

# A Beginner's Guide: Successful Reporting for the Hospital Outpatient Quality Reporting (OQR) Program

Outpatient Quality Program Systems and Stakeholder Support Team

# **Learning Objectives**

At the conclusion of this presentation, attendees will be able to:

- ✓ Define the program requirements for the Hospital OQR Program.
- ✓ State the measures reported for the Hospital OQR Program.
- ✓ Describe how to successfully register with QualityNet.
- ✓ List at least three resources available to enhance successful reporting.









# **Hospital OQR Program**

 Eligible hospitals must meet program requirements or receive a two percentage point reduction in their Annual Payment Update (APU) under the Outpatient Prospective Payment System (OPPS).

# **Program Requirements**

#### Hospitals must:

- Collect and report data for quality measures specific to this program
  - Submit data through QualityNet
    - Secure credentials are required
  - Follow guidance in the Specifications Manual for all measures
- Meet validation requirements if selected and attain a confidence interval of 75 percent or higher

# **Public Reporting**

Data reported for this program will be publicly displayed to allow for:

- Evaluation of your preview report.
- Accessibility of your publicly-displayed data.
- Comparison of your data to other ASCs.
  - Evaluate your data using available tools and implement changes to improve quality.



# **CMS** Rule Making

- The Proposed Rule:
  - Contains proposed changes for the program
  - Is typically released in July with a 60-day public comment period
- The Final Rule:
  - Contains the finalized changes to the program
  - Is typically released in November

#### **Final Rule**

#### To access the most recent Final Rule:

- www.FederalRegister.gov
  - The Hospital Outpatient Quality Reporting Program (OQR) Program
    - Begins in section XIV, page 61410
- PDF version

#### **Must-Do List**

- 1. Register with QualityNet
- 2. Identify and maintain a QualityNet Security Administrator
- Collect chart-abstracted clinical data for each quarter and submit these data by the deadline
- Collect data for measures to be submitted via a web-based tool and submit these data by the deadline

#### Hospital OQR Program Measures

OP-2	Fibrinolytic Therapy Received Within 30 Minutes of ED Arrival
OP-3	Medían Tíme to Transfer to Another Facility for Acute Coronary Intervention
OP-8	MRI Lumbar Spine for Low Back Pain
OP-10	Abdomen CT - Use of Contrast Material
OP-22	Left Without Being Seen
OP-29	Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients

# **Types of Measures**

- Measures Submitted Using a Web-Based Tool are:
  - Entered via the CMS web-based submission tool
  - Reported annually
- Clinical Data or Patient-Level Chart-Abstracted Measures are:
  - Submitted in one of two ways:
    - CMS Abstraction & Reporting Tool (CART)
    - Third party vendor
  - Reported quarterly
- Claims-Based Measures:
  - Are collected from paid Medicare claims
  - Require no manual abstraction or reporting by the facility

# Measures Submitted Using a Web-Based Tool

- OP-22: Left Without Being Seen
- OP-29: Appropriate Follow-up Interval for Normal Colonoscopy in Average Risk Patients
- OP-31\*: Cataracts: Improvement in Patient's Visual Function within 90 Days Following Cataract Surgery (voluntary)
- OP-33: External Beam Radiotherapy for Bone Metastases

\*Voluntary

#### **Timeline**

#### Calendar Year 2021 Payment Determination

Measures	Reporting Period	<b>Submission Period</b>
OP-22	January 1—December 31, 2019	January 1—May 15, 2020
OP-29	January 1—December 31, 2019	January 1—May 15, 2020
OP-31*	January 1—December 31, 2019	January 1—May 15, 2020
OP-33	January 1—December 31, 2019	January 1—May 15, 2020

<sup>\*</sup> Voluntary

# **Chart-Abstracted Measures (1 of 2)**

- Cardiac Care Measures:
  - OP-2: Fibrinolytic Therapy Received
     Within 30 Minutes of ED Arrival
  - OP-3: Median Time to Transfer to Another Facility for Acute Coronary Intervention

# **Chart-Abstracted Measures (2 of 2)**

- ED-Throughput
  - OP-18: Median Time from ED Arrival to ED Departure for Discharged ED Patients
- Stroke
  - OP-23: Head CT or MRI Scan Results for Acute Ischemic Stroke or Hemorrhagic Stroke Patients who Received Head CT or MRI Scan Interpretation Within 45 minutes of ED Arrival

## **Timeline**

#### Calendar Year 2021 Payment Determination

Clinical Data Submission	Reporting Period	Encounter Quarter	
November 1, 2019	April 1–June 30, 2019	Q2 2019	
February 1, 2020	July 1-September 30, 2019	Q3 2019	
May 1, 2020	October 1–December 31, 2019	Q4 2019	
August 1, 2020	January 1–March 31, 2020	Q1 2020	

