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Troubleshooting Audio

Audio from computer speakers breaking up?

Audio suddenly stop?

Click Refresh

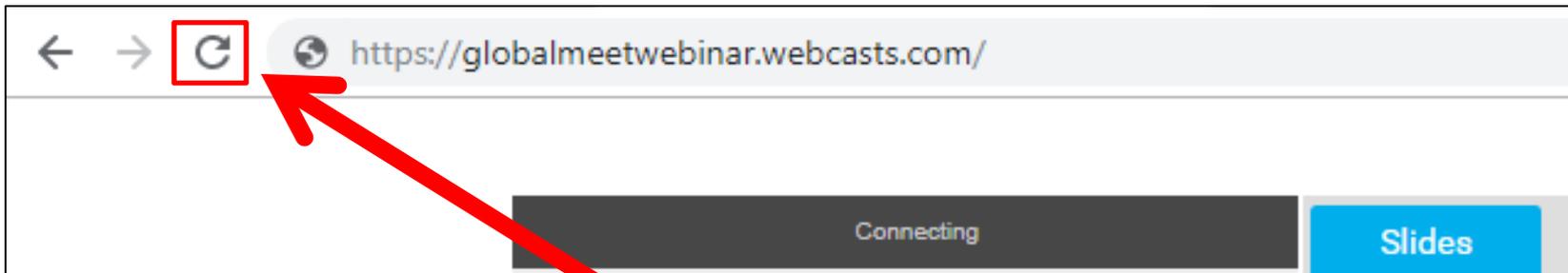
– or –

Press F5



F5 Key

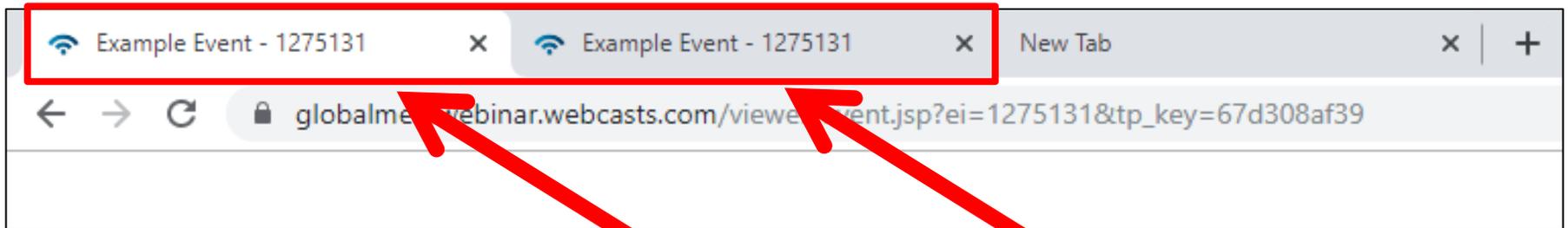
Top Row of Keyboard



Refresh

Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



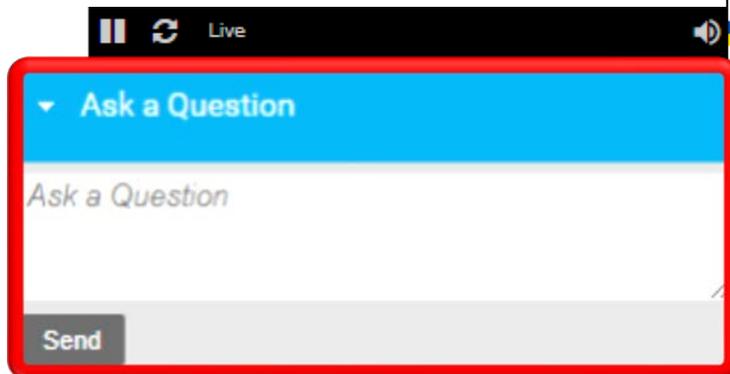
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the Ask a Question section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor

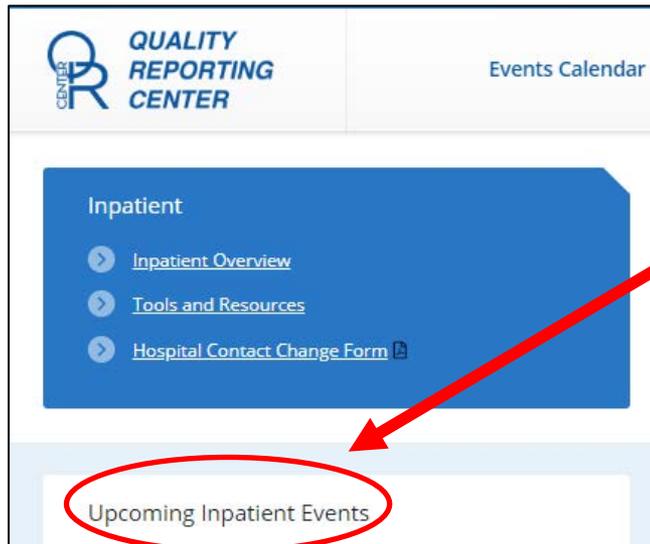


Today's Presentation

Before We Begin...

Chat Tool

- Submit questions pertinent to today's topic.
- We will respond to any unanswered questions as soon as possible and may publish them in the [QualityNet Q&A Tool](#).



Today's Slide Presentation

- Go to <https://www.QualityReportingCenter.com/> to download today's slides.
- Click link for this event under Upcoming Inpatient Events on the bottom left of the screen.



Inpatient Psychiatric Facility Quality Reporting Program: Navigating Public Reporting Websites

Evette Robinson, MPH, CPHQ

Program Lead, Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program
Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor

March 17, 2021

Purpose

This presentation describes ways the IPF community can access publicly reported IPFQR Program data on the Medicare Care Compare and Provider Data Catalog websites.

Objectives

Attendees will be able to use the Medicare Care Compare and Provider Data Catalog websites to access publicly reported IPFQR Program data.

Public Reporting Background

- Section 1886(s)(4)(E) of the Social Security Act requires the Secretary of Health and Human Services to establish procedures for making the data submitted under the IPFQR Program available to the public.
- Historically, CMS made that data available to the public on Hospital Compare and data.Medicare.gov.
- In 2020, CMS replaced these two websites with successor websites, [Medicare Care Compare](#) and [Provider Data Catalog](#), respectively, which are the focus of this presentation.
- Refer to Section 8: Public Reporting of IPFQR Data in the [IPFQR Program Manual](#) for additional information.



Medicare Care Compare and Provider Data Catalog Websites

Medicare Care Compare

- Patient-focused
- Allows for comparison of up to three providers
- Displays the most recent data available

Provider Data Catalog

- Facility- and research- focused
- Allows for download of the most recent data
- Allows for download of historic data to facilitate analysis at the facility, state, and national levels

IPFQR Program: Navigating Public Reporting Websites

Medicare Care Compare

Medicare Care Compare: About This Tool

The Medicare Care Compare website provides Medicare beneficiaries and their caregivers a single-sourced, search and compare experience to help them:

- Find information about providers and facilities based on individual needs.
- Get helpful resources to choose health care providers.
- Make more informed decisions about where to get health care.

Stakeholders can receive a snapshot of up to three providers to compare them. The site displays up-to-date IPFQR Program data.

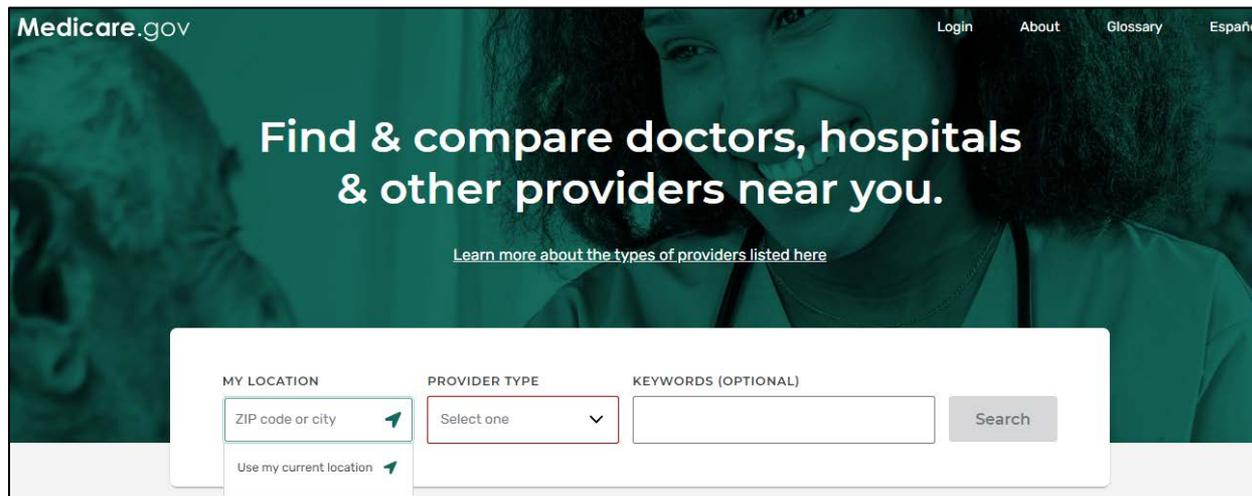
Source: [Medicare Care Compare: About this tool](#)



