



Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program
Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor

**Inpatient Psychiatric Facility Quality Reporting Program:
Navigating Public Reporting Websites**

Presentation Transcript

Speaker

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Evette Robinson : Before we proceed with today's webinar, I would like to cover a couple of housekeeping items specific to the IPFQR Program's webinar events. We ask that you submit any questions pertinent to the webinar topic to us via the Chat tool. Any unanswered questions will be responded to and considered for publication in the *QualityNet* question-and-answer, or Q&A, tool at a later date. Any questions received that are not related to the topic of the webinar will not be answered in the Chat tool; instead, we recommend that you go to the [QualityNet Q&A tool](#) to search for posted question-and-answer pairs and submit any new questions to us that are not already addressed in the Q&A tool or in a previously published summary of questions and answers. The slides for this presentation were posted to the [Quality Reporting Center website](#) prior to the event. If you did not receive the slides beforehand, please go to [QualityReportingCenter.com](#) in your web browser and, on the bottom left of the screen, you will see a list of Upcoming Events. Click on the link for this event and there you will find the presentation slides available for download.

Welcome to today's presentation, *Inpatient Psychiatric Facility Quality Reporting Program: Navigating Public Reporting Websites*. My name is Evette Robinson, the IPFQR Program Lead for the Inpatient VIQR Support Contractor, and I will be the presenter for today's event.

The purpose of today's webinar is to review how the IPF community can access publicly reported IPFQR Program data on the Medicare Care Compare and Provider Data Catalog websites.

By the end of this presentation, attendees will be able to leverage the Medicare Care Compare and Provider Data Catalog websites to access publicly reported IPFQR Program data.

Section 1886(s)(4)(E) of the Social Security Act requires the Secretary of Health and Human Services to establish procedures for making the data submitted under the IPFQR Program available to the public. Historically, CMS made that data available to the public on Hospital Compare and [data.Medicare.gov](#).

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In 2020, CMS replaced these two websites with successor websites, Medicare Care Compare and Provider Data Catalog, respectively, which are the focus of this presentation. Refer to Section 8: Public Reporting of IPFQR Data in the most recent version of the IPFQR Program Manual for additional information.

There are a few key differences between the two new public reporting websites. First, the Medicare Care Compare site is more patient-focused, allows Medicare beneficiaries and their caregivers to compare information for up to three providers, and displays the most recent data available. By comparison, the Provider Data Catalog is more facility- and research-focused because it allows stakeholders to download the most recent data as well as previously reported data to facilitate analysis at the facility, state, and national levels.

First, I will review how to navigate the Medicare Care Compare website to view the most recently posted data reported to CMS for the IPFQR Program.

The Medicare Care Compare website provides Medicare beneficiaries and their caregivers with a single source, search-and-compare experience to help them find information about providers and facilities based on individual needs, get helpful resources to choose health care providers, and make more informed decisions about where to get health care. This website can also give IPFQR Program stakeholders a snapshot of how up to three providers compare with respect to the most up-to-date IPFQR Program data. In the next couple of slides, I will review the steps required to compare up to three providers using the Medicare Care Compare tool.

The first step is to access the Medicare Care Compare Search webpage, which you can do by clicking on the link on this slide. From the home page, there are two ways to search for a list of facilities. In the first method, you use the search function by entering a ZIP code or city (note that state options will auto-populate) or select “Use my current location” in the My Location field. Select a provider type from the drop-down menu. You have the option to enter keywords before clicking the Search button.

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The second option involves identifying providers by type using the icons located below the main search tool. To find IPFQR Program data, you would click the Hospitals icon, and a window will pop up with the options to enter a ZIP code or city (again, the state options will auto-populate) or select “Use my current location” in the My Location field. Then, click the Search button.

On the next page, you will see a list of hospitals located in the area selected on the previous screen. You will have the option to select up to three hospitals to compare by clicking on the Compare button next to the hospitals you want to view. As each hospital is selected, it will appear in the blue bar near the top of the page. Once selections are complete, click the Compare button to the right of the selections in the blue bar near the top of the page. Next, you will see the selected hospitals displayed in a row at the top of the page, which defaults to the Overview tab. Click on the Psychiatric Unit Services tab to compare IPFQR Program measure results between the selected facilities. Note that these steps are applicable regardless of whether you are comparing freestanding IPFs or psychiatric units within acute care or critical access hospitals.

After you select the Psychiatric Unit Services tab, you will find a brief introduction and a table containing measure information. Scroll down the page to view measure descriptions and results for the selected providers in the Psychiatric Unit Services tab. In the next few slides, I will review a few examples of how the measure data are displayed in this tab.

The first sub-topic of measure data that appears in the table is Preventive Care and Screening, and the first measure listed is the Screening for Metabolic Disorders measure. Note that the name, address, and phone number for each of the providers selected will display at the top of the screen. The left column of the table includes the measure description, an indicator of whether higher or lower values are better, the national average for the measure, and the state average for the measure. The columns to the right show the results specific to the facilities selected for comparison.

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The statement “Not Available 5” indicates that the facility did not have results to report for this reporting period.

The Substance Use treatment category includes data for the SUB-2/-2a, SUB-3/-3a, TOB-2/-2a, and TOB-3/-3a measures. The image on this slide displays an example of SUB-3 measure data.

