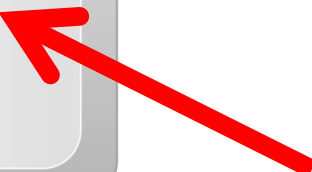# Welcome!

- **Audio for this event is available via ReadyTalk® Internet streaming.**

- **No telephone line is required.**

- **Computer speakers or headphones are necessary to listen to streaming audio.**

- **Limited dial-in lines are available. Please send a chat message if needed.**
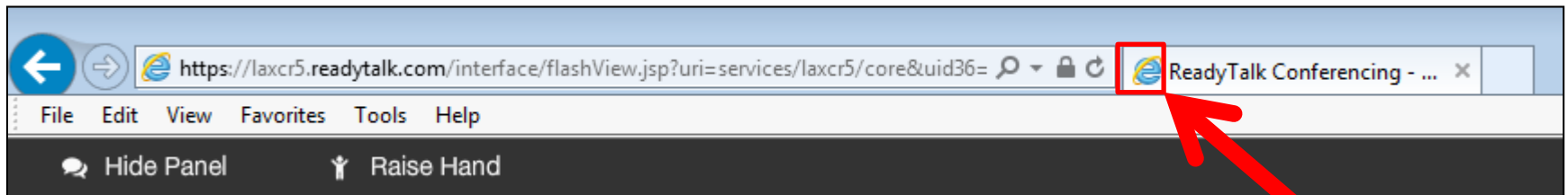
- **This event is being recorded.**

Troubleshooting Audio

Audio from computer speakers breaking up? Audio suddenly stop?

Click the Refresh icon

– or –

Click F5

F5 Key
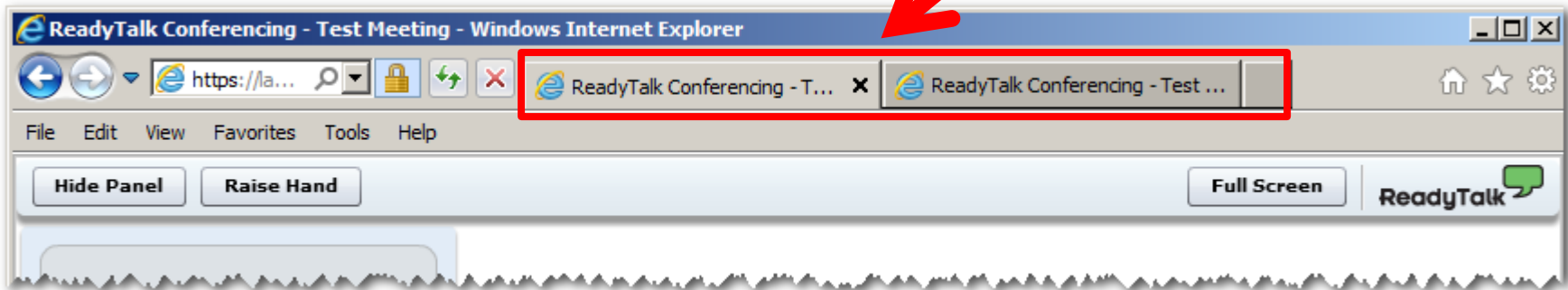Top Row of Keyboard

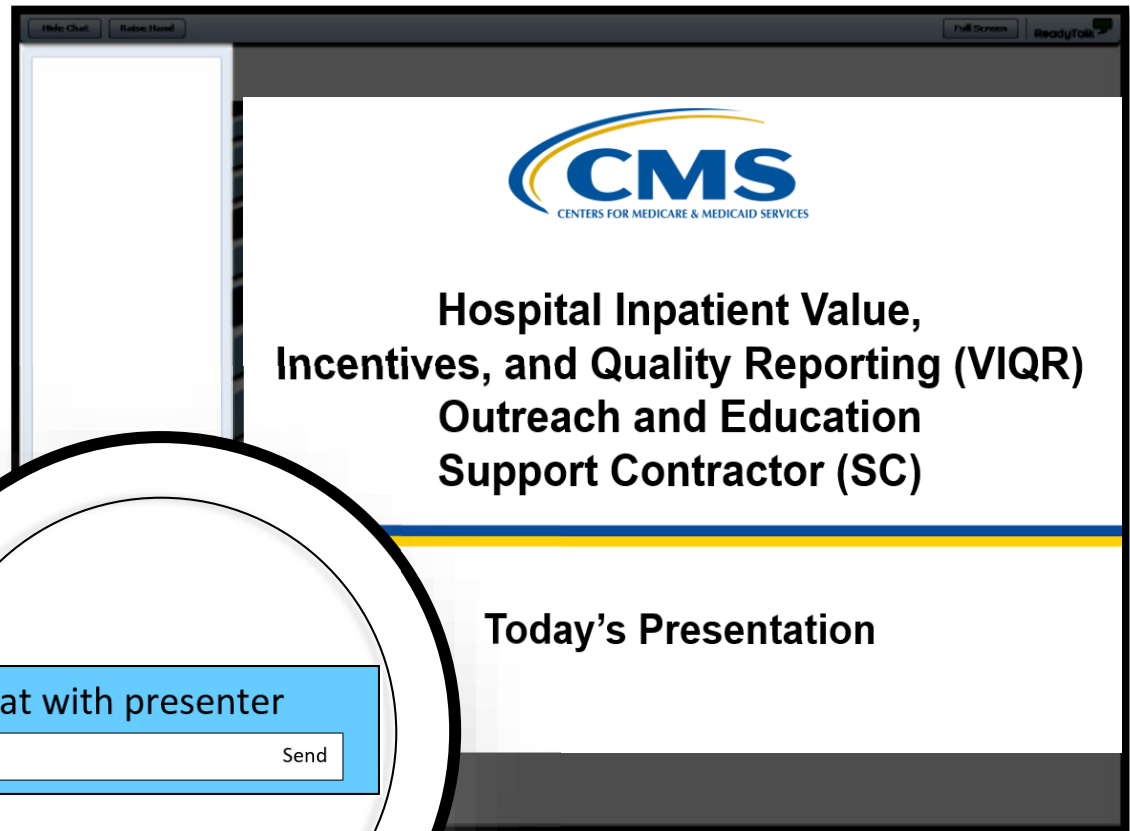**Location of Buttons**

Refresh

Troubleshooting Echo

- **Hear a bad echo on the call?**
- **Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).**
- **Close all but one browser/tab and the echo will clear.**

Example of Two Browsers/Tabs Open in Same Event

Submitting Questions

Type questions in the "Chat with presenter" section, located in the bottom-left corner of your screen.

Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor (SC)

Today's Presentation

Chat with presenter

Send

Webinar Chat Questions

Chat Tool

- Submit questions pertinent to today's topic.
- Any unanswered questions will be responded to and published in the *QualityNet* Questions and Answers (Q&A) Tool at a later date.

IPFQR Program Resources

April 23, 2019

Speakers

Evette Robinson, MPH
Program Lead, Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor (SC)

Louisa Heath, BS
Project Manager, IPFQR Program, Hospital Inpatient VIQR Outreach and Education SC

Giselle Tesouro, BS
Project Coordinator, Hospital Inpatient VIQR Outreach and Education SC

Purpose

This presentation will help participants navigate the *QualityNet* and *Quality Reporting Center* websites to locate IPFQR Program resources. This event also presents the steps to retrieve program-specific reports from the *QualityNet Secure Portal*.

Objectives

At the conclusion of this presentation, attendees will be able to:

- Navigate IPFQR Program pages on *QualityNet* and *Quality Reporting Center* to locate resources.
- Retrieve IPFQR Program-specific reports from the *QualityNet Secure Portal*.

IPFQR Program Resources

Finding IPFQR Program Resources on *QualityNet*

04/23/2019

QualityNet General Overview

QualityNet is the CMS quality reporting website.

- News Updates and Headlines

- Program Specific Resources

- Account Registration

- System Update Notices

IPFQR Program on *QualityNet*: Inpatient Psychiatric Facilities News

- Select the **Inpatient Psychiatric Facilities** tab for program-related news.

- Select hyperlink of headline to view the full article.

IPFQR Program on *QualityNet:* IPFQR Program Overview

- Hover over the **Inpatient Psychiatric Facilities** tab to see a drop down menu for additional IPFQR Program pages.

- The IPFQR page includes a description of the IPFQR Program's origination and purpose.

IPFQR Program on *QualityNet*: How to Participate

1. Complete *QualityNet* Registration

2. Complete IPFQR Program NOP

3. Collect and submit data

4. Complete DACA form

IPFQR Program on *QualityNet*: NOP

- Eligible facilities must complete a Notice of Participation (NOP).
- Once completed, the NOP remains in effect until an IPF decides to withdraw from the program or there is a change in their eligibility status.

IPFQR Program on *QualityNet*: Measures

- Link includes fiscal year (FY) 2020 and Subsequent Years Measure and Non-Measure requirements.

- Required measures are listed with corresponding measure ID's and description.

IPFQR Program on *QualityNet*: Measure Specification Resources

A table displaying hyperlinks to the specification resources for IPFQR Program measures is also found in the latest version of the IPFQR Program Manual.

Specification Resources for IPFQR Program Measures

The IPFQR Program measures were developed and are maintained by various measure stewards, as indicated in the table below. This and other measure-related information can be found in Section 2: Measure Details of the IPFQR Program Manual, which is located on the IPF Resources page.

Specifications Resource as Defined by the Measure Steward	IPFQR Program Measures
Specifications Manual for National Hospital Inpatient Quality Measures	Tobacco Treatment (TOB), Substance Use (SUB), and Influenza Immunization (IMM-2) measure sets
Specifications Manual for Joint Commission National Quality Measures	HBIPS-2, -3, -5
Care Transitions - Performance Measurement Set (American Medical Association [AMA]-convened Physician Consortium for Performance Improvement® [PCPI])	Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record
IPFQR Program Claims-Based Measure Specifications	Follow-Up After Hospitalization (FUH) for Mental Illness and 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF
IPFQR Program Manual - Appendix B	Screening for Metabolic Disorders Measure

IPFQR Program on *QualityNet*: Measure Overview

- Data Collection
- Data Submission
- DACA
- Vendors

Data collection

CMS collects annual, aggregate measure and non-measure data for the IPFQR Program as described in Section 2: Measure Details of the IPFQR Program Manual, which is located on the IPF Resources page.

Data submission

Participating facilities are **required** to submit their aggregate data for the required measures and acknowledge that all information submitted for the Inpatient Psychiatric Facility Quality Reporting Program is complete and accurate to the best of their knowledge at the time of submission. The measure data, non-measure data, and Data Accuracy and Completeness Acknowledgement (DACA) are submitted via the secure online CMS Web-based tool accessible through the QualityNet Secure Portal annually during the reporting period.

Data Accuracy and Completeness Acknowledgement (DACA)

Following the submission of the data, facilities acknowledge all the information that it submitted as required by the IPFQR program is complete and accurate to the best of its knowledge by the submission deadline of August 15, prior to the respective payment determination year.

Use of Vendors

A third-party vendor may submit data on a participant's behalf if previously authorized by the facility. The facility must complete the online authorization process accessible from the QualityNet Secure Portal. However, the facility is responsible for the data and the submission of the DACA.

IPFQR Program on *QualityNet*: Webinars

- Materials related to IPFQR Program webinar events
  - Recorded webinar
  - Presentation slides
  - Presentation transcript
- Past web event materials available for download, by year
- Q&A Tool
  - Search event related Q&A pairs
  - Submit event related questions

IPFQR Program on *QualityNet*: Email Notifications

- All email notifications previously distributed via the IPFQR Program ListServe

- Past notifications can be viewed from the menu on the left side of the page

- Select the **IPFQR Program ListServe Registration Page** link to subscribe to the IPFQR Program ListServe

IPFQR Program on *QualityNet*: Email Notifications

Video demonstration:

"**Registering for Email Notifications**"

IPFQR Program on *QualityNet*: Resources

The Resources web page includes several topics, including:

- Facility Contact Change Form
- Program Manual
- Previous Program Manual Versions
- Program Resources
- Measure Resources (Optional Paper Tools)
- Web Resources

IPFQR Program on *QualityNet*: Resources

The Contact Change Form is vital for successful outreach to IPFQR Program contacts

- Ensures data submission reminders are received
- Annual Payment Update related communications
- CMS notifications
- Updated resource notifications

IPFQR Program on *QualityNet*: Resources

- IPFQR Program Manual
- Claims-based measures (CBMs) Specifications

Program Manual
- Version 4.1, PDF-5.2 MB (Updated 12/19/18) — Provides a comprehensive overview of the IPFQR Program, measure details, as well as step-by-step guidance on the *QualityNet Secure Portal* registration, data submission using the web-based measures application, and preview report processes.
  Key updates to the manual are described in the Release Notes, Version 4.1.
- Release Notes, Version 4.1 PDF-35 KB (12/19/18)

Previous Program Manual Versions
- Version 4.0, PDF-5.8 MB (06/21/18)
- Version 3.1, PDF-3.8 MB (12/20/17)
- Version 3.0, PDF-3.7 MB (06/13/17)
- Version 2.2, PDF-3.7 MB (02/02/17)
- Version 2.1, PDF-2.8 MB (06/07/16)
- Version 2.0, PDF-2.5 MB (01/26/16)
- Version 1.0, PDF-3.4 MB (02/04/15)

Program Resources
The following documents are designed to assist facilities participating in the IPFQR Program:

- Claims-Based Measure Specifications, PDF-614 KB (12/05/18) — Provides detailed specifications about the Follow-Up After Hospitalization for Mental Illness (FUH) and 30-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an IPF measures.