#### **Validation**

- Randomly selected 450 hospitals
  - Open status
- Targeted 50 hospitals
  - Failed validation or
  - Had an outlier value
- CMS will validate up to 12 cases per quarter
- Selected hospitals must submit medical documentation within 45 days
- Hospitals must obtain at least a 75 percent validation score

# Claims-Based Measures (1 of 2)

## Imaging Efficiency Measures:

- OP-8: MRI Lumbar Spine for Low Back Pain
- OP-10: Abdomen CT-Use of Contrast Material
- OP-13: Cardiac Imaging for Preoperative Risk Assessment for Non-Cardiac, Low-Risk Surgery

# Claims-Based Measures (2 of 2)

#### **Outcome Measures:**

- OP-32: Facility 7-Day Risk-Standardized Hospital Visit Rate after Outpatient Colonoscopy
- OP-35: Admissions and Emergency Department (ED) Visits for Patients Receiving Outpatient Chemotherapy
- OP-36: Hospital Visits after Hospital Outpatient Surgery

## **Timeline**

#### Calendar Year 2021 Payment Determination

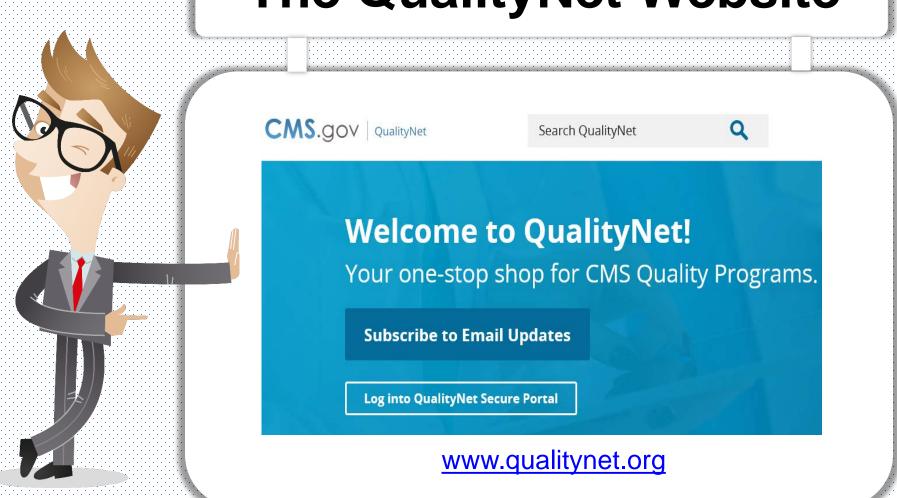
Claims-Based Measure	Reporting Period
OP-8	July 1, 2018—June 30, 2019
OP-10	July 1, 2018—June 30, 2019
OP-13	July 1, 2018—June 30, 2019
OP-32	January 1, 2017-December 31, 2019
OP-35	January 1, 2019-December 31, 2019
OP-36	January 1, 2019-December 31, 2019



#### **Reconsideration Process**

- Process is available for hospitals that did not meet program requirements
- Reconsideration Requests must be submitted by the deadline of March 17.
- Hospitals submitting Reconsideration Requests are eligible to file an appeal with the Provider Reimbursement Review Board (PRRB)
- The Reconsideration Process can be found on QualityNet





# **Security Administrator (SA)**

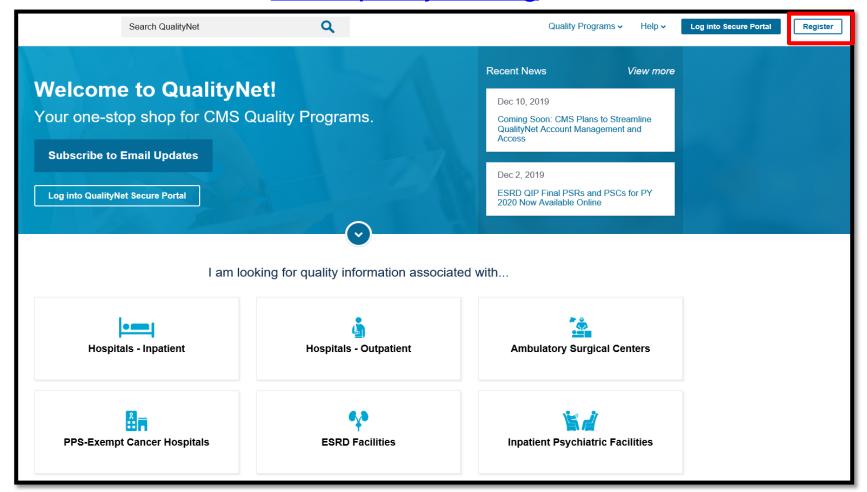
- Submits data via the Secure Portal
- Facilitates registration process for other users
- Creates, edits, and/or terminates QualityNet user accounts
- Monitors QualityNet usage to maintain proper security and confidentiality
- Serves as the point of contact for information regarding QualityNet
- Accesses secure reports via the Secure Portal

