



# **Setting Up Your HARP Account for Hospital Quality Reporting**

**Hosted by:**

**Inpatient Value, Incentives, and Quality Reporting (VIQR)  
Outreach and Education Support Contractor**

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# Speakers

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# Purpose

This event will provide the background of the transition to Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP), instructions for establishing your HARP credentials and linking your existing *QualityNet Secure Portal* account(s), and a demonstration of logging into the Hospital Quality Reporting (HQR) portal.

# Objectives

Participants will be able to:

- Understand the benefits of establishing their HARP account.
- Establish their HARP credentials and link their existing *QualityNet Secure Portal* account(s) to them.
- Login to the Hospital Quality Reporting (HQR) portal with HARP credentials.

# Acronyms

CMS	Centers for Medicare & Medicaid Services
HARP	HCQIS Access Roles and Profile
HCQIS	Healthcare Quality Information System
HQR	Hospital Quality Reporting
iQIES	Internet Quality Improvement and Evaluation System
QPP	Quality Payment Program
VIQR	Value, Incentives, and Quality Reporting

# Webinar Questions

Please email any questions that are pertinent to the webinar topic to [WebinarQuestions@hsag.com](mailto:WebinarQuestions@hsag.com) with the following information:

- Subject Line: Setting Up Your HARP Account for Hospital Quality Reporting
- Email Body: If your question pertains to a specific slide, please include the slide number

If you have issues while establishing your HARP account, contact your internal *QualityNet* Security Administrator/Official. Any unresolved issues and questions can be submitted to the *QualityNet* Help Desk at [gnetsupport@hcqis.org](mailto:gnetsupport@hcqis.org), or by calling, toll-free (866) 288-8912 (TTY: (877) 715-6222), weekdays from 7 a.m. to 7 p.m. Central Time (CT).

Karen Waters, BS, PMP, Program Director, Bellese Technologies

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## **HARP Overview**

# New HQR Portal

- The Centers for Medicare & Medicaid Services (CMS) has updated and streamlined systems to better serve you.
- Previously, users accessed the *QualityNet Secure Portal* via [https://cportal.qualitynet.org/QNet/pgm\\_select.htm](https://cportal.qualitynet.org/QNet/pgm_select.htm).
- Effective immediately, users will login to the new Hospital Quality Reporting (HQR) portal at <https://hqr.cms.gov>.

**Note:** You will continue to login to Secure File Transfer through the *QualityNet Secure Portal* until further notice.

# HQR Portal Access

To access the new HQR site, login to [https://cportal.qualitynet.org/QNet/pgm\\_select.htm](https://cportal.qualitynet.org/QNet/pgm_select.htm) to create your account and establish credentials in the HCQIS Access Roles and Profile (HARP) system.

# HARP Benefit

HARP streamlines identity management by:

- Allowing users to link and access all their CMS quality organizations with one login.
- Authenticating users prior to accessing the portal.
- Using one HARP account to access other CMS applications, such as the Quality Payment Program (QPP) and Internet Quality Improvement and Evaluation System (iQIES).

# Timeline

- Users will be able to establish their HARP credentials beginning on Tuesday, April 7, 2020.
- Users wanting to access the new HQR portal will need to establish their HARP credentials by **Monday, June 15, 2020**.
- Users that do not establish their accounts by Monday, June 15, 2020 will need to contact the *QualityNet Help Desk* to manually establish their credentials.

Karen Waters, BS, PMP, Program Director, Bellese Technologies

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## **Establishing HARP Credentials and Linking Accounts**

# Step 1: Navigate to *QualityNet* Secure Portal Login Page

1. Go to the *QualityNet* website: <https://qualitynet.org>.
2. Select Log into Secure Portal at the top right of the page.

The screenshot shows the QualityNet website interface. At the top left, there is a yellow circle with the number '1'. The header includes the CMS.gov logo, a search bar, and navigation links for Quality Programs, Help, and a red-bordered button labeled 'Log into Secure Portal' with a yellow circle and the number '2' next to it. Below the header, the main content area features a blue banner with the text 'Welcome to QualityNet! Your one-stop shop for CMS Quality Programs.' and buttons for 'Subscribe to Email Updates' and 'Log into QualityNet Secure Portal'. To the right, there is a 'Recent News' section with two news items. Below the banner, a dropdown menu is visible, and a section titled 'I am looking for quality information associated with...' contains three categories: 'Hospitals - Inpatient', 'Hospitals - Outpatient', and 'Ambulatory Surgical Centers'.

# Step 2: Select the Hospital Quality Reporting Destination

1. Select Hospital Quality Reporting from the Choose Your QualityNet Destination drop-down menu.
2. Select Let's Go.

CMS.gov | QualityNet

### Choose Your QualityNet Destination

Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.

1

Hospital Quality Reporting

2

Let's Go Cancel

A federal government website managed by the Centers for Medicare & Medicaid Services  
7500 Security Boulevard, Baltimore, MD 21244

# Step 3: Enter Existing Login Credentials

1. Enter your existing *QualityNet Secure Portal* User ID and Password into the User ID and Password fields.
2. Enter your VIP Access Security Code into the Security Code field.
3. Select Submit.

