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- **This event is being recorded.**



Troubleshooting Audio

Audio from computer speakers breaking up?

Audio suddenly stop?

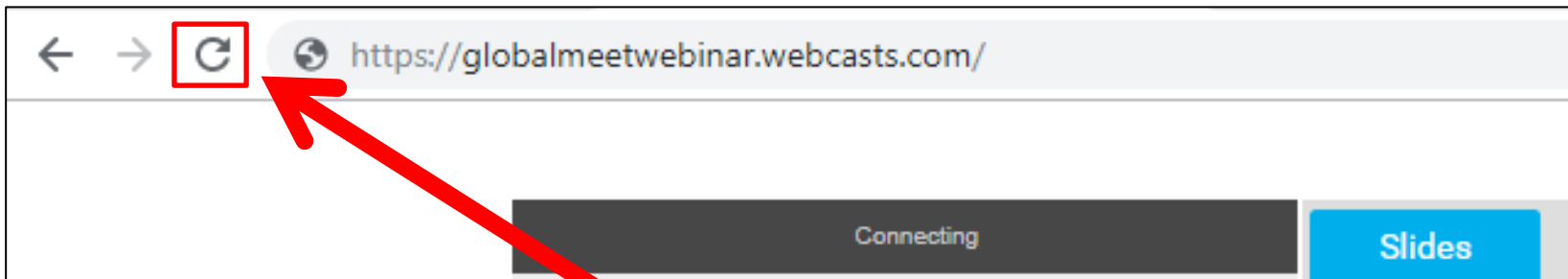
Click Refresh

– or –

Press F5



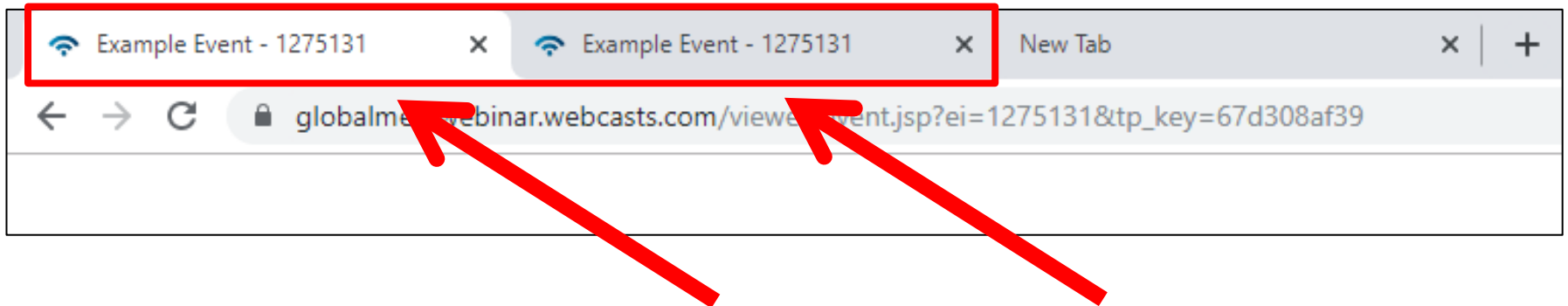
F5 Key
Top Row of Keyboard



Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



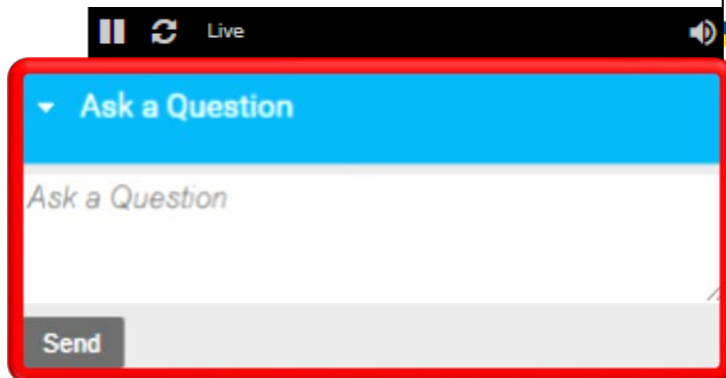
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the “Ask a Question” section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor



Today's Presentation



PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program: A Closer Look at Public Reporting

Lisa Vinson, BS, BSN, RN

PCHQR Program Lead

Inpatient Value, Incentives, and Quality Reporting (VIQR)

Outreach and Education Support Contractor

February 23, 2021

Webinar Chat Questions

Please submit any questions that are pertinent to the webinar topic via the Chat tool. As time permits, we will answer these questions at the end of the webinar. Pertinent questions not answered will be addressed in a questions-and-answers document, to be published at a later date.

