



Inpatient Psychiatric Facility Quality Reporting (IPFQR) Program

VISIT US ONLINE
www.qualityreportingcenter.com

Quick Support Reference Card

QUESTION AND ANSWER TOOL

Need an answer right now? No time to pick up the phone or email for support? The **Question and Answer Tool** is here for you. With only a few clicks, immediate answers to the most commonly asked questions are at your fingertips. Visit https://cmsqualitysupport.servicenowservices.com/qnet_qa to browse existing questions and responses. Unable to find a response for your question? Visit https://cmsqualitysupport.servicenowservices.com/qnet_qa?id=ask_a_question to ask a question.



PHONE SUPPORT

The IPFQR Program team is waiting on the other end of the **phone** line, ready to assist you. Our experienced staff is available to help you from 8 a.m. to 8 p.m. ET, Monday through Friday. Give us a call toll free at (844) 472-4477 or (866) 800-8765. Your support center is standing by!



LIVE CHAT

Connect with an IPFQR team member via **live chat** – no phone, email, or fax needed! Give it a try! Visit www.qualityreportingcenter.com and click on the Inpatient link. Then, click the “Talk to Us” banner on the bottom of the screen to get started!



WEBINARS

IPFQR Program **web conferences** offer helpful information from experts on key subjects pertinent to the IPFQR Program. Interact with CMS and program leads, ask questions, and receive data relevant to your job. Click on the [Events Calendar](#) link to register to attend an event! Also, you can watch past webinars under [Archived Events](#).



SECURE FAX

When you need to send documents, reports, or data *securely*, use the IPFQR **secure fax** line. Whatever you need to send to our team, the **secure fax** line will help ensure it is delivered quickly. To send a fax, dial (877) 789-4443.



WEBSITE

For up-to-date information, events, and reporting deadlines about Inpatient Psychiatric Facilities Quality Reporting, visit the IPFQR Support Center **website** at www.qualityreportingcenter.com. For your convenience, you can also find links to resources for other quality reporting programs, such as the hospital inpatient, outpatient, and ambulatory surgical center. To find what you’re looking for, use the search tool in the top right corner of the home page.