IPFQR Program on *QualityNet*: Resources

Download and review optional paper tools pertaining to…

Data that will impact FY 2020 APU

Data that will impact FY 2021 APU

Measures Resources

The following tools are designed as *optional*, informal mechanisms to assist IPFs in the collection of data for the IPFQR Program:

Paper Tools for Data to be Submitted Summer of 2019

- Hospital-Based Inpatient Psychiatric Services (HBIPS)-2 and -3
- HBIPS-5
- Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record
- SUB -2/-2a, -3/-3a
- TOB -2/-2a, -3/-3a
  - Q1 - Q2 2018
  - Q3 - Q4 2018
- Screening for Metabolic Disorders
- Non-Measure Data Collection Tool
- IMM-2 (Q4 2018 through Q1 2019)

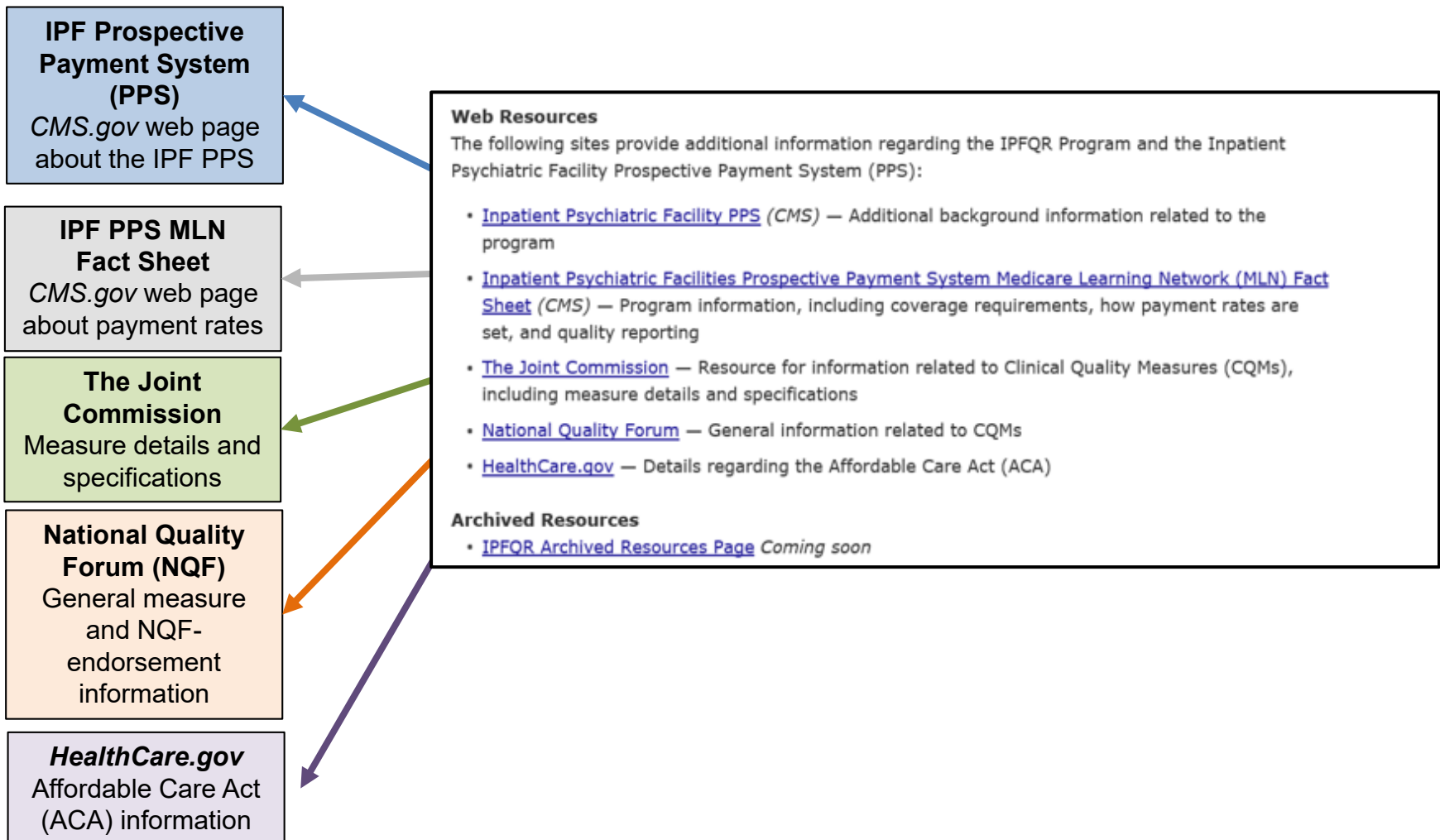**Paper Tools for Data to be Submitted Summer of 2020**

- Hospital-Based Inpatient Psychiatric Services (HBIPS)-2 and -3
- HBIPS-5
- Transition Record with Specified Elements Received by Discharged Patients and Timely Transmission of Transition Record
- SUB -2/-2a, -3/-3a
- TOB -2/-2a, -3/-3a
- Screening for Metabolic Disorders
- Non-Measure Data Collection Tool

IPFQR Program on *QualityNet*: Resources

IPF Prospective Payment System (PPS) *CMS.gov* web page about the IPF PPS	**Web Resources** The following sites provide additional information regarding the IPFQR Program and the Inpatient Psychiatric Facility Prospective Payment System (PPS):
IPF PPS MLN Fact Sheet *CMS.gov* web page about payment rates	• Inpatient Psychiatric Facility PPS *(CMS)* — Additional background information related to the program • Inpatient Psychiatric Facilities Prospective Payment System Medicare Learning Network (MLN) Fact Sheet *(CMS)* — Program information, including coverage requirements, how payment rates are set, and quality reporting
The Joint Commission Measure details and specifications	• The Joint Commission — Resource for information related to Clinical Quality Measures (CQMs), including measure details and specifications • National Quality Forum — General information related to CQMs • HealthCare.gov — Details regarding the Affordable Care Act (ACA)
National Quality Forum (NQF) General measure and NQF-endorsement information	**Archived Resources** • IPFQR Archived Resources Page *Coming soon*
HealthCare.gov Affordable Care Act (ACA) information	

IPFQR Program on *QualityNet*: Archive Resources

IPFQR Program on *QualityNet*: Support Contact

Q&A Tool Direct Link:
https://cms-IP.custhelp.com

QualityNet Q&A Tool

- New Users: Register with *QualityNet* Question and Answer Site
- Existing Users: Log in using username and password

Existing User

New User

QualityNet Q&A Tool: New User

Click on the "Create a New Account" button.

