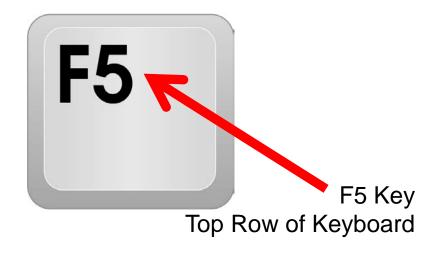
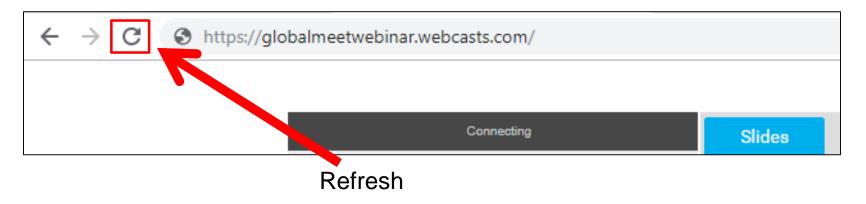
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Troubleshooting Audio

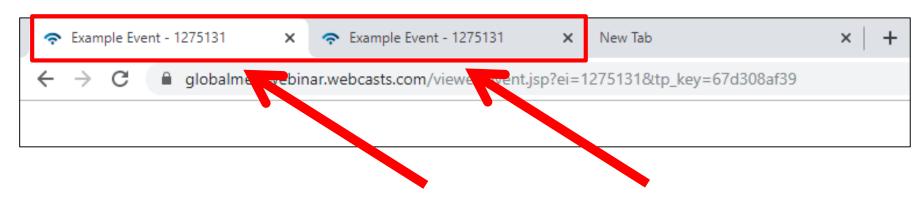
Audio from computer speakers breaking up?
Audio suddenly stop?
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– or –
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Troubleshooting Echo

- Hear a bad echo on the call?
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- Close all but one browser/tab and the echo will clear.



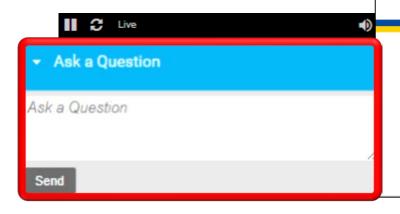
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the "Ask a Question" section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor



Today's Presentation



Hospital VBP Program, HAC Reduction Program, and Hospital Readmissions Reduction Program FY 2020 Hospital Compare Data Update

February 12, 2020

Speakers

Bethany Bunch, MSHA

Program Lead, Hospital Value-Based Purchasing (VBP) Program Inpatient Value, Incentives, and Quality Reporting (VIQR)

Outreach and Education Support Contract

Aaron Swaney, MPH

Hospital-Acquired Condition (HAC) Reduction Program Lead Division of Value, Incentives, and Quality Reporting Program Support (DPS) Contract

Kristin Maurer, MPH

Hospital Readmissions Reduction Program (HRRP) Lead DPS Contract

Purpose

This event will provide an overview of publicly reported data for CMS inpatient hospital pay-for-performance programs, including the Hospital VBP Program, the HAC Reduction Program, and the HRRP.

Objectives

Participants will be able to:

- Locate publicly reported data for the CMS inpatient hospital pay-for-performance programs.
- Identify publicly reported data from previous years.
- Obtain comma-separated value (CSV) files of the publicly reported data.

Webinar Chat Questions

As time permits, we will answer questions pertinent to the webinar at the end of the presentation. Questions not answered then will be addressed in a questions-and-answers document published at a later date.

After the event, if you have additional questions, submit your question through the <u>QualityNet</u> Ask a Question tool at https://cmsqualitysupport.service-now.com/qnet_qa?id=ask_a_question.

Include the webinar name, slide number, and speaker name.

If you have a question unrelated to this webinar, search for it under Browse Program Articles at https://cmsqualitysupport.service-now.com/qnet_qa?id=kb_view2. If you do not find an answer, then submit your question to us via the Ask a Question tool. We will respond to questions as soon as possible.

Acronyms

ACA	Affordable Care Act	HRRP	Hospital Readmissions Reduction Program	
AMI	acute myocardial infarction	IPPS	inpatient prospective payment system	
CABG	coronary artery bypass grafting	IQR	Inpatient Quality Reporting	
CAUTI	catheter-associated urinary tract infection	LTCH	long-term care hospital	
CCN	CMS Certification Number	MORT	mortality	
CDC	Centers for Disease Control and Prevention	MRSA	Methicillin-resistant Staphylococcus aureus	
CDI	Clostridium difficile Infections	MS-DRG	Medicare Severity Diagnosis-Related Group	
CLABSI	central-line associated bloodstream infection	MSPB	Medicare Spending per Beneficiary	
CMS	Centers for Medicare & Medicaid Services	NHSN	National Healthcare Safety Network	
CSV	comma-separated value	NQF	National Quality Forum	
ERR	excess readmission ratio	PC	perinatal care	
FFS	fee-for-service	PN	pneumonia	
FY	fiscal year	PPS	prospective payment system	
HAC	hospital-acquired condition	PSI	Patient Safety Indicator	
HAI	healthcare-associated infections	SSI	surgical site infection	
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	THA/TKA	total hip/knee arthroplasty	
HF	heart failure	VBP	value-based purchasing	

Bethany Bunch, MSHA

Program Lead, Hospital VBP Program
Inpatient VIQR Outreach and Education Support Contractor

Hospital VBP Program

Foundation



Set forth under Section 1886(o) of the Social Security Act



When selecting new measures for the Hospital VBP Program, the measure must have been originally specified under the Hospital Inpatient Quality Reporting (IQR) Program



