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# **Troubleshooting Audio**

- Audio from computer speakers breaking up?
- Audio suddenly stop?
- Click Refresh or F5





### **Troubleshooting Echo**

- Hear a bad echo on the call?
- Echo is caused by multiple browsers/tabs open to a single event (multiple audio feeds).
- Close all but one browser/tab and the echo will clear.



Example of Two Browsers/Tabs Open in Same Event

# **Submitting Questions**





#### Submitting CY 2019 eCQM Data Using CMS' Next Generation Hospital Quality Reporting System

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November 20, 2019

#### Purpose

The purpose of this presentation is to provide a high-level overview of the reporting process, navigational changes, and new features for reporting and receiving feedback on calendar year (CY) 2019 electronic clinical quality measures (eCQMs) using CMS' *QualityNet Secure Portal* Next Generation Hospital Quality Reporting (HQR) System.

#### **Objectives**

By the end of the presentation, participants will:

- Understand the Next Generation HQR System to successfully report eCQMs for the CY 2019 reporting period.
- Identify new navigation and features designed to improve usability for hospitals and vendors within CMS' HQR systems.
- Understand Next Generation HQR System feedback to improve data quality and verify the eCQM reporting requirement is met.

# Agenda

- Background
- New My Tasks and HQR Home Pages
- New QRDA Category I File Upload Process Simple File Submission
- New User Interfaces for Reviewing eCQM Submission Status and Reviewing Feedback
- Entering Case Threshold Exemptions and Zero Denominator Declarations from the New My Tasks Page
- Additional Tips and Information
- Question and Answer Session
- Appendix Information for Generating Electronic Health Record (EHR) Hospital Reports in the Legacy HQR System

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### Background

# CY 2019 eCQM Reporting Requirements

For hospitals participating in the Hospital IQR Program:

- Report on four of the 15 available eCQMs.
- Report **one** self-selected calendar quarter in CY 2019 (Q1, Q2, Q3, or Q4).
- Submission deadline is March 2, 2020.
  - Deadline extended due to the original deadline (February 29, 2020) falling on a weekend.

NOTE: Meeting the Hospital IQR Program eCQM requirement also satisfies the CQM electronic reporting requirement for the Medicare Promoting Interoperability Program for Eligible Hospitals (EHs) and critical access hospitals (CAHs) **except outpatient measure ED-3**, National Quality Forum (NQF) #0496.

# Webinar: CY 2019 eCQM Reporting Requirements

Hospital IQR Program Requirements for CY 2019 Reporting (FY 2021 Payment Determination) **April 29, 2019** Slide deck and webinar materials are posted

on the <u>QualityReportingCenter.com</u> under <u>Archived Events</u>.

#### **CMS' Next Generation HQR System**

- In fall 2018, CMS began implementing updates to *QualityNet*, starting with Public Reporting, to improve the user experience.
- New and enhanced features are available for eCQM reporting. Incremental updates began September 2019.

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### **New My Tasks and HQR Home Pages**

#### **QualityNet Secure Portal**



# Accessing the HQR System Application

#### On landing page after login, click on arrows for drop-down menu.

#### Select Hospital Quality Reporting.

CMS.gov   QualityNet	Choose Your QualityNet Destination
Choose Your QualityNet Destination Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.	Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.
Select Your QualityNet Destination	Select Your QualityNet Destination          Select Your QualityNet Destination         Secure File Transfer         CMS Data Element Library         End-Stage Renal Disease Quality Reporting System
A federal government website managed by the Centers for Medicare & Medicaid Services 7500 Security Boulevard, Baltimore, MD 21244	Physician Quality Reporting System Quality Improvement Organizations QIES Rusiness Intelligence Center Hospital Quality Reporting

A brand new QualityNet Destination is in the dropdown menu. Now, go to **Hospital Quality Reporting** (previously accessed **Secure File Transfer**).

### **QualityNet Login**

Accept the Terms and Conditions.

The page will refresh.

#### The log in page appears.

Centers for Medicare & Medicaid Services           Log In to QualityNet *Required Field           Please enter your CMS User ID and password, followed by your symantice VIP Security Code, then click Submit.           *Itser ID           *Itser ID           * Password           * Security Code           CNICEL	Help Start/Complete New User Enrollment Forgot your password? Trouble with your Security Code? Need to register for a Quality/Net account?	<ul> <li>directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.</li> <li>This system is provided for Government-authorized use only.</li> <li>Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/oc civil and criminal penalties.</li> <li>Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring.</li> <li>By using this system, you understand and consent to the following: The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for offic duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regard any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.</li> </ul>
QualityNet Home CMS.gov QualityNet Advancement Statisticary load	Cardinale energy of by Cardine's for Necksard & Necksard Services.	I accept the above Terms and Conditions.

#### New My Tasks Page

Click the **View the new Hospital Quality Reporting** link to access the new HQR System home page. The page will refresh.



	Logout
	Change Organization
My Tasks My Reports Help 🗸	
Hospital Quality Reporting: My Tasks	
CMS is making improvements to QualityNet based on user feedback. We are creating a new interface that improves the way you submit, review and track the status of data. Continue using this My Tasks page to ente web-based data, view submission and feedback reports, and other tasks available here.	r View the new Hospital Quality Reporting Access the new and improved Hospital Quality Reporting functions.
Hospital Reporting Inpatient/Outpatient Manage Measures	Manage Notice of Participation

# Next Generation HQR System New My Tasks Page

#### • What changed?

- New and improved navigation from the new My Tasks Page to the HQR System home page.
  - Can access a number of HQR tasks, including the following:
    - Locate Notice of Participation
    - Manage measures
    - Enter web-based data
- What didn't change?
  - Level of access for authorized vendors and users

#### **New HQR System Home Page**



# New HQR System Home Page – eCQM Reporting Changes

#### What changed?

- Users no longer need to access the Secure File Transfer to perform the Quality Reporting Document Architecture (QRDA) Category I file upload process.
- Selecting the File Upload card will assist the data submitter with the steps to upload test and/or production QRDA Category I files.
- Once the data is uploaded for test and/or production QRDA Category I files, click the eCQM button to track the status and validation of EHR patient files.
- Once the uploaded data is validated, the user can select the Program Credit Report button from the HQR System home page.

