



Inpatient Psychiatric Facility Quality Reporting Program

Support Contractor

IPF Quality Reporting Program FY 2027 APU Reconsideration Process Presentation Transcript

Speaker

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**September 22, 2026
2:00 p.m. Eastern**

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Jamie Halloran: Welcome to the *Inpatient Psychiatric Facility Quality Reporting Program: Fiscal Year 2027 Annual Payment Update Reconsideration Process* webinar. My name is Jamie, and I'm your moderator for today's call. At this time, all participants are in a listen-only mode. Later, we will conduct a question-and-answer session where I will provide further instructions on how to ask a question during the session. Please note that the conference is being recorded. Now, I will turn the call over to Lisa Vinson. Lisa, the floor is yours.

Lisa Vinson: Thank you, Jamie. Hello, everyone. Again, welcome to today's webinar. My name is Lisa Vinson, and I am the Program Lead for the Inpatient Psychiatric Facility Quality Reporting Program with Inpatient and Outpatient Healthcare Quality Systems Development and Program Support. I will be the presenter for today's event. Also joining us today and represented on this call are members from our support team. Of note, the recording, slides, and transcript of this presentation will be posted on both [QualityNet](#) and [Quality Reporting Center](#) websites during the reconsideration period. At the conclusion of this webinar, we will open the floor for questions. Our moderator, Jamie, will provide instructions at that time regarding how to ask your questions. Please be advised that we will only be able to answer questions about the reconsideration process. We will not be able to address specific questions related to your facility's situation. We will provide information later in the presentation on where to direct these inquiries. There is also related information provided in the APU notification letter your facility received. Next slide, please.

Provided on this slide is a list of acronyms that will be referenced in this presentation. Next slide, please.

The purpose of today's presentation is to provide information regarding the CMS Inpatient Psychiatric Facility Quality Reporting Program annual payment update reconsideration process for fiscal year 2027. CMS is currently making annual payment update decisions that will affect an IPF's Medicare reimbursement between October 1, 2026, and September 30, 2027, which is fiscal year 2027. Next slide, please.

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At the end of this presentation, participants will be able to understand the requirements for the IPF Quality Reporting Program, the APU reconsideration process, and how to file a reconsideration with CMS. Next slide, please.

This slide lists all the requirements to participate in the IPF Quality Reporting Program and qualify to receive the full fiscal year 2027 annual payment update, or APU.

Eligible IPFs that did not meet all the reporting requirements as described on this slide will be subject to a 2-percentage point reduction of their annual payment update during fiscal year 2027. Next slide, please.

As outlined on the previous slide, eligible IPFs had to meet the following requirements by the August 17 deadline: Have an IPF Quality Reporting Program Notice of Participation, or NOP, status of Participating; must have submitted patient-level and facility-level measure data; and must have completed the Data Accuracy and Completeness Acknowledgement, also known as the DACA. Eligible facilities that chose not to participate in the IPF Quality Reporting Program for the fiscal year 2027 or did not meet all of the reporting requirements will be subject to a 2-percentage point reduction of their APU during fiscal year 2027. Next slide, please.

APU Determination Notification Letters were mailed on Thursday, September 10, via FedEx Priority Overnight Delivery to facilities that did not meet one or more of the program requirement. Reconsideration requests for decisions are due to CMS 30 days from the date on the payment notification letter. Facilities that file an APU reconsideration request will be notified by CMS approximately 90 days after the reconsideration request is submitted. Next slide, please.

An overview of the reconsideration process, including the IPF Reconsideration Request Form, can be found on the APU Reconsideration Page on CMS's QualityNet website. You can access this page by going to the web link that is provided on this slide. Next slide, please.

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This slide provides details on how to access the fiscal year 2027 APU reconsideration information on the QualityNet website, as referenced previously. From the QualityNet homepage, you can click on the Inpatient Psychiatric Facility button. In the Inpatient Psychiatric Facility's Quality Reporting Program box, you would then click Learn More. Next, you will click on APU in the top menu on the page that appears. Then, select APU Reconsideration on the left side of the page. There, you will find an overview page for the IPF Program Reconsideration Process for fiscal year 2027. Next slide, please.

Specific to the APU reconsideration request, your facility must include the CMS-identified reason that it did not meet the APU requirements. Your facility must also specify the reason or reasons for believing it did meet the IPF Quality Reporting Program requirement or requirements and should receive the full APU. Requests should be specific, complete, and include accurate details. Your facility may include supporting information or documentation as deemed necessary by attaching a PDF file with your Reconsideration Request Form. Completed Reconsideration Request Forms and attachments, if applicable, may be submitted by any of the three methods listed on this slide. They include Unified File Management Secure Mail Function, using the QRFormSubmission@hsag.com email address, which would be placed in the 2 field; via secure fax to 877-789-4443; or via email to QRFormsSubmission@hsag.com. Please be sure you are only submitting your reconsideration request by one of the three methods provided to ensure proper and timely processing of your request. Upon receipt of the reconsideration request, an email acknowledgement will be sent notifying the facility and Security Official that the form has been received. CMS expects this process to take no longer than approximately 90 days from receipt of the Reconsideration Request Form. Next slide, please.

If a facility is dissatisfied with the decision of CMS's reconsideration determination, the facility may file a Provider Reimbursement Review Board, or PRRB, appeal.

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An appeal can only be filed with the PRRB after the facility has submitted a request for reconsideration and received an adverse decision on the request. Facilities can submit PRRB appeals up to 180 days following the IPF reconsideration notification date. More details about the PRRB process can be found on the CMS website using the direct link found on this slide. Next slide, please.

Please submit all questions regarding the APU reconsideration process to the IPF Quality Reporting Program Support Team at ipfqualityreporting@hsag.com. You can submit questions about a reconsideration request that you submitted to CMS to Reconsideration@cms.hhs.org. Lastly, you may submit any additional questions specifically about the IPF Quality Reporting Program to the IPF support team via the [Quality Question and Answer Tool](#) link, which is provided in the last bullet point on this slide. Next slide, please.

Now, we will take some time to address your questions. Please remember that we will only be able to answer questions about the reconsideration process. We will not be able to answer any questions specific to your facility situation. Our moderator, Jamie, will now provide information about how to ask your question. Jamie?

Jamie Halloran:

Thank you. We'll begin the question-and-answer session. If you have a question, please press the raised-hand feature as indicated by the red box on this slide. Please note that the icon may appear on either side of your screen. If you wish to be removed from the queue, please press the hand icon again to lower your hand. We'll give it just a few moments for questions to come in.

OK. As of right now, I don't see any questions coming in. We can just give it a few more seconds. OK. Lisa, I think we can pass it back to you. I haven't seen any hands raised yet for any questions.

Lisa Vinson:

Thank you, Jamie. This concludes our question and answer session. We hope that this information was beneficial. Thank you for joining us and we hope you enjoy the remainder of your day. Thank you.