



PCHQR Program: A Closer Look at Public Reporting

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April 27, 2023

Webinar Questions

Please submit any questions that are pertinent to the webinar topic via the Questions tab. As time permits, we will answer these questions at the end of the webinar. Pertinent questions not answered will be addressed in a questions-and-answers document, to be published at a later date.

Note: We do not use the raised-hand feature in the Chat tool during webinars.

If you have an additional question after this event, submit your question through the [QualityNet Inpatient Question and Answer \(Q&A\) Tool](#). Include the webinar name, slide number, and speaker name.

If you have a question unrelated to the current webinar topic, we recommend that you first search for it in the [QualityNet Q&A Tool](#). If you do not find an answer, then submit your question to us via the same tool.

We will respond to questions as soon as possible.

Acronyms

CMS	Centers for Medicare & Medicaid Services	PCH	PPS-Exempt Cancer Hospital
CSV	Comma-separated Value	PCHQR	PPS-Exempt Cancer Hospital Quality Reporting Program
HAI	healthcare-associated infection	PDC	Provider Data Catalog
HARP	HCQIS Access Roles and Profile	PPS	Prospective Payment System
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	Q	quarter
HCP	healthcare personnel	Q&A	question and answer
HCQIS	Health Care Quality Information Systems	VIQR	Value, Incentives, and Quality Reporting
HQR	Hospital Quality Reporting		

Purpose

This presentation will provide PCHQR Program participants with an overview of public reporting, highlighting the Provider Data Catalog (PDC) public reporting site.

Objectives

Participants will be able to:

- Understand the purpose of public reporting.
- Access preview data via the Hospital Quality Reporting (HQR) Preview User Interface.
- Locate and navigate the PDC site to access PCH data.

Overview

- Statutory Requirements
 - Section 1866(k)(4) of the Social Security Act
- Location of publicly reported data
 - Care Compare:
<https://www.medicare.gov/care-compare>
 - Provider Data Catalog (PDC):
<https://data.cms.gov/provider-data/>

PCHQR Program: A Closer Look at Public Reporting

Recap: Accessing the HQR Preview User Interface

Public Reporting Preview Period

What is the preview period?

Prior to the release of data, hospitals are given the opportunity to review data during a 30-day preview period. Preview data are accessed via the HQR Public Reporting User Interface at <https://hqr.cms.gov/hqrng/login>.

What do I need to access my preview data?

1. Establish Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) credentials.
2. Access the HQR page for QualityNet at <https://hqr.cms.gov/hqrng/login>.
3. Log into the HQR home page.
4. Preview data via the Public Reporting User Interface.

Getting Started

Important: Users must have a HARP account.

Log in: <https://hqr.cms.gov/hqrng/login>

CMS.gov | Hospital Quality Reporting

Log in

Enter your HARP user ID and password

User ID

Password

[Having trouble logging in?](#)

By logging in, you agree to the [Terms & Conditions](#).

Log in **Sign up**

Two-Factor Authentication

Two-factor authentication

Choose an authentication method

SMS to +1 XXX-XXX-3416

SMS to +1 XXX-XXX-3416

Call to +1 XXX-XXX-3416

Email

Next

Cancel

Two-factor authentication

Choose an authentication method

SMS to +1 XXX-XXX-3416

Don't have access to a device? [Use another method.](#)

Next

Cancel

Two-Factor Authentication (continued)

Two-factor authentication

Code sent via SMS to +1 XXX-XXX-3416

Enter code

 Resend code

 Change method

Next

Cancel

Menu Selections



i My Tasks page is still available for PRS.

Thank you for your patience as we make changes to HQR. PRS is still on the My Tasks page.

My Tasks

i Are you expecting to receive facility-specific or claims-detail reports in Managed File Transfer (MFT)? Users who historically received these reports through their AutoRoute Inbox in Secure File Transfer may need to request permissions in the Hospital Quality Reporting system to continue to receive these reports for their facilities. Refer to the [Important: Request Access to Managed File Transfer \(MFT\) & Auto-Route Now to Ensure You Receive Your Reports](#) notification to learn more about requesting permissions to access your reports!

