Hospital Outpatient Quality Reporting (OQR) Program

Support Contractor

Program Information, Tips, News, and System Updates:
Ambulatory Surgical Center Quality Reporting (ASCQR) Program

Questions and Answers

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The following document provides actual questions from audience participants. Webinar attendees submitted the following questions and subject-matter experts provided the responses. The questions and answers have been edited for grammar.

Question 1: **What are the dates of service we are using when entering our web-based measures for payment year 2021?**

The reporting period, or patient encounter dates, for web-based measures is January 1 through December 31, 2019.

Question 2: **Our hospital does colonoscopies, but my predecessor did not enter data for OP-29. We submit the PC-01. Should I submit OP-29?**

Yes, to meet the program requirements you must enter all required measures, which includes OP-29. PC-01 is captured for the Hospital Inpatient Quality Reporting (IQR) Program. The OP-29 measures is reported for the Hospital Outpatient Quality Reporting (OQR) Program.

Question 3: **Is CMS considering an extension of the reporting deadline due to activity around COVID-19?**

Currently, CMS has not announced any extensions regarding COVID-19.

[Update: In April, CMS released new guidance. Please visit https://www.cms.gov/about-cms/emergency-preparedness-response-operations/current-emergencies/coronavirus-waivers for the latest information.]

Question 4: **Will HARP for IQR and OQR roll out at same time?**

No, a crossover date for the HARP system has not been set for the hospital settings yet. For now, please enter data as you have in the past. However, we encourage you to enter data as soon as you are able.

Question 5: **For HARP access, will we still need VIP access?**

No, HARP accounts are required to have two-factor authentication for security purposes. This extra layer of security, on top of a user ID and password, requires a piece of information only accessible by the user, such as a security code via text or phone call

Question 6: **If VIP access is going away, does this mean we will be able to access HARP on multiple devices?**

Yes, you will be able use multiple devices.

Question 7: **When is the VIP access going away?**

When HARP goes live and you establish an account, VIP will no longer be necessary.

Question 8: **Will I use the HARP username, password, and two-factor authentication to access Q*ualityNet*?**

Yes. HARP is a secure identity-management portal provided by CMS. Creating an account via HARP provides users with a user ID and password that can be used to sign into many CMS applications.

Question 9: **There is a new Security Administrator at my hospital for *QualityNet* that needs to be set up within the next month. Is there a new process for this?**

No, there is not a new process.