A facility may request an exception, as specified by CMS, for quality reporting and value-based purchasing programs due to extraordinary circumstances beyond the control of the facility. Such circumstances may include (but are not limited to) natural disasters (such as a severe hurricane or flood), issues with CMS data-collection systems that directly affected the ability of facilities to submit data, or extreme circumstances that prevent facilities from electronic clinical quality measure (eCQM) or electronic health record (EHR)-based reporting. Please refer to the *Federal Register* and *Code of Federal Regulations* for program-specific rules on availability of this exception. To request an exception, please complete and submit this form.

For events affecting the submission of data, this form must be submitted within 90 calendar days of the extraordinary circumstance, except the submission of eCQMs under the Hospital Inpatient Quality Reporting Program, which has an ECE Request deadline of April 1 following the end of the reporting period.

For events adversely impacting performance, for the Hospital Value-Based Purchasing, Hospital Acquired-Condition Reduction, and Hospital Readmission Reduction Programs, this form must be submitted **no later than 90 calendar days of the extraordinary circumstance.** 

An asterisk (\*) indicates required fields. All sections must be complete and specific in order for the CMS to consider the request.

Facility Contact Information		
*Facility Name		
*CMS Certification Number (CCN)		
*National Provider Identifier Number (N (Place additional NPIs in Additional Cor		
*CEO/Designee Contact Information		
*Name	*Title	
*Address (must include physical street	address)	
*City		
*Telephone Number*Extens		
*Email Address		
Additional Contact Information		
Name	Title	
Address (must include physical street ad		
City	State ZIF	Code
Telephone Number		
Email Address		
<u>*Dates</u>		
*Date of Request	*Date of Extraordinary Ci	rcumstance

December 2021 Page 1 of 5

# Centers for Medicare & Medicaid Services (CMS) Quality Program Extraordinary Circumstances Exceptions (ECE) Request Form \*Program(s) and Program Requirement(s) for Which Facility is Requesting Exception

Please indicate which program requirement(s) and quarter(s) were affected by the extraordinary circumstance.

Program	gram Measure and/or Program Requirement	
Ambulatory Surgical Center Quality	☐ Web-based measure(s)	
Reporting (ASCQR) Program	☐ Claims-based measure(s)	
	☐ COVID-19 Vaccination Among Healthcare Personnel (HCP) measure	
End-Stage Renal Disease Quality	☐ Clinical Depression Screening and Follow-up Plan	
Incentive Program	☐ Clinical Measure(s)	
(ESRD QIP)	☐ In-Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Survey	
	☐ ICH CAHPS Attestation	
	□ National Healthcare Safety Network (NHSN)	
	□ ESRD Quality Reporting System (EQRS)	
	☐ Claims-based measure(s)	
	□ Validation	
Hospital-Acquired Condition (HAC)	☐ Claims-based measure(s)	
Reduction Program	□ NHSN Healthcare-associated infection (HAI) measure(s) data use	
	□ NHSN HAI measure(s) data submission requirements	
	□ Validation	
Hospital Inpatient Quality Reporting	□ Chart-abstracted measure(s)	
(IQR) Program	☐ Claims-based measure(s)	
	☐ Electronic Clinical Quality Measures (eCQMs)	
	☐ Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey	
	☐ Influenza Vaccination Among Healthcare Personnel (HCP) measure	
	☐ COVID-19 Vaccination Among Healthcare Personnel (HCP) measure	
	□ Web-based measure(s)	
	□ Structural measure(s)	
	☐ Population and Sampling	
	□ Validation	
	□ Non-measure related requirement(s) (Please specify)	
Hospital Outpatient	☐ Chart-abstracted measure(s)	
Quality Reporting	☐ Web-based measure(s)	