CMS will refrain from beginning the performance period for any new measure until the data on that measure have been posted on *Hospital Compare* for at least one year



Ties hospital reimbursement to the quality of care, not just the quantity of inpatient acute care services provided



Funded by a 2.00% reduction from participating hospitals' base operating Medicare Severity Diagnosis Related Group (MS-DRG) payments



FY 2020 Domain Weights and Measures

	(2.5) (250)							
Safety (25%)			(Clinical Outcomes (25%))					
Measures (Healthcare-Associated Infections) Threshold Benchmark			Measures	Thres		Benchmark		
ICAUTI		0.828	0.000	MORT-30-AMI	- 0.00	53715	0.875869	
1CDI		0.852	0.091	MORT-30-HF		81090	0.906068	
ICLABSI		0.784	0.000	MORT-30-PN		82266	0.909532	
IMRSA		0.815	0.000	ICOMP-HIP-KNEE	0.03	32229	0.023178	
\$PC-01		0.000	0.000					
ISSI: Colon		0.781	0.000					
ISSI: Abdominal F	lysterectomy	0.722	0.000					
	- Total							
		1	AND 100 AND 1000	and the rate of the control of the c				
		= Lower	Values Indica	ate Better Performance				
(Efficiency and Cost Reduction (25%))			Person and Community Engagement (25%)					
Efficiency and cost Reduction (25%)								
							nance Standards	
Measures	Threshold	12.2 525					Benchmark(%)	
IMSPB	Median Medicare Spending		owest decile of	Communication with Nurses	51.80	79.08	87.12	
	per Beneficiary ratio across		Spending per	Communication with Doctors	50.67	80.41	88.44	
	all hospitals during the		y ratios across	Responsiveness of Hospital Staff	35.74	65.07	80.14	
	performance period		itals during the	Communication about Medicines	26.16	63.30	73.86	
		perfor	rmance period	Hospital Cleanliness and Quietness		65.72	79.42	
				Discharge Information	66.72	87.44	92.11	
				Care Transition	20.33	51.14	62.50	
				Overall Rating of Hospital	32.47	71.59	85.12	

FY 2020 Measurement Periods

	Domain	Measure	Baseline Period	Performance Period
	Clinical	Mortality Measures	July 1, 2010– June 30, 2013	July 1, 2015– June 30, 2018
•	Outcomes	Complication Measure	July 1, 2010– June 30, 2013	July 1, 2015– June 30, 2018
0	Person and Community Engagement	HCAHPS Survey	January 1, 2016– December 31, 2016	January 1, 2018– December 31, 2018
0	Safety	Healthcare- associated infection (HAI) Measures	January 1, 2016– December 31, 2016	January 1, 2018– December 31, 2018
		PC-01	January 1, 2016– December 31, 2016	January 1, 2018– December 31, 2018
\$	Efficiency and Cost Reduction	Medicare Spending per Beneficiary (MSPB)	January 1,2016– December 31, 2016	January 1,2018– December 31, 2018

02/12/2020 Acronyms

Summary of Changes from FY 2019 to FY 2020

Clinical Outcomes Domain

 The Clinical Care Domain name was modified to Clinical Outcomes.

Person and Community Engagement Domain

- No changes to this Domain.
- Efficiency and Cost Reduction Domain
 - No changes to this Domain.
- Safety Domain
 - No changes to this Domain.

Hospital VBP Program vs HAC Reduction and Hospital IQR Programs

The FY 2020 Hospital VBP Program uses measures that are also included in the HAC Reduction Program and Hospital IQR Program; however, you may notice slightly different results between the two programs, for example:

HCAHPS

- The HCAHPS survey in the Hospital VBP Program uses the top-box responses only in the rate calculation.
- The cleanliness and quietness questions are combined into one dimension in the Hospital VBP Program.
- The 30-day mortality measures are displayed as survival rates in the Hospital VBP Program instead of a mortality rate.
- The baseline and performance periods may be different than many measures publicly reported on the *Hospital Compare* website for the Hospital IQR Program or used in the HAC Reduction Program.

Publicly Reported Data

- On October 29, 2019, CMS posted the FY 2020 payment adjustment factors to the CMS.gov website.
- On January 29, 2020, CMS updated the data on the Hospital Compare website to include the following:
 - FY 2020 Hospital VBP Program data and scoring information
 - Measure/Dimension Scores
 - Domain Scores
 - Total Performance Scores
 - Actual FY 2018 Hospital VBP Program aggregate payment adjustments

FY 2020 Payment Adjustment File

Table 16B, available on the *CMS.gov* website, contains the actual payment adjustment factors by CMS Certification Number (CCN) for each participating hospital under the Hospital VBP Program for FY 2020. These actual factors are based on the finalized baseline and performance period for FY 2020 and are being used to adjust base operating Medicare Severity Diagnosis-Related Groups (MS-DRGs) payments to eligible hospitals for discharges occurring in FY 2020.

