PCHQR Program: A Closer Look at Public Reporting

Lisa Vinson, BS, BSN, RN

Prospective Payment System (PPS)-Exempt Cancer Hospital Quality Reporting (PCHQR) Program, Lead
Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor

April 27, 2023

Webinar Questions

Please submit any questions that are pertinent to the webinar topic via the Questions tab. As time permits, we will answer these questions at the end of the webinar. Pertinent questions not answered will be addressed in a questions-and-answers document, to be published at a later date.

Note: We do not use the raised-hand feature in the Chat tool during webinars.

If you have an additional question after this event, submit your question through the QualityNet Inpatient Question and Answer (Q&A) Tool. Include the webinar name, slide number, and speaker name.

If you have a question unrelated to the current webinar topic, we recommend that you first search for it in the QualityNet Q&A Tool. If you do not find an answer, then submit your question to us via the same tool.

We will respond to questions as soon as possible.

Acronyms

CMS	Centers for Medicare & Medicaid Services	**PCH**	PPS-Exempt Cancer Hospital
CSV	Comma-separated Value	**PCHQR**	PPS-Exempt Cancer Hospital Quality Reporting Program
HAI	healthcare-associated infection	**PDC**	Provider Data Catalog
HARP	HCQIS Access Roles and Profile	**PPS**	Prospective Payment System
HCAHPS	Hospital Consumer Assessment of Healthcare Providers and Systems	**Q**	quarter
HCP	healthcare personnel	**Q&A**	question and answer
HCQIS	Health Care Quality Information Systems	**VIQR**	Value, Incentives, and Quality Reporting
HQR	Hospital Quality Reporting		

Purpose

This presentation will provide PCHQR Program participants with an overview of public reporting, highlighting the Provider Data Catalog (PDC) public reporting site.

Objectives

Participants will be able to:

- Understand the purpose of public reporting.
- Access preview data via the Hospital Quality Reporting (HQR) Preview User Interface.
- Locate and navigate the PDC site to access PCH data.

Overview

- Statutory Requirements
  - Section 1866(k)(4) of the Social Security Act
- Location of publicly reported data
  - Care Compare: https://www.medicare.gov/care-compare
  - Provider Data Catalog (PDC): https://data.cms.gov/provider-data/

Recap: Accessing the HQR Preview User Interface

Public Reporting Preview Period

What is the preview period?

Prior to the release of data, hospitals are given the opportunity to review data during a 30-day preview period. Preview data are accessed via the HQR Public Reporting User Interface at https://hqr.cms.gov/hqrng/login.

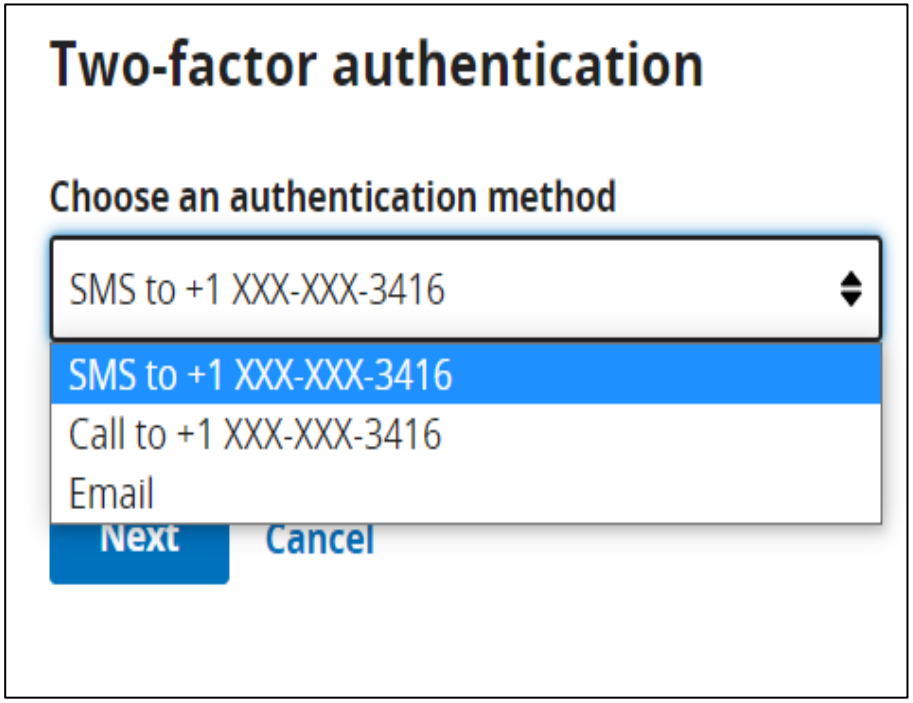
What do I need to access my preview data?

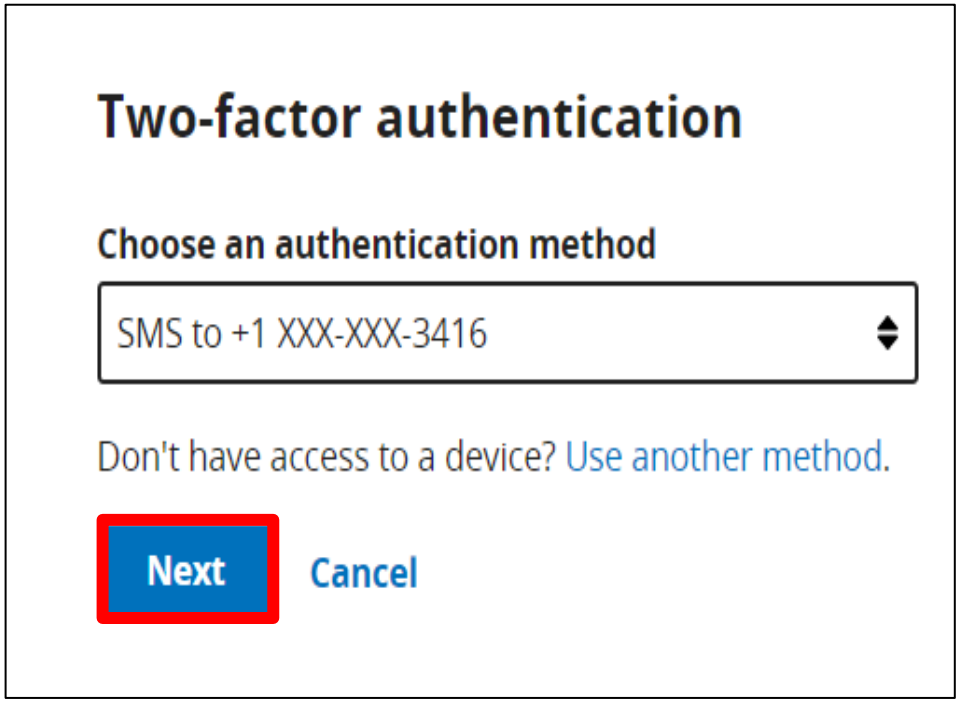
1. Establish Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) credentials.
2. Access the HQR page for QualityNet at https://hqr.cms.gov/hqrng/login.
3. Log into the HQR home page.
4. Preview data via the Public Reporting User Interface.

Getting Started

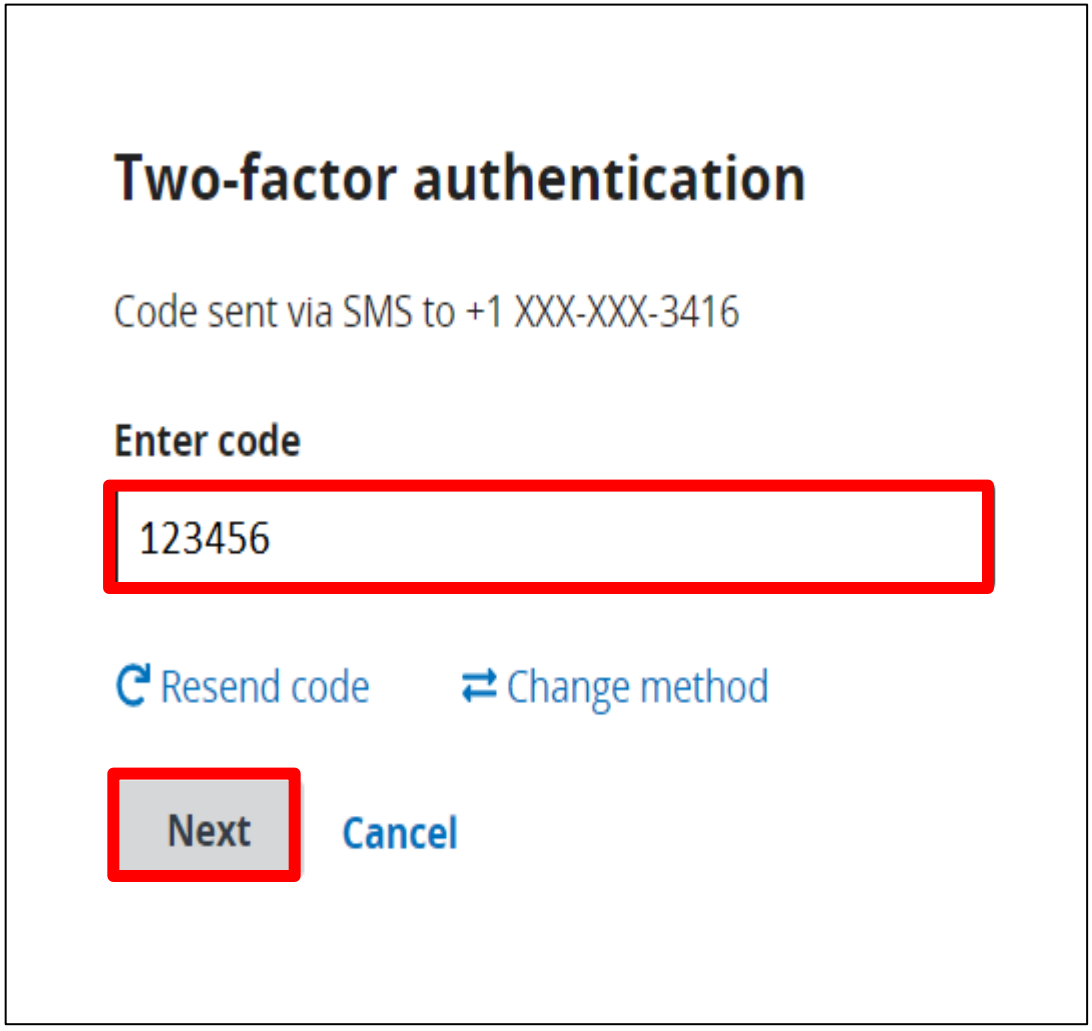
Important: Users must have a HARP account.
Log in: https://hqr.cms.gov/hqrng/login