The New HQR is Coming

We are hard at work behind the scenes to modernize Hospital Quality Reporting. Over the next year you will see many exciting new features to help you execute your responsibilities faster, and with more confidence.

New! Check out the navigation on the left:

- ← All features and functions are now available in the navigation
- ← Tasks are clearly divided - move from one to another with ease



Program Reporting

The image shows a navigation menu with the following items:

- Dashboard
- Data Submissions
- Data Results
- Program Reporting** (highlighted with a red box)
- Claims-based measures
- Reporting Requirements
- Performance Reports
- Program Credit
- Public Reporting (pointed to by a red arrow)
- Validation
- Administration


The background of the menu is a dark grey panel with text: "Page is still available for PRS. your patience as we make changes", "Requesting to receive facility-specific or clai box in Secure File Transfer may need to the Important: Request Access to rmissions to access your reports!", "HQR is Coming", and "Behind the scenes to modernize Hospi to help you execute your responsibilit

Measure Data

Measure Data

Star Rating

Measure Data

Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon () or an asterisk (*).


COVID-19 Quarter Suppression

For the calculation of some measures, data from Q1 2020 and Q2 2020 are excluded from the displayed date range due to the COVID-19 pandemic.


Export Data

Search


Release

April 2023 

Level

Select 

Performance

Select 



Clear Filters

Data Preview by Measure Group

+ Survey of Patients' Experience

- Timely and Effective Care

Healthcare Personnel Vaccination


	Facility's Adherence Rate	State Adherence Rate	National Adherence Rate
 PCH-28	94%	73%	80%
 PCH-38	96.4%	89.7%	87.8%

Export Data

Measure Data

Star Rating

Measure Data

Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon () or an asterisk (*).

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Export Data

Search

Release

April 2023



Level

Select



Performance

Select



Clear Filters

Export Data (continued)

Timely and Effective Care

Healthcare Personnel Vaccination

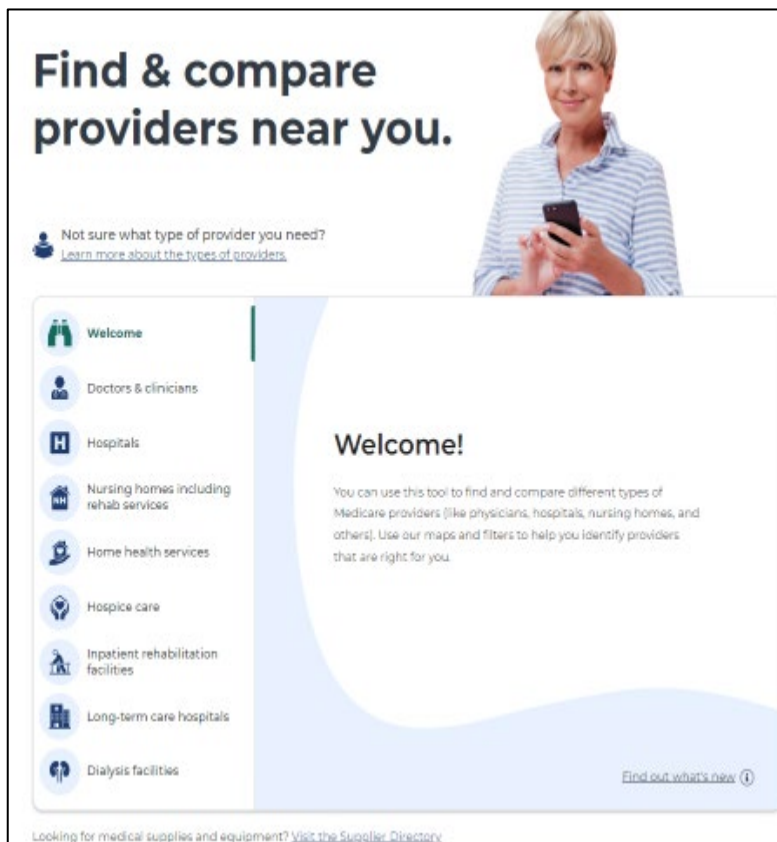
	Facility's Adherence Rate	State Adherence Rate	National Adherence Rate
PCH-28 Q4 (2021) - Q1 (2022) Influenza Vaccination Coverage among Healthcare Personnel	94%	73%	80%
PCH-38 Q2 (2022) - Q2 (2022) COVID-19 Vaccination Coverage Among Healthcare Personnel	96.4%	89.7%	87.8%

