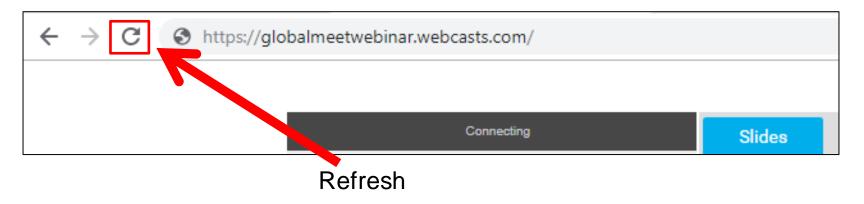
Welcome!

- Audio for this event is available via GlobalMeet[®] Internet streaming.
- Connect via Chrome.
- No telephone line is required.
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 Please request a dial-in line via the Ask a Question box.
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Troubleshooting Audio

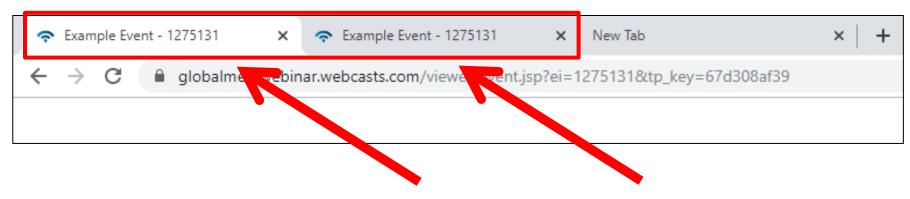
Audio from computer speakers breaking up?
Audio suddenly stop?
Click Refresh
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Press F5





Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



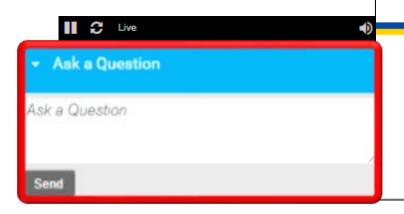
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the Ask a Question section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor



Today's Presentation



Where's My Report?

Everything You Want to Know About the FY 2022 Hospital VBP Program Percentage Payment Summary Report



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Outreach and Education Support Contractor

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December 1, 2021

Purpose

This event will provide an overview of the fiscal year (FY) 2022 Hospital VBP Program Percentage Payment Summary Report (PPSR) and include a discussion of the following:

- Report background
- Hospital eligibility
- Report download
- Measures and domains
- Scoring methodology
- Location of the report
- Data within the reports

Objectives

Participants will be able to:

- Identify the way hospitals will be evaluated within each domain and measure.
- Recall the Hospital VBP Program eligibility requirements.
- Interpret the Hospital VBP Program's new scoring methodology that was established due to the COVID-19 Public Health Emergency (PHE).

Acronyms

AMI	acute myocardial infarction	MAC	Medicare Administrative Contractor		
CABG	coronary artery bypass graft	MORT	mortality		
CAH	Critical Access Hospitals	MRSA	Methicillin-resistant Staphylococcus aureus Bacteremia		
CAUTI	Catheter-associated Urinary Tract Infection	MS DRG	Medicare Severity Diagnosis Related Group		
CCN	CMS Certification Number	MSPB	Medicare Spending per Beneficiary		
CDI	Clostridium difficile Infection	NHSN	National Healthcare Safety Network		
CEO	chief executive officer	NQF	National Quality Forum		
CLABSI	Central Line-associated Bloodstream Infection	PCH	PPS-Exempt Cancer Hospital		
CMS	Centers for Medicare & Medicaid Services	PHE	Public Health Emergency		
COPD	chronic obstructive pulmonary disease	PHI	protected health information		
FY	fiscal year	PII	personally identifiable information		
HAI	healthcare-associated infection	PN	pneumonia		
HARP	HCQIS Access Roles and Profile	PPSR	Prospective Payment Summary Report		
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	RSMR	Risk-Standardized Mortality Rate		
HCQIS	Health Care Quality Information Systems	SIR	standardized infection ratio		
HF	heart failure	SSI	Surgical Site Infection		
HQR	Hospital Quality Reporting	THA/TKA	Total Hip Arthroplasty/or Total Knee Arthroplasty		
HSR	Hospital-Specific Report	TPS	Total Performance Score		
IPPS	inpatient prospective payment system	VBP	value-based purchasing		
IQR	Inpatient Quality Reporting	VIQR	Value, Incentives, and Quality Reporting		

Where's My Report? Everything You Want to Know About the FY 2022 Hospital VBP Percentage Payment Summary Report

Background

Foundation



Section 1886(o) of the Social Security Act sets forth the statutory requirements for the Hospital VBP Program



When selecting new measures for the Hospital VBP Program, the measure must have been originally specified under the Hospital Inpatient Quality Reporting (IQR) Program



CMS will refrain from beginning the performance period for any new measure until the data on that measure have been posted on *Hospital Compare* for at least one year



The Hospital VBP Program ties hospital reimbursement to the quality of care, not just the quantity of inpatient acute care services provided.



The Hospital VBP Program is funded by a 2.00% reduction from participating hospitals' base operating Medicare Severity Diagnosis Related Group (MS-DRG) payments.



Program Funding

The Hospital VBP Program:

Is an estimated budget-neutral program.

 Is funded by a 2.00 percent reduction from the base operating MS-DRG payments of hospitals.

No hospital will have a Total
Performance Score (TPS) calculated,
and no hospital will have payments
adjusted due to the Hospital VBP Program-2%

in FY 2022.



Eligibility

- Eligible hospitals include subsection (d) hospitals as defined in Social Security Act section 1886(d)(1)(B).
- **Ineligible hospitals include those** excluded from the inpatient prospective payment system (IPPS):
 - o Psychiatric
 - Rehabilitation
 - o Long-term care
 - o Children's
 - 11 PPS-exempt Cancer Hospitals (PCHs)
 - Critical access hospitals (CAHs)
- Excluded hospitals include those:
 - Subject to payment reductions under the Hospital IQR Program.
 - Cited for three or more deficiencies during the performance period that pose immediate jeopardy to the health or safety of patients.
 - With an approved disaster/extraordinary circumstance exception specific to the Hospital VBP Program.
 - Short-term acute care hospitals in Maryland.

Note: Hospitals **excluded** from the Hospital VBP Program **will not** have their base operating MS-DRG payments reduced by 2.00 percent.