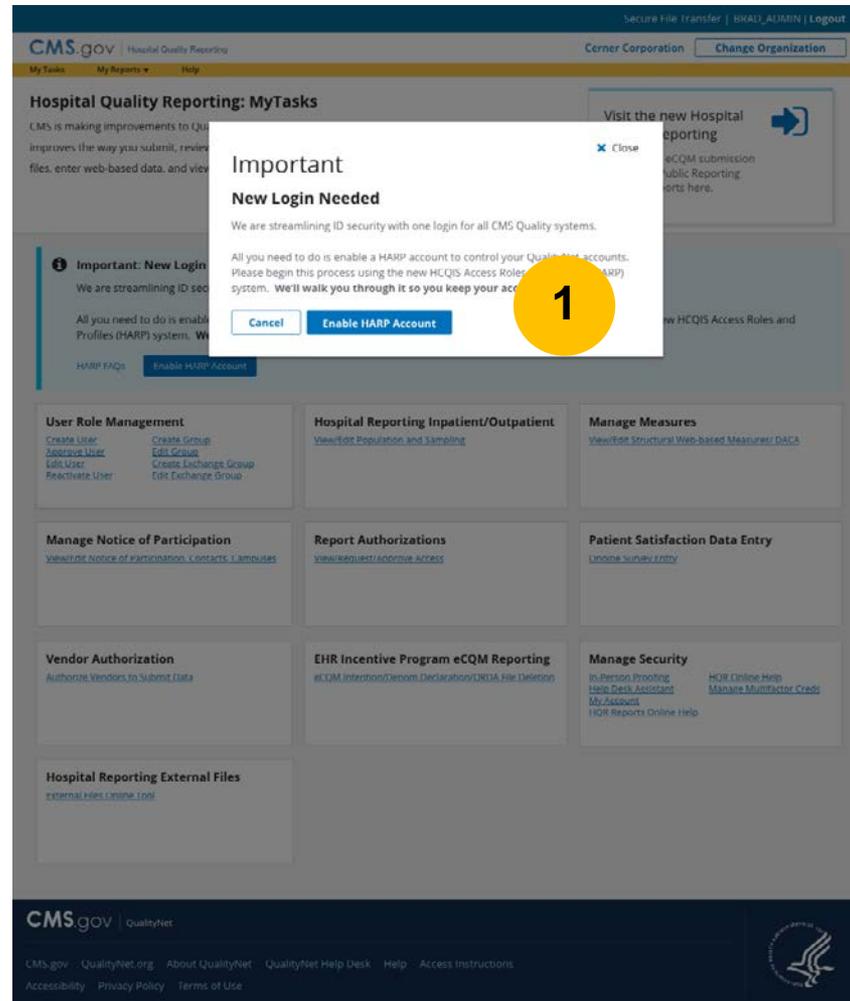
The screenshot shows the CMS.gov QualityNet login interface. At the top left, the logo reads "CMS.gov | QualityNet" with the subtitle "Centers for Medicare & Medicaid Services". The main heading is "Log In to QualityNet" with a red asterisk and "Required Field" label. Below this, a blue box contains the instructions: "Please enter your CMS User ID and password, followed by your Symantec VIP Security Code, then click Submit." There are three input fields: "User ID", "Password", and "Security Code", each with a red asterisk. A "CANCEL" button and a blue "SUBMIT" button are at the bottom of the form. To the right of the form is a yellow "Help" box with a question mark icon, containing links for "Start/Complete New User Enrollment", "Forgot your password?", "Trouble with your Security Code?", and "Need to register for a QualityNet account?". Three yellow circles with black numbers 1, 2, and 3 are overlaid on the form: circle 1 is next to the User ID field, circle 2 is next to the Security Code field, and circle 3 is next to the SUBMIT button. The footer includes a "QualityNet Home" link, the CMS.gov logo, and a small eagle icon.

# Step 4: Enable HARP Account

A pop-up window will appear in front of the My Tasks page alerting you to create a new HARP Login.

1. Click Enable HARP Account.

**Note:** If you close the pop-up, the My Tasks page will appear with a blue alert at the top of the page. Select Enable HARP Account.

