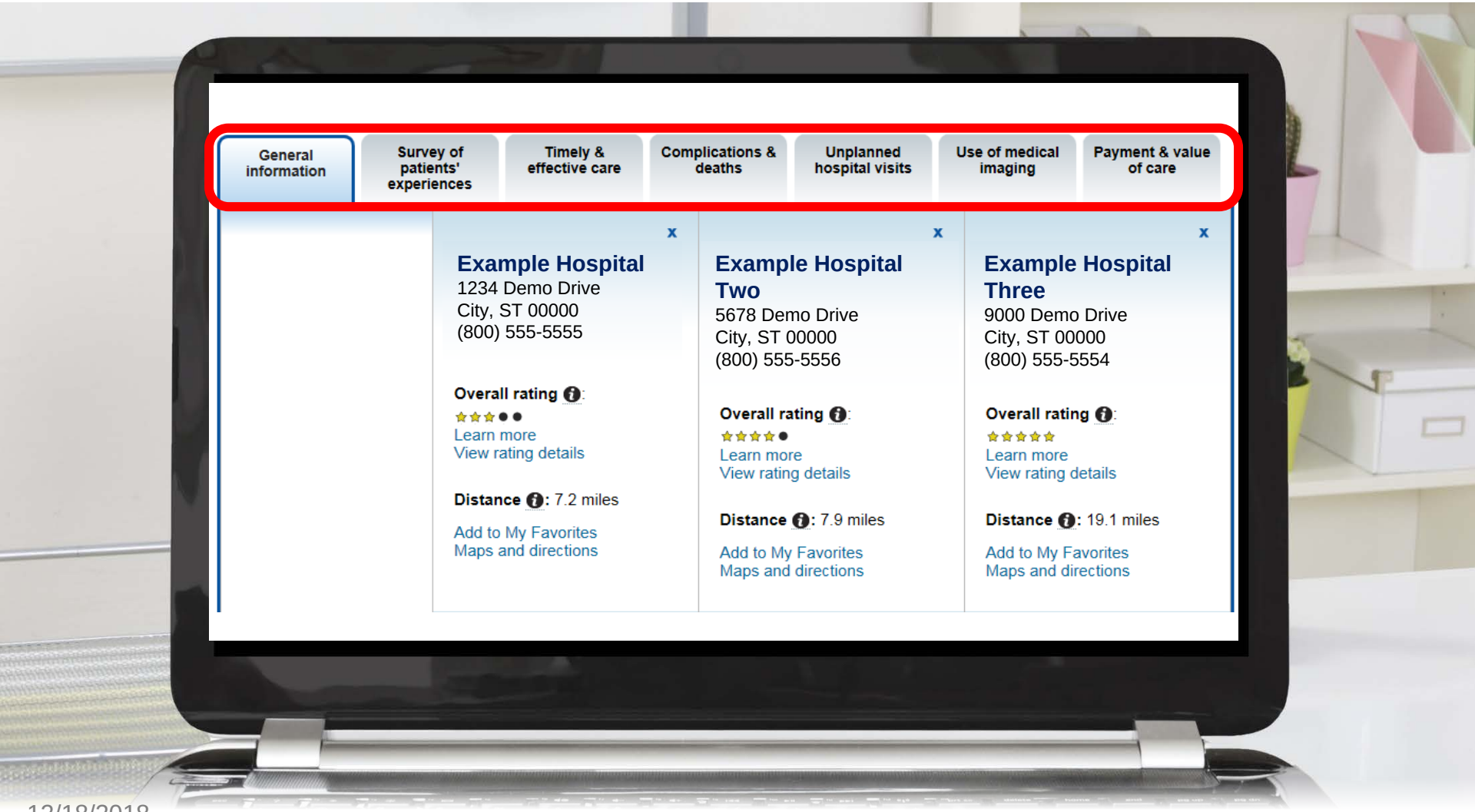
Add to Compare



Compare Now

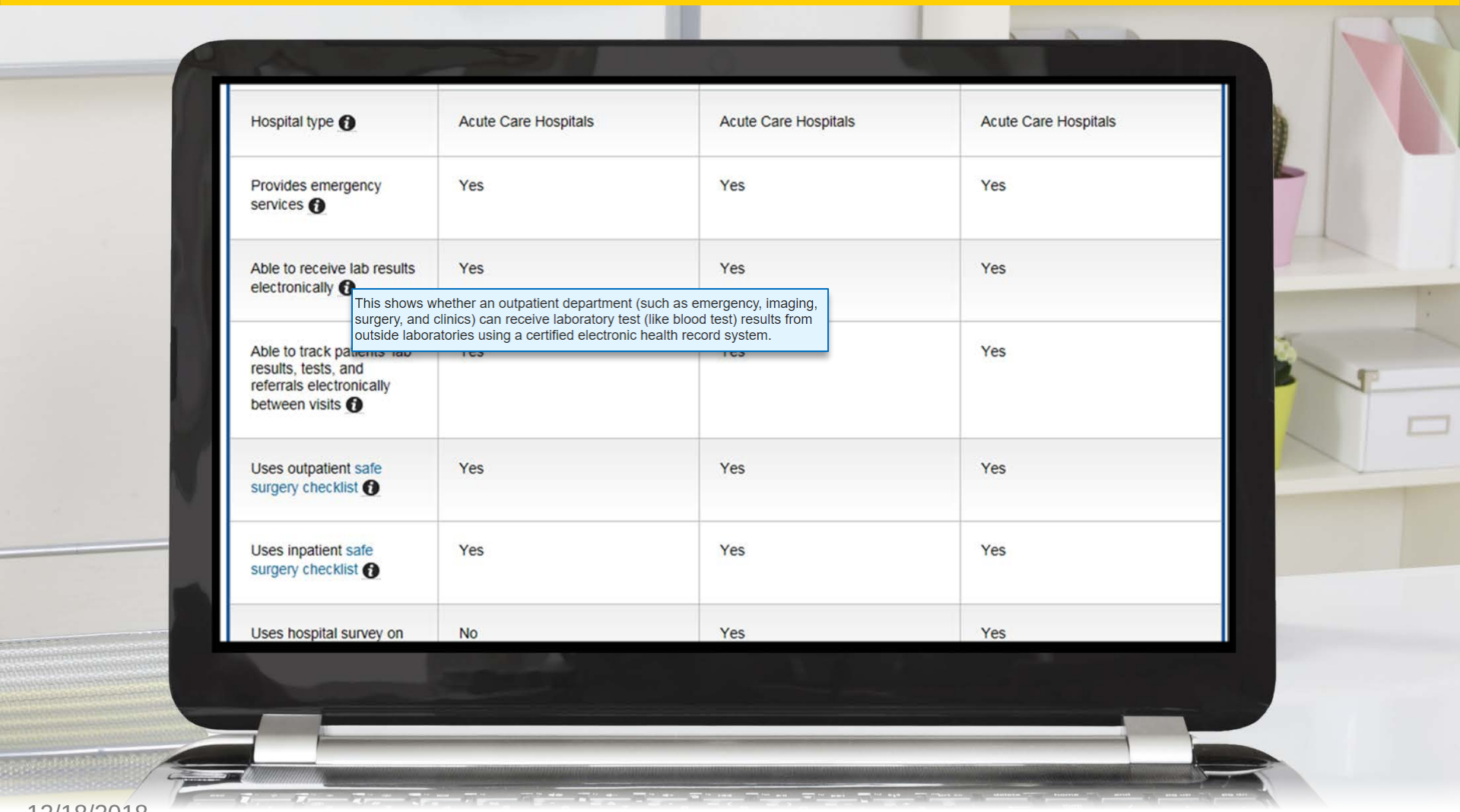

Hospital Results
14 hospitals within 25 miles
Choose up to 3 hospitals to compare. So far you've selected:
HOSPITAL ONE
HOSPITAL TWO
HOSPITAL THREE
Compare Now