Two-Factor Authentication

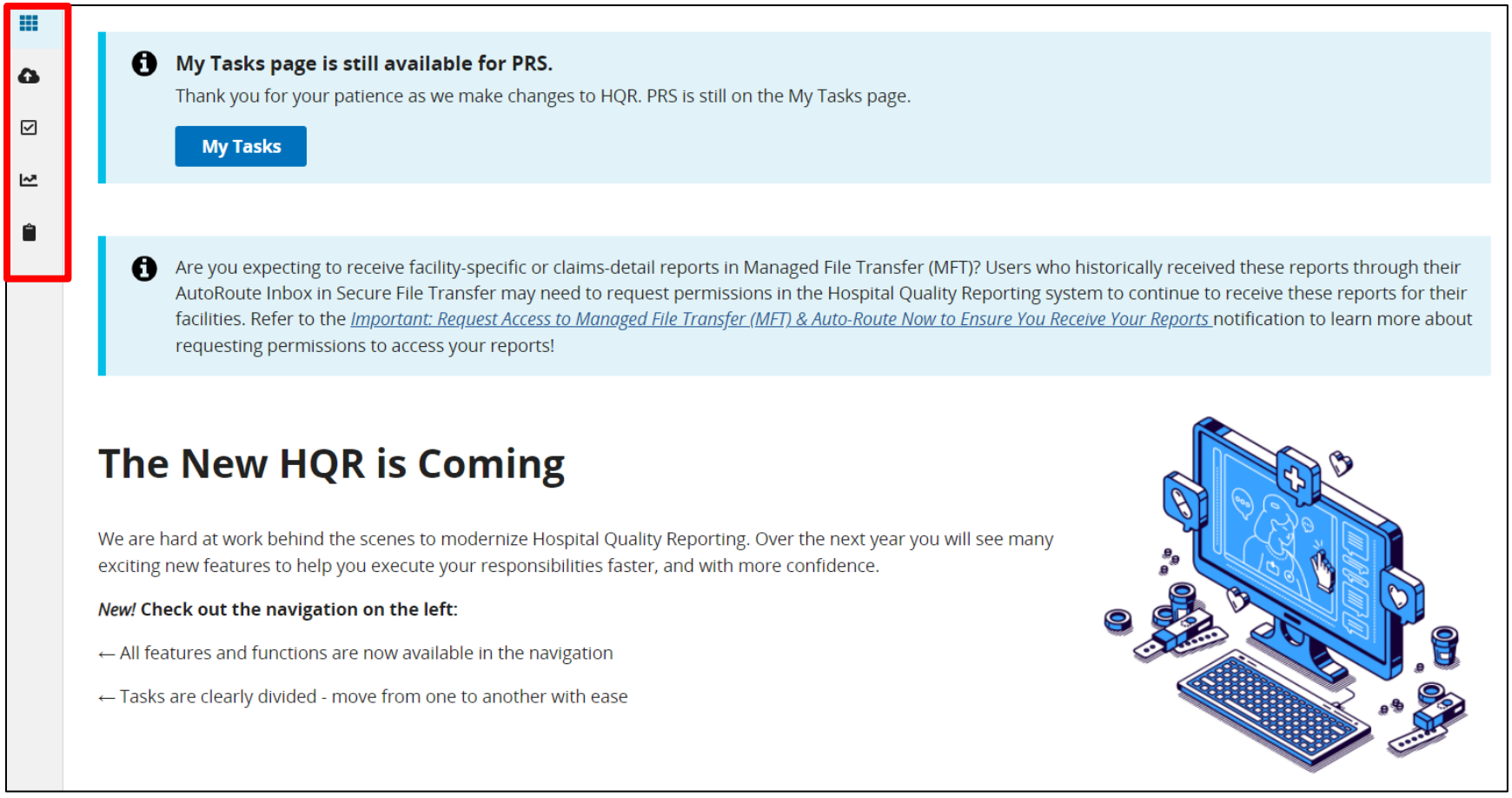




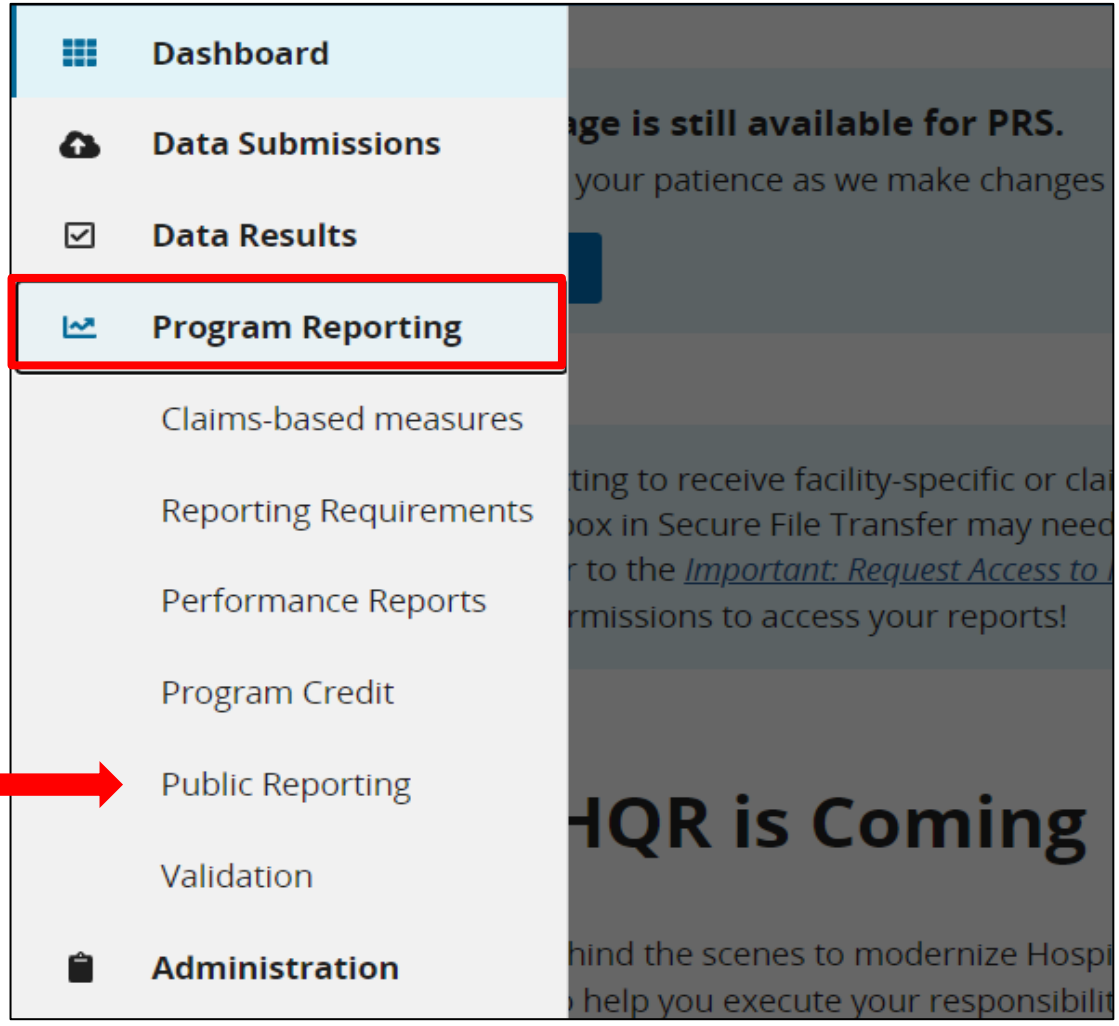
Two-Factor Authentication (continued)



