

Preview User Interface (UI) Access

Preview Period

Preview data will be available to participating inpatient facilities via the Hospital Quality Reporting (HQR) page on QualityNet at <https://hqr.cms.gov/hqrnq/login> from **October 19–November 18, 2021.**

Access Preview Data

1. Navigate to the HQR page: <https://hqr.cms.gov/hqrnq/login>
2. Enter your Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) User ID and Password. Then, select **Login**.
3. You will see the **Two-Factor Authorization page**. Select **Text** or **Email**. Select **Continue**.
4. Enter the code you received and select **Continue**.
5. Read the Terms and Conditions statement. Select **Accept** to proceed. You will see the **HQR Landing** page. Note: If Cancel is selected, the program closes.
6. On the **HQR Landing** page, hover over the Lock Menu on the left side.
7. Select **Program Reporting**.
8. From the drop-down menu, select **Public Reporting**.
9. The page will refresh, and the data will be available to preview.

Preview Content

CMS will not use data that reflects services provided January 1, 2020–June 30, 2020 (Q1 and Q2 2020) in its calculations for Medicare quality reporting. For more information, please refer to this [Listserve](#).

Overall Hospital Quality Star Rating

Please see the *Help Guide* for details.

Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey

- Results reflect Q3 2020–Q1 2021 discharges.
- You can preview individual questions from the HCAHPS composite measures in the downloadable database in the Provider Data Catalog ([PDC](#)); they are not displayed on Care Compare.
- HCAHPS scores based on fewer than 25 completed surveys will display on the Preview with Footnote 1. Scores will not be reported on Care Compare.

Timely and Effective Care Measures

- Influenza Vaccination Coverage Among Healthcare Personnel (HCP) displays 2020–2021 flu season data (Q4 2020–Q1 2021).
- SEP-1 and PC-01 measure results include Q3 2020–Q1 2021 data. (Severe Sepsis and Septic Shock 3-hour and 6-hour bundle data are in a downloadable database on [PDC](#).)

Complication and Deaths

30-Day Death Rate measure results reflect Q3 2017–Q4 2019.

- CMS Patient Safety Indicators (PSI) rates include Q3 2018–Q4 2019 discharges. CMS PSI 4 and CMS PSI 90 will display on Care Compare. Individual components of CMS PSI 90 are available in a downloadable database on [PDC](#).
- Healthcare-associated Infection (HAI) measure rates reflect Q4 2019 and Q3 2020–Q1 2021.
- Surgical complications rates reflect Q2 2017–Q4 2019 discharges.

Unplanned Hospital Visits

- Condition-specific readmission rates reflect Q3 2017–Q4 2019 discharges.
- Procedure-specific readmission rates reflect Q3 2017–Q4 2019 discharges.
- Hospital-wide readmission rates reflect Q3 2019 and Q4 2019 discharges.
- Excess Days in Acute Care (EDAC) measure results reflect Q3 2017–Q4 2019 discharge data.

Payment and Value of Care

- Payment measures
 - Acute myocardial infarction (AMI), heart failure, and pneumonia payment measure results reflect Q3 2017–Q4 2019 discharges.
 - 90-day hip/knee payment measure results reflect Q2 2017–Q4 2019 discharges.
- Medicare Spending per Beneficiary (MSPB) measure performance scores display for Q3 2020–Q4 2020 discharges.