Navigation Tabs



Comparing Hospitals

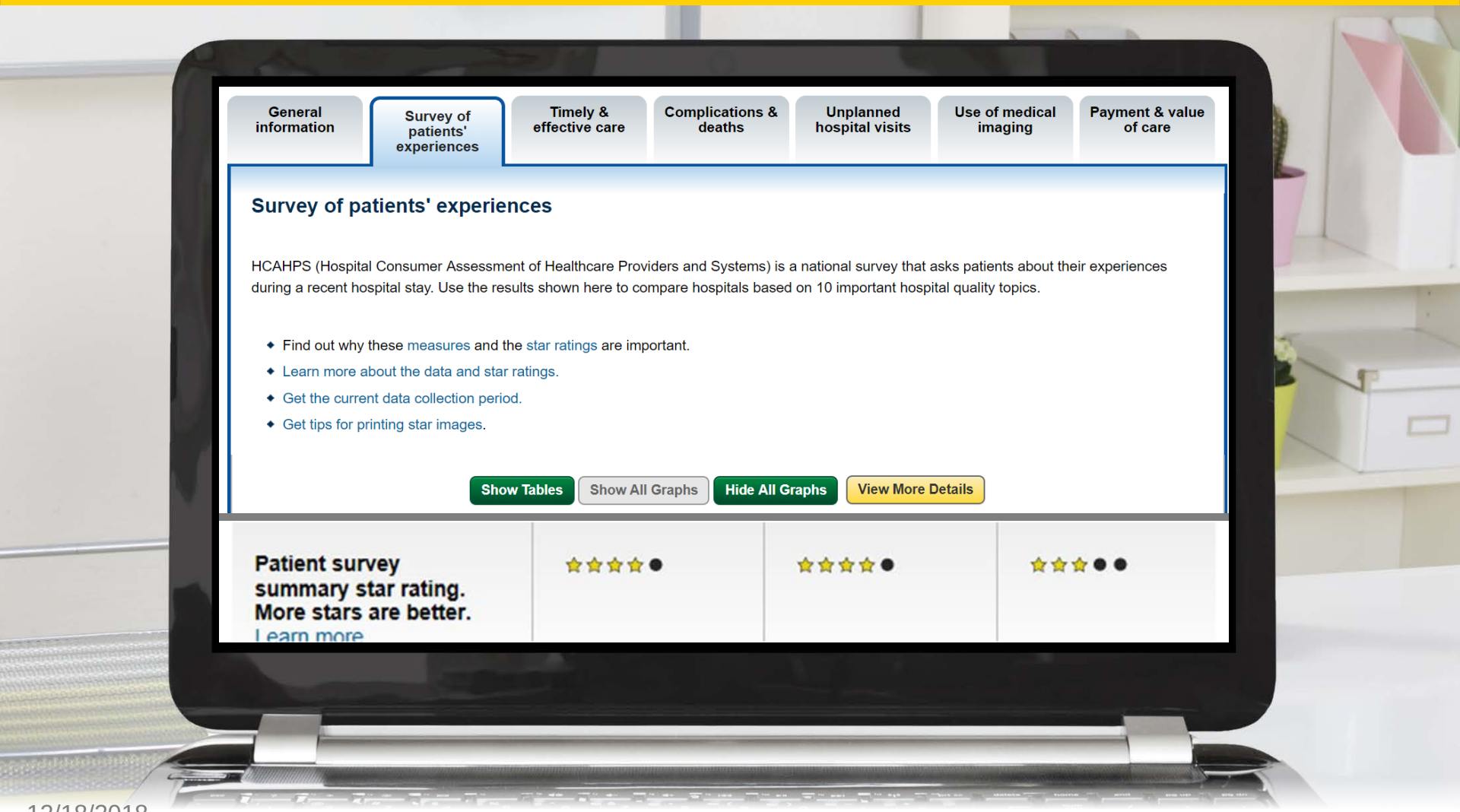
General Information



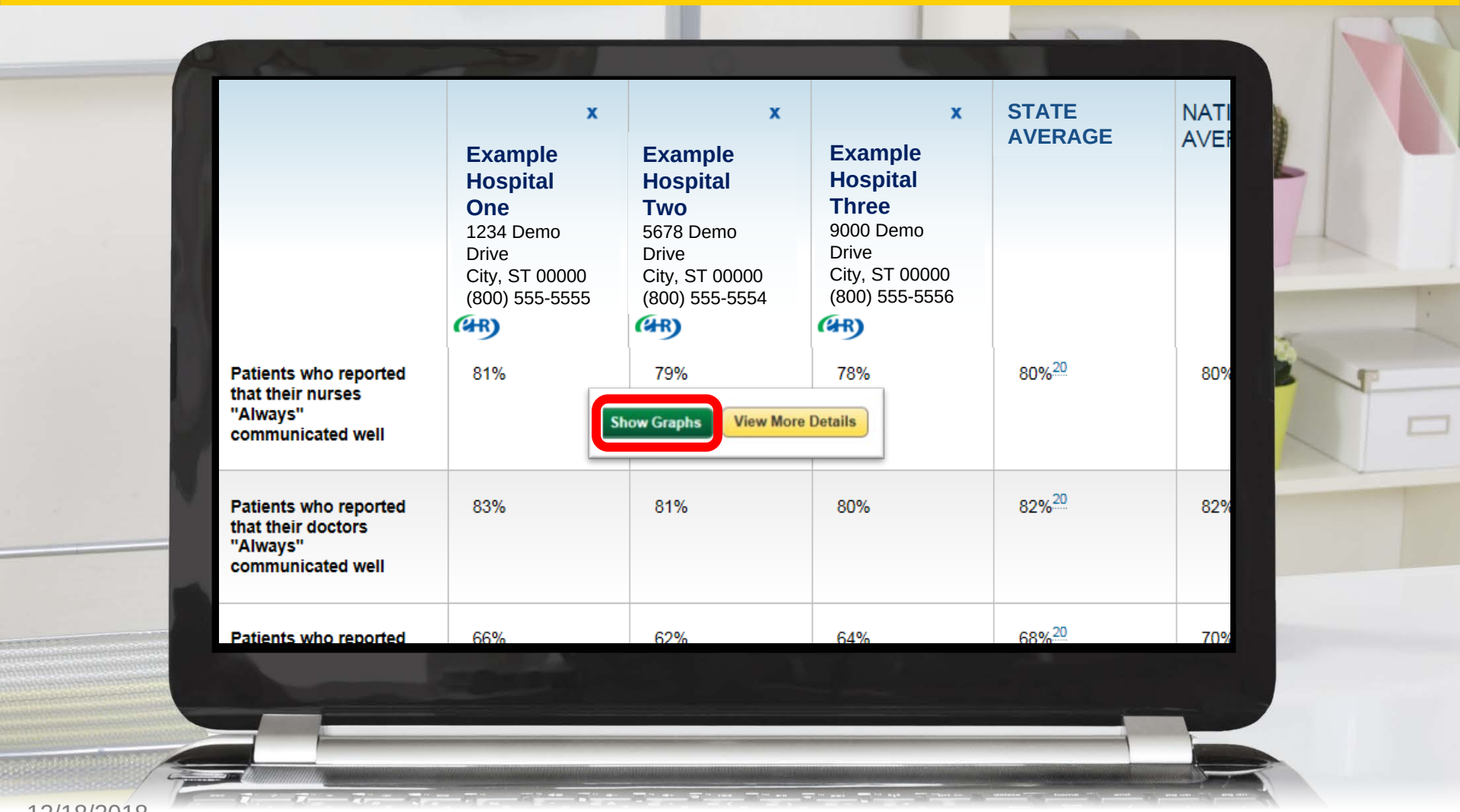
Hospital type	Acute Care Hospitals	Acute Care Hospitals	Acute Care Hospitals
Provides emergency services	Yes	Yes	Yes
Able to receive lab results electronically	Yes	Yes	Yes
Able to track patients' lab results, tests, and referrals electronically between visits			Yes
Uses outpatient safe surgery checklist	Yes	Yes	Yes
Uses inpatient safe surgery checklist	Yes	Yes	Yes
Uses hospital survey on	No	Yes	Yes

This shows whether an outpatient department (such as emergency, imaging, surgery, and clinics) can receive laboratory test (like blood test) results from outside laboratories using a certified electronic health record system.

Survey of Patients' Experiences

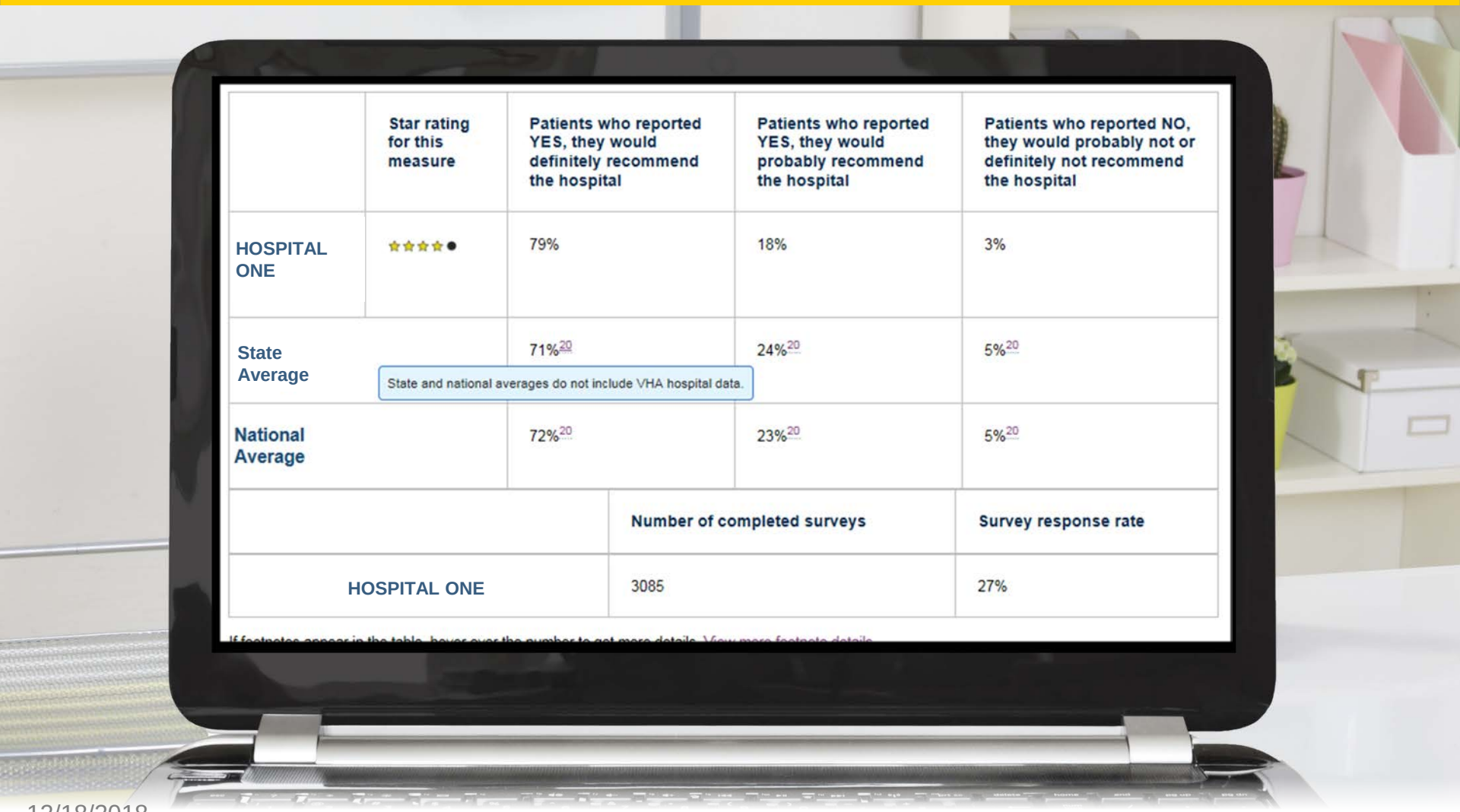


Survey of Patients' Experiences



Survey of Patients' Experiences: Show Graphs

Survey of Patients' Experiences: View More Details



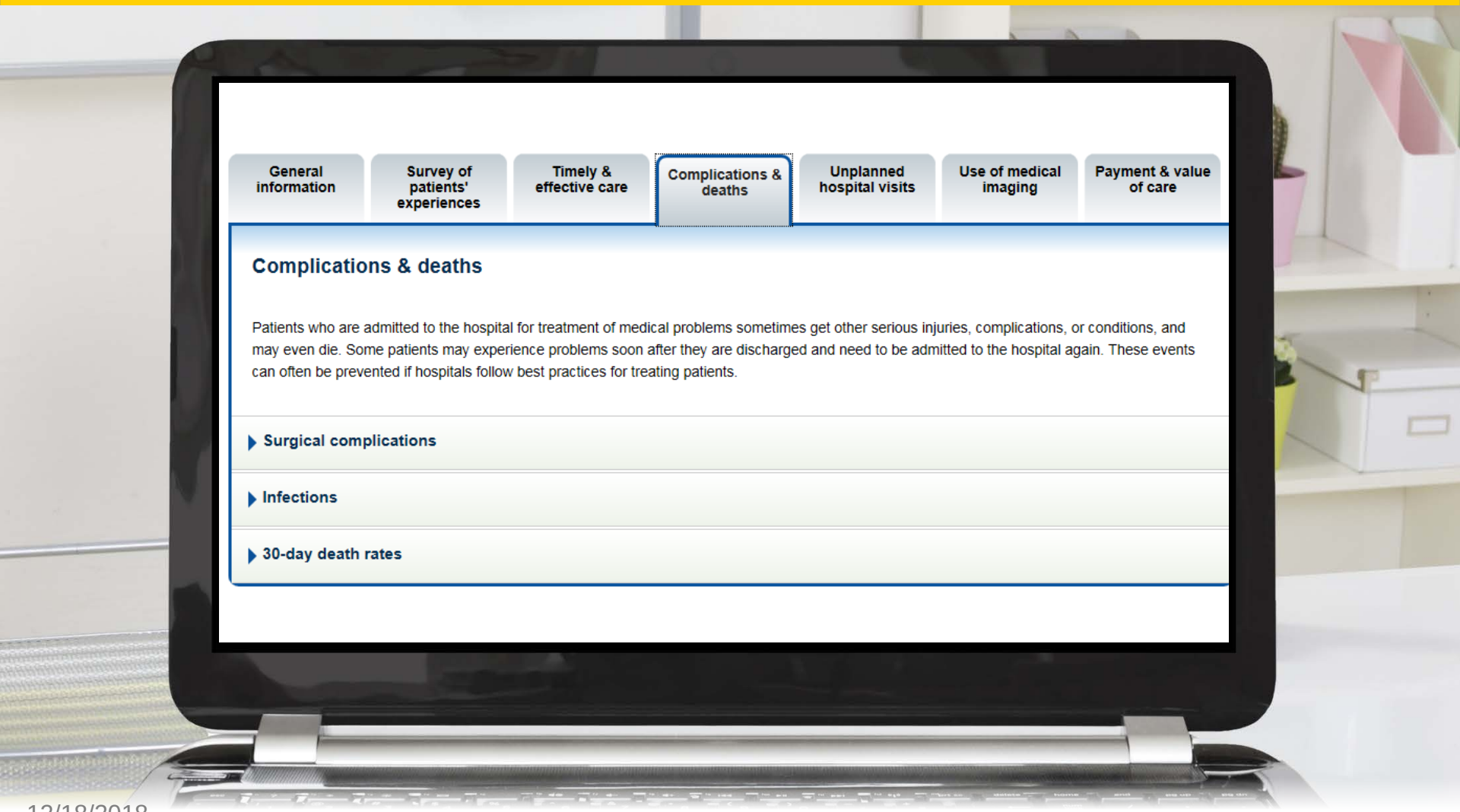
	Star rating for this measure	Patients who reported YES, they would definitely recommend the hospital	Patients who reported YES, they would probably recommend the hospital	Patients who reported NO, they would probably not or definitely not recommend the hospital
HOSPITAL ONE	★★★★●	79%	18%	3%
State Average		71%[20]	24%[20]	5%[20]
National Average		72%[20]	23%[20]	5%[20]

State and national averages do not include VHA hospital data.

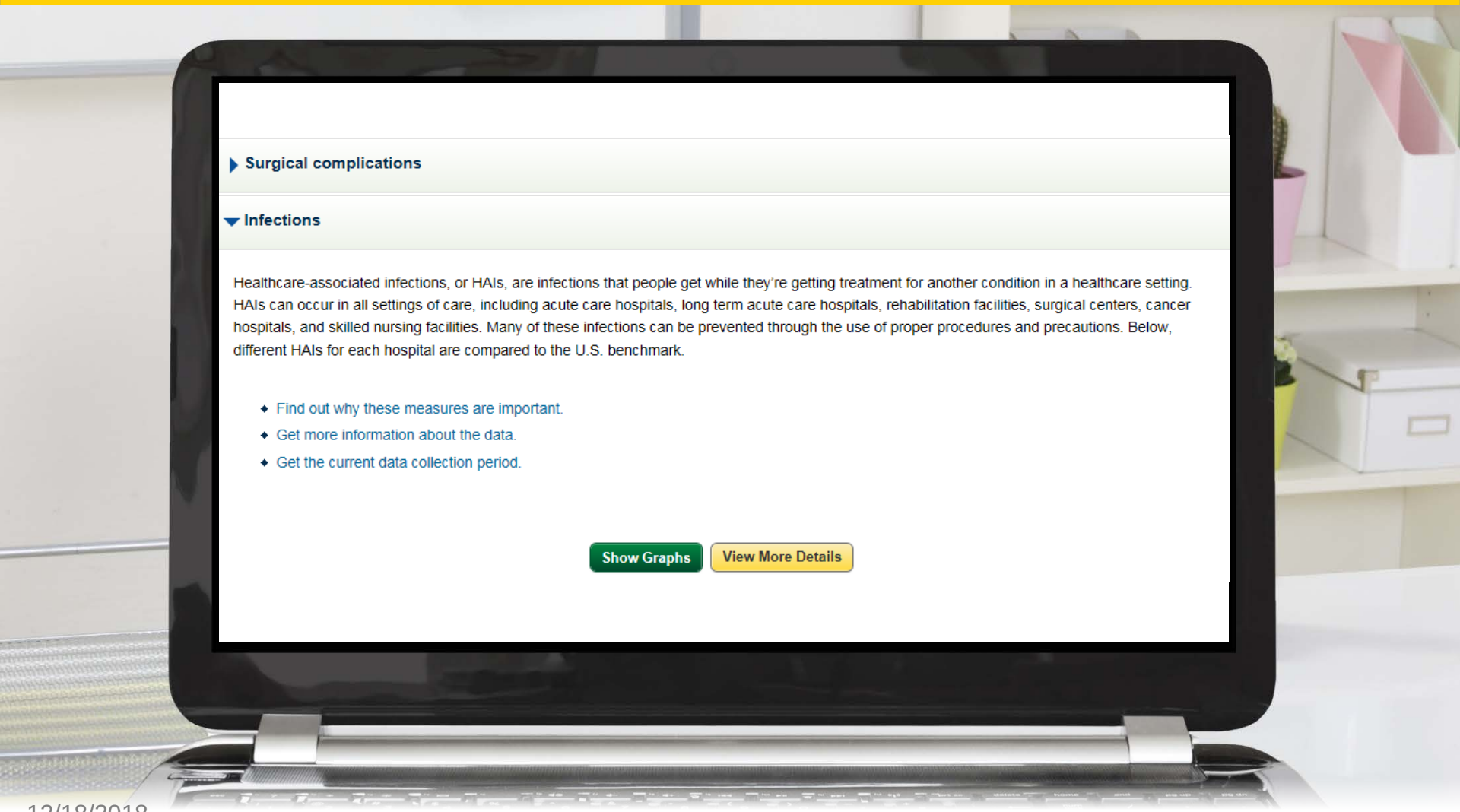
	Number of completed surveys	Survey response rate
HOSPITAL ONE	3085	27%