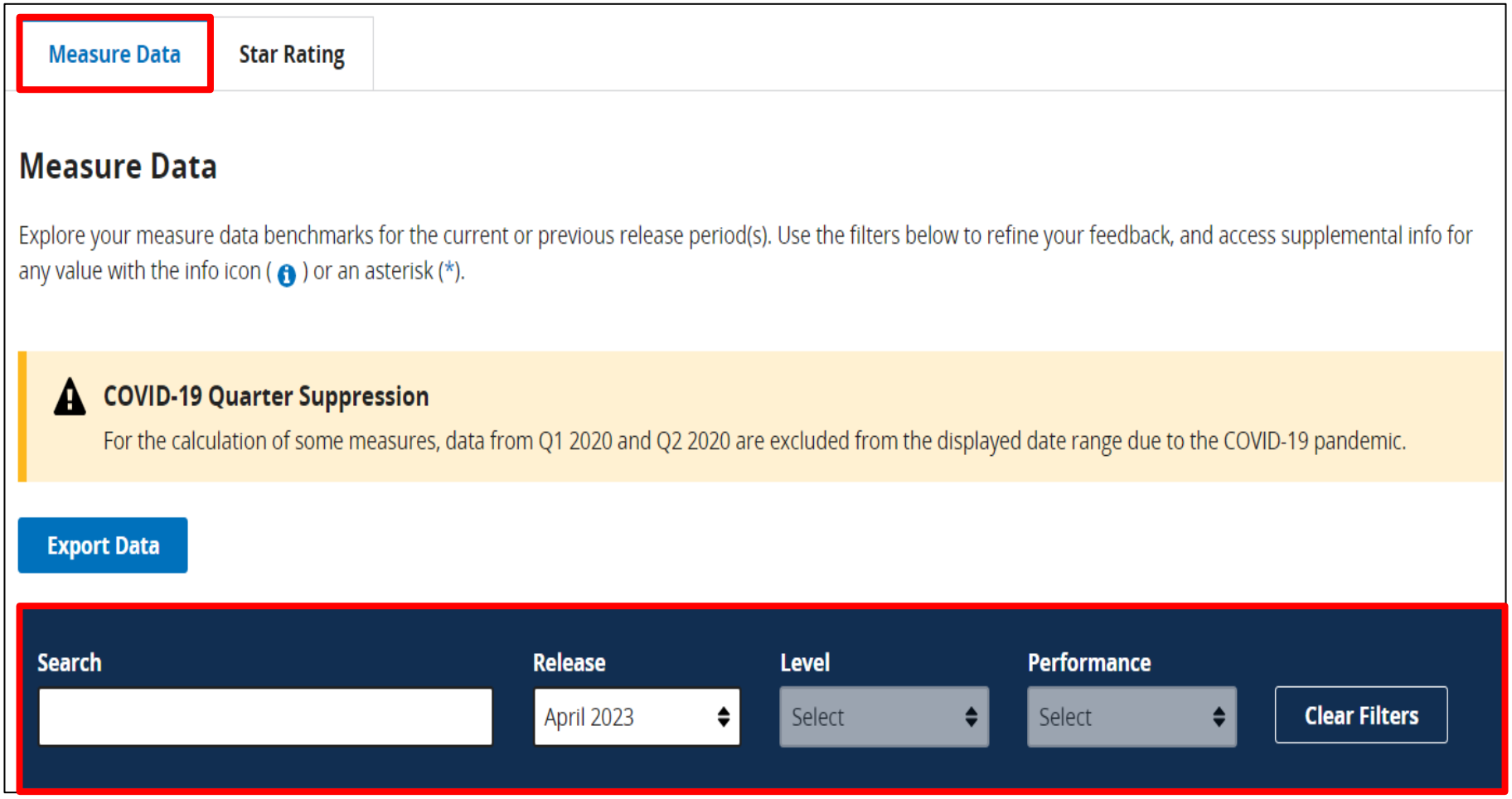
Menu Selections



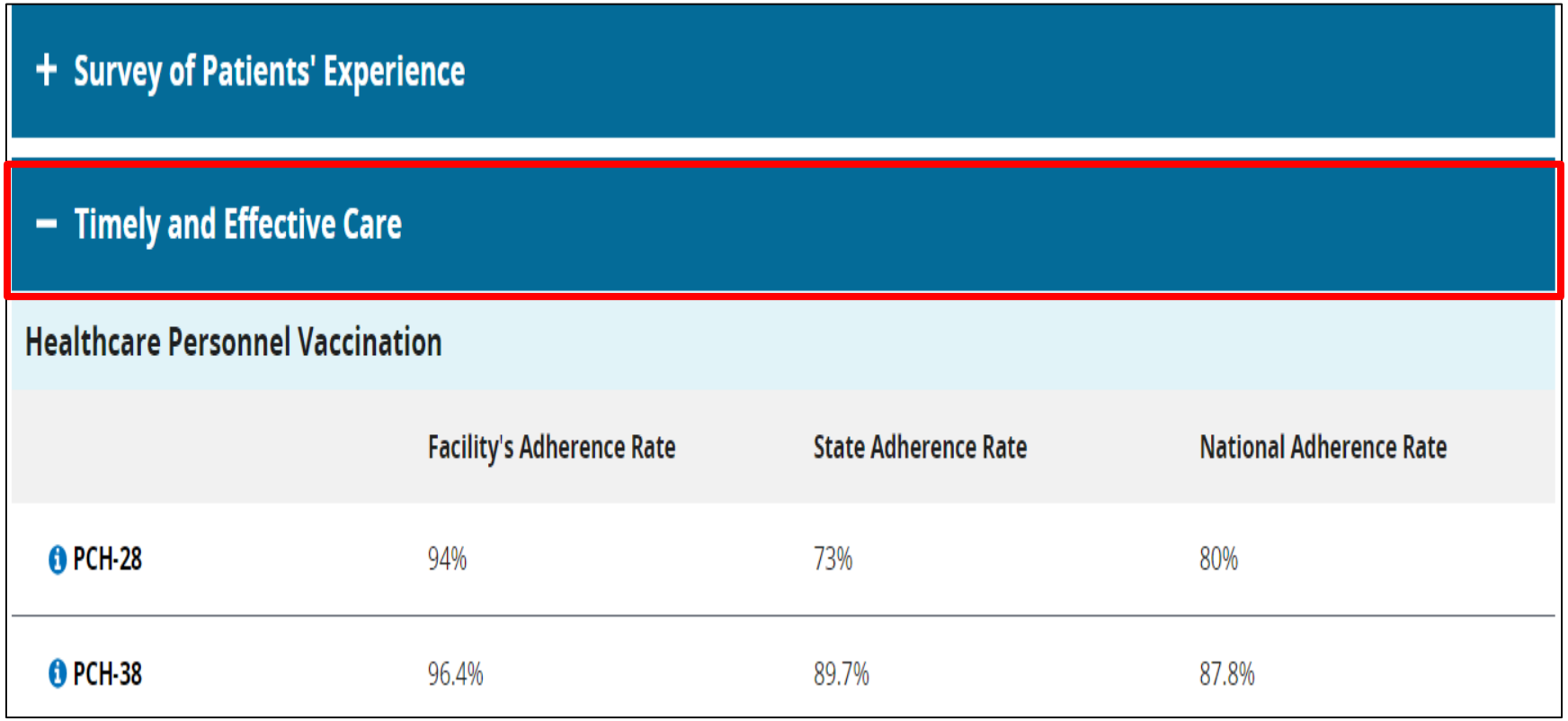
Program Reporting



Measure Data



Data Preview by Measure Group



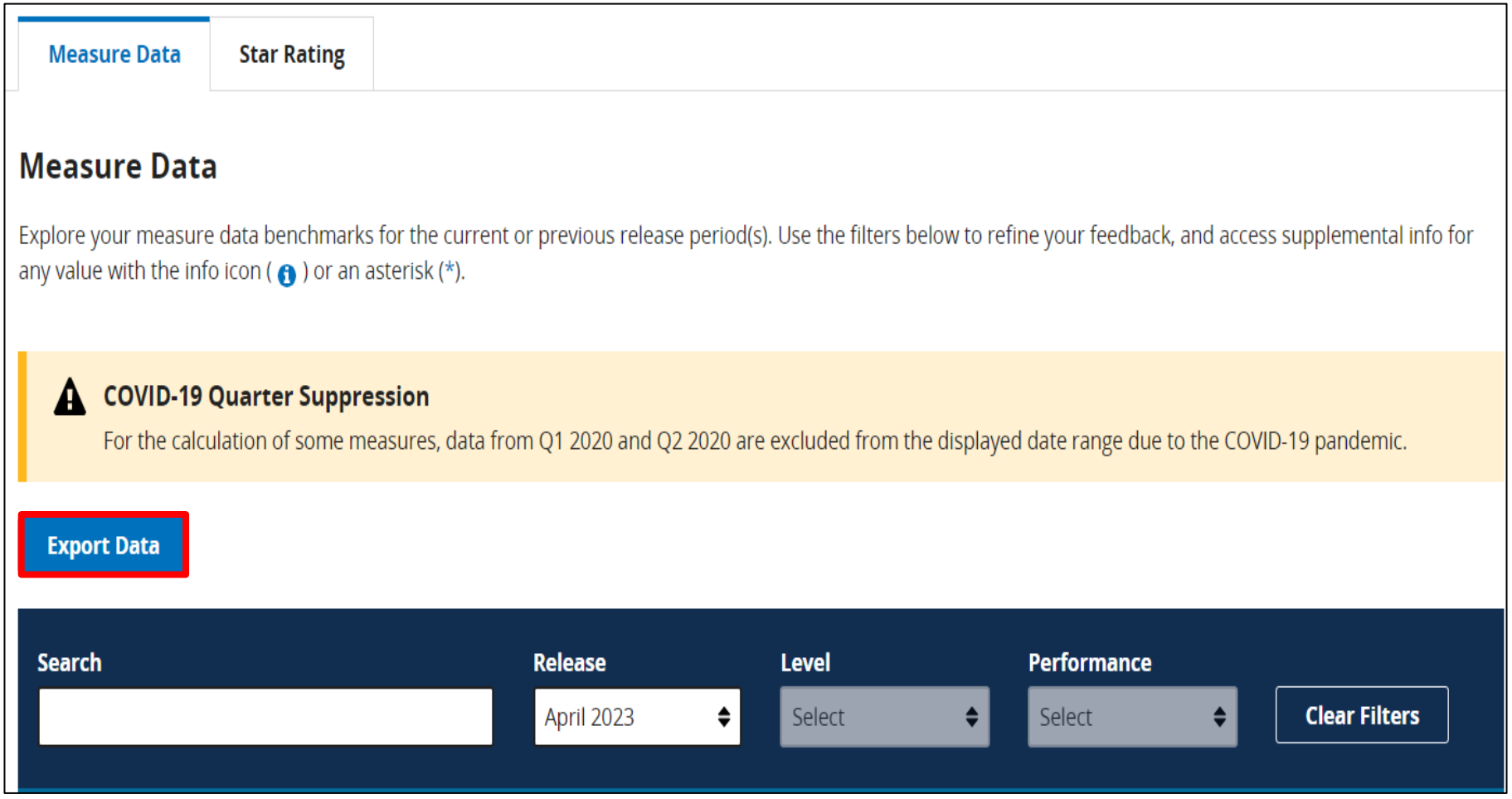
+ Survey of Patients' Experience

− Timely and Effective Care

Healthcare Personnel Vaccination

	Facility's Adherence Rate	State Adherence Rate	National Adherence Rate
PCH-28	94%	73%	80%
PCH-38	96.4%	89.7%	87.8%

Export Data


Measure Data
Star Rating
Measure Data
Explore your measure data benchmarks for the current or previous release period(s). Use the filters below to refine your feedback, and access supplemental info for any value with the info icon ( ) or an asterisk (*).
COVID-19 Quarter Suppression
For the calculation of some measures, data from Q1 2020 and Q2 2020 are excluded from the displayed date range due to the COVID-19 pandemic.
Export Data
Search
Release
April 2023
Level
Select
Performance
Select
Clear Filters

Export Data (continued)

Timely and Effective Care

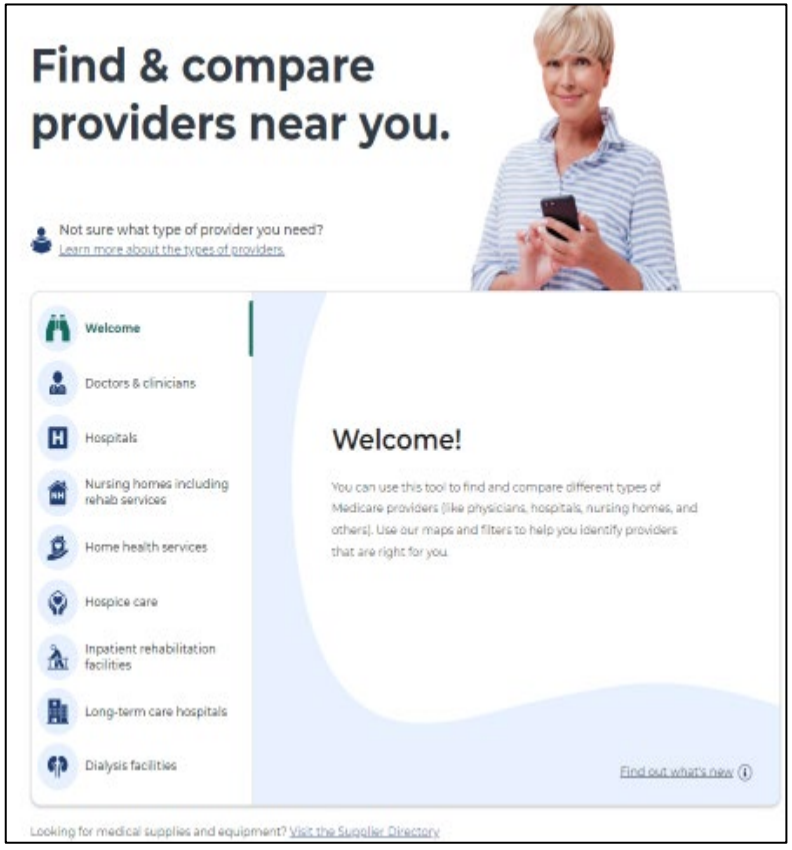
Healthcare Personnel Vaccination

	Facility's Adherence Rate	State Adherence Rate	National Adherence Rate
PCH-28 Q4 (2021) - Q1 (2022) Influenza Vaccination Coverage among Healthcare Personnel	94%	73%	80%
PCH-38 Q2 (2022) - Q2 (2022) COVID-19 Vaccination Coverage Among Healthcare Personnel	96.4%	89.7%	87.8%

