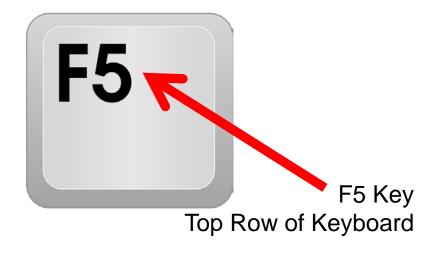
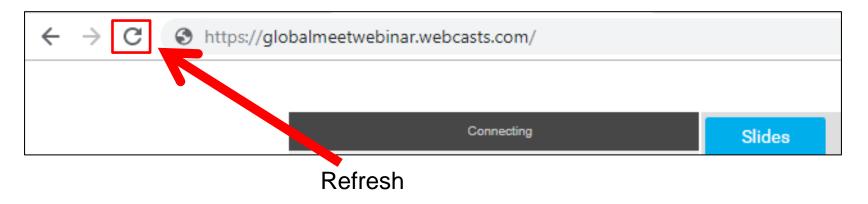
Welcome!

- Audio for this event is available via GlobalMeet[®] Internet streaming.
- Connect via Chrome.
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 Please request a dial-in line via the "Ask a Question" box.
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Troubleshooting Audio

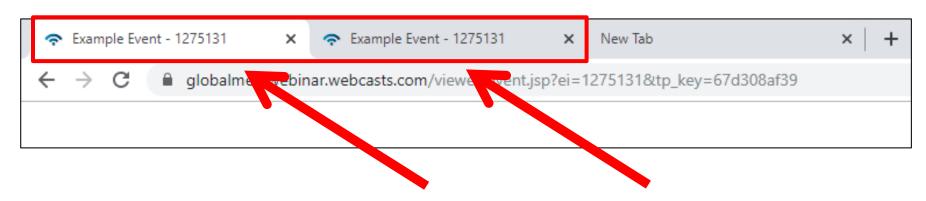
Audio from computer speakers breaking up?
Audio suddenly stop?
Click Refresh
– or –
Press F5





Troubleshooting Echo

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



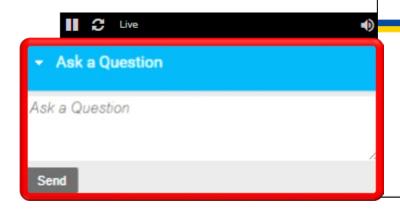
Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the "Ask a Question" section, located on the left-hand side of your screen.



Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor



Today's Presentation



Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*

*Specific to the Medicare Promoting Interoperability Program

Artrina Sturges, EdD

Alignment of eCQM Reporting Lead
Inpatient Value, Incentives, and Quality Reporting (VIQR)
Outreach and Education Support Contractor

October 26, 2020

Purpose

This presentation will review resources that support calendar year (CY) 2020 electronic clinical quality measure (eCQM) reporting for the Hospital Inpatient Quality Reporting (IQR) Program and the Medicare and Medicaid Promoting Interoperability Program.*

^{*}Specific to the Medicare Promoting Interoperability Program

Objectives

Participants will be able to:

- Locate Hospital IQR Program policy information and eCQM reporting materials on the QualityNet website.
- Navigate to the Medicare and Medicaid Promoting Interoperability Program* information on the CMS.gov website.
- Access resources to support electronic clinical quality improvement implementation activities on the eCQI (electronic Clinical Quality Improvement) Resource Center.

^{*}Specific to the Medicare Promoting Interoperability Program

Acronyms

CMS	Centers for Medicare & Medicaid Services	IPPS	Inpatient Prospective Payment System
CY	calendar year	IQR	Inpatient Quality Reporting
ECE	Extraordinary Circumstances Exception	LTCH	Long-Term Care Hospital
eCQI	electronic clinical quality improvement	MC	Measure Collaboration
eCQM	electronic clinical quality measure	ONC	Office of the National Coordinator for Health Information Technology
EH	eligible hospital	PPS	Prospective Payment System
EHR	electronic health record	QDM	Quality Data Model
HCQIS	Healthcare Quality Information System	QRDA	Quality Reporting Document Architecture
HQR	Hospital Quality Reporting	VIQR	Value, Incentives, and Quality Reporting
HWR	hospital-wide readmission	VSAC	Value Set Authority Center

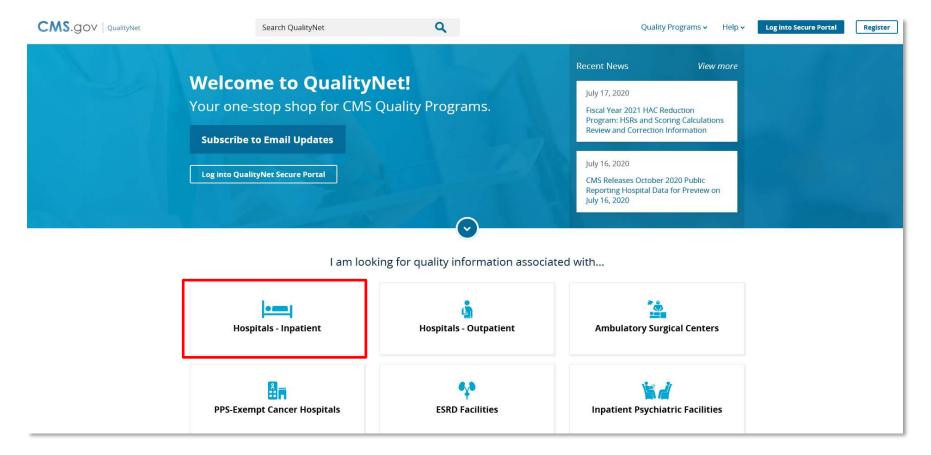
Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*