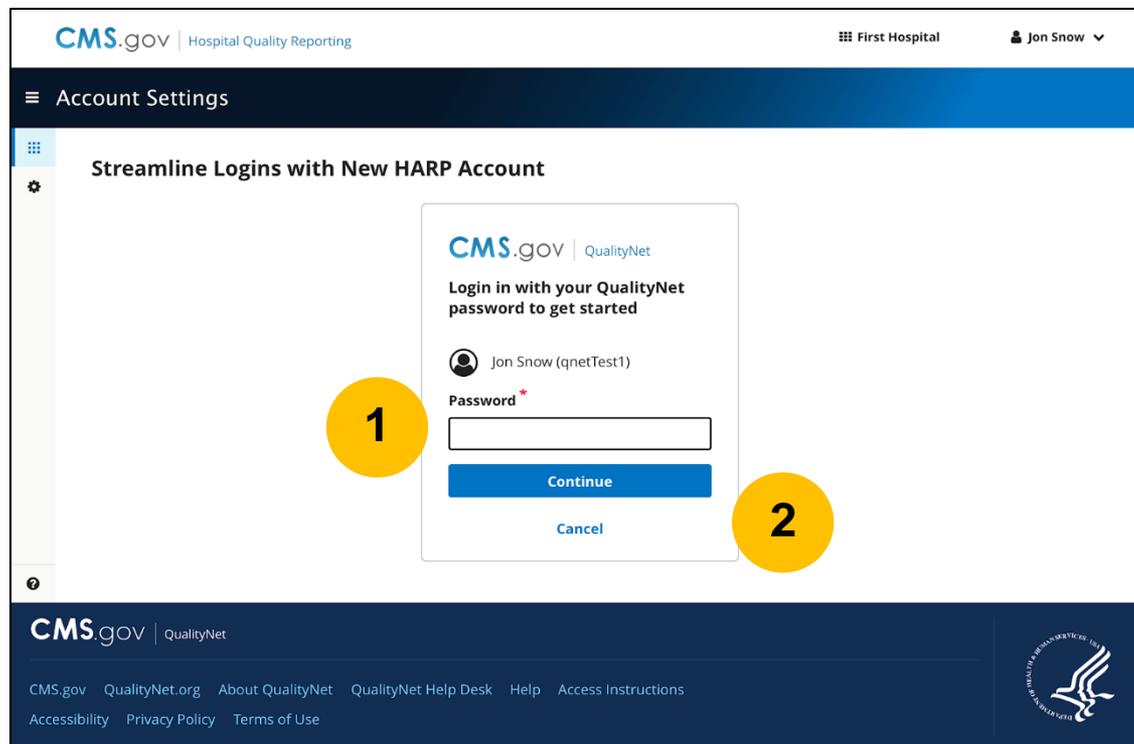


The screenshot shows the CMS.gov Hospital Quality Reporting MyTasks page. A pop-up window titled "Important: New Login Needed" is displayed in the center. The pop-up text reads: "We are streamlining ID security with one login for all CMS Quality systems. All you need to do is enable a HARP account to control your QualityNet accounts. Please begin this process using the new HCQIS Access Roles and Profiles (HARP) system. We'll walk you through it so you keep your accounts active." The pop-up has a "Close" button in the top right corner and two buttons at the bottom: "Cancel" and "Enable HARP Account". A yellow circle with the number "1" is overlaid on the "Enable HARP Account" button. The background page shows the "Hospital Quality Reporting: MyTasks" header and various navigation options like "User Role Management", "Hospital Reporting Inpatient/Outpatient", "Manage Measures", "Manage Notice of Participation", "Report Authorizations", "Patient Satisfaction Data Entry", "Vendor Authorization", "EHR Incentive Program eCQM Reporting", and "Manage Security".

# Step 5: Confirm *QualityNet* Account

On the Account Settings page you are directed to, your name and existing *QualityNet* User ID that you used to login earlier is displayed.

1. Enter your *QualityNet* password associated with this account.
2. Select Continue.



The screenshot displays the CMS.gov Account Settings page. The page title is "Streamline Logins with New HARP Account". A modal window is open, prompting the user to "Login in with your QualityNet password to get started". The modal shows the user's name "Jon Snow (qnetTest1)" and a "Password" field. A blue "Continue" button and a "Cancel" button are visible. Two yellow circles with the numbers "1" and "2" are overlaid on the image, indicating the steps: "1" points to the password field and "2" points to the "Continue" button.

CMS.gov | Hospital Quality Reporting

First Hospital Jon Snow

Account Settings

Streamline Logins with New HARP Account

CMS.gov | QualityNet

Login in with your QualityNet password to get started

Jon Snow (qnetTest1)

Password \*

Continue

Cancel

CMS.gov | QualityNet

CMS.gov QualityNet.org About QualityNet QualityNet Help Desk Help Access Instructions

Accessibility Privacy Policy Terms of Use

# Step 6: Identify an Existing HARP Account

This page asks if you already have an existing HARP account.

1. If you have a HARP Account, select “Yes, I have a HARP Account.” If you do not have a HARP Account, select “No, I do not remember creating a new HARP account.”
2. Select Continue.

CMS.gov | Hospital Quality Reporting

First Hospital Jon Snow

Account Settings

CMS.gov | HARP  
HCQIS Access Roles and Profile

**Streamline Logins with New HARP Account**  
All fields marked with an asterisk (\*) are required.  
If you have a HARP account, we will move all QualityNet accounts under it. If you don't, we'll help you create one now.

**Do you have a HARP Account? \***  
If you don't know, you probably do not have an existing HARP account.

Yes, I have a HARP Account

No, I do not remember creating a new HARP account

Cancel Continue

CMS.gov | QualityNet

CMS.gov QualityNet.org About QualityNet QualityNet Help Desk Help Access Instructions  
Accessibility Privacy Policy Terms of Use

**Note:** If you don't know if you have an existing HARP account, you probably do not have an existing HARP account.

# Step 7: Verify Your Information

1. Review the information populated in your profile to verify accuracy. Make corrections needed in the required fields, indicated by a red asterisk. You must enter your date of birth, as it will not be populated.

**Note:** Your profile information that is populated is pulled from your *QualityNet* account.

2. Select the checkbox stating “I have reviewed and confirmed my account information above. This information should be used to create my HARP account.”
3. Select Continue.