Care Compare and Provider Data Catalog

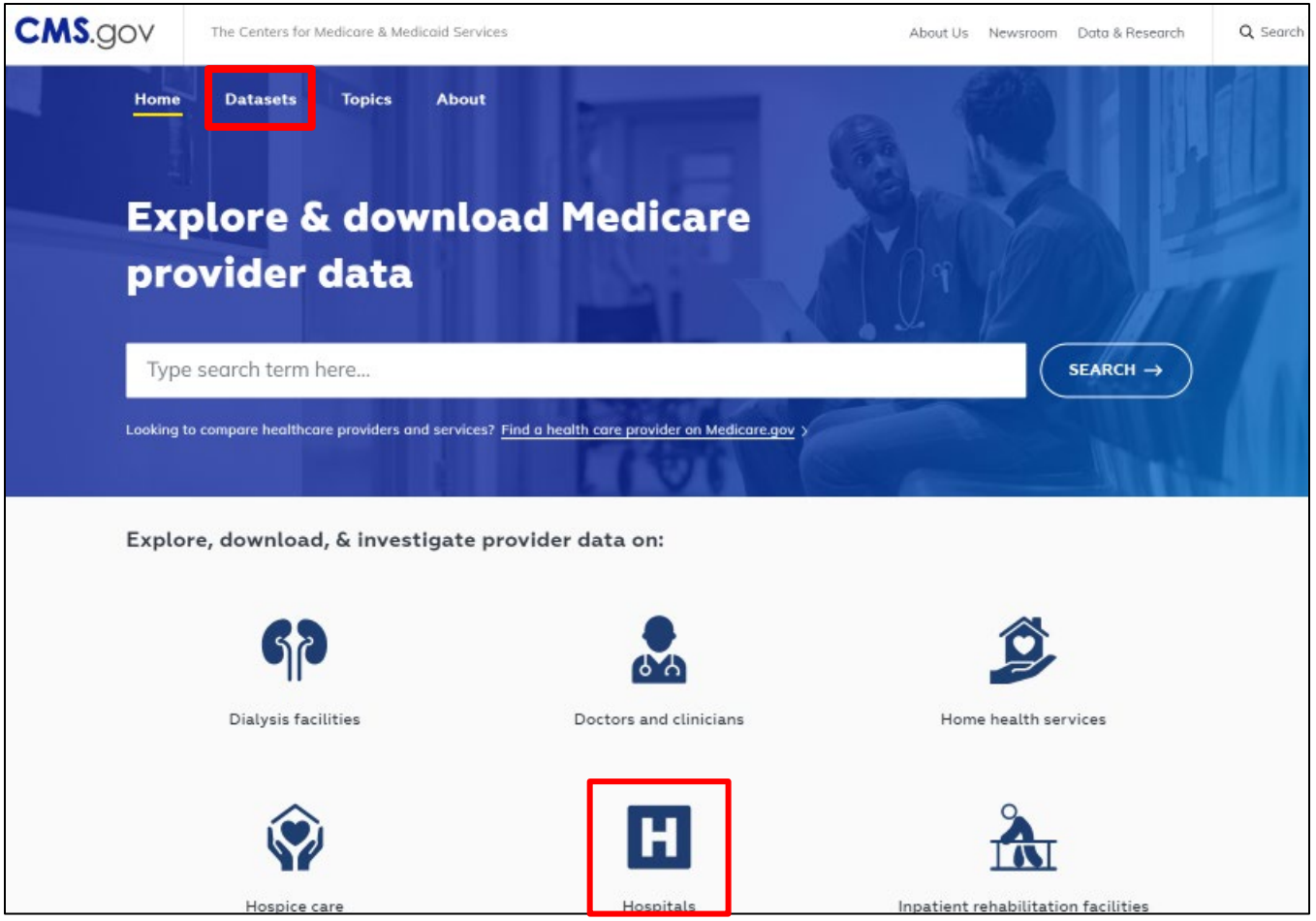
Care Compare Home Page

Website: https://www.medicare.gov/care-compare/

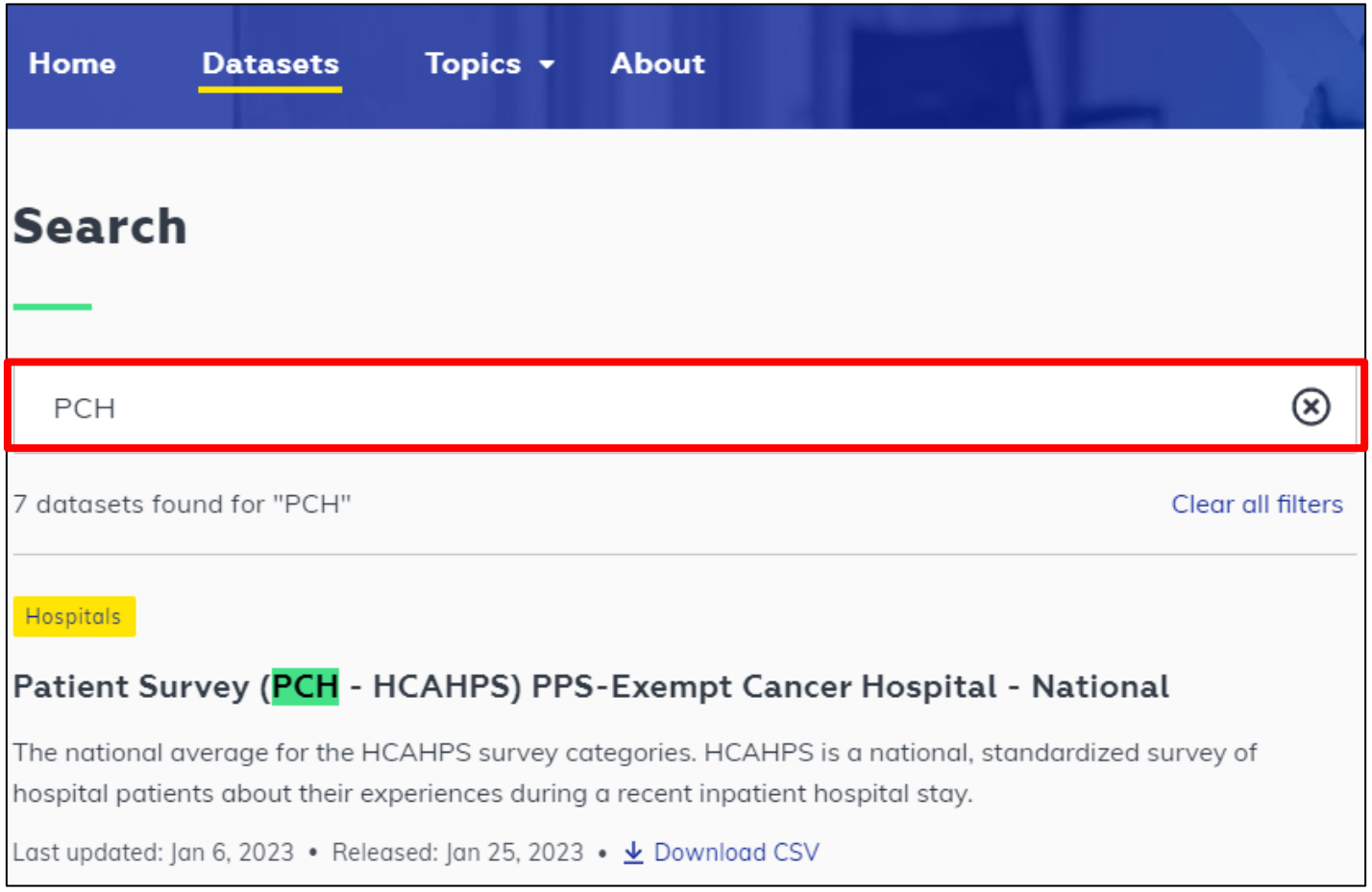


Provider Data Catalog (PDC): Accessing PCH Data

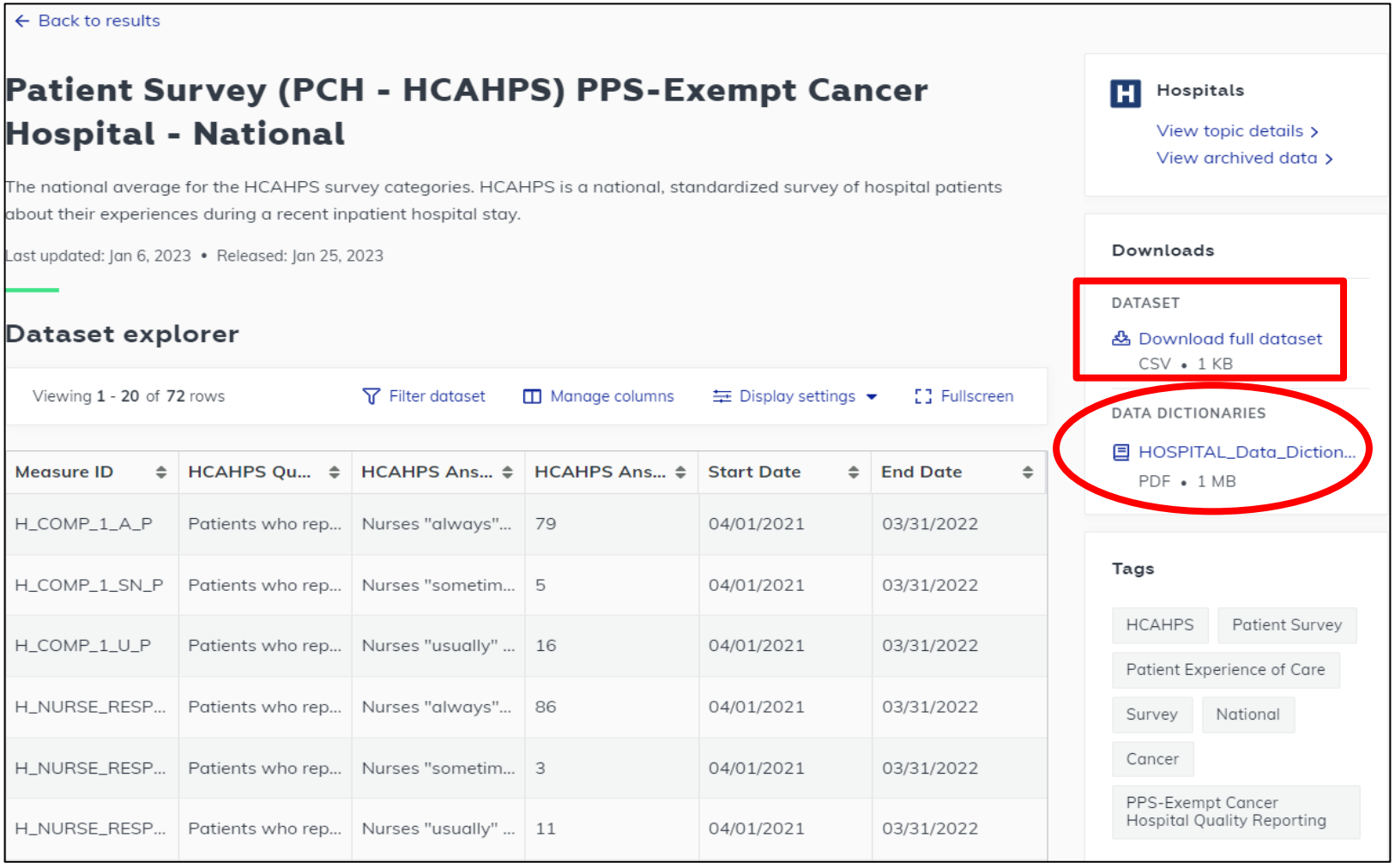
PDC Home Page



PCH Datasets



Dataset Explorer



← Back to results

Patient Survey (PCH - HCAHPS) PPS-Exempt Cancer Hospital - National

The national average for the HCAHPS survey categories. HCAHPS is a national, standardized survey of hospital patients about their experiences during a recent inpatient hospital stay.

Last updated: Jan 6, 2023 • Released: Jan 25, 2023

Dataset explorer

Viewing **1** - **20** of **72** rows | Filter dataset | Manage columns | Display settings | Fullscreen

Measure ID	HCAHPS Qu...	HCAHPS Ans...	HCAHPS Ans...	Start Date	End Date
H_COMP_1_A_P	Patients who rep...	Nurses "always"...	79	04/01/2021	03/31/2022
H_COMP_1_SN_P	Patients who rep...	Nurses "sometim...	5	04/01/2021	03/31/2022
H_COMP_1_U_P	Patients who rep...	Nurses "usually" ...	16	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "always"...	86	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "sometim...	3	04/01/2021	03/31/2022
H_NURSE_RESP...	Patients who rep...	Nurses "usually" ...	11	04/01/2021	03/31/2022

Hospitals

View topic details >

View archived data >

Downloads

DATASET

Download full dataset

CSV • 1 KB

DATA DICTIONARIES

HOSPITAL_Data_Diction...

PDF • 1 MB

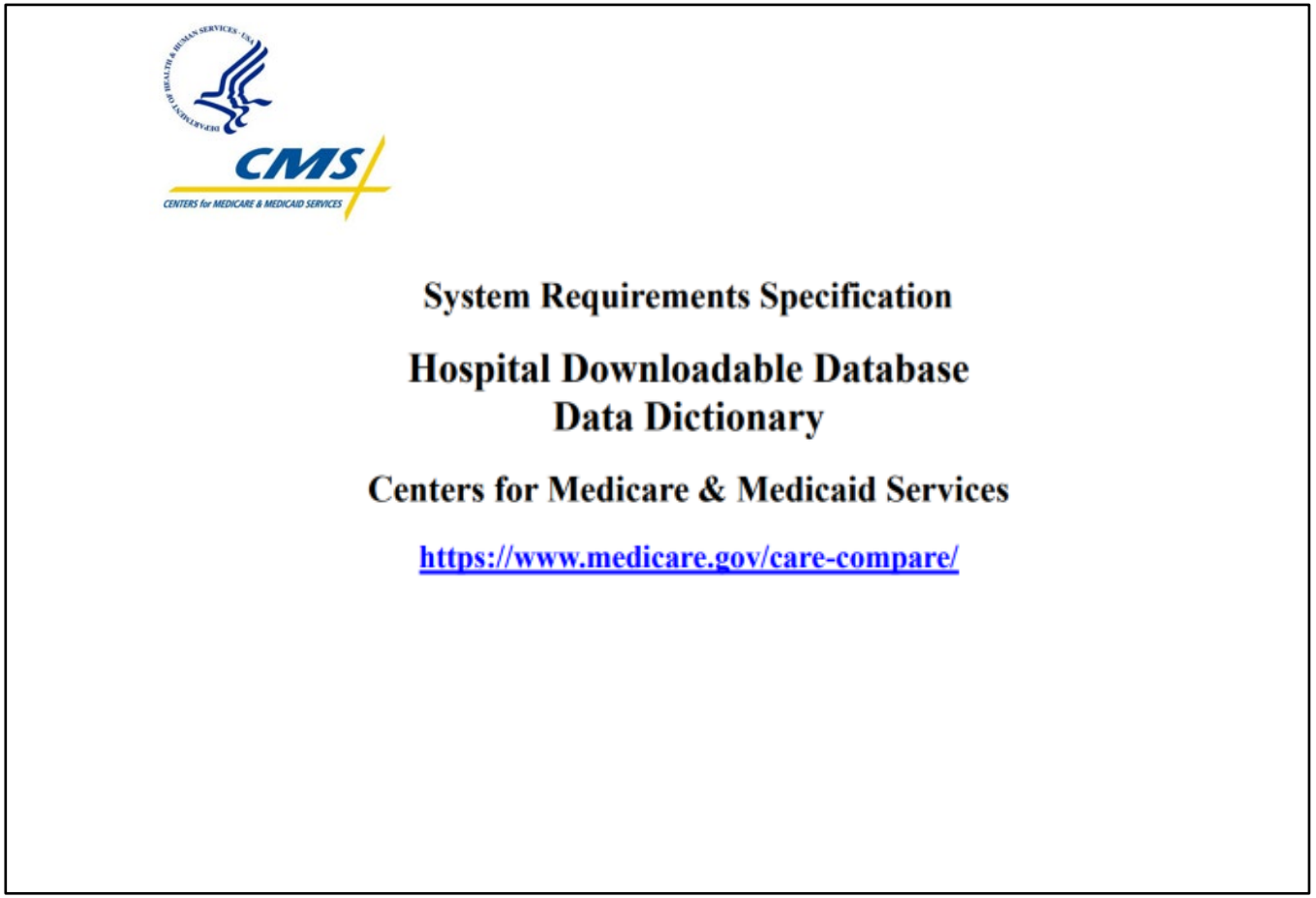
Tags

HCAHPS | Patient Survey | Patient Experience of Care | Survey | National | Cancer | PPS-Exempt Cancer Hospital Quality Reporting

Dataset – Comma-separated Value (CSV) Format

	Measure ID	HCAHPS Question	HCAHPS Answer Description	HCAHPS Answer I	Start Date	End Date
2	H_COMP_1_A_P	Patients who reported that their nurses "Always" communicated well	Nurses "always" communicated well	79	04/01/2021	03/31/2022