PCHQR Program: A Closer Look at Public Reporting

Care Compare and Provider Data Catalog

Care Compare Home Page

Website: <https://www.medicare.gov/care-compare/>



Find & compare providers near you.

Not sure what type of provider you need?
[Learn more about the types of providers.](#)

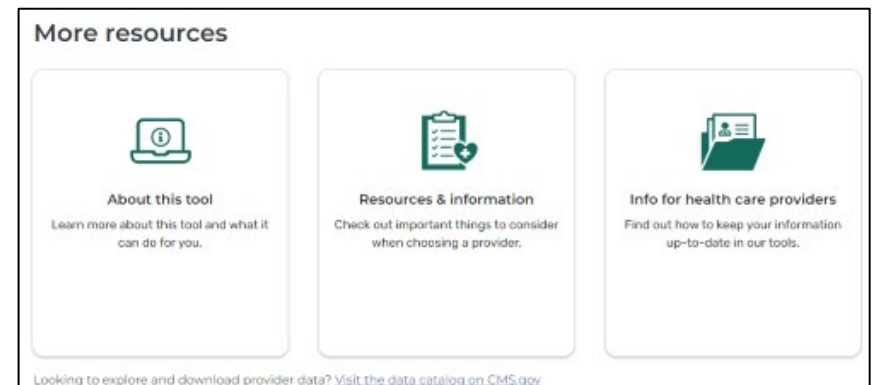
- Welcome
- Doctors & clinicians
- Hospitals
- Nursing homes including rehab services
- Home health services
- Hospice care
- Inpatient rehabilitation facilities
- Long-term care hospitals
- Dialysis facilities

Welcome!

You can use this tool to find and compare different types of Medicare providers (like physicians, hospitals, nursing homes, and others). Use our maps and filters to help you identify providers that are right for you.

[Find out what's new](#)

Looking for medical supplies and equipment? [Visit the Supplier Directory](#)



More resources

- About this tool**
Learn more about this tool and what it can do for you.
- Resources & Information**
Check out important things to consider when choosing a provider.
- Info for health care providers**
Find out how to keep your information up-to-date in our tools.

[Looking to explore and download provider data? Visit the data catalog on CMS.gov](#)

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Provider Data Catalog (PDC): Accessing PCH Data

PDC Home Page

The screenshot shows the CMS.gov website's PDC Home Page. At the top left is the CMS.gov logo and the text "The Centers for Medicare & Medicaid Services". On the right, there are links for "About Us", "Newsroom", "Data & Research", and a search icon. Below the header is a navigation bar with "Home", "Datasets", "Topics", and "About". The "Datasets" link is highlighted with a red box. The main content area features a blue background with the text "Explore & download Medicare provider data" and a search input field with a "SEARCH" button. Below this is a link: "Looking to compare healthcare providers and services? Find a health care provider on Medicare.gov >". The section "Explore, download, & investigate provider data on:" contains six icons: "Dialysis facilities", "Doctors and clinicians", "Home health services", "Hospice care", "Hospitals" (highlighted with a red box), and "Inpatient rehabilitation facilities".

PCH Datasets

The screenshot shows a website interface with a navigation bar at the top containing 'Home', 'Datasets' (underlined), 'Topics', and 'About'. Below the navigation bar is a search section with the heading 'Search'. A search input field contains the text 'PCH' and is highlighted with a red border. To the right of the input field is a clear button with an 'x' icon. Below the search bar, the text '7 datasets found for "PCH"' is displayed, along with a 'Clear all filters' link. A yellow tag labeled 'Hospitals' is visible. The main result is titled 'Patient Survey (PCH - HCAHPS) PPS-Exempt Cancer Hospital - National'. The description states: 'The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.' At the bottom of the result, it says 'Last updated: Jan 6, 2023 • Released: Jan 25, 2023 • [Download CSV](#)'.