If footnotes appear in the table, hover over the number to get more details. View more footnote details

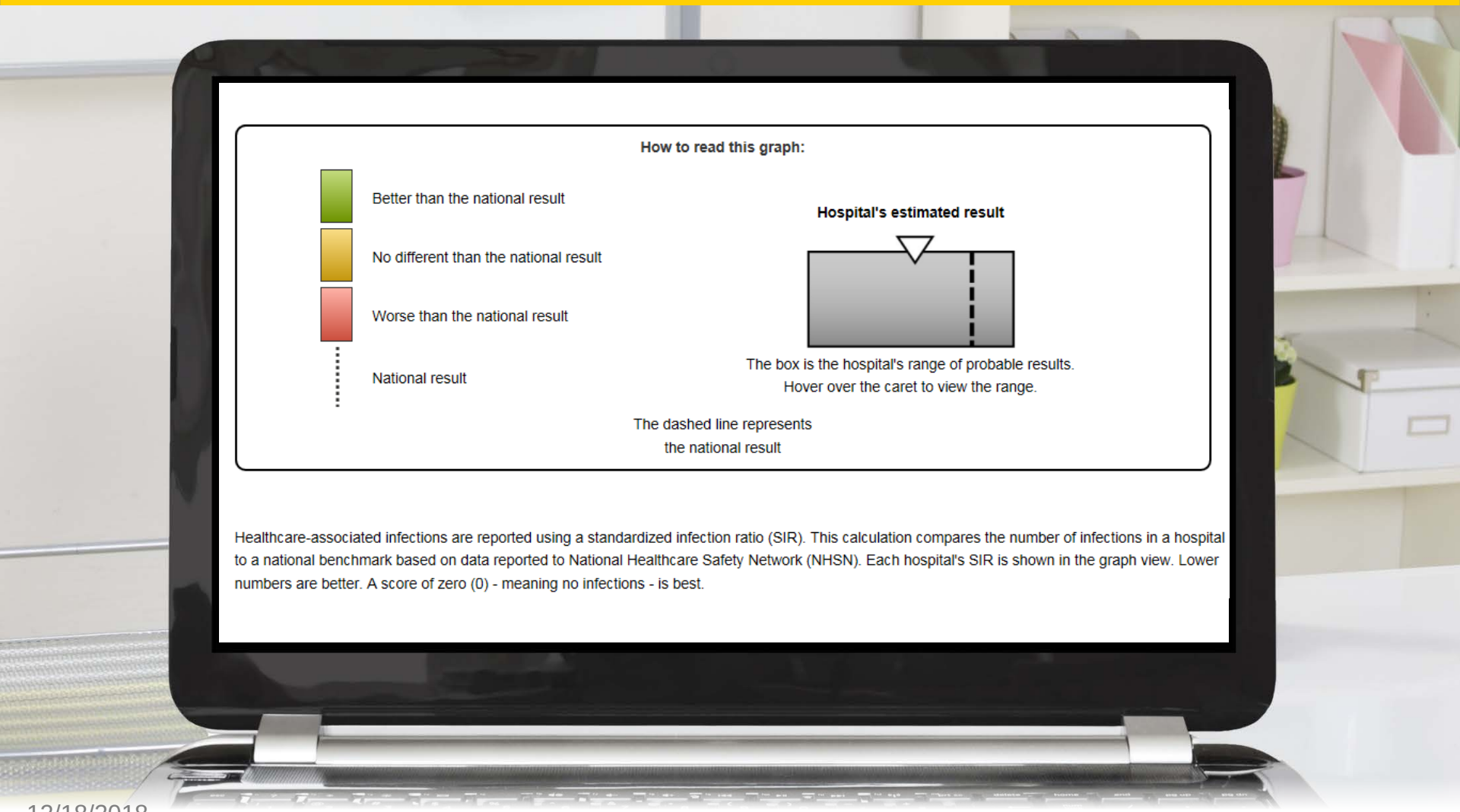
Complications & Deaths



Complications & Deaths: Infections: Show Graphs



Complications & Deaths: Infections: How to Read This Graph



Complications & Deaths: Infections: Graph

Complications & Deaths: Infections: View More Details

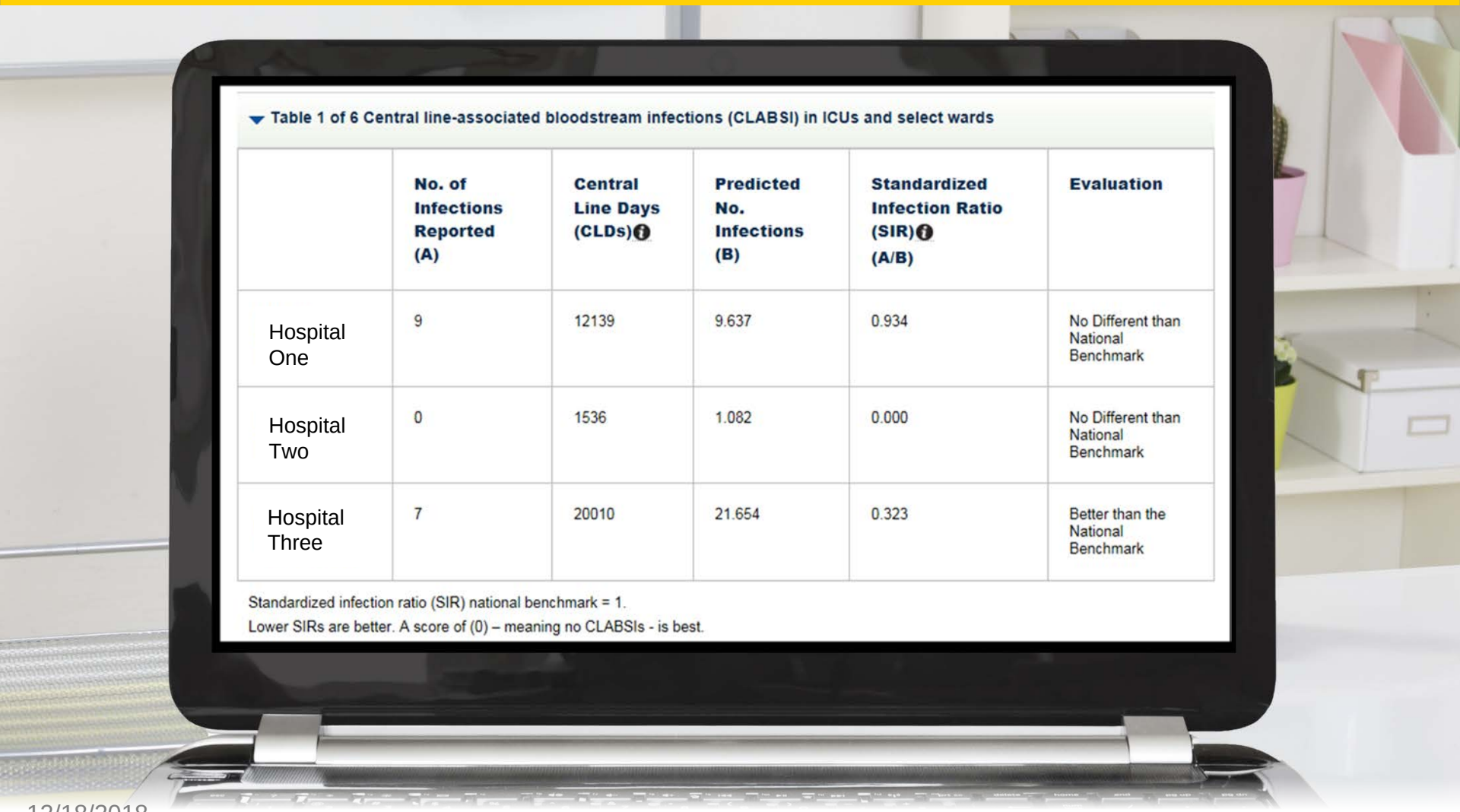


Table 1 of 6 Central line-associated bloodstream infections (CLABSI) in ICUs and select wards

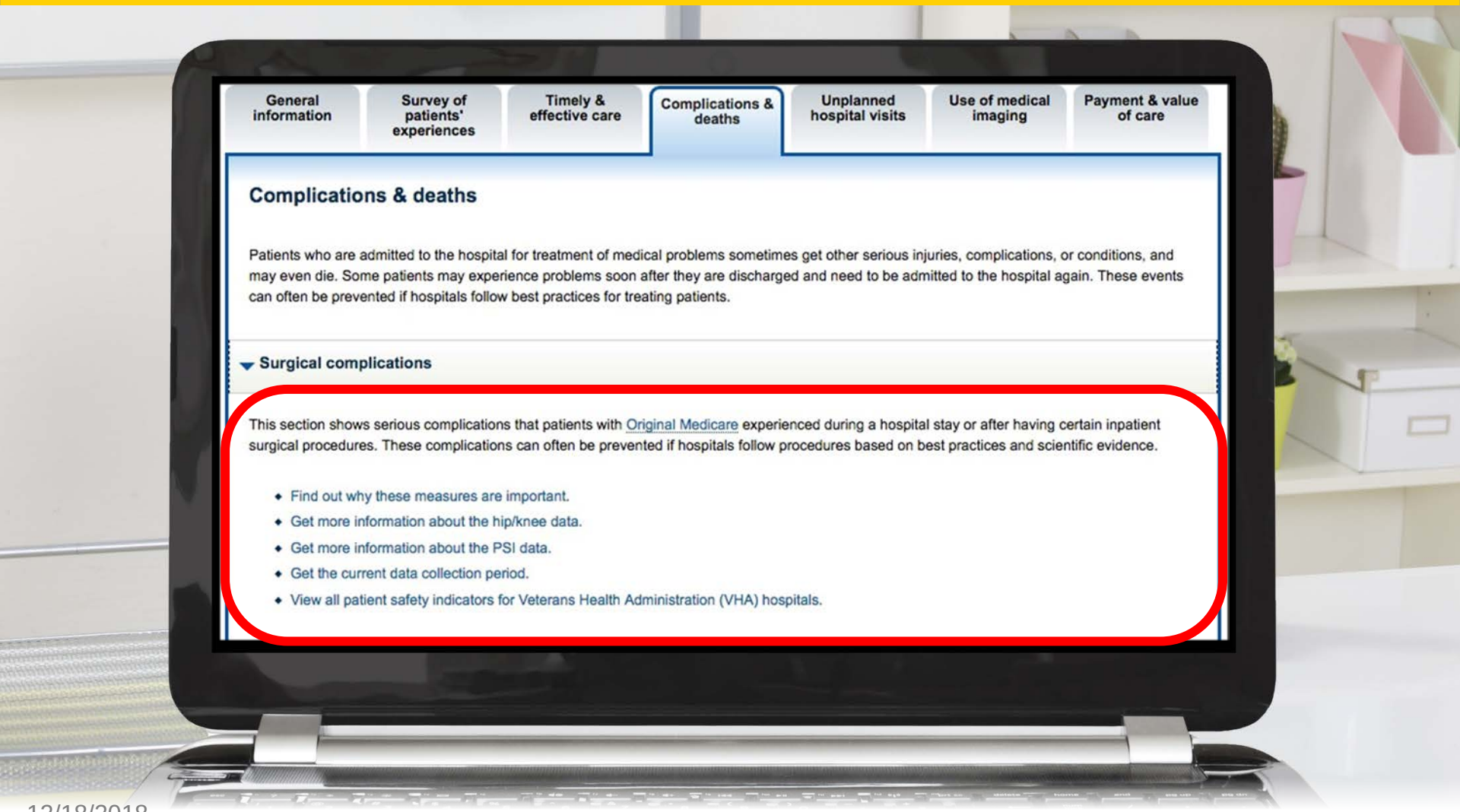
	No. of Infections Reported (A)	Central Line Days (CLDs)	Predicted No. Infections (B)	Standardized Infection Ratio (SIR) (A/B)	Evaluation
Hospital One	9	12139	9.637	0.934	No Different than National Benchmark
Hospital Two	0	1536	1.082	0.000	No Different than National Benchmark
Hospital Three	7	20010	21.654	0.323	Better than the National Benchmark

Standardized infection ratio (SIR) national benchmark = 1.