Note: we do not use the raised-hand feature in the Chat tool during webinars.

If you have an additional question after this event, submit your question through the [QualityNet](#) Inpatient Questions and Answers tool, at [QualityNet Q&A Tool](#). Include the webinar name, slide number, and speaker name.

If you have a question unrelated to the current webinar topic, we recommend that you first search for it in the [QualityNet](#) Inpatient Questions and Answers tool, at [QualityNet Q&A Tool](#). If you do not find an answer, then submit your question to us via the same tool.

We will respond to questions as soon as possible.

Acronyms

CE	continuing education	HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems
CMS	Centers for Medicare & Medicaid Services	HCQIS	Health Care Quality Information Systems
CSV	Comma-separated Value	HQR	Hospital Quality Reporting
CY	calendar year	PCH	PPS-Exempt Cancer Hospital
EBRT	External Beam Radiotherapy	PCHQR	PPS-Exempt Cancer Hospital Quality Reporting Program
EOL	End of Life	PDC	Provider Data Catalog
FY	fiscal year	PPS	Prospective Payment System
HAI	healthcare-associated infection	Q	quarter
HARP	HCQIS Access Roles and Profile	VIQR	Value, Incentives, and Quality Reporting

Purpose

This presentation will provide PCHQR Program participants with an overview of public reporting, highlighting the new Care Compare and Provider Data Catalog (PDC) public reporting sites.

Objectives

Participants will be able to:

- Identify the purpose of public reporting.
- Access preview data via the Hospital Quality Reporting (HQR) Preview User Interface.
- Locate the Care Compare and PDC sites.
- Navigate and access PCH data on the PDC.

Overview

- Statutory Requirements
 - Section 1866(k)(4) of the Social Security Act
- September 3, 2020 – Launch of new Compare tools
 - Care Compare:
<https://www.medicare.gov/care-compare>
 - Provider Data Catalog (PDC):
<https://data.cms.gov/provider-data/>
- December 1, 2020 – Retirement of *Hospital Compare*
 - PCH data now on PDC

PCHQR Program: A Closer Look at Public Reporting

Recap: Accessing the HQR Preview User Interface

Public Reporting Preview Period: April 2021 Release (January 27–February 26, 2021)

What is the preview period?

Prior to the release of data, hospitals are given the opportunity to review data during a 30-day preview period. Preview data are accessed via the HQR Public Reporting User Interface at <https://hqr.cms.gov/hqrng/login>.

What do I need to access my preview data?

1. Establish HCQIS Access Roles and Profile (HARP) credentials.
2. Access the Hospital Quality Reporting page for *QualityNet* at <https://hqr.cms.gov/hqrng/login>.
3. Log into the HQR Home page.
4. Preview data via the Public Reporting User Interface.

Getting Started

Important: Users must have a HARP account.

Sign in: <https://hqr.cms.gov/hqrng/login>

CMS.gov | QualityNet

Hospital Quality Reporting

HARP Sign In

Enter your user ID and password to login.

⚠ If you do NOT have a HARP account please sign in to the Hospital Quality Reporting on <https://www.qualitynet.org> to create one.

User ID
XXXXXXX

Password

Login ⚠

Two-Factor Authentication

Two-Factor
Authentication

For your security, we need to authenticate your request. We've sent a verification code via:
Text
Please enter it below.

