



## Electronic Clinical Quality Measures (eCQMs)

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### Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor

### Submitting CY 2020 eCQM Data for the Hospital IQR and Medicare Promoting Interoperability Programs

### Questions and Answers

#### Speakers

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Subject-matter experts researched and answered the following questions after the live webinar. The questions may have been edited for grammar.

**Question 1:**                    **What roles in HCQIS Access Roles and Profile (HARP) and *QualityNet* are needed for a data submitter (hospital or vendor) to upload and submit QRDA Category I files to *QualityNet* and to export submission reports?**

HARP streamlines identity management by allowing users to link and access all their CMS quality organizations with one login. It also authenticates users prior to accessing the *QualityNet* Secure Portal within the HQR System. The access assigned to vendors by hospitals allows them to perform data submission activities and review submission results on their behalf.

From the navigation menu in the HQR System, the hospital user accesses the Administration link and then the Vendor Management link. From this screen, hospitals can assign access to new vendors or edit permissions for each vendor based on the CMS program. Hospitals can assign permissions based on discharge quarters or a submission date timeframe. Contact the *QualityNet* Help Desk with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

**Question 2:**                    **Can the eCQM Measure Results Outcomes tab export measure performance summary results similar to the EHR Hospital Reporting – eCQM Performance Summary Report from previous years?**

That is correct. From the eCQM Submission Results tab in the HQR System, select Test or Production, the quarter of data you want to review, and the measures the user would like included in the summary report. Then, click Change Selection. Once the screen refreshes, click the View Summary button. Another screen opens to provide a Performance Summary. Click the Export CSV button; a report of the performance summary results will generate for download. Contact the *QualityNet* Help Desk with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

**Question 3:**                    **Is the EHR Hospital Reporting – eCQM Performance Summary Report still available for calendar year (CY) 2020?**

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The eCQM Performance Summary Report is not available for CY 2020 and future eCQM data reporting. The Performance Summary Report replaces it. The Performance Summary Report is generated from the Submissions Results tab as a CSV report in the updated HQR System. The *QualityNet* Help Desk is available to assist with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

#### Submission Type

**Question 4:** **Slide 26: Is only Test used to upload data? Is Production only available to review the upload history?**

Slide 25 provides a screenshot that shows a button for the QRDA I file upload process. From there, the user can determine if they want to upload their files to Test or Production. Slide 26 clarifies that the system defaults to Test for the submission field, but the user can select Test or Production from the drop-down menu to review the file upload history for either submission type. The *QualityNet* Help Desk is available to assist with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

#### Data Upload Error

**Question 5:** **Slide 27: When an error is discovered in a QRDA Category I file, do we fix it and upload the files again until there are no data upload errors?**

That is correct. CMS expects submitted data to be fully representative of the patient population for the self-selected quarter of reported data. The *QualityNet* Help Desk is available to assist with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

#### Outcomes Tab

**Question 6:** **Slides 30 and 31: Do we keep this information for our records? Is there anything to troubleshoot here?**

The information captured on the Measure Results Outcomes tab is available for export if the data submitter would like to retain the information to assess performance or to compare what they expected versus the actual results for different details such as episodes of care, patients who met the initial patient population, etc. The *QualityNet* Help Desk is available to assist with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.

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#### Program Credit Report

**Question 7:** **Slide 32: If the report has a yellow banner, indicating the user has not fulfilled the eCQM reporting requirement, can the user go to the data forms to access the denominator declaration screen for data entry?**

That is correct. Data submitters have the option to enter zero denominator declarations if they meet the following criteria:

- The EHR system is certified to report the eCQM.
- The hospital does not have any patients that meet the denominator criteria of that CQM.

CMS encourages data submitters to report on measures that are reflective of their patient population. The *QualityNet* Help Desk is available to assist with any additional questions at [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org) or (866) 288-8912.