December 2021 Page 2 of 5

Program	Program Measure and/or Program Requirement	
(OQR) Program	□Claims-based measure(s)	
	□ COVID-19 Vaccination Among Healthcare Personnel (HCP) measure	
	□ Validation	
	□ Non-measure related requirement(s) (Please specify):	
Hospital Readmissions Reduction Program (HRRP)	☐ Claims-based measure(s)	
Hospital Value- Based Purchasing	☐ Claims-based measure(s)	
(VBP) Program	☐ Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey	
	□ NHSN Healthcare-associated infection (HAI) measure(s)	
Inpatient Psychiatric Facility Quality	☐ Chart-abstracted measure(s)	
Reporting (IPFQR)	☐ COVID-19 Vaccination Among Healthcare Personnel (HCP) measure	
Program	☐ Claims-based measure(s)	
	□ Non-measure related requirement(s) (Please specify)	
PPS-Exempt Cancer Hospital Quality	□ Web-based measure(s)	
Reporting (PCHQR)	☐ Claims-based measure(s)	
Program	☐ Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey	
	☐ Influenza Vaccination Among Healthcare Personnel (HCP) measure	
	☐ COVID-19 Vaccination Among Healthcare Personnel (HCP) measure	
	□ NHSN Healthcare-associated infection (HAI) measure(s)	
	□ Non-measure related requirement(s) (Please specify)	
Skilled Nursing	☐ Claims-based measure(s)	
Facility Value-Based Purchasing (SNF VBP) Program	□ Non-measure related requirement(s) (Please specify):	
	☐ Other measures or requirements:	

### **Exception or Extension Request Information**

\*Date ECE relief would end \_\_\_\_\_

December 2021 Page **3** of 5

Provide justification for the ECE end date.	
*Enter specific reasons for requesting an exception. Please include the specific requirements or data for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting the program requirement for the measure(s) for which an exception is being sought (if applicable). Attack supporting documentation when necessary.	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e
for which you are seeking an exception. Please indicate how the extraordinary circumstance negative impacted performance or how the extraordinary circumstance prevented your facility from meeting th program requirement for the measure(s) for which an exception is being sought (if applicable). Attack	ely 1e

December 2021 Page **4** of 5

*Provide evidence of the impact of the extraordinary circumst photographs, web links, newspaper, and other media articles. when necessary.	
Additional Comments (Attach additional documentation/comm	nents if necessary.)
*CEO/Designee Signature:	*Date:

#### **Extraordinary Circumstances Exceptions Request Form Submission Instructions**

Complete and submit this form, via the *Hospital Quality Reporting Secure Portal*, Managed File Transfer to <a href="mailto:QRFormsSubmission@hsag.com">QRFormsSubmission@hsag.com</a>. If unable to submit via Managed File Transfer, please submit via email to <a href="mailto:QRFormsSubmission@hsag.com">QRFormsSubmission@hsag.com</a> or secure fax to (877) 789-4443.

**For SNF VBP Program only requests**, complete and submit this form to the SNF VBP Program Help Desk at SNFVBP@rti.org.

Following receipt of the request form, CMS will (1) Provide a written acknowledgement using the contact information provided in the request, to the CEO and any additional designated facility personnel, notifying them that the facility's request has been received and (2) provide a formal response to the CEO and any additional designated facility personnel using the contact information provided in the request notifying them of our decision. CMS will strive to complete its review of each ECE request within 90 calendar days of receipt of the request.

#### **PRA Disclosure Statement**

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **938-1022** (Expires 01-31-2026). The time required to complete this information collection is estimated to average 15 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, MD 21244-1850.

\*\*\*\*CMS Disclosure\*\*\*\* Please do not send applications, claims, payments, medical records, or any documents containing sensitive information to the PRA Reports Clearance Office. Please note that any correspondence not pertaining to the information collection burden approved under the associated OMB control number listed on this form will not be reviewed, forwarded, or retained. If you have questions or concerns regarding where to submit your documents, please contact the Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support

December 2021 Page **5** of 5

# Centers for Medicare & Medicaid Services (CMS) Quality Program Extraordinary Circumstances Exceptions (ECE) Request Form Contractor at (844) 472-4477.

Page **6** of 5 December 2021