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### New QRDA Category I File Upload Process – Simple File Submission

# Simple File Submission (SFS) of eCQM Data

#### What Changed?

- QRDA Category I file upload process is streamlined and simplified.
  - **No need** to access the Secure File Transfer and perform the following actions:
    - Access the Data Upload page within the Secure File Transfer.
    - Select the folder where the user is uploading production files (proddata) or test files (testdata) or identifying the CMS program for file submission (ehrqrda).
  - Users will receive one email that provides the file(s) processing status within 24 hours.
- SFS is available now for CY 2019 eCQM submission period and beyond.
- This will eventually replace the Secure File Transfer process.

NOTE: The **Secure File Transfer** process is currently available for file uploads, secure email, and auto route functionality, but it will eventually be replaced. Today's webinar focuses on eCQM reporting. New submission processes for the remaining data types will be developed and released incrementally. Visit <u>QualityNet</u> and the <u>Quality Reporting Center</u> for future educational offerings.

# File Upload From New HQR System Home Page – One Hospital

This assumes the user has already logged into the *QualityNet Secure Portal* and selected **Hospital Quality Reporting** as the *QualityNet* destination. Hospitals and vendors reporting on behalf of **one** hospital will be presented with this screen. Select **File Upload** to navigate to SFS.



# File Upload From New HQR System Home Page – Multiple Hospitals

Vendors and other users who have access and permission to submit on behalf of multiple hospitals must select **Facilities List**.

After selecting **Facilities List**, a new page opens that allows users to specify the facility for which they will be submitting data.



**Benefit:** Users can access the facilities list and change the organization under one login rather than logging back in to the *QualityNet Secure Portal* to review data for a different facility.

### Upload Files to Test or Production

The user determines to submit a batch or batches of test or production QRDA Category I files in the drop-down menu. NOTE: The system automatically defaults to test; if you would like to select **production**, select this from the drop-down menu and click **Change Selection**. Click the **Upload** button to upload a batch or batches of QRDA Category I files from your computer.

eCQM						
eCQM Upload your QRDA files for eCQM here. Select your submission type from the drop-down menu. Drag and drop your files or select the Upload button to select your files from your computer. Seconsision Test Change selection						
<b>Search</b> Search	Q Res	et			Upload	
Batch File Name	Batch ID	File Size	Upload Date 🔻		Status	
DIPP_1_DENO	445825	0.02 MB	10/3/2019	METHODIST MANSFI	Received	

# QRDA Category I File Upload Screen

Select **Upload** or drag and drop files in the area that contains the text "Drag files here to upload." Once the table contains files, the user can then only upload files through the **Upload** button.



#### **Successful File Upload**

Once the files are successfully uploaded, the status field will show "Received" along with other details as pictured below. Other statuses available are "Processing" and "Deleted."

eCQM						
eCQM	eCQM					
Upioad your QKDA files for eCQM here. Select your submission type from the drop-down menu. Drag and drop your files or select the Upioad button to select your files from your computer.						
Submission						
Test	¢					
Change Select	tion					
Search						
Search Q	Reset				Upload	
Batch File Name	Batch ID	File Size	Upload Date 👻	Uploaded By	Status	
🖞 450007_CAC3		0.02 MB	10/1/2019		Received	
[] AMI8a_2019		0.62 MB	10/1/2019		Received	
[] AMI8a_2019		0.62 MB	10/1/2019		Received	
[] 450007_VTE1		0.02 MB	10/1/2019		Received	
C QRDA_2019.zlp		0.02 MB	10/1/2019		Received	
[] 330196_AMI8		0.02 MB	10/1/2019		Received	
[]330194_PC05		0.02 MB	10/1/2019		Received	
🕒 330194_PC01		0.02 MB	10/1/2019		Received	
[] ED3_2019.xml		0.02 MB	10/1/2019		Received	
[] PC01_2019.xml		0.02 MB	10/1/2019		Received	
		« Previous	1 2 3 Next	33		

# QRDA Category I File(s) Processing Status Notification

Hospital eCQM Reporting QRDA files have been processed						
			← Reply ← Reply All → Forward ····			
			Fri 9/6/2019 9:51 AM			
Action Items	rt in a web browser.		+ Get more add-ins			
CAUTTON: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.						
EHR Submission Summary						
The QRDA file(s) you uploaded for Hospital eCQM Report	ing have finished processing. A summary of the rejected files for the Batch ID and CCN(s)	is below.				
To view details of the uploaded files, please sign in to yo	ar QualityNet Secure Portal account to run the individual reports. Specific reasons for file ru	ejection and eCQM submission status are in the reports.				
File Name: 2019 Full ME Test Files.zip Uploaded: 09/06/19 @ 9:44AM						
Total Uploaded: $415$   Total Accepted: $311$   Total Reje	cted: <b>104</b>					
CCN Facility		Rejected / Submitted				
Error* Unable to Verify		100 / 100				
		4 / 315				
* This error can return when a file(s) fails to pass file format validation or when one or more CCN(s) are invalid or not contractually affiliated. Please check your error reports, correct your QRDA files, and resubmit.						
Need Help?						
If you have any questions, please contact the QualityNet	Help Desk:					
Phone: (866) 288-8912 Email: <u>gnetsupport@hcqis.org</u>			-			

**Benefit:** When submitting data through the Next Generation HQR system, the submitter will receive **one** email detailing the QRDA Category I file processing status **within** 24 hours.