*Specific to the Medicare Promoting Interoperability Program

eCQM Policy Information and Educational Materials on *QualityNet*

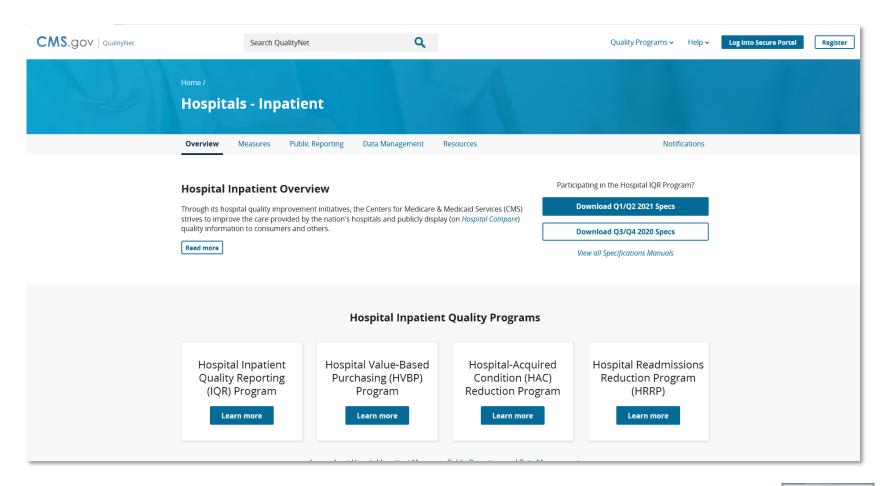
QualityNet Website Landing Page

https://www.qualitynet.org/

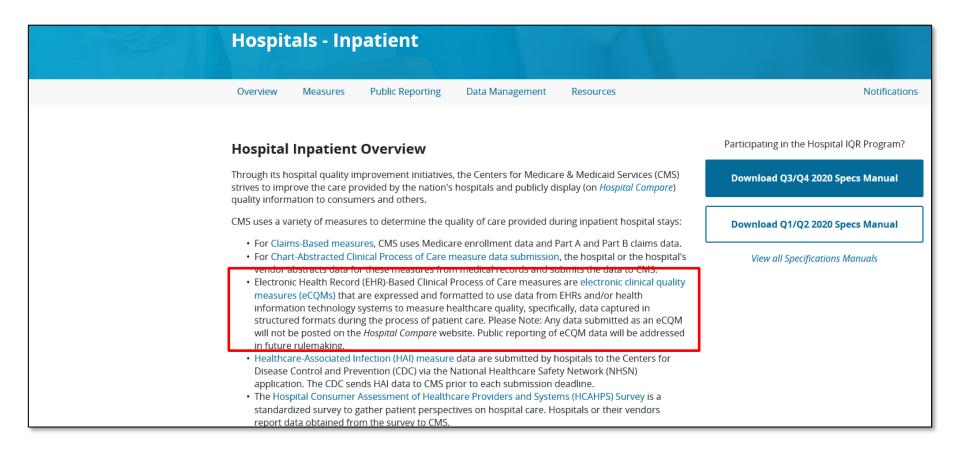


Hospital Inpatient Overview (1 of 2)

https://qualitynet.org/inpatient

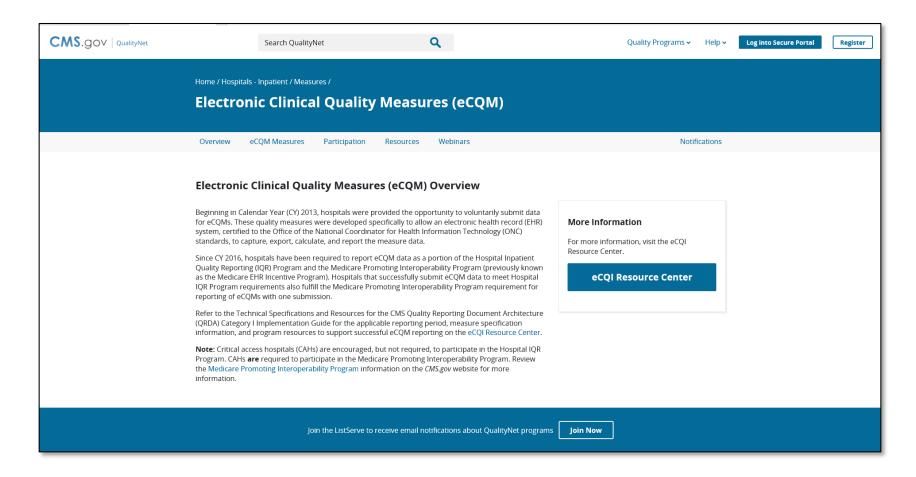


Hospital Inpatient Overview (2 of 2)