QualityNet Q&A Tool: New User

Fill in required fields (indicated by red asterisk) and select "Create Account" button.

QualityNet Q&A Tool: New User

Read disclaimer statement. Click "OK."

Message from webpage   ✕

? DISCLAIMER: The information included in these educational resources were current at publication and/or upload onto the Quality Reporting Center and QualityNet websites. Medicare policy changes frequently. Any links to the Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to this educational resource change following the date of posting, this resource will not necessarily reflect those changes; given that it will remain as an archived copy, it will not be updated.

These educational resources were prepared as a service to the public and are not intended to grant rights or impose obligations. Any references or links to statutes, regulations, and/or other policy materials included are provided as summary information. No material contained therein is intended to take the place of either the written law or regulations. In the event of any conflict between the information provided in these educational resources and any information included in any Medicare rules and/or regulations, the rules and regulations shall govern. The specific statutes, regulations, and other interpretive materials should be reviewed independently for a full and accurate statement of their contents.

OK   Cancel

Select "Home" button to begin searching existing Q&A pairs.

QualityNet

Home   **Find an Answer**   **Ask a Question**   **My Stuff** ▾
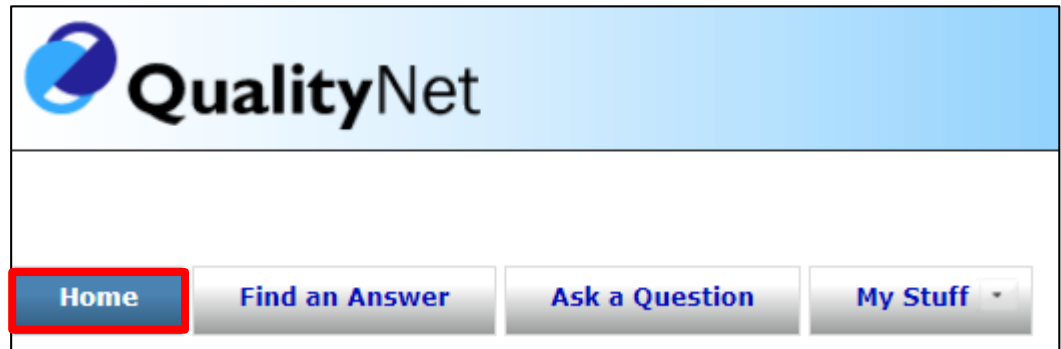
QualityNet Q&A Tool:
Find an Answer

To narrow your search by program, select the **Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program** hyperlink.

QualityNet Q&A Tool:
Find an Answer

Further refine your search by selecting an answer category from the options in the image below.

QualityNet Q&A Tool:
Find an Answer

Use keyword Search box.

Advanced Search

IPF final rule | Search

Find the answer to your question

Search filters applied

Topic ⊗

IPFQR Program Requirements

Results **1 - 10** of **42** for IPF final rule

Answers Available

Spec. Manual Version	Q&A ID Number	Published Date	Updated Date	Summary
	164288	01/15/2017	01/26/2017	Can you provide the specific source/citation for each of the new measures sampling criteria?
	164270	01/15/2017	01/30/2019	Availability of the Proposed **Rule** and **Final Rule**

Click hyperlink to view Q&A pair.

QualityNet Q&A Tool: Find an Answer

The keywords will appear in bold font in the question and answer.

Q&A ID Number

Question

Answer

Give Feedback

QualityNet Q&A Tool: Give Feedback

Send us your feedback using one of two options.

Option 1

Was this answer helpful?

[Yes] [No]

Was this answer helpful?

[Yes] [No]   Thanks for your feedback.

Rating submitted   ✕

Please tell us how we can make this answer more useful.
Your Feedback *

[Submit] [Cancel]

Option 2

Contact Us

❓ **Ask a Question**
Submit a question to our support team.

📋 **Give Feedback**
How can we make this site more useful for you?

Provide Feedback   ✕

Your Feedback *

[Submit] [Cancel]

QualityNet Q&A Tool:
Ask a Question

Select a product.

QualityNet Q&A Tool: Ask a Question

Select a topic.

QualityNet Q&A Tool:
Ask a Question

Enter hospital six-digit CCN, Subject, and Question.

Select Discharge Period.

QualityNet Q&A Tool:
Ask a Question

Review confirmation screen and reference number for follow up.

QualityNet Q&A Tool:
Ask a Question

Review confirmation email.

Review response to your question.

IPFQR Program on *QualityNet*: Q&A Tool Processes

Video demonstration:

"**[Using the QualityNet Q&A Tool](#)**"

IPFQR Program on *QualityNet*: ECE Policy

- Purpose
- Qualifying Criteria
- How to complete
- How to submit

IPFQR Program on *QualityNet:* APU Recipients

Page includes three lists pertaining to APU decisions for providers eligible to participate in the IPFQR Program every fiscal year since the IPFQR Program's inception.

IPFQR Program on *QualityNet*: APU Reconsideration Process

Reconsideration Request Form

IPFQR Program APU Reconsideration Quick Reference Guide

Filing an Appeal

IPFQR Program on *QualityNet*: Public Reporting

- *Hospital Compare* materials
  - Quick Reference Guide
  - Preview Help guide
- IPF-Specific Reports (ISRs) for CBMs
  - Quick Reference Guide
  - CBM-Specific User Guides
  - CBM Specifications