#### **Basic User**

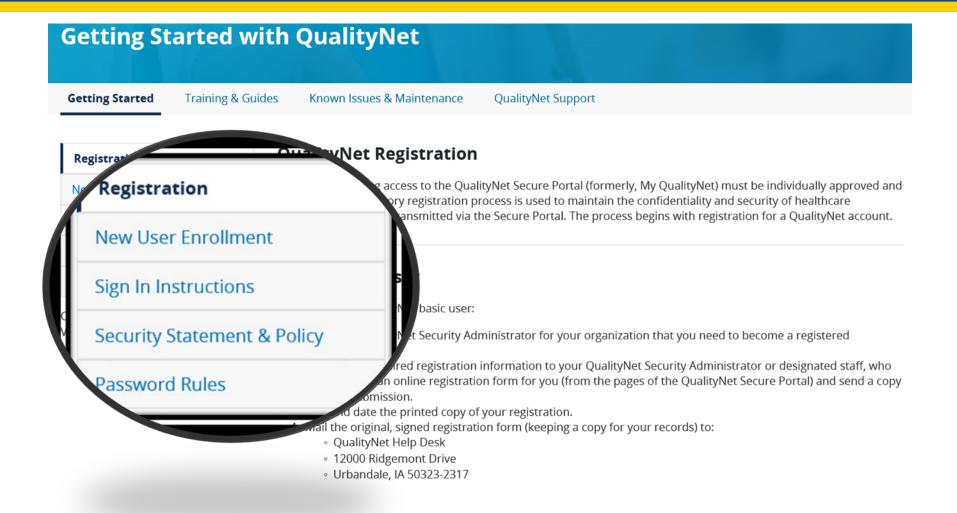
- Any user not designated as an SA or Security Designee is considered a Non-Administrative or Basic User
- Access is determined by the SA or Security Designee