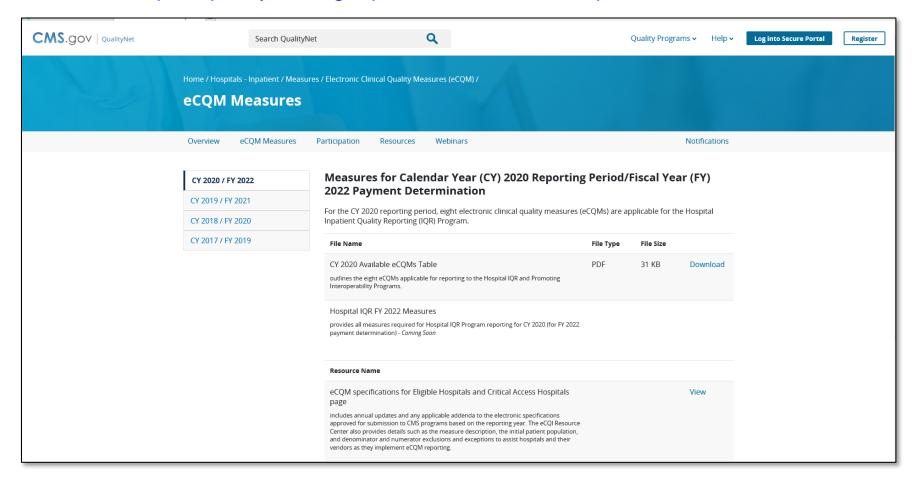
eCQM Overview Tab

https://qualitynet.org/inpatient/measures/ecqm



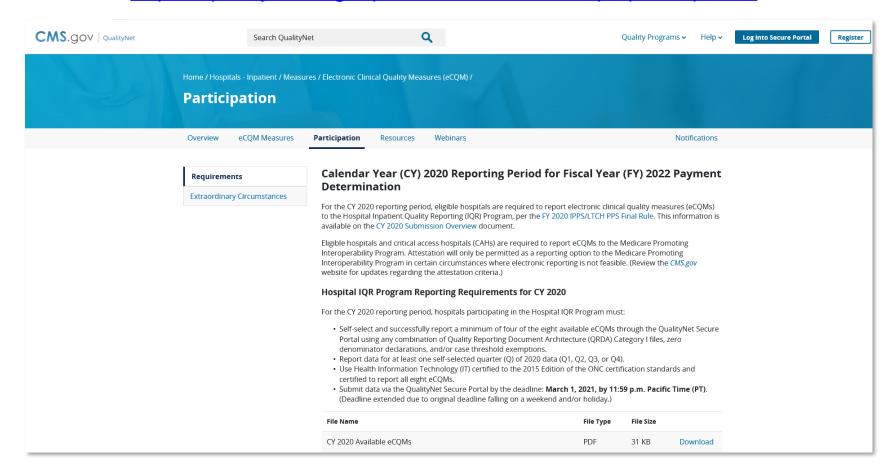
List of eCQM Measures

https://qualitynet.org/inpatient/measures/ecqm/measures



eCQM Reporting Requirements

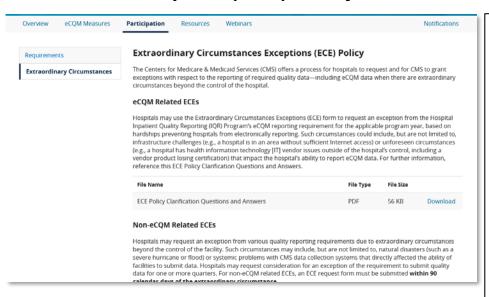
https://qualitynet.org/inpatient/measures/ecqm/participation



Participation Tab – eCQM Related ECEs

https://qualitynet.org/inpatient/measures/ecqm/participation#tab2

Top of Page Extraordinary Circumstances Exception (ECE) Policy



Bottom of Page ECE Request Form and Instructions

ECE Request Form Submission Instructions

In the event of such circumstances, hospitals must submit an Extraordinary Circumstances Exceptions (ECE) Request Form with all required questions completed. For eCQM-related ECEs, an ECE request form must be submitted by April 16 llowing the end of the eCQM reporting period calendar year (CY)*. As an example, for data collection for the CY 2018 reporting period (through December 31, 2018), hospitals would have until April 1, 2019, to submit an ECE request.

File Name File Size

Extraordinary Circumstances Exceptions (ECE) Request Form PDF 141 KB Download

The form must be signed by the hospital's chief executive officer (CEO) or designee and submitted via one of the following methods:

- QualityNet Secure Portal Secure File Transfer to: WAIVER EXCEPTION WITHHOLDING group
- Secure fax to: (877) 789-4443
- Email to: qrformssubmission@hsag.com
- · Conventional mail to:

HSAG

ATTN: Hospital Inpatient Quality Reporting Program Support Contractor 3000 Bayport Drive, Suite 300 Tampa, FL 33607

14111pa; 12 33007

The support contractor will forward the form, as directed, to CMS.

Note: This process does not preclude CMS from granting exceptions to hospitals when it is determined that an extraordinary circumstance, such as an act of nature, affects an entire region or locale. CMS may also grant an exception if it is determined that a systemic problem with one of its data collection systems directly affected the ability of the hospitals to submit data. If CMS makes the determination to grant a blanket exception, CMS will communicate this decision to hospitals, vendors, and Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs) through routine communication channels, including memos, emails, and notices on QualityNet.