Medicare Care Compare

Access and Compare IPFQR Program Data

1. Access the Medicare Care Compare Search webpage:
<http://medicare.gov/care-compare/>
2. There are two ways to search for a list of facilities.
 - 2a. Use the search function by entering a ZIP code, city, or “Use my current location” in the My Location field.



The screenshot shows the Medicare.gov search interface. At the top left is the Medicare.gov logo. At the top right are links for Login, About, Glossary, and Español. The main heading reads "Find & compare doctors, hospitals & other providers near you." Below this is a link: "Learn more about the types of providers listed here". The search form is divided into three sections: "MY LOCATION" with options "ZIP code or city" and "Use my current location"; "PROVIDER TYPE" with a "Select one" dropdown menu; and "KEYWORDS (OPTIONAL)" with a text input field. A "Search" button is located to the right of the keywords field.

Medicare Care Compare

Access and Compare IPFQR Program Data

2b. Select a provider type by clicking an icon below the main search tool. Click “Hospitals” to search for IPFs. Enter a ZIP code or city or select “Use my current location” in the My Location field. Click the Search button.

Or, select a provider type to learn more:

 Doctors & clinicians	 Hospitals	 Nursing homes including rehab services	 Home health services
 Hospice care	 Inpatient rehabilitation facilities	 Long-term care hospitals	 Hospitals Find and compare information about the quality of care at over 4,000 Medicare-certified hospitals, including over 130 Veterans Administration (VA) medical centers and over 50 military hospitals, across the country

Search for hospitals near you

MY LOCATION

Medicare Care Compare

Access and Compare IPFQR Program Data

- On the next page, select up to three hospitals to compare by clicking “Compare.” As each hospital is selected, it will appear in the blue bar near the top of the page.



- Once selections are complete, click “Compare” to the right of the selections in the blue bar near the top of the page.



- The next page will display the selected hospitals in a row at the top and default to the Overview tab. Click on the “Psychiatric unit services” tab to compare IPFQR Program measure results between the selected facilities.

HOSPITALS	
Overview	▼
Overall rating details	▼
Patient survey rating	▼
Timely & effective care	▼
Complications & deaths	▼
Unplanned hospital visits	▼
Psychiatric unit services	▼
Payment & value of care	▼

Medicare Care Compare

Access and Compare IPFQR Program Data

6. In the “Psychiatric unit services” tab you will find a brief introduction and a table with measure information. Scroll down to view measure descriptions and results for the selected providers in the “Psychiatric unit services” tab.

Psychiatric unit services

These quality measures show how often or how quickly inpatient psychiatric facilities give recommended treatments and services known to get the best results for people with mental health conditions, substance abuse, and other health conditions. Some measures also describe whether these facilities have certain processes and procedures in place. This information can help you compare the quality of care inpatient psychiatric facilities provide to patients. Note that an N/A will be displayed where a hospital doesn't have an inpatient psychiatric unit. An N/A is also used to indicate the hospital doesn't have psychiatric measure data to report. [Read less](#)