The screenshot displays the 'Account Settings' page for 'CMS.gov | Hospital Quality Reporting'. The user is logged in as 'Jon Snow' from 'First Hospital'. The page title is 'Create HARP Account' under 'HCQIS Access Roles and Profile'. A progress bar shows four steps: 1. Verify (active), 2. Create Account, 3. Review, and 4. Two-Factor Setup. A 'Your Profile' box on the left shows: First Name: Jon, Middle Name: —, Last Name: Snow. The main form area is titled 'Please verify the information from your existing QualityNet Account:' and contains several fields with red asterisks indicating they are required: Email Address (jon.snow@email.example), Confirm Email Address (jon.snow@email.example), Phone Number ((202) 555-5555), Date of Birth (01/01/1983), Country (USA), Home Address Line 1 (1234 Test Drive), Home Address Line 2 (Apt 101), City (Washington), State / Territory / District (District of Columbia), and Zip Code (20002). A checkbox at the bottom is currently unchecked, with the text: 'I have reviewed and confirmed my account information above. This information should be used to create my HARP account.' Below the checkbox are 'Back' and 'Continue' buttons. The footer includes 'CMS.gov | QualityNet', navigation links (CMS.gov, QualityNet.org, About QualityNet, QualityNet Help Desk, Help, Access Instructions, Accessibility, Privacy Policy, Terms of Use), and the QualityNet logo.

# Step 8: Create Username and Password

1. Create a Username and Password.

2. Confirm Password.

**Note:** Your Username and Password do not need to match your existing *QualityNet Secure Portal* login.

The screenshot shows the 'Account Settings' page for 'First Hospital' on 'CMS.gov | Hospital Quality Reporting'. The user is 'Jon Snow'. The page title is 'Account Settings' and the sub-header is 'CMS.gov | HARP HCQIS Access Roles and Profile'. The main heading is 'Create HARP Account'. A progress bar shows four steps: 1. Verify (completed), 2. Create Account (current), 3. Review, and 4. Two-Factor Setup. Below the heading, there is a note: 'All fields marked with an asterisk (\*) are required.' and a warning: 'If you have an existing HARP account, go back to the first step and change your response. Passwords must be a minimum of 12 characters and include a lowercase letter, uppercase letter, number (0-9), and symbol (!@#%&^\*).' and 'They cannot contain first name, last name, or part of user ID.' The form fields are: 'Username \*' (input field), 'Password \*' (input field), 'Confirm Password \*' (input field), 'Create Security Question' section with 'Security Question \*' (dropdown menu) and 'Answer \*' (input field). At the bottom are 'Back' and 'Continue' buttons. The footer includes 'CMS.gov | QualityNet', navigation links, and the QualityNet logo.

# Username and Password Criteria

Create your Username and Password using the criteria listed in the table below.

Your HARP Username must meet the following criteria:	Your HARP password must meet the following criteria:
Be a minimum of 5 characters (maximum of 100) alphanumeric characters and symbols	Be a minimum of 12 characters, and include the following: <ul style="list-style-type: none"><li>• A lowercase letter</li><li>• An uppercase letter</li><li>• A number (0-9)</li><li>• A symbol (“!”, “@”, “#”, “\$”, “%”, “^”, “&amp;”, “*”)</li></ul> <b>NOTE:</b> Your password cannot contain your Username, first name or last name, or the following special characters (“+”, “(”, “)”, “>”, “<”).

# Step 9: Create a Security Question

1. Select one option in the Security Question drop-down menu.
2. Type the response to the challenge question in the Answer field.

**Note:** The challenge answer is not case sensitive and has a minimum character length of 4 (maximum of 100) alphanumeric characters.

3. Select Continue.

The screenshot shows the 'Account Settings' page for a CMS.gov HARP account. The page title is 'CMS.gov | Hospital Quality Reporting' and the user is logged in as 'Jon Snow'. The main heading is 'Create HARP Account' with a sub-heading 'HCQIS Access Roles and Profile'. A progress bar shows four steps: 1. Verify (completed), 2. Create Account (current), 3. Review, and 4. Two-Factor Setup. The 'Create HARP Account' section includes instructions and a form with the following fields: Username, Password, Confirm Password, and Security Question. The Security Question field is a dropdown menu with the text 'Choose a question...'. Below the Security Question field is an Answer field. At the bottom of the form are 'Back' and 'Continue' buttons. Three yellow circles with numbers 1, 2, and 3 are overlaid on the form: circle 1 is over the Security Question dropdown, circle 2 is over the Answer field, and circle 3 is over the Continue button.

# Step 10: Link Accounts

Your new HARP Username and Email are displayed on the left side of the screen.

1. Review the accounts listed in the Affected QualityNet Accounts section.

**Note:** The listed affected accounts were identified through matches of your first name, last name, and email address in the *QualityNet Secure Portal*.

**Note:** If you do not need access to a specific account, select the Remove link under the Actions column.

**Note:** If you have an account with an Inactive status, you must first reactivate the account. To reactivate the account, login to the *QualityNet Secure Portal* using the listed username and associated password.

The screenshot displays the 'Account Settings' page for a HARP account. The main heading is 'Create HARP Account' with a sub-heading 'HCQIS Access Roles and Profile'. A progress bar indicates the current step is 'Review', marked with a yellow circle and the number '1'. The 'Affected QualityNet Accounts' section contains a table with the following data:

Username	Organization	Status	Actions
qnetTest1	First Hospital	Active	
qnetTest2	Second Hospital	Active	Remove

Below the table, there is a checkbox for acknowledging the transition to the HQR system, with the text: 'I understand that upon continuing, I will sign into the Hospital Quality Reporting (HQR) system at https://hqr.cms.gov using my HARP credentials. (You will continue to login to Secure File Transfer with your old QualityNet user credentials until further notice.)' A 'Link Accounts' button is visible at the bottom of the main content area.