# How to Register

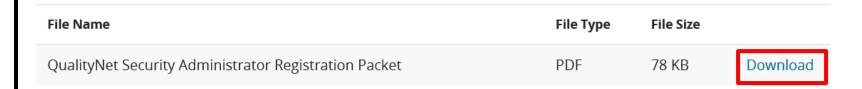
#### www.qualitynet.org



# **Registration Process**



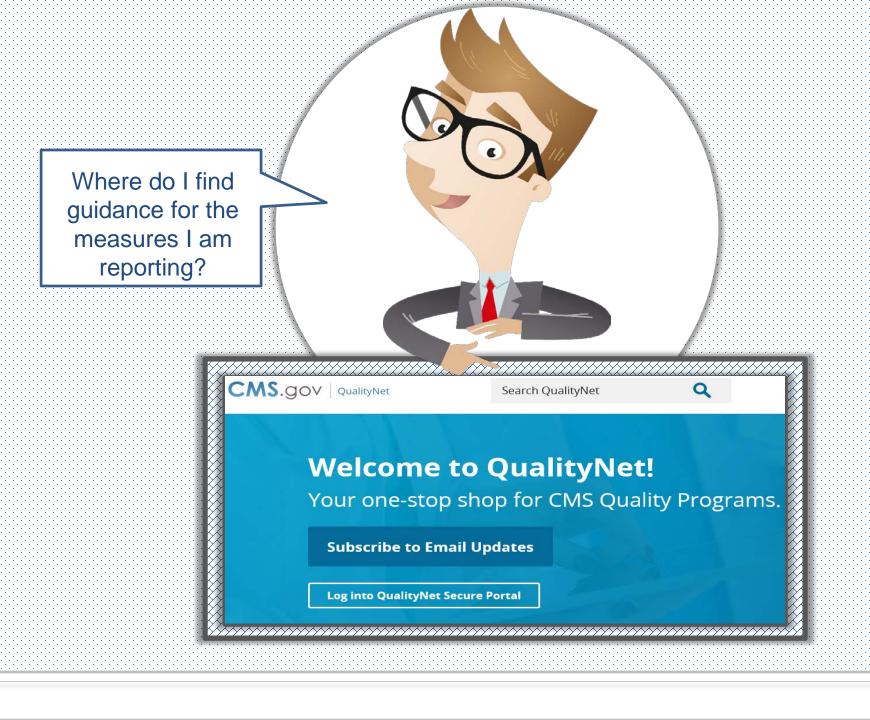
# **Registration Packet**



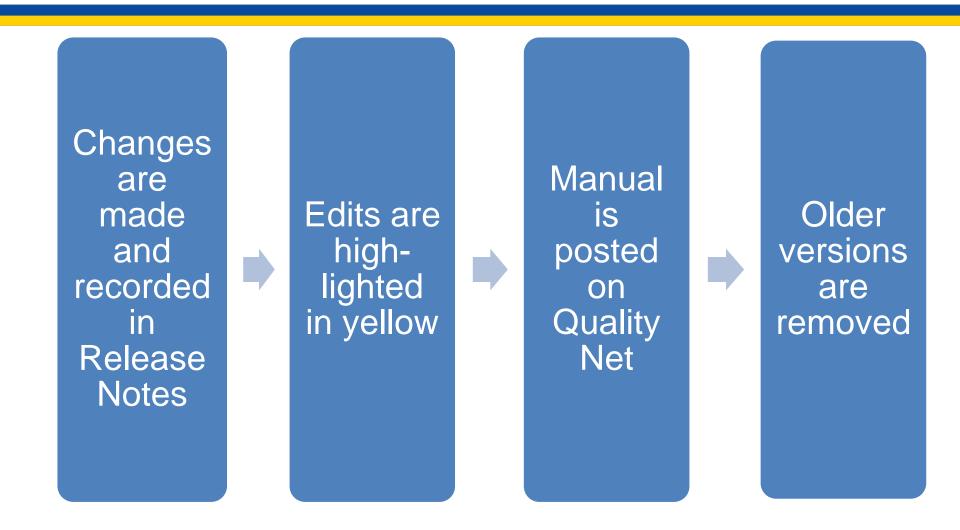
You will be notified by email when registration is complete and your QualityNet account has been activated. The email will also contain your User ID. A temporary password will be sent in a separate email. You will need both to complete enrollment for access to the QualityNet Secure Portal.

#### Accessing the QualityNet Secure Portal

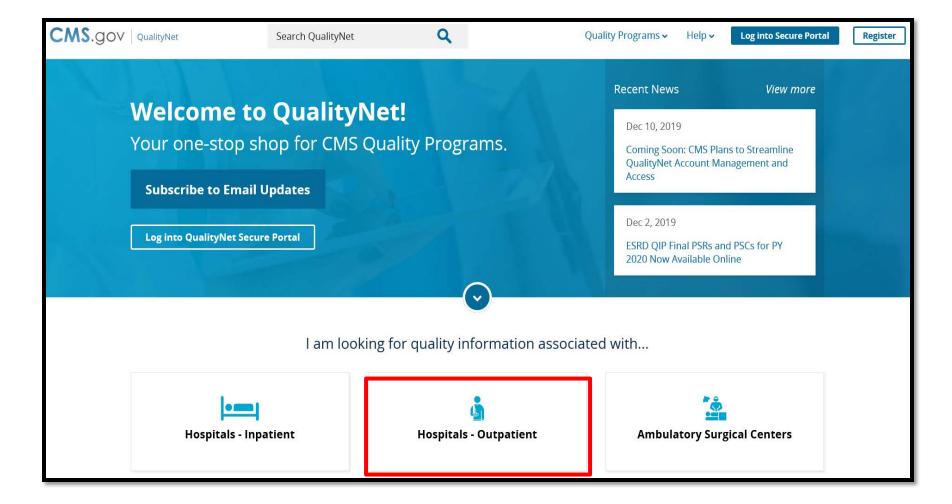
For access to the QualityNet Secure Portal, complete the New User Enrollment Process. (As part of the process, you'll be asked to change your password and answer a set of security questions.)



