Inpatient Psychiatric Facility Quality Reporting Program: Vendor Management

October 2022







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Vendor Management Process

Facilities may use a vendor to collect and submit data on their behalf. Under the Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program, a vendor must have an assigned vendor ID before the inpatient psychiatric facility (IPF) can authorize the vendor to submit data or access the facility's data and/or reports. (To register as a new vendor, the vendor may submit an email request to the CCSQ Service Center at <u>QNetSupport@cms.hhs.gov</u>.)

When an IPF uses a vendor to submit data on its behalf, **the IPF is still responsible for ALL data submission**.

A representative from the IPF must have the Vendor Management permission to access the **Vendor Management** link in the Hospital Quality Reporting (HQR) System.

- 1. Log in to the HQR System.
- 2. Select Administration then Vendor Management from the menu.



The Vendor Management page will display all the vendors associated with the IPF in the "Your Vendors" tab.

Vendor Management				
Your Vendors				
Search Q	Status Filter By Status 🗢			
4 Vendors				日 Add Vendor
Name 🗕		Vendor IE	Status	
VENDOR A		V123456	 Active 	I
VENDOR B		V123456	Active	:

Add a Vendor

1. Click the Add Vendor button and a search window will appear.



2. Type the name of the vendor in the search field. As you type, a word a list of vendors with that name will appear with the associated vendor ID.

If the vendor does not appear on the list, contact the vendor to ensure that you have the correct name and vendor ID.

As stated above, to register as a new vendor, the vendor may submit an email request to the CCSQ Service Center at <u>QNetSupport@cms.hhs.gov</u>.

3. Select the vendor from the list and the following window will appear listing options for you to assign permissions to the vendor.

The remaining instructions are specific to the Data Submissions – Web-Based Measures permissions and Submission Results – Web-Based Measures permissions.

4. Click the Add button under Data Submissions – Web-Based Measures to update permissions, and the following window will appear.

< Vendor Management		
Assign Access		
IPF HEALTHCARE Vendor V123456	Active	
Permissions		
Data Submissions		
 Web-Based Measures 		Measure Access
Inpatient Psychiatric Facility Quality Reg	orting (IPFQR)	None

5. Click the next Add button, as shown in the image below, to view/select options.

				× <u>Clo</u>	je.
Data Submis	ssions - Web-Ba	sed Measures			
Inpatient Psychiatric	Facility Quality Reporting (IP	FQR)			
By assigning IPFQR permiss	ions, you are also assigning permis	sion for File Accuracy (for the specif	ied measure set only).		
Measure Sets	Discharge Quarter	Submission Date	Permission Level	Actions	
IPFQR				Add	
Apply & Close Ca	ncel				

The following window appears, showing that the vendor does not currently have permissions pertaining to data submission for the web-based measures.

Measure Sets	Discharge Quarter	Submission Date	Permission Level	Actions
IPFQR				Add
Permissions				
Permissions				
🛛 🕑 No Access 🔘 U	Jpload / Edit			
Discharge Quarte	rs			
* Start Quarter	* Start Year	End	Quarter	End Year
Quarter	♦ Year	🗢 to Qu	arter 🔶	Year
Do not include an	end date			
Submission Date				
 Constant and the state of the s	* End Date			
* Start Date				
* Start Date	End Date			

6. Select Upload/Edit. Then, complete all required fields.

Permissions	
🔿 No Access 🕑 Upload / Ec	jit
Discharge Quarters	
* Start Quarter	* Start Year
Q1 \$	2020 🗢
Submission Date	
3/8/2021	Ē
Do not include an end date	vendors have access to this program
Confirm Cancel	

In the Discharge Quarters section, if you wish to grant the vendor authorization to submit data for all quarters and years after the selected start quarter and year, click "Do not include an end date."

In the Submission Date section, if you wish to grant the vendor authorization to submit data indefinitely, click the box next to "Do not include an end date."

If there is another vendor with permissions that overlap with the selected vendor's discharge quarters, it will be stated in red text. You will be able to proceed, but you will need to select the acknowledgment statement above the greyed out "Confirm" button to verify that the entered dates are correct.

7. Click the box next to the acknowledgement statement. Click the Confirm button.



8. Click the Apply & Close button in the new window that opens.

Data Submissions - Web-Based Measures					
Inpatient Psychiatric Facility Quality Reporting (IPFQR)					
By assigning IPFQR permission:	s, you are also assigning permission	n for File Accuracy (for the specified	d measure set only)		
Measure Sets	Discharge Quarter	Submission Date	Permission Level	Actions	
IPFQR	Q1:01-01-2020 - Ongoing	03-08-2021 - Ongoing	Upload / Edit	Edit	
Apply & Close Cance	l.				

The image below shows the updated Web-Based Measures section under Data Submissions.

< Vendor Management		
Assign Access		
Review the Vendor Access being Assigned		
Vendor V123456		
Permissions		
Data Submissions		
 Web-Based Measures 		Measure Access
Inpatient Psychiatric Facility Quality Reporting (IPFQR)	WBSM	(Edit/Upload)
Submission Results		
- Web-Based Measures		Measure Access
Inpatient Psychiatric Facility Quality Reporting (IPFQR)		None
Back Save & Close		

9. Hover over the WBSM in italics to view the selections.

WBSM		
Discharge Quar	ters: (Q12020 - Ongoing
Submission	03-0	08-2021 -
Dates:	Ong	going
Permission Lev	el:	Upload / Edit

10. Click the Save & Close button to confirm and return to the Vendor Management landing page. A notification will appear at the top of the page to indicate that the vendor permission was created/update.



Change an Active Vendor's Access

If you need to make any changes to an active vendor's access, then you have a few options from which to choose.

- 1. On the main Vendor Management page, click on the three vertical dots on the row of the vendor you wish to update.
- 2. Select one of the following options from the short menu that appears.
 - Edit Access: Choose this option to revise the vendor's access to the facility's data and reports.



• Suspend Access: Choose this option to retain but pause the vendor's existing access until the IPF choses to resume or remove the vendor's permissions.

× Close Suspend Vendor Access?
Suspending Vendor ABC HEALTHY OUTCOMES will: - Pause all active permissions
You may resume access for this Vendor at any time.
Suspend Vendor Access Cancel

If the IPF chooses to resume the vendor's access once suspended, then you must click on the three vertical dots on the row of the vendor you wish to update. Then, select Resume Access.

Status	
 Active 	I
Suspended	J.
 Active 	Edit Access
 Active 	Resume Access
	Remove 💼
	•

× <u>Close</u>
Resume Vendor Access?
Resuming access for Vendor ABC HEALTHY OUTCOMES will:
- Restore all access to programs with active assignments
Resume Vendor Access

 Remove: Choose this option to eliminate a vendor's access. Note that the vendor's access can only be reinstated if the vendor is added by the IPF via the <u>Add a Vendor</u> instructions above.



Recommendations

Do not enter end dates unless:

- It is known that a specific vendor will not submit data after the specified end dates. OR
- You are converting from one CMS Certification Number (CCN) to a new CCN.

CMS also has a recommendation if you are terminating a vendor relationship at the end of a submission period: Enter the Submission Date End Date after all data have been transmitted.