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### New User Interfaces for Reviewing eCQM Submission Status and Feedback

### **New eCQM User Interfaces**

- File Upload History & Exporting Comma Separated Values (CSV) File
- Submission Accuracy & CSV File
- Measure Results Outcomes & CSV File
- Program Credit Report Interface & Export

Users no longer need to generate the EHR Hospital Reports; the CSV reports streamline the data validation and feedback process in a number of ways:

- The CSV file results are available for export *in less* than 24 hours.
- The CSV file layout avoids the need to print out or download thousands of pages.
- More timely access to the status and validation of patient files is intended to reduce provider burden and streamline the troubleshooting and resubmission process for rejected patient files.

#### Accessing the Upgraded eCQM User Interface



# **File Upload History**

From the Welcome to Hospital Quality Reporting screen, select the **eCQM** button; the page will refresh.



Upon selection of **eCQM**, the upgraded User Interface (UI) defaults to the Files tab where a user can view QRDA Category I file uploads for test and production submissions. The Upload History defaults to test; the user has the option to view test or production batch QRDA Category I file submissions from the drop-down menu. To view production submissions, select **Production** from the drop-down menu and click the **Change Selection** button. The page will refresh.



### File Upload History User Display

Files Accuracy	Outcomes					
Upload History Submission						
Production	:	<ul> <li>The table below di search for other fi</li> </ul>	splays all file uploads. You les, or sort the results to vie	can view files in either t ew file status and down	test or production. Fr load results.	om here, you o
Change Sel	ection					
Search						
Search Q	Reset					
Batch File Name	Batch ID	File	Upload Date 🔻	Uploaded	Status	
		Size		Ву	Status	Errors
001_421301_Provider	443462	<b>Size</b> 26.1 KB	06/24/2019	Ву	Ready	Lerrors
001_421301_Provider AMI8a_CMS53_NFQ0	443462 422557	26.1 KB 22.9 KB	06/24/2019	By	Ready Ready	Lerrors
001_421301_Provider AMI8a_CMS53_NFQ0 VTE1_CMS108_NQF3	443462 422557 421097	26.1 KB 22.9 KB 18.1 KB	06/24/2019 11/01/2017 02/16/2017	By	Ready Ready Ready Ready	Lerrors Le Dow Le Dow Le Dow
001_421301_Provider AMI8a_CMS53_NFQ0 VTE1_CMS108_NQF3 STK10_CMS102_NQF	443462 422557 421097 421099	26.1 KB 22.9 KB 18.1 KB 19.5 KB	06/24/2019 11/01/2017 02/16/2017 02/16/2017	By	Ready Ready Ready Ready Ready Ready Ready Ready Ready	Low     Low     Low     Low     Low     Low
001_421301_Provider AMI8a_CMS53_NFQ0 VTE1_CMS108_NQF3 STK10_CMS102_NQF AMI8a_CMS53_NFQ0	443462 422557 421097 421099 421096	26.1 KB 22.9 KB 18.1 KB 19.5 KB 22.9 KB	06/24/2019 11/01/2017 02/16/2017 02/16/2017 02/16/2017	By	Ready  Ready  Ready  Ready  Ready  Ready  Ready  Ready  Ready  Ready	Low     Low     Low     Low     Low     Low     Low     Low

#### **Exporting File Upload History**

1	FileName	CCN	BatchID	UploadDate	UploadedE	Status	ErrorDetails		
2	IPP_0_DENOM_0_NUMER_0_DENEX_0_DENEXCEP_0_STK3_PatientLessThan18.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
3	IPP_0_DENOM_0_NUMER_0_DENEX_0_DENEXCEP_0_STK3_StayGreaterThan120Days.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
4	IPP_1_DENOM_0_NUMER_0_DENEX_0_DENEXCEP_0_STK3_IlemorrhagicStroke.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
5	IPP 1 DENOM 0 NUMER 0 DENEX 0 DENEXCEP 0 STK3 IschemicStroke.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
6	IPP_1_DENOM_0_NUMER_0_DENEX_0_DENEXCEP_0_STK3_StayEquals120Days.xml		444635	8/23/2019	11. I. I.	ACCEPTE	D INFO: File Accepted		
7	IPP_1_DENOM_1_NUMER_0_DENEX_0_DENEXCEP_0_STK3_AnticoagulantTherapyAtDischargeWOAuthorDT.xml		444635	8/23/2019	linin lin	REJECTED	ERROR: SHALL conta	in exactly one [11	effectiveTime
8	IPP_1_DENOM_1_NUMER_0_DENEX_0_DENEXCEP_0_STK3_HistoryAtrialFibrillation.xml		444635	8/23/2019	11 II.	ACCEPTE	D INFO: File Accepted		
9	IPP_1_DENOM_1_NUMER_0_DENEX_0_DENEXCEP_0_STK3_WithAtrialAblationProcedure.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	PP 1 DENOM 1 NUMER 0 DENEX 0 DENEXCEP 0 STK3 WithCurrentDiagnosisAtrialAblation.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	IPP_1_DENOM_1_NUMER_1_DENEX_0_DENEXCEP_0_STK3_AnticoagulantTherapyAtDischarge.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	P IPP_1_DENOM_1_NUMER_1_DENEX_0_DENEXCEP_1_STK3_AnticoagulantTherapyMedialReason.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	3 IPP_1_DENOM_1_NUMER_1_DENEX_0_DENEXCEP_1_STK3_AnticoagulantTherapyPatientRefusal.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
14	IPP_1_DENOM_1_NUMER_1_DENEX_1_DENEXCEP_0_STK3_DischargedTollealthCareFacForllospice.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	PP 1 DENOM 1 NUMER 1 DENEX 1 DENEXCEP 0 STK3 DischargedToHomeForHospice.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	FIP_1_DENOM_1_NUMER_1_DENEX_1_DENEXCEP_0_STK3_DischargeToAcuteCareFac.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
1	7 IPP_1_DENOM_1_NUMER_1_DENEX_1_DENEXCEP_0_STK3_LeftAgainstMedAdvice.xml		444635	8/23/2019		ACCEPTE	D INFO: File Accepted		
4	DO 4 DENOLI 4 NUMER 4 DENEV 4 DENEVCER O CEVA RedentErmined and		444605	0/11/1010		ACCENTE	DINEO. Cl. Accord		