Medicare Care Compare

Access and Compare IPFQR Program Data

Screening for Metabolic Disorders Measure

	 Remove	 Remove	 Remove
	 Hospital A 123 Alphabet St City, ST, 12345 (111) 234-5678	 Hospital B 345 Alphabet St City, ST, 12345 (111) 234-5566	 Hospital C 678 Alphabet St City, ST, 12345 (111) 234-7788
HOSPITALS			
Preventive care & screening			
Patients discharged on antipsychotic medications who had body mass index, blood pressure, blood sugar, and cholesterol level screenings in the past year ↑ Higher percentages are better National average: 77% TX average: 77%	55%	Not available ⁵	59%

Medicare Care Compare

Access and Compare IPFQR Program Data

SUB-3: Alcohol and Other Drug Use Disorder Treatment Provided or Offered at Discharge Measure

	X Remove Hospital A 123 Alphabet St City, ST, 12345 (111) 234-5678	X Remove Hospital B 345 Alphabet St City, ST, 12345 (111) 234-5566	X Remove Hospital C 678 Alphabet St City, ST, 12345 (111) 234-7788
HOSPITALS			
Patients who screened positive for an alcohol or drug use disorder during their inpatient stay who, at discharge, either: (1) received or refused a prescription for medications to treat their alcohol or drug use disorder OR (2) received or refused a referral for addiction treatment † Higher percentages are better National average: 73% TX average: 72%	88%	Not available ²	32%

Medicare Care Compare

Access and Compare IPFQR Program Data

Hospital-Based Inpatient Psychiatric Services (HBIPS)-2: Hours of Physical Restraint Use Measure

	✕ Remove Hospital A 123 Alphabet St City, ST, 12345 (111) 234-5678	✕ Remove Hospital B 345 Alphabet St City, ST, 12345 (111) 234-5566	✕ Remove Hospital C 678 Alphabet St City, ST, 12345 (111) 234-7788
HOSPITALS			
Patient safety			
Hours that patients spent in physical restraints for every 1,000 hours of patient care ↓ Lower rates are better National average: 0.34 FL average: 0.66	Not available 5	Not available 5	Not available 5

Medicare Care Compare

Access and Compare IPFQR Program Data

HBIPS-5: Multiple Antipsychotic Medications at Discharge with Appropriate Justification Measure

	✕ Remove  Hospital A 123 Alphabet St City, ST, 12345 (111) 234-5678	✕ Remove  Hospital B 345 Alphabet St City, ST, 12345 (111) 234-5566	✕ Remove  Hospital C 678 Alphabet St City, ST, 12345 (111) 234-7788
HOSPITALS			
Patients discharged from an inpatient psychiatric facility on two or more antipsychotic medications (medications to prevent individuals from experiencing hallucinations, delusions, extreme mood swings, or other issues), and whose multiple prescriptions were clinically appropriate ↑ Higher percentages are better National average: 65.00% TX average: 66.00%	Not available <u>1</u>	Not available <u>5</u>	33.00%

Medicare Care Compare

Access and Compare IPFQR Program Data

30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF Measure

	✕ Remove Hospital A 123 Alphabet St City, ST, 12345 (111) 234-5678	✕ Remove Hospital B 345 Alphabet St City, ST, 12345 (111) 234-5566	✕ Remove Hospital C 678 Alphabet St City, ST, 12345 (111) 234-7788
HOSPITALS			
Unplanned readmission			
Patients readmitted to any hospital within 30 days of discharge from the inpatient psychiatric facility ↓ Lower percentages are better National average: 20.1%	23.1% No different than the national rate	Not available ⓘ	21.2% No different than the national rate

Medicare Care Compare

Access and Compare IPFQR Program Data

7. To learn more and to download the hospital data, click the link at the bottom of the page to access the data catalog on CMS.gov.

To explore and download hospital data, [visit the data catalog on CMS.gov](#)

IPFQR Program: Navigating Public Reporting Websites

Provider Data Catalog

Provider Data Catalog

About this tool

The Medicare Provider Data Catalog website provides access to “the Centers for Medicare & Medicaid Services’ (CMS) official data that are used on the Medicare.gov Compare websites and directories.”