Retrieving IPF Reports
from the *QualityNet Secure Portal*

QualityNet Secure Portal Access

1. Log in.

2. Choose *QualityNet* Destination.

QualityNet Secure Portal
IPF User Roles

The File Exchange & Search role is required to download IPF files via the secure file transfer, including the ISRs for CBMs.
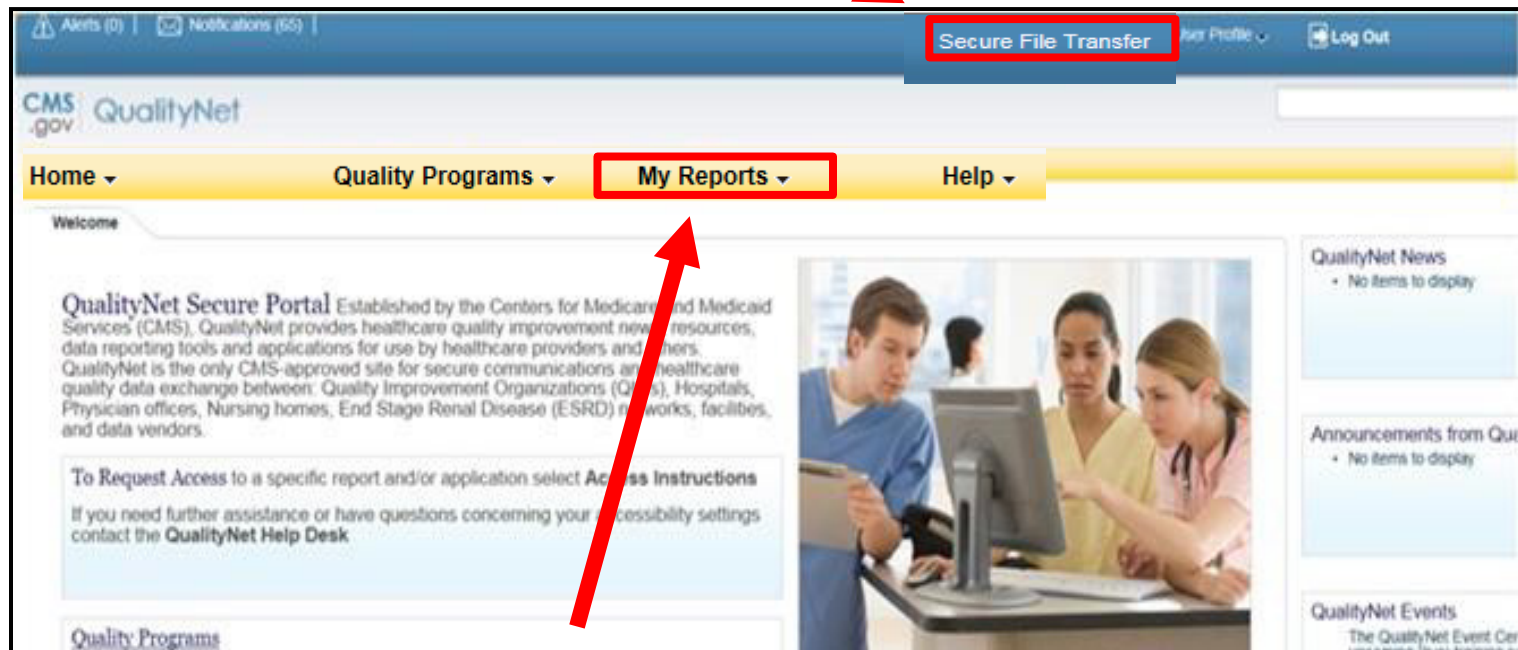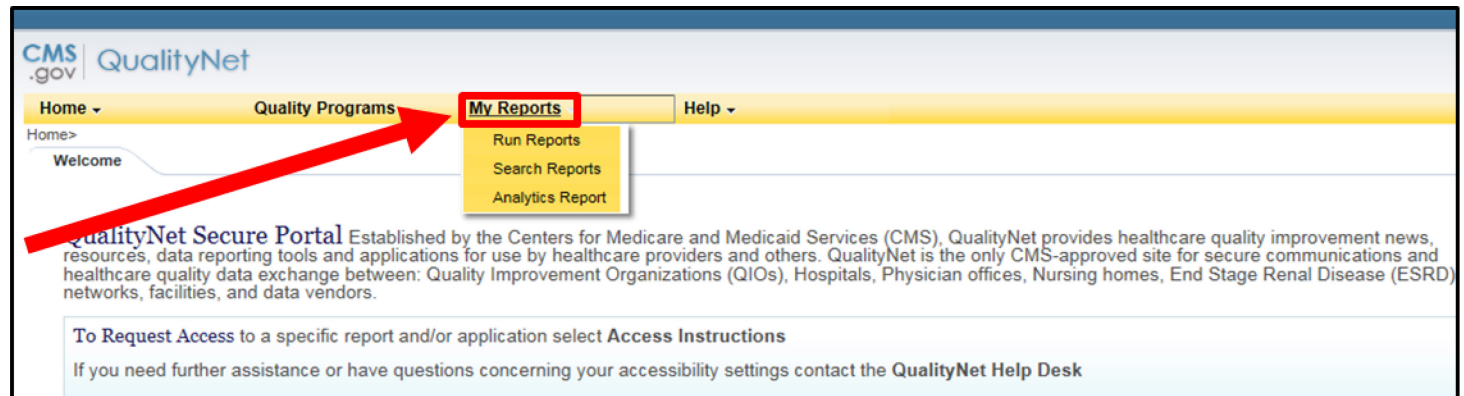
The Hospital Reporting Feedback–Inpatient role is required to view and receive IPF reports in the secure portal including the IPF Participation and Facility, State and National (FSN) reports.

QualityNet Secure Portal
IPF Report Retrieval Methods: My Reports
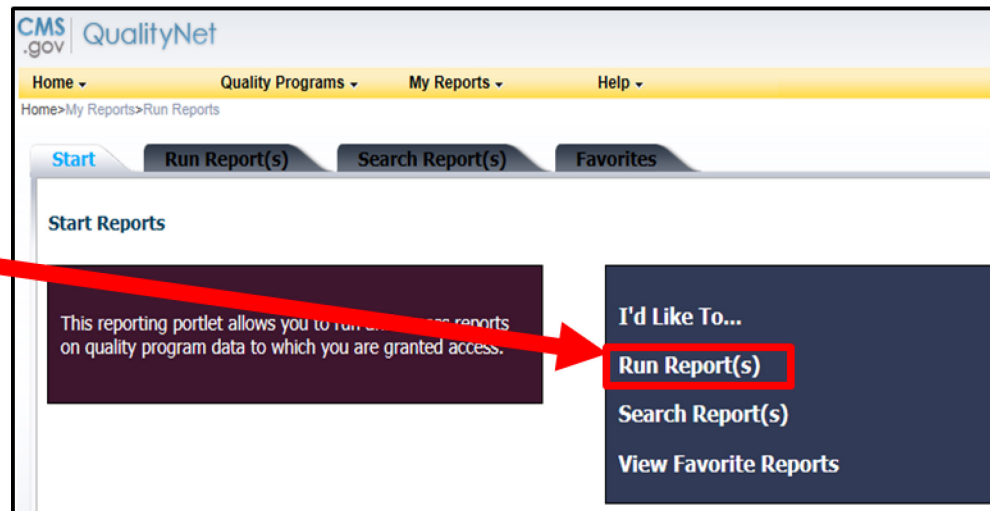
Use this method to access the IPF Participation and FSN Reports.