#### **eCQM Submission Accuracy Tab**

view files in either to you can search for o view file status and	est or production. From here, other files, or sort the results to download results.	)	0 Accepted Files	
Submission	Quarter	0 Total Files	0	_
Test		• Totarnies	Rejected Files	
Ch	ange Selection			
Soarch				
Search	Q Reset		Export	Result

# eCQM Submission Type and Reporting Quarter Selections

After selecting the **Submission** type and reporting **quarter**, click the **Change Selection** button. The UI will refresh providing a status of all QRDA Category I patient-level files submitted for that quarter. Users are able to perform a further search for a specific patient file. For example, if a user would like to review the rejected files, select the **Rejected Files** button to display the QRDA Category I patient files with a status of "Rejected."

Files Accura	cy Outcomes					
eCQM Submiss	ion s all file uploads. You	can				
view files in either test o you can search for othe view file status and dow	or production. From he r files, or sort the resu mload results.	ere, ilis to		0 Accepted Files		
Submission	Quarter Q1 2019	9 ♦ Tota	al Files	9 Rejected Files		
Chang	e Selection					
Search Search	Q Reset					Export Results
Patient File Name	Batch ID	Batch File Name	Upload Date 👻	Uploaded By	Status	Errors
ED1 2019 upd	443981	ED1 2019 upd	a 07/31/2019	,	Rejected	1*
AMI80_ED_201	443842	AMISa_ED_201	9 07/09/2019		Rejected	1*
ED1_2019_upd	443519	ED1_2019_upd	a 06/2//2019		Rejected	1*

# **Exporting File Accuracy Results**

If a user would like to export the file processing results for further review, click the **Export Results** button to produce a CSV file. The Accuracy Page export supports the user's efforts to review accepted patient files and review the errors for rejected files for revision and resubmission to the *QualityNet Secure Portal* to achieve acceptance status.

Dischard CCN Providerikame UploadedBy Submitteri CMSCertification/kum	b PatientFilsName BatchID EalchFilsName	LploadDat/Status ErrorDetails	Submi
2 G12015 022000 10 51 CDICT 1441 01 14 16 16 16 16 16 16 16 16 16 16 16 16 16	IPP_D_DENOM_D_NUVER_D_DENEX_0_DENEX/CEP_D444635 stk_03_670023.zip	323215 ACCEPTINFO: File Accepted	PROC
3 C_20E_020001_CTLCDCCLLLCLLLL_CLLL_CLLL_CLLL_CLLL	IPP_1_DENOM_0_NUMER_0_DENEX_0_DENEXCEP_0_5_444635_v.k_03_670023.zip	3/29/218 ACCEPTINFO, File Accepted	PROC
4 CT_271F CORRECT CONTRACTOR CONTRACTOR ADDRESSEAR	IPP_1_DENTM_0_NUMER_0_DENEX_1_DENEXCEP_0_5_444635 is k_03_670723 /iju	323215 ACCEPTINED File Accepted	PROC
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11 C*_201E #2000001_ETH_CENCELLINEGILLA_F_FILLERED0000_4015E01CFES9EAB	IPP_1_DENDM_1_NUMER_1_DENEX_2_DENEXCEF_1_S_444635 stc.03_670023.zip	3/29/215 ACCEPT INFO: File Accepted	PROC
12 Rt_271F CT2506 CT1 CFCT1 /// CT1 CFCT1 /// CT1 CFCT2 // CT1 CFCT2 /// CT1 CFCT2 // CT1 CFC	IPP_1_DENTM_1_KLMEB_1_DENEX_1_DENEXCEP_0_S_444655[ix]k_03_E707037ip	- 323215 ACCEPTINED File Accepted	PROD
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The Design of th	THE A STREAM STREAM AND ADDRESS AND ADDRESS AND READERED ADDRESS.	PERIN NETRODAL AND A	11.0.02

#### eCQM Measure Results Outcomes Tab

Selecting the **Outcomes** tab allows the user to view measure results for accepted QRDA Category I patient files. NOTE: The page defaults to the test submission type and the most current CY quarter; the user has the option to view test or production submissions in the drop-down box. If data are not currently available for the selected submission type and quarter, a message will display to indicate no data are currently available (as shown below on the right).

Hes         Accuracy         Ourcorres           Measure Results         Below are your valuation/Nex Yau survey or law         Measure Nex Yau Survey or Nex Yau				Hes Accurry Ourosyes
eprodes of rare are evaluated by marsure tignor downlined resorts. Submission Quarter Production ↓ 01 2019 ↓ Select Measures All ↓	All Measures			Delow reproduction       Delow reproduction       episcos of cale are evaluated by measure logic or cominand reports       Submission       Quarter       Test:       Q12019       Select Measures       All
search Q Feset Patient File Varre Measure(s)	Evaluated Episodes	Uplasd Eate =	Esport Results BstchID	Change Selection Search Search Q Reset Logart Results
IPPOLIENOMONUMER. PC 05	1	07/31/2019	444029	No data is currently available     Det for your sector. In the Correlation process of the second branched and the face will be available for sector.
IPP DENON UNUNER. POUS	1	0//31/2019	4440 <u>7</u> 5 444079	

#### Select Measures Drop-Down Menu

Choosing the **Select Measures** drop-down menu to select a specific eCQM will allow the user to sort and filter the measure outcomes even further. After a selection is made, click the **Change Selection** button. The page will refresh.

