

Welcome!

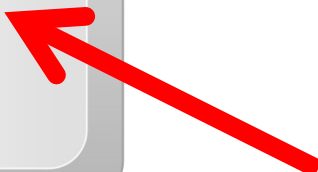
- **Audio for this event is available via ReadyTalk® Internet streaming.**
- **No telephone line is required.**
- **Computer speakers or headphones are necessary to listen to streaming audio.**
- **Limited dial-in lines are available. Please send a chat message if needed.**
- **This event is being recorded.**

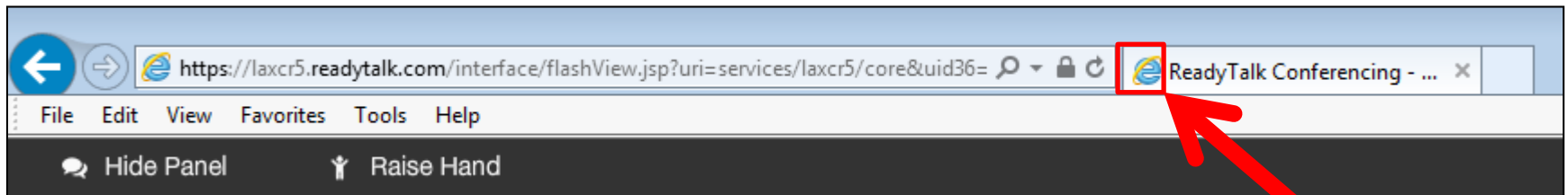


Troubleshooting Audio

Audio from computer speakers breaking up?
Audio suddenly stop?
Click the Refresh icon
– or –
Click F5



 F5 Key
Top Row of Keyboard

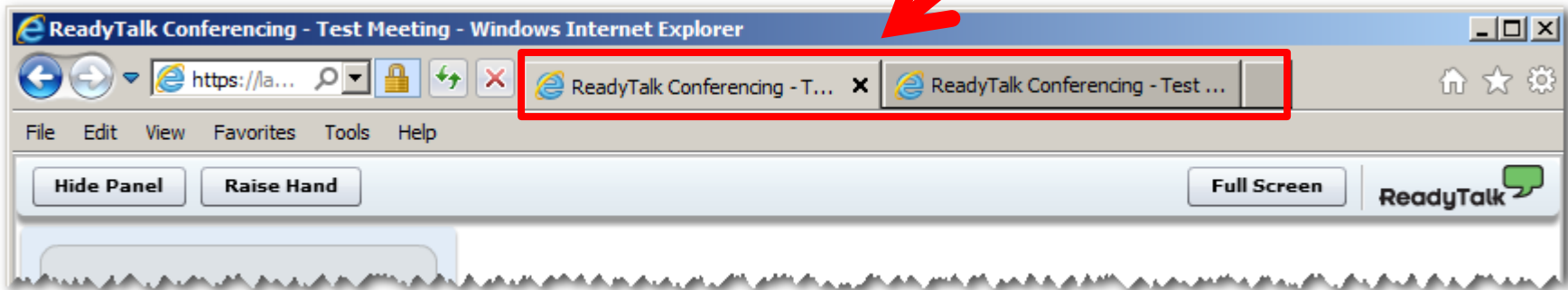


Location of Buttons

Refresh

Troubleshooting Echo

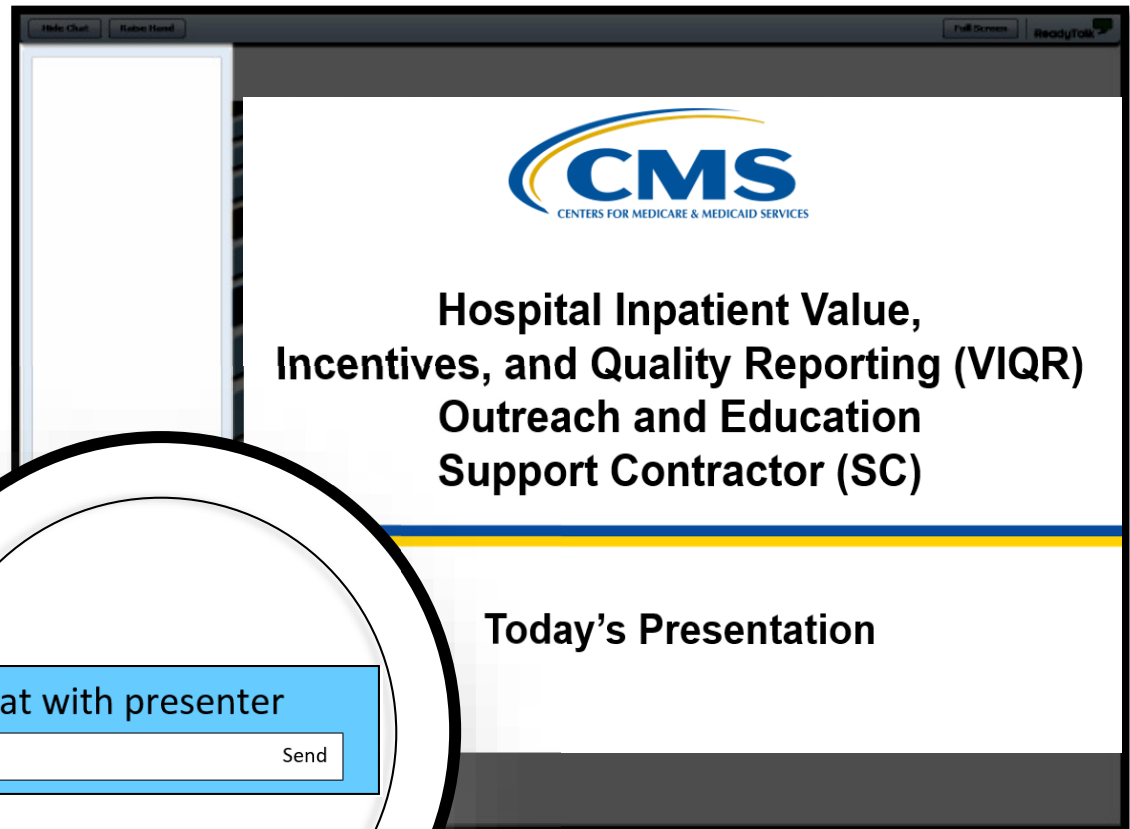
- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the “Chat with presenter” section, located in the bottom-left corner of your screen.



Webinar Chat Questions

Chat Tool

- Submit questions pertinent to today's topic.
- Any unanswered questions will be responded to and published in the *QualityNet* Questions and Answers (Q&A) Tool at a later date.



IPFQR Program Resources

April 23, 2019

Speakers

Evette Robinson, MPH

Program Lead, Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor (SC)

Louisa Heath, BS

Project Manager, IPFQR Program, Hospital Inpatient VIQR Outreach and Education SC

Giselle Tesouro, BS

Project Coordinator, Hospital Inpatient VIQR Outreach and Education SC

Purpose

This presentation will help participants navigate the *QualityNet* and *Quality Reporting Center* websites to locate IPFQR Program resources. This event also presents the steps to retrieve program-specific reports from the *QualityNet Secure Portal*.

Objectives

At the conclusion of this presentation, attendees will be able to:

- Navigate IPFQR Program pages on *QualityNet* and *Quality Reporting Center* to locate resources.
- Retrieve IPFQR Program-specific reports from the *QualityNet Secure Portal*.

IPFQR Program Resources

Finding IPFQR Program Resources on *QualityNet*

QualityNet General Overview

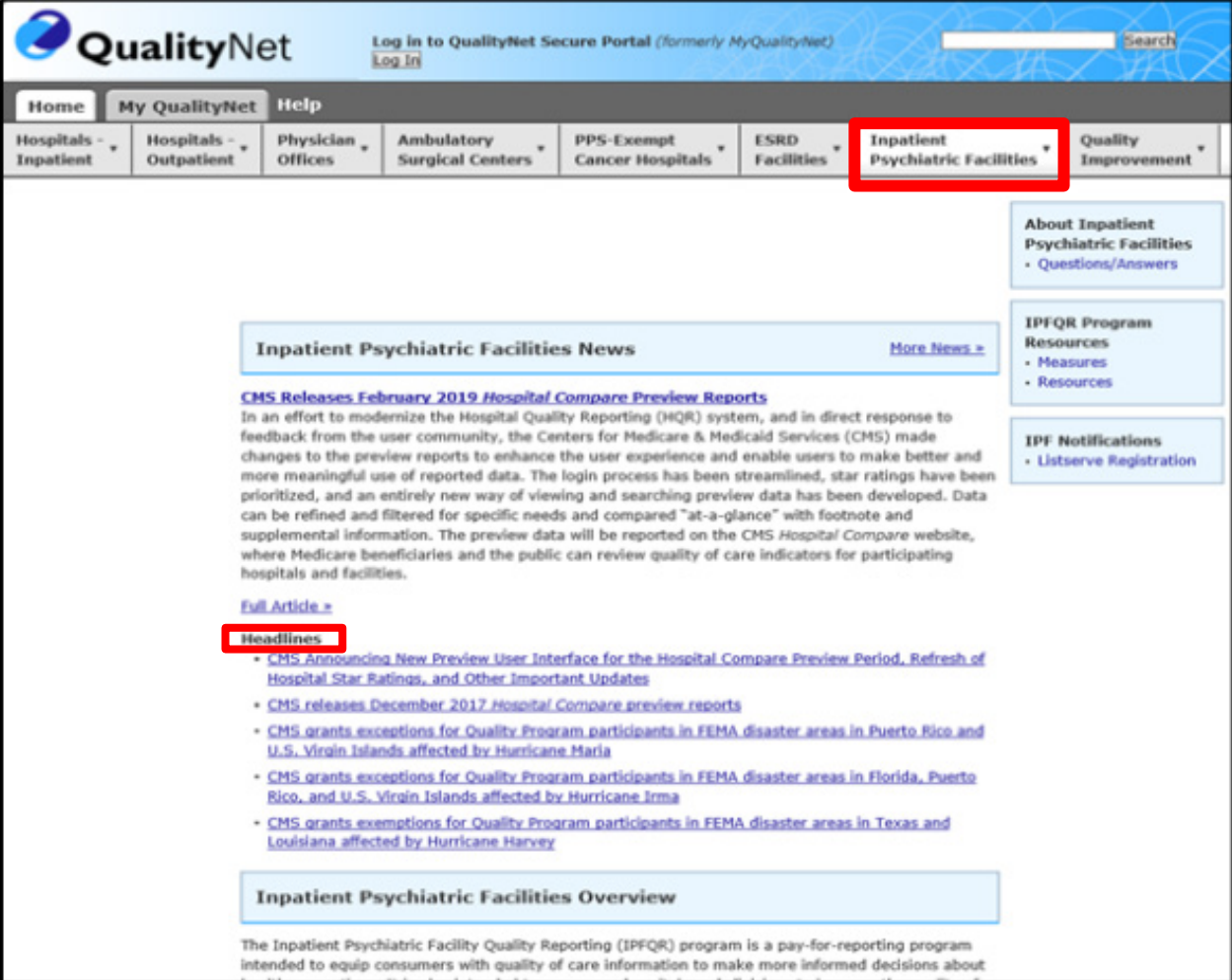
QualityNet is the CMS quality reporting website.

- News Updates and Headlines
- Program Specific Resources
- Account Registration
- System Update Notices

The screenshot displays the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo, a login link for the QualityNet Secure Portal (formerly MyQualityNet), and a search box. Below this is a secondary navigation bar with tabs for Home, My QualityNet, and Help. A third navigation bar contains dropdown menus for various facility types: Hospitals - Inpatient, Hospitals - Outpatient, Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, Inpatient Psychiatric Facilities, and Quality Improvement. The main content area is divided into several sections: QualityNet Registration (listing links for Inpatient, Outpatient, ASCs, Cancer Hospitals, ESRD Facilities, and Inpatient Psychiatric Facilities); Getting Started with QualityNet (listing links for Registration, Sign-In Instructions, Security Statement, Password Rules, QualityNet System Security Policy, and QualityNet Rules of Behavior); Join Listserves (signing up for notifications and discussions); Known Issues - Hospital Reporting (listing links for Inpatient, EHR Incentive Program, Hospital Value-Based Purchasing, Outpatient, Ambulatory Surgical Centers, and PPS-Exempt Cancer); QualityNet News (featuring a headline about CMS releasing February 2019 Hospital Compare Preview Reports, with a link to the full article); Headlines (a list of recent news items with links); Log in to QualityNet Secure Portal (login link and a list of resources including Symantec ID, Portal Resources, Secure File Transfer Resources, and Secure Portal Enrollment Training); Questions & Answers (a list of topics like Ambulatory Surgical Centers, End-Stage Renal Disease, and Inpatient Psychiatric Facilities); Downloads (links for CART - Inpatient, Outpatient, and Module Designer); and Training (links for QualityNet Training and QualityNet Event).

IPFQR Program on *QualityNet*: Inpatient Psychiatric Facilities News

- Select the **Inpatient Psychiatric Facilities** tab for program-related news.
- Select hyperlink of headline to view the full article.



The screenshot displays the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo and a search box. Below this is a secondary navigation bar with tabs for Home, My QualityNet, and Help. A main navigation bar contains several categories: Hospitals - Inpatient, Hospitals - Outpatient, Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, **Inpatient Psychiatric Facilities** (highlighted with a red box), and Quality Improvement. The main content area features a section titled "Inpatient Psychiatric Facilities News" with a "More News >" link. Below this is a news article titled "CMS Releases February 2019 Hospital Compare Preview Reports" with a detailed description. A "Full Article >" link is provided. A "Headlines" section (highlighted with a red box) lists several news items, including "CMS Announcing New Preview User Interface for the Hospital Compare Preview Period, Refresh of Hospital Star Ratings, and Other Important Updates", "CMS releases December 2017 Hospital Compare preview reports", "CMS grants exceptions for Quality Program participants in FEMA disaster areas in Puerto Rico and U.S. Virgin Islands affected by Hurricane Maria", "CMS grants exceptions for Quality Program participants in FEMA disaster areas in Florida, Puerto Rico, and U.S. Virgin Islands affected by Hurricane Irma", and "CMS grants exemptions for Quality Program participants in FEMA disaster areas in Texas and Louisiana affected by Hurricane Harvey". At the bottom, there is an "Inpatient Psychiatric Facilities Overview" section with introductory text.