The Patient Safety category includes the HBIPS-2 and HBIPS-3 measure rates. This slide displays information for the HBIPS-2 measure.

The image on this slide displays an example of data for the HBIPS-5 measure, which is displayed under the Follow-up Care category, along with data for the Transition Record measures, the Follow-Up After Hospitalization for Mental Illness measure, and the Medication Continuation Following Inpatient Psychiatric Discharge measure.

The last category and measure displayed in the Psychiatric Unit Services section is Unplanned Readmission, which includes the 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF measure, which is displayed on this slide.

To learn more about and download hospital data, click the link at the bottom of the page to access the data catalog on CMS.gov, which you can access by clicking on the image on this slide.

In the next part of this presentation, I will review the Provider Data Catalog.

The Medicare Provider Data Catalog website provides access to the Centers for Medicare & Medicaid Services (CMS) official data that are used on the Medicare.gov Compare websites and directories. In this section, I will review how to find information about the IPFQR Program measures, access the most recently reported IPFQR Program data, and access the previously reported IPFQR Program data.

Let’s start by locating information about the IPFQR Program measures in the Provider Data Catalog. The first step is to go to the website listed on this slide to access the Provider Data Catalog webpage for hospitals.

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Next, scroll down to the About This Data header and select Psychiatric Unit Services.

The next page includes a menu of topics on the left side. On the right side, you will find a brief description of the IPFQR Program, a list of hyperlinks that align with the menu items on the left side of the page, a series of tables listing each quality measure, a description of what it is, and why it is important.

Now, I will review how to access the most recently reported IPFQR Program data at the facility, state, and national levels. The first step is to access the search tool within the Provider Data Catalog by going to the weblink referenced on this slide. Next, type Inpatient Psychiatric Facility in the search field, and links to the facility-, state-, and national-level data will appear. Note that text highlighted in green indicates key words identified in the search field.

On the next page, you will see the following information: an overview, the Dataset Explorer section, the option to view topic details in the top right corner, the option to download this dataset as a CSV file, and the Hospital Compare Data Dictionary in PDF format. Click the Download This Dataset link to download the facility-level data for further analysis. This process is also applicable for the state- and national-level data tables.

A list of detailed instructions on how to view the numerator, denominator, and rate or percentage values of measures reported by a specific IPF by CCN is available on pages 82–83 of the IPFQR Program Manual, version 6.1. The instructions describe ways to review the data set in Microsoft Excel by facility; however, the instructions are also applicable for the state- and national-level data tables.

Next, I will review the steps you will follow to access the data that were reported to CMS for the IPFQR Program in previous years, before the most recent data submission period. First, go to the link on this slide to access the Provider Data Catalog Hospitals Data Archive webpage, which lists files grouped by year.

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Select the zip file of choice to download it to your computer. Each zip file contains Microsoft Excel Comma-Separated Value, or CSV, files for all data reported to CMS. It is important to note a few things about the zip files that are available. The most current zip file for a given year will include “revised_flatfiles” in the file name. In the 2017 and prior annual files, the Excel file name for facility-level data will be listed as “HOSPITAL_QUARTERLY_IPFQR_MEASURES_HOSPITAL.” In the 2018 and subsequent annual files, the Excel file name for facility-level data will be listed as “IPFQR_QualityMeasures_Facility.”

This slide displays a list of the acronyms that were referenced during this presentation.

The next several slides include links to helpful resources.

This slide lists several upcoming webinar topics. We use the IPFQR Program Listserve to notify subscribers of future webinar information. In a few moments, I will provide more information about how you can subscribe to the IPFQR Program Listserve to receive email notifications about upcoming webinar events and other information about the IPFQR Program.

CMS recommends that IPFs refer to the updated IPFQR Program Manual for information pertaining to the IPFQR Program. The manual is located on the *QualityNet* and *Quality Reporting Center* websites, which can be accessed by clicking on the icons on this slide. The IPFQR Program Manual contains information about program requirements, program measures, and various tools pertinent to the IPFQR Program.

We encourage you to keep us up to date with points of contact at your facility by sending the completed Contact Change Form to us whenever there are staff changes relevant to the IPFQR Program or other quality reporting programs. We also recommend that you sign up for the IPFQR Program Listserve, if you have not already, by clicking on the Listserve Registration icon on this slide.

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Once enrolled in the IPFQR Program Listserve, you will receive communications pertaining to IPFQR Program webinars, program updates, and other announcements. Information about upcoming webinars can be viewed by clicking on the Upcoming Webinars icon. We encourage everyone to leverage the Find an Answer function in the *QualityNet* Q&A tool to find information about program requirements and measures, OR, if not found, submit your inquiries to us via the tool. We also welcome your recommendations for future webinar topics via the Q&A tool, which you can access by selecting the Q&A Tool icon. You can click on the Email Support icon to send an email to us with questions regarding eligibility, such as next steps for a newly-eligible provider, or to notify us that an IPF is closed or will be closing. The email address is IPFQualityReporting@hsag.com. You can also contact the Inpatient VIQR Support Contract team via phone at (866) 800-8765 or secure fax at (877) 789-4443.

This concludes the content portion of today's webinar, *Inpatient Psychiatric Facility Quality Reporting Program: Navigating Public Reporting Websites*. Thank you for your time and attention.
Have a great day!