# Step 10: Link Accounts (continued)

2. Select the checkbox stating, “I understand that upon continuing, I will sign into the Hospital Quality Reporting (HQR) system at <https://hqr.cms.gov> using my HARP credentials. (You will continue to login to Secure File Transfer with your old *QualityNet* user credentials until further notice.)”
3. Select Link Accounts.

The screenshot shows the 'Account Settings' page for a HARP account. The page is titled 'Create HARP Account' and includes a progress bar with four steps: 1. Verify, 2. Create Account, 3. Review, and 4. Two-Factor Setup. The 'Review' step is currently active. The user's profile information is displayed, including the username 'HARPTST1' and email 'jon.snow@email.example'. A table titled 'Affected QualityNet Accounts' lists two accounts: 'qnetTest1' from 'First Hospital' and 'qnetTest2' from 'Second Hospital', both with 'Active' status. A checkbox is present with the text: 'I understand that upon continuing, I will sign into the Hospital Quality Reporting (HQR) system at <https://hqr.cms.gov> using my HARP credentials. (You will continue to login to Secure File Transfer with your old *QualityNet* user credentials until further notice.)'. A yellow circle with the number '2' highlights this checkbox. Below the checkbox are 'Back' and 'Link Accounts' buttons. A yellow circle with the number '3' highlights the 'Link Accounts' button. The footer contains links for CMS.gov, QualityNet.org, and other resources.

CMS.gov | Hospital Quality Reporting

First Hospital Jon Snow

### Account Settings

CMS.gov | HARP  
HCQIS Access Roles and Profile

#### Create HARP Account

All fields marked with an asterisk (\*) are required.

Verify Create Account Review Two-Factor Setup

CMS.gov | HARP  
HCQIS Access Roles and Profile

Jon Snow

**Username**  
HARPTST1

**Email**  
jon.snow@email.example

#### Affected QualityNet Accounts

Please review your QualityNet Accounts affected by this transition and remove any accounts you no longer need.

Username	Organization	Status	Actions
qnetTest1	First Hospital	Active	
qnetTest2	Second Hospital	Active	Remove

Missing accounts? [We can help](#)

Now you will use your HARP ID to login to <https://hqr.cms.gov>! I acknowledge that in the future, HQR may not be accessible through QualityNet.

I understand that upon continuing, I will sign into the Hospital Quality Reporting (HQR) system at <https://hqr.cms.gov> using my HARP credentials. (You will continue to login to Secure File Transfer with your old *QualityNet* user credentials until further notice.)

Back **Link Accounts**

CMS.gov | QualityNet

CMS.gov QualityNet.org About QualityNet QualityNet Help Desk Help Access Instructions  
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# Missing or Removed Accounts

If you identify accounts that were not displayed in the Affected *QualityNet* Accounts list or if you removed an account that you need to access, you can add those additional *QualityNet* accounts to your new HARP account **after you finish the creation of your new HARP account** at any time during the transition period using the following instructions:

1. Log into the missing or removed *QualityNet Secure Portal* using that account's User ID and password and follow Steps 1-5 in these slides.
2. On Step 6, the page asks you to identify if you already have an existing HARP account. Select "Yes, I have a HARP Account." Then, select Continue.
3. Upon completion, this will link any other accounts found to your HARP account in addition to the accounts you are linking right now.
4. If you still cannot find an account, call the *QualityNet* Help Desk at (866) 288-8912.

# Step 11: Configure Two-Factor Authentication

Once your new HARP Account has been created, you will need to configure a two-factor authentication.

1. Select Configure Two-Factor Authentication.

The screenshot shows the 'Account Settings' page for a HARP account. The page title is 'CMS.gov | Hospital Quality Reporting' and the user is identified as 'First Hospital' and 'Jon Snow'. The main heading is 'Create HARP Account' with a progress bar showing four steps: 'Verify', 'Create Account', 'Review', and 'Two-Factor Setup'. The 'Two-Factor Setup' step is highlighted with a blue circle and the number 4. Below the progress bar, there is an important notice: 'Important: Don't forget Hospital Quality Reporting has a new URL. HQR has a new URL for easier access - https://hqr.cms.gov. Please use your HARP ID when accessing the new HQR in the future.' The main section is titled 'Last Step: Two-Factor Authentication' and contains the text: 'Before we can provision your new HARP Account, we need you to setup Two-Factor Authentication. Please use your new HARP credentials to authenticate. You cannot access HQR until this is complete.' Below this text, there is a 'CMS.gov | HARP' logo and the text 'Account Verified Your new HARP account has been linked to QualityNet.' A blue button labeled 'Configure Two-Factor Authentication' is highlighted with a yellow circle and the number 1. To the right of the button is a table titled 'Affected Accounts' with two columns: 'Username' and 'Organization'. The table contains two rows: 'j\_snow1.test' for 'First Hospital' and 'j\_snow2.test' for 'Second Hospital'. At the bottom of the page, there is a footer with the CMS.gov logo and various links: 'CMS.gov', 'QualityNet.org', 'About QualityNet', 'QualityNet Help Desk', 'Help', 'Access Instructions', 'Accessibility', 'Privacy Policy', and 'Terms of Use'. There is also a logo for the Department of Health and Human Services in the bottom right corner.