IPFQR Program on *QualityNet*: IPFQR Program Overview

- Hover over the **Inpatient Psychiatric Facilities** tab to see a drop down menu for additional IPFQR Program pages.
- The IPFQR page includes a description of the IPFQR Program's origination and purpose.

The screenshot displays the QualityNet website interface. At the top, there is a navigation bar with 'Home', 'My QualityNet', and 'Help' tabs. Below this is a menu with various facility types: 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', 'Inpatient Psychiatric Facilities', and 'Quality Improvement'. The 'Inpatient Psychiatric Facilities' tab is highlighted with a red box. A dropdown menu is open for this tab, also highlighted with a red box, showing options: 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)', 'How to Participate', 'Notice of Participation', 'Measures', 'Webinars/Calls', 'E-mail Notifications', 'Resources', 'Archived Resources', 'Support Contact', 'Extraordinary Circumstances', 'APU Recipients', 'APU Reconsideration', 'Public Reporting of Data', and 'Training'. A red arrow points from the 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)' option in the dropdown menu to the main content area of the page.

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) [Search] [Log In]

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities **Inpatient Psychiatric Facilities** Quality Improvement

Inpatient Psychiatric Facility Quality Reporting (IPFQR)

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Overview

The Inpatient Psychiatric Facility Quality Reporting (IPFQR) program was developed as mandated by section 1886(s)(4) of the Social Security Act, as added and amended by Sections 3401(f) and 10322(a) of the Affordable Care Act (Pub.L. 111-148).

The IPFQR pay-for-reporting program is intended to equip consumers with quality of care information to make more informed decisions about healthcare options. It is also intended to encourage hospitals and clinicians to improve the quality of inpatient care provided to beneficiaries by, first, ensuring that providers are aware of and reporting on best practices for their respective facilities and type of care.

To meet the IPFQR program requirement, Inpatient Psychiatric Facilities (IPFs) are required to submit all quality measures in the form, manner, and time as specified by the Secretary, to the Centers for Medicare & Medicaid Services (CMS), beginning with Fiscal Year (FY) 2014 payment determination year and subsequent fiscal years. Because this is a pay-for-reporting program, eligible facilities will be subject to payment reduction for non-participation. Eligible IPFs that do not participate in the IPFQR program in a fiscal year or do not meet all of the reporting requirements will receive a 2.0 percentage point reduction of their annual update to their standard federal rate for that year. The reduction is non-cumulative across payment years.

The following Paperwork Reduction Act (PRA) Disclosure Statement applies to forms and other information collection requirements associated with the IPFQR Program:

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1171 (Expires 07/31/2019)**. The time required to complete this information collection is estimated to average 10 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

****CMS Disclosure****

Please do not send applications, claims, payments, medical records, or any documents containing sensitive information to the PRA Reports Clearance Office. Please note that any correspondence not pertaining to the information collection burden approved under the associated OMB control number listed on this form will not be reviewed, forwarded, or retained. If you have questions or concerns regarding where to submit your documents, contact the IPFQR Support Contractor at (844) 472-4477.

About Inpatient Psychiatric Facilities
• Questions/Answers

IPFQR Program Resources
• Measures
• Resources

IPF Notifications
• Listserve Registration

Inpatient Psychiatric Facilities

Inpatient Psychiatric Facility Quality Reporting (IPFQR)

How to Participate

Notice of Participation

Measures

Webinars/Calls

E-mail Notifications

Resources

Archived Resources

Support Contact

Extraordinary Circumstances

APU Recipients

APU Reconsideration

Public Reporting of Data

Training

IPFQR Program on *QualityNet*: How to Participate

1. Complete *QualityNet* Registration

2. Complete IPFQR Program NOP

3. Collect and submit data

4. Complete DACA form

The screenshot shows the QualityNet website interface. At the top, there is a search bar and a 'Log In' button. Below the navigation menu, the main content area is titled 'How to Participate Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program'. A red arrow points to a dropdown menu on the right side of the page, which is expanded to show a list of options. The 'How to Participate' option is highlighted with a red box. Four colored arrows (blue, green, purple, orange) point from the four numbered steps on the left to specific elements on the website page.

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) [Search]

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

How to Participate

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

Getting Started

To participate in the Inpatient Psychiatric Facility Quality Reporting Program:

1. Complete [QualityNet Registration](#).
2. Complete the Inpatient Psychiatric Facility Quality Reporting Program [Notice of Participation](#) indicating a status of "Participating."
3. Collect and submit [measure data](#) according to the data submission deadline. Facilities using a vendor to submit data on their behalf must complete the online authorization process, accessible from the QualityNet Secure Portal.
4. Complete the [Data Accuracy and Completeness Acknowledgement \(DACA\)](#) before the annual data submission deadline. The DACA is accessible annually from July 1 through August 15 using the Web-based tool located in the QualityNet Secure Portal.

Additional Requirements

Detailed requirements for facilities participating in the Inpatient Psychiatric Facility Quality Reporting Program can be found in the IPFQR Program Manual which is located on the [IPFQR Program Resources](#) page.

Navigation Menu:

- Inpatient Psychiatric Facilities
- Inpatient Psychiatric Facility Quality Reporting (IPFQR)
- How to Participate**
- Notice of Participation
- Measures
- Webinars/Calls
- E-mail Notifications
- Resources
- Archived Resources
- Support Contact
- Extraordinary Circumstances
- APU Recipients
- APU Reconsideration
- Public Reporting of Data
- Training

IPFQR Program on *QualityNet*: NOP

- Eligible facilities must complete a Notice of Participation (NOP).
- Once completed, the NOP remains in effect until an IPF decides to withdraw from the program or there is a change in their eligibility status.

The screenshot shows the QualityNet website interface. At the top, there is a search bar and a 'Log in to QualityNet Secure Portal' button. Below the search bar is a navigation menu with tabs for 'Home', 'My QualityNet', and 'Help'. Underneath are several category dropdown menus: 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', 'Inpatient Psychiatric Facilities', and 'Quality Improvement'. The main content area is titled 'Notice of Participation Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program'. It contains text explaining the program requirements and a link to 'email' for more information. On the right side, there is a dropdown menu for 'Inpatient Psychiatric Facilities' with a list of options: 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)', 'How to Participate', 'Notice of Participation' (highlighted with a red box and a red arrow), 'Measures', 'Webinars/Calls', 'E-mail Notifications', 'Resources', 'Archived Resources', 'Support Contact', 'Extraordinary Circumstances', 'APU Recipients', 'APU Reconsideration', 'Public Reporting of Data', and 'Training'.

IPFQR Program on *QualityNet*: Measures

- Link includes fiscal year (FY) 2020 and Subsequent Years Measure and Non-Measure requirements.
- Required measures are listed with corresponding measure ID's and description.

The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with 'Home', 'My QualityNet', and 'Help' tabs. Below this is a menu with categories like 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', 'Inpatient Psychiatric Facilities', and 'Quality Improvement'. The main content area is titled 'Measures' and 'Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program'. It includes a table of measures for 'Fiscal Year 2020 and Subsequent Years'. On the right side, there is a vertical navigation menu with links such as 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)', 'How to Participate', 'Notice of Participation', 'Measures', 'Webinars/Calls', 'E-mail Notifications', 'Resources', 'Archived Resources', 'Support Contact', 'Extraordinary Circumstances', 'APU Recipients', 'APU Reconsideration', 'Public Reporting of Data', and 'Training'. A red arrow points to the 'Measures' link in this menu, which is also highlighted with a red box.

Measure ID	Measure Description
HBIPS-2	Hours of Physical Restraint Use
HBIPS-3	Hours of Seclusion Use
HBIPS-5	Patients Discharged on Multiple Antipsychotic Medications with Appropriate Justification
N/A	Transition Record with Specified Elements Received by Discharged Patients
N/A	Timely Transmission of Transition Record
N/A	Screening for Metabolic Disorders
SUB-2 and SUB-2a	Alcohol Use Brief Intervention Provided or Offered and the subset, Alcohol Use Intervention
SUB-3 and SUB-3a	Alcohol and Other Drug Use Disorder Treatment Provided or Offered and the subset, Alcohol and Other Drug Use Disorder Treatment at Discharge
TOB-2 and TOB-2a	Tobacco Use Treatment Provided or Offered and the subset, Tobacco Use Treatment (during the hospital stay)
TOB-3 and TOB-3a	Tobacco Use Treatment Provided or Offered at Discharge and the subset, Tobacco Use Treatment at Discharge
IMM-2	Influenza Immunization
FUH	Follow-Up After Hospitalization for Mental Illness
N/A	30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization from an Inpatient Psychiatric Facility (IPF)

IPFQR Program on *QualityNet*: Measure Specification Resources

A table displaying hyperlinks to the specification resources for IPFQR Program measures is also found in the latest version of the IPFQR Program Manual.

Specification Resources for IPFQR Program Measures	
<p>The IPFQR Program measures were developed and are maintained by various measure stewards, as indicated in the table below. This and other measure-related information can be found in Section 2: Measure Details of the IPFQR Program Manual, which is located on the IPF Resources page.</p>	
Specifications Resource as Defined by the Measure Steward	IPFQR Program Measures
<i>Specifications Manual for National Hospital Inpatient Quality Measures</i>	Tobacco Treatment (TOB), Substance Use (SUB), and Influenza Immunization (IMM-2) measure sets
<i>Specifications Manual for Joint Commission National Quality Measures</i>	HBIPS-2, -3, -5
<i>Care Transitions - Performance Measurement Set</i> (American Medical Association [AMA]-convened Physician Consortium for Performance Improvement® [PCPI])	Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record
<i>IPFQR Program Claims-Based Measure Specifications</i>	Follow-Up After Hospitalization (FUH) for Mental Illness and 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF
<i>IPFQR Program Manual - Appendix B</i>	Screening for Metabolic Disorders Measure

IPFQR Program on *QualityNet*: Measure Overview

- Data Collection
- Data Submission
- DACA
- Vendors

Data collection

CMS collects annual, aggregate measure and non-measure data for the IPFQR Program as described in Section 2: Measure Details of the IPFQR Program Manual, which is located on the [IPF Resources](#) page.

Data submission

Participating facilities are **required** to submit their aggregate data for the required measures and acknowledge that all information submitted for the Inpatient Psychiatric Facility Quality Reporting Program is complete and accurate to the best of their knowledge at the time of submission. The measure data, non-measure data, and Data Accuracy and Completeness Acknowledgement (DACA) are submitted via the secure online CMS Web-based tool accessible through the QualityNet Secure Portal annually during the reporting period.

Data Accuracy and Completeness Acknowledgement (DACA)

Following the submission of the data, facilities acknowledge all the information that it submitted as required by the IPFQR program is complete and accurate to the best of its knowledge by the submission deadline of August 15, prior to the respective payment determination year.

Use of Vendors

A third-party vendor may submit data on a participant's behalf if previously authorized by the facility. The facility must complete the online authorization process accessible from the QualityNet Secure Portal. However, the facility is responsible for the data and the submission of the DACA.

IPFQR Program on *QualityNet*: Webinars

- Materials related to IPFQR Program webinar events
 - Recorded webinar
 - Presentation slides
 - Presentation transcript
- Past web event materials available for download, by year
- Q&A Tool
 - Search event related Q&A pairs
 - Submit event related questions

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) Search

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

Webinars

IPF Webinars – 2019

Informational resources regarding the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program are made available as part of the scheduled teleconferences for participating facilities.

For questions/answers about the IPFQR Program, access the Centers for Medicare & Medicaid Services (CMS) [Questions & Answers Tool](#).

Month	Event	Resources
January 22	IPFQR Program Manual (Version 4.1) and Updated Paper Tools Review	<ul style="list-style-type: none"> • Recorded Webinar (23 min.) • Presentation Slides (1.6 MB) • Presentation Transcript (128 KB) <p>After review of the questions submitted via the chat tool during this event, CMS determined there were no question and answers (Q&A) pairs pertinent to the event topic. Unrelated Q&A pairs submitted via the chat tool are available in the QualityNet Q&A tool.</p>

Inpatient Psychiatric Facilities

- Inpatient Psychiatric Facility Quality Reporting (IPFQR)
- How to Participate
- Notice of Participation
- Measures
- Webinars**
- E-mail Notifications
- Resources
- Archived Resources
- Support Contact
- Extraordinary Circumstances
- APU Recipients
- APU Reconsideration
- Public Reporting of Data
- Training

IPFQR Program on *QualityNet*: Email Notifications

- All email notifications previously distributed via the IPFQR Program ListServe
- Past notifications can be viewed from the menu on the left side of the page
- Select the **IPFQR Program ListServe Registration Page** link to subscribe to the IPFQR Program ListServe

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) Search

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

E-mail Notifications

E-mail Notifications: 2019
Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

The following email notifications regarding the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program have been issued to those registered for the notifications. Click on the following link to register to receive email notifications [IPFQR Program Listserve Registration Page](#).

Reference Number	Date	Subject
2019-03-IPF	01/25/19	CMS Seeks Public Comment on the Follow-Up After Psychiatric Hospitalization Measure
2019-02-IPF	01/18/19	IPFQR Program Outreach and Education January 22, 2019 Webinar: <i>IPFQR Program Manual (Version 4.1) and Updated Paper Tools Review</i>
2019-01-IPF	01/15/19	IPFQR Program Outreach and Education January 22, 2019 Webinar: <i>IPFQR Program Manual (Version 4.1) and Updated Paper Tools Review</i>

IPFQR Program on *QualityNet*: Email Notifications

Video demonstration:

“Registering for Email Notifications”

IPFQR Program on *QualityNet*: Resources

The Resources web page includes several topics, including:

- Facility Contact Change Form
- Program Manual
- Previous Program Manual Versions
- Program Resources
- Measure Resources (Optional Paper Tools)
- Web Resources

The screenshot displays the QualityNet website interface. The top navigation bar includes 'Home', 'My QualityNet', and 'Help'. Below this is a secondary navigation bar with categories like 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', 'Inpatient Psychiatric Facilities', and 'Quality Improvement'. The main content area is titled 'Resources' and lists various documents and tools for the IPFQR Program, including 'Facility Contact Change Form', 'Program Manual' (Version 4.1 and previous versions), 'Program Resources', 'Measures Resources', and 'Paper Tools for Data to be Submitted Summer of 2019'. A right-hand sidebar contains a list of links: 'Inpatient Psychiatric Facilities', 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)', 'How to Participate', 'Notice of Participation', 'Measures', 'Webinars/Calls', 'E-mail Notifications', 'Resources' (highlighted with a red box), 'Archived Resources', 'Support Contact', 'Extraordinary Circumstances', 'APU Recipients', 'APU Reconsideration', 'Public Reporting of Data', and 'Training'. A red arrow points from the 'Resources' link in the left sidebar to the 'Resources' link in the right sidebar.

