



## **Ambulatory Surgical Center Quality Reporting (ASCQR) Program**

### **Support Contractor**

## **Program Information, Tips, News, and System Updates: Ambulatory Surgical Center Quality Reporting (ASCQR) Program**

### **Presentation Transcript**

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# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

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## Support Contractor

**Karen**

**VanBourgondien**

Hello everyone, and welcome to today's webinar. Thank you for joining us. Today we are going to provide you with the newest information surrounding system updates for data submission, public reporting, and other applications. We will also review some program information that is pertinent to your successful reporting. If you've not downloaded today's handouts, you can get them from our website, [QualityReportingCenter.com](http://QualityReportingCenter.com). Just click on the event for today, and you should be able to download the slides.

The learning objective are listed here on the slide. We will discuss the Next Generation platform and how to successfully enter your web-based measures. We are also going to let you know about some system updates coming in the near future. This new system is called HARP. If you do not know about this, don't worry, that is what we are going to let you know about today. So as always, we do have an Ask a Question box. So, if you have a question please put that question in that box. One of our subject matter experts will respond to you directly. So now, I don't want to take up any more of your time. Let me turn things over to Pam, our speaker. Pam?

**Pam Rutherford**

Good afternoon, everyone. So, to start our "What's new and improved webinar," our first new subject is going to be Next Generation. What it is, and why do you need to know about it?

So, let's look at a little background on the change to New Generation. In response to CMS' desire to bring end-users' needs to the forefront and develop a modern quality reporting system, the Hospital Quality Reporting User Experience team has been working and redesigning the *QualityNet Secure Portal*. Next Generation will extend across programs. Next Generation is the name of this new user interface that allows for a consistent experience through the use of one platform and a unified display across multiple programs. So, the look and way you navigate *QualityNet* to enter your web-based measures have changed. That is one of the things we are here to discuss. So, having said that, let me show you this new platform and how to enter your measures.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

You will still begin at the home page of *QualityNet.org*. However, the Next Generation is a completely different system. So, I am going to walk you through this step-by-step. The one thing I do want to mention before we get started is, this platform works best when using Chrome or Firefox. It will not function using Internet Explorer or other older browsers.

Now *QualityNet* has undergone significant change as they have reconstructed their site. The view on this slide is the new home page. To sign into the secure side of *QualityNet*, you will click on the blue Log into Secure Portal tab, in the right upper corner of this page. See the red square?

You will be taken to the Choose Your Destination page, and you will then choose *Hospital Quality Reporting*. Okay, a side note here: We understand that there is a difference between hospitals and ASCs, but this is the way it was updated in *QualityNet*. Okay. We are choosing Hospital Quality Reporting. Enter your secure credentials, as you always have. This is your User ID, Password, and Security Code. Now your Security Code is your VIP Symantec ID. None of this has changed. Of course, you will select the Submit icon.

This will be your next view. You will no longer go to Manage Measures as you have in the past. To get to the new Next Generation area, you will click on the View the New Hospital Quality Reporting icon.

This will direct you to the next page. However, keep in mind that this view may vary depending on what your level of access is. So, you may see more or less options here. So, go ahead and select the Data Entry box.

This will be the next page. Now, this page is asking how you would like to submit your data and provides two options. You can use File Upload or Data Form. Let's first talk about the first choice, the File Upload icon. You would only select this option if you are a vendor or report data for more than one ASC and want to use the CSV upload option. This allows you to upload external files for the web-based measures for multiple ASCs at once. The approved CSV file template must be used for this option.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

So, if you select the File Upload icon, you will be directed here. With this option, you can either drag and drop your files, or select the Submit Files option and access your files through the search or browse feature on your computer. The vast majority of you will not use this feature. Now, if you are not entering data in the CSV format, then you will select the Data Form tab.

So, go back to the top of the page and select Data Form. See the red box? This will be your view. To open the submission application, you will click on Launch Data Form tab. This will direct you to the ASC web-based submission page where you will enter your data.

This is a partial view of the web-based measures submission page. You will notice on the left side of the page, you will see your ASC's NPI number, the Submission Period, the Reporting Period, and Last Updated on the left side. Every time you edit this page, the Last Updated will reflect the most recent time you modified. The Last Updated at the top will reflect the date and the time this page was last updated. Now, this update could be done by you or another Security Administrator for your ASC.

As before, you want to ensure that you have the correct payment year selected in the box. You can see that box here with the arrow on the top right side of the page. You are currently submitting data for the payment determination year 2021. To enter your data, you will begin by selecting the green Start Measures icon. That will open the data entry page, which I will show you in a minute. Now, here is an important tip. If your ASC does not perform procedures related to the measure, you can now click on the box under the measure name and description, where it says, "Please enter zeros for this measure as I have no data to submit."