In this section we will review how to:

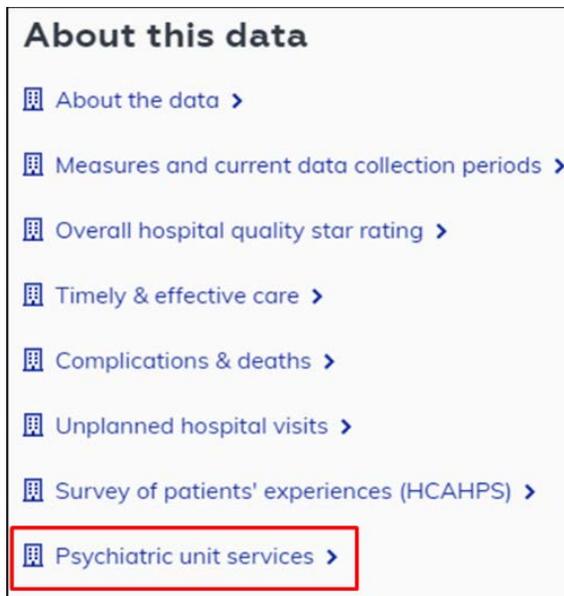
- Find information about the IPFQR Program Measures.
- Access the most recently reported IPFQR Program data.
- Access previously reported IPFQR Program data.

Source: [Provider Data Catalog: About this site](#)

Provider Data Catalog

Find Details About IPFQR Program Measures

1. Go to <https://data.cms.gov/provider-data/topics/hospitals> to access the Provider Data Catalog webpage for hospitals.
2. Scroll down to the “About this data” header. Select “Psychiatric unit services.”



Provider Data Catalog

Find Details About IPFQR Program Measures

- The next page includes a menu of topics on the left side. On the right side, you will find a brief description of the IPFQR Program, a list of hyperlinks that align with the menu items on the left side of the page, a series of tables listing each quality measure, a description of what it is, and why it is important.

[← Back to Hospitals](#)

Psychiatric unit services

Hospitals

The Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program provides consumers with quality of care information to make informed decisions about options for inpatient psychiatric care. To meet the IPFQR program requirements, inpatient psychiatric facilities (IPFs), which include psychiatric hospitals and psychiatric units, are required to submit to the Centers for Medicare & Medicaid Services (CMS) data on quality measures specified by CMS. If the IPF doesn't meet program requirements for that fiscal year, CMS reduces the annual update otherwise applicable to an IPF for a fiscal year by 2 percentage points. The quality data that IPFs must submit address these topics:

- [Preventive care and screening](#)
- [Substance use treatment](#)
- [Patient safety](#)
- [Follow-up care](#)
- [Unplanned readmissions](#)
- [Which patients are included](#)
- [Where the information comes from](#)
- [Risk adjustment](#)
- [Significance testing](#)
- [IPF performance categories](#)
- [Additional information](#)

These quality measures show how often or how quickly inpatient psychiatric facilities give recommended treatments and services known to get the best results for people with mental health conditions, substance abuse, and other health conditions. Some measures also describe whether these facilities have certain processes and procedures in place. This information can help you compare the quality of the care inpatient psychiatric units provide to patients.

Provider Data Catalog

Access the Most Recently Reported IPFQR Program Data

1. Visit <https://data.cms.gov/provider-data/search>.
2. Type Inpatient Psychiatric Facility in the search field. Links to the facility, state, and national-level data will appear. Note: Text highlighted in green indicates key words identified in the search field.
3. Select the hyperlink ending in “by Facility” to view facility-level data.

Search

Inpatient Psychiatric Facility **2** X

3 datasets found for "Inpatient Psychiatric Facility" [Clear all filters](#)

Hospitals

Inpatient Psychiatric Facility Quality Measure Data - by State

Psychiatric facilities that are eligible for the **Inpatient Psychiatric Facility** Quality Reporting (IPFQR) program are required to meet all program requirements, otherwise their Medicare payments may be reduced.

Last updated Jun 16, 2020 • [Download CSV](#)

Hospitals

Inpatient Psychiatric Facility Quality Measure Data - by **Facility** **3**

Psychiatric facilities that are eligible for the **Inpatient Psychiatric Facility** Quality Reporting (IPFQR) program are required to meet all program requirements, otherwise their Medicare payments may be reduced.