IPFQR Program on *QualityNet*: Resources

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) [Search]

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

Resources **Resources** Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program QualityNet Secure Portal Resources

Contact Change Form

Complete and submit this form only if any of the contact types indicated below have changed in your facility. If there are no updates to be made, please do not submit this form. Provide information only for the contact type(s) that need to be replaced, added, updated, or removed. If a contact type does not apply, please leave the section blank or indicate not applicable (N/A). When requesting a change to a contact type, if the Type of Contact Change (i.e., Add New to Replace Existing, Add Additional, Update Existing, or Remove Existing) is not selected, the current contact information in the system for the specified contact type will be removed and replaced with the new information listed on this form.

Form may be sent by email to QRSsupport@hcqis.org or secure fax at (877) 789-4443.

Date: _____ Provider Name: _____ Provider ID/CMS Certification Number (CCN): _____

Name/Title of Person Completing the Form: _____ Phone Number: _____

Type of Contact Change	Contact Type	Contact Name/Title	Telephone Number	Fax Number	Email Address	Mailing Address
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Chief Executive Officer (CEO) Hospital Administrator				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Hospital Inpatient Quality Reporting (IQR)				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Hospital Outpatient Quality Reporting (OQR)				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Inpatient Psychiatric Facility Quality Reporting (IPFQR)				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	PPS-Exempt Cancer Hospital Quality Reporting (PCHQR)				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Medical Records				
<input type="checkbox"/> Add New to Replace Existing <input type="checkbox"/> Add Additional	<input type="checkbox"/> Update Existing <input type="checkbox"/> Remove Existing	Medical Records - Clinical Data Abstraction Center (CDAC)				

The Contact Change Form is vital for successful outreach to IPFQR Program contacts

- Ensures data submission reminders are received
- Annual Payment Update related communications
- CMS notifications
- Updated resource notifications

IPFQR Program on *QualityNet*: Resources

- IPFQR Program Manual
- Claims-based measures (CBMs) Specifications

Program Manual

- [Version 4.1](#), PDF-5.2 MB (Updated 12/19/18) — Provides a comprehensive overview of the IPFQR Program, measure details, as well as step-by-step guidance on the *QualityNet Secure Portal* registration, data submission using the web-based measures application, and preview report processes.
Key updates to the manual are described in the Release Notes, Version 4.1.
- [Release Notes, Version 4.1](#) PDF-35 KB (12/19/18)

Previous Program Manual Versions

- [Version 4.0](#), PDF-5.8 MB (06/21/18)
- [Version 3.1](#), PDF-3.8 MB (12/20/17)
- [Version 3.0](#), PDF-3.7 MB (06/13/17)
- [Version 2.2](#), PDF-3.7 MB (02/02/17)
- [Version 2.1](#), PDF-2.8 MB (06/07/16)
- [Version 2.0](#), PDF-2.5 MB (01/26/16)
- [Version 1.0](#), PDF-3.4 MB (02/04/15)

Program Resources

The following documents are designed to assist facilities participating in the IPFQR Program:

- [Claims-Based Measure Specifications](#), PDF-614 KB (12/05/18) — Provides detailed specifications about the Follow-Up After Hospitalization for Mental Illness (FUH) and 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF measures.

IPFQR Program on *QualityNet*: Resources

Download and review optional paper tools pertaining to...

Data that will impact
FY 2020 APU

Data that will impact
FY 2021 APU

Measures Resources

The following tools are designed as *optional*, informal mechanisms to assist IPFs in the collection of data for the IPFQR Program:

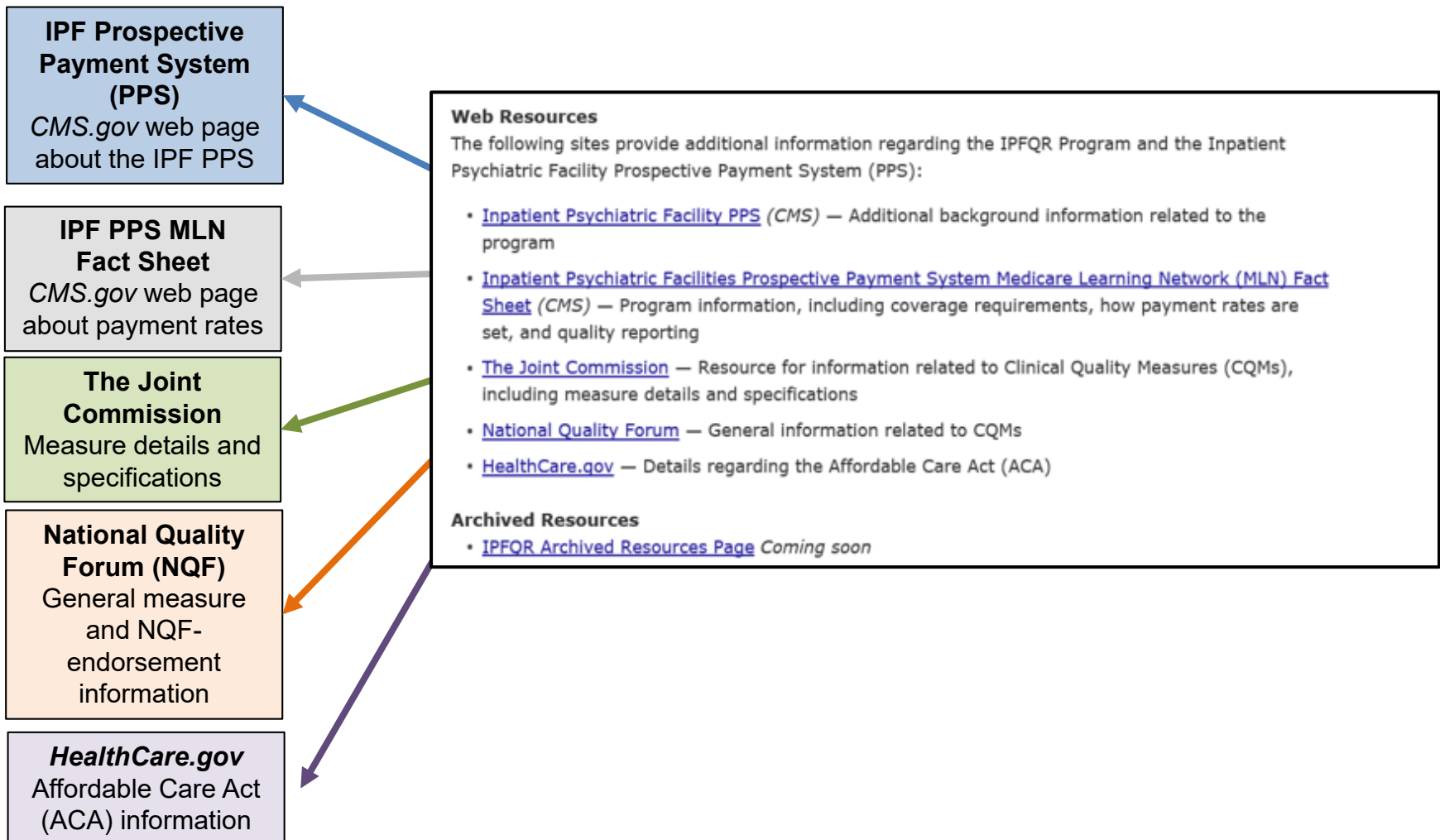
Paper Tools for Data to be Submitted Summer of 2019

- [Hospital-Based Inpatient Psychiatric Services \(HBIPS\)-2 and -3](#)
- [HBIPS-5](#)
- [Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record](#)
- [SUB -2/-2a, -3/-3a](#)
- [TOB -2/-2a, -3/-3a](#)
 - [Q1 - Q2 2018](#)
 - [Q3 - Q4 2018](#)
- [Screening for Metabolic Disorders](#)
- [Non-Measure Data Collection Tool](#)
- [IMM-2 \(Q4 2018 through Q1 2019\)](#)

Paper Tools for Data to be Submitted Summer of 2020

- [Hospital-Based Inpatient Psychiatric Services \(HBIPS\)-2 and -3](#)
- [HBIPS-5](#)
- [Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record](#)
- [SUB -2/-2a, -3/-3a](#)
- [TOB -2/-2a, -3/-3a](#)
- [Screening for Metabolic Disorders](#)
- [Non-Measure Data Collection Tool](#)

IPFQR Program on *QualityNet*: Resources



IPFQR Program on *QualityNet*: Archive Resources

The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo, a login link for the 'QualityNet Secure Portal (formerly MyQualityNet)', and a search box. Below this is a secondary navigation bar with tabs for 'Home', 'My QualityNet', and 'Help'. A main menu contains several categories: 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', 'Inpatient Psychiatric Facilities', and 'Quality Improvement'. The 'Inpatient Psychiatric Facilities' menu item is highlighted with a red box. A dropdown menu is open for this item, listing various resources. The 'Archived Resources' option in the dropdown is also highlighted with a red box. A red arrow points from the red box on the main menu to the red box on the dropdown menu.

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) Search

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities **Inpatient Psychiatric Facilities** Quality Improvement

Archived Resources

QualityNet Secure Portal Resources

- Secure P Resource
- New Use Process

Inpatient Psychiatric Facilities

- Inpatient Psychiatric Facility Quality Reporting (IPFQR)
- How to Participate
- Notice of Participation
- Measures
- Webinars/Calls
- E-mail Notifications
- Resources
- Archived Resources**
- Support Contact
- Extraordinary Circumstances
- APU Recipients
- APU Reconsideration
- Public Reporting of Data
- Training

Archived Resources

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

Claims-Based Measures

- [Claims-Based Measure Specifications](#), PDF-342 KB (12/20/17)
- [Archived IPF Readmission Measure Dry Run Information](#), PDF

Paper Tools

- [Submitted Summer of 2017](#), ZIP
- [Submitted Summer of 2018](#), ZIP

QualityNet Help Desk | Accessibility Statements | Privacy Policy | Terms of Use

IPFQR Program on *QualityNet*: Support Contact

The screenshot displays the QualityNet website interface. At the top left is the QualityNet logo. To its right is a search bar and a login link: "Log in to QualityNet Secure Portal (formerly MyQualityNet) Log In". Below this is a navigation bar with tabs for "Home", "My QualityNet", and "Help". A secondary navigation bar lists various facility types: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

The main content area features a "Support Contact" section for the "Inpatient Psychiatric Facility Quality Reporting Program (IPFQR)". It states that CMS has designated a contractor for Value, Incentives, and Quality Reporting outreach and education support. A red box highlights the text: "Submit all questions regarding the IPFQR to the contractor via the [IPF Quality Reporting Questions and Answers Tool](#) or by phone, toll-free, at (866) 800-8765 weekdays from 8 a.m. to 8 p.m. Eastern Time (5 a.m. to 5 p.m. Pacific Time)." A red arrow points from this text to a green box at the bottom of the page containing the direct link: "Q&A Tool Direct Link: <https://cms-IP.custhelp.com>".

On the right side, a dropdown menu for "Inpatient Psychiatric Facilities" is open, showing a list of links. A red arrow points from the "Inpatient Psychiatric Facilities" menu item to the "Support Contact" link in the dropdown. The "Support Contact" link is also highlighted with a red box.

Inpatient Psychiatric Facilities
Inpatient Psychiatric Facility Quality Reporting (IPFQR)
How to Participate
Notice of Participation
Measures
Webinars/Calls
E-mail Notifications
Resources
Archived Resources
Support Contact
Extraordinary Circumstances
APU Recipients
APU Reconsideration
Public Reporting of Data
Training

QualityNet Q&A Tool

- New Users: Register with *QualityNet* Question and Answer Site
- Existing Users: Log in using username and password

The screenshot shows the QualityNet Q&A Tool interface. At the top left is the QualityNet logo. To the right are links for "Log In" and "Sign Up". Below this is a navigation bar with buttons for "Home", "Find an Answer", "Ask a Question", and "My Stuff". The main heading is "QualityNet Question and Answer Site".

Two main sections are highlighted with red boxes:

- Log in:** A section for existing users with the text "If you already have an account, enter your username and password." It includes input fields for "Username" and "Password", a "Log In" button, and a link for "Forgot your username or password?".
- Not registered yet?:** A section for new users with the heading "Not registered yet?". It lists three benefits: "Allow us to better serve you by enabling a faster line of communication.", "Get notifications when information you care about is updated.", and "Customize your support interests." Below these is a "Create a New Account" button.

On the right side, there is a "Find an Answer" search box and a "Contact Us" section with "Ask a Question" and "Give Feedback" options.

Existing User

New User

QualityNet Q&A Tool: New User

Click on the “Create a New Account” button.

The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. To the right of the logo are navigation buttons: Home, Find an Answer, Ask a Question, and My Stuff. In the top right corner, there are links for Log In and Sign Up. Below the navigation is a header for 'Hospital Inpatient Questions and Answers'. The main content area is divided into three sections. On the left is the 'Log in' section with fields for Username and Password, a Log In button, and a link for 'Forgot your username or password?'. In the center is a 'Not registered yet?' section with text about enabling a faster line of communication, getting notifications, and customizing support interests. At the bottom of this section is a red-bordered button labeled 'Create a New Account'. On the right is a 'Find an Answer' section with a search bar and a 'Contact Us' section with links for 'Ask a Question' and 'Give Feedback'.

QualityNet Q&A Tool: New User

Fill in required fields (indicated by red asterisk) and select “Create Account” button.