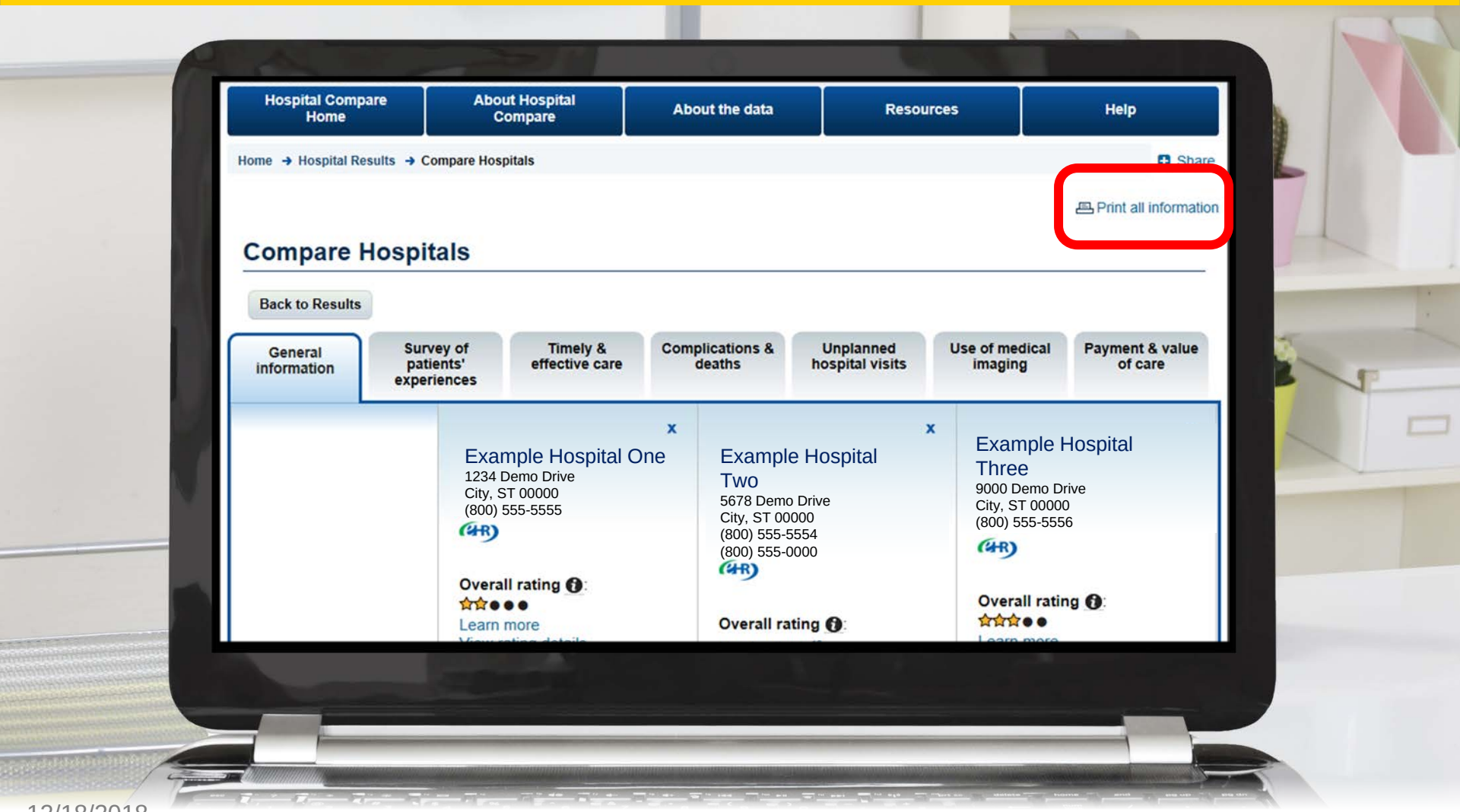
Lower SIRs are better. A score of (0) – meaning no CLABSIs - is best.

