



Hospital Outpatient Quality Reporting (OQR) Program

Support Contractor

Program Information, Tips, News, and System Updates: Ambulatory Surgical Center Quality Reporting (ASCQR) Program

Questions and Answers

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The following document provides actual questions from audience participants. Webinar attendees submitted the following questions and subject-matter experts provided the responses. The questions and answers have been edited for grammar.

Question 1: If we submit all our OP-29 due to low volume, should I put “Not sampled”? I put “Monthly,” as that is when cases are selected and available to abstract per our vendor.

This is not a mandatory field; any option is acceptable.

Question 2: When will the Q4 Hospital Outpatient Quality Reporting (OQR) Program checklist be available?

Currently, this information is not posted. You can call the Support Team at 866.800 8756 and we will be glad to assist you.

Question 3: Since OP-31 is voluntary, can you still enter zeros?

Yes, you can enter zeros for this measure.

Question 4: I checked for our OP-32, OP-35, and OP-36 Claims Detail Report (CDR), and it said, “No zip file,” “No claims eligible for these measures,” or “CCN not found”. We don’t do radiation therapy. It also said “No data collected” for OP-12 and OP-17. Are these no longer collected? Also, OP-22, OP-29, OP-31, and OP-33 are submitted. Do we need to do anything else?

If your hospital does not perform procedures for OP-32, -35, and -36, you will not have a report available.

Yes, OP-12 and OP-17 have been removed from the program and no longer require reporting.

In addition to the submission of your web-based measures, you will also need to submit your quarterly data. The next deadline for that is May 1, 2020.

Question 5: Should we start using the Healthcare Quality Information System (HCQIS) Access Roles and Profile (HARP) for submitting web-based measures?



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No, a crossover date for the HARP system has not been set for the Hospital Outpatient Quality Reporting (OQR) Program yet. You will submit data for your web-based measures as you always have.

Question 6: Where can I locate the outpatient web-based measures checklist?

There is no “checklist” for web-based measures. However, under Tools and Resources on [QualityReportingCenter.com](https://www.qualityreportingcenter.com), there are many resources related to data submission, including the Important Dates document: <https://www.qualityreportingcenter.com/globalassets/2020/01/oqr/hospital-oqr-important-dates-2021-payment-determination.pdf>.

Question 7: If our facility uses a vendor, do we still need to enter data in *QualityNet*?

Please check with your vendor to ensure your data are being successfully submitted and your hospital is in compliance with program requirements.

Question 8: Will there be a hover explanation or another explanation to indicate the Performance Period for data verses the payment year? This can be very confusing.

We do not use Performance Periods with this program. When the web-based measures data entry tool opens, at the top of the page you will find the Submission Period and its respective Reporting Period listed for the payment year you are submitting. This can be found on slide 16 of the presentation.

Question 9: Is CMS considering an extension of the reporting deadline due to activity around COVID-19?

Currently, CMS has not announced any extensions due to COVID-19. [Update: In April, CMS released new guidance. Please visit <https://www.cms.gov/about-cms/emergency-preparedness-response-operations/current-emergencies/coronavirus-waivers> for the latest information.]

Question 10: Where do we go to run these reports?

Reports are run on the secure side of *QualityNet*.



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Question 11: Is OP-30 a discontinued measure? If so, when was it discontinued?

The OP-30 measure was finalized for removal from the program in the CY 2019 final rule and is no longer collected beginning with January 1, 2020 encounters.

Question 12: What does ED “throughput” mean?

This is a category that includes the OP-18 and OP-22 measures.

Question 13: How often does the Star Rating update?

Currently, the refresh is in January.

Question 14: How do we collect data on appropriate follow-up after screening colonoscopies? What is considered the appropriate follow-up time frame/period?

The OP-29 measure is Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients. The intent of the measure is to capture the percentage of patients who had a recommended follow-up interval of at least 10 years for repeat colonoscopy documented in their colonoscopy report. For details on this measure, please access the Specifications Manual posted on *QualityNet* at:

<https://qualitynet.org/outpatient/resources>.

Question 15: Is HARP replacing signing into the secure side of *QualityNet*?

Yes, eventually there will be one access point, which will be HARP.

Question 16: How is HARP different than the current security of the VIP access?

All HARP accounts are required to have two-factor authentication for security purposes. This extra layer of security, on top of a user ID and password, requires a piece of information only accessible by the user, such as a security code via text or phone call.



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Question 17: Do you have other specific trainings available on abstracting specific measures?

We have several Frequently Asked Questions (FAQs) webinars. You can access them at <https://www.qualityreportingcenter.com/en/hospital-oqr-program/archived-events/>. Section 6, Tools and Resources, of the [Specifications Manual](https://qualitynet.org/outpatient/specifications-manuals) has some great information: <https://qualitynet.org/outpatient/specifications-manuals>.

Question 18: Is this something we need to do now for Q4? I've not entered data prior to this.

A release date for HARP has not been set for the Hospital OQR Program. For now, please enter data as you have in the past. However, we encourage you to enter data as soon as you are able.

Question 19: What are the two-factor devices you mentioned?

All HARP accounts are required to have two-factor authentication for security purposes. It is an extra layer of security, on top of a user ID and password, that requires a piece of information only accessible by the user, such as a security code via text or phone call.

Question 20: How do we handle multiple users who already have access to the secure side of *QualityNet*?

To gain access through HARP, each user will need to apply for a HARP account.

Question 21: When is the earliest we can submit the outpatient data to *QualityNet*?

You can enter your data at any time for both clinical measures (due May 1, 2020) and for your web-based measure (due May 15, 2020). We encourage you to do so as soon as possible and before your transition to HARP.

Question 22: The Quality Reporting Center lookup has not been updated since March 2, 2020. I submitted data after this date. When will it be updated?

We are anticipating an update to occur this week.