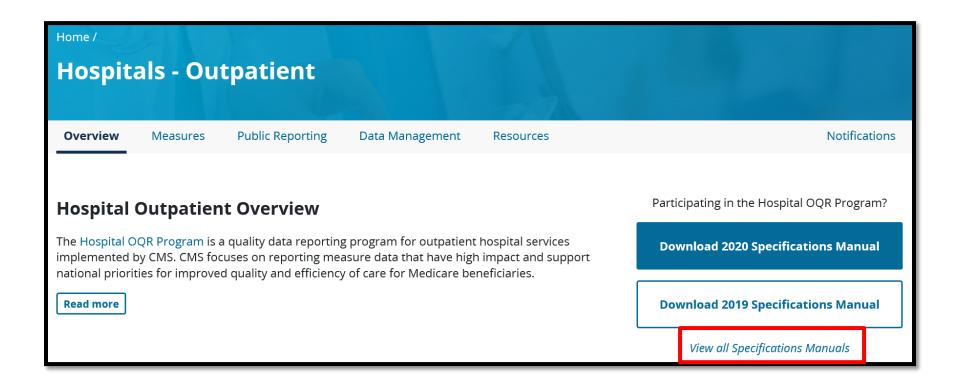
#### The Manual Process



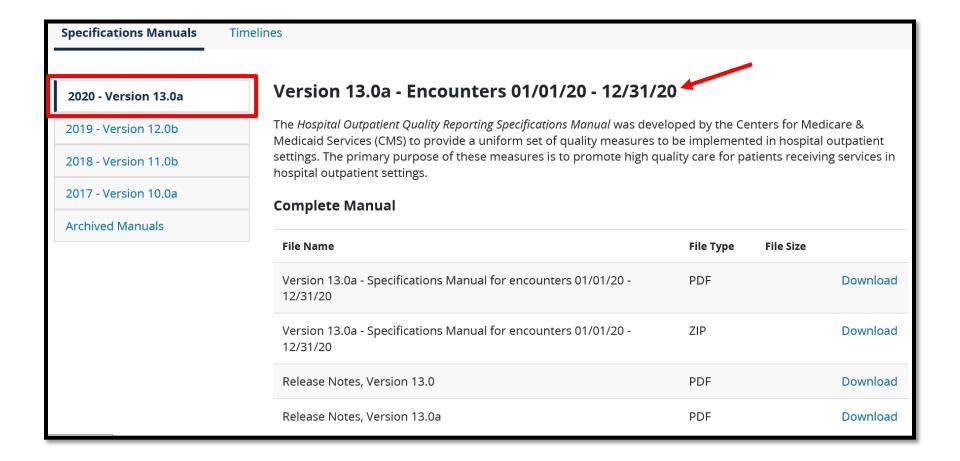
# **Choose Your Program**



# Locating the Specifications Manual

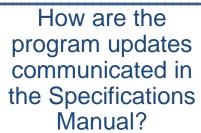


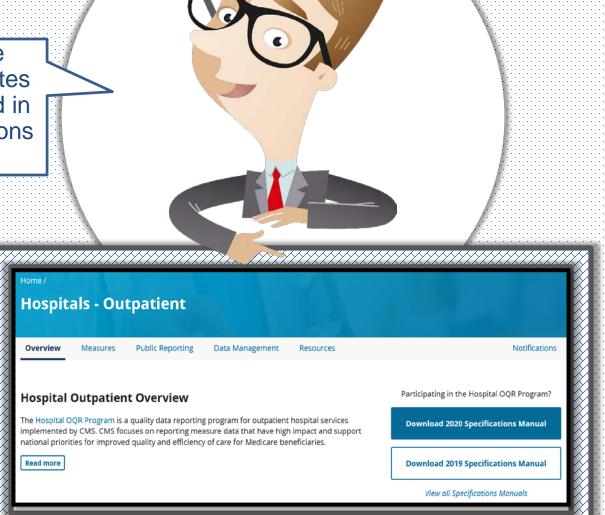
# **Selecting Your Version**



## **Another Version**

Specifications Manuals Timelines						
2020 - Version 13.0a Version 12.0b - Encounters 01/01/19 - 12/31/19						
2019 - Version 12.0b						
2018 - Version 11.0b	File Name	File Type	File Size			
2017 - Version 10.0a	Version 12.0b - Specifications Manual for encounters 01/01/19 -	PDF	Download			
Archived Manuals	12/31/19 (12/20/18)					
	Version 12.0b - Specifications Manual for encounters 01/01/19 - 12/31/19 (11/14/19)	ZIP	Download			
	Release Notes, Version 12.0 (06/26/18)	PDF	Download			
	Release Notes, Version 12.0a (12/20/18)	PDF	Download			
	Release Notes, Version 12.0b (09/03/19)	PDF	Download			





## **Recent Updates**

- Measures Removed:
  - OP-5: Median Time to ECG was removed beginning with CY 2021 payment determination.
  - OP-33: External Beam Radiotherapy for Bone Metastases was removed beginning with CY 2022 payment determination.

### **OP-5** References

- References regarding the OP-5 measure were removed from the following sections of the manual:
  - Table of Contents
  - Outpatient Delivery Settings
  - Acute Myocardial Infarction (AMI) Measure Set
  - Chest Pain
  - Data Dictionary
  - Population and Sampling

### **OP-33 References**

- References regarding the OP-33 measure were removed from the following sections of the manual:
  - Table of Contents
  - Outpatient Delivery Setting
  - Section 1.7: Web-Based Measures
  - Population and Sampling

# Data Dictionary (1 of 2)

- The following were removed from the Data Dictionary:
  - ECG
  - ECG Date
  - ECG Time
  - Probable Cardiac Chest Pain
  - ICD-10-CM Other Diagnosis Codes

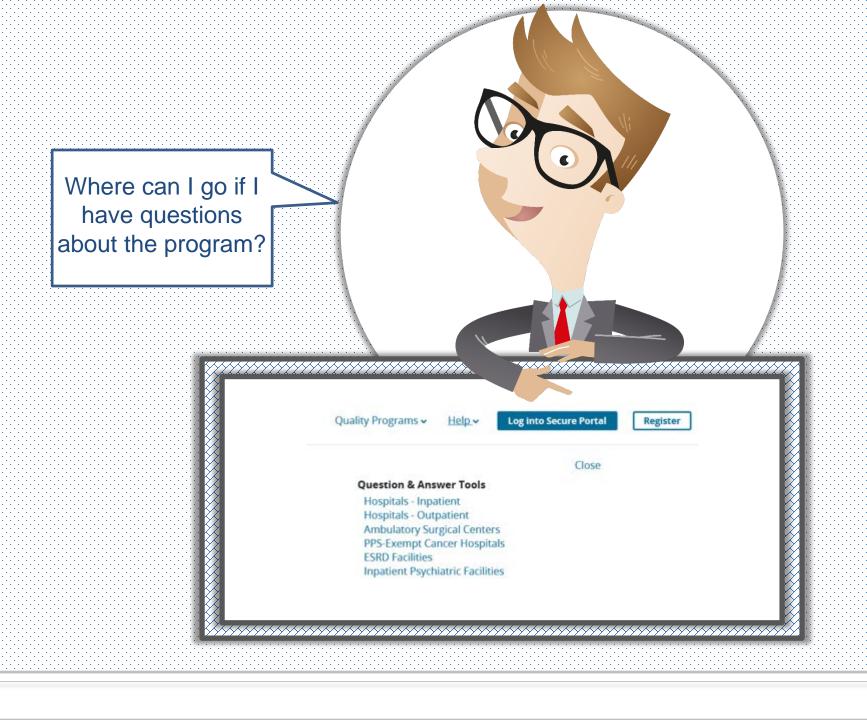
# Data Dictionary (2 of 2)