Dataset Explorer

[← Back to results](#)

Patient Survey (PCH - HCAHPS) PPS-Exempt Cancer Hospital - National

The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.

Last updated: Jan 6, 2023 • Released: Jan 25, 2023

Dataset explorer

Viewing 1 - 20 of 72 rows [Filter dataset](#) [Manage columns](#) [Display settings](#) [Fullscreen](#)

Measure ID	HCAHPS Qu...	HCAHPS Ans...	HCAHPS Ans...	Start Date	End Date
H_COMP_1_A_P	Patients who rep...	Nurses "always"...	79	04/01/2021	03/31/2022
H_COMP_1_SN_P	Patients who rep...	Nurses "sometim...	5	04/01/2021	03/31/2022
H_COMP_1_U_P	Patients who rep...	Nurses "usually" ...	16	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "always"...	86	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "sometim...	3	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "usually" ...	11	04/01/2021	03/31/2022

Hospitals

[View topic details >](#)
[View archived data >](#)

Downloads

DATASET
[Download full dataset](#)
CSV • 1 KB

DATA DICTIONARIES
[HOSPITAL_Data_Diction...](#)
PDF • 1 MB

Tags

HCAHPS Patient Survey

Patient Experience of Care

Survey National

Cancer

PPS-Exempt Cancer Hospital Quality Reporting

Dataset – Comma-separated Value (CSV) Format

Measure ID	HCAHPS Question	HCAHPS Answer Description	HCAHPS Answer	Start Date	End Date
2	H_COMP_1_A_P	Patients who reported that their nurses "Always" communicated well	Nurses "always" communicated well	79	04/01/2021 03/31/2022
3	H_COMP_1_SN_P	Patients who reported that their nurses "Sometimes" or "Never" communicated well	Nurses "sometimes" or "never" communicated well	5	04/01/2021 03/31/2022
4	H_COMP_1_U_P	Patients who reported that their nurses "Usually" communicated well	Nurses "usually" communicated well	16	04/01/2021 03/31/2022
5	H_NURSE_RESPECT_A_P	Patients who reported that their nurses "Always" treated them with courtesy and respect	Nurses "always" treated them with courtesy and respect	86	04/01/2021 03/31/2022
6	H_NURSE_RESPECT_SN_P	Patients who reported that their nurses "Sometimes" or "Never" treated them with courtesy and respect	Nurses "sometimes" or "never" treated them with courtesy and respect	3	04/01/2021 03/31/2022
7	H_NURSE_RESPECT_U_P	Patients who reported that their nurses "Usually" treated them with courtesy and respect	Nurses "usually" treated them with courtesy and respect	11	04/01/2021 03/31/2022
8	H_NURSE_LISTEN_A_P	Patients who reported that their nurses "Always" listened carefully to them	Nurses "always" listened carefully	77	04/01/2021 03/31/2022
9	H_NURSE_LISTEN_SN_P	Patients who reported that their nurses "Sometimes" or "Never" listened carefully to them	Nurses "sometimes" or "never" listened carefully	5	04/01/2021 03/31/2022
10	H_NURSE_LISTEN_U_P	Patients who reported that their nurses "Usually" listened carefully to them	Nurses "usually" listened carefully	18	04/01/2021 03/31/2022
11	H_NURSE_EXPLAIN_A_P	Patients who reported that their nurses "Always" explained things in a way they could understand	Nurses "always" explained things so they could understand	75	04/01/2021 03/31/2022
12	H_NURSE_EXPLAIN_SN_P	Patients who reported that their nurses "Sometimes" or "Never" explained things in a way they could understand	Nurses "sometimes" or "never" explained things so they could understand	6	04/01/2021 03/31/2022
13	H_NURSE_EXPLAIN_U_P	Patients who reported that their nurses "Usually" explained things in a way they could understand	Nurses "usually" explained things so they could understand	19	04/01/2021 03/31/2022

Data Dictionary



System Requirements Specification

**Hospital Downloadable Database
Data Dictionary**

Centers for Medicare & Medicaid Services


<https://www.medicare.gov/care-compare/>

Topics

Home Datasets Topics ▾ About • What's new? ▾


Topics

This site's datasets are drawn from the Medicare Care Compare website and directories, described below. Click on the links below to access the websites and tools directly.