Enter Code

Continue

[Change two factor authentication](#)

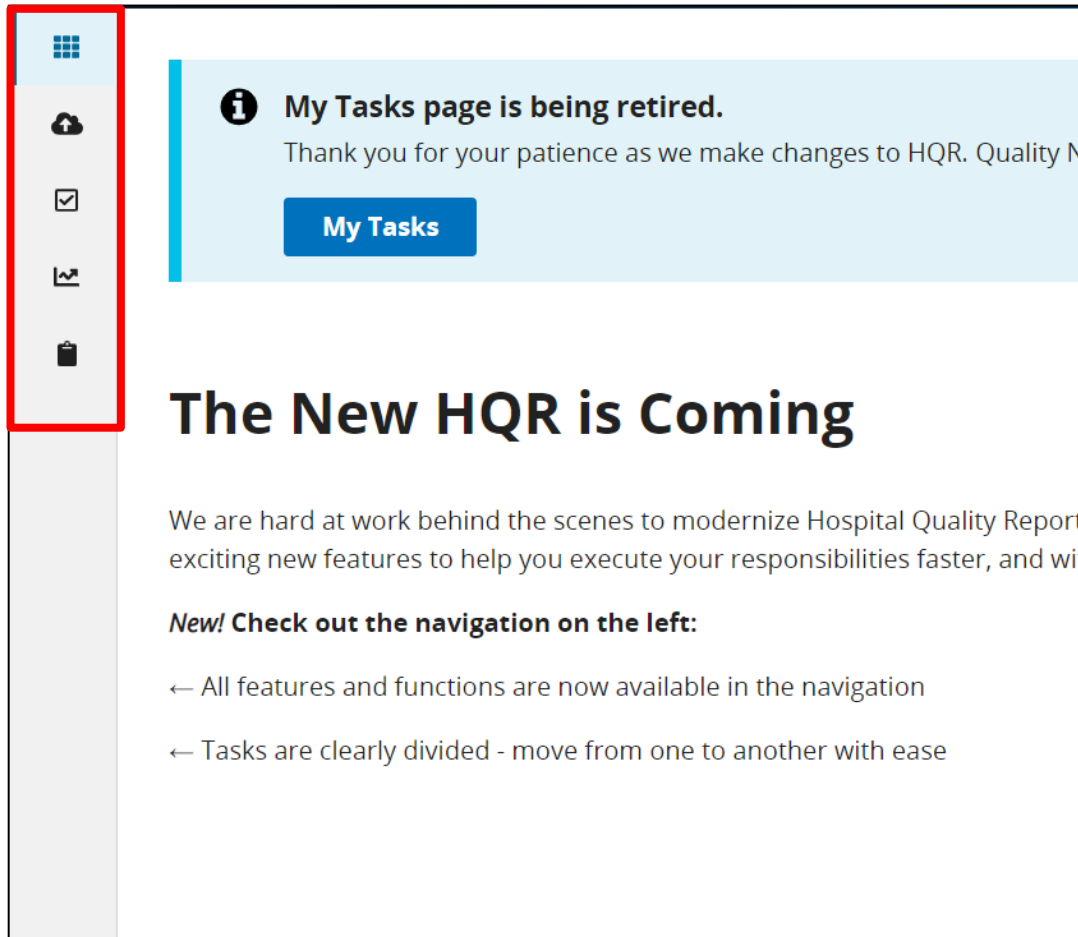
Terms and Conditions

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Menu Selections



My Tasks page is being retired.
Thank you for your patience as we make changes to HQR. Quality N

[My Tasks](#)

The New HQR is Coming

We are hard at work behind the scenes to modernize Hospital Quality Reporti exciting new features to help you execute your responsibilities faster, and wit

New! Check out the navigation on the left:

- ← All features and functions are now available in the navigation
- ← Tasks are clearly divided - move from one to another with ease

Program Reporting

Dashboard

Data Submissions

Data Results

Program Reporting

Reporting Requirements

Program Credit

Public Reporting

Administration

i My Tasks page is being retired.
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My Tasks

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Measure Data

Measure Data Star Rating

Measure Data

Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon () or an asterisk (*).