QualityNet

Home Find an Answer Ask a Question My Stuff

Log In | Sign Up

Hospital Inpatient Questions and Answers

Create an Account

Username *

Password

Verify Password

First Name *

Last Name *

Email Address *

Alternate Email 1

Alternate Email 2

Phone

Expected Input: (###)###-####

Extension

HQR/ASC User Type
--

CCN

Expected Input: #####

Create Account

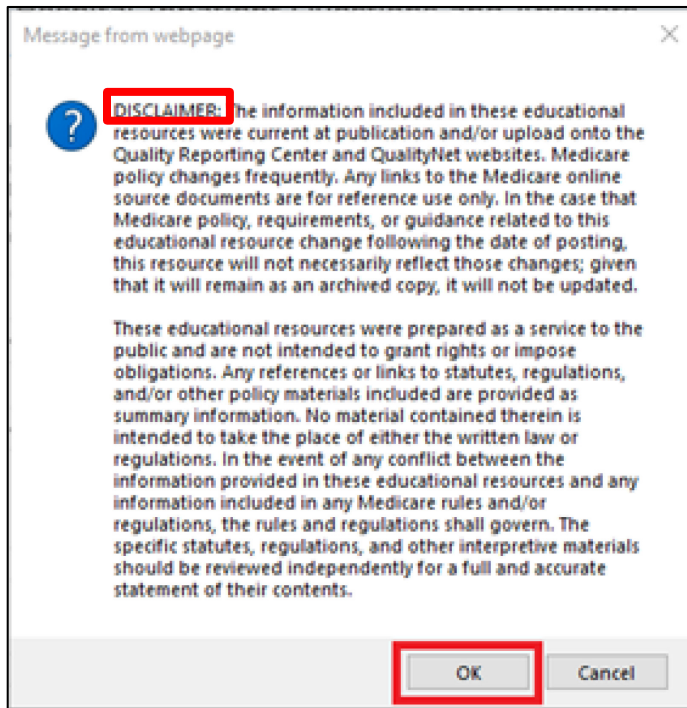
Find an Answer
Search

Contact Us

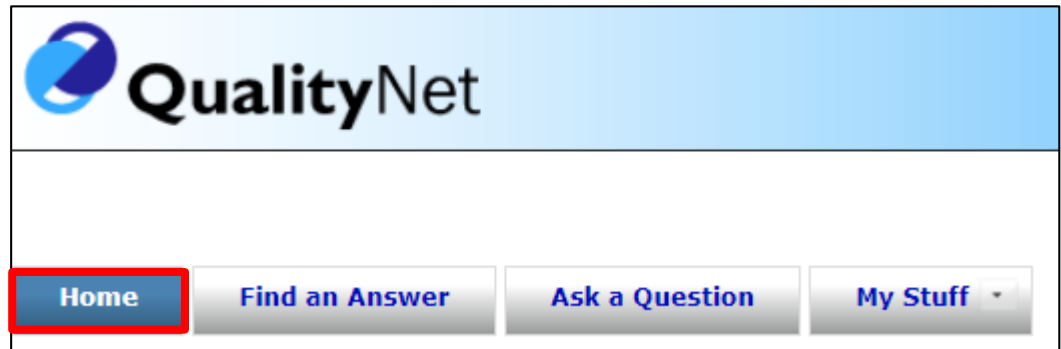
- Ask a Question**
Submit a question to our support team.
- Give Feedback**
How can we make this site more useful for you?

QualityNet Q&A Tool: New User

Read disclaimer statement.
Click “OK.”



Select “Home” button to begin searching existing Q&A pairs.



QualityNet Q&A Tool: Find an Answer

To narrow your search by program, select the **Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program** hyperlink.

The screenshot shows the QualityNet website interface. At the top left is the QualityNet logo. Below it is a navigation bar with buttons for 'Home', 'Find an Answer', 'Ask a Question', and 'My Stuff'. The main content area is titled 'Hospital Inpatient Questions and Answers'. Underneath, there is a heading 'Select a Hospital Inpatient Quality Reporting Program Topic Below' followed by a list of program topics. The last item in the list, 'Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program', is enclosed in a red rectangular box.

Hospital Inpatient Questions and Answers	
Select a Hospital Inpatient Quality Reporting Program Topic Below	
Hospital-Acquired Condition (HAC) Reduction Program	
Deficit Reduction Act (DRA) Hospital-Acquired Condition (HAC) Reporting	
Hospital Inpatient Measures and Data Element Abstraction	
Hospital Inpatient Quality Reporting (IQR) Program	
Hospital Readmissions Reduction Program (HRRP)	
Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program	

QualityNet Q&A Tool: Find an Answer

Further refine your search by selecting an answer category from the options in the image below.

Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

Select an Answer Category

30-Day Readmission Measure

Extraordinary Circumstances Exemption

Flu Vaccination Among HCP

Follow-Up After Hospitalization (FUH)

HBIPS Measures

IMM-2

IPFQR Program Requirements

Screening for Metabolic Disorders

Structural Measures/DACA

Substance Use Measures

Tobacco Use Measures

Transition Record Measures

QualityNet Q&A Tool: Find an Answer

Use
keyword
Search
box.

Advanced Search

IPF final rule

Find the answer to your question

Search filters applied

Topic 

IPFQR Program Requirements 

Results 1 - 10 of 42 for IPF final rule

Answers Available

Spec. Manual Version	Q&A ID Number	Published Date	Updated Date	Summary
	164288	01/15/2017	01/26/2017	Can you provide the specific source/citation for each of the new measures sampling criteria?
	164270	01/15/2017	01/30/2019	Availability of the Proposed Rule and Final Rule

Click hyperlink to view
Q&A pair.

QualityNet Q&A Tool: Find an Answer

The keywords will appear in bold font in the question and answer.

The screenshot shows the QualityNet interface for finding answers. On the left, four callout boxes point to specific elements in the interface:

- Q&A ID Number**: Points to the "Q&A ID Number: 164270" field.
- Question**: Points to the "Question:" field containing the text: "When are Proposed and **Final Rules** expected to be published for the IPFQR Program?"
- Answer**: Points to the "Answer:" field containing the text: "Every year, CMS publishes proposed program and policy changes to the IPFQR Program in early spring. The proposed changes are published to the Federal Register and are open to the public for review and comment for 60 days. CMS also provides notices through the QualityNet website and the IPFQR Program ListServe to ensure broad awareness. Following the comment period, CMS summarizes the comments and responds to them in the **final rule**. The **final rule** is published in mid-summer."
- Give Feedback**: Points to the "Was this answer helpful?" field with "Yes" and "No" buttons.

The interface itself includes a navigation bar with "Home", "Find an Answer", "Ask a Question", and "My Stuff". The main content area is titled "Hospital Inpatient Questions and Answers" and displays the details for the selected Q&A entry.

QualityNet Q&A Tool: Give Feedback

Send us your feedback using one of two options.

Option 1

Was this answer helpful?

Yes

No

Was this answer helpful?

Yes

No

Thanks for your feedback.

Rating submitted

Please tell us how we can make this answer more useful.

Your Feedback *

Submit

Cancel

Option 2

Contact Us



Ask a Question

Submit a question to our support team.



Give Feedback

How can we make this site more useful for you?

Provide Feedback

Your Feedback *

Submit

Cancel

QualityNet Q&A Tool: Ask a Question

Select a product.



QualityNet

Welcome [Logout]

Home Find an Answer **Ask a Question** My Stuff

Hospital Inpatient Questions and Answers

Submit a question to our support team.

WARNING: Individually identifiable health information in this system is subject to the Health Information Portability and Accountability Act of 1996 and the Privacy Act of 1974. Submission of questions to the QIO and Hospital Q&A System that contains Protected Health Information (PHI) is a violation of these Acts. **Questions containing PHI will be deleted from the system and not processed.** For detailed information regarding transmitting or receiving healthcare information or data read the [QualityNet System Security Policy, PDF](#)

Product *

Select a product

- No Value
- Cancer Hosp. Quality Reporting (PCH)
- DRA HAC
- HACRP
- HRRP
- Inpatient Psychiatric Facility (IPF)**
- Inpatient Quality Reporting (IQR)
- Measures & Data Element Abstraction
- Hospital Compare
- Validation

Question *

6 Digit CMS Certification Number. Format: #####

Discharge Period *

Continue...

Find an Answer

Search

Contact Us

Ask a Question
Submit a question to our support team.

Give Feedback
How can we make this site more useful for you?

QualityNet Q&A Tool: Ask a Question

Select a topic.



QualityNet

Welcome [Logout]

Home Find an Answer **Ask a Question** My Stuff

Hospital Inpatient Questions and Answers

Submit a question to our support team.

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Product *
Inpatient Psychiatric Facility (IPF)

Topic *
Select a Topic

- No Value
- Flu Vaccination Among HCP
- 30-Day Readmission Measure
- Substance Use Measures
- Screening for Metabolic Disorders
- IPFQR Program Requirements
- IMM-2
- HBIPS Measures
- Follow-Up After Hospitalization (FUH)
- Extraordinary Circumstances Exemption

6 Digit CMS Certification Number. Format: #####

Discharge Period *
--

Continue...

Find an Answer
Search

Contact Us
Ask a Question
Submit a question to our support team.
Give Feedback
How can we make this site more useful for you?

QualityNet Q&A Tool: Ask a Question

Enter hospital six-digit CCN,
Subject, and Question.

Select Discharge Period.

QualityNet

Welcome [Logout]

Home Find an Answer **Ask a Question** My Stuff

Hospital Inpatient Questions and Answers

Submit a question to our support team.

WARNING: Individually identifiable health information in this system is subject to the Health Information Portability and Accountability Act of 1996 and the Privacy Act of 1974. Submission of questions to the QIO and Hospital Q&A System that contains Protected Health Information (PHI) is a violation of these Acts. Questions containing PHI will be deleted from the system and not processed. For detailed information regarding transmitting or receiving healthcare information or data read the [QualityNet System Security Policy, PDF](#)

Find an Answer

Search

Contact Us

Ask a Question
Submit a question to our support team.

Give Feedback
How can we make this site more useful for you?

Product *
Inpatient Psychiatric Facility (IPF)

Topic *
Transition Record Measures

Hospital CCN
CCN
123465
6 Digit CMS Certification Number. Format: #####

Subject *
Reason for Admission

Question *
Does "suicidal thoughts" meet the requirements for events patient experienced before hospitalization this element?

Discharge Period *

N/A
01/01/2019 - 06/30/2019
07/01/2018 - 12/31/2018
01/01/2018 - 06/30/2018
01/01/2017 - 12/31/2017
07/01/2016 - 12/31/2016
10/01/2015 - 06/30/2016
01/01/2015 - 09/30/2015

Continue...

ORACLE

QualityNet Q&A Tool: Ask a Question

Review confirmation screen and
reference number for follow up.

QualityNet

Welcome [Logout]

Home Find an Answer **Ask a Question** My Stuff

Hospital Inpatient Questions and Answers

Your Question has been Submitted

Thanks for submitting your question. Use this reference number for follow up: **#190125-000032**

A member of our support team will get back to you soon.

If you need to update your question, click the Your Account tab and select the question to open and update it.

Find an Answer

Search

Contact Us

- Ask a Question**
Submit a question to our support team.
- Give Feedback**
How can we make this site more useful for you?

QualityNet Q&A Tool: Ask a Question

IQ
Fri 1/25/2019 10:02 AM
IQ&A System <cms_in@mailfq.cuthelp.com>
Reason for Admission (Incident: 190125-000012)

Push Alert

You should receive a response by email from our support department within 2 - 3 business days.
If you need to add information to or cancel your question, you can do so by updating it through the questions sub area of the 'My Stuff' section of this site.
[To access your question from our support site, click here.](#)

Question Reference #190125-000012

Summary: Reason for Admission
Product Level I: Inpatient Psychiatric Facility
Category Level I: Transition Record Measure
Date Created: 01/25/2019 10:01 AM
Last Updated: 01/25/2019 10:01 AM
Status: Unresolved
Discharge Period: 01/01/2019 - 06/30/2019
CCN: 123465

Discussion Thread

Customer By Web Form

Does "suicidal thoughts" meet the requirements for events patient experienced before h

Review confirmation email.

Review response to your question.

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.
If this issue is not resolved to your satisfaction, you may reopen it within the next 1095 days.

Thank you for allowing us to be of service to you.

[To access your question from our support site, click here.](#)

Subject

Reason for Admission

Discussion Thread

Response Via Email (Louisa)

01/25/2019 11:34 AM

Thank you for contacting the Hospital Inpatient Value, Incentives, and Quality Reporting (VQR) Outreach and Education Support Contractor (SC), Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program with your question.

No documentation for the Reason for IPF Admissions element should be a summary of the patient's behavior as well as the events and circumstances that led to the patient's hospitalization.

The May 18, 2017 webinar titled, [Navigating to Success: A Review of the Abstraction Process for the Transition Record Measure](#) includes additional guidance pertaining to abstracting for the transition record measures. See question and answer pair #6 in the Q&A document for this webinar for an example at the following link: https://www.qualityreportingpartner.com/qa-central/uploads/2017/05/07_Transition_Webinar_Q&Atranscript1_28170518_896AL30864103017.pdf

Examples of appropriate documentation are provided below for your reference:

Example 1 - Patient was brought in voluntarily by the police for assessment after the family called for assistance because they have become increasingly concerned about the patients' well-being. The police report stated that the patient had lost her job and was experiencing recurring episodes of hopelessness. The report also stated the patient had been talking about suicide in the recent past to family and friends, making statements like "I don't want to be alive, I am going to kill myself." Family members are not sure if she has intent with a plan or a means to complete a plan.

Example 2 - Patient came in under a Baker Act after exhibiting paranoid and delusional behaviors. He repeatedly told neighbors the FBI is after him and locked himself in his house. Family confirmed to police that he stopped taking his medications over a week ago, and missed his last monthly appointment for his shot. Police were called when neighbors noticed he had boarded up his ground-level windows from the inside.

IPFQR Program on *QualityNet*: Q&A Tool Processes

Video demonstration:

“Using the QualityNet Q&A Tool”

IPFQR Program on *QualityNet*: ECE Policy

- Purpose
- Qualifying Criteria
- How to complete
- How to submit

The screenshot displays the QualityNet website interface. At the top, there is a search bar and a 'Log in to QualityNet Secure Portal' button. Below this is a navigation menu with tabs for 'Home', 'My QualityNet', and 'Help'. The main content area is titled 'Extraordinary Circumstances Exceptions (ECE) Policy Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program'. It contains text explaining the CMS process for requesting extensions or exceptions, a link to the 'Extraordinary Circumstances Exceptions Request Form', and contact information for support. A red arrow points from the 'Extraordinary Circumstances' link in the main content area to the 'Extraordinary Circumstances' link in the right-hand navigation menu.