Last updated Jun 16, 2020 • [Download CSV](#)

Hospitals

Inpatient Psychiatric Facility Quality Measure Data - National

Psychiatric facilities that are eligible for the **Inpatient Psychiatric Facility** Quality Reporting (IPFQR) program are required to meet all program requirements, otherwise their Medicare payments may be reduced.

Last updated Jun 16, 2020 • [Download CSV](#)

Provider Data Catalog

Access the Most Recently Reported IPFQR Program Data

- On the next page, you will see the following:
 - Overview
 - Dataset explorer
 - View topic details
 - The option to “Download this dataset” as a comma-separated value (CSV) file
 - The Hospital Compare Data Dictionary in PDF format
- Click the “Download this dataset” link to download the facility-level data for further analysis. This is also applicable for state- and national-level data tables.

Inpatient Psychiatric Facility Quality Measure Data - by Facility

Psychiatric facilities that are eligible for the Inpatient Psychiatric Facility Quality Reporting (IPFQR) program are required to meet all program requirements, otherwise their Medicare payments may be reduced.

Last updated Jun 16, 2020

Dataset explorer

1 - 20 of 1602 rows Rows per page: 20 Display density: [icon] Manage columns [icon]

Facility ID	Facility Name	Address	City	State	ZIP Code
Search 20 recor					

Hospitals
View topic details >

Downloads

DATASET

[Download this dataset](#)
CSV

DATA DICTIONARIES

[HospitalCompare-DataDic...](#)
PDF

Provider Data Catalog

Access the Most Recently Reported IPFQR Program Data

Detailed instructions to view the numerator, denominator, and rate or percentage values of a measure(s) reported by a specific IPF by CCN is available on pages 82–83 of the [IPFQR Program Manual, Version 6.1](#). The instructions describe ways to review the data set in Microsoft Excel by facility. The instructions are also applicable for the state- and national-level data tables.

View Facility-Level IPFQR Program Data

Listed below are instructions on how to view the numerator, denominator, and rate or percentage values of a measure(s) reported to the IPFQR Program by a specific IPF by CCN. The following instructions describe ways to review the data set in Microsoft Excel by Facility; however, these instructions are also applicable for the State and National level data tables.

1. Follow instructions listed above on how to download the dataset as a CSV or CSV for Excel file.
2. Open the file from Microsoft Excel. At this point, you may choose to save the file as a Microsoft Excel file using the naming convention of your choice.
3. Add filters to columns.
 - a. Select columns all the way across from column A through the last column of data that you wish to review.
 - b. Click the **Sort & Filter** button in the top Home menu.
 - c. Select **Filter**.
4. View data for one or more specific IPFs, preserving all original data in the file.
 - a. Click on the filter down arrow for Column A. A list of all CCNs will appear.
 - b. Deselect the checkbox next to **Select All**.
 - c. Click on the checkbox next to the CCN(s) of the IPF(s) you wish to view.
 - d. Click **OK** and only data for the selected CCN(s) will appear. To view all data for all CCNs, go back to the filter for Column A and select the checkbox next to **Select All**.
5. View data for one or more specific IPFs, removing data for other facilities from the file.
 - a. Right-click on the tab of the original data file.
 - b. Select **Move or Copy**.
 - c. Click on the checkbox next to "Create a copy" and click **OK**.
 - d. Click on the filter down arrow for Column A in the copy version of the spreadsheet. A list of all CCNs will appear.
 - e. Deselect the checkbox next to the CCN(s) of the IPF(s) you wish to keep
 - f. Click **OK**.
 - g. Highlight from Row 2 down to the last CCN listed in the file.
 - h. Right click and select **Delete Row**.
 - i. Click on the filter for Column and select the checkbox next to **Select All** to review the data for the remaining IPF(s) selected in step 5e.
6. View data for only one measure for providers in State X.
 - a. Click on the filter in column E.
 - b. Deselect **State X**.
 - c. Highlight rows 2 through last row of data.
 - d. Right click and select **Delete Row**.
 - e. Click on the filter in column E.
 - f. Select **State X**.

Provider Data Catalog

Access the Previously Reported IPFQR Program Data

1. Go to <https://data.cms.gov/provider-data/archived-data/hospitals> to access the Provider Data Catalog Hospitals data archive webpage, which lists files grouped by year.