Table 16B link:

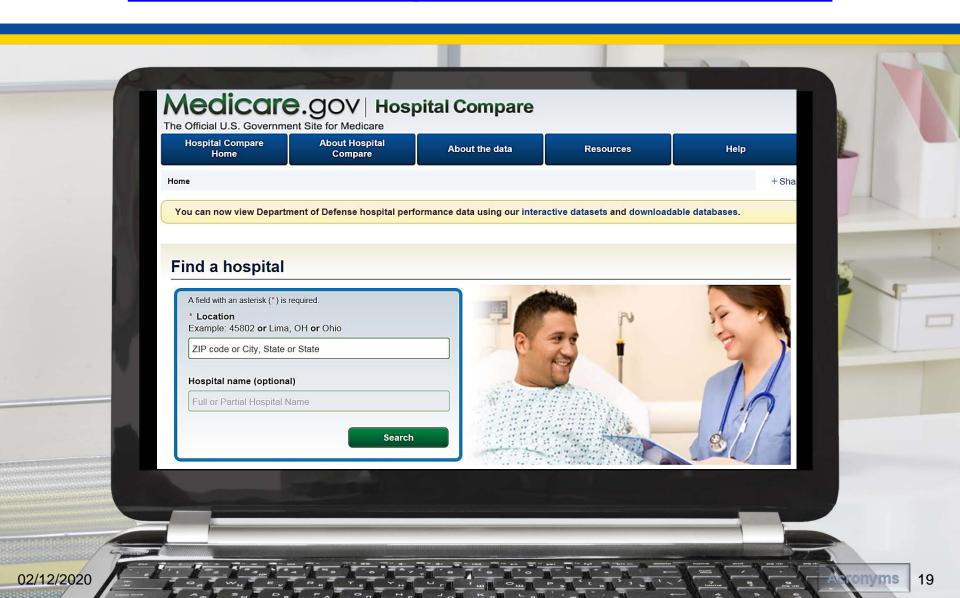
https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/FY2020-IPPS-Final-Rule-Home-Page-Items/FY2020-IPPS-Final-Rule-Tables

Fact Sheet link:

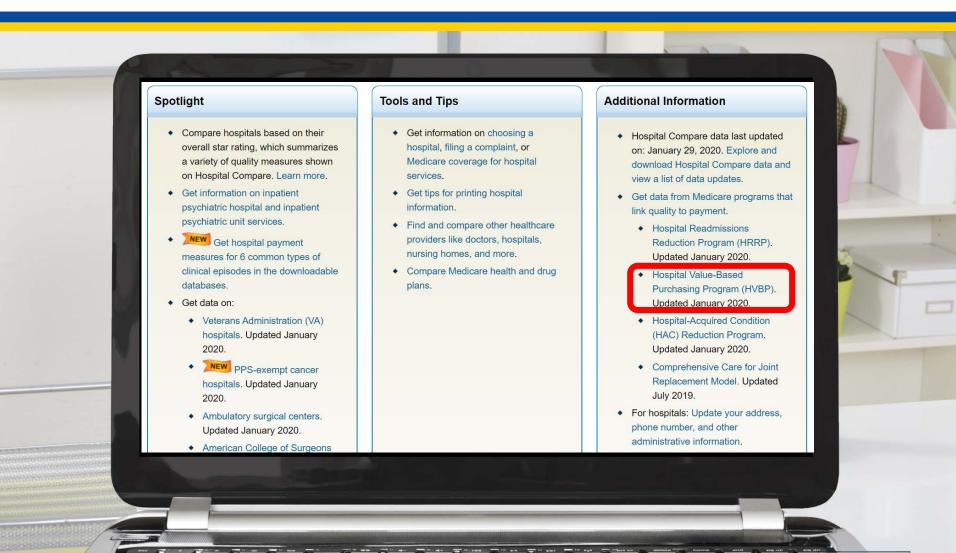
https://www.cms.gov/newsroom/fact-sheets/cms-hospital-value-based-purchasing-program-results-fiscal-year-2020