QualityNet Log in to QualityNet Secure Portal (formerly MyQualityNet) [Search]

Home My QualityNet Help

Hospitals - Inpatient Hospitals - Outpatient Physician Offices Ambulatory Surgical Centers PPS-Exempt Cancer Hospitals ESRD Facilities Inpatient Psychiatric Facilities Quality Improvement

Extraordinary Circumstances

Extraordinary Circumstances Exceptions (ECE) Policy Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

The Centers for Medicare & Medicaid Services (CMS) offers a process for participating Inpatient Psychiatric Facilities (IPFs) to request and for CMS to grant extensions or exceptions with respect to the reporting of required quality data when there are extraordinary circumstances beyond the control of the facility.

In the event of such circumstances, an [Extraordinary Circumstances Exceptions Request Form](#) (PDF, 100 KB), with **all** required sections completed must be submitted. The facility may request consideration for an extension or exception of the requirement to submit quality data for one or more quarters. The form must be signed by the IPF's Chief Executive Officer (CEO) or designee and submitted **within calendar days of the date that the extraordinary circumstances occurred**.

The completed Extraordinary Circumstances Exceptions Request form should be submitted via one of the following methods:

- the *QualityNet Secure Portal*, Secure File Transfer to: WAIVER EXCEPTION WITHHOLDING group
- secure fax to: (877) 789-4443
- email to: QRSupport@hcqis.org
- conventional mail to:
HSAG
ATTN: IPF Quality Reporting Support Contractor
3000 Bayport Drive, Suite 300
Tampa, FL 33607

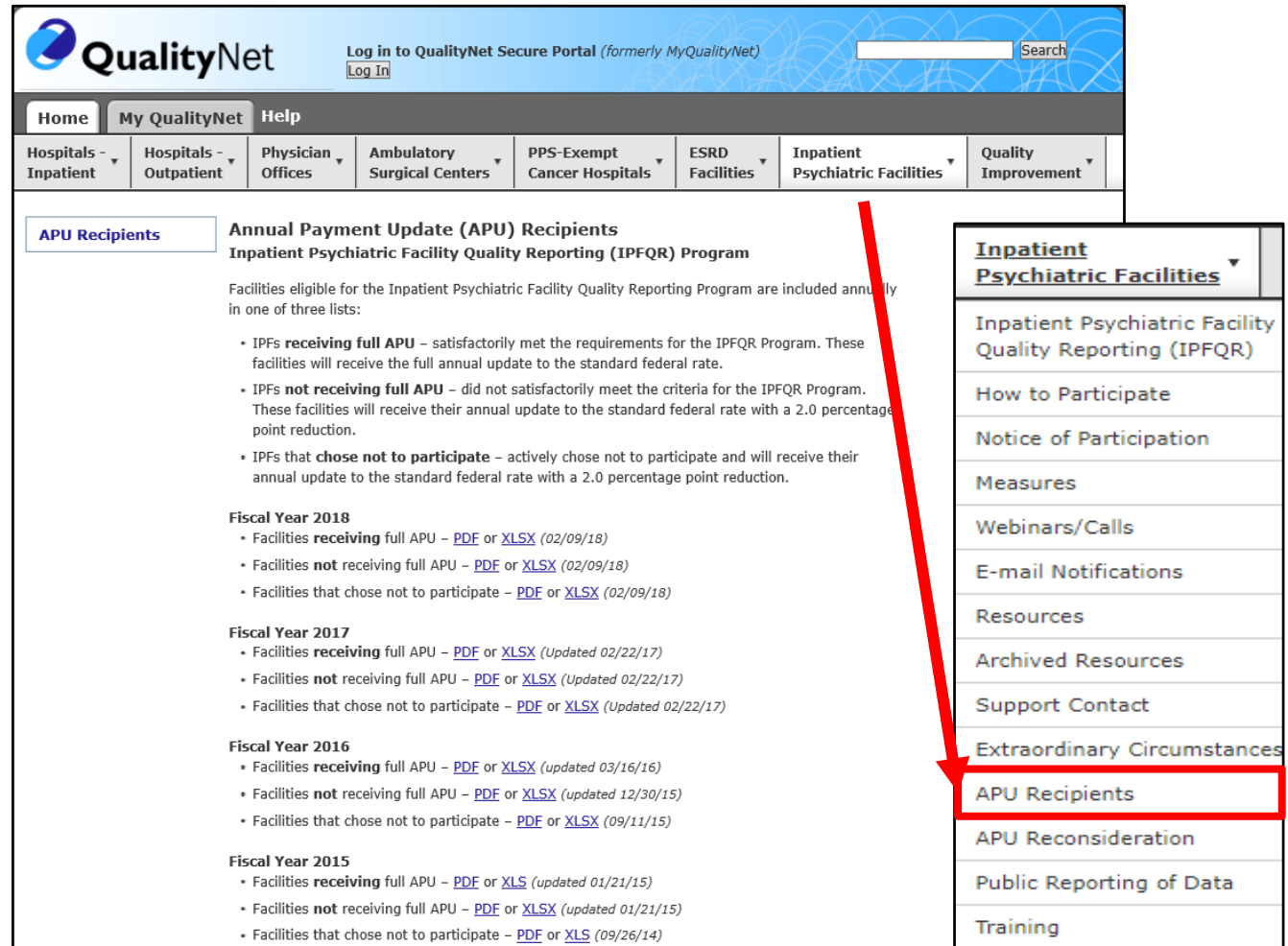
Note: This process does not preclude CMS from granting exemptions or extensions to facilities when it is determined that an extraordinary circumstance, such as an act of nature, affects an entire region or locale. If CMS makes the determination to grant an exemption or extension to facilities in a region or locale, CMS will communicate this decision to facilities, vendors, and Quality Innovation Network-Quality Improvement Organizations (QIN-QIOs) through routine communication channels, including but not limited to issuing memos, emails and notices on *QualityNet*.

Inpatient Psychiatric Facilities

- Inpatient Psychiatric Facility Quality Reporting (IPFQR)
- How to Participate
- Notice of Participation
- Measures
- Webinars/Calls
- E-mail Notifications
- Resources
- Archived Resources
- Support Contact
- Extraordinary Circumstances**
- APU Recipients
- APU Reconsideration
- Public Reporting of Data
- Training

IPFQR Program on *QualityNet*: APU Recipients

Page includes three lists pertaining to APU decisions for providers eligible to participate in the IPFQR Program every fiscal year since the IPFQR Program's inception.



The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with the QualityNet logo, a search box, and a "Log in to QualityNet Secure Portal" link. Below this is a secondary navigation bar with tabs for "Home", "My QualityNet", and "Help". A main navigation bar contains several categories: "Hospitals - Inpatient", "Hospitals - Outpatient", "Physician Offices", "Ambulatory Surgical Centers", "PPS-Exempt Cancer Hospitals", "ESRD Facilities", "Inpatient Psychiatric Facilities", and "Quality Improvement".

The "Inpatient Psychiatric Facilities" dropdown menu is open, showing a list of options: "Inpatient Psychiatric Facility Quality Reporting (IPFQR)", "How to Participate", "Notice of Participation", "Measures", "Webinars/Calls", "E-mail Notifications", "Resources", "Archived Resources", "Support Contact", "Extraordinary Circumstances", "APU Recipients", "APU Reconsideration", "Public Reporting of Data", and "Training". The "APU Recipients" option is highlighted with a red box, and a red arrow points from the main content area to this option.

The main content area is titled "Annual Payment Update (APU) Recipients Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program". It contains the following text:

Facilities eligible for the Inpatient Psychiatric Facility Quality Reporting Program are included annually in one of three lists:

- IPFs **receiving full APU** – satisfactorily met the requirements for the IPFQR Program. These facilities will receive the full annual update to the standard federal rate.
- IPFs **not receiving full APU** – did not satisfactorily meet the criteria for the IPFQR Program. These facilities will receive their annual update to the standard federal rate with a 2.0 percentage point reduction.
- IPFs that **chose not to participate** – actively chose not to participate and will receive their annual update to the standard federal rate with a 2.0 percentage point reduction.

Fiscal Year 2018

- Facilities **receiving** full APU – [PDF](#) or [XLSX](#) (02/09/18)
- Facilities **not** receiving full APU – [PDF](#) or [XLSX](#) (02/09/18)
- Facilities that chose not to participate – [PDF](#) or [XLSX](#) (02/09/18)

Fiscal Year 2017

- Facilities **receiving** full APU – [PDF](#) or [XLSX](#) (Updated 02/22/17)
- Facilities **not** receiving full APU – [PDF](#) or [XLSX](#) (Updated 02/22/17)
- Facilities that chose not to participate – [PDF](#) or [XLSX](#) (Updated 02/22/17)

Fiscal Year 2016

- Facilities **receiving** full APU – [PDF](#) or [XLSX](#) (updated 03/16/16)
- Facilities **not** receiving full APU – [PDF](#) or [XLSX](#) (updated 12/30/15)
- Facilities that chose not to participate – [PDF](#) or [XLSX](#) (09/11/15)

Fiscal Year 2015

- Facilities **receiving** full APU – [PDF](#) or [XLS](#) (updated 01/21/15)
- Facilities **not** receiving full APU – [PDF](#) or [XLSX](#) (updated 01/21/15)
- Facilities that chose not to participate – [PDF](#) or [XLS](#) (09/26/14)

IPFQR Program on *QualityNet*: APU Reconsideration Process

The screenshot shows the QualityNet website interface. At the top, there is a navigation bar with 'Home', 'My QualityNet', and 'Help' tabs. Below this is a menu with categories: 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', and 'Inpatient Psychiatric Facility'. The main content area is titled 'APU Reconsideration Process - Fiscal Year 2019 Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program'. It includes a paragraph explaining the CMS process for APU reconsideration and a list of three methods for submitting requests: via the QualityNet Secure Portal, secure fax, or email to QRSupport@HCOIS.org.

Reconsideration Request Form

IPFQR Program APU Reconsideration Quick Reference Guide

Filing an Appeal

CMS will acknowledge receipt of your reconsideration request. An official response to your reconsideration request will be sent to the Chief Executive Officer (CEO) identified on the reconsideration request form within 90 days of the request.

If you have questions about the IPFQR APU Reconsideration process, please contact the IPFQR support contractor at (844) 472-4477 or (866) 800-8765.

Resources

- [Reconsideration Request Form](#), PDF-1.5 MB (03/01/17)
- [IPFQR APU Reconsideration Quick Reference Guide](#), PDF-48 KB (Updated 08/15/18)

Filing an Appeal

When a facility is dissatisfied with the result of a CMS reconsideration, the facility may file a claim under 42 CFR Part 405, Subpart R (a Provider Reimbursement Review Board [PRRB] appeal). Details are available on the [PRRB Review Instructions](#) page. **An appeal can be filed with the PRRB only after the facility has submitted a request for reconsideration and received an adverse decision on the request.**

IPFQR Program on *QualityNet*: Public Reporting

- *Hospital Compare* materials
 - Quick Reference Guide
 - Preview Help guide
- IPF-Specific Reports (ISRs) for CBMs
 - Quick Reference Guide
 - CBM-Specific User Guides
 - CBM Specifications

The screenshot displays the QualityNet website interface. At the top, there is a navigation bar with 'Home', 'My QualityNet', and 'Help' tabs. Below this is a secondary navigation bar with various facility categories: 'Hospitals - Inpatient', 'Hospitals - Outpatient', 'Physician Offices', 'Ambulatory Surgical Centers', 'PPS-Exempt Cancer Hospitals', 'ESRD Facilities', and 'Inpatient Psychiatric Facilities'. The main content area is titled 'Public Reporting of Data' and contains information about the IPFQR Program, including a section on 'Hospital Compare Public Reporting' and 'IPF-Specific Reports (ISRs) for Claims-Based Measures (CBMs)'. A dropdown menu is open for 'Inpatient Psychiatric Facilities', showing a list of links such as 'Inpatient Psychiatric Facility Quality Reporting (IPFQR)', 'How to Participate', 'Notice of Participation', 'Measures', 'Webinars/Calls', 'E-mail Notifications', 'Resources', 'Archived Resources', 'Support Contact', 'Extraordinary Circumstances', 'APU Recipients', 'APU Reconsideration', 'Public Reporting of Data' (highlighted with a red box), and 'Training'. The 'Public Reporting of Data' link is the focus of the slide.

IPFQR Program Resources

**Retrieving IPF Reports
from the *QualityNet Secure Portal***

QualityNet Secure Portal Access

1. Log in.

The header of the QualityNet website features the logo on the left, a search bar on the right, and a central navigation bar. A red box highlights the text "Log in to QualityNet Secure Portal (formerly MyQualityNet) Log In". Below the navigation bar is a row of dropdown menus for various facility types: Hospitals - Inpatient, Hospitals - Outpatient, Physician Offices, Ambulatory Surgical Centers, PPS-Exempt Cancer Hospitals, ESRD Facilities, Inpatient Psychiatric Facilities, and Quality Improvement.