Step 1: Select **My Reports.**

Step 2: Select **Run Reports.**

QualityNet Secure Portal
IPF Report Retrieval Methods: My Reports

QualityNet Secure Portal
IPF Report Retrieval Methods: My Reports

Step 7:
Select Search Reports

QualityNet Secure Portal
IPF Report Retrieval Methods: My Reports

On the Search Reports tab, the most recent reports requested are in reverse chronological order. A green check mark to the left of the report indicates that it is complete and ready to be viewed, downloaded, added as a favorite, or deleted.

View a report

Delete a report

Download a report

Add report to favorites

QualityNet Secure Portal
IPF Report Retrieval Methods: My Reports

Access the secure file transfer function.

QualityNet Secure Portal
IPF Report Retrieval Methods: Secure File Transfer

Step 1:
Receive auto route file delivery email notifications.

Step 2:
File or report becomes available via autoroute inbox.

From: noreply@hcqis.org [mailto:noreply@hcqis.org]
Sent: Tuesday, August 14, 2018 2:52 PM
To:
Subject: Auto Route: You have received a new file

QualityNet   Secure File Transfer
Auto Route File
Delivery Notification

Dear QualityNet User;You have been sent a file (**Exa**
User ID and click on Secure File Transfer to retrieve y
at gnetsupport@hcqis.org or (866) 288-8912.
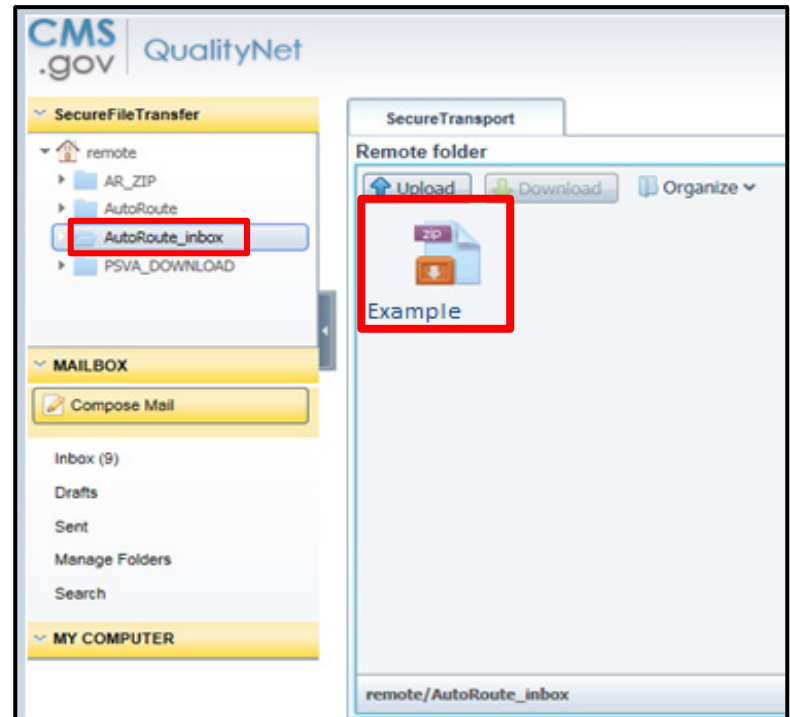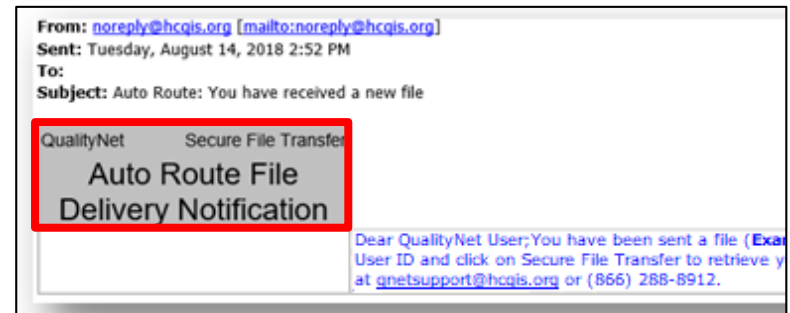
Finding IPFQR Program Resources
on *Quality Reporting Center*

Quality Reporting Center Home Page

- Events Calendar
- Inpatient
  - Overview
  - Tools and Resources
- Outpatient
  - Overview
  - Tools and Resources
  - CCN Look-up Tools
- ASC
  - Overview
  - Tools and Resources
  - CCN Look-up Tools
- QIN-QIO

QUALITY REPORTING CENTER

| Events Calendar | Inpatient | Outpatient | ASC | QIN-QIO |

Welcome to the Hospital Inpatient and Outpatient Quality Reporting Outreach and Education Support Programs. Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting.

Inpatient
Inpatient Overview
Tools and Resources

Outpatient
Outpatient Overview
Tools and Resources
CCN Look-up Tools

ASC
ASC Overview
Tools and Resources
CCN/NPI Look-up Tools

Quality Reporting Center Home Page

- Upcoming Events
- Tweets by @CMSGov

Quality Reporting Center Home Page Overview

- CMS Announcements from @CMSGov on Twitter
- Links to quality reporting webpages

The national Support Contractor for the Hospital Inpatient Value, Incentives, and Quality Reporting (VIQR), Outpatient Quality Reporting (OQR) Outreach and Education Support Programs, is dedicated to improving quality care delivery and health outcomes by collaborating with healthcare providers.

CMSGov - 40 minutes ago
New resources are available for 2019! Learn more about the 2019 Medicare #PromotingInteroperability Program requirements and reporting requirements here: https://t.co/TIR390qh39 https://t.co/UqX2T2RzzF

[Follow CMSGov on Twitter]

Direct Link to IPFQR Program pages

IQR Program Information

PCH Program Information

IPF Program Information

OQR Program Information

ASC Program Information

QUALITY REPORTING CENTER

3000 Bayport Drive Suite 300
Tampa, Florida 33607

Contact Us

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Quality Reporting Center
Inpatient Home Page

You also can access the IPFQR Program pages from anywhere on the website by selecting "Inpatient" from the top menu and either selecting IPFQR Program from the drop-down menu on the left or selecting IPFQR Program in the center of the page.