Hospital Compare Home Page

https://www.Medicare.gov/hospitalcompare/search.html



Hospital Compare Homepage Link to Hospital VBP Program



20

Hospital VBP Program Pages

https://www.medicare.gov/hospitalcompare/Data/hospital-vbp.html

Hospital Value-Based Purchasing

Clinical Outcomes domain

Person and Community Engagement domain

Safety domain

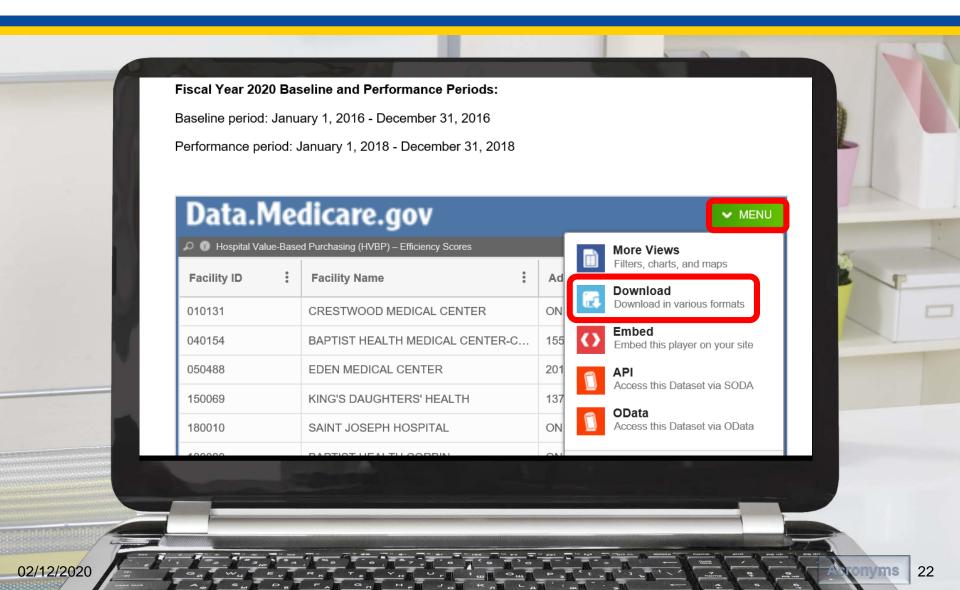
Efficiency and cost reduction domain

Total Performance Score

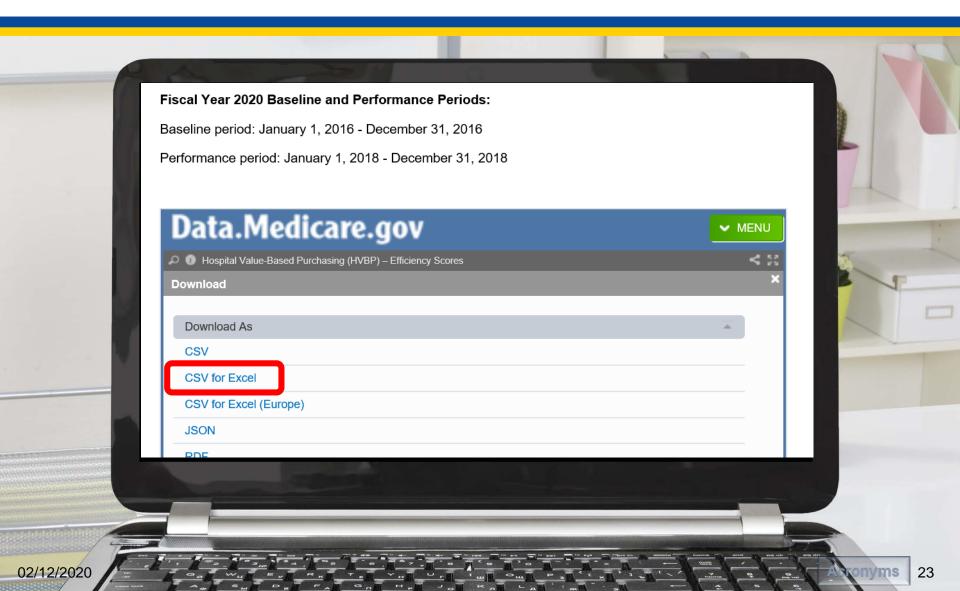
Payment Adjustments

- CMS breaks down the Hospital VBP Program measures into smaller tables based on the Domain.
- The Total Performance Score table also provides Domain Scores.
- A series of tables with actual aggregate payment adjustments from a previous fiscal year is available.

Hospital VBP Program Data Tables



Hospital VBP Program Download Data Table



FY 2018 Payment Adjustments

Hospital Value-Based Purchasing

Clinical Outcomes domain

Person and Community **Engagement domain**

Safety domain

Efficiency and cost reduction domain

Total Performance Score

Payment Adjustments

FY 2018 payment adjustment tables include the following:

- Net change in base-operating DRG payment amount
- Distribution of net change in baseoperating DRG payment amount
- Percent change in base-operating DRG payment amount
- Value-based incentive payment amount

Note: Data are in an aggregate form, not at an individual CCN level.

Resources

Hospital Compare:

https://www.medicare.gov/hospitalcompare/search.html

Hospital VBP Program page on *Hospital Compare*:

https://www.medicare.gov/hospitalcompare/Data/hospital-vbp.html

General Hospital Compare inquiries:

HospitalCompare@lantanagroup.com

Hospital VBP Program information:

https://qualitynet.org/inpatient/hvbp

Hospital VBP Program general inquiries:

- https://cmsqualitysupport.service-now.com/qnet_qa
- Inpatient VIQR Outreach and Education Support Contractor at (844) 472-4477

Aaron Swaney, MPH
HAC Reduction Program Lead
DPS Contract

HAC Reduction Program

Program Overview

 The Hospital-Acquired Condition (HAC) Reduction Program is a pay-for-performance program established under Section 1886(p) of the Social Security Act. Under the Act, payments to applicable hospitals are adjusted to provide an incentive to reduce hospital-acquired conditions.

Program Changes for FY 2020

CMS adopted the Equal Measure Weights approach for the HAC Reduction Program scoring methodology:

- This replaced "Domain Weights" approach.
- Every measure for which a hospital receives a measure score has an equal weight in Total HAC Score calculation.

FY 2020 Measures and Performance Periods

Calculations for the FY 2020 HAC Reduction Program are based on the following measures and performance periods:

- CMS Patient Safety Indicator (PSI) 90 measure:
 - Medicare Fee-for-Service (FFS) claims data from July 1, 2016 through June 30, 2018.
- Five Centers for Disease Control and Prevention (CDC) National Healthcare Safety Network (NHSN) HAI measures: CLABSI, CAUTI, SSI, MRSA bacteremia, and CDI
 - Chart-abstracted surveillance data from January 1,
 2017 through December 31, 2018.

Hospital Compare January 2020 Release

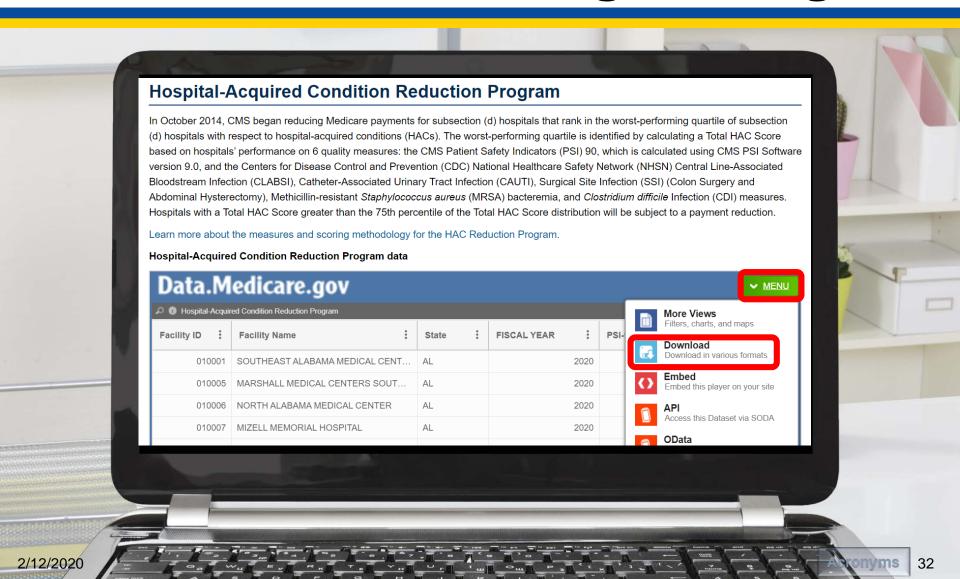
On January 29, 2020, CMS updated the data on the *Hospital Compare* website to include the following FY 2020 HAC Reduction Program information:

- CMS PSI 90 measure score
- CDC NHSN HAI measure scores:
 - o CLABSI
 - o CAUTI
 - o SSI
 - o MRSA
 - o CDI
- Total HAC Score
- Payment Reduction Indicator

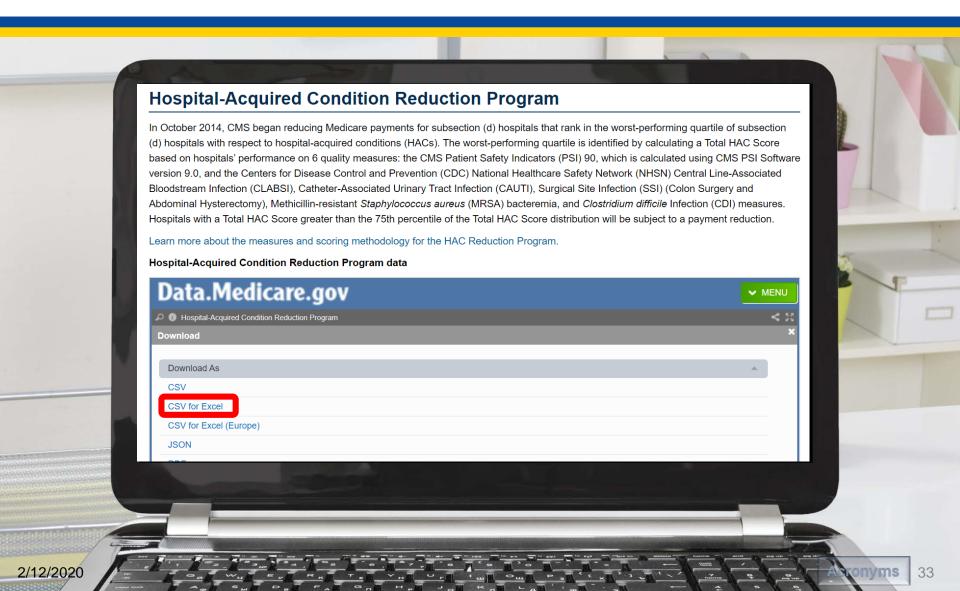
Hospital Compare Homepage Link to HAC Reduction Program

Spotlight **Tools and Tips** Additional Information · Compare hospitals based on their · Get information on choosing a · Hospital Compare data last updated overall star rating, which summarizes hospital, filing a complaint, or on: January 29, 2020. Explore and a variety of quality measures shown Medicare coverage for hospital download Hospital Compare data and on Hospital Compare. Learn more. services. view a list of data updates. · Get information on inpatient · Get tips for printing hospital · Get data from Medicare programs that psychiatric hospital and inpatient information. link quality to payment. psychiatric unit services. · Find and compare other healthcare Hospital Readmissions providers like doctors, hospitals, NEW Get hospital payment Reduction Program (HRRP). nursing homes, and more. measures for 6 common types of Updated January 2020. clinical episodes in the downloadable · Compare Medicare health and drug Hospital Value-Based databases. plans. Purchasing Program (HVBP). Get data on: Updated January 2020. Veterans Administration (VA) Hospital-Acquired Condition hospitals. Updated January (HAC) Reduction Program. 2020. Updated January 2020 NEW PPS-exempt cancer Comprehensive Care for Joint Replacement Model. Updated hospitals. Updated January July 2019. 2020. For hospitals: Update your address, Ambulatory surgical centers. phone number, and other Updated January 2020. administrative information. American College of Surgeons

Hospital Compare HAC Reduction Program Page



HAC Reduction Program Downloadable Database



HAC Reduction Program Resources

Hospital Compare:

- Website: https://www.medicare.gov/hospitalcompare/search.html
- Inquiries: hospitalcompare@lantanagroup.com

HAC Reduction Program Methodology and General Information:

- Medicare.gov website: https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/HAC-Reduction-Program
- QualityNet website: https://www.qualitynet.org/inpatient/hac

HAC Reduction Program General Inquiries:

- HACRP@mathematica-mpr.com; or
- QualityNet Question and Answer tool:

https://cmsqualitysupport.service-now.com/qnet_qa

Kristin Maurer, MPH HRRP Lead DPS Contract

Hospital Readmissions Reduction Program

Overview

- The Hospital Readmissions Reduction Program (HRRP) is a Medicare value-based purchasing program.
- All subsection (d) hospitals are subject to HRRP.
- As of FY 2015, the maximum payment reduction is 3 percent.
- The 21st Century Cures Act requires CMS to assess a hospital's performance relative to other hospitals with a similar proportion of patients who are dually eligible for Medicare and full-benefit Medicaid.
- CMS provided hospitals 30 days to review and submit corrections prior to publicly reporting results.