2. Choose
QualityNet
Destination.

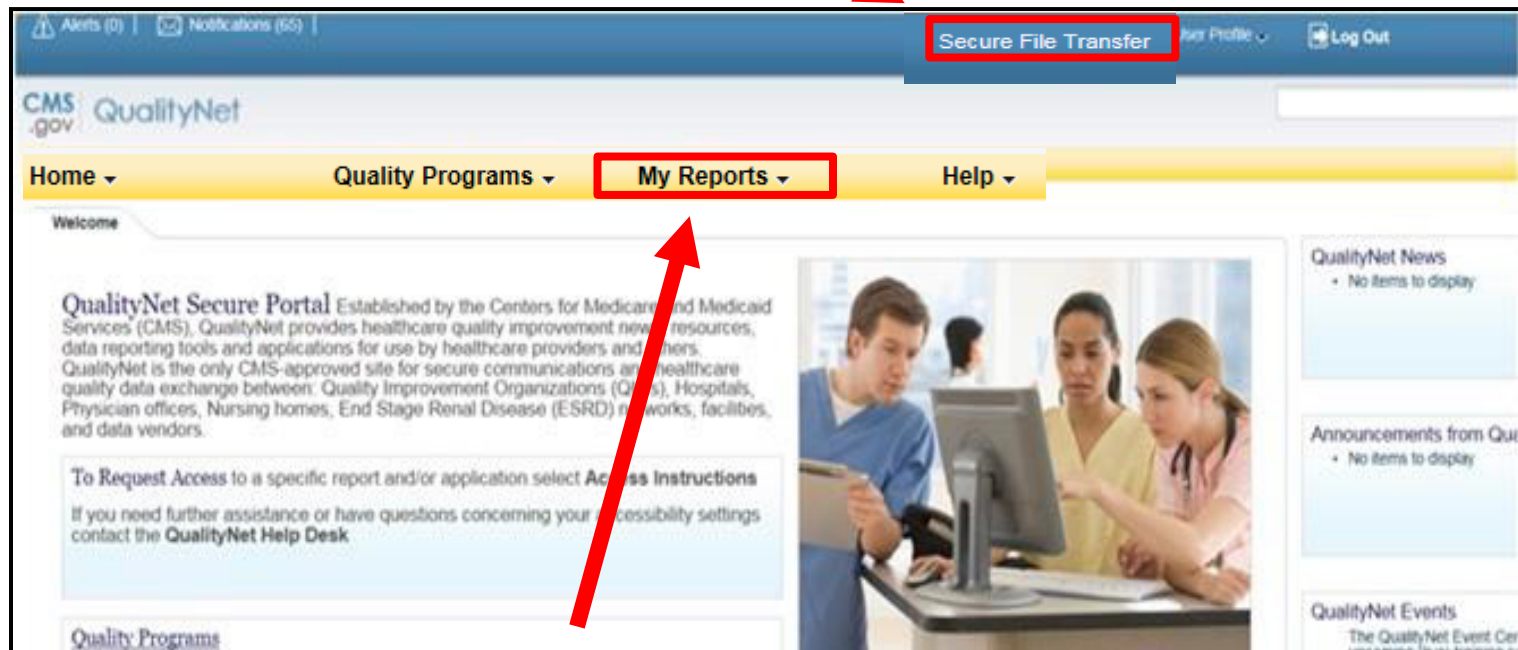
The CMS.gov QualityNet destination selection screen displays the heading "Choose Your QualityNet Destination" and a prompt: "Please select your QualityNet destination to reach the correct login screen for your QualityNet portal." A red box highlights a dropdown menu labeled "Select Your QualityNet Destination". Below the menu are two buttons: "Let's Go" (highlighted with a red box) and "Cancel".

The dropdown menu lists the following options: Secure File Transfer, CMS Data Element Library, End-Stage Renal Disease Quality Reporting System, Ambulatory Surgical Center Quality Reporting Program, PPS-Exempt Cancer Hospital Quality Reporting Program, Inpatient Hospital Quality Reporting Program, Inpatient Psychiatric Facility Quality Reporting Program (highlighted with a red box), Outpatient Hospital Quality Reporting Program, Quality Improvement Organizations, QIES Business Intelligence Center, and HQR Next Generation.

QualityNet Secure Portal

IPF User Roles

The File Exchange & Search role is required to download IPF files via the secure file transfer, including the ISRs for CBMs.



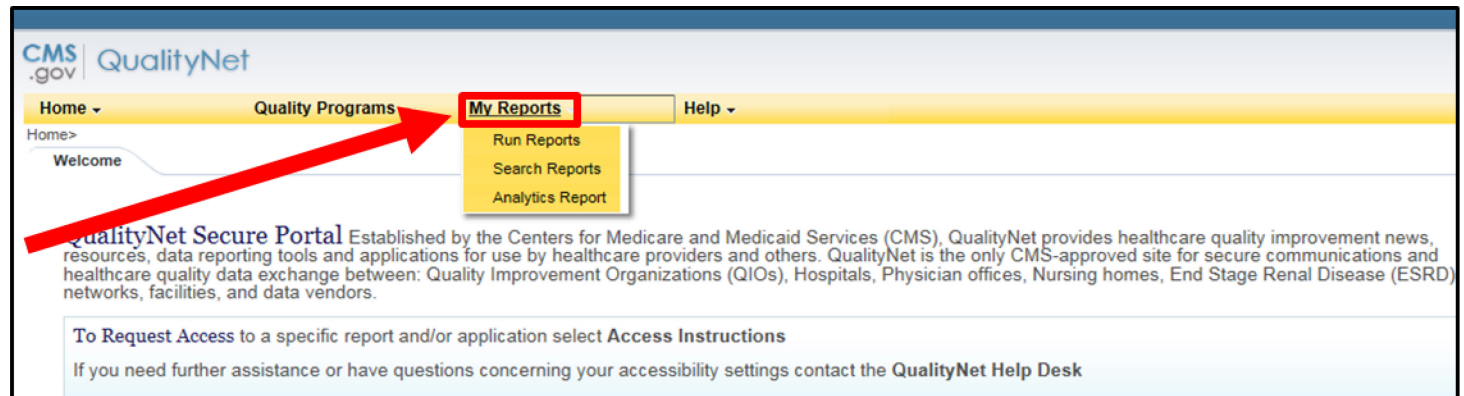
The Hospital Reporting Feedback–Inpatient role is required to view and receive IPF reports in the secure portal including the IPF Participation and Facility, State and National (FSN) reports.

QualityNet Secure Portal

IPF Report Retrieval Methods: My Reports

Use this method to access the IPF Participation and FSN Reports.

**Step 1:
Select My
Reports.**



The screenshot shows the QualityNet Secure Portal homepage. The navigation bar includes 'Home', 'Quality Programs', 'My Reports', and 'Help'. The 'My Reports' menu item is highlighted with a red box, and a red arrow points to it from the left. Below the navigation bar, there is a 'Welcome' message and a paragraph of text describing the portal's purpose. At the bottom, there are links for 'To Request Access' and 'QualityNet Help Desk'.

**Step 2:
Select
Run Reports.**



The screenshot shows the 'Run Reports' page within the QualityNet Secure Portal. The breadcrumb trail is 'Home > My Reports > Run Reports'. The page has tabs for 'Start', 'Run Report(s)', 'Search Report(s)', and 'Favorites'. Below the tabs, there is a section titled 'Start Reports' with a dark background and white text. A red arrow points from the 'Run Report(s)' option in the 'I'd Like To...' menu to the 'Run Report(s)' tab.

QualityNet Secure Portal

IPF Report Retrieval Methods: My Reports

Step 3:
Select IPFQR Program.

Step 4: Select Hospital Reporting-Feedback-IPFQR.

Step 5:
Select View Reports.

Step 6: Select Report Name.

Report Program: IPFQR

Report Category: Hospital Reporting - Feedback - IPFQR

VIEW REPORTS

REPORT NAME	REPORT DESCRIPTION
Hospital Reporting - Inpatient Psychiatric Facility Participation Report	The Facility Participation report displays a summary of data required for participation in the Inpatient Psychiatric Facility Quality Reporting Program.
Hospital Reporting - Inpatient Psychiatric Facility, State and National Report	The Inpatient Psychiatric Facility, State and National report displays facility data; summarizes and compares the data at the State and National level for a payment year.
Hospital Reporting - Vendors Authorized to Upload Data	The Vendors Authorized to Upload Data report displays a list of vendors authorized by a hospital to submit hospital data on their behalf.

QualityNet Secure Portal

IPF Report Retrieval Methods: My Reports

The screenshot displays the QualityNet Secure Portal interface. At the top, there is a navigation bar with 'Home', 'Quality Programs', 'My Reports', and 'Help' menus. Below this, a breadcrumb trail reads 'Home > My Reports > Run Reports'. The main content area features a progress bar with three steps: 'Select Program, Category and Report' (completed), 'Report Parameters' (completed), and 'Confirmation' (current step). Below the progress bar, a 'Report Submitted' message is displayed, followed by instructions on how to manage reports. At the bottom right, there are four buttons: 'CANCEL', 'RUN SAME REPORT', 'RUN NEW REPORT', and 'SEARCH REPORTS'. The 'SEARCH REPORTS' button is highlighted with a red box, and a red arrow points from a text box below to it.

Report Submitted

Thank you. Your report request has been submitted for processing.
Processing time may vary due to the number of current requested reports.
To run the same report with different parameters, click RUN SAME REPORT.
To run a new report, click RUN NEW REPORT.
To search and view submitted reports, click SEARCH REPORTS.
To make this report a Favorite, click SEARCH REPORTS.
To manage your Favorites, click the Favorites tab.

Step 7:
Select Search Reports

QualityNet Secure Portal

IPF Report Retrieval Methods: My Reports

On the Search Reports tab, the most recent reports requested are in reverse chronological order. A green check mark to the left of the report indicates that it is complete and ready to be viewed, downloaded, added as a favorite, or deleted.


The screenshot displays the 'My Reports' section of the QualityNet Secure Portal. It features a search interface with filters for 'Requested Date' and 'Show Reports'. Below the search area is a table of reports. The second report in the table, dated 08/28/2018, has a green checkmark in the 'STATUS' column. A red box highlights the 'ACTION' column for this report, which contains four icons: a magnifying glass, a green download arrow, a yellow star, and a red delete button. Red arrows point from these icons to callout boxes: 'View a report' (magnifying glass), 'Delete a report' (red delete button), 'Download a report' (green download arrow), and 'Add report to favorites' (yellow star). Below the table, a file download dialog box is shown, asking 'Do you want to open or save Hospital Reporting - Inpatient Psychiatric Facility Participation Report.PDF from cportal.qualitynet.org?'. The 'Open' and 'Save' buttons are highlighted with a red box.

STATUS	DATE REQUESTED	REPORT NAME	LAST DOWNLOADED	SIZE (KB)	ACTION
	01/14/2019 15:29:25	Hospital Reporting - Inpatient Psychiatric Facility Participation Report			
✓	08/28/2018 11:20:12	Hospital Reporting - Inpatient Psychiatric Facility Participation Report		0.0098	

QualityNet Secure Portal

IPF Report Retrieval Methods: My Reports

Access the secure file transfer function.



The screenshot displays the QualityNet Secure Portal interface. At the top, there is a navigation bar with the following elements: Alerts (0), Notifications (65), a red box highlighting the **Secure File Transfer** link, a User Profile dropdown, and a Log Out button. Below this is a secondary navigation bar with Home, Quality Programs, My Reports, and Help, each with a dropdown arrow. The main content area features a 'Welcome' message, a detailed description of the QualityNet Secure Portal, and a section titled 'To Request Access to a specific report and/or application select **Access Instructions**'. A photograph of three healthcare professionals (two women and one man) looking at a computer monitor is positioned to the right of the text. On the far right, there are three sidebar sections: 'QualityNet News' (No items to display), 'Announcements from QualityNet' (No items to display), and 'QualityNet Events' (The QualityNet Event Center).

QualityNet Secure Portal

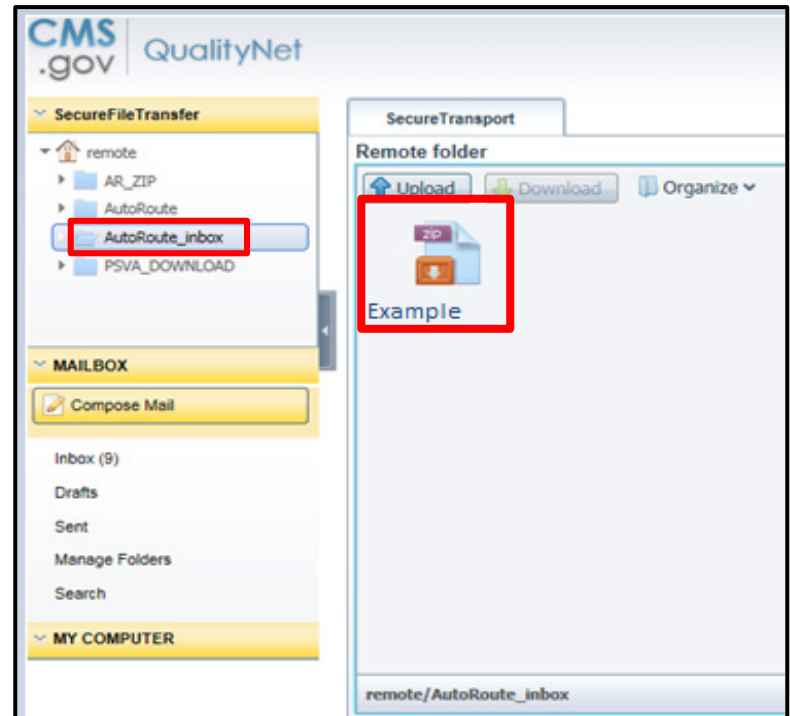
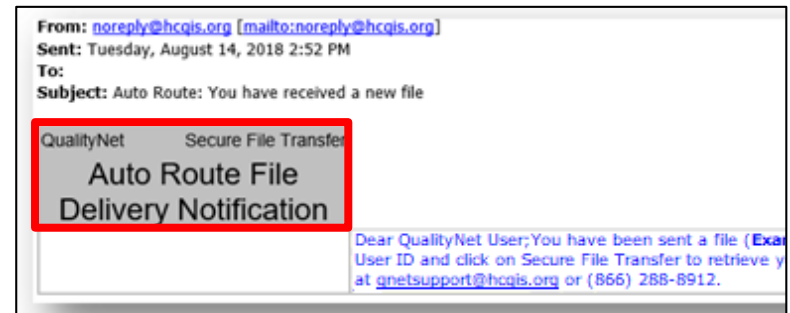
IPF Report Retrieval Methods: Secure File Transfer

Step 1:

Receive auto route file delivery email notifications.

Step 2:

File or report becomes available via autoroute inbox.



IPFQR Program Resources

**Finding IPFQR Program Resources
on *Quality Reporting Center***

Quality Reporting Center Home Page

- Events Calendar
- Inpatient
 - Overview
 - Tools and Resources
- Outpatient
 - Overview
 - Tools and Resources
 - CCN Look-up Tools
- ASC
 - Overview
 - Tools and Resources
 - CCN Look-up Tools
- QIN-QIO



The screenshot shows the Quality Reporting Center Home Page. At the top left is the logo for the Quality Reporting Center, which consists of a stylized 'R' and 'C' with the text 'QUALITY REPORTING CENTER' to its right. To the right of the logo is a navigation bar with five tabs: 'Events Calendar', 'Inpatient', 'Outpatient', 'ASC', and 'QIN-QIO'. Below the navigation bar is a large banner image featuring a group of five healthcare professionals (three men and two women) smiling. Below the banner is a welcome message: 'Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting.' At the bottom of the page are three blue boxes, each representing a service area: 'Inpatient', 'Outpatient', and 'ASC'. Each box contains links to 'Overview', 'Tools and Resources', and 'CCN Look-up Tools'.

QUALITY REPORTING CENTER

Events Calendar Inpatient Outpatient ASC QIN-QIO

Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting.