[Export Data](#)

Search

Release

Level

Performance

[Clear Filters](#)

- + Survey of Patients' Experience
- + Timely and Effective Care
- + Complications & Deaths
- + Unplanned Hospital Visits
- + Process Measures

Data Preview by Measure Group

+ Survey of Patients' Experience

+ Timely and Effective Care

- Complications & Deaths


Infections

	Predicted	Reported	Days / Procedure	Facility Ratio	State Ratio	National Ratio	National Compare
PCH-6	60.481	42	1,284	0.694 *	0.911 *	0.867	BETTER
PCH-7	15.913	14	1,102	0.880 *	1.056 *	0.928	SAME
PCH-26	314.691	207	165,172	0.658 *	0.610 *	0.582	BETTER
PCH-27	20.570	15	165,172	0.729 *	0.855 *	0.821	SAME

Export Data


Measure Data Star Rating


Measure Data


Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon () or an asterisk (*).

Export Data

Search

Release January 2021 

Level Select 

Performance Select 

Clear Filters

- + Survey of Patients' Experience
- + Timely and Effective Care
- + Complications & Deaths
- + Unplanned Hospital Visits
- + Process Measures

Export Data (continued)

Complications & Deaths							
Infections							
	Predicted	Reported	Days / Procedure	Facility Ratio (95% conf. int.)	State Ratio (95% conf. int.)	National Ratio	National Compare
PCH-6 Q1 (2019) - Q4 (2019) Surgical Site Infection from colon surgery (SSI: Colon)	60.481	42	1,284	0.694 (0.507, 0.930)	0.911 (0.827, 1.003)	0.867	BETTER
PCH-7 Q1 (2019) - Q4 (2019) Surgical Site Infection from abdominal hysterectomy (SSI: Hysterectomy)	15.913	14	1,102	0.880 (0.501, 1.441)	1.056 (0.886, 1.249)	0.928	SAME
PCH-26 Q1 (2019) - Q4 (2019) Clostridium Difficile (C.Diff)	314.691	207	165,172	0.658 (0.573, 0.752)	0.610 (0.591, 0.629)	0.582	BETTER
PCH-27 Q1 (2019) - Q4 (2019) MRSA Bacteremia	20.570	15	165,172	0.729 (0.424, 1.176)	0.855 (0.787, 0.927)	0.821	SAME

PCHQR Program: A Closer Look at Public Reporting

Care Compare and Provider Data Catalog

Care Compare

Website: <https://www.medicare.gov/care-compare/>

The screenshot shows the Medicare.gov Care Compare website. At the top left is the Medicare.gov logo. On the top right are links for Login, About, Glossary, and Español. The main heading reads "Find & compare nursing homes, hospitals & other providers near you." Below this is a link: "Learn more about the types of providers listed here". A search form is centered, containing three input fields: "MY LOCATION" (with a placeholder "ZIP code or city"), "PROVIDER TYPE" (a dropdown menu with "Select one" and a downward arrow), and "KEYWORDS (optional)". A "Search" button is to the right of the keywords field. Below the search form, the text says "Or, select a provider type to learn more:". There are four icons with corresponding labels: a doctor icon for "Doctors & clinicians", a blue square with a white 'H' for "Hospitals", a house icon with 'NH' for "Nursing homes including rehab services", and a hand holding a heart for "Home health services". A vertical "Feedback" button is on the right edge of the page.

Provider Data Catalog

Website: <https://data.cms.gov/provider-data/>

CMS.gov The Centers for Medicare & Medicaid Services About Us Newsroom Data & Research Search







[Home](#) [Datasets](#) [Topics](#) [About](#)

Explore & download Medicare provider data

Type search term here... **SEARCH** →

Looking to compare healthcare providers and services? [Find a health care provider on Medicare.gov](#)

Explore, download, & investigate provider data on:

-  Dialysis facilities
-  Doctors and clinicians
-  Home health services
-  Hospice care
-  Hospitals
-  Inpatient rehabilitation facilities

PCHQR Program: A Closer Look at Public Reporting

Provider Data Catalog (PDC): Accessing PCH Data

PDC Homepage

The screenshot shows the CMS.gov homepage for the Provider Data Center (PDC). The header includes the CMS.gov logo, the text 'The Centers for Medicare & Medicaid Services', and navigation links for 'About Us', 'Newsroom', 'Data & Research', and a search function. A secondary navigation bar contains 'Home', 'Datasets', 'Topics', and 'About', with 'Datasets' highlighted by a red box. The main content area features a large blue banner with the text 'Explore & download Medicare provider data' and a search input field with a 'SEARCH →' button. Below the banner, there is a link: 'Looking to compare healthcare providers and services? Find a health care provider on Medicare.gov >'. The section 'Explore, download, & investigate provider data on:' contains a grid of six icons representing different provider types: Dialysis facilities, Doctors and clinicians, Home health services, Hospice care, Hospitals (highlighted with a red box), and Inpatient rehabilitation facilities.