**Hospitals**

Helps you find and download data about the quality of care at over 4,000 Medicare-certified hospitals across the country.

[Read more >](#)

**View archived data**

2016 - 2023

**Download all datasets**

ZIP • 14 MB

Accessing Archived Data Files

The screenshot displays a web interface for the 'Hospitals data archive'. On the left is a sidebar with a 'Back to Topics' link and a list of annual file categories from 2016 to 2023. The main content area features the 'Hospitals' logo and title, a 'View topic' link, and two sections for '2023 Annual files' and '2022 Annual files'. Each section includes a 'Download all' link and a list of individual ZIP files with their respective dates and sizes.

Year	File Name	Date	Format	Size
2023	hospitals_01_2023.zip	01 / 25 / 2023	ZIP	14 MB
2022	hospitals_10_2022.zip	10 / 26 / 2022	ZIP	14 MB
	hospitals_07_2022.zip	07 / 27 / 2022	ZIP	13 MB
	hospitals_04_2022.zip	04 / 27 / 2022	ZIP	14 MB
	hospitals_01_2022.zip	01 / 26 / 2022	ZIP	14 MB

About

Home Datasets Topics **About** What's new?

About

About this site

This site gives you direct access to the Centers for Medicare & Medicaid Services' (CMS) official data that are used on the Medicare Care Compare website and directories. Our goal is to make our data readily available in open, accessible, and machine-readable formats.

You can:

- View the data in your browser.
- Download the data in a variety of formats.
- Access the data through an Application Programming Interface, or API. An API lets developers connect other applications to the data in real time using the same data we use to power the Medicare.gov website.

i Attention:

Works of the U.S. Government are in the public domain and you don't need permission to reuse them, but an attribution to the agency as the source is appreciated. Your materials, however, shouldn't give the false impression that the government's endorsing your commercial products or services. See [42 U.S.C 1320b-10](#).

About (continued)

Frequently asked questions

[Expand all](#)

- > How do I download a dataset?
- > Can I download a filtered version of a dataset?
- > How do I access the Data Dictionary for a topic or dataset?
- > What are some of the key actions I can take on the data preview screen?
- > How do I obtain the archived datasets for a topic?
- > How do I contact a data provider if I have any questions about data within a dataset?
- > I used a different API in the past, what happened to those?
- > Do I need an API key to access data on the Provider Data Catalog through the API?
- > What commands are supported using SQL queries in the API?
- > Where do I go if provider information is wrong?