CMS.gov | Hospital Quality Reporting

First Hospital Jon Snow

Account Settings

CMS.gov | HARP

HCQIS Access Roles and Profile

Create HARP Account

All fields marked with an asterisk (\*) are required.

Verify Create Account Review Two-Factor Setup

**Important: Don't forget Hospital Quality Reporting has a new URL**  
HQR has a new URL for easier access - <https://hqr.cms.gov>. Please use your HARP ID when accessing the new HQR in the future.

**Last Step: Two-Factor Authentication**

Before we can provision your new HARP Account, we need you to setup Two-Factor Authentication. Please use your new HARP credentials to authenticate. You cannot access HQR until this is complete.

CMS.gov | HARP

HCQIS Access Roles and Profile

**Account Verified**  
Your new HARP account has been linked to QualityNet.

**Configure Two-Factor Authentication**

Affected Accounts

Username	Organization
j_snow1.test	First Hospital
j_snow2.test	Second Hospital

You can access the HARP system at any time at <https://harp.qualitynet.org>.

CMS.gov | QualityNet

CMS.gov QualityNet.org About QualityNet QualityNet Help Desk Help Access Instructions  
Accessibility Privacy Policy Terms of Use

# Future Login and Two-Factor Authentication

CMS uses two-factor authentication every time a user accesses their HARP account. This means that each time you login, you will be prompted to enter a new security code sent to the device you set up in the following steps.

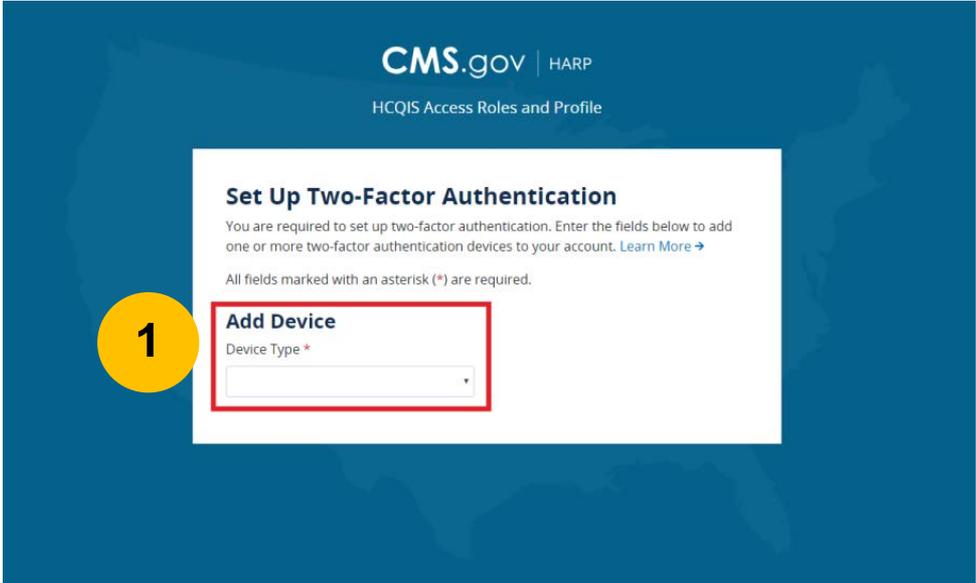
# Step 12: Enabling Two-Factor Authentication

1. Enter your newly created HARP Username and password.
2. Select the checkbox stating, "I agree to the Terms & Conditions."
3. Select Login.

The screenshot shows the CMS.gov HARP login interface. At the top, it says "CMS.gov | HARP" and "HCQIS Access Roles and Profile". The main heading is "Login" with the instruction "Enter your user ID and password to login." Below this are two input fields: "User ID \*" and "Password \*". A link "Forgot your user ID or password?" is positioned below the password field. A checkbox labeled "I agree to the Terms & Conditions \*" is located below the "Forgot" link. A blue "Login" button is highlighted with a red border. At the bottom, there is a link "Don't have an account? Sign Up". Three yellow circular callouts with numbers 1, 2, and 3 are overlaid on the form. Callout 1 points to the User ID field, callout 2 points to the checkbox, and callout 3 points to the Login button.

# Step 13: Add Device

1. Select your Device Type from the drop-down menu. There are currently two device type options:
  - Select SMS to receive your security code via text message.
  - Select Voice to receive your security code via phone call.



CMS.gov | HARP  
HCQIS Access Roles and Profile

### Set Up Two-Factor Authentication

You are required to set up two-factor authentication. Enter the fields below to add one or more two-factor authentication devices to your account. [Learn More](#) →

All fields marked with an asterisk (\*) are required.

#### Add Device

Device Type \*

# Step 14: Enter Phone Number

1. After selecting the device type, you will be prompted to enter the phone number where you wish to receive your security code. Enter your desired phone number.
2. Select Send Code.

**CMS.gov** | HARP  
HCQIS Access Roles and Profile

### Set Up Two-Factor Authentication

You are required to set up two-factor authentication. Enter the fields below to add one or more two-factor authentication devices to your account. [Learn More](#) →

All fields marked with an asterisk (\*) are required.

