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From:	Quality Reporting Notifications
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To:	ASCQR Initiative Discussion
Subject:	ASC Quality Reporting News Blast: Teamwork Makes the Dream Work for
	Quality Improvement



Ambulatory Surgical Center Quality Reporting (ASCQR) News Blast

# **Teamwork Makes the Dream Work**



Achieve quality reporting success and continually improve the quality of care for patients at your ASC through effective teamwork!

## **Involve Staff**

Engage staff in your ASC's success by sharing the Centers for Medicare & Medicaid Services (CMS) ASCQR Program requirements. These quality measures inform both patients and your quality efforts, as well as ensures your ASC does not receive a 2-percentage point reduction to your annual ASC fee schedule update for not meeting program requirements.

The <u>ASCQR Successful Reporting Guide</u> is an excellent and easy-to-distribute resource that includes a list of the quality measures (see page 13) that ASCs are responsible to report to CMS for calendar year (CY) 2023 and CY 2024 reporting periods. Provide your team with an understanding of how to collect, report, and review quality metrics, and invite them to share their additional ideas on how to improve the quality of care being provided by your ASC!

## **Review New Measures**

Take the opportunity to review new measures and consider their benefit together. For example, voluntary reporting begins with the CY 2024 reporting period for the Outpatient Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS) (ASC-15a-

e), which is a survey-based measure regarding patient experience with outpatient surgical care received at an ASC or Hospital Outpatient Departments (HOPDs)\* by assessing:

- Communication and care provided by healthcare providers and office staff.
- Preparation for the surgery or procedure.
- Preparations for discharge and recovery.

\*Facilities will contract with a <u>CMS-Approved Vendor</u> to conduct the survey.

### **Communicate Submission Deadlines**

Ensure your team is informed of important quality measurement deadlines. Upcoming submission dates are:

- Annual data for web-based measures submitted via CMS' Hospital Quality Reporting (HQR) system due on or before May 15, 2024.
  - ASC-1: Patient Burn
  - ASC-2: Patient Fall
  - ASC-3: Wrong Site, Wrong Side, Wrong Patient, Wrong Procedure, Wrong Implant
  - ASC-4: All-Cause Hospital Transfer/Admission
  - ASC-9: Appropriate Follow-Up Interval for Normal Colonoscopy in Average Risk Patients
  - ASC-11: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery (Voluntary)
  - ASC-13: Normothermia
  - ASC-14: Unplanned Anterior Vitrectomy
- Quarterly (Q) data (Q3 2023) for the **web-based measures** submitted for one selfselected week a month which ends in the month intended for reporting via the Centers for Disease Control and Prevention's (CDC) **National Healthcare Safety Network (NHSN)** system due on or before February 15, 2024.
  - o ASC-20: COVID-19 Vaccination Coverage Among Healthcare Personnel
- Quarterly data for the **survey-based measure** submitted through CMS approved vendors are voluntarily **due by July 10, 2024** (Q1 2024) reporting period (January 1, 2024 March 31, 2024), and mandatorily due beginning with the CY 2025 reporting period.
  - Outpatient Ambulatory Surgery Consumer Assessment of Healthcare Providers and Systems (OAS CAHPS).

## Stay in Touch

If your ASC has had changes to staffing or contact information such as email addresses or phone or fax numbers, complete the <u>ASC Contact Change Form</u> to ensure you receive critical communications throughout the year.

**Reminder:** Submitting Security Official (SO) contact information updates on the ASC Contact Change Form **will not** change your SO information in the HQR system or in the Provider Enrollment, Chain, and Ownership System (PECOS).

Please do not respond directly to this email. For further assistance regarding the information contained in this message, please contact the ASCQR Program Support Team by calling 866.800.8756 weekdays from 7 a.m. to 6 p.m. ET, or through the <u>QualityNet Question and Answer Tool</u>.