FY 2020 Measures and Performance Period

Claims-Based Readmission Measures	National Quality Forum (NQF) Measure Number	FY 2020 Performance Period
Acute myocardial infarction (AMI)	NQF #0505	July 1, 2015–June 30, 2018
Chronic obstructive pulmonary disease (COPD)	NQF #1891	July 1, 2015–June 30, 2018
Heart Failure (HF)	NQF #0330	July 1, 2015–June 30, 2018
Pneumonia	NQF #0506	July 1, 2015–June 30, 2018
Coronary artery bypass graft surgery (CABG)	NQF #2515	July 1, 2015–June 30, 2018
Elective primary total hip and/or total knee arthroplasty (THA/TKA)	NQF #1551	July 1, 2015–June 30, 2018

Hospital Compare January 2020 Release

CMS reports the following data elements for each of the six HRRP readmission measures on *Hospital Compare*:

- Number of eligible discharges
- Number of readmissions (only if the hospital has 11 or more readmissions)
- Predicted readmissions (also known as the adjusted actual readmissions)
- Expected readmissions
- Excess readmission ratio

CMS updated the FY 2020 HRRP measure results on *Hospital Compare* on January 29, 2020.

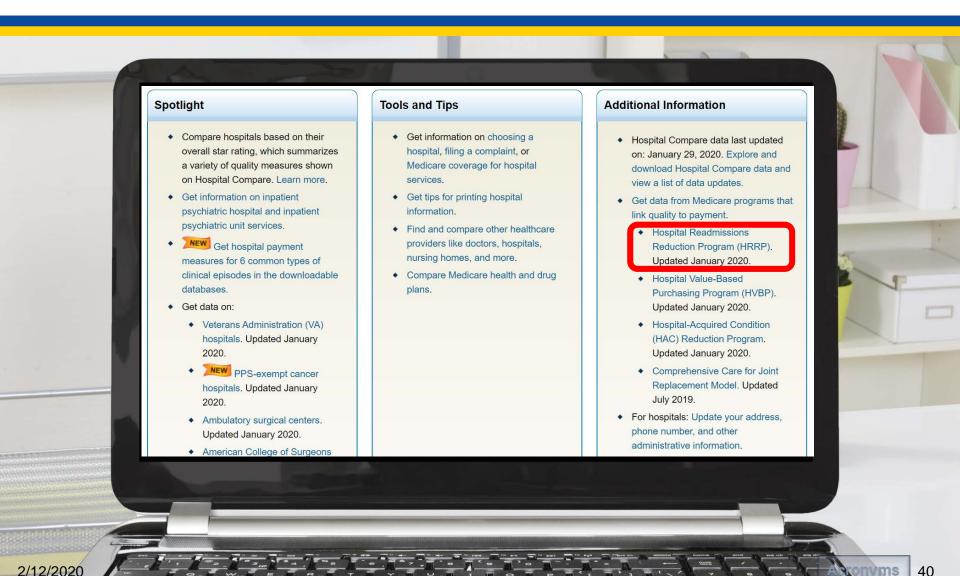
Supplemental Data File

In addition to the data posted on *Hospital Compare*, CMS also releases payment adjustment factor and component information in the FY 2020 Inpatient Prospective Payment System (IPPS)/Long-Term Care Hospital Prospective Payment System (LTCH PPS) Final Rule Supplemental Data File after the review and correction period. The file includes the following:

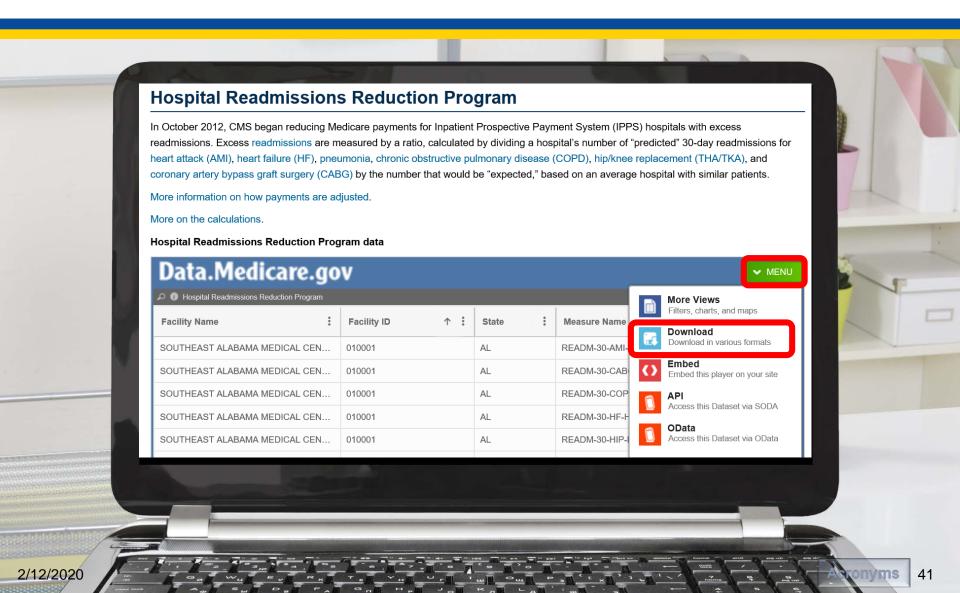
- Payment Adjustment Factor
- Dual Proportion
- Peer Group Assignment
- Neutrality Modifier
- Excess readmission ratio (ERR) for each measure
- Number of eligible discharges for each measure
- Peer Group Median ERR for each measure
- Penalty Indicator for each measure
- DRG Payment Ratio for each measure

CMS posted this file in September 2019 on the FY 2020 IPPS/LTCH PPS Final Rule home page: https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/FY2020-IPPS-Final-Rule-Data-Files