#### Add Device

Device Type \*  
SMS

Please enter your phone number to receive a text with a security code.

Phone Number \*

# Step 15: Enter Security Code

1. Enter the security code you received via text or phone call.
2. Select Submit.

CMS.gov | HARP  
HCQIS Access Roles and Profile

**Enter Code**  
Enter the security code to verify the device.

Security Code \*

**Submit** Cancel

Need a new code? [Resend Code](#)

# Step 16: Complete Setup

Your device has been added!

**Note:** You can add another device, remove the device you just entered, or select Complete Setup.

**Can I update devices later?**

Yes, you can login later to update your device(s).

The screenshot displays the 'Set Up Two-Factor Authentication' interface on the CMS.gov HARP portal. The page header includes 'CMS.gov | HARP' and 'HCQIS Access Roles and Profile'. The main heading is 'Set Up Two-Factor Authentication', followed by instructions: 'You are required to set up two-factor authentication. Enter the fields below to add one or more two-factor authentication devices to your account. [Learn More](#) →'. A note states: 'All fields marked with an asterisk (\*) are required.' Below this is a table with columns for 'Device Type', 'Contact', and 'Status'. The table contains one row: 'SMS', a redacted contact number, and 'ACTIVE'. A 'Remove' button is located to the right of the row. Below the table is an 'Add Device' button, followed by a 'Device Type \*' dropdown menu. At the bottom of the form is a 'Complete Setup' button.

Device Type	Contact	Status	
SMS	[REDACTED]	ACTIVE	<a href="#">Remove</a>

[Add Device](#)

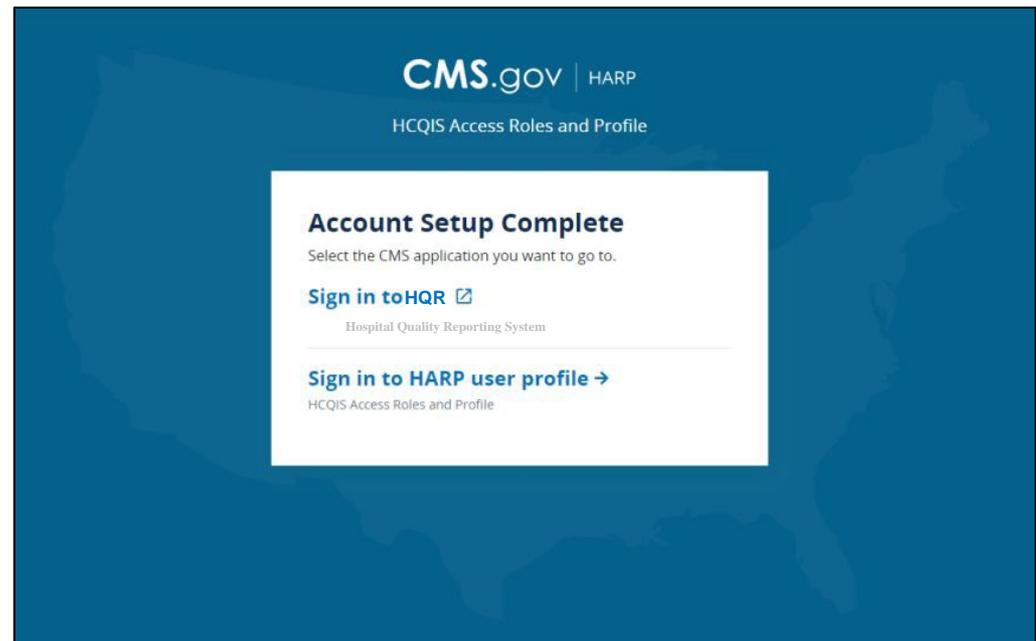
Device Type \*

[Complete Setup](#)

# Account Setup Complete

Your Account Setup is Complete. There are no additional steps required for account setup. You can close your internet browser or:

- Access the HQR Portal by selecting Sign in to HQR.
- Access your HARP user profile by selecting Sign in to HARP user profile.



Karen Waters, BS, PMP, Program Director, Bellese Technologies

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## **Accessing the HQR Portal**

# Step 1: Sign into the HQR Portal

1. Go to the HQR Portal login page:  
<https://hqr.cms.gov>.
2. Enter your HARP Username and Password.
3. Select Sign In.

The screenshot shows the HQR Portal login page. At the top, it says "CMS.gov | QualityNet" and "Welcome to the New HQR!". The main content area is a white box titled "HARP Sign In" with the instruction "Enter your user ID and password to login." Below this is a yellow warning box: "⚠ If you do NOT have a HARP account please sign in to Hospital Quality Reporting on <https://qualitynet.org> to create one." There are two input fields: "User ID" and "Password". A blue "Sign In" button is at the bottom of the form, with a link "Having trouble signing in?" below it. Three yellow circles with numbers 1, 2, and 3 are overlaid on the page: circle 1 points to the "HARP Sign In" title, circle 2 points to the "User ID" input field, and circle 3 points to the "Sign In" button.