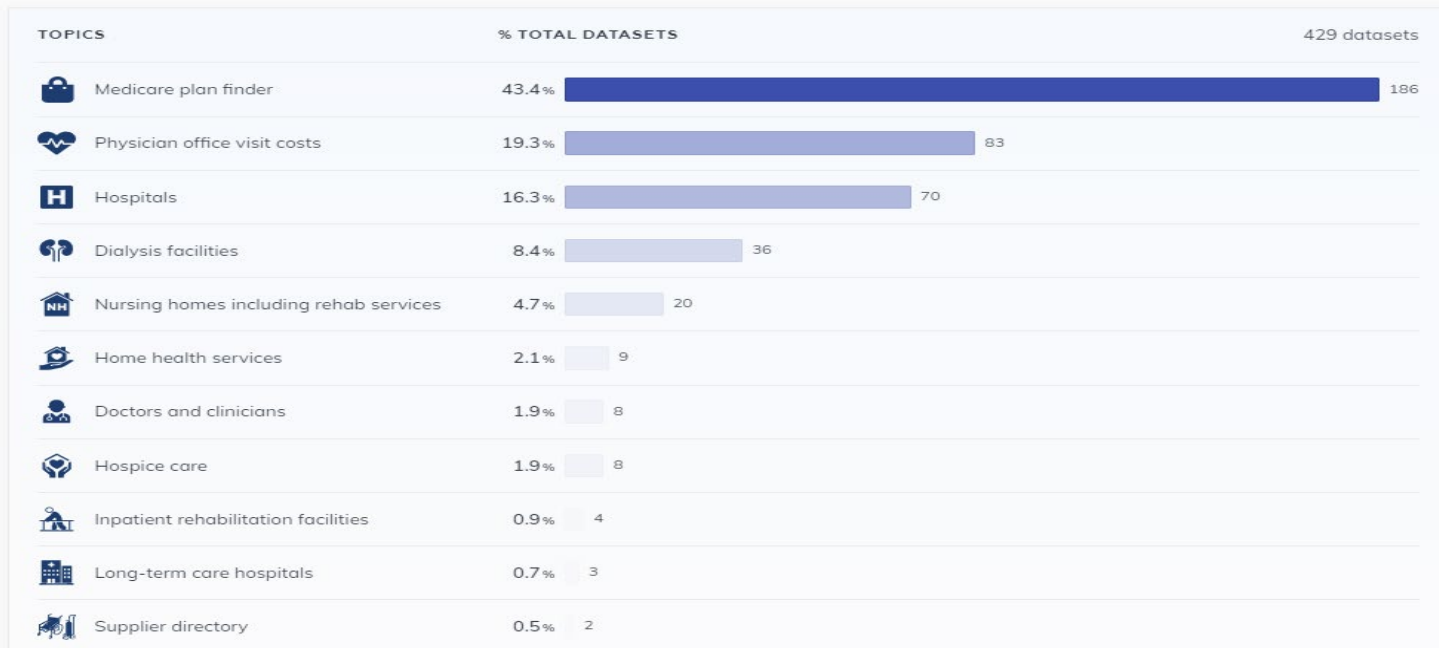
About (continued)

About the data

The datasets on this site are drawn from Medicare's Care Compare website and directories, which are briefly described on the Topics page. Click on the button below to access the [Topics](#) page and learn more.

Percentage distribution of topics

The following bar chart shows a percentage for each Topic, relative to the total number of datasets on the Provider Data Catalog.



Submit feedback

Have comments on how the Provider Data Catalog functions? [Submit feedback.](#)

Use the email address listed for each dataset to ask questions about data in that specific dataset.

Available Resources

- Listserve Communications
 - Register via the Subscribe to Email Updates link on the [QualityNet](#) home page
- QualityNet [Public Reporting Page](#)
 - Quick Reference Guide
 - Detailed Help Guide
- Quality Reporting Center [Resources and Tool Page](#)