Resources and Helpful Tips

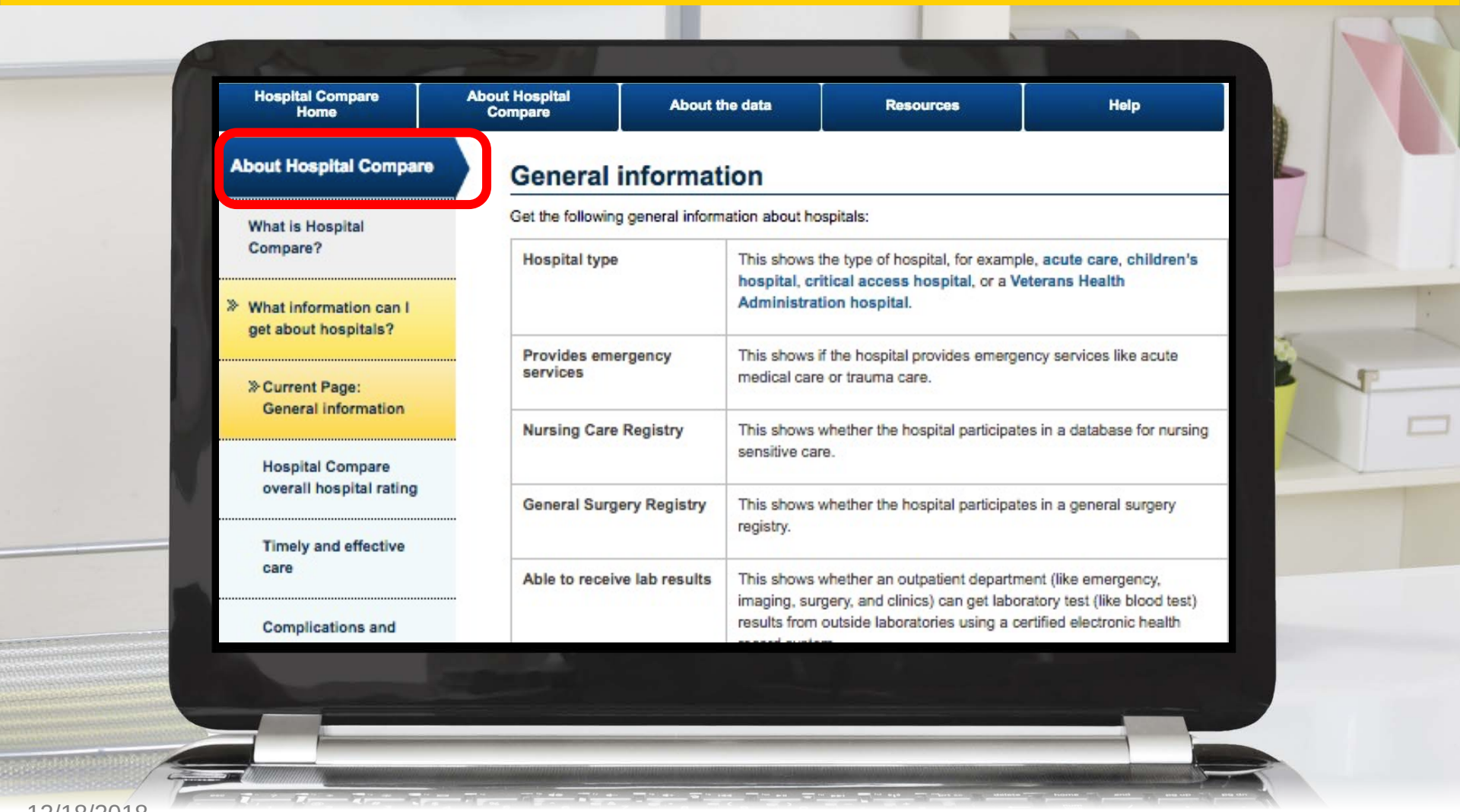
Measure Resources



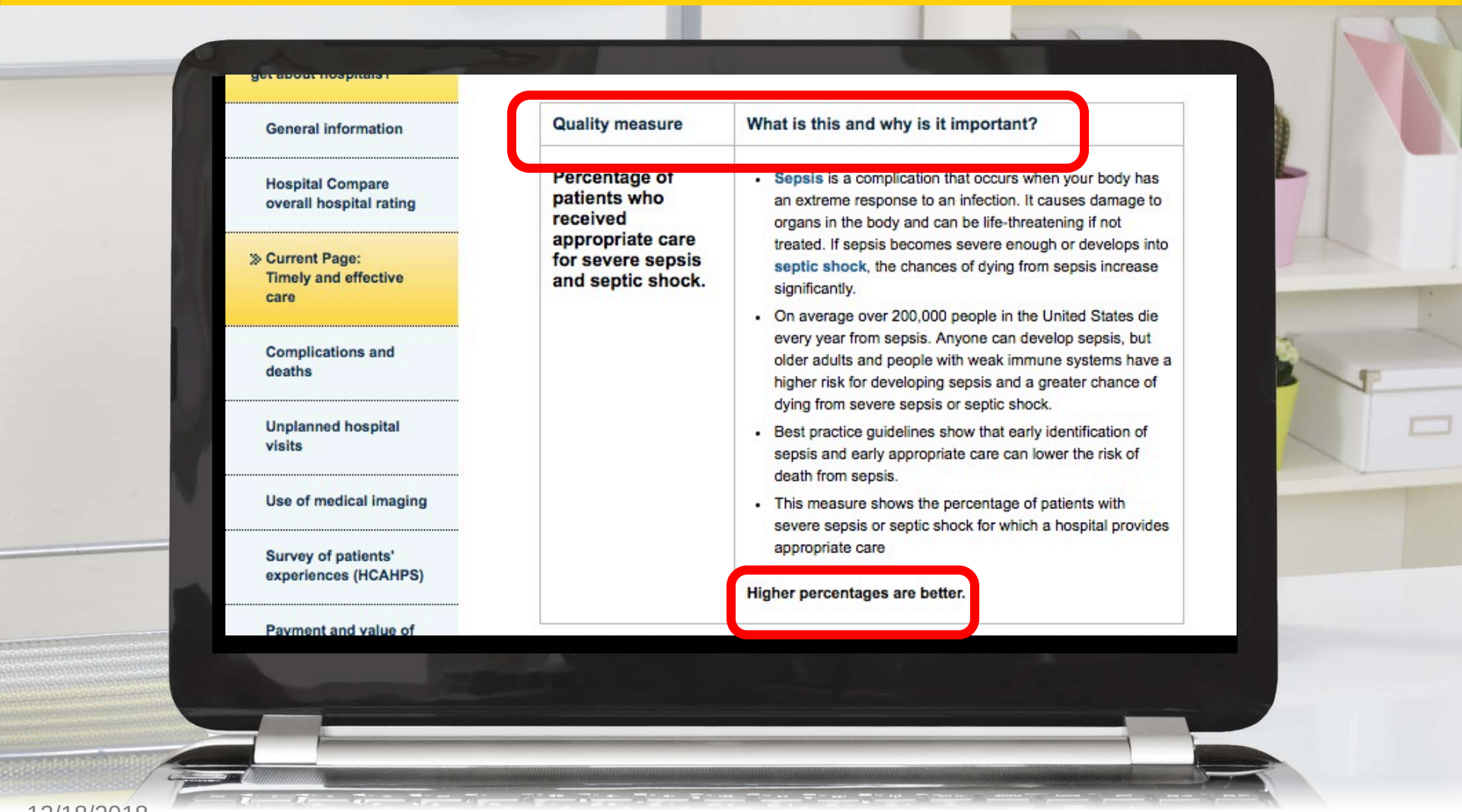
Printing Information



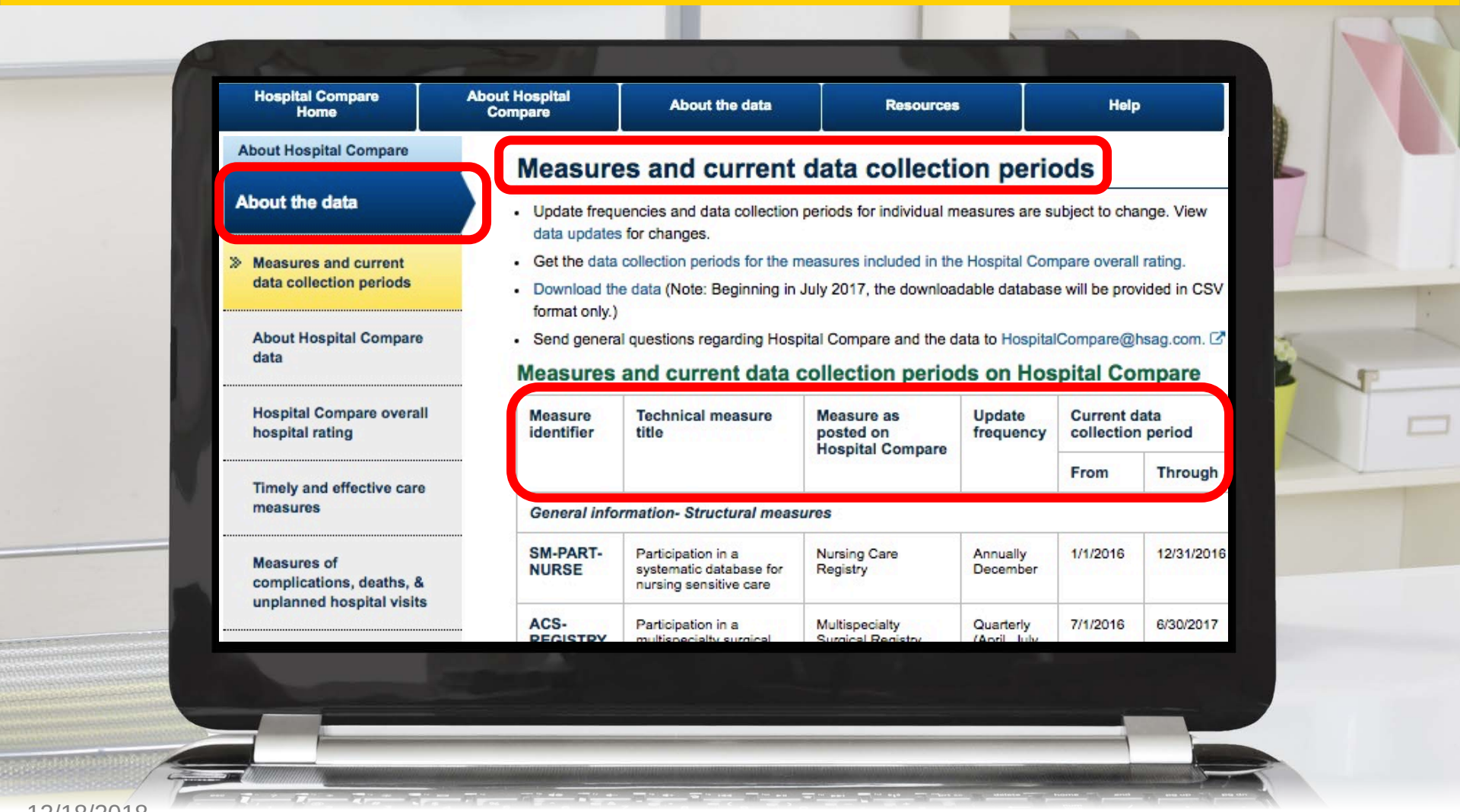
About *Hospital Compare* Tab



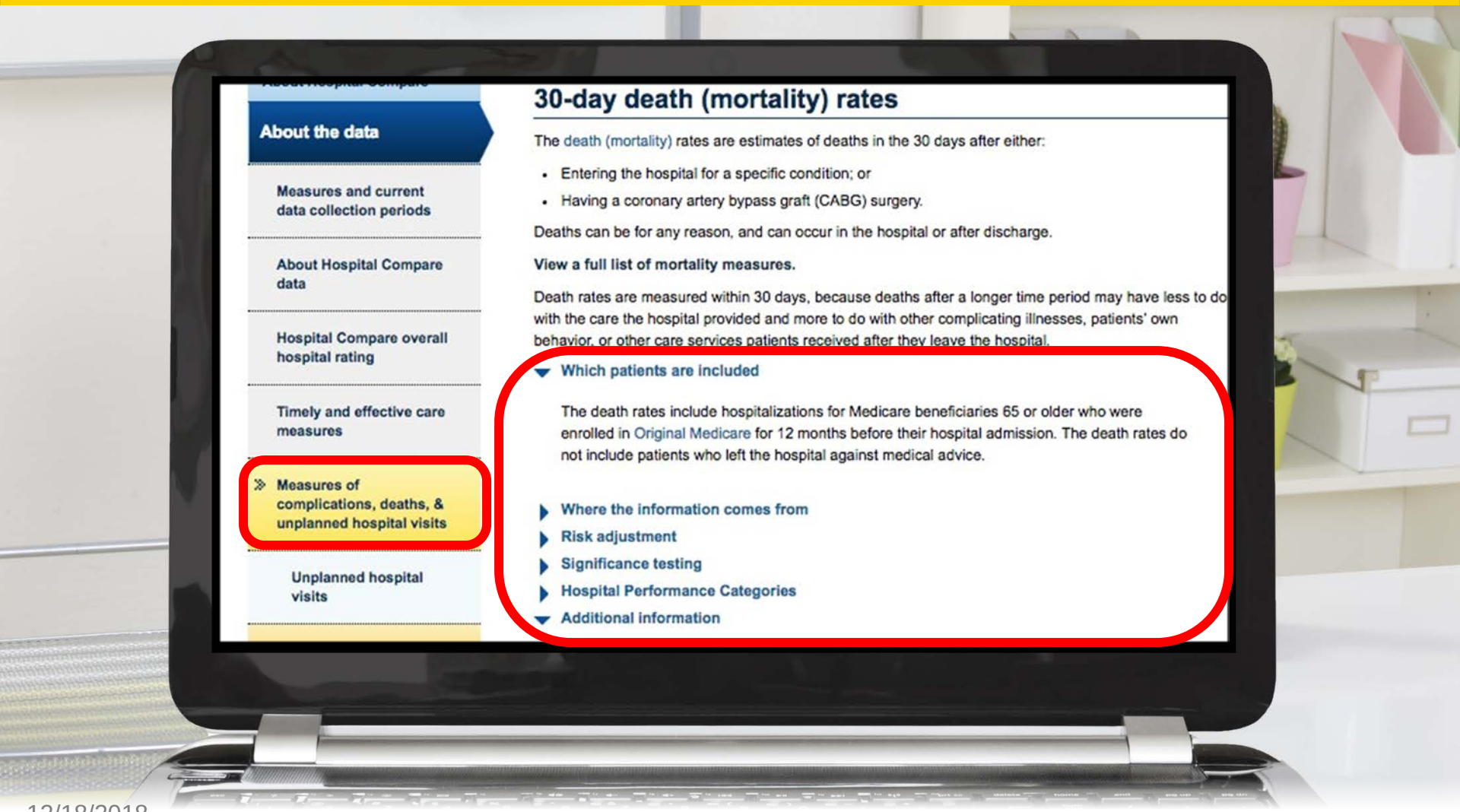
Why is it important?