- Data element definitions were updated:
  - Initial ECG Interpretation
    - Added: "likely" as an acceptable qualifier term to disregard an inclusion term when present.
    - Statement that this list is not all-inclusive.
  - Date Last Known Well
    - Added: Syncope and seizure were added to the Inclusion Guidelines for Abstraction.

## **Appendix A**

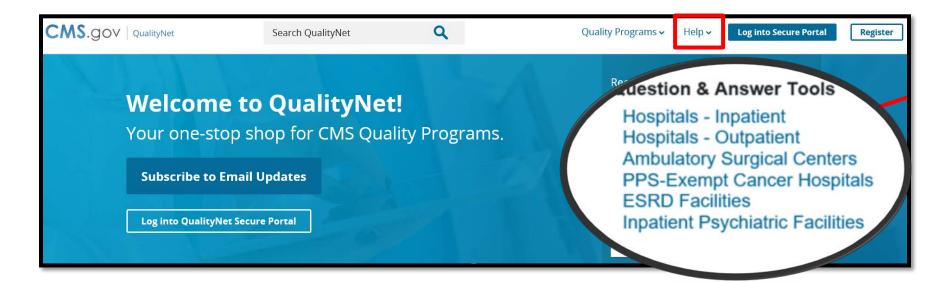
### Updated:

- ICD-10-CM Diagnosis and CPT® Code Tables:
  - January 1-September 30, 2020 (1Q-3Q 2020 encounters)
  - October 1-December 31, 2020 (4Q 2020 encounters) codes will be updated in September 2020



## **Choose Your Program**

#### www.qualitynet.org

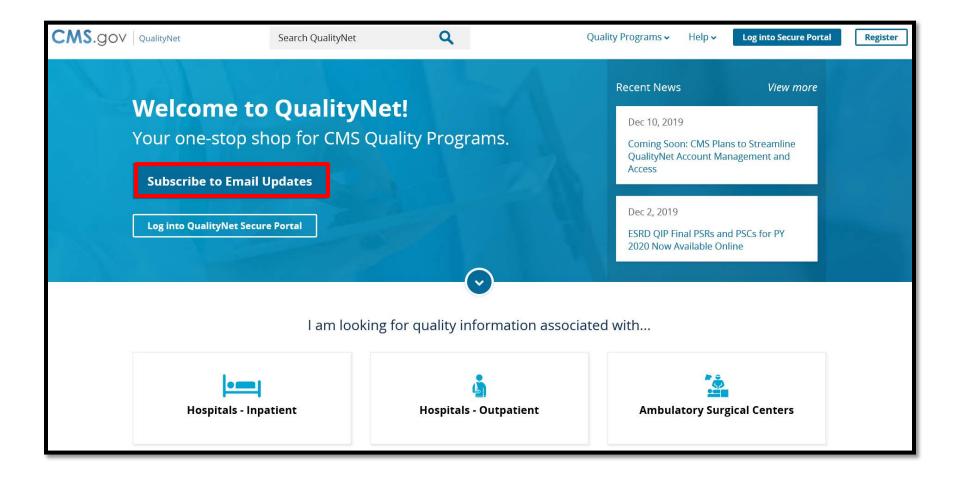


From the QualityNet home page:
Click on the Help arrow and choose Hospitals-Outpatient

## **Make Your Selection**

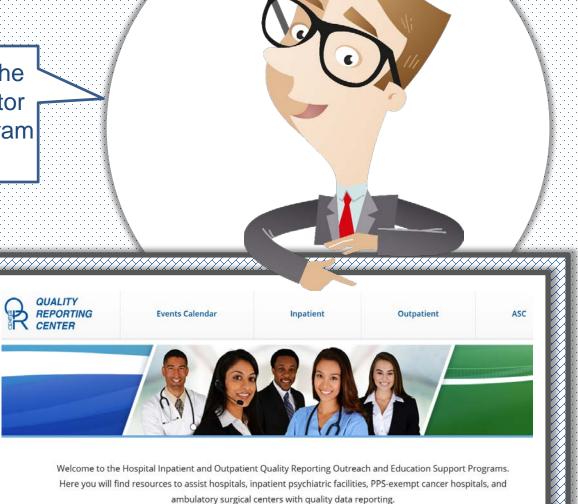


## **Listserve Notification**



How can I find the support contractor website for program information?