3	H_COMP_1_SN_P	Patients who reported that their nurses "Sometimes" or "Never" communicated well	Nurses "sometimes" or "never" communicated well	5	04/01/2021	03/31/2022
4	H_COMP_1_U_P	Patients who reported that their nurses "Usually" communicated well	Nurses "usually" communicated well	16	04/01/2021	03/31/2022
5	H_NURSE_RESPECT_A_P	Patients who reported that their nurses "Always" treated them with courtesy and respect	Nurses "always" treated them with courtesy and respect	86	04/01/2021	03/31/2022
6	H_NURSE_RESPECT_SN_P	Patients who reported that their nurses "Sometimes" or "Never" treated them with courtesy and respect	Nurses "sometimes" or "never" treated them with courtesy and respect	3	04/01/2021	03/31/2022
7	H_NURSE_RESPECT_U_P	Patients who reported that their nurses "Usually" treated them with courtesy and respect	Nurses "usually" treated them with courtesy and respect	11	04/01/2021	03/31/2022
8	H_NURSE_LISTEN_A_P	Patients who reported that their nurses "Always" listened carefully to them	Nurses "always" listened carefully	77	04/01/2021	03/31/2022
9	H_NURSE_LISTEN_SN_P	Patients who reported that their nurses "Sometimes" or "Never" listened carefully to them	Nurses "sometimes" or "never" listened carefully	5	04/01/2021	03/31/2022
10	H_NURSE_LISTEN_U_P	Patients who reported that their nurses "Usually" listened carefully to them	Nurses "usually" listened carefully	18	04/01/2021	03/31/2022
11	H_NURSE_EXPLAIN_A_P	Patients who reported that their nurses "Always" explained things in a way they could understand	Nurses "always" explained things so they could understand	75	04/01/2021	03/31/2022
12	H_NURSE_EXPLAIN_SN_P	Patients who reported that their nurses "Sometimes" or "Never" explained things in a way they could understand	Nurses "sometimes" or "never" explained things so they could understand	6	04/01/2021	03/31/2022
13	H_NURSE_EXPLAIN_U_P	Patients who reported that their nurses "Usually" explained things in a way they could understand	Nurses "usually" explained things so they could understand	19	04/01/2021	03/31/2022