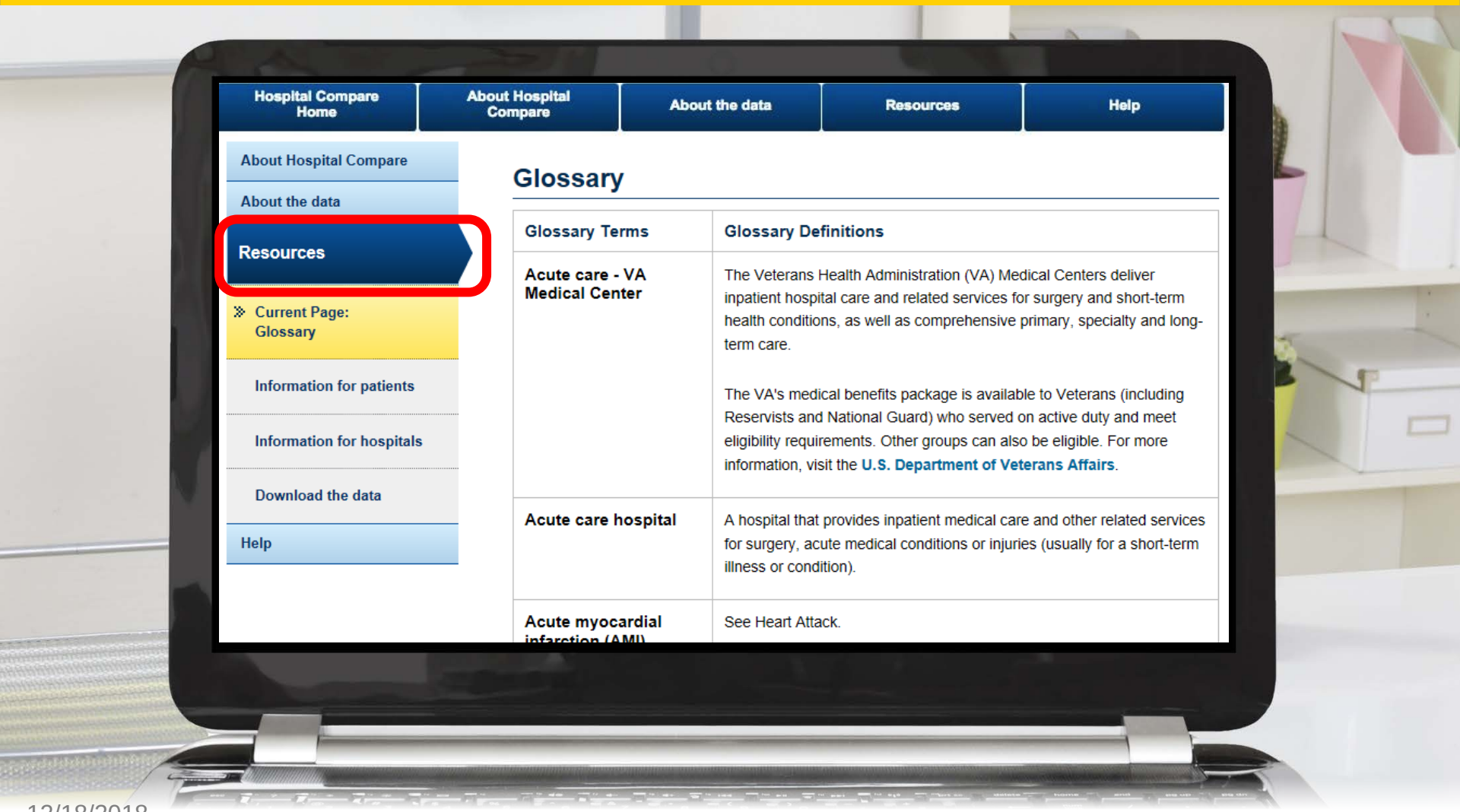
About the Data Tab



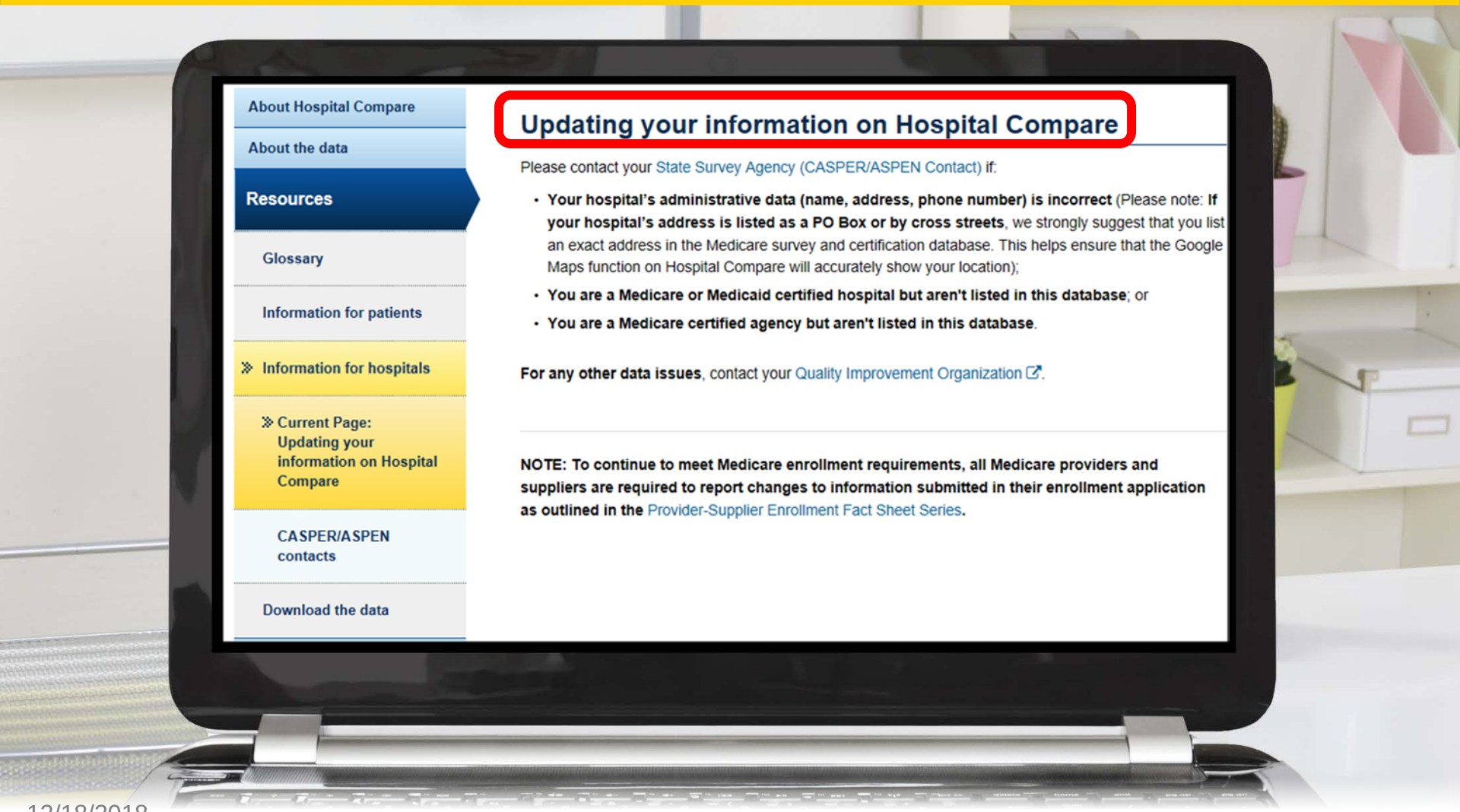
About the Data Page



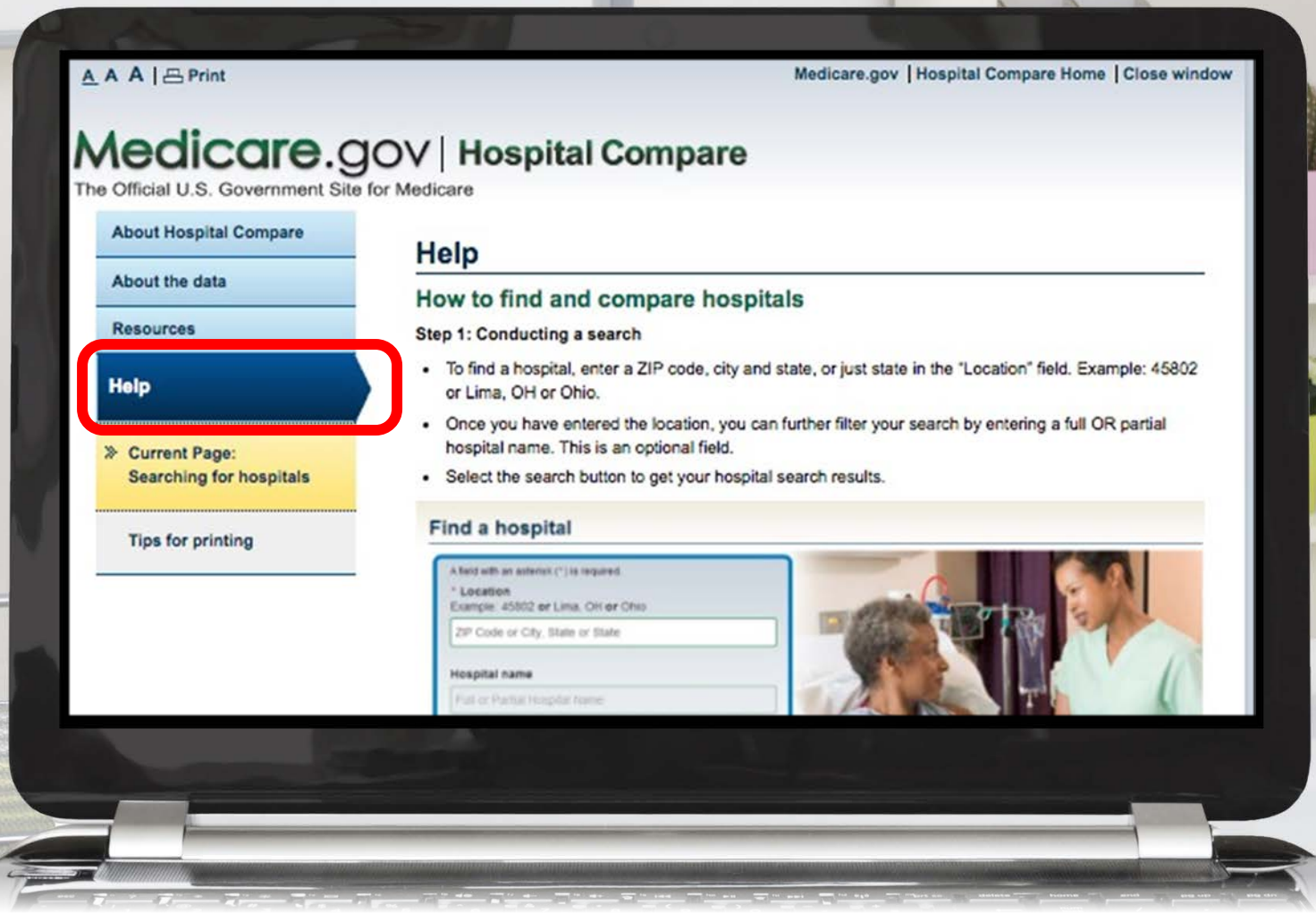
Resources Tab



Updating Your Information On *Hospital Compare*

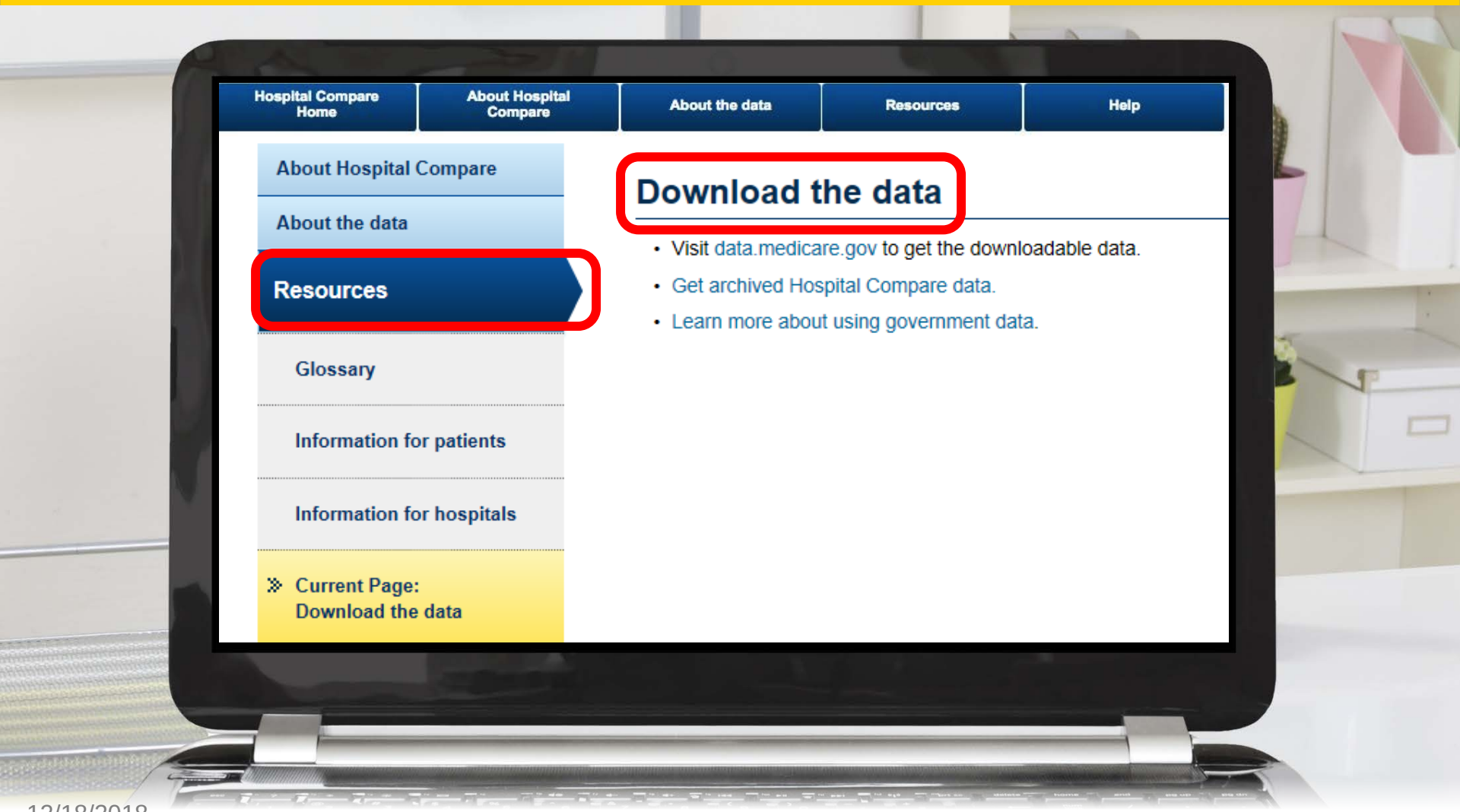


Help Tab

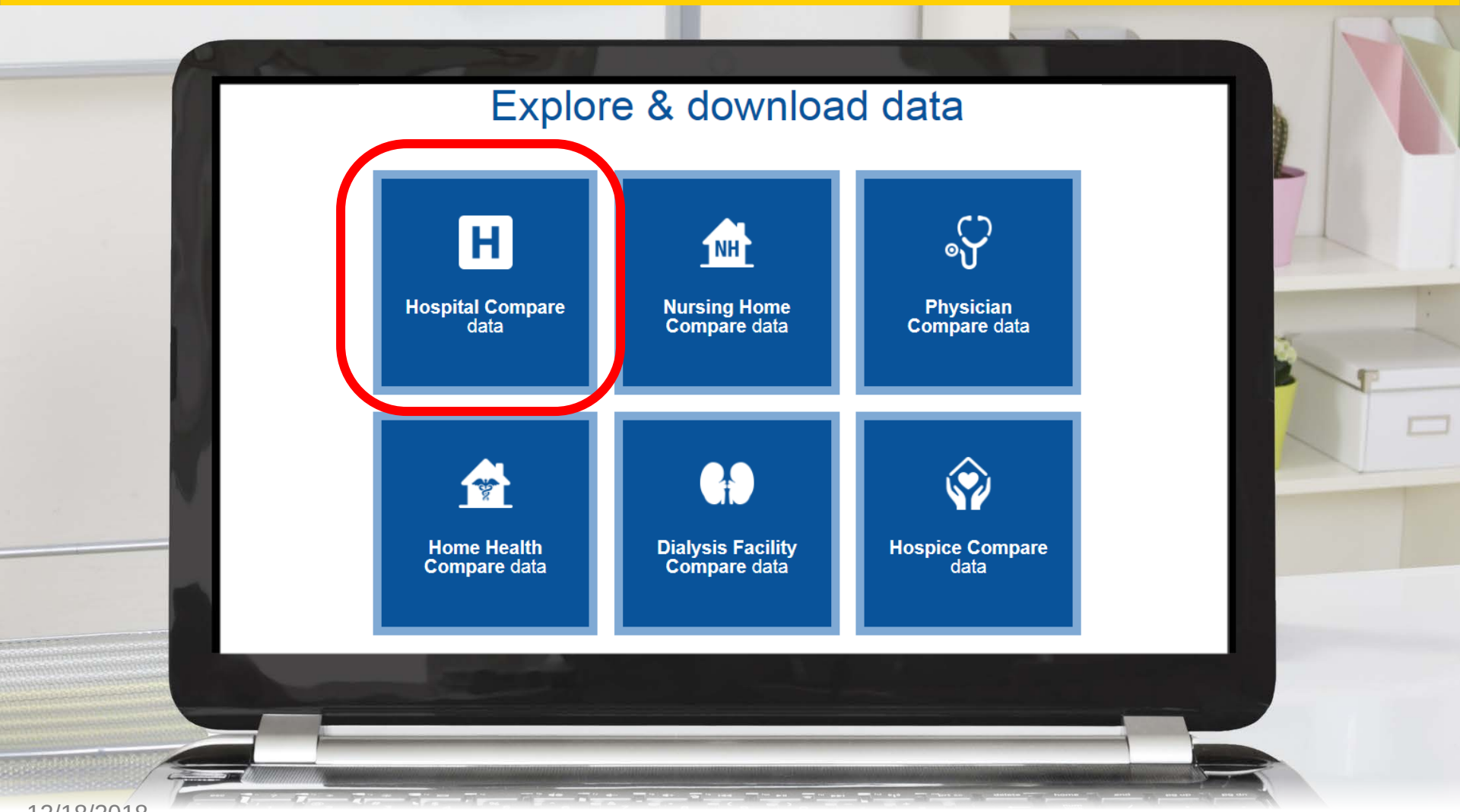

A A A | Print
Medicare.gov | Hospital Compare Home | Close window
Medicare.gov | Hospital Compare
The Official U.S. Government Site for Medicare
About Hospital Compare
About the data
Resources
Help
Current Page:
Searching for hospitals
Tips for printing
Help
How to find and compare hospitals
Step 1: Conducting a search
To find a hospital, enter a ZIP code, city and state, or just state in the "Location" field. Example: 45802 or Lima, OH or Ohio.
Once you have entered the location, you can further filter your search by entering a full OR partial hospital name. This is an optional field.
Select the search button to get your hospital search results.
Find a hospital
* Location
Example: 45802 or Lima, OH or Ohio
ZIP Code or City, State or State
Hospital name