Measure Results					
Below are your submitted files. Yo episodes of care are evaluated by download reports.	ou can review how r measure logic or r <b>ter</b>	ED-1	8 0 IPP Not Met IPP Me	<b>O</b> IPP Met	<b>20</b> Meas. Pop.
Production   Q1 :     Select Measures     ED-1	2019 ♦	44 Episodes	<b>16</b> Meas. Pop. Excl.	<b>28</b> Strat. 1	<b>8</b> Strat. 2
Change Selectio	on				
Search Q	Reset				Export Results
Patient File Name	Measure(s)	Evaluated Episodes	Upload Date •	•	Batch ID
IPP_1_MOBS_0_MSRPOP	ED-1*	1	07/12/2019		443876
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#### **Exporting Measure Results**

To export the file processing results for further review, click the **Export Results** button to produce a CSV file.

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#### **Program Credit Report**



#### Program Credit Report Interface – Promoting Interoperability Program Example

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NOTE: Meeting the Hospital IQR Program eCQM requirement also satisfies the CQM electronic requirement for the Promoting Interoperability Program for **EHs and Critical Access** Hospitals *except* the outpatient measure ED-3, National Quality Form (NQF) #0496. In this example, the PI Program requirement has been fulfilled, but the Hospital IQR program requirements remain unfulfilled if an additional measure was not successfully reported.

#### Program Credit Report Export – IQR Example

Program	Credit Report	Page 1 of Exported 10/17/2019 2:04 PN
Reporting Period D Last Updated: 10/3	IAIITY REPORTING (IQR) ue: 3/2/2020 /2019 5:58 PM	Discharge Quarter: Q1 2019
eCQM		
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The measures b program. Suffici credit. To see al	elow are the measures that have be ent data for at least 4 measures out I possible measures, refer to the pro	en submitted for eCQM in the IQR of a possible 15 are required for program gram credit requirements <sup>1</sup> .
Measure <sup>2</sup>	Submission Status <sup>3</sup>	Last Updated
AMI-8a	Submitted	09/09/2019 8:37 PM
CAC-3	Submitted	10/03/2019 5:58 PM
STK-5	Submitted	09/09/2019 8:37 PM
STK-10		09/09/2019 8:17 PM

The Program Credit Report interface has the same functionality whether the user selects the **PI** button or the **IQR** button to review the status of their eCQM submission credit. Be sure to review the Program Credit Report Export in totality to ensure at least four eCQMs were reported based on specified program requirements.

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### Entering Case Threshold Exemptions and Zero Denominator Declarations from the New My Tasks Page

### High Level Overview of eCQM Denominator Declaration Policies

-	Case Threshold Exemption	Zero Denominator Declaration
Program	<ul><li>Hospital IQR Program</li><li>Promoting Interoperability Program</li></ul>	<ul><li>Hospital IQR Program</li><li>Promoting Interoperability Program</li></ul>
Criteria	<ul> <li>A hospital's EHR system is certified to report the eCQM.</li> <li>AND</li> <li>Five or fewer discharges applicable to an eCQM have occurred during the relevant EHR reporting quarter.</li> </ul>	<ul> <li>A hospital's EHR system is certified to report the eCQM.</li> <li>A hospital does not have any patients that meet the denominator criteria of that CQM.</li> </ul>
Other	<ul> <li>The eCQM for which there is a valid case threshold exemption will count as submission of one of the required eCQMs for both the Medicare Promoting Interoperability Program and the Hospital IQR Program.</li> <li>Hospitals do not have to utilize the case threshold exemption; they can submit the applicable QRDA Category I files (five or fewer), if they choose.</li> <li>Case threshold exemptions are entered on the Denominator Declaration screen within the <i>QualityNet Secure Portal.</i></li> </ul>	<ul> <li>The eCQM for which there is a valid zero denominator will count as submission of one of the required eCQMs for both the Medicare Promoting Interoperability Program and the Hospital IQR Program.</li> <li>Zero denominator declarations are entered on the Denominator Declaration screen within the <i>QualityNet Secure Portal.</i></li> </ul>

# Next Generation HQR System My Tasks Page

This assumes the user has already logged into the *QualityNet Secure Portal* and selected **Hospital Quality Reporting** as the *QualityNet* destination. Click the **My Tasks** link to access the My Tasks Page. The page will refresh. NOTE: Users can also access the **My Tasks** tab from the **Welcome to Hospital Quality Reporting!** page.

		Logout
× <u>Close</u>	CMS.gov Hospital Quality Reporting	Change Organization
	My Tasks Ny Reports Help 🗸	
	Hospital Quality Reporting: My Tasks	
Welcome to the My Tasks page.         You are entering the new and improved HQR My Tasks page.	CMS is making improvements to QualityNet based on user feedback. We are creatin improves the way you submit, review and track the status of data. Continue using t web-based data, view submission and feedback reports, and other tasks available h	ng a new interface that his My Tasks page to enter nere. View the new Hospital Quality Reporting Access the new and improved Hospital Quality Reporting
Reporting preview page on the HQR home page.		functions.
	Hospital Reporting Inpatient/Outpatient Manage Measures	Manage Notice of Participation

### Next Generation HQR System My Tasks Screen

My Tasks My Reports Help V			
Hospital Quality Reporting: My Tasks			
CMS is making improvements to QualityNet based on user feedback. We are creating a ne data, view submission and feedback reports, and other tasks available here.	w interface that improves the way you submit, review and track the status of data. Continue using this	: My Tasks page to enter web-based	View the new Hospital Quality Reporting Access the new and improved Hospital Quality Reporting functions.
User Role Management Approve User	Hospital Reporting Inpatient/Outpatient View / Edit Population and Sampling	Manage Measures View/Edit Structural/Web-B	lased Measures/Data Acknowledgement (DACA)
Manage Notice of Participation View/Edit Notice of Participation, Contacts, Campuses	Patient Satisfaction Data Entry Online Survey Entry	Vendor Authorization Authorize Vendors to Subm	n nit Data
Hospital Reporting Inpatient <u>View / Edit Measure Designation</u>	EHR Incentive Program Hospital eCQM Reporting sCOM Intention/Denominator Declaration/QRDA File Deletion	Manage Security In-Person Proofing My Account Manage Multifactor Creder	ntials
Hospital Reporting External Files External Files Online Tool			