Data Dictionary



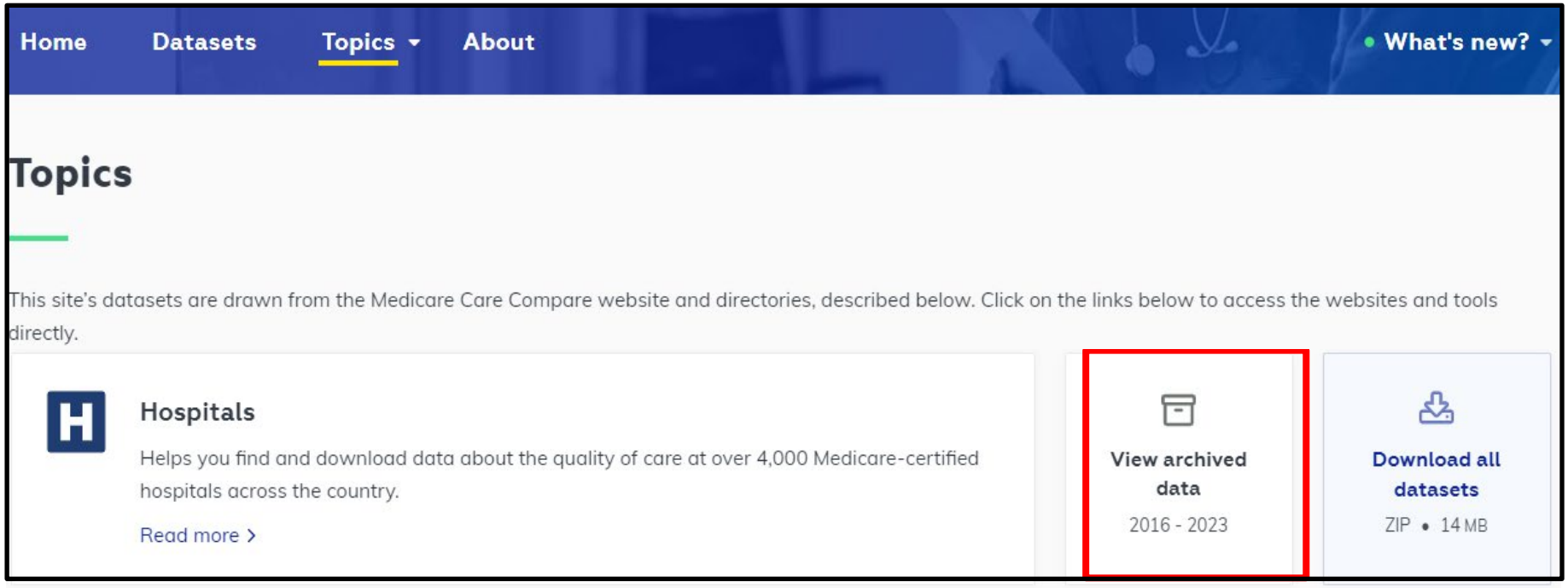
System Requirements Specification

Hospital Downloadable Database
Data Dictionary

Centers for Medicare & Medicaid Services

https://www.medicare.gov/care-compare/

Topics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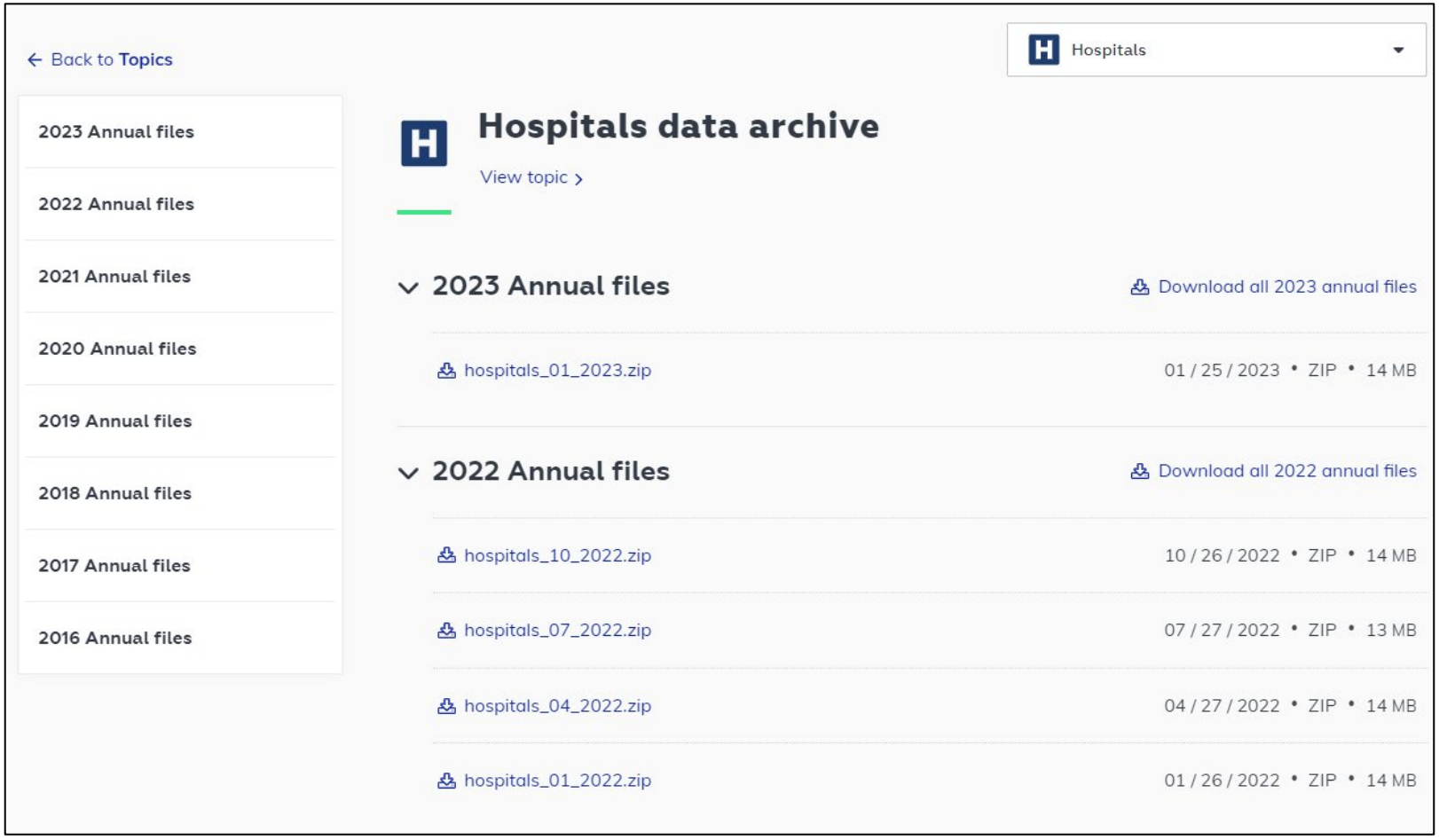
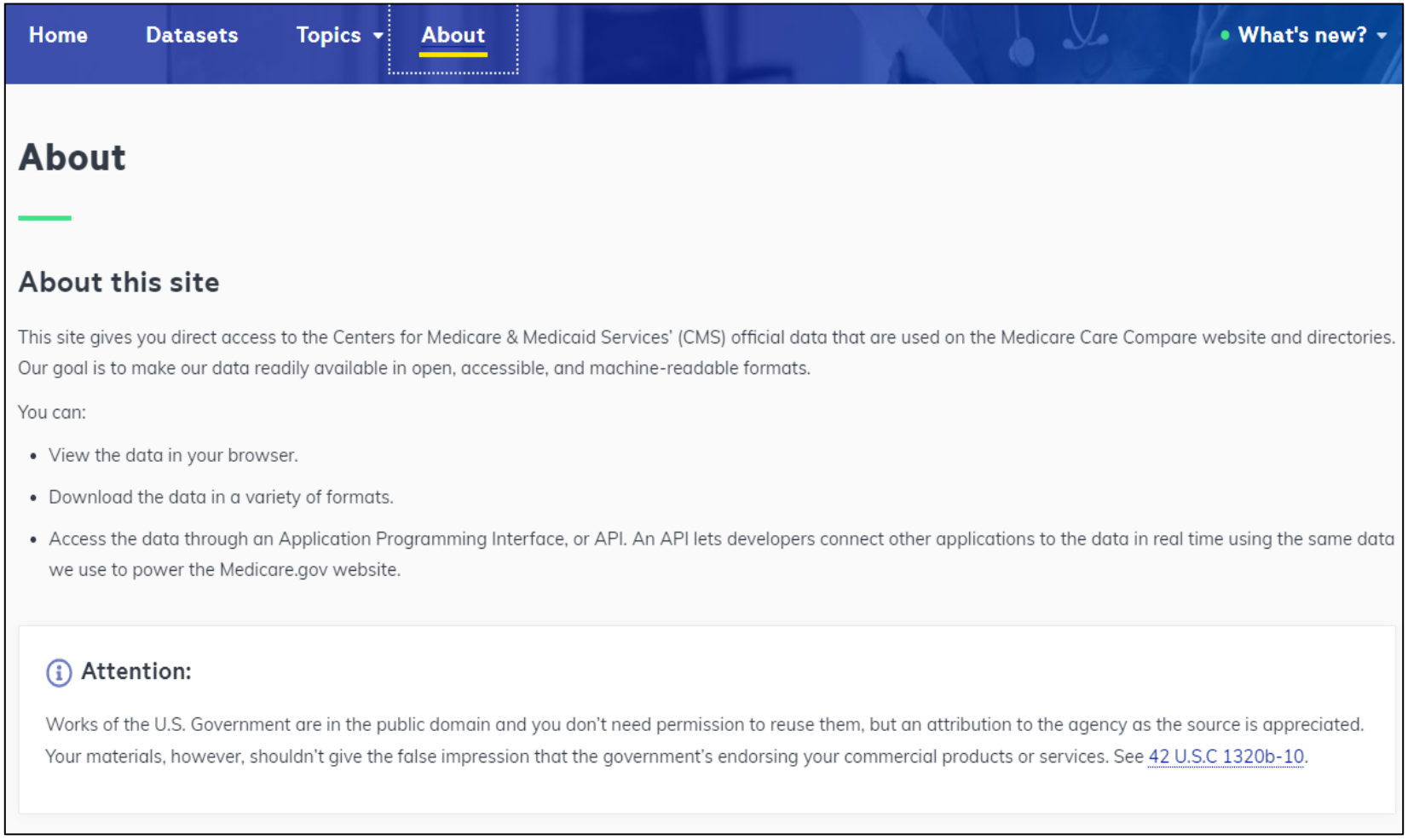
Topics
This site's datasets are drawn from the Medicare Care Compare website and directories, described below. Click on the links below to access the websites and tools directly.
Hospitals
Helps you find and download data about the quality of care at over 4,000 Medicare-certified hospitals across the country.
Read more
View archived data
2016 - 2023
Download all datasets
ZIP • 14 MB