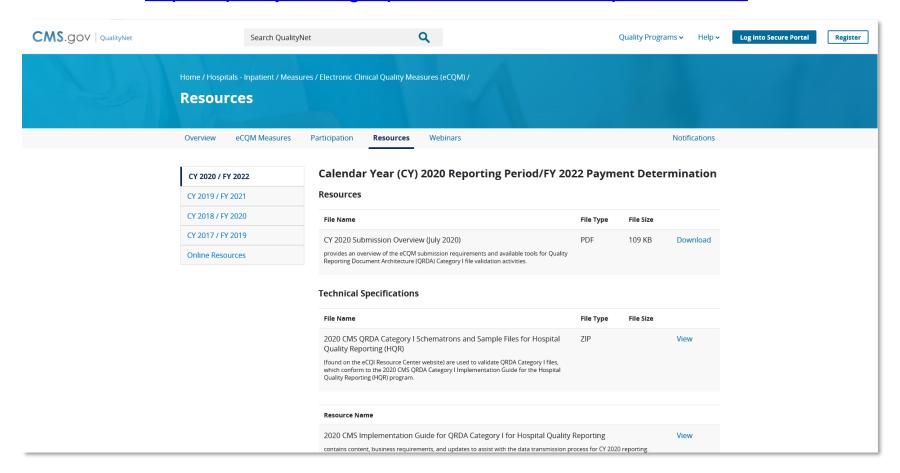
* Hardship Exceptions for the Medicare Promoting Interoperability Program (previously known as the Electronic Health Record (EHR) Incentive Program) follow a different process and different timeline. For additional information on this process, refer to the CMS Payment Adjustments & Hardship Information web page on CMS.gov.