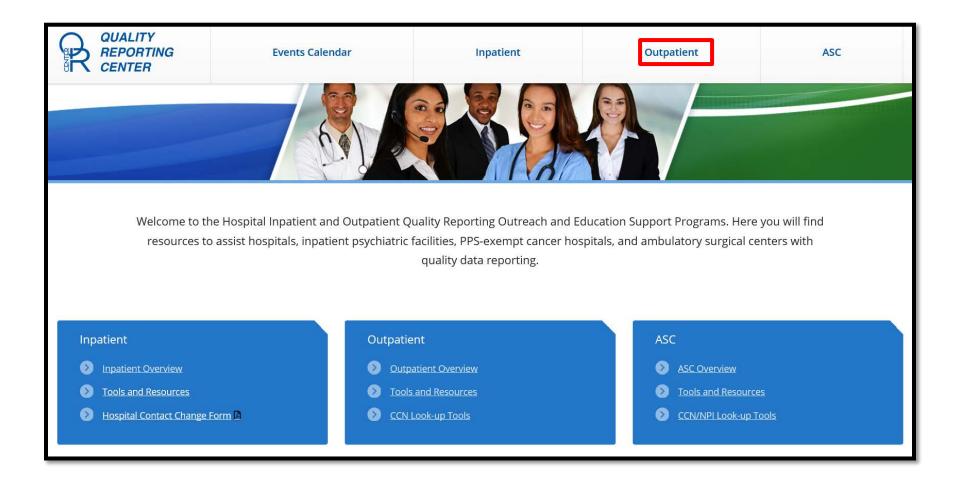
QUALITY



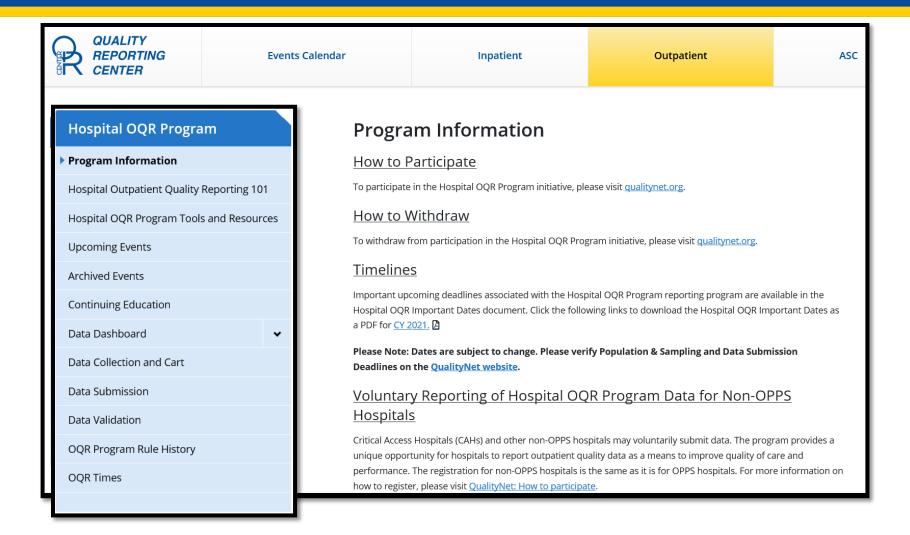
Here you will find resources to assist hospitals, inpatient psychiatric facilities, PPS-exempt cancer hospitals, and ambulatory surgical centers with quality data reporting.

www.QualityReportingCenter.com

## The Homepage



## **Program Resources**





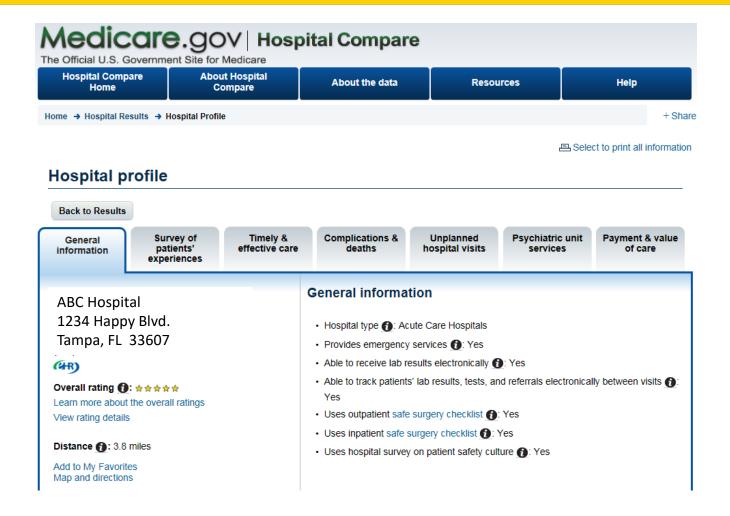
Where does my hospital's data go?