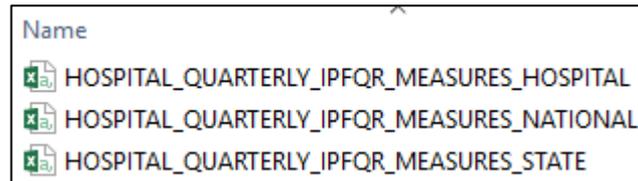
The screenshot displays the CMS.gov website's 'Hospitals data archive' page. The page header includes the CMS.gov logo and navigation links for 'About Us', 'Newsroom', and 'Data & Research'. The main navigation bar contains 'Home', 'Datasets', 'Topics', and 'About'. The page title is 'Hospitals data archive' with a 'View topic >' link. The content is organized into two main sections: '2020 Annual Files' and '2021 Annual Files'. Each section has a 'Download all' link and a list of individual files with their dates and sizes.

Year	File Name	Date	Format	Size
2020 Annual Files	hospitals_archive_10_2020.zip	10 / 2020	ZIP	13 MB
	hospitals_archive_08_2020.zip	08 / 2020	ZIP	13 MB
	hos_revised_flatfiles_archive_04_2020.zip	04 / 2020	ZIP	16 MB
	hos_revised_flatfiles_archive_01_2020.zip	01 / 2020	ZIP	16 MB
2021 Annual Files	hos_revised_flatfiles_archive_10_2019.zip	10 / 2019	ZIP	17 MB
	hos_revised_flatfiles_archive_07_2019.zip	07 / 2019	ZIP	22 MB
	hos_revised_flatfiles_archive_04_2019.zip	04 / 2019	ZIP	18 MB
	hos_revised_flatfiles_archive_03_2019.zip	03 / 2019	ZIP	19 MB

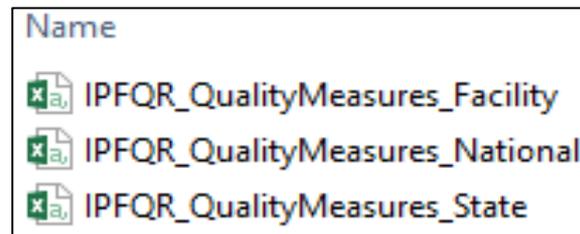
Provider Data Catalog

Access the Previously Reported IPFQR Program Data

2. Select the zip file of choice to download it to your computer. Each zip file contains Microsoft Excel CSV files for all data reported to CMS.
 - The most current zip file for a given year will include “revised_flatfiles” in the file name.
 - In the 2017 and prior annual files, the Excel file name for facility-level data will be listed as “HOSPITAL_QUARTERLY_IPFQR_MEASURES_HOSPITAL”.



- In the 2018 and subsequent annual files, the Excel file name for facility-level data will be listed as “IPFQR_QualityMeasures_Facility”.



Acronyms

CCN	CMS Certification Number	IPFQR	Inpatient Psychiatric Facility Quality Reporting
CMS	Centers for Medicare & Medicaid Services	PPS	prospective payment system
CSV	comma-separated value	Q&A	questions and answers
DOD	Department of Defense	VA	Veterans Administration
FY	fiscal year	VIQR	Value, Incentives, and Quality Reporting
IPF	inpatient psychiatric facility		

IPFQR Program: Navigating Public Reporting Websites

Helpful Resources

Future Webinar Topics



IPFQR Program: Leveraging the *QualityNet* Questions and Answers (Q&A) Tool

Learn how to search the *QualityNet* Q&A Tool for published articles and submit questions that are not currently published.

IPFQR Program: FY 2022 IPF PPS Propose Rule

Learn about CMS' proposed updates to the IPFQR Program



IPFQR Program: Keys to Successful FY 2022 Reporting

Review FY 2022 IPFQR Program Requirements and keys to successful data submission.



Future webinar titles, dates, and times will be communicated via the IPFQR Program Listserve.

Helpful Resources

**IPFQR Program Webpages
(Click the Icons)**



Helpful Resources

Stay up to date...



...and get answers to your questions.



IPFQR Program: Navigating Public Reporting Websites

Thank You

Disclaimer

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