

Reference: 2021-105-IP

From: Inpatient Value, Incentives, and Quality Reporting Outreach and Education Support Contractor

Sent: August 26, 2021

To: Hospitals, QIOs, Vendors

Subject: Fiscal Year 2022 Hospital-Acquired Condition Reduction Program's Scoring Calculations Review and Correction Period

This is a reminder that the Hospital-Specific Report (HSR) for the fiscal year (FY) 2022 Hospital-Acquired Condition (HAC) Reduction Program is available in the Hospital Quality Reporting (HQR) System [Managed File Transfer \(MFT\) inbox](#). The Centers for Medicare & Medicaid Services (CMS) give hospitals 30 days to review their HAC Reduction Program data and submit questions about the calculation of their results. **The 30-day Scoring Calculations Review and Correction period began on August 16, 2021, and ends at 11:59 p.m. PT on September 14, 2021.**

The HSR is only available via the *MFT* inbox. HSRs will be provided to users who have been assigned the "Auto-Route (IQR)" and *MFT* permissions associated with their Hospital Quality Reporting (HQR) profile. The HAC Reduction Program HSR will be accessible by logging into the *MFT* Dashboard and entering your Healthcare Quality Information Systems (HCQIS) Access Role and Profile (HARP) username and password. From there, click on *Mail* in the left-hand navigation pane and locate your HAC Reduction Program HSR in the *Inbox* folder. If you are not a Security Administrator/Official (SA/O) for your hospital or you have not recently taken action to request these permissions on your account, you will not have the permissions on your profile required to receive an HSR. These users should contact the SA/O for their organization to confirm that they have the *MFT* permission and receive an assigned "Auto-Route (IQR)" permission. Users may also contact their SA/O to request a copy of their HSR. Once granted the proper permissions, users will have access to any future HSR deliveries. For technical assistance with the *MFT* inbox, HARP, or other HQR System issues, please contact the [QualityNet Help Desk](#) at qnetsupport@hcqis.org or call 1-866-288-8912, Monday – Friday from 7 a.m. - 7 p.m. CT.

HSRs are only available in the *MFT* inbox for a 30-day period.

More information about the contents of hospitals' HAC Reduction Program HSR is publicly available on the [QualityNet Reports](#) page (account not required). Each hospital's HSR comes with a user guide that describes the FY 2022 HAC Reduction Program, updates to the program methodology and measures, the HSR, and procedures for reviewing and replicating results.

During the Scoring Calculations Review and Correction period, hospitals can submit questions about the calculations of their results and request corrections to the following calculations:

- Measure scores (that is, Winsorized z -scores) for all measures in the program
- Total HAC Scores
- Payment reduction status

During the Scoring Calculations Review and Correction period, hospitals cannot request corrections to the following:

- The underlying claims data for the CMS Patient Safety and Adverse Events Composite (CMS PSI 90) measure (this includes adding new claims to the data extract CMS used to calculate the results)
- Reported number of healthcare-associated infections (HAIs), standardized infection ratios, and reported central-line days, urinary catheter days, surgical procedures performed, or patient days for the Centers for Disease Control and Prevention's National Healthcare Safety Network HAI measures.

CMS encourages hospitals to review their HSR and submit questions about their calculations as soon as possible. If hospitals identify potential discrepancies in the calculation of their Total HAC Score, measure scores, or CMS PSI 90 measure results, they can request a review of the calculations. Hospitals can submit questions and requests via the [Quality Q&A Tool](#) (new users will need to create a new account). For general questions, select "Ask a Question" and then select "HACRP" from the program list and the most appropriate topic from the topic list. When submitting a request to review calculations, select "HACRP Review & Correction Requests" as the topic; hospitals should describe each discrepancy and include the following:

- CMS Certification Number (CCN)
- Hospital name
- Hospital address
- Contact's name, phone number, and email address
- Scores to be reviewed (include all that apply):
 - CMS PSI 90 measure result
 - CMS PSI 90 measure score
 - Central Line-Associated Bloodstream Infection measure score
 - Catheter-Associated Urinary Tract Infection measure score
 - Surgical Site Infection for abdominal hysterectomy and colon procedures measure score
 - Methicillin-resistant *Staphylococcus aureus* bacteremia measure score
 - *Clostridium difficile* Infection measure score
 - Total HAC Score
- Reason for the request (that is, specific details for the request)

All questions and requests should be submitted to the [Quality Q&A Tool](#) **no later than 11:59 p.m. PT on September 14, 2021.**

Hospitals should not include personally identifiable information (PII) or protected health information (PHI) in emails. Emailing either type of information is a security violation.

After the Scoring Calculation Review and Correction period, CMS will publicly report the measure scores, Total HAC Scores, and payment reduction status on [Provider Data Catalog](#).

More information on the HAC Reduction Program is available on the [QualityNet Overview](#) page.

Thank you,

The *QualityNet* Team