Public Reporting Activities

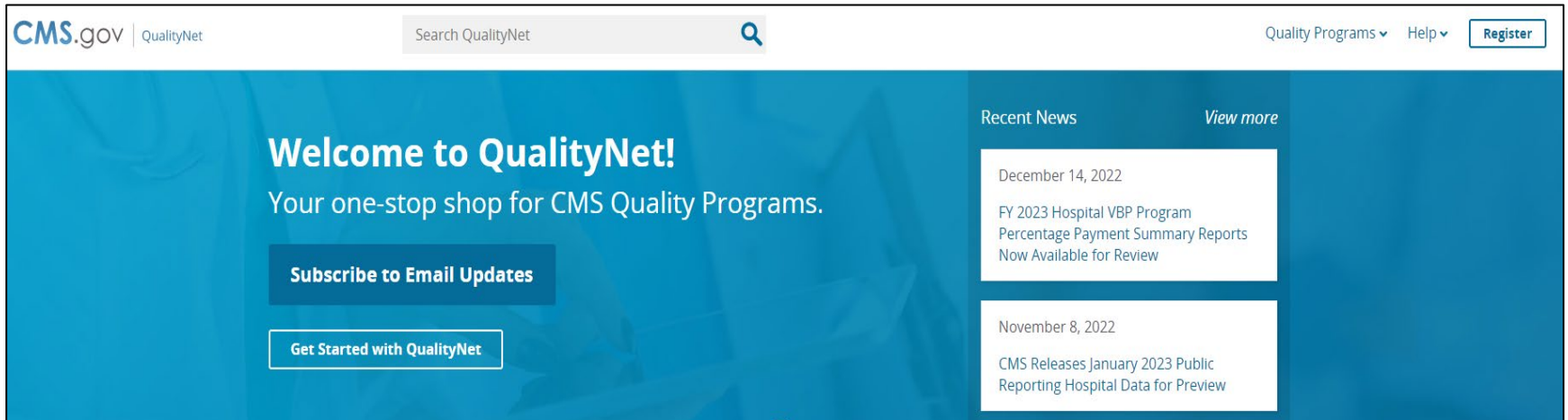
- April 2023 Release (April 26, 2023)
 - Q3 2021–Q2 2022 Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey Data
 - Q3 2021–Q2 2022 Healthcare Association Infection (HAI) measure data
 - Q2 2022 COVID-19 Vaccination Coverage Among Healthcare Personnel (HCP) measure data
- July 2023 Preview Period and Release (Dates To Be Announced)
 - Q4 2021–Q3 2022 HCAHPS Survey Data
 - Q4 2021–Q3 2022 HAI measure data
 - Q3 2022 COVID-19 HCP measure data
 - Q3 2021–Q2 2022 Fiscal Year 2024 Admissions and Emergency Department Visits for Patients Receiving Outpatient Chemotherapy

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QualityNet Email Updates and Q&A Tool

Getting Started: Receiving Program Notifications

[QualityNet Home Page](#)



The screenshot shows the QualityNet Home Page on CMS.gov. The page has a blue header with the CMS.gov logo and QualityNet text on the left, a search bar in the center, and links for Quality Programs, Help, and Register on the right. The main content area is blue and features a large 'Welcome to QualityNet!' message with the tagline 'Your one-stop shop for CMS Quality Programs.' Below this are two buttons: 'Subscribe to Email Updates' and 'Get Started with QualityNet'. To the right, there is a 'Recent News' section with a 'View more' link. The news items include: 'December 14, 2022: FY 2023 Hospital VBP Program Percentage Payment Summary Reports Now Available for Review' and 'November 8, 2022: CMS Releases January 2023 Public Reporting Hospital Data for Preview'.

CMS.gov | QualityNet

Search QualityNet

Quality Programs ▾ Help ▾ Register

Welcome to QualityNet!

Your one-stop shop for CMS Quality Programs.

[Subscribe to Email Updates](#)

[Get Started with QualityNet](#)

Recent News [View more](#)

December 14, 2022
FY 2023 Hospital VBP Program
Percentage Payment Summary Reports
Now Available for Review

November 8, 2022
CMS Releases January 2023 Public
Reporting Hospital Data for Preview

Sign Up for Email Updates

Sign Up for Email Updates

Enter your name and email address, and then select the lists you would like to join (at least one must be selected). You will receive an email requesting your confirmation for each subscription submission, and private lists will require approval from the list administrator prior to confirmation.

To ensure you receive messages from your lists, **please whitelist the domain: mailer.qualitynet.org**. This domain is part of every list's mailer address (example@mailer.qualitynet.org). If you have trouble receiving messages and the domain is whitelisted, please check your spam or junk folder. If the problem persists, contact your IT Support.

All fields marked with an asterisk (*) are required.

User Information

Name *

Email *

Mailing Lists

Public Lists

Private Lists

Enter the required fields and select one or more mailing lists to become automatically subscribed.

▼ Quality Reporting

IQR Imp Discuss: Hospital Inpatient Quality Reporting (IQR) and Improvement Discussion
Forum for participants in Hospital Inpatient Quality Reporting Program to discuss topics of interest/concern, and share ideas, tools, and best practices.