Quality Reporting Center
IPFQR Program Home Page

The IPFQR Program Overview page describes the history of the program and provides a menu of program-specific web pages on the left-hand side of the screen.

Quality Reporting Center
IPFQR Program

Archived Events
Access resources from past IPFQR Program educational webinars

Upcoming Events
Register for future educational webinars

Archived Events

Upcoming Events

Resources and Tools

Archive of Previous Paper Tools

Resources and Tools
Access current versions of the IPFQR Program Manual, optional paper tools, and other resources

Archive of Previous Paper Tools
Access past versions of IPFQR Program resources and tools

Quality Reporting Center
IPFQR Program: Archived Events

Slides, presentation transcript, summarized questions-and-answers document, and event recording materials from previous events are all published on the Archived Events page.

Select the title of the archived event for additional hyperlinks to materials for the presentation, including slides, transcripts, event recordings and Q&As.

Quality Reporting Center
IPFQR Program: Upcoming Events

When a webinar event is scheduled, important webinar information (registration flyer, registration link, etc.) will be displayed. If no event is scheduled, the web page will state, "Upcoming Events."

Quality Reporting Center
IPFQR Program: Resources and Tools

CMS-approved materials pertaining to several IPFQR Program topics are available on this web page.

Resources and Tools

Inpatient Psychiatric Facility Quality Reporting Program Resources and Tools

The following documents are designed to assist facilities participating in the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program.

Forms	^

Inpatient Psychiatric Facility Quality Reporting Program Manual	^

Optional Paper Tools	^

Data Submission and Verification Checklists	^

Video Tutorials	^

IPFQR FAQs	^

Hospital Compare Resources	^

IPF-Specific Reports (ISRs) for Claims-Based Measures (CBMs)	^

Forms	^

Facility Contact Change Form -The information provided in the form is used to ensure successful outreach to IPFQR Program contacts regarding data submission reminders, APU-related communications, CMS notifications, as well as information about updated resources.

Inpatient Psychiatric Facility Quality Reporting Program Manual	^

To access current or prior version of the IPFQR Program Manual (as well as Release Notes for the current version of the manual), click on the links below:

IPFQR Program Manual	Date Finalized
Version 4.1 Version 4.1 Release Note	12/19/2018
Version 4.0 Version 4.0 Release Notes	05/30/2018
Version 3.1 Version 3.1 Release Notes	12/11/2017
Version 3.0 Version 3.0 Release Notes	06/13/2017
Version 2.2	11/10/2016
Version 2.1	06/07/2016
Version 1.0	02/05/2015

Quality Reporting Center
IPFQR Program: Resources and Tools

The Optional Paper Tools section includes various optional paper tools pertaining to event tracking, measure data abstraction, and data collection.

Checklists for the upcoming data submission period will be posted in this section of the web page.

This new section of the web page includes hyperlinks to video tutorials pertinent to the IPFQR Program.

Optional Paper Tools ∧

The following tools are designed as optional, informal mechanism to assist IPFs in the collection of data for the IPFQR Program:

Paper Tools for Data to be Submitted Summer of 2019 ∧

Paper Tools for Data to be Submitted Summer of 2020 ∧

Data Submission and Verification Checklists ∧

"Coming soon for summer of 2019 data submission period"

Video Tutorials ∧

- Registering for Email Notifications
- Using the QualityNet Q&A Tool

Quality Reporting Center
IPFQR Program: Resources and Tools

Access the *QualityNet* Q&A tool from the IPFQR FAQs menu to search for and submit questions.

Downloadable resources relevant to the annual refresh of IPFQR Program data on *Hospital Compare* are available in this section.

Guides and specifications pertaining to the IPFQR Program's Claims-Based Measures are available for download.

IPFQR FAQs ⌃

IPFQR Program Questions and Answers Tool Click on the link to search for posted question and answer pairs as well as submit any new questions that are not already addressed in the Q&A tool or in a published summary of questions and answers.

Hospital Compare Resources ⌃

Preview Documents for February 2019

- Inpatient Psychiatric Facility Quality Reporting Hospital Compare Preview Quick Reference Guide
- Inpatient Psychiatric Facility Quality Reporting Hospital Compare Preview Help Guide

IPF-Specific Reports (ISRs) for Claims-Based Measures (CBMs) ⌃

- CBM IPF-Specific Reports Quick Reference Guide
- CBM IPF-Specific Reports User Guides
  - Follow-Up After Hospitalization for Mental Illness Measure
  - IPF 30-Day Readmission Measure

- Claims-Based Measure Specifications

Quality Reporting Center
IPFQR Program: Archive of Resources

Collapsed view

Expanded view

Claims-Based Measures

Claims-Based Measure Specifications

Checklists

The following checklists were designed to assist IPFs with meeting the August 15, 2018, FY 2019 data submission deadline:

- Data Submission Checklist: Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Measure and Non-Measure Data Submission and Administrative Requirements – Fiscal Year (FY) 2019
- Verification Checklist: Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program Measure and Non-Measure Data Submission and Administrative Requirements – Fiscal Year (FY) 2019

Optional Paper Tools

Paper Tools for Data to be Submitted Summer of 2018

Paper Tools for Data to be Submitted Summer of 2017

Archive of Previous Paper Tools

Claims-Based Measures

Checklists

Optional Paper Tools

Frequently Asked Questions

IPFQR Program:
Frequently Asked Questions

We recently experienced some staff turnover at our facility and have a couple of people in interim roles related to IPFQR Program data collection and reporting. What is the best way for me to notify CMS about this change?

You will need to complete and send back to us the Contact Change Form described earlier in this presentation. Be sure to check the appropriate box(es) to indicate the type of contact change that is reflected on the form so that we can update the system accordingly.

IPFQR Program: Frequently Asked Questions

How often is the IPFQR Program Manual updated to reflect changes within the IPFQR Program?

CMS updates the manual twice a year, usually in the spring and in the winter. The spring updates pertain to measure specification changes, where available from the measure stewards, and the winter update reflects changes to the IPFQR Program as described in the latest final rule for the IPFQR Program.

IPFQR Program: Frequently Asked Questions

I am able to log into the *QualityNet Secure Portal,* but I am unable to run reports or access the Secure File Transfer. Who do I contact to have the correct roles assigned to my account?

As the VIQR SC, we do not manage account creation nor role assignments in *QualityNet*. If you have access to the *QualityNet Secure Portal* but find that you are missing one or more of the roles needed to access reports from the "My Reports" menu and/or via the Secure File Transfer function, as described earlier in this presentation, you must contact the *QualityNet* Help Desk for assistance at (866) 288-8912 or qnetsupport@hcqis.org.

