

**October 2025 Public Reporting Release**  
**Preview Period: August 5–September 3, 2025**  
**Rural Emergency Hospital Quality Reporting (REHQR)**  
**Public Reporting Preview Quick Reference Guide**

## Preview User Interface Access

### Preview Period

Preview data is available to participating REHQR facilities via the Hospital Quality Reporting (HQR) system **August 5–September 3, 2025**, at <https://hqr.cms.gov/hqrng/login>.

### Access Preview Data

1. Navigate to the HQR system page: <https://hqr.cms.gov/hqrng/login>
2. Enter your Health Care Quality Information Systems Access Roles and Profile User ID and Password. By logging in, you agree to the terms and conditions. Then, select **Log In**.
3. You will see the **Two-Factor Authorization page**. Select **Text** or **Email**. Then, select **Next**.
4. Enter the code you received and select **Next**.
5. On the **HQR** system landing page, hover over Lock Menu on the left side.
6. Select **Program Reporting**.
7. From the drop-down menu, select **Public Reporting**.
8. The page will refresh, and the data will be available to preview.

## Preview Content

### Timely and Effective Care Measures Emergency Department Care

Aggregate rates include Quarter 1 2024-Quarter 4 2024 encounters.

- **OP-18a**, Median Time from ED Arrival to ED Departure for Discharged ED patients – Overall Rate
- **OP-18b**, Median Time from ED Arrival to ED Departure for Discharged ED patients – ED Arrival to ED Departure - Excludes Psychiatric/Mental Health Patients and Transfer Patients
- **OP-18c**, Median Time from ED Arrival to ED Departure for Discharged ED patients – Psychiatric/Mental Health Patients
- **OP-18d** Median Time from ED Arrival to ED Departure for Discharged ED patients – Transfer Patients.

**Note:** OP-18c will only display on Data.cms.gov

### Questions

Please direct questions to Outpatient Quality Reporting Support Team via the [QualityNet Question and Answer Tool](#) or call, toll-free, (866) 800-8756 weekdays from 9 a.m. to 5 p.m. Eastern Time.