Inpatient
[Inpatient Overview](#)
[Tools and Resources](#)

Outpatient
[Outpatient Overview](#)
[Tools and Resources](#)
[CCN Look-up Tools](#)

ASC
[ASC Overview](#)
[Tools and Resources](#)
[CCN/NPI Look-up Tools](#)

Quality Reporting Center Home Page

- Upcoming Events
- Tweets by @CMSSGov

The screenshot displays the Quality Reporting Center Home Page with three main sections:

- Upcoming Inpatient Events:**
 - Wednesday, March 27, 2019**
 - [CMS QRDA Category I Implementation Guide](#)
 - [Changes for CY 2019 Hospital Quality Reporting](#)
- Upcoming HOQR/ASCQR Events:**
 - Wednesday, March 20, 2019**
 - [OQR: The Life and Times of a Measure: An Overview of the Measure Development Process — 1 C.E.](#)
 - Wednesday, March 27, 2019**
 - [ASC: The Life and Times of a Measure: An Overview of the Measure Development Process — 1 C.E.](#)
- Tweets by @CMSSGov:**
 - Tweet 1: "This Friday is the deadline to submit your data through the CMS Web Interface. Need Help? Read our 2018 CMS Web Interface User Guide: bit.ly/2t9HN0H [PDF] #QPP" (11m)
 - Tweet 2: "New resources are available for 2019! Learn more about the 2019 Medicare #PromotingInteroperability Program requirements and reporting requirements here: go.cms.gov/2EE6Tni" (41m)

Quality Reporting Center Home Page Overview

- CMS Announcements from @CMSGov on Twitter
- Links to quality reporting webpages

Direct Link to
IPFQR Program
pages

The national Support Contractor for the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR), Outpatient Quality Reporting (OQR) Outreach and Education Support Programs, is dedicated to improving quality care delivery and health outcomes by collaborating with healthcare providers.

CMSGov - 40 minutes ago

New resources are available for 2019! Learn more about the 2019 Medicare #PromotingInteroperability Program requirements and reporting requirements here: <https://t.co/TIR390qh39> <https://t.co/UqX2T2RzzF>

 Follow CMSGov on Twitter

[IQR Program Information](#)

[PCH Program Information](#)

[IPF Program Information](#)

[OQR Program Information](#)

[ASC Program Information](#)



3000 Bayport Drive Suite 300
Tampa, Florida 33607

[Contact Us](#)



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Quality Reporting Center Inpatient Home Page

You also can access the IPFQR Program pages from anywhere on the website by selecting “Inpatient” from the top menu and either selecting IPFQR Program from the drop-down menu on the left or selecting IPFQR Program in the center of the page.

QUALITY REPORTING CENTER

Events Calendar **Inpatient** Outpatient ASC QIN-QIO

Home / Inpatient

Inpatient Quality Reporting Programs

- Newsletters
- Hospital Inpatient Quality Reporting (IQR) Program
- PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program
- Inpatient Psychiatric Facilities Quality Reporting Program**
- VBP and eCOM Archived
- Hospital Value-Based Purchasing (VBP) Program

Inpatient Quality Reporting Programs

Welcome to the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Center.

Hospital Inpatient VIQR Outreach and Education Overview

- [Hospital Inpatient VIQR Outreach and Education Overview](#)

Here you will find resources to assist acute care hospitals and critical access hospitals, inpatient psychiatric facilities, and PPS-exempt cancer hospitals. You may use the following links to access various programs and their resources, tools, and educational events.

- [Hospital Inpatient Quality Reporting \(IQR\) Program](#)
- [Inpatient Psychiatric Facility Quality Reporting \(IPFQR\) Program](#)**
- [PPS-Exempt Cancer Hospital Quality Reporting \(PCHQR\) Program](#)
- [Hospital Value-Based Purchasing \(VBP\) Program Archived Events](#)
- [eCOM Archived Events](#)

Quality Reporting Center IPFQR Program Home Page

The IPFQR Program Overview page describes the history of the program and provides a menu of program-specific web pages on the left-hand side of the screen.

QUALITY REPORTING CENTER

Events Calendar **Inpatient** Outpatient ASC QIN-QIO

[Home](#) / [Inpatient](#) / Inpatient Psychiatric Facilities Quality Reporting Program

Inpatient Quality Reporting Programs

- Newsletters
- Hospital Inpatient Quality Reporting (IQR) Program
- PPS-Exempt Cancer Hospital Quality Reporting (PCHQR) Program
- Inpatient Psychiatric Facilities Quality Reporting Program**
- Archived Events
- Upcoming Events
- Resources and Tools
- Archive of Previous Paper Tools

Inpatient Psychiatric Facilities Quality Reporting Program

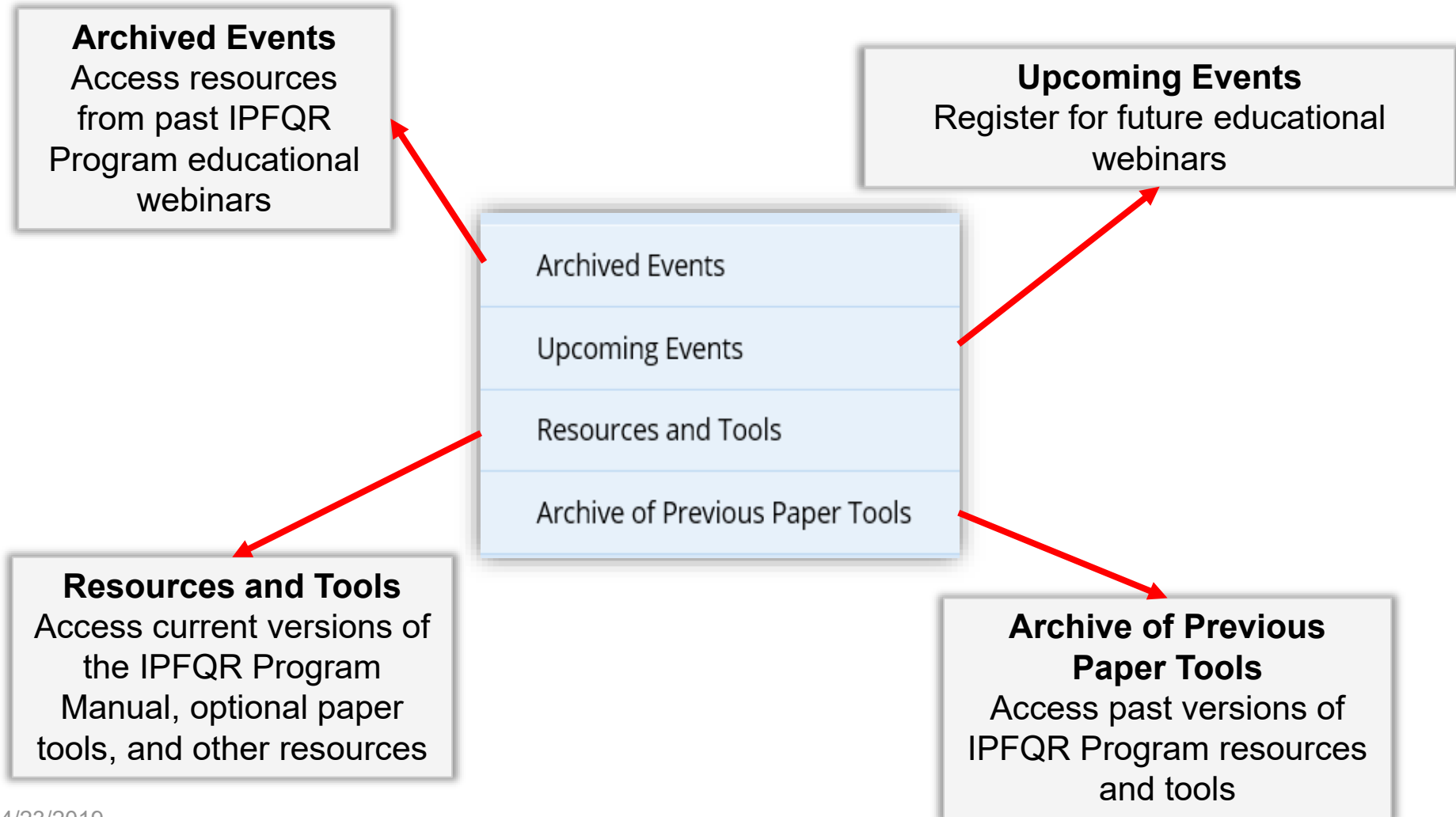
Overview

The Inpatient Psychiatric Facility Quality Reporting (IPFQR) program was developed as mandated by section 1886(s)(4) of the Social Security Act, as added and amended by Sections 3401(f) and 10322(a) of the Affordable Care Act (Pub.L. 111-148).

The IPFQR pay-for-reporting program is intended to equip consumers with quality of care information to make more informed decisions about healthcare options. It is also intended to encourage hospitals and clinicians to improve the quality of inpatient care provided to beneficiaries by, first, ensuring that providers are aware of and reporting on best practices for their respective facilities and type of care.

To meet the IPFQR program requirement, Inpatient Psychiatric Facilities (IPFs) are required to submit all quality measures in the form, manner, and time as specified by the Secretary, to the Centers for Medicare & Medicaid Services (CMS), beginning with Fiscal Year (FY) 2014 payment determination year and subsequent fiscal years. Because this is a pay-for-reporting program, eligible facilities will be subject to payment reduction for non-participation. Eligible IPFs that do not participate in the IPFQR program in a fiscal year or do not meet all of the reporting requirements will receive a 2.0 percentage point reduction of their annual update to their standard federal rate for that year. The reduction is non-cumulative across payment years.

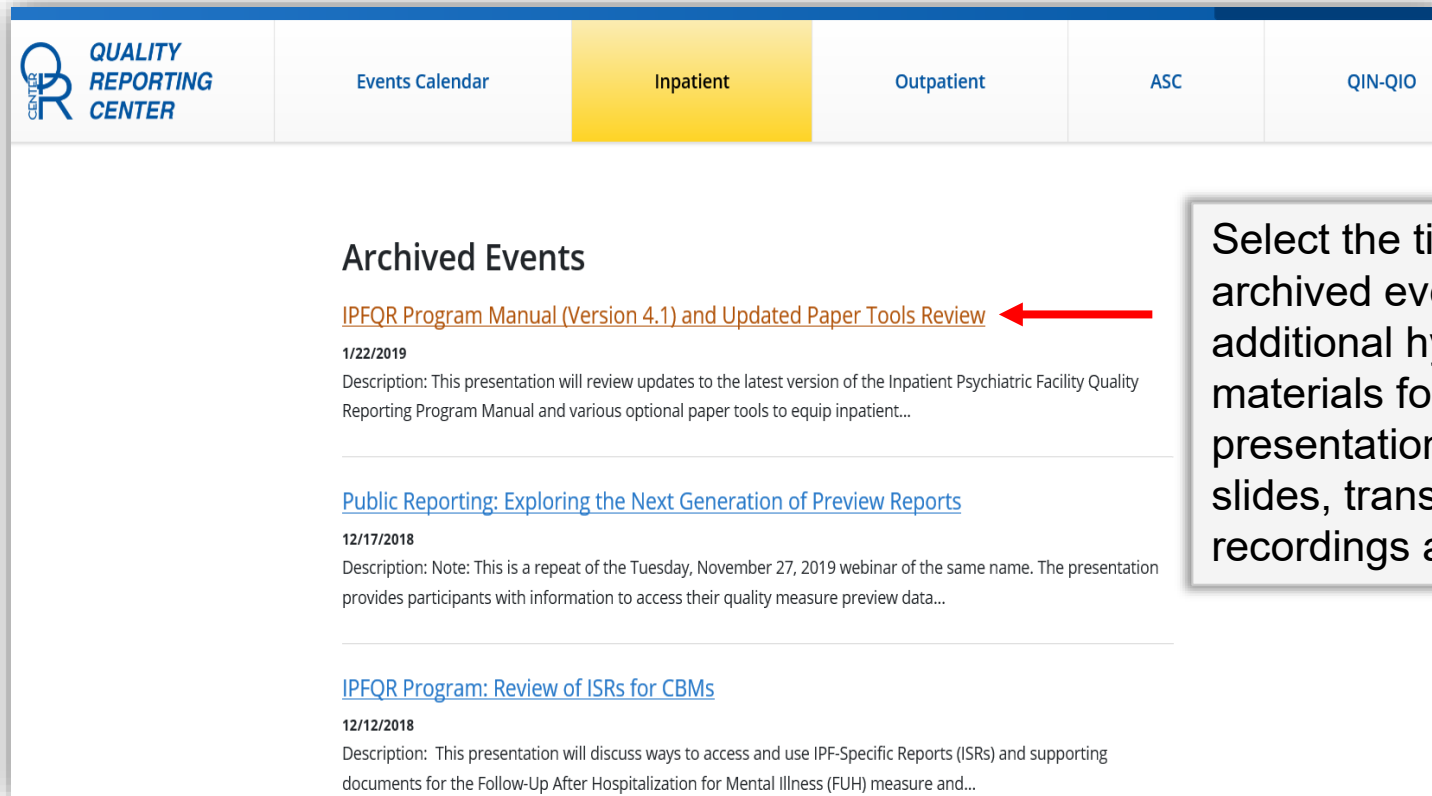
Quality Reporting Center IPFQR Program



Quality Reporting Center

IPFQR Program: Archived Events

Slides, presentation transcript, summarized questions-and-answers document, and event recording materials from previous events are all published on the Archived Events page.



The screenshot shows the Quality Reporting Center website interface. At the top left is the logo for the Quality Reporting Center. A navigation bar contains several tabs: "Events Calendar", "Inpatient" (highlighted in yellow), "Outpatient", "ASC", and "QIN-QIO". Below the navigation bar, the page title is "Archived Events". The first event listed is "IPFQR Program Manual (Version 4.1) and Updated Paper Tools Review" with a date of "1/22/2019". A red arrow points to this title. The description for this event is: "Description: This presentation will review updates to the latest version of the Inpatient Psychiatric Facility Quality Reporting Program Manual and various optional paper tools to equip inpatient...". Below this is another event titled "Public Reporting: Exploring the Next Generation of Preview Reports" with a date of "12/17/2018". The description for this event is: "Description: Note: This is a repeat of the Tuesday, November 27, 2019 webinar of the same name. The presentation provides participants with information to access their quality measure preview data...". Below that is a third event titled "IPFQR Program: Review of ISRs for CBMs" with a date of "12/12/2018". The description for this event is: "Description: This presentation will discuss ways to access and use IPF-Specific Reports (ISRs) and supporting documents for the Follow-Up After Hospitalization for Mental Illness (FUH) measure and...".

