Prospective Payment System-Exempt Cancer Hospital Quality Reporting (PCHQR) Program

Inpatient Value, Incentives, and Quality Reporting (VIQR) Outreach and Education Support Contractor

PCHQR Program: Preparing for August 2023 Submissions Presentation Transcript

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Lisa Vinson:	Hello. Thank you for tuning in to today's PPS-Exempt Cancer Hospital Quality Reporting Program Outreach and Education event entitled *Preparing for August 2023 Submissions*. My name is Lisa Vinson, and I will be your speaker for today's event. I serve as the Program Lead for the PCHQR Program within the Inpatient Value, Incentives, and Quality Reporting, or VIQR, Outreach and Education Support Contractor. As the title indicates, we are gearing up for the upcoming August 15 and August 31 data submission and administrative requirement deadlines. This webinar is focused on the hospitals participating in the CMS PPS-Exempt Cancer Hospital Quality Reporting, or PCHQR, Program. While there may be content and concepts that apply to other quality reporting programs, please remember that this information is specific to PCHQR Program participants. This is especially true with today's event, which will focus on the PCHQR Program's data submission and administrative requirements. We will also take some to time to review upcoming key program dates and reminders. The slides, transcript, and questions and answers from today's webinar will be posted on both QualityNet and Quality Reporting Center websites.

If you have questions while viewing today's presentation, please send an email to WebinarQuestions@hsag.com, and be sure to include in the subject line the full title of today's event: *PCHQR Program: Preparing for August 2023 Submissions*. In the body of the email, put your question along with the slide number, if applicable. If you have questions unrelated to the webinar topic, please submit them using the QualityNet Question and Answer Tool. If you are unfamiliar with this tool, I will discuss the steps to successfully submit an inquiry later in this presentation.

Here is a list of acronyms and abbreviations that you may hear and see during this presentation. These include C-D-C, for Centers for Disease Control and Prevention; C-Y, for calendar year; D-A-C-A, or DACA, for Data Accuracy and Completeness Acknowledgement; H-A-I, for healthcare-associated infection; H-C-P, for healthcare personnel; H-Q-R, for Hospital Quality Reporting; N-H-S-N, for National Healthcare Safety Network; and P-D-C, for Provider Data Catalog,

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This presentation will review the steps to successfully submit the following required information: fiscal year 2024 Data Accuracy and Completeness Acknowledgment, or DACA, via the Hospital Quality Reporting System and Quarter 1 2023 healthcare-associated infection and COVID-19 Vaccination Among Healthcare Personnel measure data via the Centers for Disease Control and Prevention's National Healthcare Safety Network.

At the culmination of this educational event, we hope that PCHQR Program participants will be able to demonstrate an understanding of the PCHQR Program's submission methods and requirements, as evidenced by successfully submitting the fiscal year 2024 DACA and the HAI and COVID-19 HCP measure data.

Here is a summary of the upcoming submission requirements for the month of August. Of note, the submission period for the DACA opened July 1, 2023. You can now log in to the HQR system and submit your fiscal year 2024 DACA, attesting that your data requirements have been submitted. The first submission deadline is August 15. This reporting period includes the following measure data: Quarter 1 2023 HAI measure data, which includes CAUTI, CLABSI, SSI, for both colon and abdominal hysterectomy, *C. diff* infection, and MRSA. This measure data will be reported on your behalf based upon data you have entered in the National Healthcare Safety Network, also known as NHSN. Quarter 1 2023 COVID-19 Vaccination Coverage Among Healthcare Personnel, or COVID-19 HCP, measure data also are reported on your behalf via NHSN. The second submission deadline is August 31, which is for the fiscal year 2024 DACA. This is an administrative requirement submitted via the HQR system as well, and we will review this process later in this presentation.

As you are aware, the DACA is an annual program requirement for the PCHQR Program participants. This attestation is due annually on August 31, unless the 31st is a Friday, Saturday, Sunday or federal holiday.

If this is the case, then the due date moves to the next business day. However, for this year, the fiscal year 2024 DACA is due on August 31. Again, this requirement remains an electronic submission accessible via the HQR system. Once you've completed your HAI and COVID-19 HCP data submissions via NHSN, we encourage you to submit your fiscal year 2024 DACA, as we will see on the next series of slides.

This is the HQR home page or log in screen, which can be accessed by selecting the hyperlink on this slide. Please note that you will need to use either Google Chrome or Microsoft Edge browsers. Internet Explorer is no longer a supported browser. First, you will need to log in with your HARP credentials, which are your user ID and password, as denoted by the red box. Then, you will select Log In, which is highlighted by the red arrow and box. Now, you are ready to verify your account via a two-factor authentication process.

As shown on this slide, you can receive your verification code via three methods: SMS text, phone call, or email. From here, you will need to make a selection. For the purpose of this presentation, the SMS text option is selected. You will then select Next, as displayed by the red box on this slide.