IPFQR Program:
Frequently Asked Questions

My IPF's CBM data are not displayed in the IPF Participation and FSN reports. Where can I find that data?

The ISRs for the CBMs were provided for the first time in the latter part of 2018 and those reports contain detailed information about your IPF's CBM results and information at the state and national level. The overall rate for each of the CBMs will be available on the *Hospital Compare* website. Refer to Section 8 of the IPFQR Program Manual for information on how to locate and download measure data from the *Hospital Compare* webpage.

Helpful Resources
IPFQR Program Manual and Paper Tools

CMS recommends that IPFs refer to the IPFQR Program Manual for information pertaining to the IPFQR Program. This document and other helpful resources, including the Frequently Asked Questions (FAQs) document, and tools can be found at:

- *QualityNet* > Inpatient Psychiatric Facilities > Resources
  Direct link:
  https://www.qualitynet.org/dcs/ContentServer?c=Page&pagename=QnetPublic%2FPage%2FQnetTier2&cid=1228772864255

- *Quality Reporting Center* > IPFQR Program > Resources and Tools

  Direct Link: https://www.qualityreportingcenter.com/inpatient/ipf/tools/

Helpful Resources Links

IPFQR Program General Resources			
Q&A Tool	**Email Support**	**Website**	**Phone Support**
https://cms-IP.custhelp.com	IPFQualityReporting @hcqis.org	*www.QualityReporting Center.com*	(866) 800-8765
Monthly Web Conferences	**ListServes**	**Hospital Contact Change Form**	**Secure Fax**
www.QualityReporting Center.com	*www.QualityNet.org*	Hospital Contact Change Form	(877) 789-4443

Helpful Resources
Save the Date

Upcoming IPFQR Program Educational Webinars
IPFs and the QIN-QIO Program
IPFQR Program Manual, Version 5.0

Acronyms

ACA	Affordable Care Act	**IPFQR**	Inpatient Psychiatric Facility Quality Reporting
APU	Annual Payment Update	**ISR**	IPF-Specific Report
ASC	Ambulatory Surgical Centers	**MLN**	Medicare Learning Network
CBM	Claims-based Measure	**NOP**	Notice of Participation
CE	Continuing Education	**NQF**	National Quality Forum
CQM	Clinical Quality Measures	**PPS**	Prospective Payment System
DACA	Data Accuracy and Completeness Acknowledgement	**Q&A**	Questions and Answers
FAQ	Frequently Asked Questions	**QIN**	Quality Innovation Network
FSN	Facility, State, and National	**QIO**	Quality Improvement Organization
HBIPS	Hospital-Based Inpatient Psychiatric Services	**SC**	Support Contractor
HSAG	Health Services Advisory Group	**SUB**	Substance Use
IMM	Influenza Immunization	**TOB**	Tobacco
IPF	Inpatient Psychiatric Facility	**VIQR**	Value, Incentives, and Quality Reporting

Continuing Education Credits

Continuing Education Approval

This program has been approved for continuing education (CE) credit for the following boards:

- **National credit**
  - o Board of Registered Nursing (Provider #16578)
- **Florida-only credit**
  - o Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
  - o Board of Registered Nursing
  - o Board of Nursing Home Administrators
  - o Board of Dietetics and Nutrition Practice Council
  - o Board of Pharmacy

NOTE: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

CE Credit Process: Three Steps

1. Complete the ReadyTalk® survey that will pop up after the webinar.

2. Register on the HSAG Learning Management Center for the certificate.

3. Print out your certificate.

|CERTIFICATE|

Continuing Education Credit

NOTE: An additional survey will be sent to all registrants within the next 48 hours.

CE Credit Process: Survey

CE Credit Process: Certificate

Thank you for completing our survey!

Please click on one of the links below to obtain your certificate for your state licensure.

You must be registered with the learning management site.

New User Link:
https://lmc.hshapps.com/register/default.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae

Existing User Link:
https://lmc.hshapps.com/test/adduser.aspx?ID=da0a12bc-db39-408f-b429-d6f6b9ccb1ae
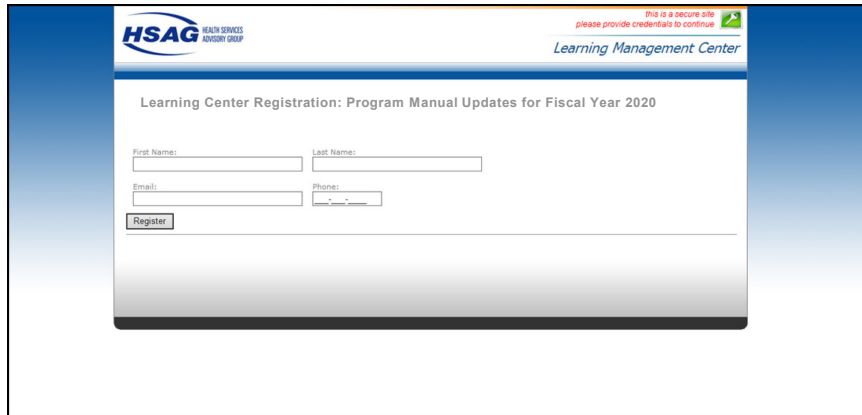
Note: If you click the 'Done' button below, you will not have the opportunity to receive your certificate without participating in a longer survey.

Done
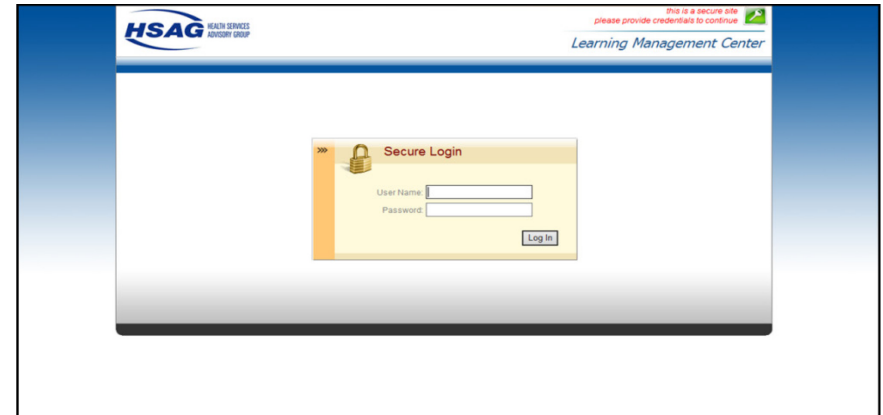
Register for Credit

New User

Use personal email and phone.

Go to email address and finish process.

Existing User

Entire email is your user name.

You can reset your password.

Thank You for Attending

Disclaimer

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