Select the title of the archived event for additional hyperlinks to materials for the presentation, including slides, transcripts, event recordings and Q&As.

Quality Reporting Center

IPFQR Program: Upcoming Events

When a webinar event is scheduled, important webinar information (registration flyer, registration link, etc.) will be displayed. If no event is scheduled, the web page will state, "Upcoming Events."

The screenshot displays the Quality Reporting Center website interface. At the top, there is a navigation bar with the following tabs: "Events Calendar" (highlighted in yellow and enclosed in a red box), "Inpatient", "Outpatient", "ASC", and "QIN-QIO". Below the navigation bar, the main content area is titled "Upcoming Events". A red arrow points from the "Events Calendar" tab in the navigation bar to the "Upcoming Events" section. The "Upcoming Events" section features a CMSGov notification: "CMSGov - an hour ago We're at the Native American Child and Family Conference in Albuquerque this week. Stop! <https://t.co/59FHIE6vBK> #CMSNativeHealth". Below the notification, there is a calendar for March 2019, showing days from Monday to Friday. The calendar is currently empty. At the bottom of the page, there is a footer with the Quality Reporting Center logo, address (3000 Bayport Drive Suite 300, Tampa, Florida 33607), contact information, and a Facebook icon. The footer also includes the text "©2019 HSAG. All Rights Reserved."

Quality Reporting Center

IPFQR Program: Resources and Tools

CMS-approved materials pertaining to several IPFQR Program topics are available on this web page.

Resources and Tools

Inpatient Psychiatric Facility Quality Reporting Program Resources and Tools

The following documents are designed to assist facilities participating in the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program.

[Forms](#) ^

[Inpatient Psychiatric Facility Quality Reporting Program Manual](#) ^

[Optional Paper Tools](#) ^

[Data Submission and Verification Checklists](#) ^

[Video Tutorials](#) ^

[IPFQR FAQs](#) ^

[Hospital Compare Resources](#) ^

[IPF-Specific Reports \(ISRs\) for Claims-Based Measures \(CBMs\)](#) ^

[Forms](#) ^

[Facility Contact Change Form](#) -The information provided in the form is used to ensure successful outreach to IPFQR Program contacts regarding data submission reminders, APU-related communications, CMS notifications, as well as information about updated resources.

[Inpatient Psychiatric Facility Quality Reporting Program Manual](#) ^

To access current or prior version of the IPFQR Program Manual (as well as Release Notes for the current version of the manual), click on the links below:

IPFQR Program Manual	Date Finalized
Version 4.1 Version 4.1 Release Note	12/19/2018
Version 4.0 Version 4.0 Release Notes	05/30/2018
Version 3.1 Version 3.1 Release Notes	12/11/2017
Version 3.0 Version 3.0 Release Notes	06/13/2017
Version 2.2	11/10/2016
Version 2.1	06/07/2016
Version 1.0	02/05/2015

Quality Reporting Center

IPFQR Program: Resources and Tools


The Optional Paper Tools section includes various optional paper tools pertaining to event tracking, measure data abstraction, and data collection.


Checklists for the upcoming data submission period will be posted in this section of the web page.

This new section of the web page includes hyperlinks to video tutorials pertinent to the IPFQR Program.

Optional Paper Tools

The following tools are designed as optional, informal mechanism to assist IPFs in the collection of data for the IPFQR Program:

[Paper Tools for Data to be Submitted Summer of 2019](#) 

[Paper Tools for Data to be Submitted Summer of 2020](#) 

Data Submission and Verification Checklists

"Coming soon for summer of 2019 data submission period"

Video Tutorials

- [Registering for Email Notifications](#)
- [Using the QualityNet Q&A Tool](#)

Quality Reporting Center

IPFQR Program: Resources and Tools

Access the *QualityNet* Q&A tool from the IPFQR FAQs menu to search for and submit questions.

Downloadable resources relevant to the annual refresh of IPFQR Program data on *Hospital Compare* are available in this section.

Guides and specifications pertaining to the IPFQR Program's Claims-Based Measures are available for download.

IPFQR FAQs

[IPFQR Program Questions and Answers Tool](#) Click on the link to search for posted question and answer pairs as well as submit any new questions that are not already addressed in the Q&A tool or in a published summary of questions and answers.

Hospital Compare Resources

Preview Documents for February 2019

- [Inpatient Psychiatric Facility Quality Reporting Hospital Compare Preview Quick Reference Guide](#)
- [Inpatient Psychiatric Facility Quality Reporting Hospital Compare Preview Help Guide](#)

IPF-Specific Reports (ISRs) for Claims-Based Measures (CBMs)

- [CBM IPF-Specific Reports Quick Reference Guide](#)
- CBM IPF-Specific Reports User Guides
 - [Follow-Up After Hospitalization for Mental Illness Measure](#)
 - [IPF 30-Day Readmission Measure](#)
- [Claims-Based Measure Specifications](#)

Quality Reporting Center

IPFQR Program: Archive of Resources

Collapsed view

Expanded view

Archive of Previous Paper Tools

Claims-Based Measures

Checklists

Optional Paper Tools

Claims-Based Measures

[Claims-Based Measure Specifications](#)

Checklists

The following checklists were designed to assist IPFs with meeting the August 15, 2018, FY 2019 data submission deadline:

- [Data Submission Checklist: Inpatient Psychiatric Facility Quality Reporting \(IPFQR\) Program Measure and Non-Measure Data Submission and Administrative Requirements – Fiscal Year \(FY\) 2019](#)
- [Verification Checklist: Inpatient Psychiatric Facility Quality Reporting \(IPFQR\) Program Measure and Non-Measure Data Submission and Administrative Requirements – Fiscal Year \(FY\) 2019](#)

Optional Paper Tools

[Paper Tools for Data to be Submitted Summer of 2018](#)

[Paper Tools for Data to be Submitted Summer of 2017](#)

IPFQR Program Resources

Frequently Asked Questions

IPFQR Program: Frequently Asked Questions

We recently experienced some staff turnover at our facility and have a couple of people in interim roles related to IPFQR Program data collection and reporting. What is the best way for me to notify CMS about this change?

You will need to complete and send back to us the Contact Change Form described earlier in this presentation. Be sure to check the appropriate box(es) to indicate the type of contact change that is reflected on the form so that we can update the system accordingly.

IPFQR Program: Frequently Asked Questions

How often is the IPFQR Program Manual updated to reflect changes within the IPFQR Program?

CMS updates the manual twice a year, usually in the spring and in the winter. The spring updates pertain to measure specification changes, where available from the measure stewards, and the winter update reflects changes to the IPFQR Program as described in the latest final rule for the IPFQR Program.

IPFQR Program: Frequently Asked Questions

I am able to log into the *QualityNet Secure Portal*, but I am unable to run reports or access the Secure File Transfer. Who do I contact to have the correct roles assigned to my account?

As the VIQR SC, we do not manage account creation nor role assignments in *QualityNet*. If you have access to the *QualityNet Secure Portal* but find that you are missing one or more of the roles needed to access reports from the “My Reports” menu and/or via the Secure File Transfer function, as described earlier in this presentation, you must contact the *QualityNet* Help Desk for assistance at (866) 288-8912 or qnetsupport@hcqis.org.

IPFQR Program: Frequently Asked Questions

My IPF's CBM data are not displayed in the IPF Participation and FSN reports. Where can I find that data?

The ISRs for the CBMs were provided for the first time in the latter part of 2018 and those reports contain detailed information about your IPF's CBM results and information at the state and national level. The overall rate for each of the CBMs will be available on the *Hospital Compare* website. Refer to Section 8 of the IPFQR Program Manual for information on how to locate and download measure data from the *Hospital Compare* webpage.

Helpful Resources

IPFQR Program Manual and Paper Tools

CMS recommends that IPFs refer to the IPFQR Program Manual for information pertaining to the IPFQR Program. This document and other helpful resources, including the Frequently Asked Questions (FAQs) document, and tools can be found at:

- [QualityNet](#) > Inpatient Psychiatric Facilities > [Resources](#)
Direct link:
<https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1228772864255>
- [Quality Reporting Center](#) > IPFQR Program > [Resources and Tools](#)
Direct Link: <https://www.qualityreportingcenter.com/inpatient/ipf/tools/>

Helpful Resources Links

IPFQR Program General Resources

Q&A Tool	Email Support	Website	Phone Support
https://cms-IP.custhelp.com	IPFQualityReporting@hcqis.org	www.QualityReportingCenter.com	(866) 800-8765
Monthly Web Conferences	ListServes	Hospital Contact Change Form	Secure Fax
www.QualityReportingCenter.com	www.QualityNet.org	Hospital Contact Change Form	(877) 789-4443

Helpful Resources

Save the Date

Upcoming IPFQR Program Educational Webinars

IPFs and the QIN-QIO Program

IPFQR Program Manual, Version 5.0

Acronyms

ACA	Affordable Care Act	IPFQR	Inpatient Psychiatric Facility Quality Reporting
APU	Annual Payment Update	ISR	IPF-Specific Report
ASC	Ambulatory Surgical Centers	MLN	Medicare Learning Network
CBM	Claims-based Measure	NOP	Notice of Participation
CE	Continuing Education	NQF	National Quality Forum
CQM	Clinical Quality Measures	PPS	Prospective Payment System
DACA	Data Accuracy and Completeness Acknowledgement	Q&A	Questions and Answers
FAQ	Frequently Asked Questions	QIN	Quality Innovation Network
FSN	Facility, State, and National	QIO	Quality Improvement Organization
HBIPS	Hospital-Based Inpatient Psychiatric Services	SC	Support Contractor
HSAG	Health Services Advisory Group	SUB	Substance Use
IMM	Influenza Immunization	TOB	Tobacco
IPF	Inpatient Psychiatric Facility	VIQR	Value, Incentives, and Quality Reporting

IPFQR Program Resources

Continuing Education Credits

Continuing Education Approval

This program has been approved for continuing education (CE) credit for the following boards:

- **National credit**
 - Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
 - Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
 - Board of Registered Nursing
 - Board of Nursing Home Administrators
 - Board of Dietetics and Nutrition Practice Council
 - Board of Pharmacy

NOTE: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

CE Credit Process: Three Steps

1. Complete the ReadyTalk[®] survey that will pop up after the webinar.
2. Register on the HSAG Learning Management Center for the certificate.
3. Print out your certificate.



NOTE: An additional survey will be sent to all registrants within the next 48 hours.

CE Credit Process: Survey

No

Please provide any additional comments

10. What is your overall level of satisfaction with this presentation?

Very satisfied

Somewhat satisfied

Neutral

Somewhat dissatisfied

Very dissatisfied

If you answered "very dissatisfied", please explain

11. What topics would be of interest to you for future presentations?

12. If you have questions or concerns, please feel free to leave your name and phone number or email address and we will contact you.

Done

Powered by [SurveyMonkey](#)
Check out our [sample surveys](#) and create your own now!

CE Credit Process: Certificate

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:

<https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

Existing User Link:

<https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae>

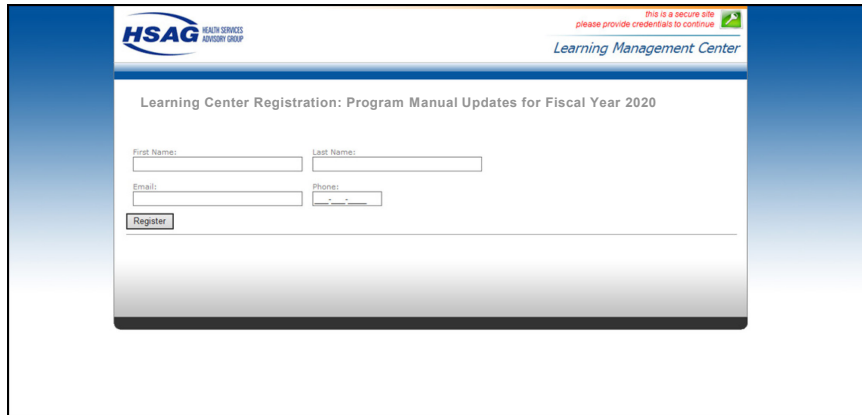
Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done

Register for Credit

New User

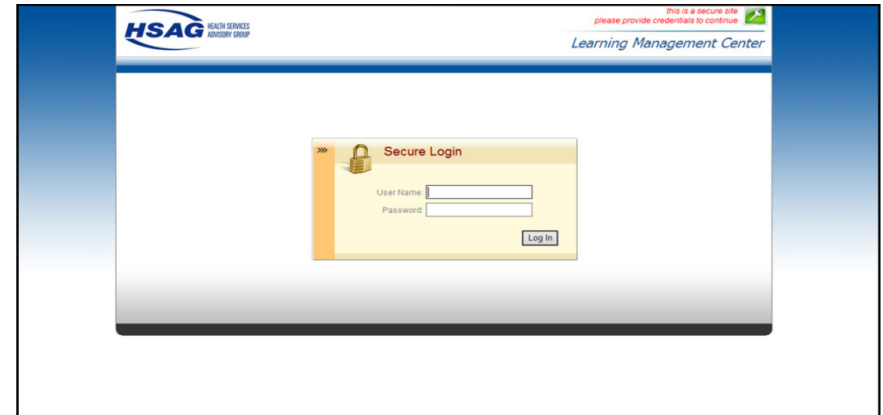
Use personal email and phone.
Go to email address and
finish process.



The screenshot shows the 'Learning Management Center' registration page. At the top left is the HSAG logo (Health Services Advisory Group). At the top right, it says 'this is a secure site please provide credentials to continue' with a lock icon. Below the logo is the text 'Learning Management Center'. The main heading is 'Learning Center Registration: Program Manual Updates for Fiscal Year 2020'. The form includes fields for 'First Name', 'Last Name', 'Email', and 'Phone'. A 'Register' button is located at the bottom left of the form area.

Existing User

Entire email is your user name.
You can reset your password.



The screenshot shows the 'Secure Login' page. At the top left is the HSAG logo. At the top right, it says 'this is a secure site please provide credentials to continue' with a lock icon. Below the logo is the text 'Learning Management Center'. The main heading is 'Secure Login' with a lock icon. The form includes fields for 'User Name' and 'Password'. A 'Log In' button is located at the bottom right of the form area.

Thank You for Attending

Disclaimer

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