Accessing Archived Data Files



About


Home
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What's new?
About
About this site
This site gives you direct access to the Centers for Medicare & Medicaid Services' (CMS) official data that are used on the Medicare Care Compare website and directories. Our goal is to make our data readily available in open, accessible, and machine-readable formats.
You can:
View the data in your browser.
Download the data in a variety of formats.
Access the data through an Application Programming Interface, or API. An API lets developers connect other applications to the data in real time using the same data we use to power the Medicare.gov website.
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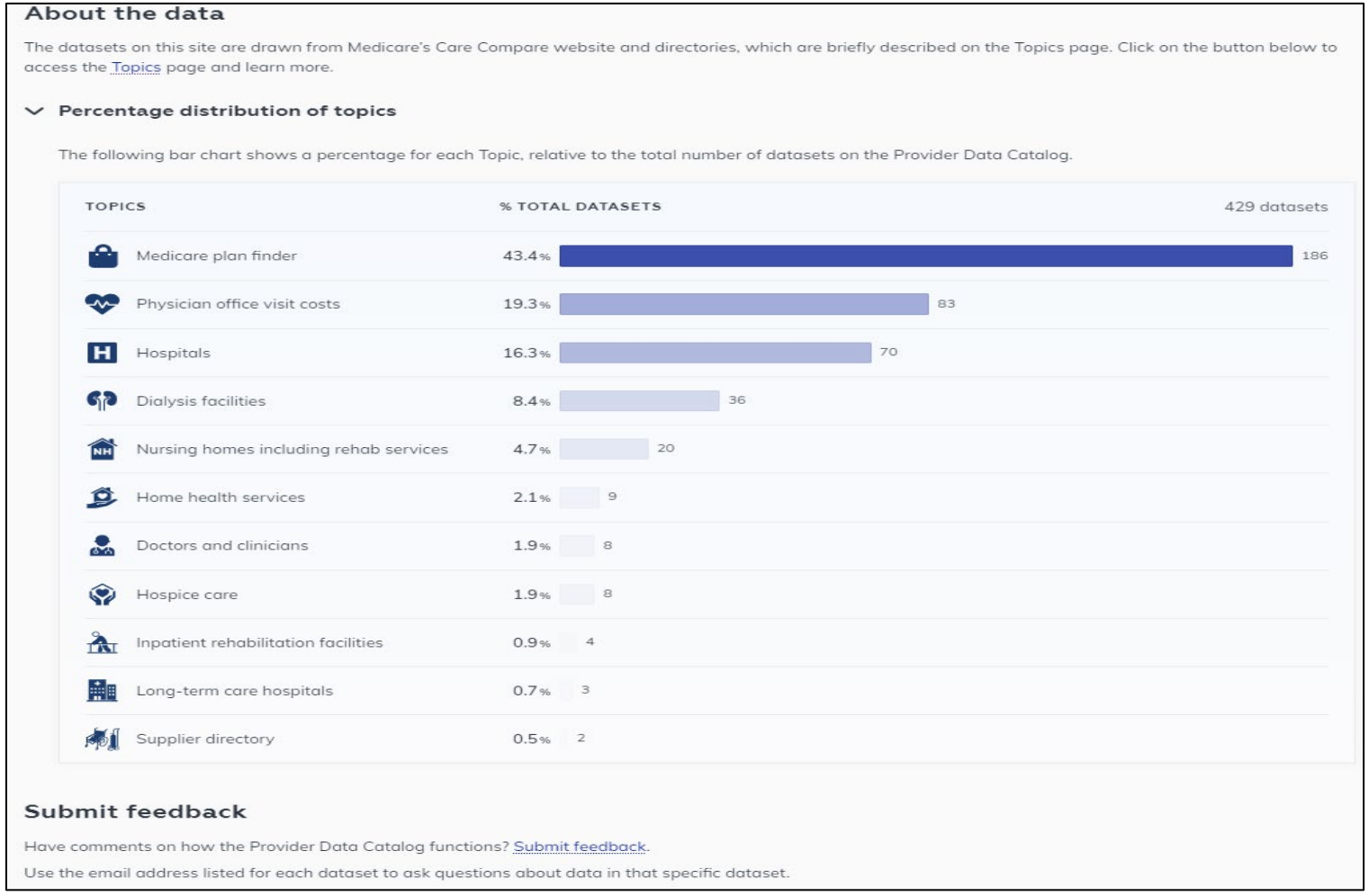
About (continued)

Frequently asked questions

Expand all

- How do I download a dataset?
- Can I download a filtered version of a dataset?
- How do I access the Data Dictionary for a topic or dataset?
- What are some of the key actions I can take on the data preview screen?
- How do I obtain the archived datasets for a topic?
- How do I contact a data provider if I have any questions about data within a dataset?
- I used a different API in the past, what happened to those?
- Do I need an API key to access data on the Provider Data Catalog through the API?
- What commands are supported using SQL queries in the API?
- Where do I go if provider information is wrong?

About (continued)



About the data

The datasets on this site are drawn from Medicare's Care Compare website and directories, which are briefly described on the Topics page. Click on the button below to access the Topics page and learn more.

Percentage distribution of topics

The following bar chart shows a percentage for each Topic, relative to the total number of datasets on the Provider Data Catalog.

TOPICS	% TOTAL DATASETS	429 datasets
Medicare plan finder	43.4%	186
Physician office visit costs	19.3%	83
Hospitals	16.3%	70
Dialysis facilities	8.4%	36
Nursing homes including rehab services	4.7%	20
Home health services	2.1%	9
Doctors and clinicians	1.9%	8
Hospice care	1.9%	8
Inpatient rehabilitation facilities	0.9%	4
Long-term care hospitals	0.7%	3
Supplier directory	0.5%	2

Submit feedback

Have comments on how the Provider Data Catalog functions? Submit feedback.

Use the email address listed for each dataset to ask questions about data in that specific dataset.

Available Resources

- Listserve Communications
  - Register via the Subscribe to Email Updates link on the QualityNet home page
- QualityNet Public Reporting Page
  - Quick Reference Guide
  - Detailed Help Guide
- Quality Reporting Center Resources and Tool Page

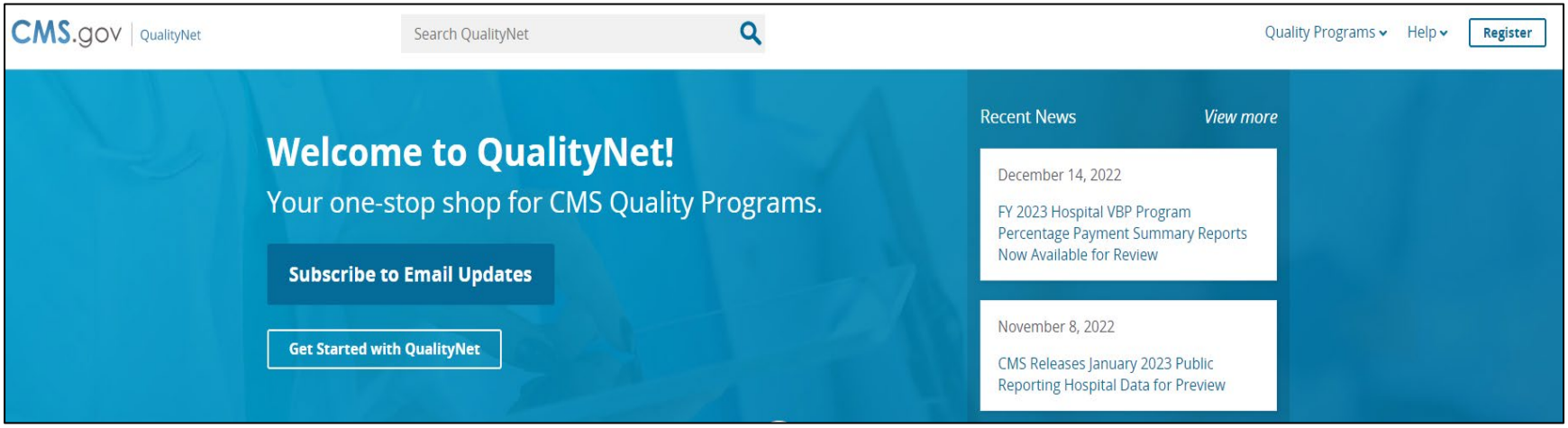
Public Reporting Activities

- April 2023 Release (April 26, 2023)
  - Q3 2021–Q2 2022 Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey Data
  - Q3 2021–Q2 2022 Healthcare Association Infection (HAI) measure data
  - Q2 2022 COVID-19 Vaccination Coverage Among Healthcare Personnel (HCP) measure data
- July 2023 Preview Period and Release (Dates To Be Announced)
  - Q4 2021–Q3 2022 HCAHPS Survey Data
  - Q4 2021–Q3 2022 HAI measure data
  - Q3 2022 COVID-19 HCP measure data
  - Q3 2021–Q2 2022 Fiscal Year 2024 Admissions and Emergency Department Visits for Patients Receiving Outpatient Chemotherapy