PCH Datasets

The screenshot shows a web interface with a blue navigation bar containing 'Home', 'Datasets' (underlined), 'Topics', and 'About'. Below the navigation bar is a 'Search' section with a search bar containing 'PCH' and a clear button (X). Below the search bar, it says '8 datasets found for "PCH"' and a 'Clear all filters' link. A yellow tag labeled 'Hospitals' is visible. The first search result is 'Patient Survey (PCH - HCAHPS) PPS-exempt Cancer Hospital - National', which is highlighted with a red border. Below this title is a description: 'The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.' At the bottom of the result, it says 'Last updated Aug 27, 2020' and a 'Download CSV' link.

Home Datasets Topics About

Search

PCH X

8 datasets found for "PCH" [Clear all filters](#)

Hospitals

Patient Survey (PCH - HCAHPS) PPS-exempt Cancer Hospital - National

The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.

Last updated Aug 27, 2020 • [Download CSV](#)

Dataset Explorer

Home Datasets Topics About

[← Back to results](#)

Patient Survey (PCH - HCAHPS) PPS-exempt Cancer Hospital - National

The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.

Last updated Aug 27, 2020

Dataset explorer

1 - 20 of 72 rows Rows per page: 20 Display density: [Icons] Manage columns [Full Screen]

Measure ID	HCAHPS Qu...	HCAHPS Ans...	HCAHPS Ans...	Start Date	End Date
<input type="text" value="Search 20 recor"/>	<input type="text" value="Search 20 recor"/>	<input type="text" value="Search 20 recor"/>	<input type="text" value="Search 20 recor"/>	<input type="text" value="Search 20 recor"/>	<input type="text" value="Search 20 recor"/>
H_COMP_1_A_P	Patients who rep...	Nurses "always"...	81	01/01/2019	12/31/2019
H_COMP_1_SN_P	Patients who rep...	Nurses "sometim...	4	01/01/2019	12/31/2019
H_COMP_1_U_P	Patients who rep...	Nurses "usually" ...	15	01/01/2019	12/31/2019
H_NURSE_RESP...	Patients who rep...	Nurses "always"...	87	01/01/2019	12/31/2019
H_NURSE_RESP...	Patients who rep...	Nurses "sometim...	3	01/01/2019	12/31/2019
H_NURSE_RESP...	Patients who rep...	Nurses "usually" ...	10	01/01/2019	12/31/2019
H_NURSE_LISTE...	Patients who rep...	Nurses "always"...	78	01/01/2019	12/31/2019

Hospitals

[View topic details >](#)

Downloads

DATASET

[Download this dataset](#)
CSV

DATA DICTIONARIES

[HospitalCompare-DataDict...](#)
PDF

Tags

Hospital Compare

HCAHPS Patient Survey

Patient Experience of Care

Survey National PCH

Cancer

Dataset – Comma-separated Value (CSV) Format

Measure ID	HCAHPS Question	HCAHPS Answer Description	HCAHPS A	Start Date	End Date
2 H_COMP_1_A_P	Patients who reported that their nurses	"Nurses "always" communicated well	81	1/1/2019	12/31/2019
3 H_COMP_1_SN_P	Patients who reported that their nurses	"Nurses "sometimes" or "never" communicated well	4	1/1/2019	12/31/2019
4 H_COMP_1_U_P	Patients who reported that their nurses	"Nurses "usually" communicated well	15	1/1/2019	12/31/2019
5 H_NURSE_RESPECT_A_P	Patients who reported that their nurses	"Nurses "always" treated them with courtesy and respect	87	1/1/2019	12/31/2019
6 H_NURSE_RESPECT_SN_P	Patients who reported that their nurses	"Nurses "sometimes" or "never" treated them with courtesy and respect	3	1/1/2019	12/31/2019
7 H_NURSE_RESPECT_U_P	Patients who reported that their nurses	"Nurses "usually" treated them with courtesy and respect	10	1/1/2019	12/31/2019
8 H_NURSE_LISTEN_A_P	Patients who reported that their nurses	"Nurses "always" listened carefully	78	1/1/2019	12/31/2019
9 H_NURSE_LISTEN_SN_P	Patients who reported that their nurses	"Nurses "sometimes" or "never" listened carefully	5	1/1/2019	12/31/2019