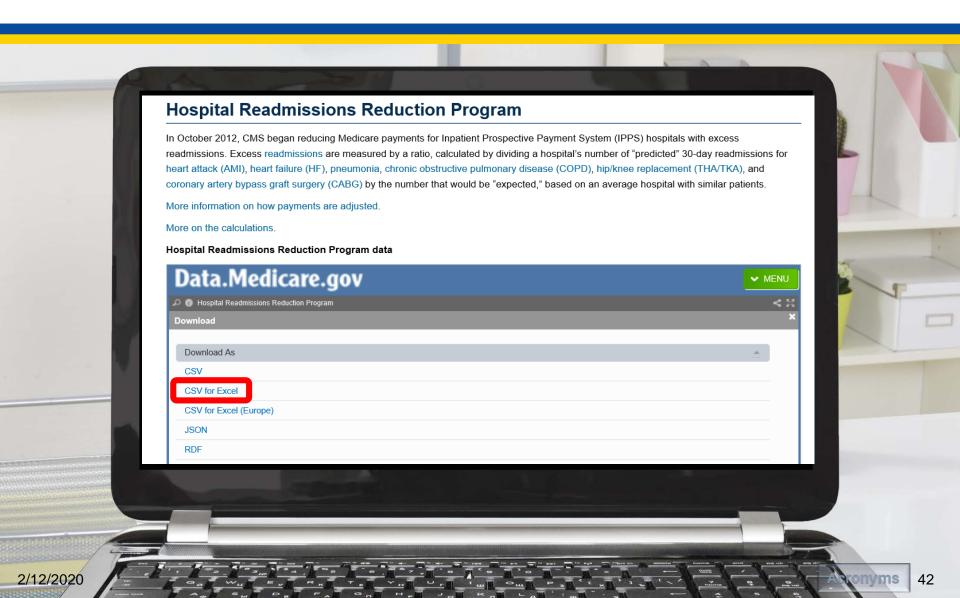
Hospital Compare Homepage Link to HRRP



Hospital Compare HRRP Page



HRRP Downloadable Database



HRRP Resources

Hospital Compare:

- Website: https://www.medicare.gov/hospitalcompare/search.html
- Inquiries: hospitalcompare@lantanagroup.com

HRRP General Program and Payment Adjustment Information:

- Medicare.gov: https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/AcuteInpatientPPS/Readmissions-Reduction-Program
- QualityNet: https://qualitynet.org/inpatient/hrrp

HRRP General Inquiries:

- HRRP@mathematica-mpr.com; or
- QualityNet Question and Answer tool: https://cmsqualitysupport.service-now.com/qnet_qa

HRRP Measure Methodology

- Inquiries: cmsreadmissionmeasures@yale.edu
- Website: https://qualitynet.org/inpatient/measures/readmission

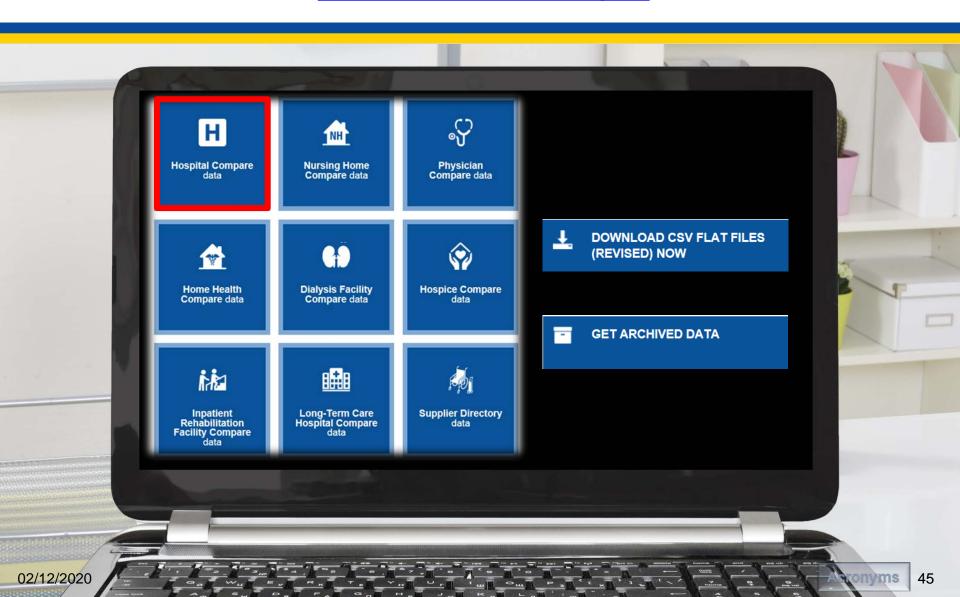
Bethany Bunch, MSHA

Program Lead, Hospital VBP Program
Inpatient VIQR Outreach and Education Support Contractor