Once you receive the six-digit verification code via the method you've selected, you will enter that information in the Enter Code box, as shown by the red box. If you wish to change the method to receive your two-factor authentication code, simply select Change Method, and you can select an alternative method. An example of when to choose this option would be if your original method to receive the code was unavailable for some reason. Now, you will select Next, and you will be taken to the next slide.

This is the HQR landing page where you will navigate to the fiscal year 2024 DACA as we will see on the next slide.

From the left-hand side navigation pane, you will select Administration and then DACA as displayed on this slide. You will then be taken to the screen on the next slide.

This is the electronic fiscal year 2024 DACA form. You will need to review the attestation and enter your position in the text box. Select the check box confirming that "the information you've submitted is accurate and complete to best of my knowledge." Then, select Sign, which will create your electronic signature and submit the DACA form.

Once you have selected Sign, you will receive a message indicating that you have successfully acknowledged and signed the DACA. Your name, position or title, and date will appear here as well. If for some reason you need to re-sign the DACA, there is an option to do so, by selecting the Resign button. If you would like a copy of the signed DACA, you can select the Export Signed DACA PDF button, and you will be taken to the screen on the next slide.

Here is the exported PDF version of the fiscal year 2024 DACA. At the end of document, there is confirmation that the DACA was successfully submitted. Also, not pictured here, there are options to download or print the PDF version of this document that will appear in the upper right-hand corner. Now that you've successfully signed and submitted the fiscal year 2024 DACA, you have met this administrative requirement for the current reporting period.

Now, I would like to turn our attention to HAI and COVID-19 HCP measure data submissions, which, again, are due August 15.

In addition to the fiscal year 2024 annual DACA submission requirement via the HQR system, you are also required to submit your facility's quarterly HAI and COVID-19 HCP measure data via NHSN. This data includes Quarter 1 2023 CAUTI, CLABSI, CDI, MRSA, SSI for colon and abdominal hysterectomy, and COVID-19 HCP.

I would like to outline a few key points about submitting HAI and COVID-19 HCP vaccination data. HAI and COVID-19 HCP vaccination data are submitted to the CDC's NHSN. The CDC transmits the data to CMS immediately following the quarterly submission deadline for use in the PCHQR Program and CDC surveillance programs. PCHs must collect and submit HAI and COVID-19 HCP vaccination data at least quarterly prior to each quarterly submission deadline. Lastly, for the HAI measures, PCHs must collect numerator and denominator values for CAUTI, CLABSI, CDI, MRSA, and SSI for colon and abdominal hysterectomy events among all inpatients in the facility. For the COVID-19 HCP vaccination measure, PCHs must collect the numerator and denominator for at least one self-selected week during each month of the reporting quarter. Also, there is an important note and reminder regarding the self-selected weeks during each month of the quarter that I would like highlight. Over the past few submissions periods, we have noticed a pattern with non-compliance due to submitting COVID-19 HCP data for a split week. Please keep in mind that, in NHSN, a week belongs to the month in which the week ends. NHSN will not send a hospital's Quarter 1 2023 COVID-19 HCP measure data to CMS unless there is at least one week of data that ends in January, one week of data that ends in February, and one week of data that ends in March. If you have questions or need assistance submitting these measures, please be sure to contact the NHSN help desk at NHSN@cdc.gov.

In addition to the NHSN help desk, here are some additional resources available on the CDC website. The Cancer Hospitals page houses information regarding operational guidance and resources for PCHs to report data to NHSN in order to fulfill CMS's requirements. You will find valuable information on each of the HAIs and the influenza measure. The COVID-19 Hospital Data Reporting page provides reporting and post COVID-19 Public Health Emergency, or PHE, guidance, along with training materials and general resources and reference guides.

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Lastly, the Weekly HCP COVID-19 Vaccination page provides information on upcoming webinars, protocols, trainings, data collection forms and instructions, in addition to data tracking worksheets and resources.

As you may be aware, the PCH Facility Report is available to you in the HQR system. This slide provides information on which fiscal year report to generate as it relates to the associated quarter of data. The fiscal year 2024 PCH Facility Report displays CAUTI and CLABSI measure data submitted for calendar year 2023, and the fiscal year 2025 PCH facility report displays CDI, MRSA, SSIs, and COVID-19 HCP measure data submitted for calendar year 2023. Please keep in mind that the PCH Facility Reports are not updated on a regular interval during the data reporting period; therefore, it always best practice to generate your facility's NHSN-Analysis-CMS Report to validate and confirm your data submission. The link provided on this slide provides instructions on how to generate this report in NHSN.

I would now like to provide a brief overview on how to run your HQR PCH Facility Report. From the HQR home screen, on the left-hand side, you will need to select Program Reporting and Performance Reports. You will then be taken to the screen on the next slide.

On this screen, you will select PCHQR for Program.