FY 2022 Updates

New Measure: MORT-30-CABG

The MORT-30-CABG measure was adopted to the Clinical Outcomes domain, beginning in FY 2022.

- The adoption of the MORT-30-CABG measure was finalized in the FY 2017 IPPS Final Rule (81 Federal Register (FR) 56996–56998). Direct link: https://www.govinfo.gov/content/pkg/FR-2016-08-22/pdf/2016-18476.pdf
- The Hospital 30-Day, All-Cause, Risk-Standardized Mortality Rate (RSMR)
 Following CABG Surgery (National Quality Forum (NQF) #2558) measure
 is a risk-adjusted, NQF-endorsed mortality measure monitoring mortality
 rates following CABG hospitalizations.
- Measure includes Medicare Fee for Service patients aged 65 or older who receive a qualifying CABG procedure and assesses hospitals' 30-day, all-cause risk-standardized rate of mortality, beginning with the date of the index procedure.
- In general, the measure uses the same approach to risk adjustment as the 30-day outcome measures also adopted for the Hospital VBP Program.
- The measure is calculated using administrative claims data.

COVID-19 Data Submission Exceptions

- On March 22, 2020, the Centers for Medicare & Medicaid Services (CMS) announced relief for clinicians, providers, hospitals, and facilities participating in quality reporting programs in response to COVID-19.
- The scope and duration of the exceptions under each Medicare quality reporting program and value-based purchasing program are described in the March 22, 2020, and March 27, 2020, memos:
 - March 22, 2020: https://www.cms.gov/newsroom/press-releases/cms-announces-relief-clinicians-providers-hospitals-and-facilities-participating-quality-reporting
 - Mach 27, 2020: https://www.cms.gov/files/document/guidance-memo-exceptions-and-extensions-quality-reporting-and-value-based-purchasing-programs.pdf

FY 2022 Final Rule

CMS determined that circumstances caused by the COVID-19 PHE significantly affected NHSN HAI, HCAHPS survey, and MSPB measures in the FY 2022 Hospital VBP Program.

Where's My Report? Everything You Want to Know About the FY 2022 Hospital VBP Percentage Payment Summary Report

How to Run Your Report

PPSRs Available Now

- Notifications announcing the PPSR release were sent to hospitals on November 19, 2021.
- Notifications were sent through the Hospital Inpatient Value-Based Purchasing (HVBP) and Improvement and Hospital IQR (Inpatient Quality Reporting) and Improvement QualityNet Program Notification Groups.
 - Signup for the Email Program Notification Groups here: https://qualitynet.org/listserv-signup
- Reports are available to users associated with a hospital that have the **Performance Reports** permission for HVBP Program Access.

Step 1: Login to Hospital Quality Reporting (HQR) Secure Portal

- Navigate to the HQR Secure Portal: https://hqr.cms.gov/ hqrng/login
- Enter your HARP ID and password.
- Select *Login*.



HARP = Health Care Quality Information Systems (HCQIS) Access Roles and Profile

Step 2: Authenticate Using Your Two-Factor Code

- Select the method to receive your two-factor authentication code.
- Enter the code you received through your selected method.
- Select Continue.

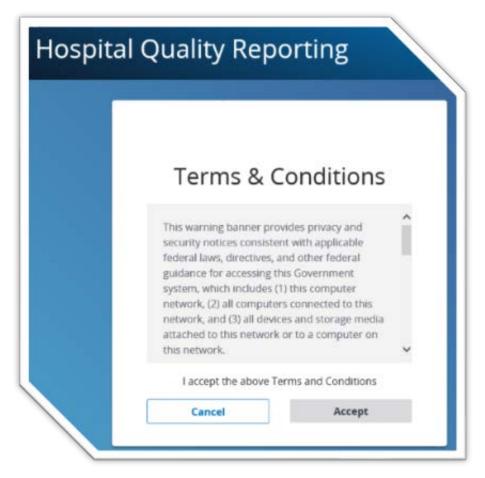


Step 3: Review Terms & Conditions

Review the Terms & Conditions.

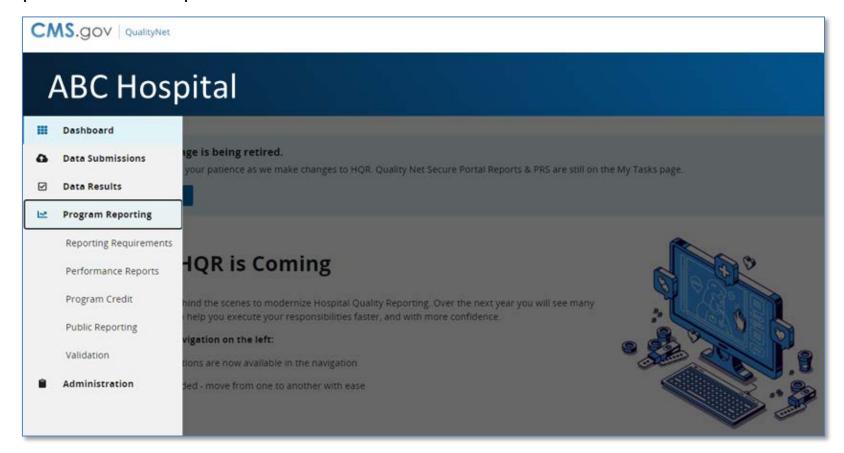
Note: Scroll to the bottom of the Terms & Conditions in order to select *Accept*.

 Select Accept to accept the Terms and Conditions.



Step 4: Program Reporting

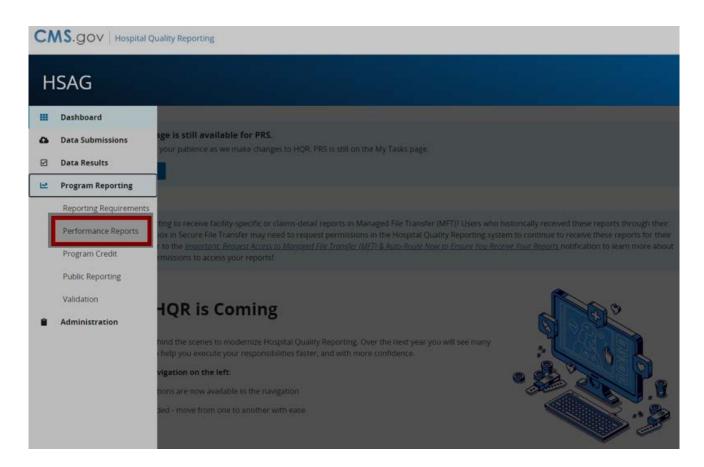
On the HQR Landing page, select **Program Reporting** from the left-navigation menu to expand the menu options.