Downloading the Data

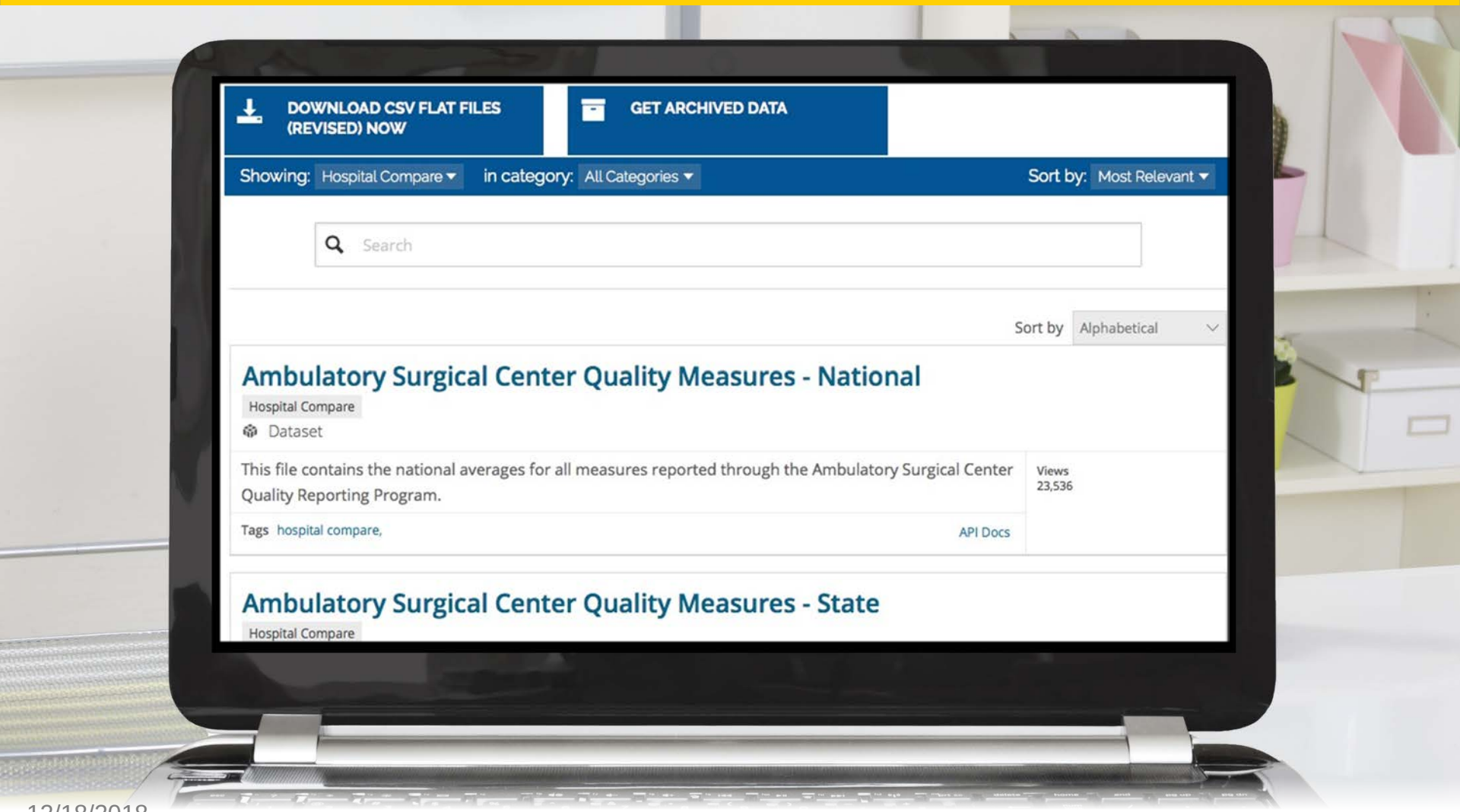
Resources: Download the Data



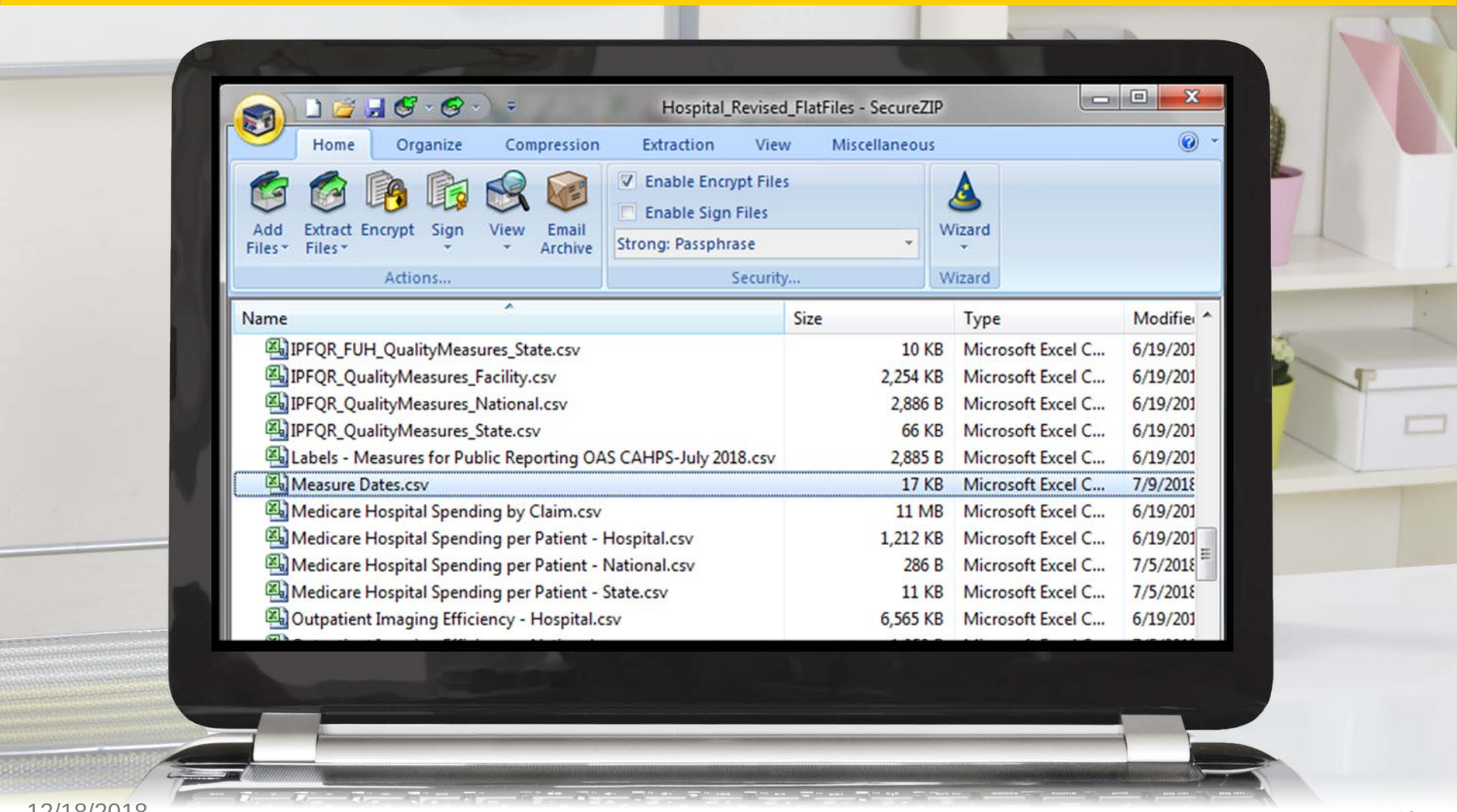
Data.Medicare.gov



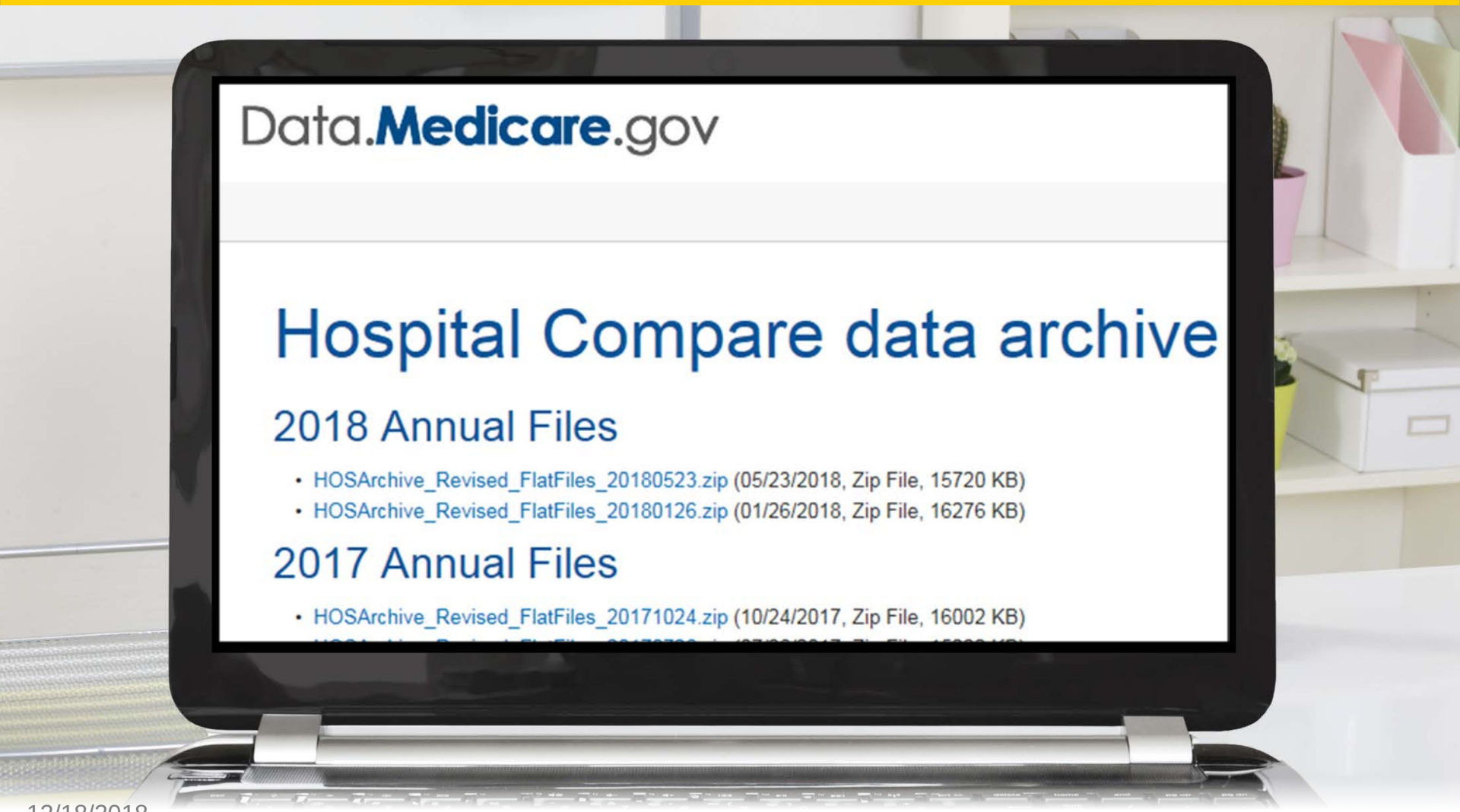
Data.Medicare.gov



Download CSV Flat Files

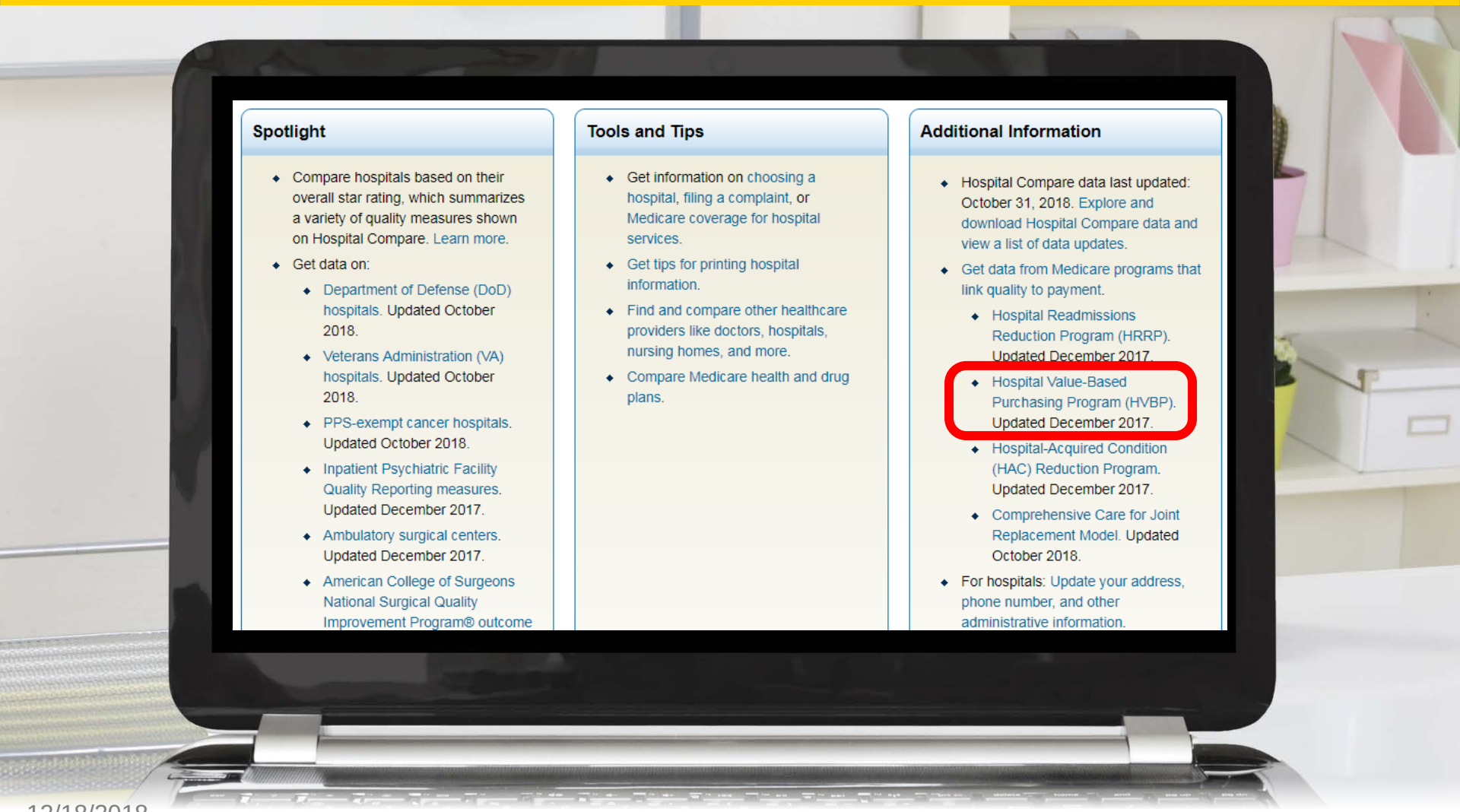


Data Archive

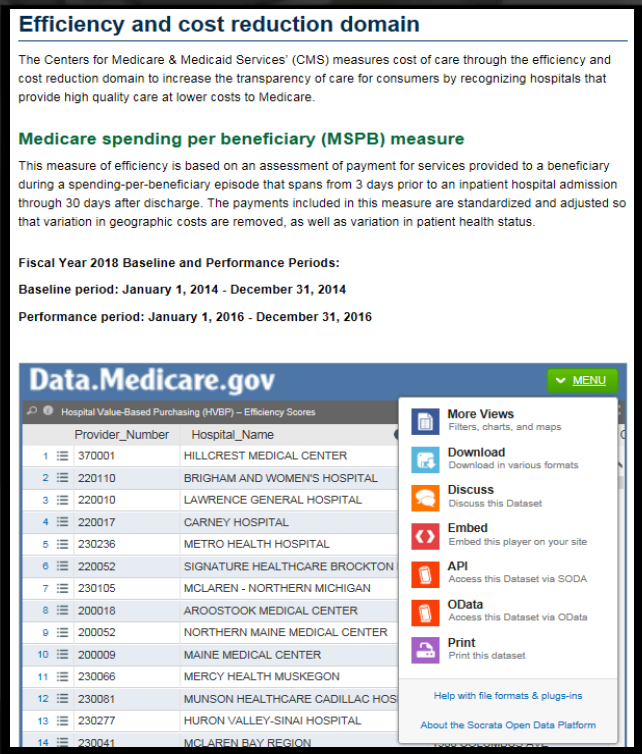


Additional Data and Socrata Tables

Hospital Value-Based Purchasing Program



Downloading a Socrata Table



Download available as:

- CSV
- CSV for Excel
- JSON
- RDF
- RSS
- XML

Continuing Education Approval

This program has been approved for Continuing Education (CE) credit for the following boards:

- **National credit**
  - Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
  - Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
  - Board of Registered Nursing
  - Board of Nursing Home Administrators
  - Board of Dietetics and Nutrition Practice Council
  - Board of Pharmacy

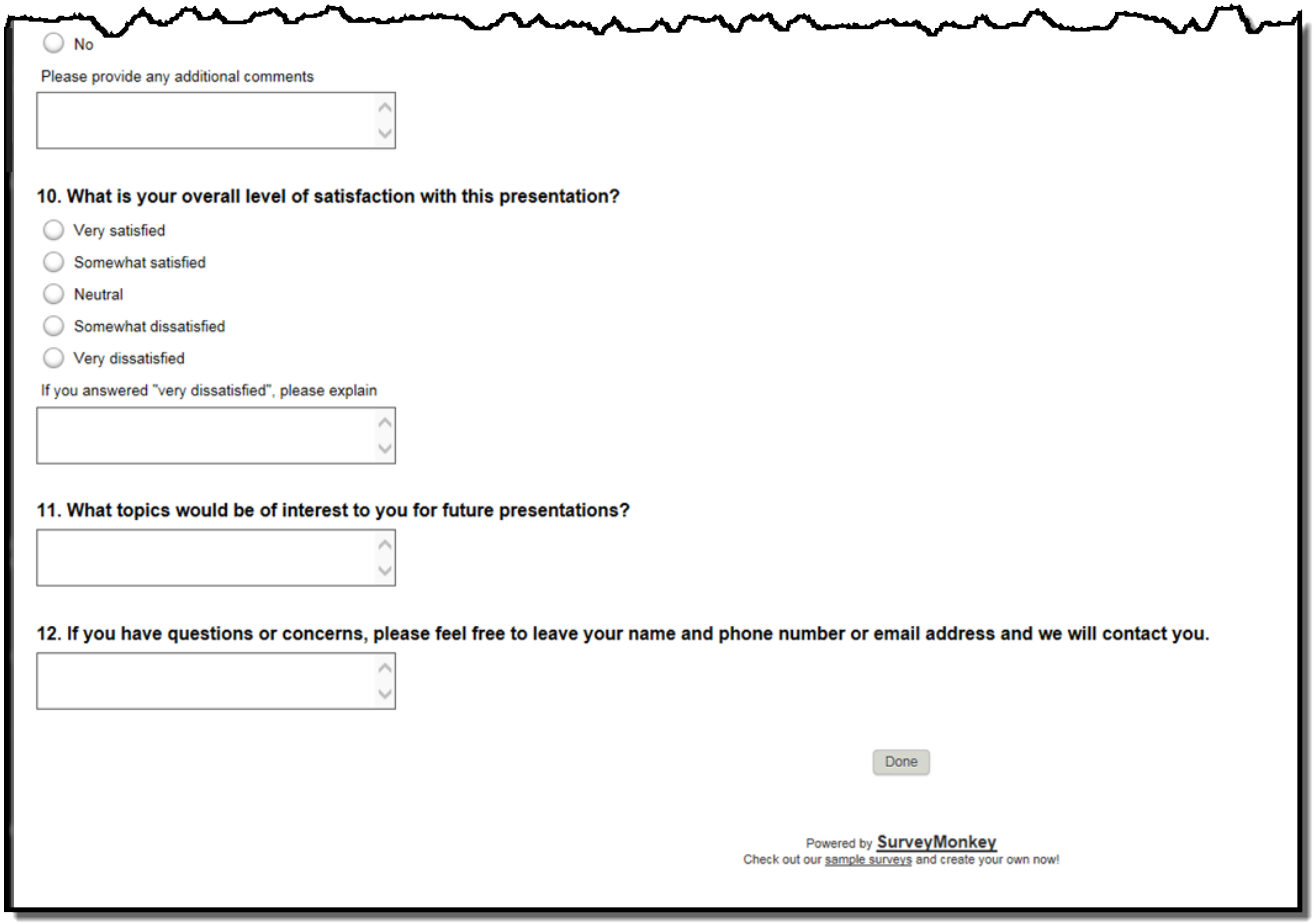
NOTE: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