Then, for Report, you will select PCH Facility.

For Fiscal Year, you will make your selection based on the quarter or quarters of data you would like view. As a reminder, the fiscal year 2024 PCH Facility Report displays CAUTI and CLABSI measure data submitted for calendar year 2023, and the fiscal year 2025 PCH facility report displays CDI, MRSA, SSIs, and COVID-19 HCP measure data submitted for calendar year 2023 as stated previously. You will also note that fiscal years 2022 and 2023 reports are available as well.

Once you have made the appropriate selections, you are ready to export your report. By selecting Export CSV, as denoted by the red box on this slide, your report will be exported as a CSV, which is also known as a comma-separated value report.

We will conclude today's event by reviewing key dates and reminders for the PCHQR Program, beginning on our next slide.

Provided on this slide are the next three data submission deadlines: August 15, Quarter 1 2023 HAI and COVID-19 HCP measure data are due. On August 31, the fiscal year 2024 DACA is due, and, on October 4, Quarter 2 2023 HCAHPS Survey data are due. Also, if you intend to submit a measure exception form for calendar year 2023, please do so by August 15. There are detailed instructions provided on how to complete the form and where to return the form for processing. Lastly and most importantly, please be sure you are signed up to receive PCHQR Program notifications, as data submission reminders are distributed multiple times prior to the deadline date. You can only receive these, and other program-related communications, by signing up via the Subscribe to Email Updates link on the QualityNet home page. We will review this process shortly.

As it relates to Public Reporting, the Provider Data Catalog, or PDC, release will occur later this month. The quarters of data that will be displayed for July 2023 are outlined on this slide, which include Quarter 4 2021–Quarter 3 2022 HCAHPS Survey data; Quarter 4 2021–Quarter 3 2022 HAI measure data; Quarter 3 2022 COVID-19 HCP measure data; and Quarter 3 2021–Quarter 2 2022, or fiscal year 2024, claims data for the Admissions and Emergency Department Visits for Patients Receiving Outpatient Chemotherapy measure. Also outlined are the quarters of data for the October 2023 PDC release. These quarters include Quarter 1 2022–Quarter 4 2022 HCAHPS Survey data; Quarter 1 2022–Quarter 4 2022 HAI measure data; Quarter 4 2022–Quarter 1 2023 Influenza Vaccination Coverage Among HCP data; Quarter 4 2022 COVID-19 HCP measure data; and Quarter 4 2021–Quarter 3 2022, or fiscal year 2024, claims data for the 30-Day Unplanned Readmissions for Cancer Patients measure.

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Of note, this will also be first public display of the Cancer Readmissions measure, and it be publicly reported in October annually moving forward. Again, please be sure you are subscribed to the PCHQR Program notifications distribution list, as our Public Reporting team provides details and updates related to preview periods, public reporting resources, and releases via that communication channel.

For your convenience, I have included the QualityNet and Quality Reporting Center PCHQR Program page links, which will take you directly to the available and updated program resources and tools.

Finally, I would like to review how to sign up for PCHQR Program notifications and use the QualityNet Question and Answer Tool.

Here is where you subscribe to PCHQR Program notifications. This link is located on the QualityNet home page. Once you select the Subscribe to Email Updates button, as noted by the red box on this slide, you will be taken to the screen on the next slide.

Here you will be asked to enter your name and email address, as shown by the red box on the left side. Then, you will have the opportunity to select the program notification lists you wish to join; at least one must be selected. There are various quality reporting programs available to select, but the red box on the right side denotes the selection you will need to make in order to receive PCHQR Program notifications. Of note, all fields marked with an asterisk (*) are required. Once you've made your selection or selections, you will then select Submit, as shown by the red arrow. From this point, you will receive an email requesting your confirmation for each subscription submission. Please be sure to follow the instructions in this email to ensure your subscription is confirmed.

Another important tool is the QualityNet Question and Answer Tool. Displayed on this slide is how you can access the PCHQR Program Question and Answer Tool via the QualityNet home page.

You will access this tool by selecting the Help drop-down link, as indicated by the red box, and then selecting the PPS-Exempt Cancer Hospitals link to start the process.

Now, you are at the QualityNet Question and Answer Tool landing page. After you select the Ask a Question link, as shown by the red box on this slide, you will be taken to a page where you will need to complete your personal information. Then, you will be asked to enter details regarding the inquiry you are submitting. On this page, you are also able to browse program articles and search to see if your questions may have been previously addressed and posted for viewing.

Here is where you will submit your inquiry. Be sure to complete the required fields. Once this is complete, you will need to select Submit Question, as denoted by the red box on this slide, to submit your inquiry. We encourage you to utilize this tool to ask any program-related questions you have, and you may also query the system to see if the topic you are inquiring about has already been addressed.

As always, we thank you for your time and attention during today's event. Thank you, again, and have a great day!