## **Locating Your Data**

#### https://www.medicare.gov/hospitalcompare/search.html



## **Your Facility**

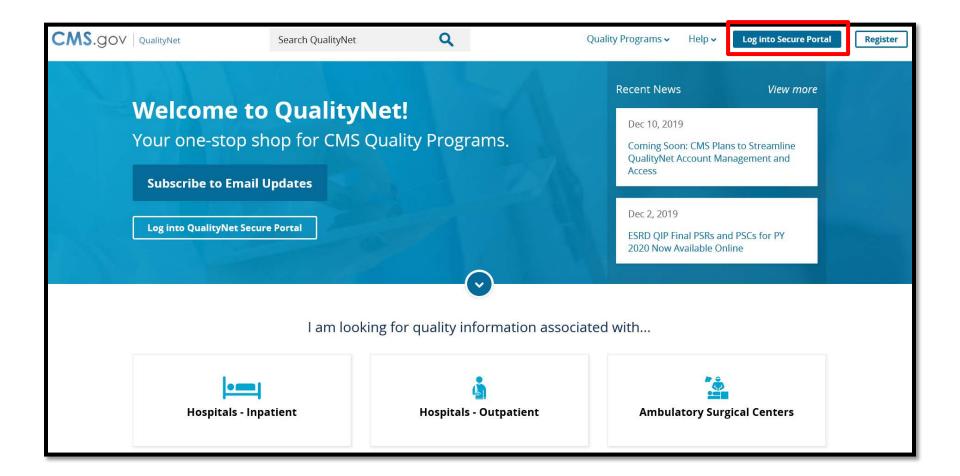


### **Next Generation**

#### This new interface:

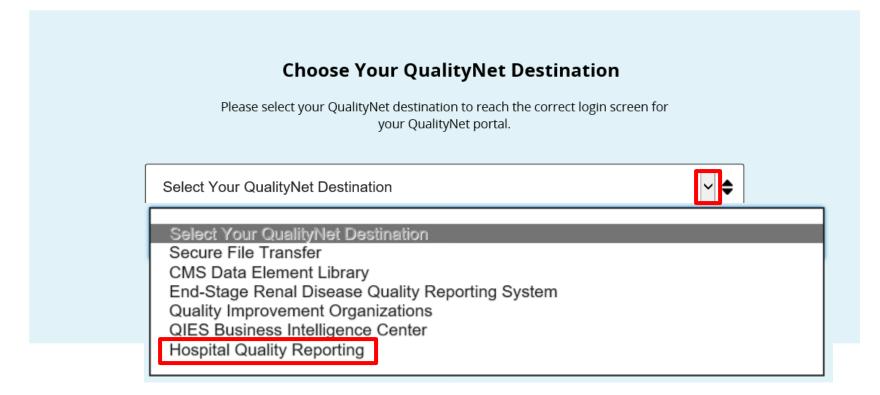
- Provides a universal platform across multiple programs
- Is consistent across programs
- Aligns with Hospital Compare

# Logging In



## **Make Your Selection**







## Checklist

- Identify and maintain a QualityNet SA
  - Having two active SAs is highly recommended
- Collect chart-abstracted clinical data for each quarter and submit these data by the deadline (CART or third party vendor)
- Collect data for measures to be submitted via a web-based tool (QualityNet) and submit these data by the deadline

## **Upcoming Deadlines**

- Clinical Data (reported quarterly)
  - The deadline is May 1, 2020
  - You will use Q4 2019 data (October 1— December 31, 2019)
  - The required measure sets include:
    - ED Throughput, Stroke, and AMI

### **More Deadlines**

- Web-Based measures (reported annually)
  - The deadline is May 15, 2020
  - You will use the reporting period of January 1—December 31, 2019
  - The required measures are:
    - OP-22, OP-29, OP-31\* and OP-33

### Resources

- To contact the Support Team Helpline:
  - **866.800.8756**
- To ask a question: Quality Q&A Tool
- To access today's presentation:
  - www.QualityReportingCenter.com, under the Archived Events tab

### Questions



## References

- Slides 27-29, 32-35, 44-46, and 54:
   <a href="https://www.qualitynet.org/">https://www.qualitynet.org/</a>. Accessed on December 20, 2019.
- Slides 48 and 49:
   <a href="https://www.qualityreportingcenter.com/en/">https://www.qualityreportingcenter.com/en/</a>.
   Accessed on December 20, 2019.
- Slides 49 and 50:
   <a href="https://www.medicare.gov/hospitalcompare/se">https://www.medicare.gov/hospitalcompare/se</a>
   arch.html. Accessed on December 20, 2019.

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