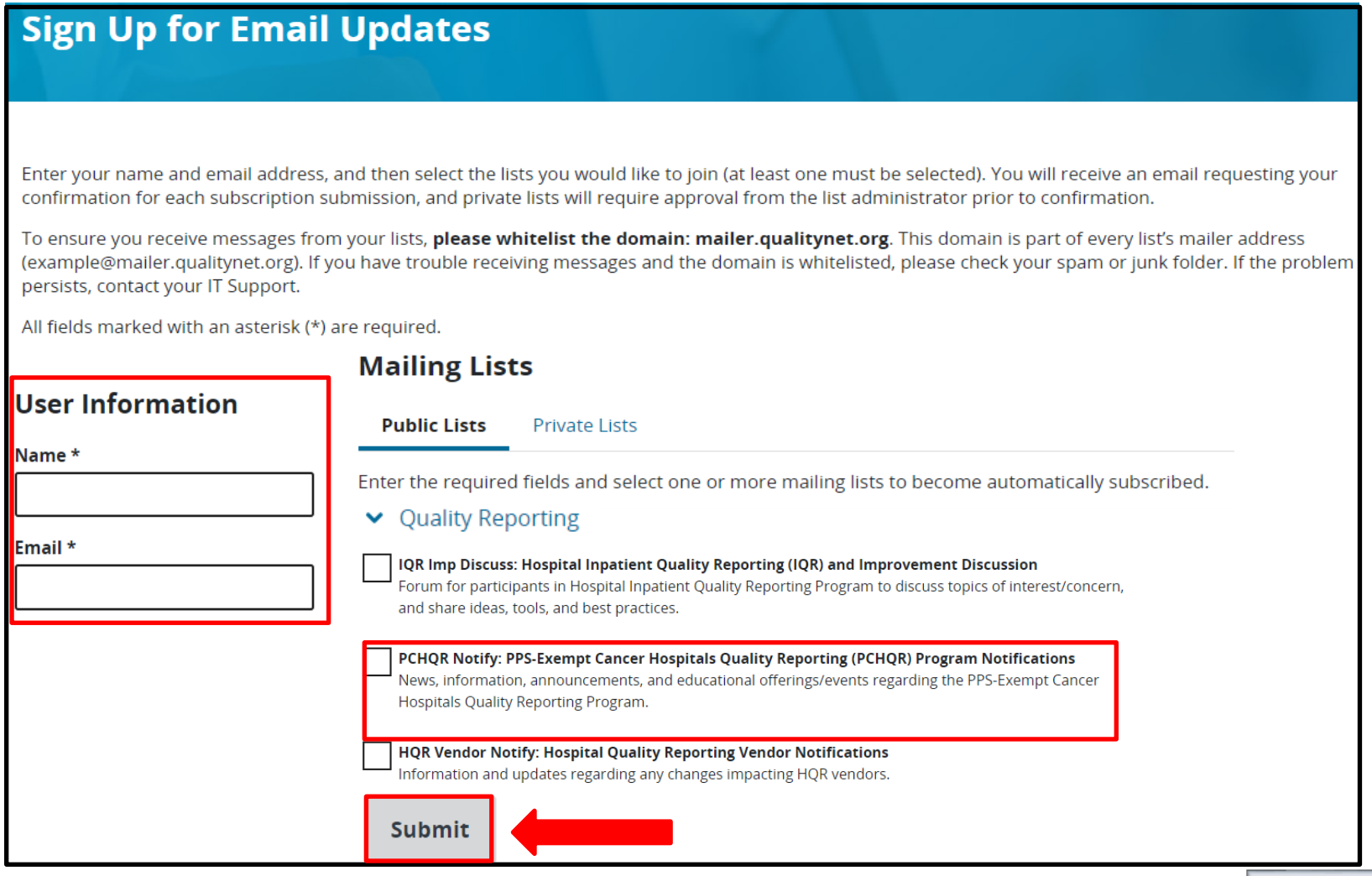
QualityNet Email Updates and Q&A Tool

Getting Started: Receiving Program Notifications

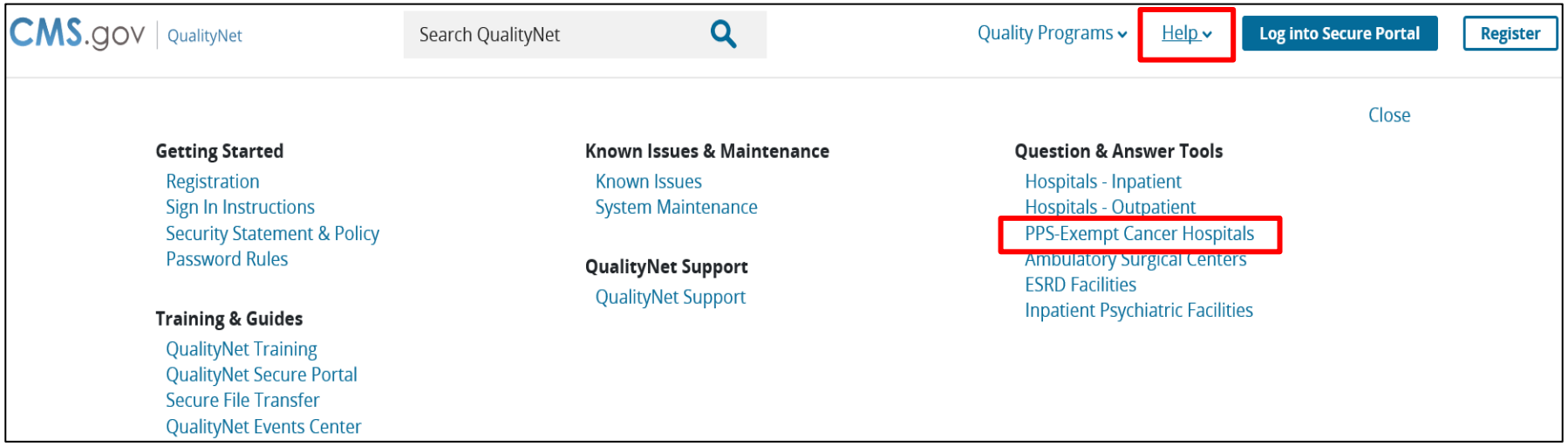
QualityNet Home Page



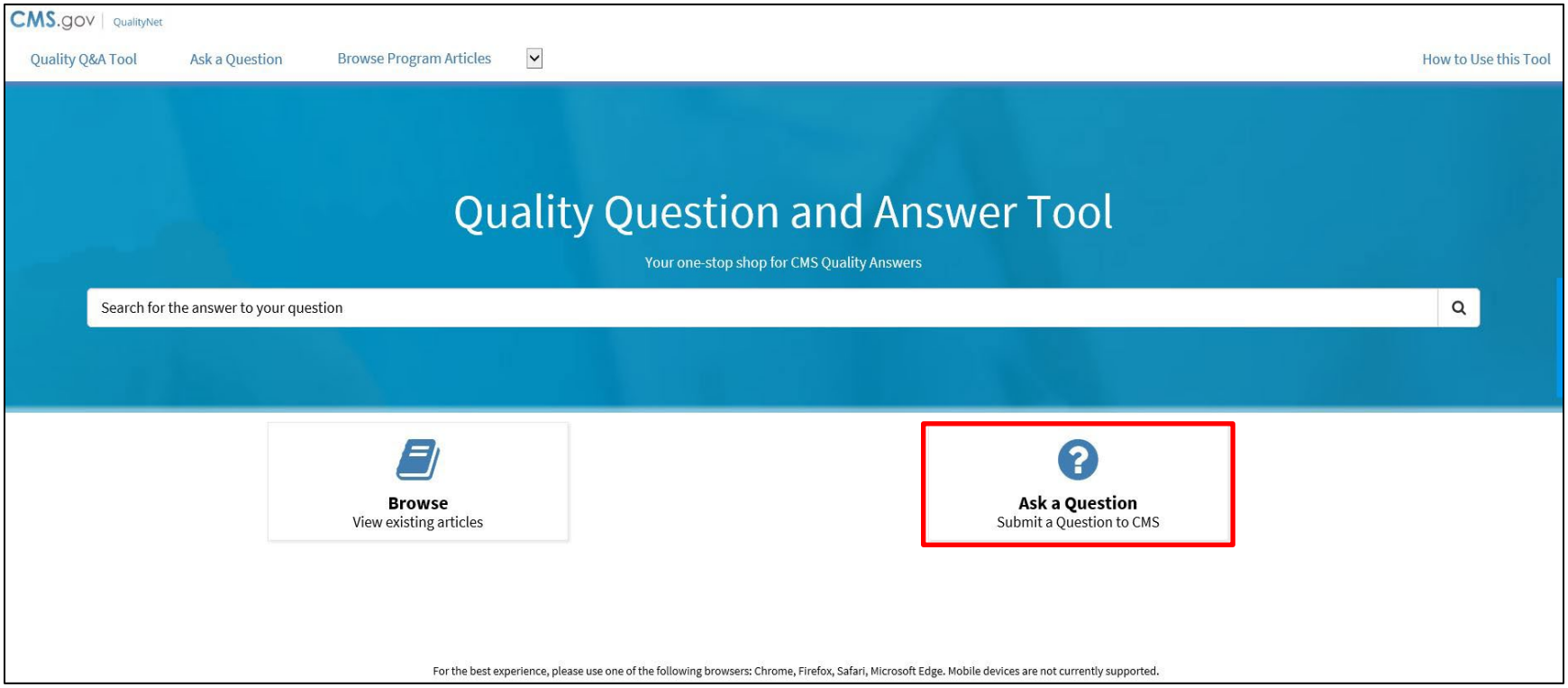
Sign Up for Email Updates



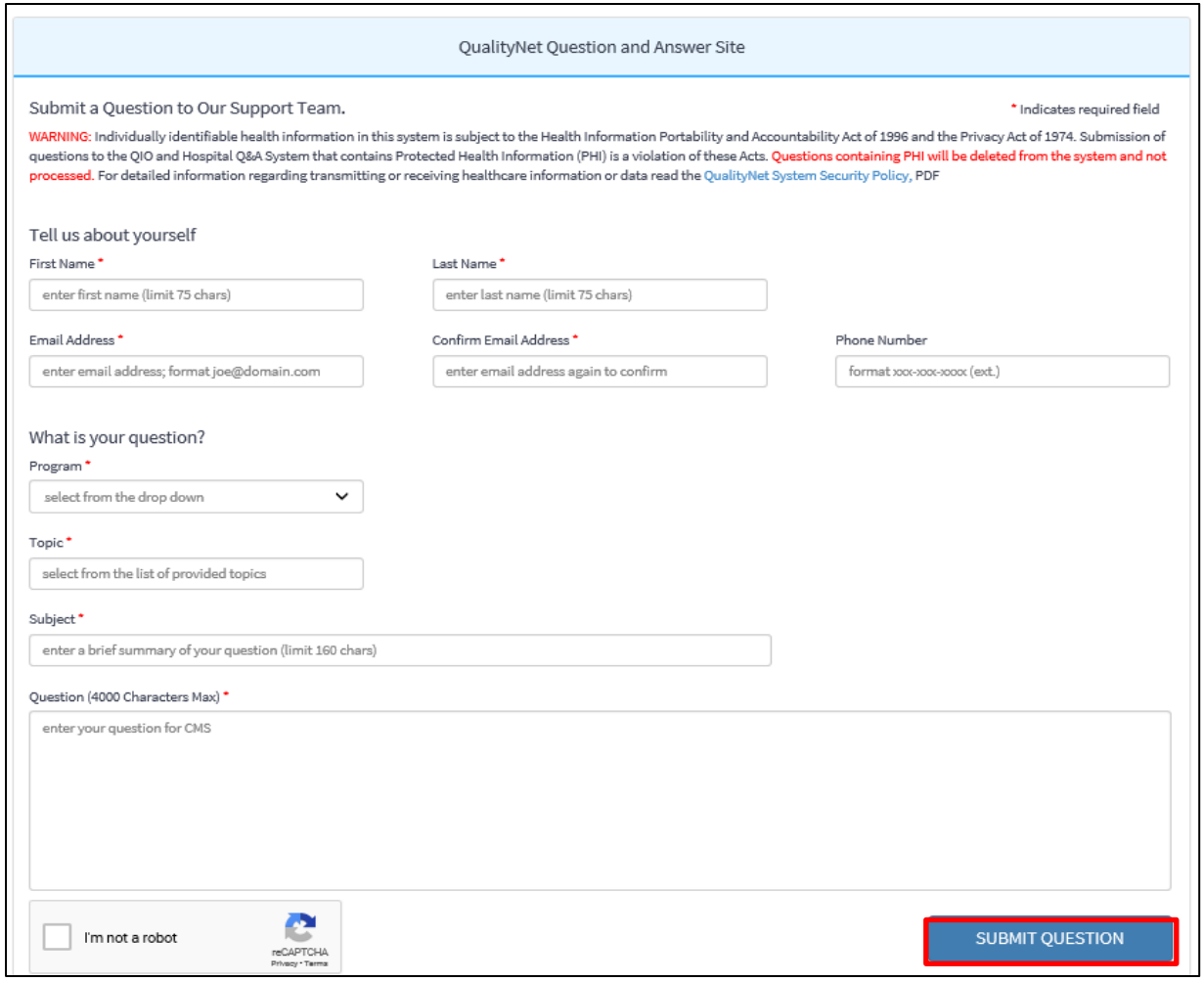
Accessing the QualityNet Q&A Tool



Ask a Question



Submit a Question



Closing Remarks

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