If you select that box, then this pop-up box will display. If your ASC does not perform these procedures, you will click on the green Confirmed box. This will enter the zeros in the numerator and denominator for this measure. This is a nice safety mechanism within the system.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

So, if your ASC does not perform any colonoscopies, and you check that box, this is what that result will look like. Notice the check mark and Done next to ASC-9. That reflects a successful entry.

Now, let's imagine your ASC does perform colonoscopies. You will not check the box that we just discussed. You will select the green Start Measure tab next to ASC-9.

You will then be taken to the data entry page. Any area with the red asterisks indicates a mandatory field. You will see these red asterisks on each data entry page. For ASC-9, you must fill in the numerator and denominator. The total population and sample size are not mandatory. The N/A option, under sampling frequency, is auto selected. You can change that if you wish. You will enter your data and select the green Save & Return icon.

So, let's say you have successfully entered your data for ASC-9 and ASC-11, but you do not have your data yet for ASC-13 and ASC-14. If you have a partial submission, you will not be able to click on the "I'm ready to submit" icon. This icon will remain gray. However, any data you enter will stay in the data collection tool. You won't have to reenter that data, but it will not cross over and show as submitted. No one but you will know that your data are there. When you have successfully entered data for all of the measures, that gray icon will turn blue. You must click on the blue "I'm ready to submit" icon to be officially submitted. I am going to show you that here in just a minute. Let's go ahead and look at ASC-13 and ASC-14 specifically, as they are newer measures.

Here we are looking at the data entry page for ASC-13. Just as with ASC-9, you will enter your data. As a reminder, a red asterisk indicates a required field. You will enter the numerator for this measure, and it says right on this page. It is: Surgery patients with a body temperature equal to or greater than 96.8 recorded within 15 minutes of arrival in PACU. Next, enter your denominator: All patients, regardless of age, undergoing surgical procedures under general or neuraxial anesthesia of greater than or equal to 60 minutes duration.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

The next box is your facility's total population. There is not a red asterisk. So, this is not a mandatory field, but if you want to include that, the number is the total number of patients in your ASC that fit the denominator criteria for this measure. Next is: What was your facility's sample size. Again, this is not mandatory. Let's say your sample is 63. You abstracted 63 charts. That will be your sample size. Again, the sampling frequency is auto selected N/A, but you can change that if you choose. Once you enter your data, you will select the green Save & Return icon.

Oops. The data are incorrect. So, if you get the numerator and denominator confused, the system will let you know. You will get a view such as this. Just simply re-enter the data and click on Save & Return.

Here is a quick look at ASC-14. This measure only has a numerator and denominator. Those will be the only data points you will enter, if this measure applies to your ASC. Once again, you would enter the information and click on Save & Return.

Voilà! You are done. After you submit all your data, please make sure you see the green checkmark and All Measures Successfully Submitted. I have this enclosed in the red box on the left side of your screen. You will see Submitted with a green check mark for all of the measures on the far right of your screen. If you do not see these, you have not submitted your data. You can print off a screen shot for your records, or you may choose to click the Export Data icon and save the information that way. You can click on Expand All. That will open each measure and let you see the data you entered. Now, let's say you want to double check your ASC submission, your ASC-9 submission. You can do this by clicking on the blue box with a + sign in it, next to ASC-9.

That box will open, and here you will be able to see what you have submitted. By the way, if you did make a mistake, simply go to the Edit Measure icon at the top of the page, and the system will allow you to re-enter your data.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

There you have it. To quickly review, you will log into the *QualityNet Secure Portal*. You will access the Hospital Quality Reporting link on the upper right side of the web page and not the Manage Measures area, as you have in the past. You can partially enter data, but please remember, the system remembers the data and you won't have to re-enter it, but it will not cross over into the warehouse until you see that I'm Ready to Submit icon turn blue. Once you have completed filling in data for all of the measures, or checking the box to autofill zeros, make sure you see Submitted with the green check mark next to each measure. Then, print or save a copy of this submission for your records.

As a reminder, this data should be submitted by the deadline. By all means, please submit early. These measures are all due to be reported by May 15, 2020, using the reporting period, or patient encounters, of January 1 through December 31, 2019. You can enter this data using your current credentials, and we highly recommend early submission. Please do not wait until the last minute. Additionally, there are new platforms coming our way, which we will discuss shortly. To avoid any unnecessary technical issues and increased stress levels, please enter your data early. The measures you will report are ASC-9, ASC-11. Remember ASC-11 is voluntary, ASC-13, and ASC-14.

Let me remind folks that are not aware: The Provider Participation Report in *QualityNet* is no longer available to cross check your submission. The functionality at this point will show you previously submitted data but not for this current submission and moving forward. So, once you have entered your data, we do have a tool on our website that allows you to check your submission. It is called the... ah... OK... Lookup Tool. This tool is separate from *QualityNet*. So, it is updated according to data we receive, and the updates are more frequent the closer the deadline becomes. I will show you here in a minute where that date is. If you completed your submission, you will simply see a Yes next to the measures. If you have missing data, it will say No.