oin the ListServe to receive email notifications about QualityNet programs

Join Now

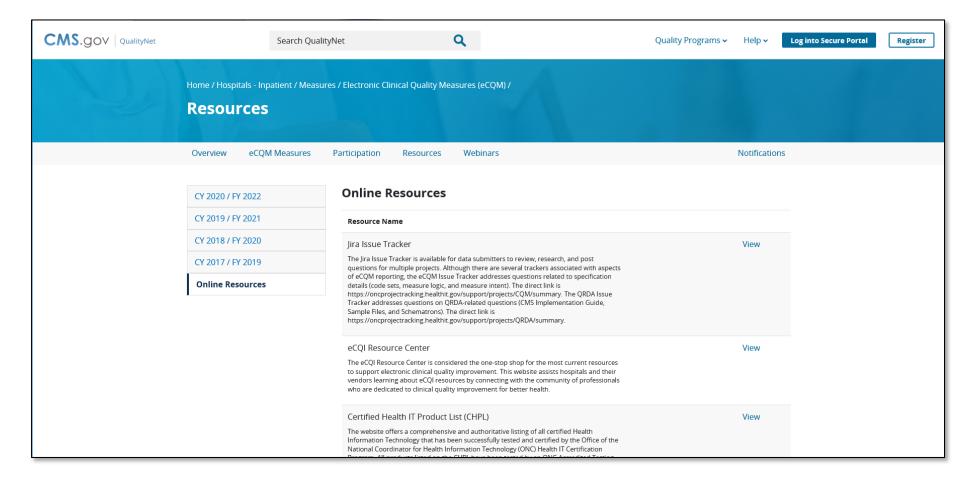
Resources Tab

https://qualitynet.org/inpatient/measures/ecqm/resources



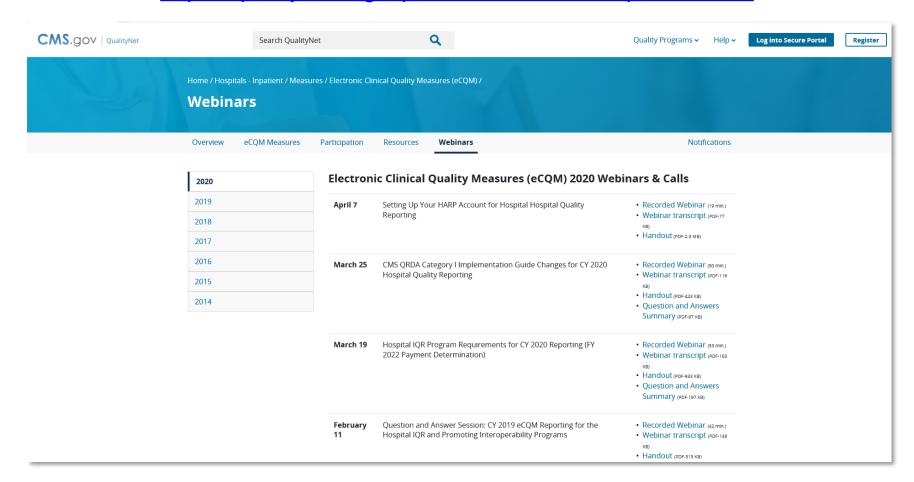
Online Resources

https://qualitynet.org/inpatient/measures/ecqm/resources#tab5

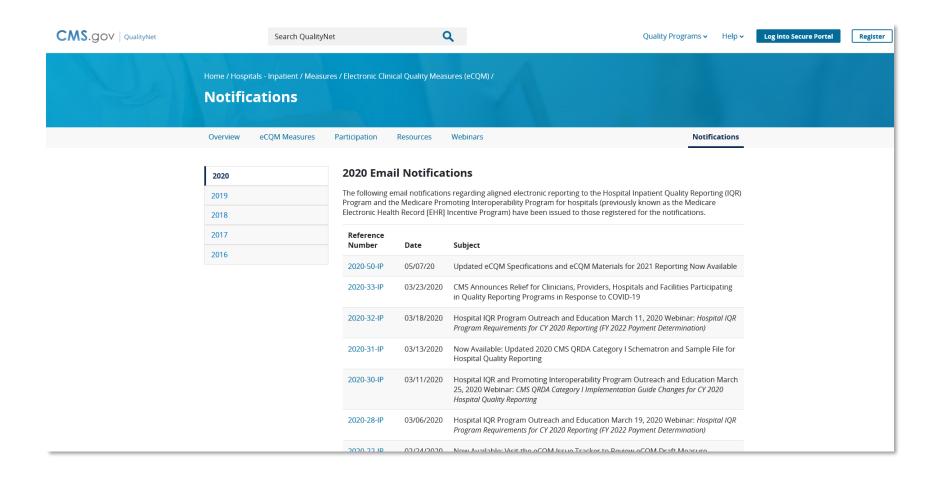


eCQM-Related Webinars

https://qualitynet.org/inpatient/measures/ecqm/webinars



Email Notifications

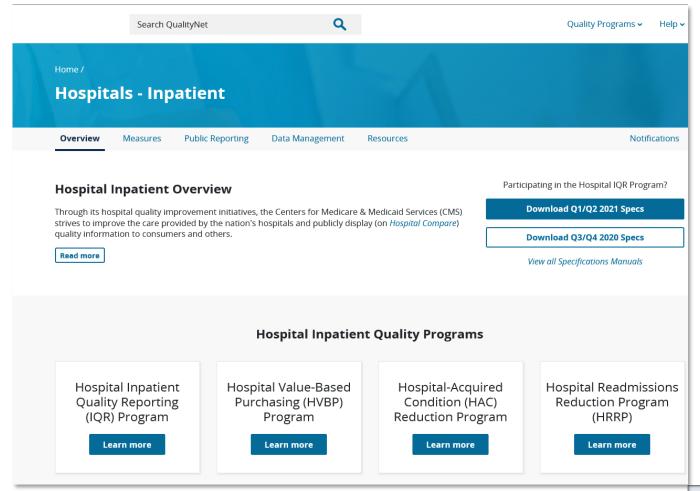


Additional eCQM-Related Resources on *QualityNet*

- eCQM Validation
- Hybrid Measure: Hospital-Wide Readmission (HWR) Measure
- Navigation Guides

Locating eCQM Validation Information (1 of 2)

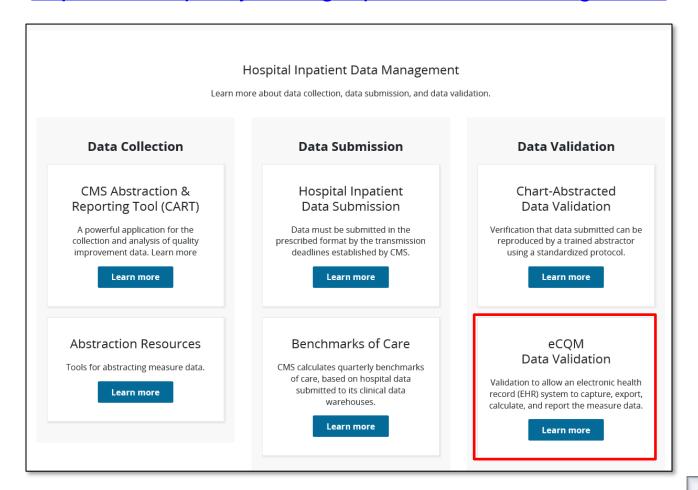
https://qualitynet.org/inpatient



10/26/2020 Acronyms

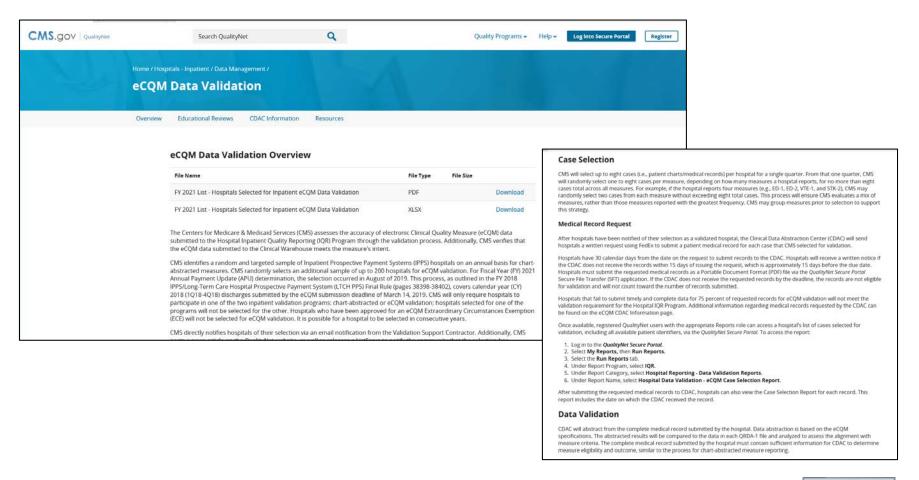
Locating eCQM Validation Information (2 of 2)