Data Dictionary



System Requirements Specification

**Hospital Downloadable Database
Data Dictionary**

Centers for Medicare & Medicaid Services


<https://www.medicare.gov/care-compare/>

Topics

Home Datasets Topics About

Topics


This site's datasets are drawn from Medicare.gov's Compare websites and directories, described below. Click on the links below to access the websites and tools directly.



Hospitals


Helps you find and download data about the quality of care at over 4,000 Medicare-certified hospitals across the country.

[Read more >](#)



View archived data

2013 - 2020



Download all datasets

ZIP • 15 MB

Accessing Archived Data Files

Home Datasets Topics About

← Back to Topics

H **Hospitals data archive**
View topic >

2020 Annual files [Download all 2020 annual files](#)

hospitals_archive_10_2020.zip	10 / 2020	• ZIP	• 15 MB
hospitals_archive_08_2020.zip	08 / 2020	• ZIP	• 13 MB
hos_revised_flatfiles_archive_04_2020.zip	04 / 2020	• ZIP	• 16 MB
hos_revised_flatfiles_archive_01_2020.zip	01 / 2020	• ZIP	• 16 MB

2019 Annual files [Download all 2019 annual files](#)

hos_revised_flatfiles_archive_10_2019.zip	10 / 2019	• ZIP	• 17 MB
hos_revised_flatfiles_archive_07_2019.zip	07 / 2019	• ZIP	• 22 MB
hos_revised_flatfiles_archive_04_2019.zip	04 / 2019	• ZIP	• 18 MB
hos_revised_flatfiles_archive_03_2019.zip	03 / 2019	• ZIP	• 19 MB

[View archived data policy *](#)

About

[Home](#) [Datasets](#) [Topics](#) [About](#)

About

About this site

This site gives you direct access to the Centers for Medicare & Medicaid Services' (CMS) official data that are used on the Medicare.gov Compare websites and directories. Our goal is to make our data readily available in open, accessible, and machine-readable formats.

You can:

- View the data in your browser.
- Download the data in a variety of formats.
- Access the data through an Application Programming Interface, or API. An API lets developers connect other applications to the data in real time using the same data we use to power the Medicare.gov website.

Attention:

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Submit feedback

Have comments on how the Provider Data Catalog functions? [Submit feedback](#).

Use the email address listed for each dataset to ask questions about data in that specific dataset.

About the dataset websites & directories

The datasets on this site are drawn from Medicare.gov's Compare Websites and Directories, which are briefly described on the Topics page. Click on the button below to access the Topics page and learn more.

[Go to Topics →](#)

Available Resources

- Listserve Communications
 - Register via the Subscribe to Email Updates link on the [QualityNet](#) homepage
- *QualityNet* [Public Reporting Page](#)
 - Quick Reference Guide
 - Detailed Help Guide
- *Quality Reporting Center* [Resources and Tool Page](#)

Public Reporting Activities: Past, Current and Upcoming

- January 2021 Release (occurred January 27, 2021)
 - Q1 2019–Q4 2019 HCAHPS Survey Data
 - Q1 2019–Q4 2019 HAI measure data
 - Q1 2019–Q4 2019 EBRT and PCH-15* measure data
- April 2021 Preview Period (January 27–February 26, 2021)
- Confidential National Reporting – FY 2022
 - Four End of Life (EOL) Measures (PCH-32, PCH-33, PCH-34, and PCH-35)
 - Data collection period: July 1, 2019–June 30, 2020**
 - 30-Day Unplanned Readmissions for Cancer Patients (PCH-36)
 - Data collection period: October 1, 2019–September 30, 2020**