#### **Selection Screen**

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CMS.gov QualityNet.org QualityNet Help Desk Help Arressibility. Privacy Policy. Terms of Lise		
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#### Denominator Declaration Screen – Provider ID and Date Range

	<u>Logout</u>
CMS.gov   Hospital Quality Reporting	
My Tasks My Reports Help 🕶	
Hospital eCQM Reporting : Denominator Declaration	Back to My Tasks
Denominator Declaration for eCQMs	
*Select Provider ID (CCII) T *Select Date Range T	
eCQM     Domain     Zero Denominator     Case Threshold Exemption       No Data Found	
* Indicates eCQM is not applicable for the Hospital IQR Program ** Select if there was no denominator patient population for the certified measure for the selected date range. The Case Threshold field will be disabled if Zero Denominator is selected. *** Enter 0-5 for quarter selection. Leave blank if eCQM is to be submitted. eCQM data must all be within the same single discharge quarter.	
v	
CMS.gov   QualityNet	and a service line
CMS.gov QualityNet.org QualityNet Help Desk Help	
Accessibility Privacy Policy Terms of Use	Cincana 22

### Denominator Declaration Data Entry Screen

	Logout
CMS.gov Hospital Quality Reporting	
My Tasks My Reports Help 🗸	
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CMS.gov   QualityNet. CMS.gov QualityNet.org QualityNet.Help Desk Help Accessibility Privacy Policy Terms of Use	S.

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### **Additional Tips and Information**

# Extraordinary Circumstances Exception (ECE) Policy

#### Visit QualityNet.org

#### https://www.qualitynet.org/inpatient/measures/ecqm/participation#tab3

Requirements	Extraordinary Circumstances Exceptions (EC	E) Policy				
Pre-Submission Validation	The Centers for Medicare & Medicaid Services (CMS) offers a process fo	The Centers for Medicare & Medicaid Services (CMS) offers a process for hospitals to request and for CMS to grant exceptions with respect to the reporting of required quality data—including eCOM data when there are extraordinary				
Extraordinary Circumstances	circumstances beyond the control of the hospital.	circumstances beyond the control of the hospital.				
	eCQM Related ECEs					
	Hospitals may use the Extraordinary Circumstances Exceptions (ECE) fo Inpatient Quality Reporting (IQR) Program's eCQM reporting requireme hardships preventing hospitals from electronically reporting. Such circu infrastructure challenges (e.g., a hospital is in an area without sufficient (e.g., a hospital has health information technology [IT] vendor issues ou vendor product losing certification) that impact the hospital's ability to r reference this ECE Policy Clarification Questions and Answers.	orm to request an e nt for the applicab umstances could in t Internet access) o utside of the hospit report eCQM data.	exception fror ole program ye iclude, but are or unforeseen tal's control, ir For further ir	n the Hospital ear, based on e not limited to, circumstances icluding a iformation,		
	File Name	File Type	File Size			
	ECE Policy Clarification Questions and Answers	PDF	56 KB	Download		
	Non-eCQM Related ECEs					
	Hospitals may request an exception from various quality reporting requ beyond the control of the facility. Such circumstances may include, but severe hurricane or flood) or systemic problems with CMS data collectio facilities to submit data. Hospitals may request consideration for an exc data for one or more quarters. For non-eCQM related ECEs, an ECE requ calendar days of the extraordinary circumstance.	uirements due to e are not limited to, on systems that dii ception of the requ uest form must be	extraordinary natural disast rectly affected uirement to su submitted <b>w</b>	circumstances cers (such as a l the ability of ibmit quality i <b>thin 90</b>		
	ECE Request Form Submission Instructions					
	In the event of such circumstances, hospitals must submit an Extraordii Form with <b>all</b> required questions completed. For eCQM-related ECEs, an <b>1 following the end of the eCQM reporting period calendar year (C</b> Y 2018 reporting period (through December 31, 2018), hospitals would have	nary Circumstance n ECE request forn <b>Y)</b> *. As an example ave until April 1, 20	es Exceptions n must be sub e, for data coll )19, to submit	ECE) Request mitted by <b>Apr</b> i ection for the C an ECE reques		
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	Future and in any Cines were transmission of (FCF). Do not on the	DDF				

#### **Promoting Interoperability Program Information**

Visit CMS.gov

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html

CM	S.do	/			type sear	ch term here	Search
centers for	Medicare & Me	edicaid Services					
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Home > Regula	ations and Guidance >	Promoting Interoperability (PI) P	rograms > Prom	oting Interoperabili	ity (PI)		
Promoting I (PI) Program	nteroperability 15	Promoting Inter	operability	/ (PI)			
2019 Program R Medicare	equirements	Latest News					
2019 Program R Medicaid	equirements	<ul> <li>On August 2, 2019 System for Acute Care information on the upo</li> </ul>	CMS published Hospitals and coming changes	the Fiscal Year Long-term Care for the 2020 pro	(FY) 2020 Medican Hospital Prospectiv gram year, visit the	e Hospital Inpatient Prospecti e Payment System Final Rule Federal Register and view th	<i>ve Payment</i> e. For more iis fact sheet.
2018 Program R Medicare	equirements	FY2020 IPPS/LTCH PPS Correction Notice (Published June 18, provide and pr					
2018 Program R Medicaid	equirements	ayment adjustment is open from May 1, 2019 - December 2, 2019. Applications can now be electronically submitted here. For more information on the scoring, payment adjustment, and hardship process for the Medicare					cally e Medicare
Educational Res	ources	and Medicaid Promoti	ng Interoperabil	ity Programs, clic	:k <u>here</u> .		
Scoring, Payme	nt Adjustment, and	Dates to Remember					
Hardship Inform	ation			January 1 - D	ecember 31, 2019		
Registration & A	ttestation	2019 Promoting In	teroperability P	rograms Reportir	ng Year.		
Audits and Appe	eals Overview			Decem	ber 2, 2019		
Data and Progra	m Reports	CAH hardship exc	eption application	on deadline			
Medicare and Me	edicaid Promoting Program Basics			Janua	rv 1, 2020		
Clinical Quality	Measures Basics	Data submission f	or 2019 reportin	a begins	.,.,		
CQM Library			o. zo to topoluli	9.5900			
Certified EHD To	chnology	Promoting Interoperabil	ity Programs N	lilestones			
ligible Hospital		In 2011, CMS established	I the Medicare a	nd Medicaid EHI	R Incentive Program	ns (now known as the Promo	ting
Medicaid State I	nformation	demonstrate meaningful u	ise of CEHRT.	aniciaris, eligible	nospitals, and CAP	is to adopt, implement, upgra	ide (AIO), and
Medicare Advan	tage	- Historically, the Promoting	g Interoperability	Programs consi	isted of <u>three stage</u>	<u>s</u> :	
CMS Promoting	Interoperability	<ul> <li>Stage 1 set the four</li> </ul>	ndation for the	- Promoting Intero	perability Programs	by establishing requirements	s for the