# Step 2: Request Two-Factor Authentication Security Code

1. Select the two-factor authentication device option to receive a security code.
2. Select Next.

The screenshot shows the CMS.gov QualityNet interface. At the top, it says "Welcome to the New HQR!". The main content area is titled "Two-Factor Authentication" with the instruction "Select a device to verify your account". There are three options listed: "SMS Text for number ending in 1233" (which is selected and has a green checkmark), "Email", and "Google Authenticator". Below the options are "Cancel" and "Next" buttons. A yellow circle with the number "1" is placed over the "SMS Text" option, and another yellow circle with the number "2" is placed over the "Next" button. The footer contains the CMS.gov logo, QualityNet logo, and a list of links: CMS.gov, QualityNet.org, About QualityNet, QualityNet Help Desk, Help, Access Instructions, Accessibility, Privacy Policy, and Terms of Use. There is also a logo for the Department of Health and Human Services in the bottom right corner.

# Step 3: Enter Two-Factor Authentication

1. Enter the security code you received via text or phone call.
2. Select Submit.

CMS.gov | QualityNet

Welcome to the New HQR!

### Two-Factor Authentication

For your security, we need to authenticate your request. We've sent a one time code to: \*\*\*\*\*  
Please enter it below.

Enter Code

[Resend Code](#)  
[Change two factor authentication](#)

**Continue**

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# Step 4: Accept Terms & Conditions

1. Select Accept to verify that you accept the Terms & Conditions.

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This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.

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Karen Waters, BS, PMP, Program Director, Bellese Technologies

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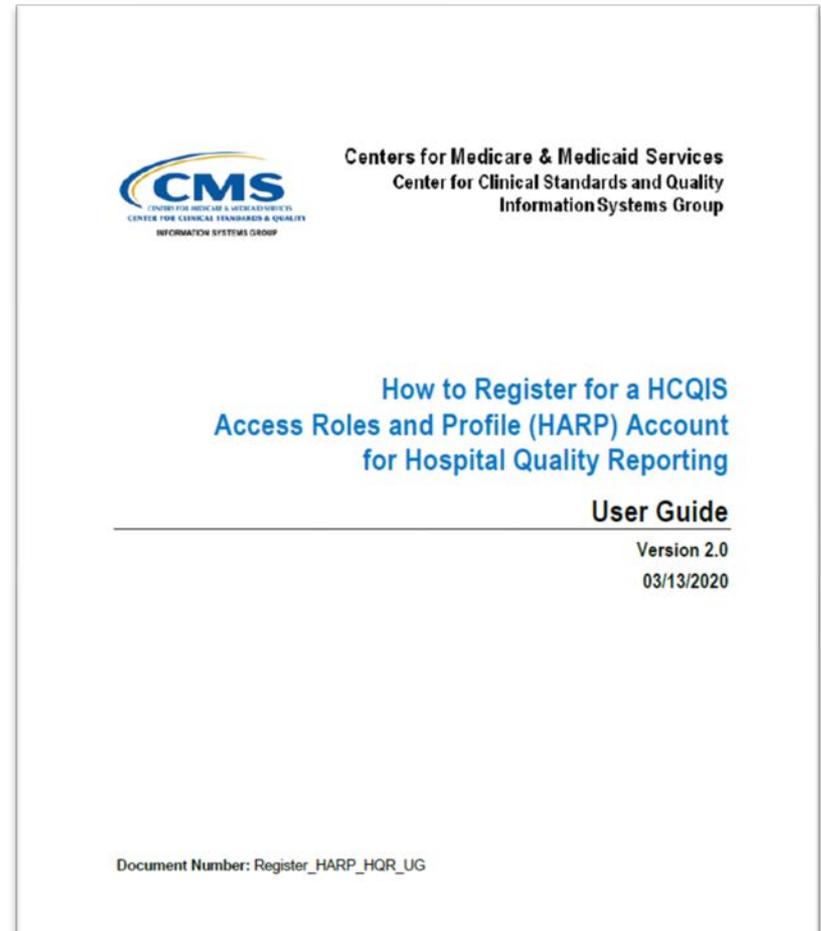
## Resources

# HARP Transition User Guide

CMS created a HARP Transition User Guide to assist users in the step-by-step process of establishing their HARP credentials, linking their *QualityNet* accounts, and logging into the new HQR portal with their HARP credentials.

- The user guide is available here:

<https://www.qualitynet.org/t/raining-guides#tab2>



# Technical Issues

If you have technical issues while establishing your HARP account and linking your *QualityNet* accounts after this event, **please contact your internal *QualityNet* Security Administrator/Official.**

Unresolved questions may be submitted to the *QualityNet* Help Desk at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org), or by calling, toll-free (866) 288-8912 (TTY: (877) 715-6222), weekdays from 7 a.m. to 7 p.m. CT.

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# Questions

# Webinar Questions

Please email any questions that are pertinent to the webinar topic to [WebinarQuestions@hsag.com](mailto:WebinarQuestions@hsag.com) with the following information:

- Subject Line: Setting Up Your HARP Account for Hospital Quality Reporting
- Email Body: If your question pertains to a specific slide, please include the slide number

If you have issues while establishing your HARP account, contact your internal *QualityNet* Security Administrator/Official. Any unresolved issues and questions can be submitted to the *QualityNet* Help Desk at [gnetsupport@hcqis.org](mailto:gnetsupport@hcqis.org), or by calling, toll-free (866) 288-8912 (TTY: (877) 715-6222), weekdays from 7 a.m. to 7 p.m. Central Time (CT).

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# Survey

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- Please [click here](#) to complete a short survey.