Downloading Current and Archived Data

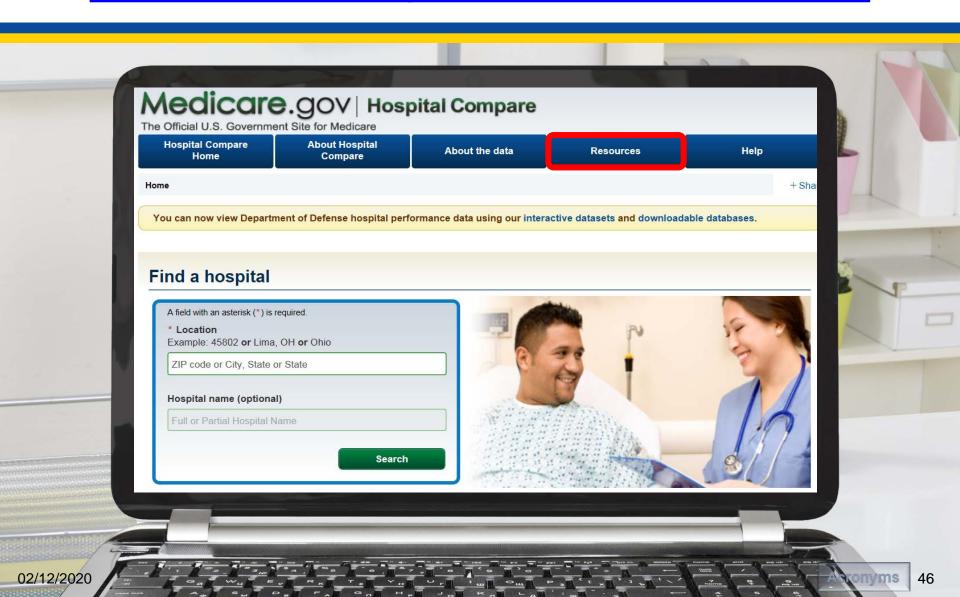
Downloading Data

https://Data.Medicare.gov/

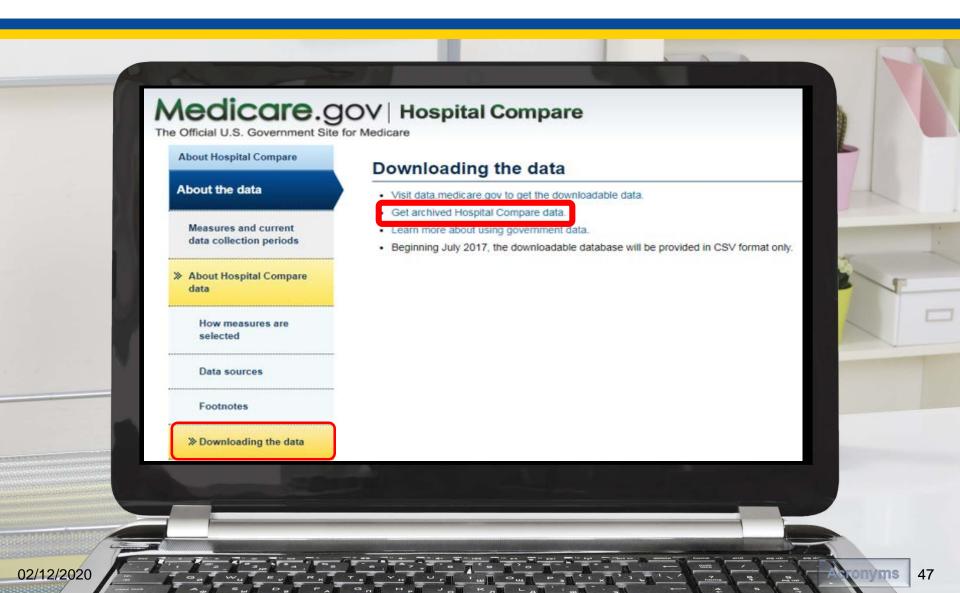


Archived Data

https://www.medicare.gov/hospitalcompare/search.html

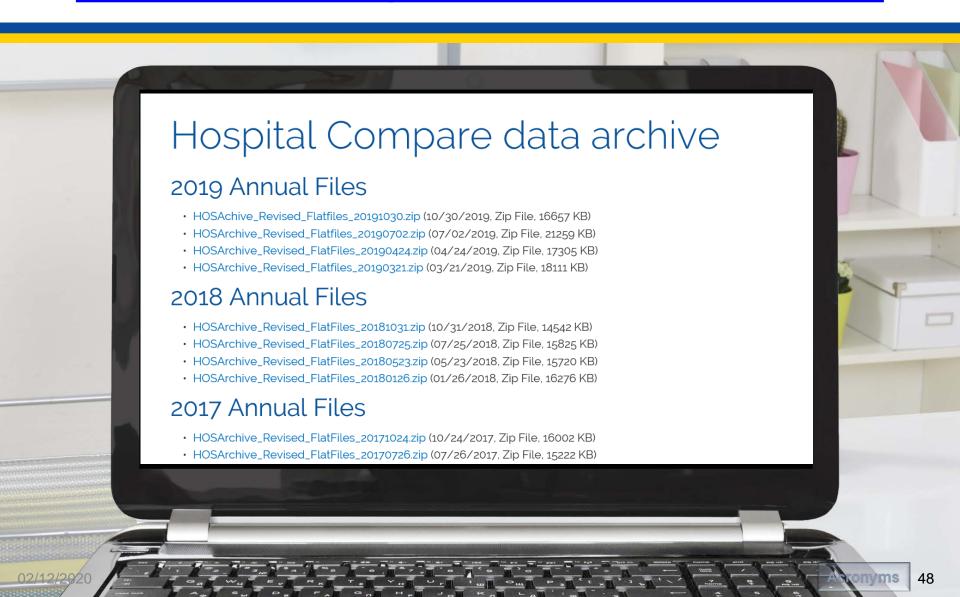


Archived Data



Archived Data

https://Data.Medicare.gov/data/archives/hospital-compare



Hospital VBP Program, HAC Reduction Program, and Hospital Readmissions Reduction Program FY 2020 *Hospital Compare* Data Update

Questions

Continuing Education (CE) Approval

This program has been approved for <u>CE credit</u> for the following boards:

National credit

Board of Registered Nursing (Provider #16578)

Florida-only credit

- Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
- Board of Registered Nursing
- Board of Nursing Home Administrators
- Board of Dietetics and Nutrition Practice Council
- Board of Pharmacy

Note: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

Acronyms

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