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Step 5: Performance Reports

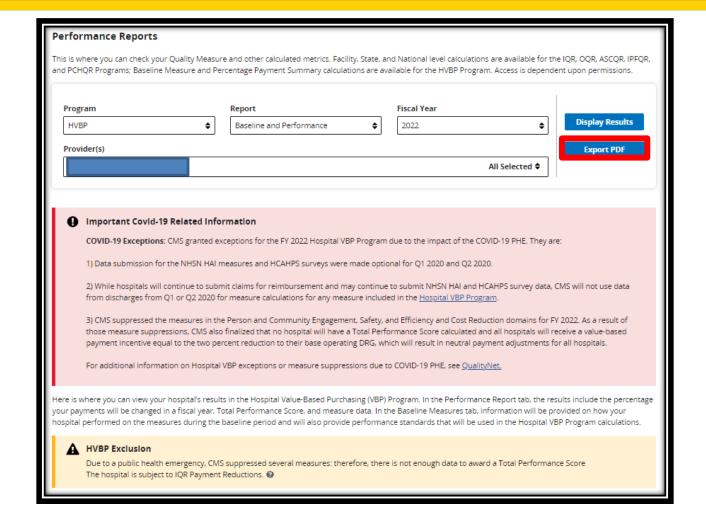
Select **Performance Reports** from the expanded menu.



Step 6: Performance Reports

- Select HVBP from the Program selection menu.
- Select Baseline and Performance from the Report selection menu.
- Select 2022 from the Fiscal Year selection menu.
- Select your hospital from the Provider selection menu. Select Display Results.

Option to Export PDF



Instructions for Accessing the Percentage Payment Summary Report

To access your hospital's FY 2022 Hospital VBP Program PPSR data:

- Navigate to the HQR Secure Portal login page: https://hqr.cms.gov/hqrng/login
- 2. Enter your HARP User ID and Password. Then, select Login.
- 3. You will be directed to the Two-Factor Authorization page. Select the device you would like to retrieve the verification code. Select **Continue**.
- 4. Once you receive the code, enter it. Select **Continue**.
- Read the Terms and Conditions statement. Select Accept to proceed. You will be directed to the HQR Landing Page. (If Cancel is selected, the program closes.)
- 6. On the HQR Landing page, select **Program Reporting** from the left-navigation menu to expand the menu options.
- 7. From the expanded Program Reporting drop-down menu, select **Performance Reports**.
- 8. Select **HVBP** from the Program selection menu.
- 9. Select **Baseline and Performance** from the Report selection menu.
- 10. Select **2022** from the Fiscal Year selection menu.
- 11. Select your hospital from the Provider selection menu. Select **Display Results**.

For technical questions or issues related to accessing the report, contact the QualityNet Service Center at qnetsupport@hcqis.org.

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Where's My Report? Everything You Want to Know About the FY 2022 Hospital VBP Percentage Payment Summary Report

Evaluating Hospitals

FY 2022 Domain Weights and Measures



Clinical Outcomes (25%)

MORT-30-AMI: Acute Myocardial Infarction (AMI) 30-Day Mortality Rate

MORT-30-CABG: Coronary Artery Bypass Graft (CABG) Surgery 30-Day Mortality Rate

MORT-30-COPD: Chronic Obstructive Pulmonary Disease (COPD)

30-Day Mortality Rate

MORT-30-HF: Heart Failure (HF) 30-Day Mortality Rate **MORT-30-PN**: Pneumonia (PN) 30-Day Mortality Rate

COMP-HIP-KNEE: Elective Primary Total Hip Arthroplasty (THA) and/or

Total Knee Arthroplasty (TKA) Complication Rate

Efficiency and Cost Reduction (25%)

MSPB: Medicare Spending per Beneficiary
Person and Community Engagement (25%)

Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey Dimensions

Communication with Nurses

Communication with Doctors

Responsiveness of Hospital Staff

Communication about Medicines

Cleanliness and Quietness of Hospital Environment

Discharge Information

Care Transition

Overall rating of Hospital

Safety (25%)

CAUTI: Catheter-associated Urinary Tract Infection

CDI: Clostridium difficile Infection

CLABSI: Central Line-associated Bloodstream Infection

MRSA: Methicillin-resistant Staphylococcus aureus Bacteremia

SSI: Surgical Site Infection- Colon Surgery and Abdominal Hysterectomy

FY 2022 Baseline and Performance Periods

Domain	Measure	Baseline Period	Performance Period		
	Mortality Measures (AMI, COPD, HF, CABG)	July 1, 2012– June 30, 2015	July 1, 2017– June 30, 2020*		
Clinical Outcomes	Mortality Measures (PN)	July 1, 2012- June 30, 2015	September 1, 2017– June 30, 2020*		
	Complication Measure	April 1, 2012– March 31, 2015	April 1, 2017– March 31, 2020*		
Person and Community Engagement	HCAHPS Survey	January 1, 2018– December 31, 2018	January 1, 2020– December 31, 2020*		
Safety	HAI Measures	January 1, 2018– December 31, 2018	January 1, 2020– December 31, 2020*		
Efficiency and Cost Reduction	MSPB	January 1, 2018– December 31, 2018	January 1, 2020– December 31, 2020*		

^{*}Deadlines for October 1, 2019 – December 31, 2019 (Q4) data submission are optional. Please refer to CMS' March 27, 2020, <u>Guidance Memo</u> for details.

