PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program

Support Contractor

A Closer Look at *Hospital Compare* and PCH Data

Questions and Answers

Speaker/ Moderator

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The following document provides actual questions from audience participants. Webinar attendees submitted the following questions and subject-matter experts provided the responses during the live webinar. The questions and answers have been edited for grammar.

Question 1:	**Can you export measure data into an Excel format, or is it only in a Portable Document Format (PDF)?**
	Currently, PDF is the only format available for exporting and printing measure data. There are plans to enhance the export function to make it more user-friendly. As more functions and features become available, we will keep you informed.

Question 2: **In the past, there was a 30-day window to correct errors identified in the preview report. Is this opportunity still available with the Next Generation user interface?**

The purpose of the preview report is to show data that will be publicly displayed on the *Hospital Compare* website, not for the correction of errors. The data submitted by a provider should be reviewed and corrected prior to the data submission deadline. If there is an error, or errors, identified after the submission deadline, unfortunately, it will not be able to be changed or corrected. The expectation is that you, as the provider, will review and correct the data prior to the submission deadline since corrections are not allowed once the deadline has passed. Please keep in mind that the preview period is still 30 days.

Question 3: **Are the preview data available at any time, not just during the preview period?**

Correct. With the upcoming preview period for the April 2019 *Hospital Compare* release, you will have the option to view the February 2019 data for public reporting. These data, and data from future periods, will be on the Next Generation user interface and will not go away at the end of the preview period. However, if you do need to obtain older preview reports, you can send a request via the *QualityNet* Questions and Answers (Q&A) tool as you have done in the past. Please refer to the image on slide 41 to locate this tool on the *QualityNet* homepage. Again, the Next Generation user interface will only contain the February 2019 *Hospital Compare* release and forward.

Question 4: **When will the preview report help guide and quick reference guide become available?**

The PCHQR Program *Hospital Compare* Preview Report Help Guide and Quick Reference Guide are always available on *QualityNet* and *Quality Reporting Center*. However, they are both updated on a quarterly basis with the refresh of preview data. On *QualityNet*, you can visit the [PCHQR Program Public Reporting page](). On *Quality Reporting Center*, you can visit the [PCHQR Program Resources and Tools]() page for these references.

Question 5:   **When is *Hospital Compare* updated and when is the preview period?**

Hospital Compare is generally updated in January, April, July, and October annually. This year, the January 2019 refresh has been delayed until February. However, in 2020, we anticipate the *Hospital Compare* refresh will occur again in January and then April, July, and October. Customarily, we send a ListServe announcing the start of the preview period. For the April 2019 refresh, please refer to slide 40. Slide 40 displays a tentative timeline with the preview period date range and the *Hospital Compare* release date. Again, please keep in mind that the ListServe you receive will provide more definitive information and include any updates. You are encouraged to sign up for these communications on *QualityNet*.

Question 6:   **Where can I send questions related to data that appear on *Hospital Compare*?**

You can send an email to hospitalcompare@lantanagroup.com or you may submit your inquiry via the *QualityNet* Q&A tool. If this is your first time using the Q&A tool, there is a required one-time registration process to complete.