https://www.qualitynet.org/inpatient/data-management



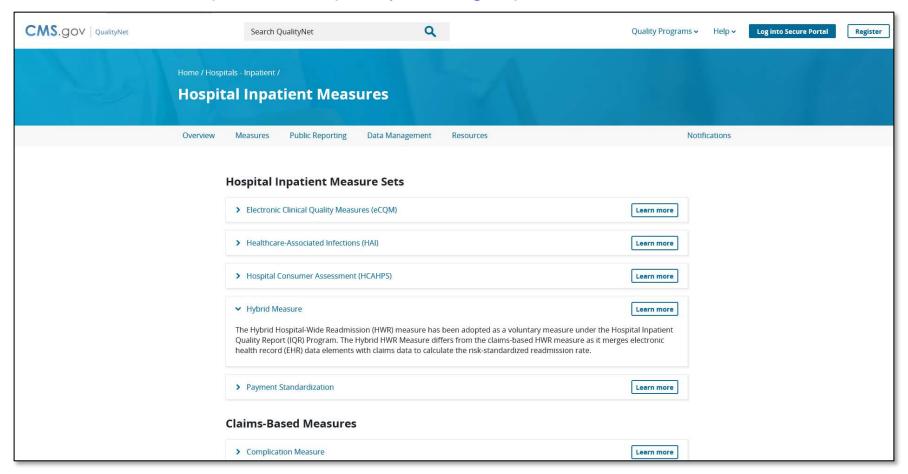
eCQM Data Validation Page

https://qualitynet.org/inpatient/data-management/ecqm-data-validation



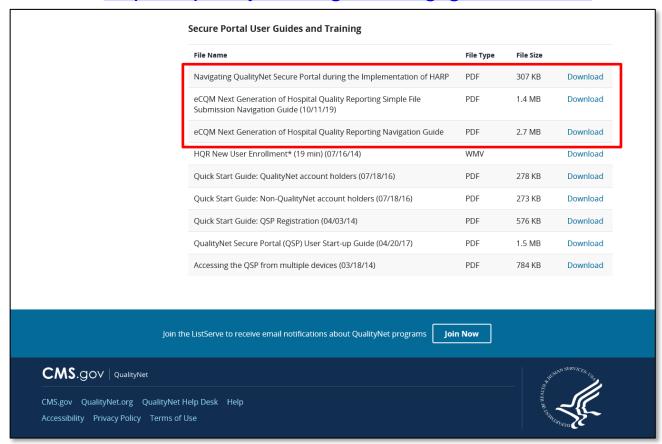
Hybrid HWR Measure Information

https://www.qualitynet.org/inpatient/measures



Hospital Quality Reporting (HQR) System Navigation Guides

https://qualitynet.org/training-guides#tab2



Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*

*Specific to the Medicare Promoting Interoperability Program

Medicare and Medicaid Promoting Interoperability Program Policy Information on the CMS.gov Website

Locate Medicare and Medicaid Promoting Interoperability Program Policy and eCQMs Basics Information

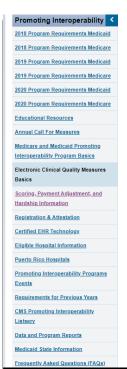
Policy Information

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms



eCQMs Basics

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/ClinicalQualityMeasures



Electronic Clinical Quality Measures Basics

Electronic clinical quality measures (eCQMs) are tools that help measure and track the quality of health care services that eligible professionals (EPs), eligible hospitals, and critical access hospitals (CAHs) provide, as generated by a provider's electronic health record (EHR). Measuring and reporting eCQMs helps to ensure that our health care system is delivering effective, safe, efficient, patient-centered, equitable, and timely care. eCQMs measure many aspects of patient care, including:

- · Patient and Family Engagement
- Patient Safety
- · Care Coordination
- Population/Public Health
- . Efficient Use of Healthcare Resources
- Clinical Process/Effectiveness

Health care providers are required to electronically report eCQMs, which use data from EHRs and/or health information technology systems to measure health care quality. To report eCQMs successfully, health care providers must adhere to the requirements identified by the CMS quality program in which they intend to participate.

Each year, CMS makes updates to the eCQMs approved for CMS programs to reflect changes in:

- · Evidence-based Medicine
- Code Sets
- Measure Logic

To successfully participate in the Medicare and Medicaid Promoting Interoperability Programs, CMS requires EPs, eligible hospitals, CAHs, and dual-eligible hospitals to report on eCQMs. These eCQMs are determined by CMS and require the use of 2015 Edition of certified electronic health record technology (CEHRT). For more information on 2015 Edition certified electronic health record technology (CEHRT), review this fact-sheet/PDF) or fact-sheet/PDF)

Medicare Promoting Interoperability Program eCQMs Requirements for 2020

For first-time and returning participants, the 2020 reporting period for eligible hospitals and CAHs who report electronically is one self-selected quarter of calendar year (CY) data. The submission period will be the two months following the close of the each CY. If they submit electronically for 2020, they must submit four eCQMs from the list of eight available eCQMs.

- · 2020 Electronic Reporting Requirements
- Required to report on 4 self-selected eCQMs from the set of eight available

Acronyms

eCQM Reporting Hardships – Medicare Promoting Interoperability Program

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/PaymentAdj_Hardship



Bottom of the Page

Medicare Hardship Exception Information

Eligible hospitals and CAHs may be exempted from the Medicare downward payment adjustment if they can show that compliance with the requirement for being a meaningful EHR user would result in a significant hardship. To be considered for an exception (to avoid a downward payment adjustment), eligible hospitals and CAHs must complete and submit a Hardship Exception Application. If approved, the hardship exception is valid for only one payment adjustment year. Eligible hospitals and CAHs would need to submit a new application for subsequent years and in no case may an eligible hospital or CAH be granted an exception for more than 5 years.