FY 2022 Minimum Data Requirements

Domain/Measure	Minimum Requirement
Clinical Outcomes	Minimum of two measure scores: • Mortality Measures: 25 cases • Complication Measure: 25 cases

Performance Standards

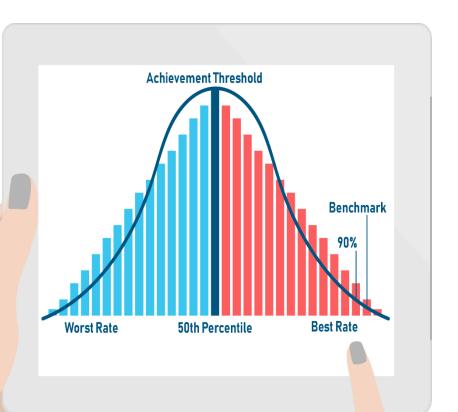
Benchmark:

Average (mean) performance of the top decile (10 percent) of hospitals

Achievement Threshold:

Performance at the 50th percentile (median) of hospitals during the baseline period

Note: MSPB uses Performance Period data to calculate the benchmark and achievement threshold, not Baseline Period data like other measures.

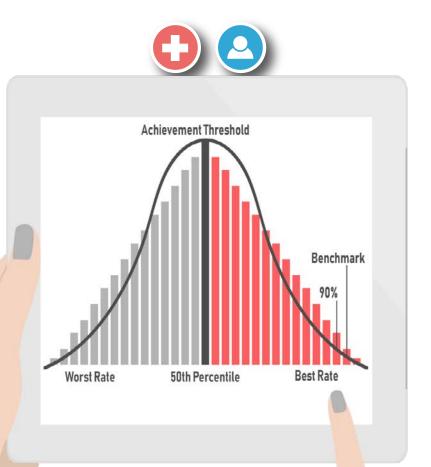


Performance Standards

A **higher** rate is better for the following measures/dimensions:

- Clinical Outcomes
 - Mortality measures*

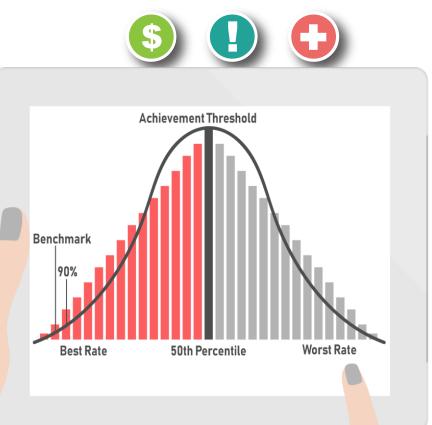
*The 30-day mortality measures are reported as survival rates; therefore, higher values represent a better outcome.



Performance Standards

A **lower** rate is better for the following measures/dimensions:

- Clinical Outcomes
 - o Complication measure



FY 2022 Performance Standards

	Safety (25%)			Clinical O	utcomes (25%)	
ICLABSI ICAUTI ISSI: Colon	althcare-Associated Infections) al Hysterectomy	Threshold 0.633 0.727 0.749 0.727 0.748 0.646	Benchmark 0.000 0.000 0.000 0.000 0.000 0.047	Measures MORT-30-AMI MORT-30-CABG MORT-30-COPD MORT-30-HF MORT-30-PN ICOMP-HIP-KNEE	0.9 0.9 0.8 0.8	shold 61793 68210 20058 79869 36122 29833	Benchmark 0.881305 0.979000 0.936962 0.903608 0.870506 0.021493
	Efficiency and Cost Reduct	ion (25%)		Person and Comn	nunity Eng	gagement (25%)	
					Н	CAHPS Perform	ance Standards
Measures	Threshold				Floor (%)	Threshold (%)	Benchmark(%)
↓MSPB	Median Medicare Spending		ne lowest decile	Communication with Nurses	15.73	79.18	87.53
	Per Beneficiary ratio across		licare Spending	Communication with Doctors	19.03	79.72	87.85
	all hospitals during the		eneficiary ratios	Responsiveness of Hospital Staff	25.71	65.95	81.29
	performance period.		nospitals during	Communication about Medicines	10.62	63.59	74.31
		the perfo	rmance period.	Hospital Cleanliness and Quietness		65.46	79.41
				Discharge Information	66.78	87.12	91.95
				Care Transition	6.84	51.69	63.11

Overall Rating of Hospital

71.37

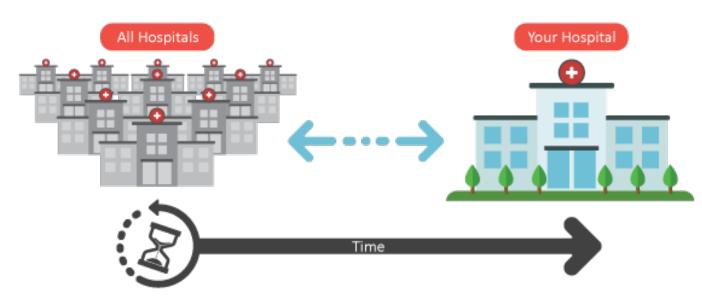
19.09

85.18

Achievement Points

Achievement points are awarded by comparing an individual hospital's rates during the performance period with all hospitals' rates from the baseline period*:

- Rate at or better than the benchmark 10 points
- Rate worse than the achievement threshold 0 points
- Rate somewhere at or better than the threshold but worse than the benchmark 1–9 points Only the Clinical Outcomes Domain will have achievement points.



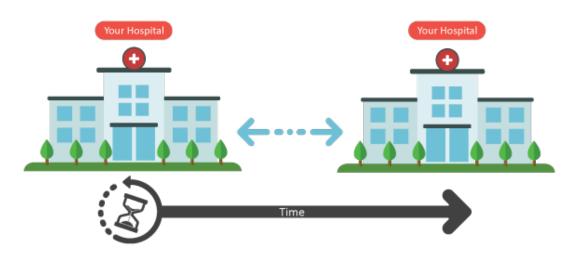
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Improvement Points

Improvement points are awarded by comparing a hospital's rates during the performance period to that same hospital's rates from the baseline period*:

- Rate at or better than the benchmark 9 points**
- Rate worse than or equal to baseline period rate 0 points
- Rate between the baseline period rate and the benchmark 0–9 points

**Hospitals that have rates at or better than the benchmark but do not improve from their baseline period rate (i.e., have a performance period rate worse than the baseline period rate) will receive 0 improvement points as no improvement was actually observed. Only the Clinical Outcomes Domain will have achievement points.