*Oncology: Medical and Radiation–Plan of Care for Moderate to Severe Pain

**Q1 and Q2 2020 data will be excepted from Public Reporting under the COVID-19 blanket waiver.

PCHQR Program: A Closer Look at Public Reporting

Submitting Questions via the *QualityNet* Q&A Tool

Accessing the *QualityNet* Questions and Answers Tool

The screenshot shows the CMS.gov QualityNet website interface. At the top left is the CMS.gov logo and 'QualityNet'. A search bar contains 'Search QualityNet' and a magnifying glass icon. On the right, there are links for 'Quality Programs', 'Help', 'Log into Secure Portal', and 'Register'. A dropdown menu is open, displaying three main categories: 'Getting Started', 'Known Issues & Maintenance', and 'Question & Answer Tools'. Under 'Getting Started' are links for Registration, Sign In Instructions, Security Statement & Policy, and Password Rules. Under 'Training & Guides' are links for QualityNet Training, QualityNet Secure Portal, Secure File Transfer, and QualityNet Events Center. Under 'Known Issues & Maintenance' are links for Known Issues and System Maintenance. Under 'QualityNet Support' is a link for QualityNet Support. Under 'Question & Answer Tools' are links for Hospitals - Inpatient, Hospitals - Outpatient, PPS-Exempt Cancer Hospitals, Ambulatory Surgical Centers, ESRD Facilities, and Inpatient Psychiatric Facilities. The 'Help' link in the top right and 'PPS-Exempt Cancer Hospitals' in the dropdown menu are highlighted with red boxes. A 'Close' button is located in the top right corner of the dropdown menu.

Ask a Question

The screenshot shows the CMS.gov Quality Question and Answer Tool interface. At the top left, the logo reads "CMS.gov | QualityNet". Navigation links include "Quality Q&A Tool", "Ask a Question", "Browse Program Articles" (with a dropdown arrow), and "How to Use this Tool" on the right. The main header area is blue with the title "Quality Question and Answer Tool" and the subtitle "Your one-stop shop for CMS Quality Answers". Below this is a search bar with the placeholder text "Search for the answer to your question" and a search icon. Two main action buttons are visible: "Browse" (with a document icon and the text "View existing articles") and "Ask a Question" (with a question mark icon and the text "Submit a Question to CMS"). The "Ask a Question" button is highlighted with a red border. At the bottom, a small note states: "For the best experience, please use one of the following browsers: Chrome, Firefox, Safari, Microsoft Edge. Mobile devices are not currently supported."

Submit a Question

QualityNet Question and Answer Site

Submit a Question to Our Support Team. * Indicates required field

WARNING: Individually identifiable health information in this system is subject to the Health Information Portability and Accountability Act of 1996 and the Privacy Act of 1974. Submission of questions to the QIO and Hospital Q&A System that contains Protected Health Information (PHI) is a violation of these Acts. **Questions containing PHI will be deleted from the system and not processed.** For detailed information regarding transmitting or receiving healthcare information or data read the [QualityNet System Security Policy, PDF](#)

Tell us about yourself

<p>First Name *</p> <input type="text" value="enter first name (limit 75 chars)"/>	<p>Last Name *</p> <input type="text" value="enter last name (limit 75 chars)"/>	
<p>Email Address *</p> <input type="text" value="enter email address; format joe@domain.com"/>	<p>Confirm Email Address *</p> <input type="text" value="enter email address again to confirm"/>	<p>Phone Number</p> <input type="text" value="format xxx-xxx-xxxx (ext.)"/>

What is your question?


Program *

Topic *

Subject *

Question (4000 Characters Max) *

I'm not a robot


reCAPTCHA
Privacy - Terms

SUBMIT QUESTION

PCHQR Program: A Closer Look at Public Reporting

Closing Remarks

Disclaimer

This presentation was current at the time of publication and/or upload onto the *Quality Reporting Center* and *QualityNet* websites. Medicare policy changes frequently. Any links to Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to this presentation change following the date of posting, this presentation will not necessarily reflect those changes; given that it will remain as an archived copy, it will not be updated.

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