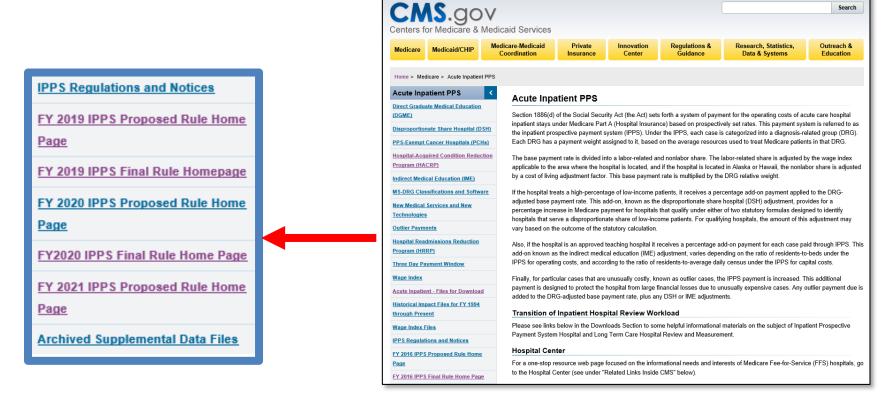
Medicare Hardship Exception Application

- The deadline for eligible hospitals and CAHs to submit <u>hardship forms</u> for the 2021 (eligible hospital) / 2019 (CAH) payment adjustment year are:
 - Eligible Hospitals: September 1, 2020 (Please note: This deadline has been extended from the original date of July 1, 2020 due to COVID-19.)
 - CAHs: November 30, 2020
- More information on the Medicare Hardship Exception Application can be found here (PDF).
- For questions regarding the Hardship Exception Application please contact the QualityNet help desk for assistance at gnetsupport@hcqis.org or 1-866-288-8912.

Page Last Modified: 06/30/2020 09:21 AM Help with File Formats and Plug-Ins

Locating IPPS/LTCH PPS Final Rule Policy Information

https://www.cms.gov/Medicare/Medicare-Fee-for-ServicePayment/AcuteInpatientPPS



IPPS=inpatient prospective payment system
LTCH PPS=long-term care hospital prospective payment system

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Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*
*Specific to the Medicare Promoting Interoperability Program

eCQM Technical Documentation and Implementation Reference Materials on the eCQI Resource Center

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eCQI Resource Center

- The Electronic Clinical Quality Improvement (eCQI) Resource Center serves as a one-stop shop for the most current information to support eCQI.
- This website has the most current news, events, and resources related to eCQM tools and standards.
- The center is a place to coordinate people and activities around eCQI.

eCQI Resource Center – Landing Page

https://ecqi.healthit.gov/



eCQI Resource Center - Landing Page -**Latest News and Upcoming Events**

https://ecqi.healthit.gov/

Connect with the Community of Professionals Who are Dedicated to Clinical Quality Improvement for Better Health

Latest News

Now Available: Cypress™ v6

The Centers for Medicare & Medicaid Services (CMS) and the Office of the National Coordinator for Health Information Technology (ONC) announce Cypress v6 with the fully integrated Cypress Validation Utility + Calculation Check (CVU+) is available as of July 24, 2020 to support 2015 Edition... Jul 24, 2020

Webinar Recording and Feedback Opportunity Available: Advancing Technology for Quality Reporting at CMS - Burden Reduction and FHIR

The Centers for Medicare & Medicaid Services (CMS) recorded a presentation on how the Fast Healthcare Interoperability Resources® (FHIR) standard can be used to advance technology to reduce quality reporting burden and increase interoperability for our healthcare community. This presentation... Jul 21, 2020

Registration for the September Virtual HL7 FHIR® Connectathon is now

Registration for the September Virtual HL7 FHIR® Connectathon is now open! The CMS eCQM Standards Team will continue to participate in the Clinical Reasoning Track with a focus on Quality Measurement and Clinical Decision Support (CDS) Use Cases. To learn more, visit the Clinical Reasoning Track... Jul 21, 2020

Now Available: The 2021 CMS QRDA III Implementation Guide, Schematron, and Sample Files for Eligible Clinicians and Eligible

Upcoming Events

Cypress Tech Talk Jul 28

1:00pm EDT

The Cypress Tech Talks are an open forum for discussing technical implementation and tool issues with the Cypress support team. To ensure that these calls meet your needs, please submit your...

Measure Collaborative Workspace Series - Session #2 -Measure Collaboration Workspace, eCQM Flows, and Clinical Flow Prototype

1:00pm EDT

This Outreach and Education webinar, Measure Collaborative Workspace Series - Measure Collaboration Workspace, eCQM Flows, and Clinical Flow Prototype, is scheduled for Wednesday, July 29, 2020, for...



Cooking with CQL: or How to Express eCQMs using CQL, QDM and FHIR® Webinar

4:00pm EDT

The Centers for Medicare & Medicaid Services (CMS) invites you to the "Cooking with Clinical Quality Language (CQL): or How to express Electronic Clinical Quality Measures eCQMs using Clinical...