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Where's My Report? Everything You Want to Know About the FY 2022 Hospital VBP Percentage Payment Summary Report

Report Information

Percentage Summary Report



Total Performance Score



Facility: Hospital VBP Ineligible

State: N/ANational: N/A

Domain Scoring*

- Unweighted Domain Score: The sum of your hospital's scores for the domain, considering
 only those measures your hospital was eligible for during the performance period
 - Weighting: Assigned scoring impact on the TPS for each domain
 - Weighted Domain Score: The product of the unweighted domain score and the weighting *Only the clinical outcomes domain will have a domain score, domain weighting, and weighted domain score

Percentage Summary Report



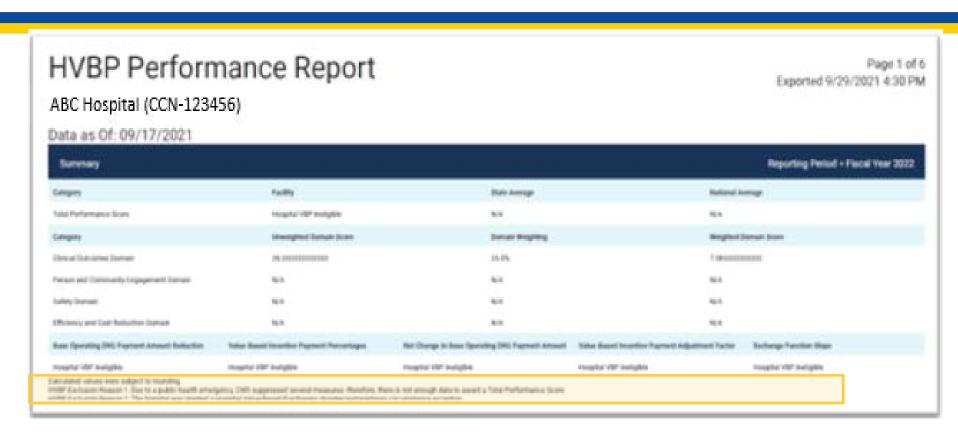
Payment Summary

- Base Operating DRG Payment Reduction: Hospital VBP Ineligible or 2.0000000000%
- Value-Based Incentive Payment Percentage: Hospital VBP Ineligible or 2.0000000000%
- Net Change in Base Operating DRG Payment Amount: Hospital VBP Ineligible or 0.000000000%
- Incentive Payment-Adjustment Factor: Hospital VBP Ineligible or 1.0000000000%
- Exchange Function Slope: Hospital VBP Ineligible or N/A

Note: Values displayed on this example report may not depict the actual values used to calculate payments for the FY 2022 Hospital VBP Program.

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Percentage Summary Report



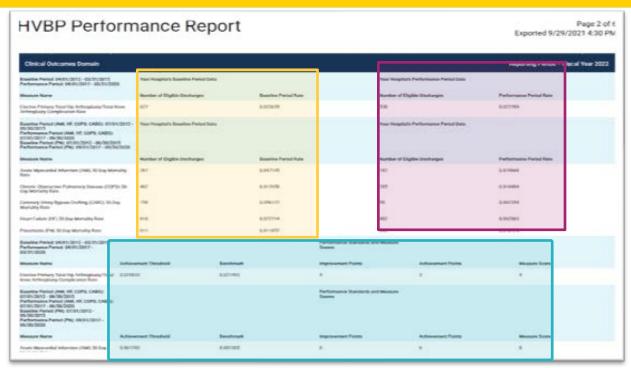


HVBP Exclusion Reason

- If a hospital is excluded from the Hospital VBP Program, the exclusion reason text will display under the Domain Scoring section on the Percentage Payment Summary page.
- When a hospital is excluded, all fields will display "Hospital VBP Ineligible."

12/1/2021

Clinical Outcomes Report



- Baseline Period Totals displays the hospital's baseline period values used to calculate the baseline period rate.
- **Performance Period Totals** displays the hospital's performance period values used to calculate the performance period rate.
 - **HVBP Metrics** displays the performance standards (achievement threshold and benchmark), improvement points, achievement points, and measure score.

Clinical Outcomes Report



3

HVBP Metrics displays the performance standards (achievement threshold and benchmark), improvement points, achievement points, and measure score.

Clinical Outcomes Report (continued)

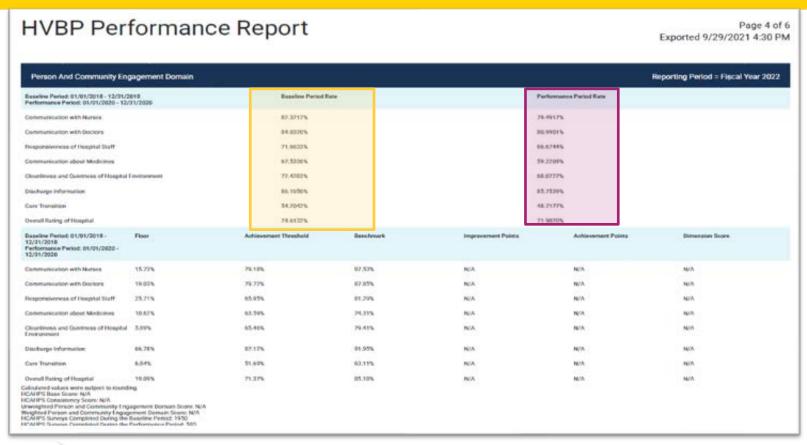
HVBP Perfo	rmance R	eport			Page 3 of 6 Exported 9/29/2021 4:30 PM
seline Period (AMI, HF, COPD, CABG): 101/2012 - 36/30/2015 Scores 101/2017 - 36/30/2020 101/2017 - 36/30/2020 101/2017 - 36/30/2020 101/2017 - 36/30/2020 101/2017 - 36/30/2020 101/2018 (PN): 07/01/2012 - 36/30/2020 101/2018 (PN): 07/01/2017 - 36/30/2020 101/2018 (PN): 07/01/2017 - 36/30/2020			sur s		
Measure Name	Achievement Threshold	Benchmark	Improvement Points	Achievement Foints	Measure Score
Chronic Obstructive Pulmonary Disease (COPO) 30 Day Monality Rate	0.970058	0.936967	0		0
Coronary Artory Bypess Grafting (CABG) 30- Day Mortality Base	0.968230	0.979000	*	0	4
		773333331V	12	20	0
leart Failure (HF) 30 Day Mortality Rate	0.879869	0.903508	0		



Domain Summary

- Eligible Measures: Total number of measures that meet the minimum case amount during the performance period
- Unweighted Score: Sum of hospital's measure scores, factoring only the eligible measures
- Weighted Domain Score: Hospital's unweighted domain score multiplied by domain weight