#### CMS Listserves Announcing CMS' Next Generation HQR System

Visit *QualityNet* eCQM Notifications <u>https://www.qualitynet.org/inpatient/measures/ecqm/notifications</u>

- **9/4/19** Coming Soon in September: CMS Hospital Quality Reporting System Will Open for Calendar Year 2019 Electronic Clinical Quality Measure (eCQM) Data
- 9/25/19 CMS Hospital Quality Reporting System Now Accepting CY 2019 eCQM Data
- **10/11/19** The Next Generation of the QualityNet Secure Portal
- **10/11/19** The Next Generation of the QualityNet Secure Portal New File Submission Tool Available

#### Resources

Торіс	Who to Contact?	How to Contact?
<ul> <li>QualityNet Secure Portal (reports, PSVA tool, uploading data, and troubleshooting file errors)</li> <li>Promoting Interoperability Program and Policy (previously known as the EHR Incentive Program) (objectives, attestation and policy)</li> </ul>	<i>QualityNet</i> Help Desk	(866) 288-2912 <u>qnetsupport@hcqis.org</u>
Hospital IQR Program and Policy	Hospital Inpatient Support Team	(844) 472-4477 https://cmsqualitysupport.servi ce-now.com/qnet_ga
<ul> <li>eCQM Specifications (code sets, measure logic and measure intent)</li> <li>QRDA-related Questions (CMS Implementation Guide, Sample Files and Schematrons)</li> </ul>	ONC Jira Issue Trackers	eCQM Issue Tracker https://oncprojectracking.healt hit.gov/support/projects/CQM/ summary QRDA Issue Tracker https://oncprojectracking.healt hit.gov/support/projects/QRDA /summary
eCQM Data Validation	Validation Support Team	Validation@hcqis.org or https://cms-ip.custhelp.com/

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

#### Appendix - Information for Generating EHR Hospital Reports in the Legacy HQR System

### **Selecting Secure File Transfer**

On landing page after *QualityNet Secure Portal* Log In, click on arrows to see drop-down menu.

#### Select Secure File Transfer. Select Let's Go.

CMS.gov QualityNet	CMS.gov   QualityNet
Choose Your QualityNet Destination Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.	Choose Your QualityNet Destination Please select your QualityNet destination to reach the correct login screen for your QualityNet portal.
Select Your QualityNet Destination	Select Your QualityNet Destination
A federal government website managed by the Centers for Medicare & Medicaid Services 7500 Security Boulevard, Baltimore, MD 21244	Inpatient Psychiatric Facility Quality Reporting Program Outpatient Hospital Quality Reporting Program Quality Improvement Organizations QIES Business Intelligence Center HQR Next Generation

### **QualityNet Login**

Accept the Terms and Conditions.

#### The log in page appears.

Centers for Medicare & Medicaid Services  Log In to QualityNet *Required Field Please enter your CMS User ID and password, followed by your symantec VIP Security Code, then click Submit.  *User ID Progot your pass Trouble with you Trouble with you	Image: Series of the
* Password Code? * Security Code CANCEL SUDART	By using this system, you understand and consent to the following: The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.
QualityNet Nome         CMS.gov         QualityNet         Alactad government website maraged by the Center 7500 Security Redeward, Balance, NO 21244	I accept the above Terms and Conditions.

### QualityNet Secure Portal Home Page

#### After the page loads, select My Reports.

Alerts (0)   🖂 Notifications (0)   Sec	ure File Transfer User Profile 🗸 🕞 Log Out it NATIONAL ACCESS
CMS .gov QualityNet	Search Quality/Net.org
Home > Quality Programs • My Reports • Help • Home > Welcome	
Quality:Net Secure Portal Established by the Centers for Medicare and Medicaid Services (CMS), Quality/Net provides healthcare quality improvement news, resources, data reporting tools and applications for use by healthcare providers and others. Quality/Net is the only CMS-approved site for secure communications and healthcare quality improvement Organizations (QIOs), Hospitals, Physician offices, Nursing homes, End Stage Renal Disease (ESR).         To Request Access to a specific report and/or application select Access Instructions         If you need further assistance or have questions concerning your accessibility settings contact the QualityNet Help Desk	QualityNet News         No items to display         Announcements from QualityNet Team         No items to display
Quality Programs         To access your program use the menu above or links below.         Heapdata Quality Reporting: Udd, OOR, ASCOR, IFFOR, PCHOR         End stape feetaal Diesase Cuality Reporting System         Quality Improvement Organizations         Quality Improvement and Review System         Quality Improvement and Review System         Data Element Lubrary	QualityNet Events The QualityNet Event Center provides a schedule of upcoming (live) training sessions, as well as trainings hosted by QIOs for healthcare providers in their respective states. Also listed are details including date, time, duration of the event, and participation details. Including date, time, duration of the event, QualityNet Event Center
tone	A federal government website managed by the Centers for Medicare & Medicaid Services
QualityNet Helpful Links QualityNet Help CMS Sites	1300 Security Dodervaru, Salumote, MD 21244
About QualityNet     Contract QualityNet Help Desk     QualityNet org       QualityNet Accessibility Statement     Help     CMS gov       QualityNet Privacy Policy     Access Instructions       QualityNet Terms of Use	