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

So, now we are back to finding the Lookup Tool. To do that, you will go to QualityReportingCenter.com, and I have that web page address at the top of the slide. You will select the ASC tab at the top of the page.

That will bring you to the ASC section for the ASCQR Program. You can see on the left, there is a menu containing various options. Now, there is a lot of information on this website. For our purposes today, we will select the drop-down arrow next to Data Dashboard.

In this drop-down menu, you will select ASC Lookup Tool.

You will either enter your ASC's CCN or NPI number and click on Enter. This will take you to the page that will display either Yes or No for your data result. By the way, that Data Last Updated date is posted in this area. You can see it here next to the arrow. If this says March 18, and you submitted on March 18, your data is likely not going to show as completed here. Remember, we update this database from information we receive from *QualityNet*. So, please check back in a few days and recheck that date. Well, that's your data submission. Let's review a few other items coming your way very soon.

A new information system is coming our way. This will be across all programs. We want to just clue you in a little bit about this, so you are aware before it goes live. This information system is referred to as HARP, HCQIS Access Roles and Profile (HARP). HARP is a secure identity management portal provided by the Centers for Medicare & Medicaid Services (CMS). Creating an account via HARP provides users with a user ID and password that can be used to sign into many CMS applications. It also provides a single location for users to modify their user profile, change their password, update their challenge question, and add and remove two-factor authentication devices.

When this system is released, you will go to *QualityNet* and complete the registration form to create a HARP account. To create an account, users must enter their profile information, account information, and successfully complete proofing or identifying verification. Registration could take

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

anywhere from five to 15 minutes, depending on how quickly user data are proofed and verified. Now HARP uses a third-party service provided by Experian to verify user identities. So, to complete account setup, users need to log into HARP and set up two-factor authentication. All HARP accounts are required to have two-factor authentication for security purposes. It is an extra layer of security on top of a user ID and password that requires a piece of information only accessible by the user, such as a security code via text or phone call. Upon logging into HARP for the first time, users will be prompted to set up their two-factor authentication by entering one or more authentication devices. A new login URL will be released. This is where reporting platforms will be located. Right now, it is not in place, and you can submit your data the way we just showed you. Once HARP is in place, you will have to use your HARP platform. So please submit early to avoid any technical issues that could potentially arise. We will be bringing you an instructional webinar next month on how to access and use HARP. So, please don't miss that.

More changes. All right! Later this year, CMS plans to launch a simplified and consistent online experience to make it easy for consumers to find and compare care, while also meeting the needs of industry stakeholders who search data that are important to them. They are working to develop an improved companion portal that Medicare researchers and stakeholders can use to access the more detailed data that are important to them. This new Provider Data Catalog will reside on CMS.gov. It will have an improved interface and intuitive search features to allow users to easily search and download CMS' publicly reported data, better serving stakeholders who use the interactive and downloadable datasets like those currently found on Data.Medicare.gov. To meet the needs of today's Medicare beneficiaries and improve the online Medicare customer experience, CMS plans to combine and standardize these eight existing Compare tools, allowing users to access the same information through a single point of entry and simplified navigation to find the information that is currently divided in places like *Nursing Home Compare* and *Hospital Compare*. The new *Medicare Care Compare* on Medicare.gov will offer Medicare beneficiaries and their caregivers and other users a consistent

# Ambulatory Surgical Center Quality Reporting (ASCQR) Program

## Support Contractor

look and feel, providing a streamlined experience to meet their individual needs in accessing information about health care providers and care settings. In the new, unified experience, patients will be able to easily find the information that is most important to help make health care decisions, like getting quality data by the type of health care provider.

I covered a lot of information today and just tried to hit the highlights. If you have questions, feel free to call our helpline, listed here on this slide, or enter your question into the Question and Answer tool. You can find that on the home page of *QualityNet*. I think that covers everything for me. Let me turn the presentation back to Karen. Karen?

**Karen**

**VanBourgondien**

Thanks, Pam. Yes, you did cover a lot of information. I just want to reiterate a couple of things. Pam, you went over the Next Generation and how ASCs can submit their data through that new platform. Again, please submit your data early, before everything transfers over to HARP. Check it off your list and get it done. Submit early. We will again be presenting an informational webinar on HARP in a couple of weeks. This will walk you through and answer any potential questions you may have about this new HARP platform. So, we will send out notifications, Listserve notifications announcing that particular webinar. So, don't miss that. In the meantime, if you have any questions, as Pam said, you can always give us a call, or you can enter your question in the Q&A tool on *QualityNet*. Either is fine.