Person and Community Engagement Domain Report



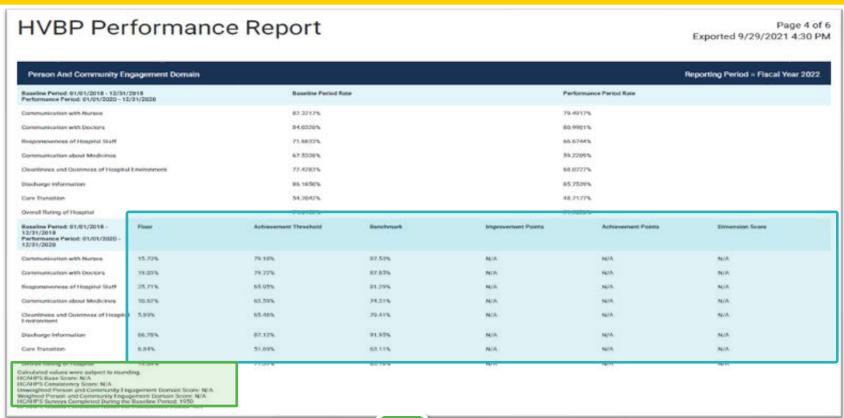


Baseline Period Rate displays the hospital's baseline rate used to calculate improvement points.



Performance Period Rate displays the hospital's performance period rate used to calculate achievement points, improvement points, and lowest dimension score.

Person and Community Engagement Detail Report



HVBP Metrics displays the performance standards (floor, achievement threshold, and benchmark), improvement points N/A, achievement points N/A, and dimension score N/A.

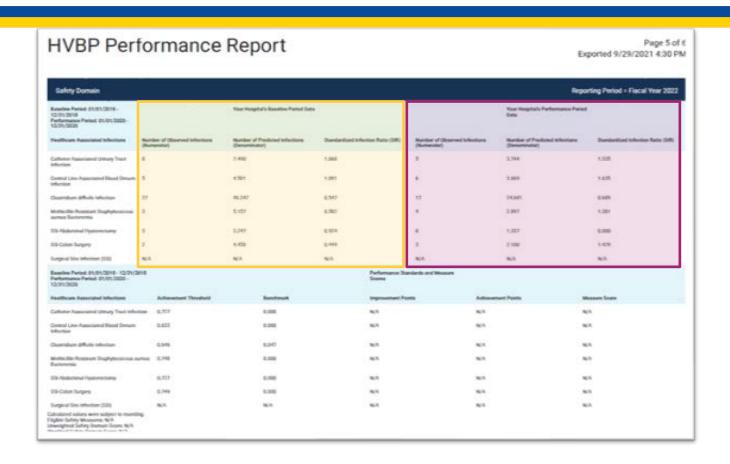


Domain Summary

- HCAHPS Base Score: N/A
- HCAHPS Consistency Score: N/A
- Unweighted Domain Score: N/A
- Weighted Domain Score: N/A
- Surveys Completed During the Performance Period

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Safety Measures Domain Report



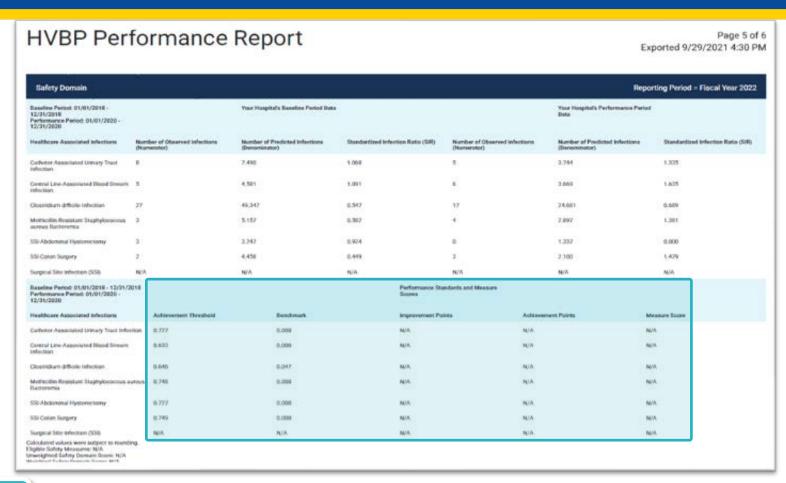


Baseline Period Totals displays the hospital's baseline period values used to calculate the baseline period rates.

2

Performance Period Totals displays the hospital's performance period values used to calculate the performance period rates.

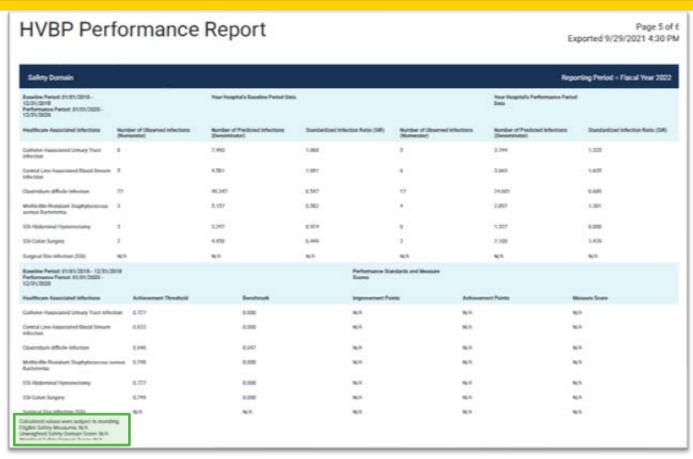
Safety Measures Detail Report



3

HVBP Metrics displays the performance standards (achievement threshold and benchmark), improvement points N/A, achievement points N/A, and measure score N/A.