CE Credit Process: Three Steps

1. Complete the ReadyTalk® survey that will pop up after the webinar.
2. Register on the HSAG Learning Management Center for the certificate.
3. Print out your certificate.

NOTE: An additional survey will be sent to all registrants within the next 48 hours.

CE Credit Process: Survey



No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

- Very satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Very dissatisfied

If you answered "very dissatisfied", please explain

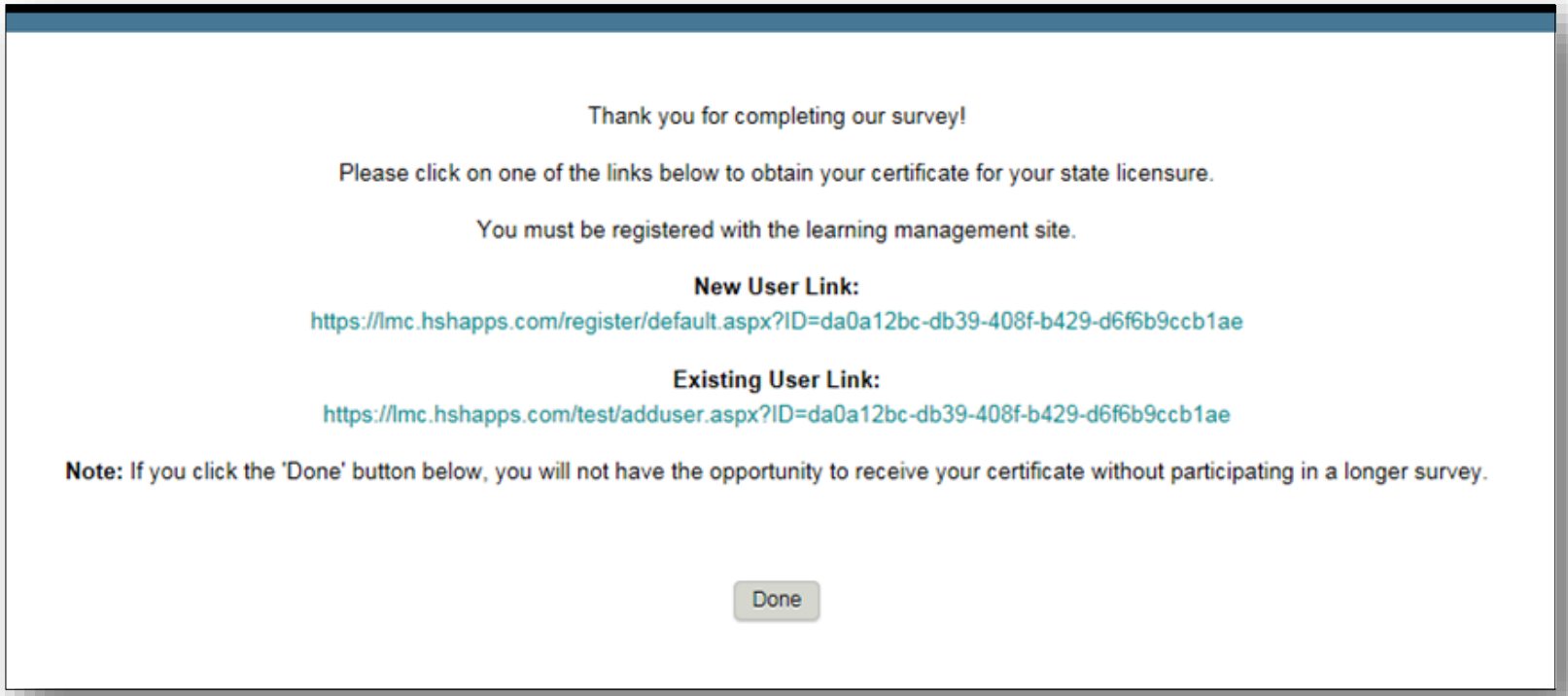
11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by SurveyMonkey
Check out our sample surveys and create your own now!

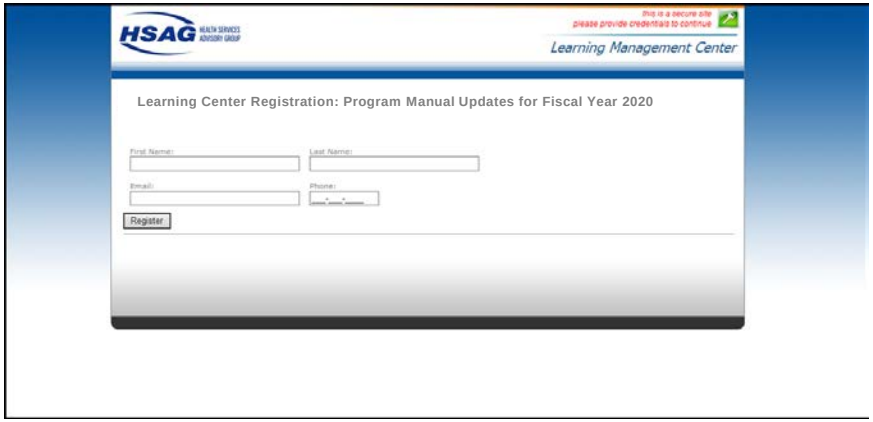
CE Credit Process: Certificate



Register for Credit

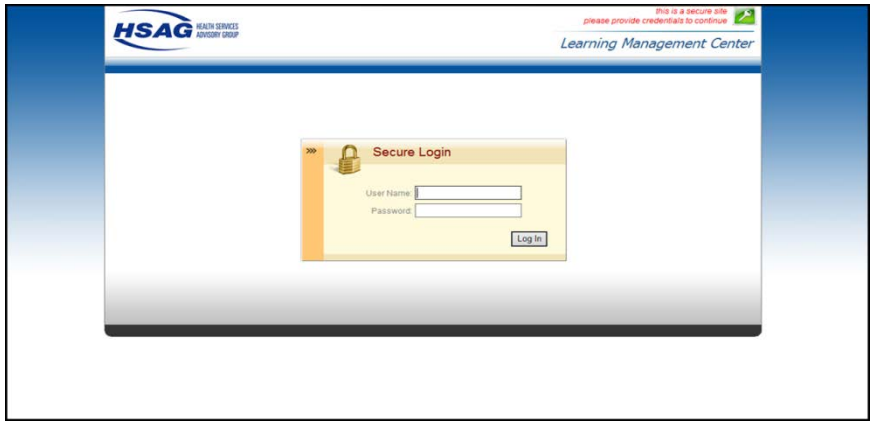
New User

- Use personal email/phone number.
- Go to email address.
- Finish process.



Existing User

- Entire email is your user name.
- You can reset your password.



Thank You for Attending

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