Aug 11

Cypress Tech Talk 1:00pm EDT

The Cunree Tech Talke are an open forum for discussing

Implementation Resources – Preparation and Implementation Checklists

https://ecqi.healthit.gov/ecqm-implementation-checklist



eCQM Implementation Checklist

Receive updates on this topic

The Centers for Medicare & Medicaid Services (CMS) requires an eligible professional (EP), eligible clinician, eligible hospital (EH) or critical access hospital (CAH) to use the most current version of the eCQMs for quality reporting programs.

The <u>Preparation and Implementation Checklists (PDF)</u> assume that a health care practice/organization has determined which measures to report on. It provides the necessary technical steps health information technology (IT) developers, implementers and health care organizations must take to update their systems and processes with the eCQM Annual Update for the upcoming reporting and performance periods. The most recent eCQM Annual Update should be applied to your system for use in CMS electronic quality reporting.

Preparation Checklist

- ▶ 1) Sign up for a Unified Medical Language System (UMLS) account
- 2) Sign up for a JIRA account
- ▶ 3) Sign up for eCQM page change notifications on the eCQI Resource Center 3
- ▶ 4) Review the code versions used in the Annual Update
- > 5) Review the standards, tools, and documents used in the Annual Update

Implementation Checklist

1) Access the appropriate eCQM Annual Update

Electronic Clinical Quality Measure (eCQM) Annual Update Implementation Checklist

The Centers for Medicare & Medicaid Services (CMS) requires an eligible professional (EP), eligible clinician, eligible hospital (EH) or critical access hospital (CAH) to use the most current version of the eCQMs for quality reporting programs.

The Preparation and Implementation Checklists assume that a health care practice/organization has determined which measures to report on. It provides the necessary technical steps health information technology (IT) developers, implementers and health care organizations must take to update their systems and processes with the eCQM Annual Update for the upcoming reporting and performance periods. The most recent eCQM Annual Update should be applied to your system for use in CMS electronic quality reporting.

Preparation Checklist

1) Sign up for a Unified Medical Language System (UMLS) account

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Implementation Tool - eCQM Data Element Repository

- Aids in data mapping activities by providing measure information and data element definitions for all the available CMS program Eligible Hospital (EH)/Critical Access Hospital (CAH) measures
- Centralizes information from:
 - Value Set Authority Center (VSAC)
 - eCQM specification
 - Quality Data Model (QDM)
- eCQI Resource Center Video Tutorials

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eCQM Data Element Repository Landing Page



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Demo for eCQM Data Element Repository

Visit QualityReportingCenter.com – eCQM Archived Events https://www.qualityreportingcenter.com/en/inpatient-quality-reporting-programs/other-programs/ecqm-archived-events/

August 12, 2020 Webinar – Measure Collaboration Workspace Series – Session 3 Measure Collaboration Workspace and eCQM Data Element Repository

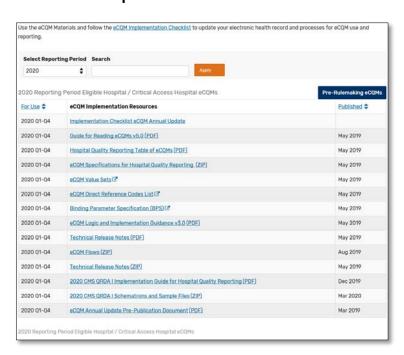
Questions? https://ecqi.healthit.gov/contact

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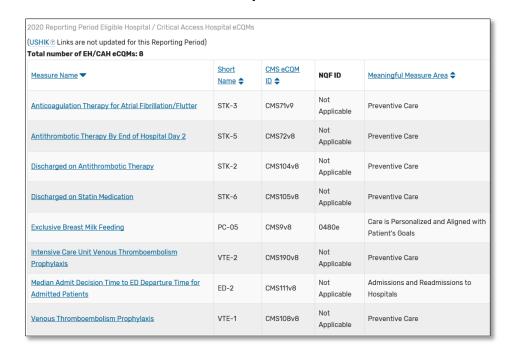
Locate Reference Materials – eCQI Resource Center

https://ecqi.healthit.gov/eh-cah-ecqms

eCQM Implementation Resources



eCQM Specifications



Resources

Topic	Who to Contact?	How to Contact?
 QualityNet Secure Portal (reports, uploading data, and troubleshooting file errors) Medicare and Medicaid Promoting Interoperability Program and Policy (previously known as the EHR Incentive Program) (objectives, attestation and policy) 	<i>QualityNet</i> Help Desk	(866) 288-2912 qnetsupport@hcqis.org
Hospital IQR Program and Policy	Hospital Inpatient Support Team	(844) 472-4477 https://cmsqualitysupport.servicenowservices.com/qnet_qa
 eCQM Specifications (code sets, measure logic and measure intent) QRDA-related Questions (CMS Implementation Guide, Sample Files and Schematrons) 	ONC JIRA Issue Trackers	eCQM Issue Tracker https://oncprojectracking.healthit.gov/ support/projects/CQM/summary QRDA Issue Tracker https://oncprojectracking.healthit.gov/ support/projects/QRDA/summary
eCQM Data Validation	Validation Support Team	validation@telligen.com

Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*

*Specific to the Medicare Promoting Interoperability Program

Question & Answer Session

Reviewing CY 2020 eCQM Resources for the Hospital IQR Program and the Medicare and Medicaid Promoting Interoperability Program*
*Specific to the Medicare Promoting Interoperability Program

Thank You

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