#### **Start Reports Menu**

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### Differences Between Report Categories

Feedback Category	Submission Category
Primarily used by hospitals	Primarily used by vendors, but can be accessed by hospitals
Data should be the same in the feedback or the submission categories	Hospitals authorize vendors to access these reports
	<ul> <li>Able to pull up numerous hospitals at once and analyze data</li> <li>Additional data fields not available for the feedback category (upload start/end date, batch ID)</li> </ul>

#### **EHR Hospital Reports Document**

Visit Qualitynet.org Download the EHR hospital reports document https://www.gualitynet.org/inpatient/measures/ecgm/resources

#### EHR Hospital Reports Available in *QualityNet Secure Portal* Calendar Year (CY) 2019/Fiscal Year (FY) 2021 eCQM Reporting



Frequently Asked Questions	Report Name	Report Purpose	Report File Type
Which report displays how the Quality Reporting Document Architecture (QRDA) Category I files were processed at the file level for electronic health record (EHR) reporting?	EHR Hospital Reporting – Submission Detail Report (R529)	File-level validation shows the conformance or error statements within rejected files.	Generate for test and production QRDA Category I files through the feedback and submission report categories.
Which report provides a summary of the total individual files (submitted within a batch file) that were accepted, deleted, or rejected?	EHR Hospital Reporting – Submission Summary Report (R528)	This is a summary report; therefore, the counts display every accepted, rejected, and deleted file submitted for the selected quarter. This count includes files that have been submitted more than once. <b>NOTE:</b> This report only evaluates if the measure template is in the file and should not be utilized to determine reporting success.	Generate for test and production QRDA Category I files through the feedback and submission report categories.
Which report can provide a summary level of measure performance calculations?	EHR Hospital Reporting – eCQM Performance Summary Report (R547)	This report provides performance calculations (such as denominator and numerator populations), continuous variable observations, etc.	Generate for production QRDA Category I files through the feedback and submission report categories.
Which report shows if our hospital's production file submissions are meeting the CMS definition of successful electronic clinical quality measure (eCQM) reporting for the Hospital Inpatient Quality Reporting (IQR) Program and Promoting Interoperability (PI) Program for eligible hospitals and critical access hospitals (CAHs)?	EHR Hospital Reporting – eCQM Submission Status Report (R530)	The PI Program for Hospitals and Successful IQR- EHR Submission fields in this report indicate successful submission of eCQM data when a Y, for Yes, is displayed for each field. <b>NOTE:</b> The definition of successful submission is a combination of QRDA Category I files, zero denominator declarations, and/or case threshold exemptions reported via the <i>QualityNet Secure Portal</i> by the reporting deadline.	Generate for production QRDA Category I files through the feedback and submission report categories. <b>NOTE:</b> This is a snapshot in time. If the reporting changes in any way, regenerate the report for the most current status of the PI Program for eligible hospitals and CAHs and IQR-EHR submission categories.
Which report is available to review measure calculations at the patient level, measure level, and for each episode of care?	EHR Hospital Reporting – eCQM Submission and Performance Feedback Report (R546)	The aforementioned measure calculations are available on accepted files and can be tracked by discharge quarter.	Generate for test and production QRDA Category I files (only available through the submission report category).

#### **Report Parameters**

#### Select the parameters that define the selected report. Select **RUN REPORT.**

* Indicates required fields.				
EHR Hospital Reporting - eCQM Performance Summary Report - IQR				
* State:				
* Submitter:				
* Discharge Quarter: Please select				
Provider:				
Measure Set:				
* Report Format: PDF T				
	CANCEL	RESET	UN REPORT	

# **Report Confirmation Screen**

Reports should be available for download within 24 hours of the request. If the reports are not available after 24 hours, contact the *QualityNet* Help Desk at <u>qnetsupport@hcqis.org</u> or (866) 288-8912.

🕂 Alerts (0)   🖂 Notifications (49)		
CMS .gov QualityNet		
Home - Quality Pro	grams - My Reports -	Help +
Home>My Reports>Run Reports		
Start Run Report(s)	Search Report(s)	Favorites
Select Program, Category and	Report V Report Parameters	Confirmation
Report Submitted		
		Thank you. Your report request has been submitted for processing. Processing time may vary due to the number of current requested reports. To run the same report with different parameters, click RUN SAME REPORT. To run a new report, click RUN NEW REPORT. To search and view submitted reports, click SEARCH REPORTS. To make this report a Favorite, click SEARCH REPORTS. To manage your Favorites, click the Favorites tab.
		CANCEL RUN SAME REPORT RUN NEW REPORT SEARCH REPORTS

Submitting CY 2019 eCQM Data Using CMS' Next Generation of Hospital Quality Reporting System

**Question and Answer Session** 

# **Continuing Education (CE) Approval**

This program has been approved for <u>CE credit</u> for the following boards:

- National credit
  - Board of Registered Nursing (Provider #16578)

#### • Florida-only credit

- Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling
- o Board of Registered Nursing
- o Board of Nursing Home Administrators
- o Board of Dietetics and Nutrition Practice Council
- o Board of Pharmacy

NOTE: To verify CE approval for any other state, license, or certification, please check with your licensing or certification board.

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#### Thank You

#### Disclaimer

This presentation was current at the time of publication and/or upload onto the *Quality Reporting Center* and *QualityNet* websites. Medicare policy changes frequently. Any links to Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to this presentation change following the date of posting, this presentation will not necessarily reflect those changes; given that it will remain as an archived copy, it will not be updated.

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