PCHQR Notify: PPS-Exempt Cancer Hospitals Quality Reporting (PCHQR) Program Notifications
News, information, announcements, and educational offerings/events regarding the PPS-Exempt Cancer Hospitals Quality Reporting Program.

HQR Vendor Notify: Hospital Quality Reporting Vendor Notifications
Information and updates regarding any changes impacting HQR vendors.

Submit



Accessing the QualityNet Q&A Tool

The screenshot shows the CMS.gov QualityNet website interface. At the top left is the CMS.gov logo and 'QualityNet'. A search bar contains 'Search QualityNet'. On the right, there are links for 'Quality Programs', 'Help', 'Log into Secure Portal', and 'Register'. A dropdown menu is open, showing three main categories: 'Getting Started', 'Known Issues & Maintenance', and 'Question & Answer Tools'. The 'Help' link in the top navigation and the 'PPS-Exempt Cancer Hospitals' link in the dropdown menu are highlighted with red boxes.

Getting Started
Registration
Sign In Instructions
Security Statement & Policy
Password Rules

Training & Guides
QualityNet Training
QualityNet Secure Portal
Secure File Transfer
QualityNet Events Center

Known Issues & Maintenance
Known Issues
System Maintenance

QualityNet Support
QualityNet Support

Question & Answer Tools
Hospitals - Inpatient
Hospitals - Outpatient
PPS-Exempt Cancer Hospitals
Ambulatory Surgical Centers
ESRD Facilities
Inpatient Psychiatric Facilities

Close

Ask a Question

The screenshot shows the CMS.gov Quality Question and Answer Tool interface. At the top left, the CMS.gov logo and QualityNet are displayed. Navigation links include 'Quality Q&A Tool', 'Ask a Question', 'Browse Program Articles' (with a dropdown arrow), and 'How to Use this Tool' on the right. The main header area is blue with the title 'Quality Question and Answer Tool' and the subtitle 'Your one-stop shop for CMS Quality Answers'. Below this is a search bar with the placeholder text 'Search for the answer to your question' and a search icon. Two main action buttons are visible: 'Browse' (with a document icon and the text 'View existing articles') and 'Ask a Question' (with a question mark icon and the text 'Submit a Question to CMS'). The 'Ask a Question' button is highlighted with a red border. At the bottom, a footer note reads: 'For the best experience, please use one of the following browsers: Chrome, Firefox, Safari, Microsoft Edge. Mobile devices are not currently supported.'

Submit a Question

QualityNet Question and Answer Site

Submit a Question to Our Support Team. * Indicates required field

WARNING: Individually identifiable health information in this system is subject to the Health Information Portability and Accountability Act of 1996 and the Privacy Act of 1974. Submission of questions to the QIO and Hospital Q&A System that contains Protected Health Information (PHI) is a violation of these Acts. **Questions containing PHI will be deleted from the system and not processed.** For detailed information regarding transmitting or receiving healthcare information or data read the [QualityNet System Security Policy, PDF](#)

Tell us about yourself

First Name *

Last Name *

Email Address *

Confirm Email Address *

Phone Number


What is your question?

Program *

Topic *

Subject *

Question (4000 Characters Max) *

I'm not a robot 

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Closing Remarks

Disclaimer

This presentation was current at the time of publication and/or upload onto the Quality Reporting Center and QualityNet websites. Medicare policy changes frequently. Any links to Medicare online source documents are for reference use only. In the case that Medicare policy, requirements, or guidance related to this presentation change following the date of posting, this presentation will not necessarily reflect those changes; given that it will remain as an archived copy, it will not be updated.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. Any references or links to statutes, regulations, and/or other policy materials included in the presentation are provided as summary information. No material contained therein is intended to take the place of either written laws or regulations. In the event of any conflict between the information provided by the presentation and any information included in any Medicare rules and/or regulations, the rules and regulations shall govern. The specific statutes, regulations, and other interpretive materials should be reviewed independently for a full and accurate statement of their contents.