Safety Measures Domain Report





Unweighted Domain Score: N/A Weighted Domain Score: N/A

Efficiency and Cost Reduction Domain Report

HVBP Per	formance	Report						Expo	Page 6 of orted 9/29/2021 4:30 Pt
Efficiency And Cost Reduct	ilon Domain							Reportir	ng Period = Fiscal Year 2022
Saseline Period: 91/91/2018 - 12/29/2018 Performance Period: 01/01/2020 - 12/31/2020		Year Hospital's Bessites Period Data					Your Hospital's Perfor Date	monce Period	
Efficiency Measures	MSPS Amount (Numerican)	Median MSPE Amount (Denominator)	MSPE Messure		MSPE Amount (Numerokor)	Median MSPE Accoun	K (Denominator)	MSFR Measure
Moderan Spending per Bosofiniary (MSPR)	\$16,709.96	\$73,476.18	6.908129		\$10,870.80		\$22,641.85		1,014768
Baseline Period: 81/81/2018 - 12/31/ Performance Period: 81/01/2620 - 12/31/2020	2018			loores	C STOP SHOULD SHALL MAKE AND		500,500 p. 10 p	23332	a de Portonio
Efficiency Measures	Achievement Threshold	Beschrünk	33	презнети	nt Points.	Adhison	nert Points	Mean	ure Score
Modeum Spending per Beneficiary (M	100012002	0.854966	30	W/A		H/A		H/A	
Jalendaried values were autgent to round ligible i Researcy and Cost Finduction 6 (Investigated I Researcy and Cost Finduction 6 (Neighbord I Researcy and Cost Finduction leastfore Ferrical Egispodes of Costs (Value 1) "off latination Ferrical Egispodes of Costs."	Anceume: N/A ion Stortum Score: N/A Doinuth Score: N/A								
Salesdamed waters were subject to reserve WA indicates no data amplitude, no data foliated by the sales of th	automitted, or the value was not app were not reer for calculations, or the he hispital is not slighter to receive	value was not applicable. Total Performance Score based on eighbility	y cirtinarius.						

- **Baseline Period Totals** displays the hospital's baseline period values used to calculate baseline period rates.
- **Performance Period Totals** displays the hospital's performance period values used to calculate performance period rates.
- HVBP Metrics displays performance standards (achievement threshold and benchmark), improvement and achievement points, and measure score.
- Domain Summary: Eligible Measures: Total number of measures that meet the minimum case amount during the performance period Unweighted Domain Score: Sum of hospital's measure scores, divided by the number of eligible measures multiplied by 10, and multiplied by 100 Weighted Domain Score: Hospital's unweighted Efficiency and Cost Reduction domain score multiplied by domain weight

Data Precision

Domain	Measure	Value	Precision
Clinical	Mortality and	Baseline and performance period rates	6
Outcomes	Complication measures	Benchmark and achievement threshold	6
Person and		Baseline period rates*	2
Community	1	Performance period rates*	4
Engagement		Benchmark, achievement threshold, and floor	2
Safety	HAI	Baseline and performance standardized infection ratio (SIR)	3
	measures	Benchmark and achievement threshold	3
Efficiency		Baseline and performance MSPB measure	6
and Cost Reduction		Benchmark and achievement threshold	6

Where's My Report? Everything You Want to Know About the FY 2022 Hospital VBP Percentage Payment Summary Report

Reviewing Your Data

Timeline

Hospitals may review their data used in programs in two different stages.

Patient-Level Data Review

During this stage of the review, hospitals ensure the data or claims submitted are correct and accurate prior to the submission deadline, claims pull date, or during the HCAHPS review and correction period.

2. Scoring/Eligibility Review

During this stage of the review, hospitals can ensure data reviewed during stage one are being displayed and scored accurately in programs (e.g., improvement points in the Hospital VBP Program). Hospitals can also ensure CMS has displayed the correct eligibility status. Data review as defined in stage one is not an allowable review item during the following preview/review periods:

- Hospital IQR Program or Care Compare preview period
- Claims-based measures review and correction period
- Hospital VBP Program review and correction period

Centers for Disease Control and Prevention NHSN Measures

Stage One: Patient-Level Data Review

- Hospitals have approximately 4.5 months after the quarterly reporting period ends to submit their data.
- Hospitals should use this time to ensure data accuracy and make any necessary corrections.
- Corrections to the data cannot be made after the submission deadline.
- HAI data that have been changed in NHSN after the submission deadline will **not** be reflected in any program, CMS report, or in *Care Compare*.

HCAHPS Survey

Stage One: Patient-Level Data Review

- Hospitals have seven days after the submission deadline to access and review the HCAHPS Data Review and Corrections Report.
- New data are not accepted into the warehouse during the review and correction period.
- Errors in data accepted into the warehouse by the quarterly deadline can be corrected.
- During the seven-day period, the corrected data can be resubmitted to the warehouse to replace the incorrect data.

Claims-Based Measures

Stage Two: Scoring/Eligibility Review

- Hospitals have approximately 30 days to submit a review and correction request following the receipt of their HSR.
 - Suspected calculation errors on a report can be submitted for review with the possibility of a correction.
 - Requests for submission of new or corrected claims to the underlying data are **not** allowed.
 - To submit a new claim or correct a submitted claim, contact your Medicare Administrative Contractor (MAC).
- General questions about the HSRs or measures may also be submitted.

Hospital VBP Program

Stage Two: Scoring/Eligibility Review

- Hospitals have approximately 30 days to request a review and correction following the release of the PPSR.
 - Hospitals may review and request recalculation of scores for the Clinical Domain only.
 - Requests for submission of new or corrected data, including claims to the underlying measure data, are **not** allowed.
- Hospitals may appeal the calculation of their performance assessment within 30 calendar days of receipt of the review and correction decision.
- For more information:
 https://www.qualitynet.org/inpatient/hvbp/payment#tab2

Best Practices

- Have a second person review submitted data to check for errors.
- Create a plan for spot checking or sampling the submitted data for errors.
- Review vendor-submitted data for accuracy before submission or prior to the submission deadline.
- Perform routine coding audits to ensure claims are coded and billed accurately.

Benefits of Correct Data

- Quality Improvement
 - Prompt, usable, and accurate data can assist the hospital with more immediate quality improvement initiatives.
- Pay-for-Performance Programs
 - Accurate data ensures the hospital is assigned a payment adjustment factor that is based on the hospital's actual performance.
- Publicly Reported Data on Care Compare
 - Accurate data can help organizations focus on quality improvement priorities.
 - Inaccurate data could provide consumers with inaccurate information on how well a hospital is performing.

12/1/2021

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Review and Corrections

Overview

- Hospitals may review and request recalculation of scores for only the clinical outcomes domain.
- Hospitals may submit a review and corrections request regarding their reports no later than 11:59 p.m. Pacific Time (PT), December 17, 2021.
- Submit the completed form through the following methods:
 - Send secure message to <u>QRFormsSubmission@hsag.com</u> through <u>Managed File Transfer</u> in the *HQR Secure Portal*.
 - Send secure fax to (877) 789-4443.
 - Email to <u>QRFormsSubmission@hsag.com</u>.
 - Please ensure that data containing personally identifiable information (PII) or protected health information (PHI) are not submitted when emailing the form, as this is not a secured method and would be a security violation.

Access Review & Correction Request Form

- Visit <u>www.QualityNet.org.</u>
- 2. From the [Hospitals Inpatient] box, select [Hospital Value-Based Purchasing (HVBP) Learn more].
- 3. When the screen refreshes, select [Payment] from the top navigation pane and [Review and Corrections/Appeals] on the left-hand navigation pane. Select [Review and Corrections Request Form] toward the bottom of the page.

Direct link: https://www.qualitynet.org/inpatient/hvbp/payment#tab2

or assistance in completing and submitting the Review and Corrections, A efer to the following:	ppeals, or CMS	Independent	Review forms,
File Name	File Type	File Size	
Review and Corrections Quick Reference Guide (06/27/17)	PDF	28 KB	Download
Review and Corrections Request Form (01/31/20)	PDF	267 KB	Download
Appeal Quick Reference Guide (06/27/17)	PDF	29 KB	Download
Appeal Request Form (01/31/20)	PDF	293 KB	Download
Independent CMS Review Quick Reference Guide (06/27/17)	PDF	29 KB	Download
Independent CMS Review Request Form (01/31/20)	PDF	261 KB	Download
Review and Corrections, Appeal, and Independent CMS Review User Guide (07/11/17)	PDF	951 KB	Download

12/1/2021

Request Form

Complete the request form with the following information:

- Date of review and corrections request
- Hospital CMS Certification Number (CCN)
- Hospital contact information
 - Hospital name/address (must include physical street address)
 - Hospital chief executive officer (CEO) and Security Official (name, address, telephone, and email)
- Specify reason(s) for request
 - Condition-specific score
 - Domain-specific score
- Detailed description for each of the reason(s) identified

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Appeals

Overview

- Hospitals may appeal the determination of the review and correction decision within 30 calendar days of receipt of the review and correction decision.
- Hospitals must receive an adverse determination from CMS prior to requesting an appeal.
- Upon receipt of appeal, CMS:
 - o Provides email acknowledgement of appeal.
 - Reviews the request and notifies CEO of decision.
- Submit the completed form through the following methods:
 - Send secure message to <u>QRFormsSubmission@hsag.com</u> through <u>Managed File</u> Transfer in the *HQR Secure Portal*.
 - Send secure fax to (877) 789-4443.
 - Email to <u>QRFormsSubmission@hsag.com</u>.
 - o Please ensure that data containing PII or PHI are not submitted when emailing the form, as this is not a secured method and would be a security violation.

Access Appeals Request Form

- 1. Visit www.QualityNet.org.
- From the [Hospitals Inpatient] box, select [Hospital Value-Based Purchasing (HVBP) Learn more].
- 3. When the screen refreshes, select [Payment] from the top navigation pane and [Review and Corrections/Appeals] on the left-hand navigation pane. Then, select [Review and Corrections Request Form] toward the bottom of the page.

Direct link: https://www.qualitynet.org/inpatient/hvbp/payment#tab2

Forms and Additional Reference Material For assistance in completing and submitting the Review and Corrections, Appeals, or CMS Independent Review forms, efer to the following:				
Review and Corrections Quick Reference Guide (06/27/17)	PDF	28 KB	Download	
Review and Corrections Request Form (01/31/20)	PDF	267 KB	Download	
Appeal Quick Reference Guide (06/27/17)	PDF	29 KB	Download	
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Independent CMS Review Request Form (01/31/20)	PDF	261 KB	Download	
Review and Corrections, Appeal, and Independent CMS Review User Guide (07/11/17)	PDF	951 KB	Download	

Request Form

Complete the request form with the following information:

- Date of review and corrections request
- Hospital CCN
- Hospital contact information
 - Hospital name/address (must include physical street address)
 - Hospital CEO and QualityNet Security Official (name, address, telephone and email)
- Specify reason(s) for request
 - Condition-specific score
 - Domain-specific score
- Provide detailed description for each of the reason(s) identified

Acceptable Reasons for Appeals

- Calculation of achievement/improvement points*
- Calculation of measure/dimension score*
- Calculation of domain scores*
- Incorrect weight applied to domain*
- Incorrect weighted domain scores*
- Hospital's open/closed status incorrectly specified

*Only applies to the Clinical Outcomes domain

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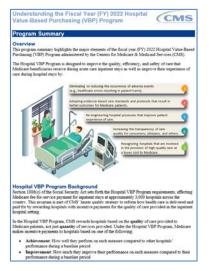
Resources

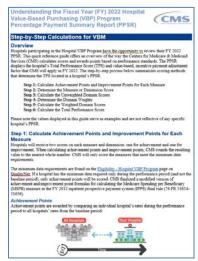
Available on QualityNet

- Webinars/Calls/Educational Materials
 - From [Hospitals Inpatient], select the [Hospital Value-Based Purchasing (HVBP) Program Learn More] option. Then, select [Webinars] from the top navigation pane.
 - https://www.qualityreportingcenter.com/en/inpatient-quality-reportingprograms/hospital-value-based-purchasing-vbp-program/vbp-archived-events/
- Hospital VBP Program General Information
 - From the [Hospitals Inpatient] menu, select [Hospital Value-Based Purchasing (HVBP) Program Learn More].
 - Direct link: https://qualitynet.org/inpatient/hvbp
- Frequently Asked Questions
 - From the home page, select [Help] on the upper right-hand side.
 Then, select [Hospitals Inpatient].
 - Direct link: https://cmsqualitysupport.servicenowservices.com/qnet_qa

FY 2022 Help Guides and Quick Reference Guides









Reference these on QualityNet:

- FY 2022 How to Read Your Report Help Guide
- Program Summary
- Scoring Quick Reference Guide
- Domain Weighting Quick Reference Guide

Direct Link: https://qualitynet.org/inpatient/hvbp/resources#tab2

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Q&A Session

Disclaimer

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